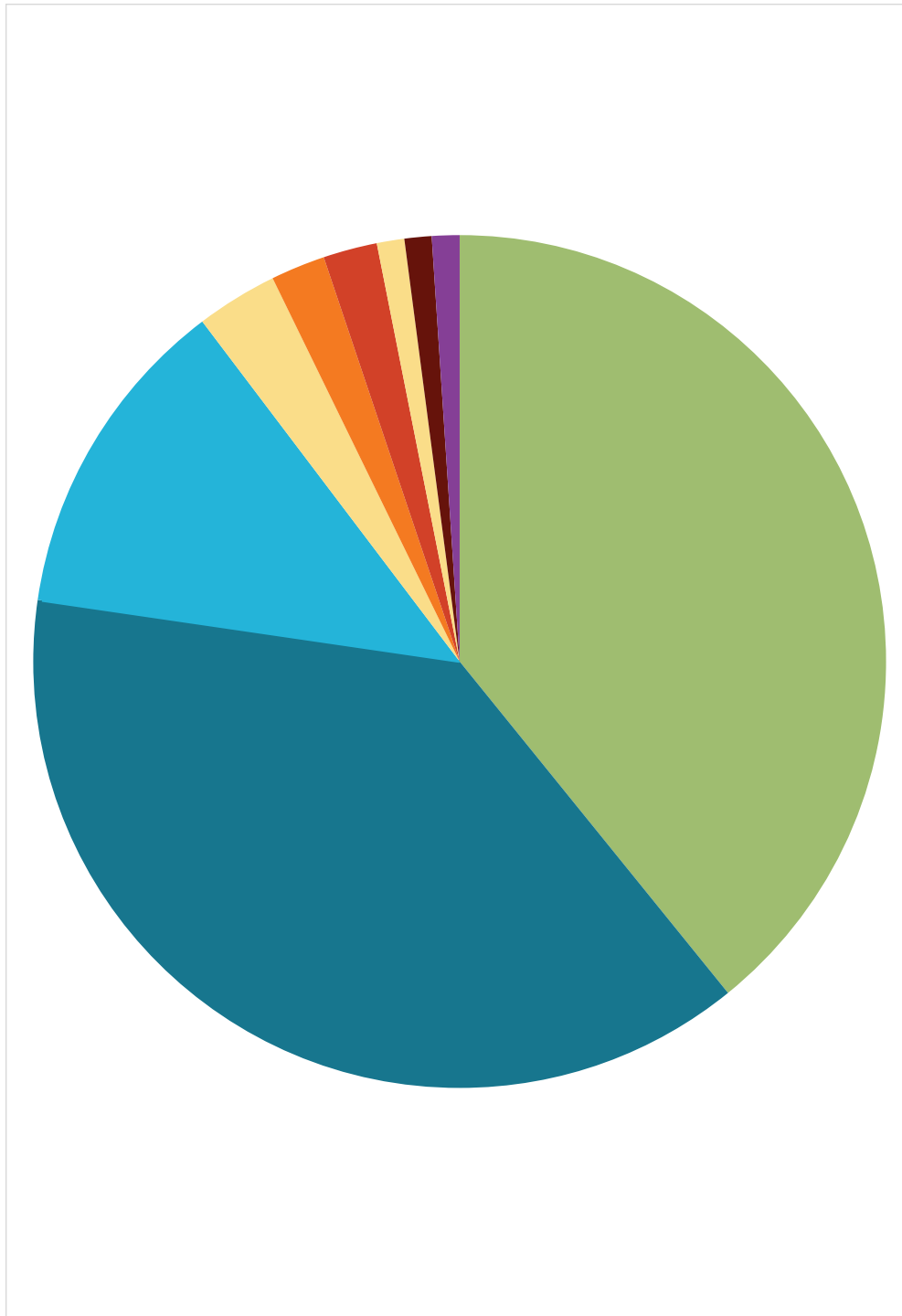


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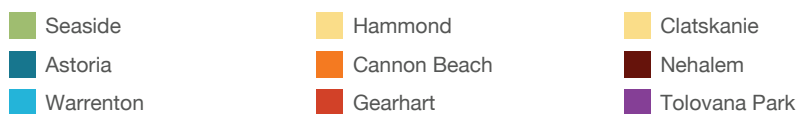
April 1, 2017 - June 30, 2017



Percent of contacts by city



Seaside	38 (40.86%)
Astoria	37 (39.78%)
Warrenton	12 (12.90%)
Hammond	3 (3.23%)
Cannon Beach	2 (2.15%)
Gearhart	2 (2.15%)
Clatskanie	1 (1.08%)
Nehalem	1 (1.08%)
Tolovana Park	1 (1.08%)

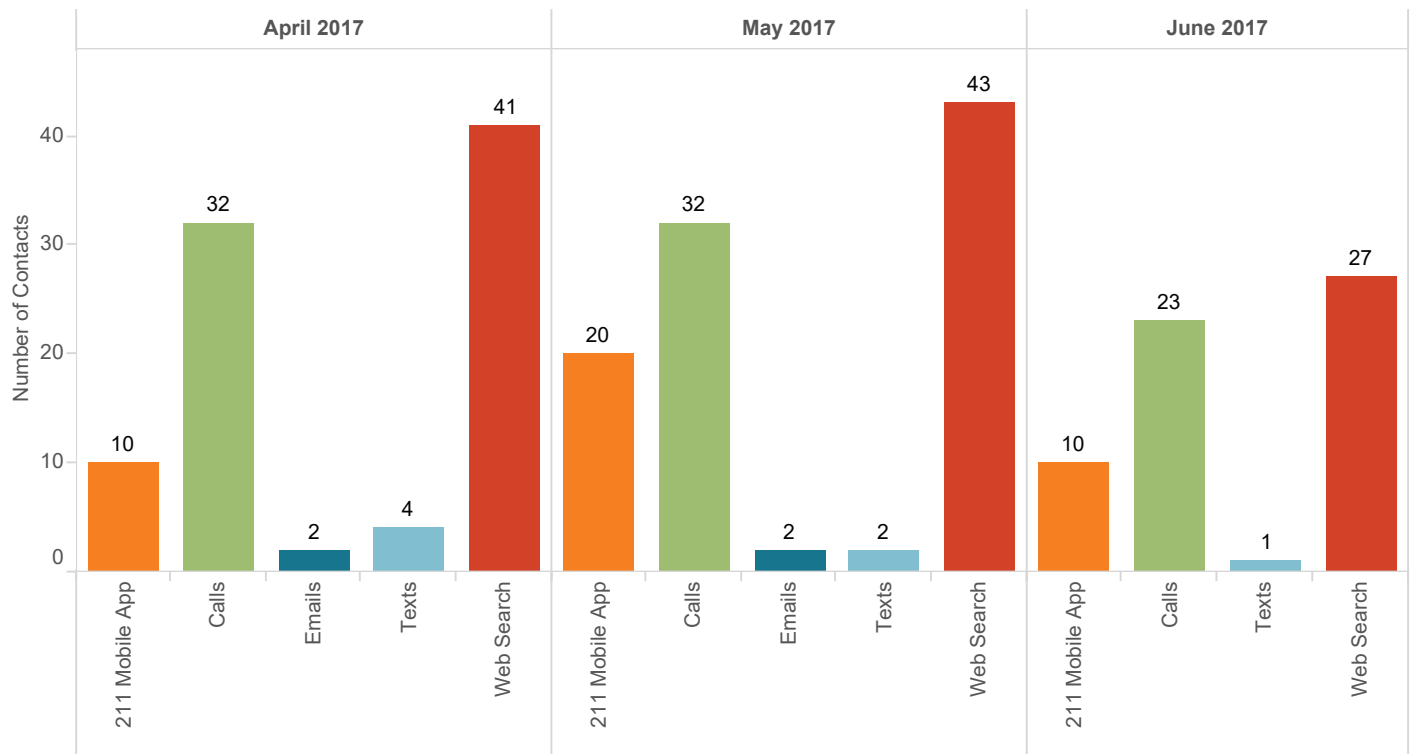


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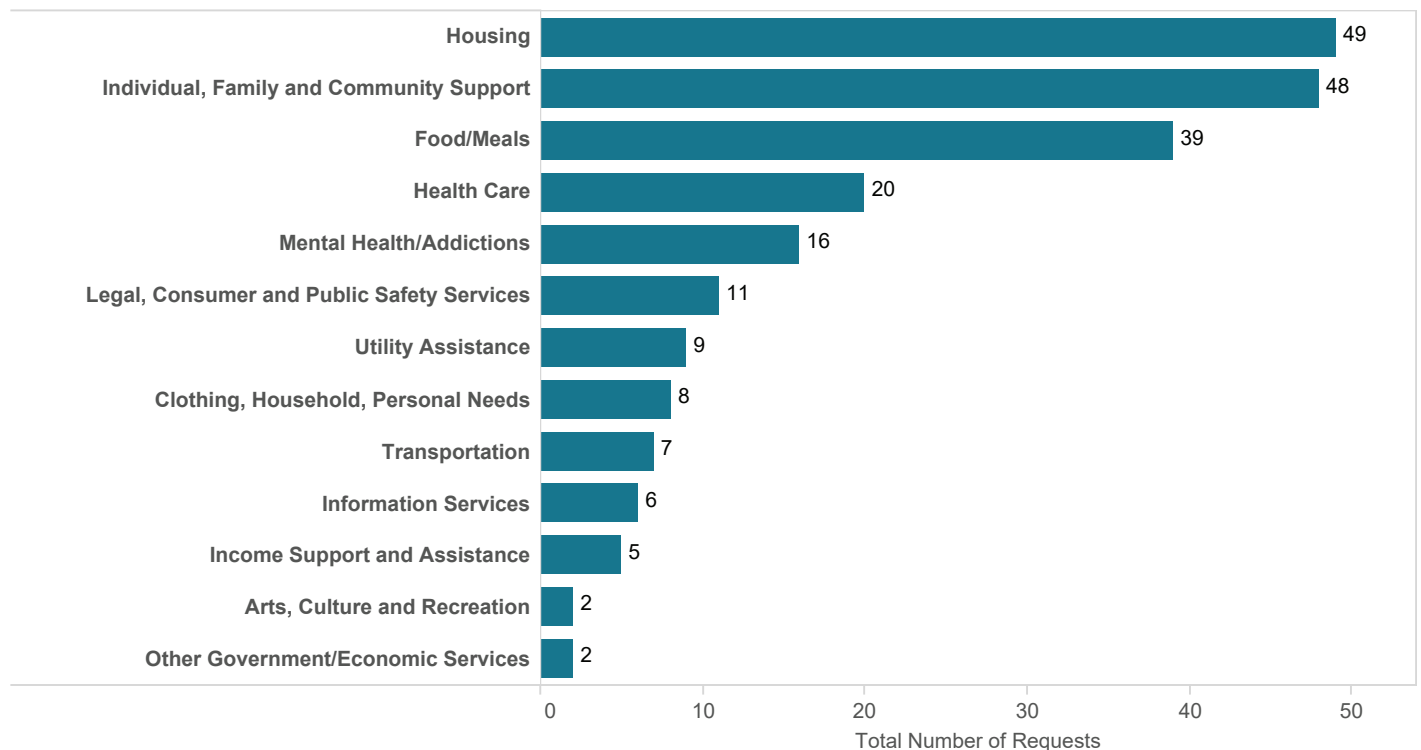
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Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

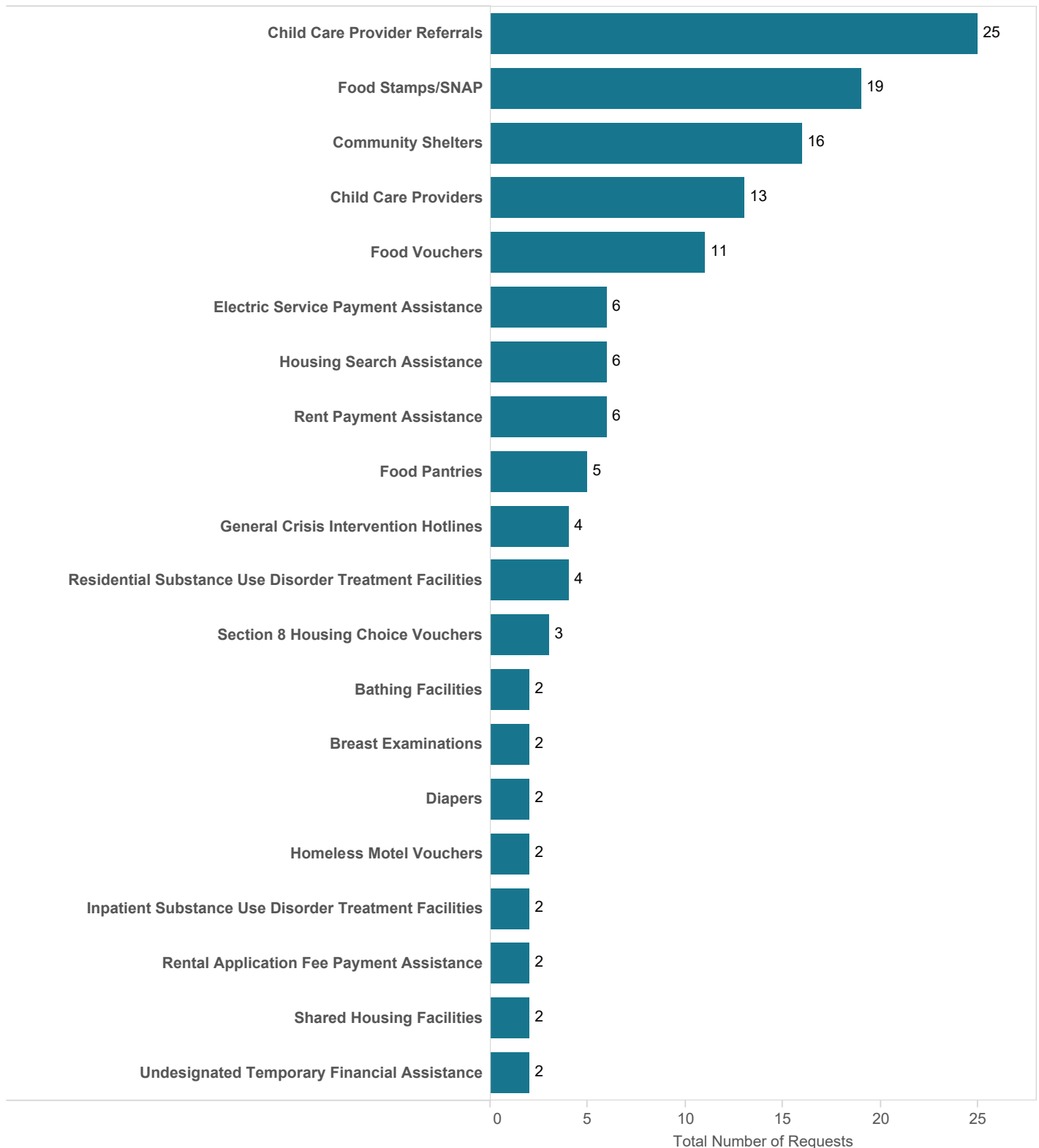


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Number of services with two or more requests across all contact types

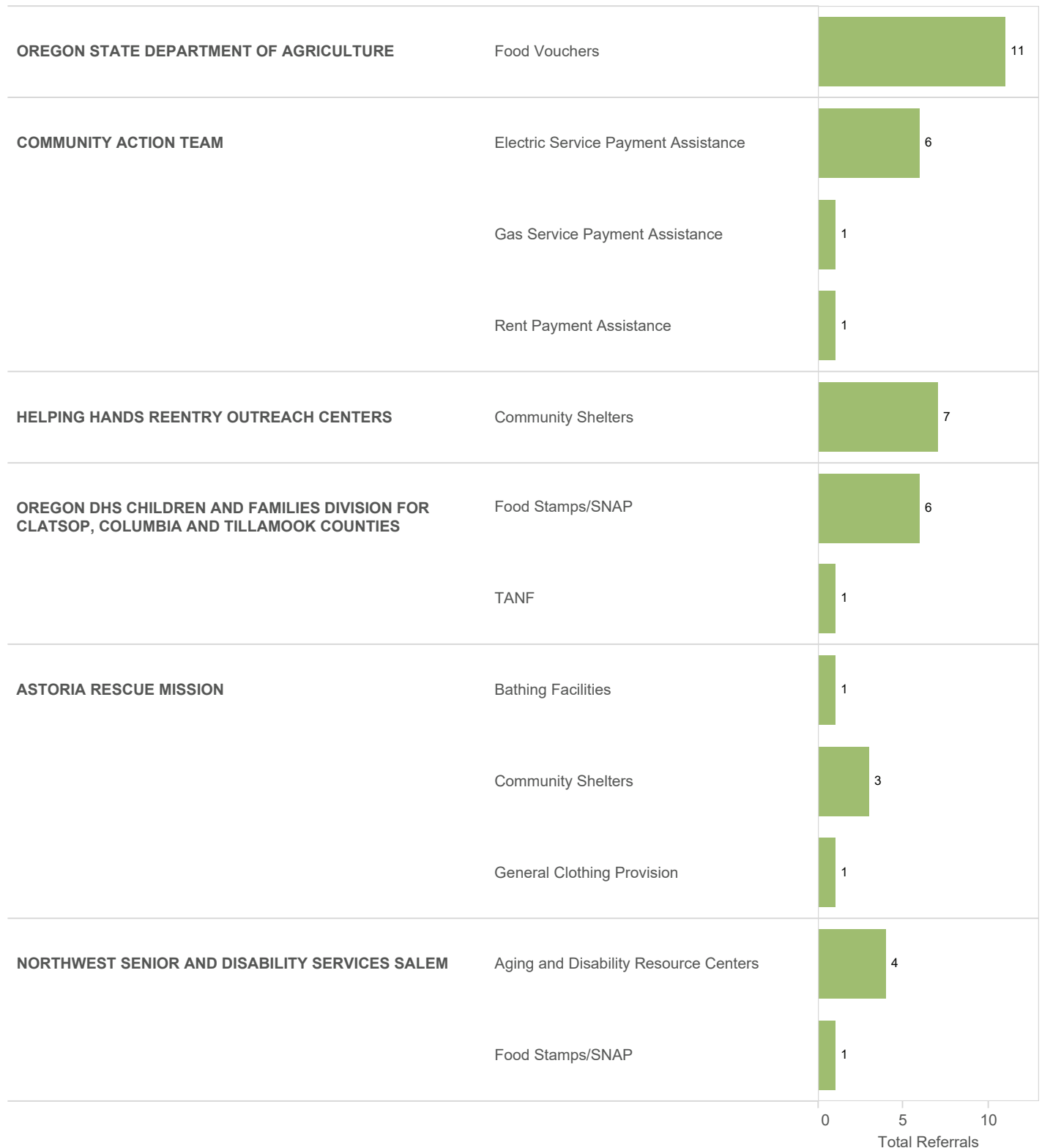


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Top 6 agencies referred to across all contact types



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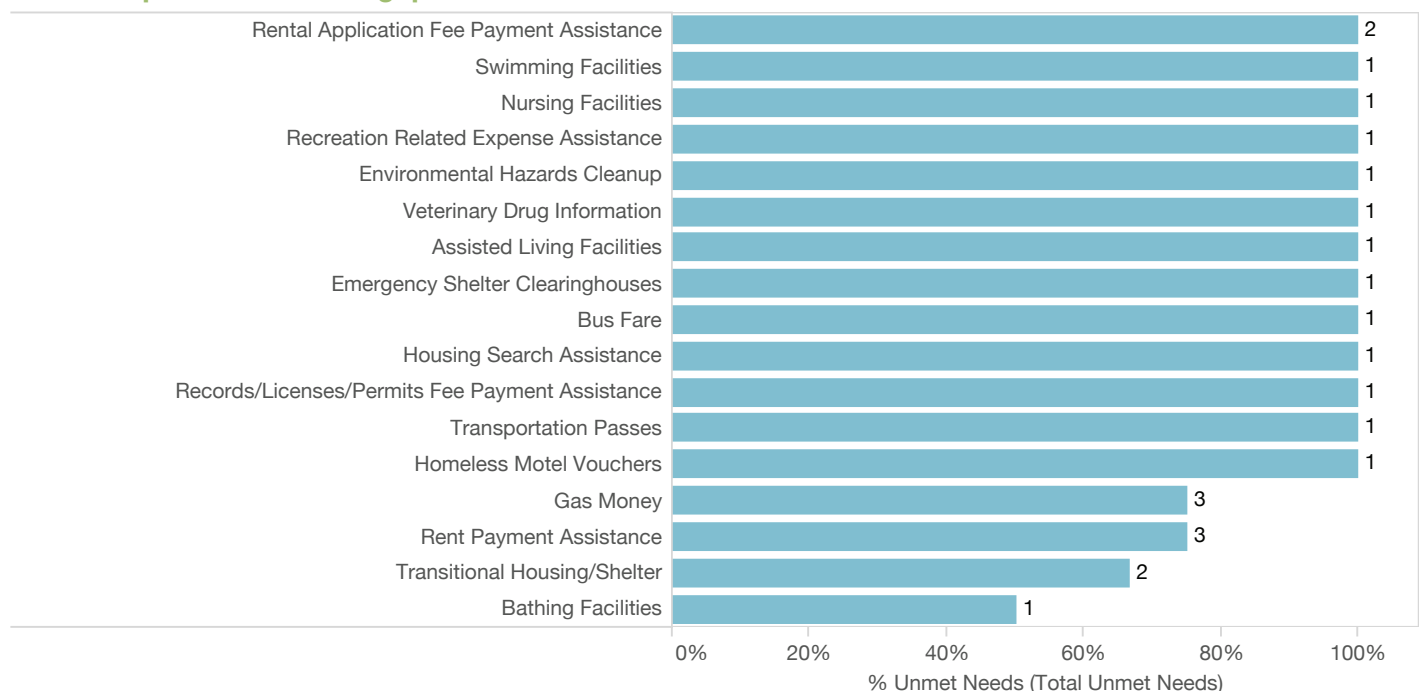
There were 23 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Arts, Culture, and Recreation requests represent the largest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Arts, Culture and Recreation			2	100%
Transportation	2	29%	5	71%
Housing	16	59%	11	41%
Individual, Family and Community Support	3	75%	1	25%
Clothing/Personal/Household Needs	4	80%	1	20%
Legal, Consumer and Public Safety Services	7	88%	1	13%
Health Care	15	88%	2	12%
Utility Assistance	8	100%		
Income Support/Assistance	5	100%		
Other Government/Economic Services	2	100%		
Mental Health/Addictions	1	100%		
Food/Meals	25	100%		
Information Services	6	100%		
Grand Total	94	80%	23	20%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



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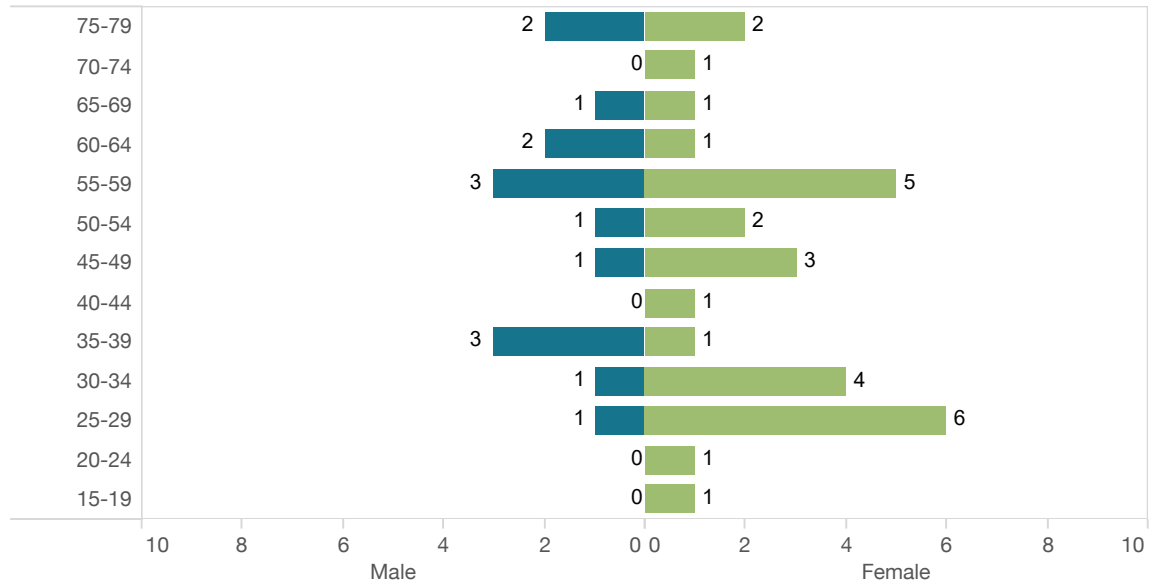
April 1, 2017 - June 30, 2017



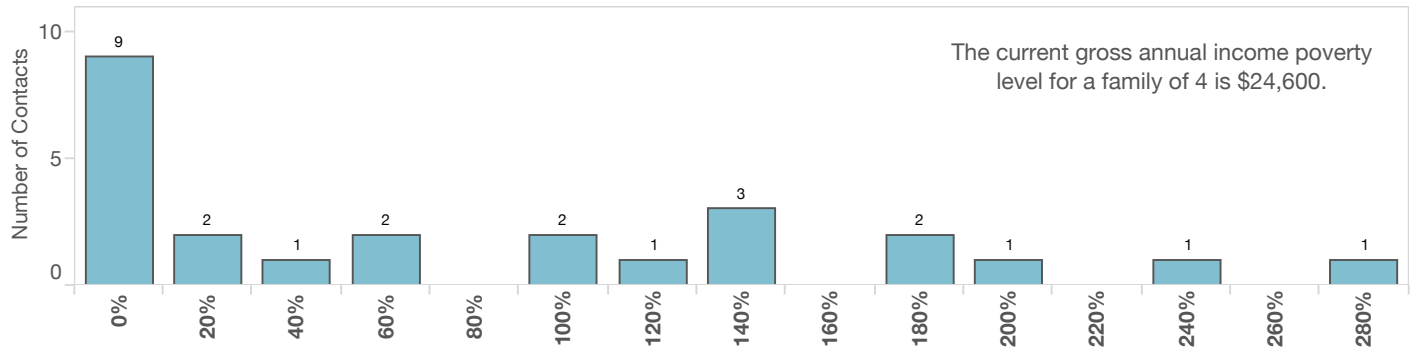
Age

75-79	10.53%
70-74	2.63%
65-69	5.26%
60-64	7.89%
55-59	21.05%
50-54	7.89%
45-49	10.53%
40-44	2.63%
35-39	5.26%
30-34	7.89%
25-29	15.79%
15-19	2.63%

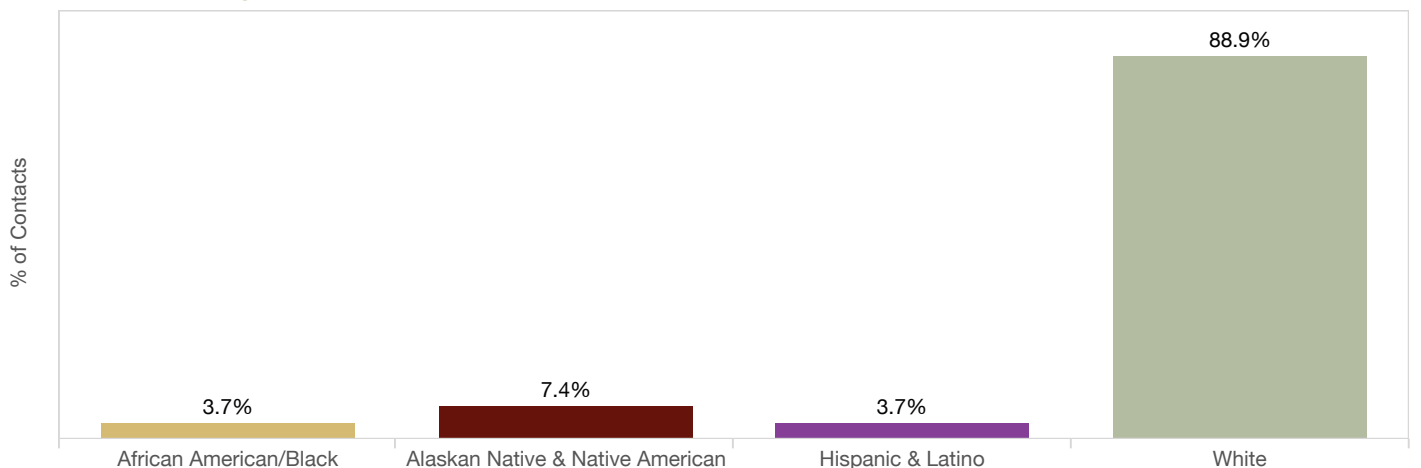
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

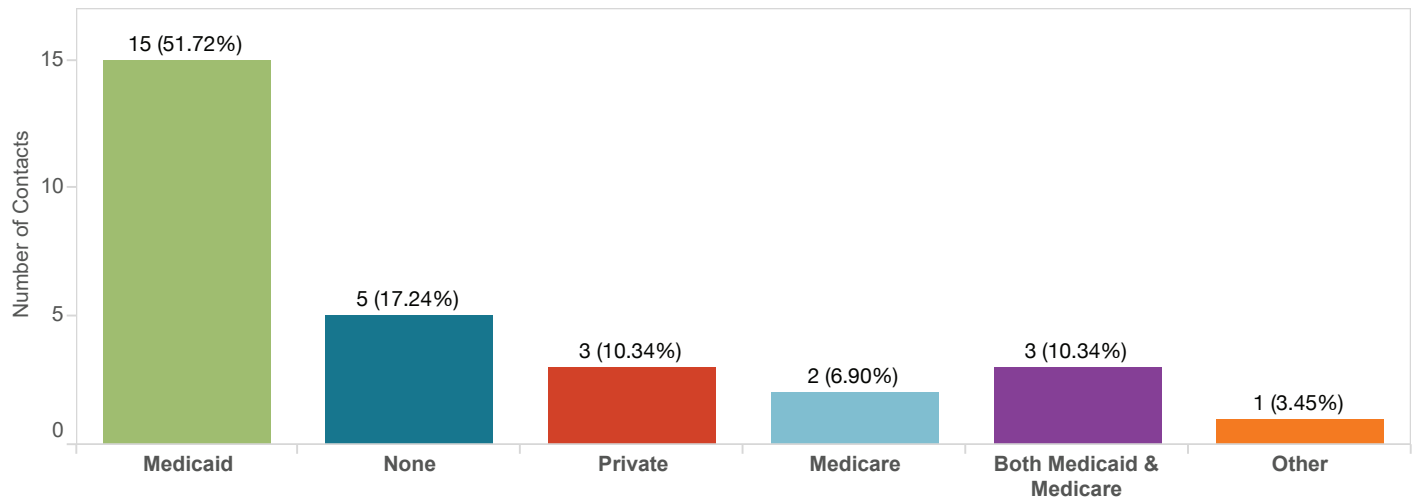


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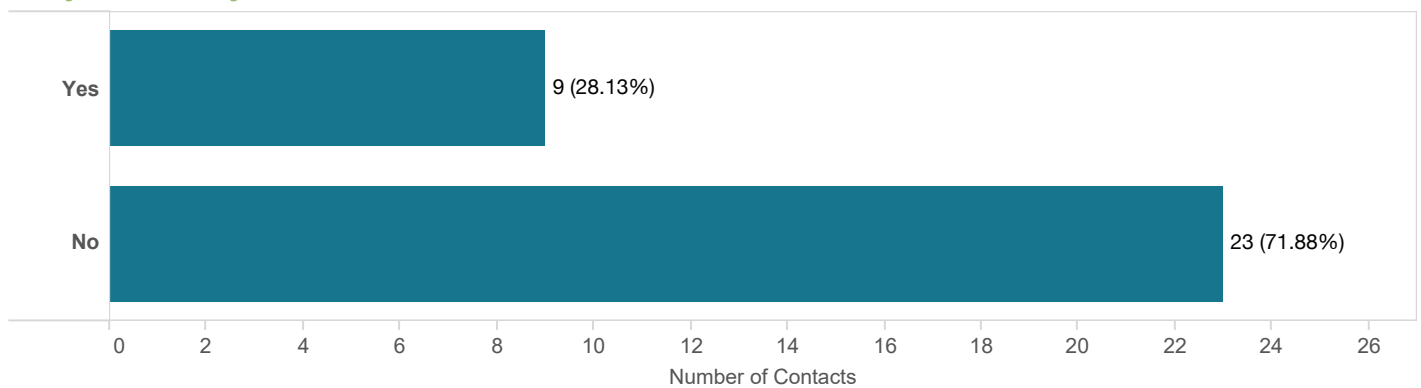
April 1, 2017 - June 30, 2017



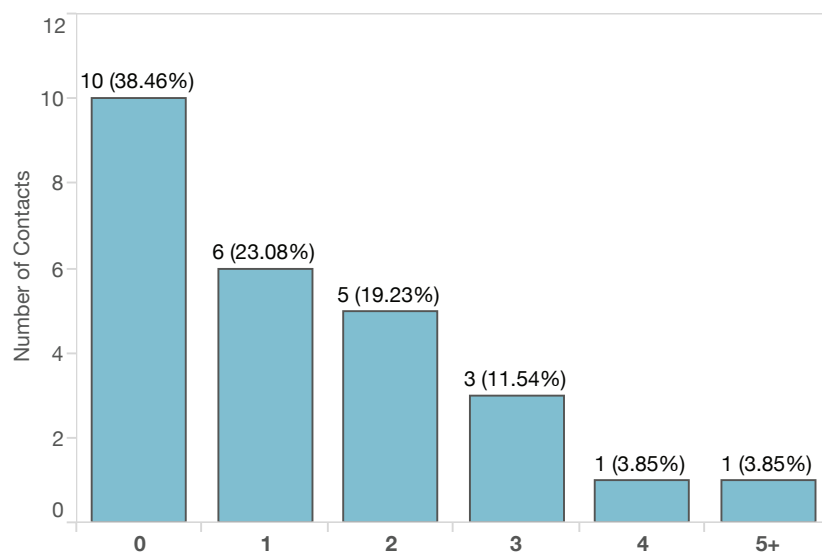
Health insurance status



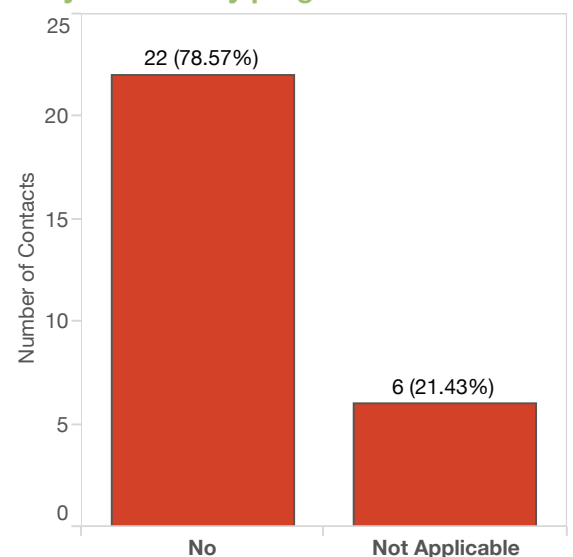
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

