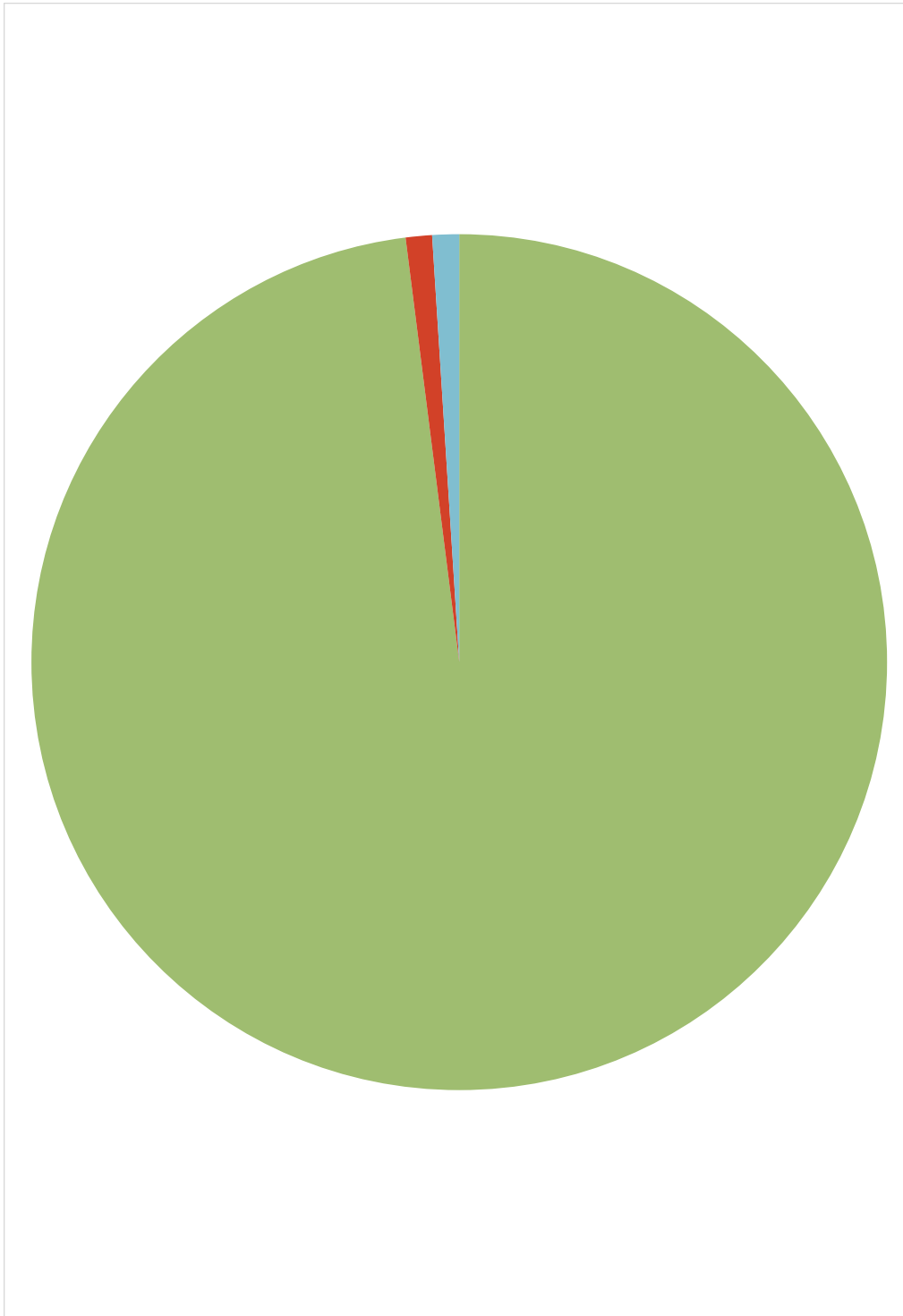


CROOK COUNTY

April 1, 2017 - June 30, 2017



Percent of contacts by city



Prineville	99 (98.02%)
Paulina	1 (0.99%)
Powell Butte	1 (0.99%)

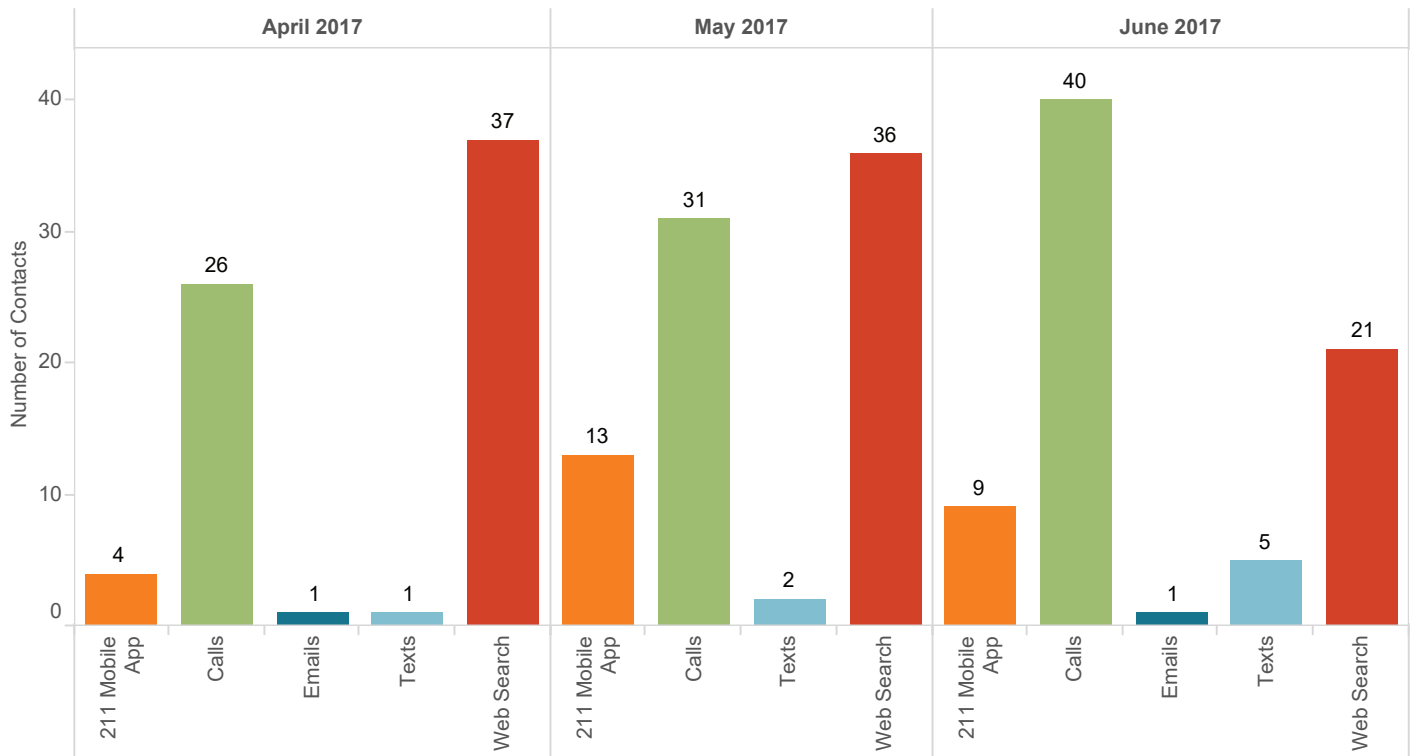
■ Prineville ■ Paulina ■ Powell Butte

CROOK COUNTY

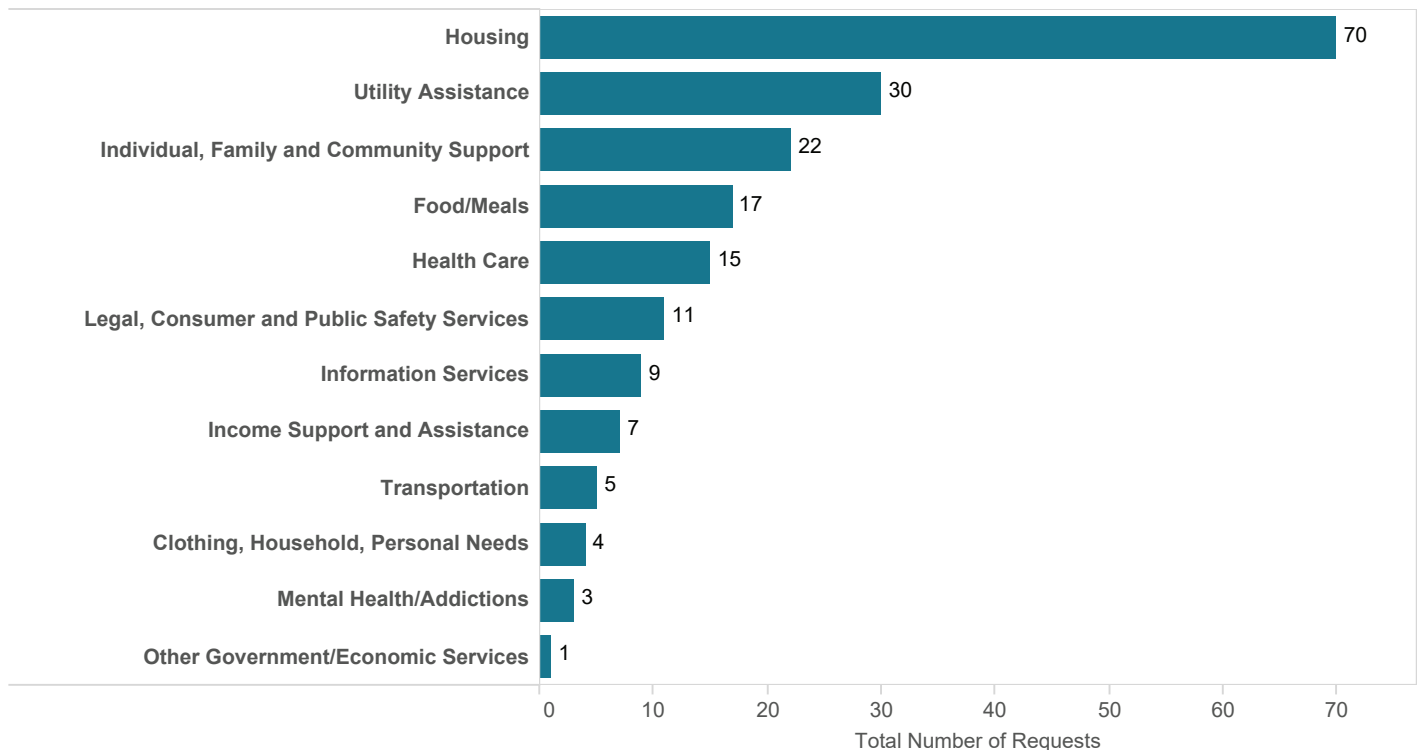
April 1, 2017 - June 30, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

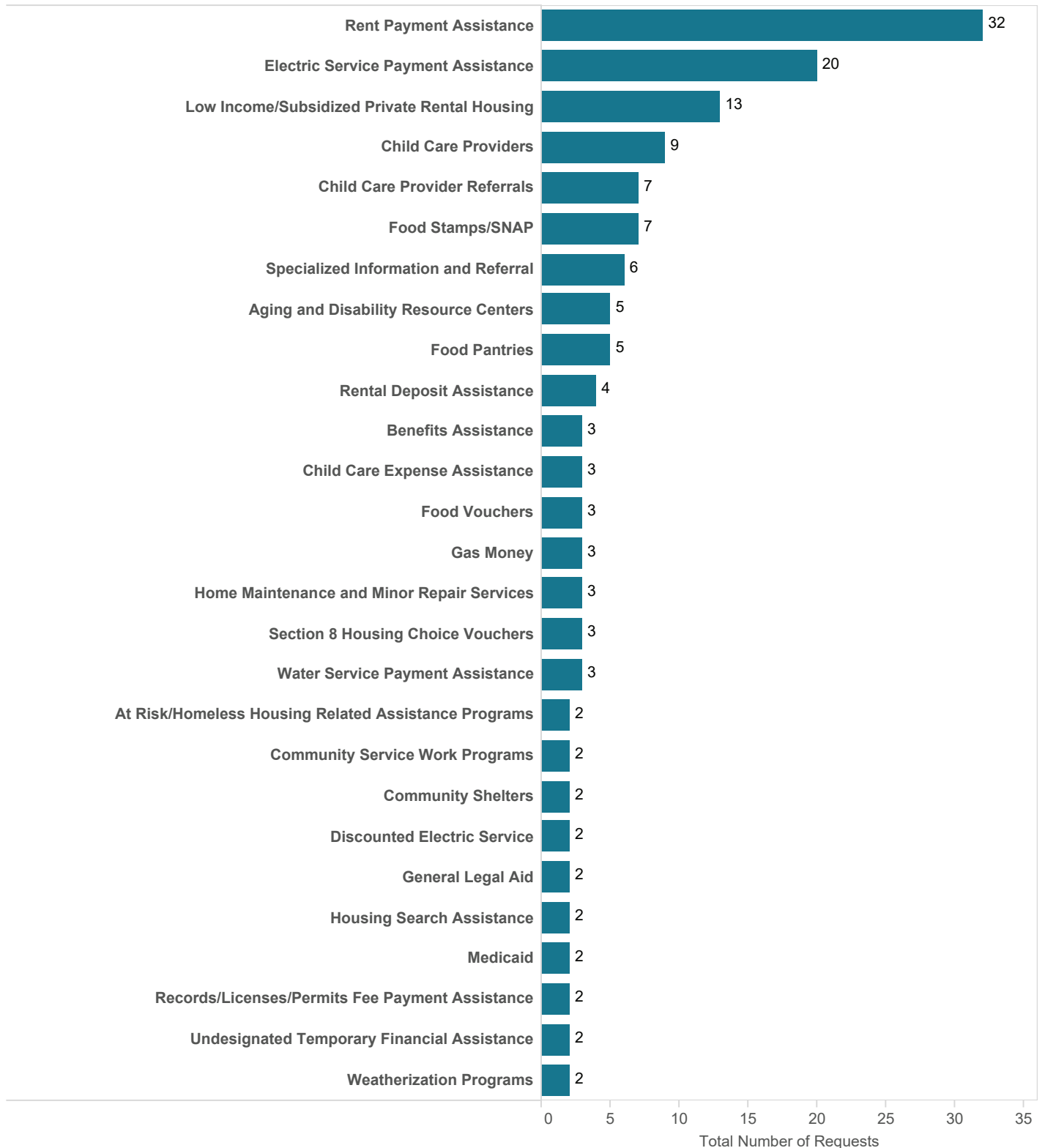


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Number of services with two or more requests across all contact types

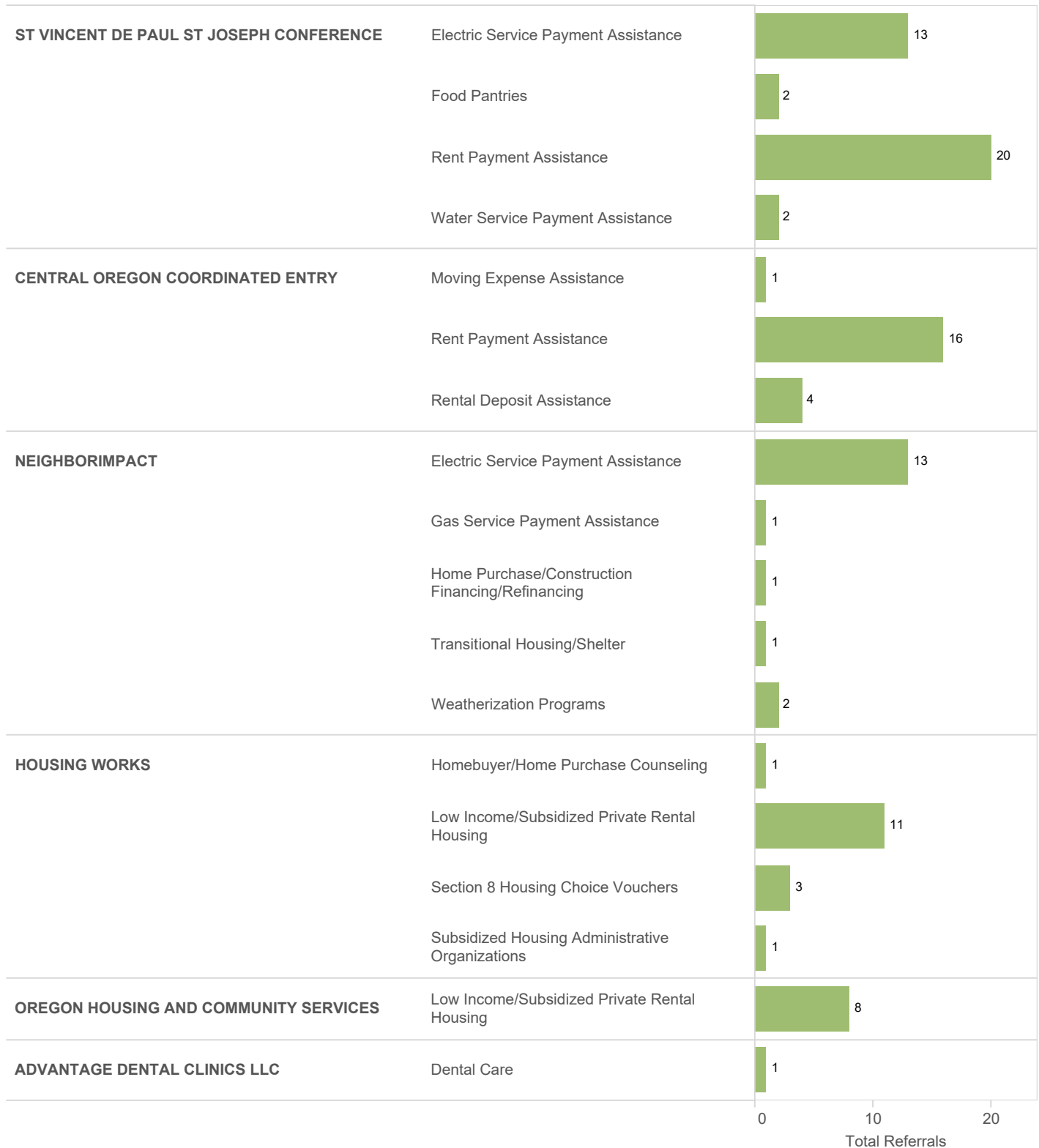


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Top 5 agencies referred to across all contact types



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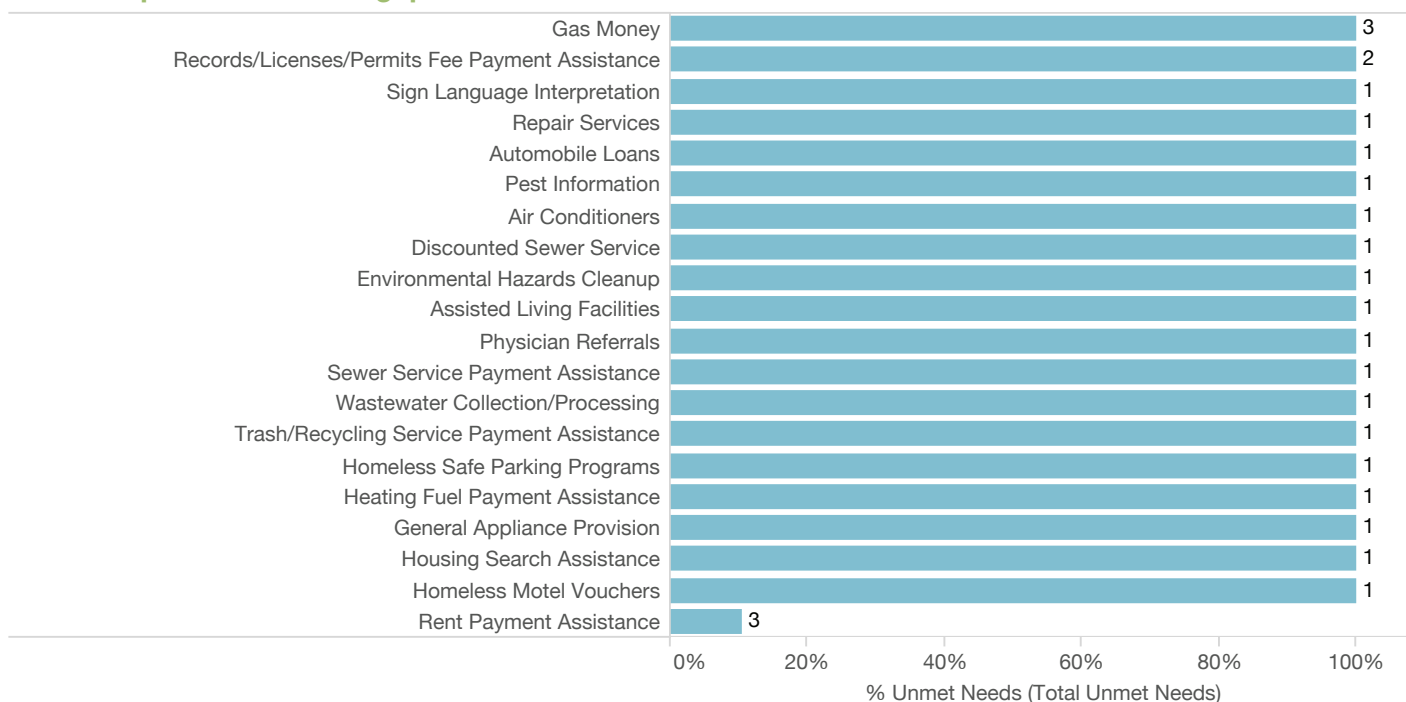
There were 25 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Clothing/Personal/Household needs represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Clothing/Personal/Household Needs			3	100%
Transportation			4	100%
Other Government/Economic Services			1	100%
Legal, Consumer and Public Safety Services	2	50%	2	50%
Health Care	10	77%	3	23%
Individual, Family and Community Support	4	80%	1	20%
Utility Assistance	18	82%	4	18%
Housing	56	90%	7	11%
Income Support/Assistance	6	100%		
Mental Health/Addictions	2	100%		
Food/Meals	11	100%		
Information Services	3	100%		
Grand Total	112	82%	25	18%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with one or more requests are displayed below.

What are potential service gaps?



CROOK COUNTY

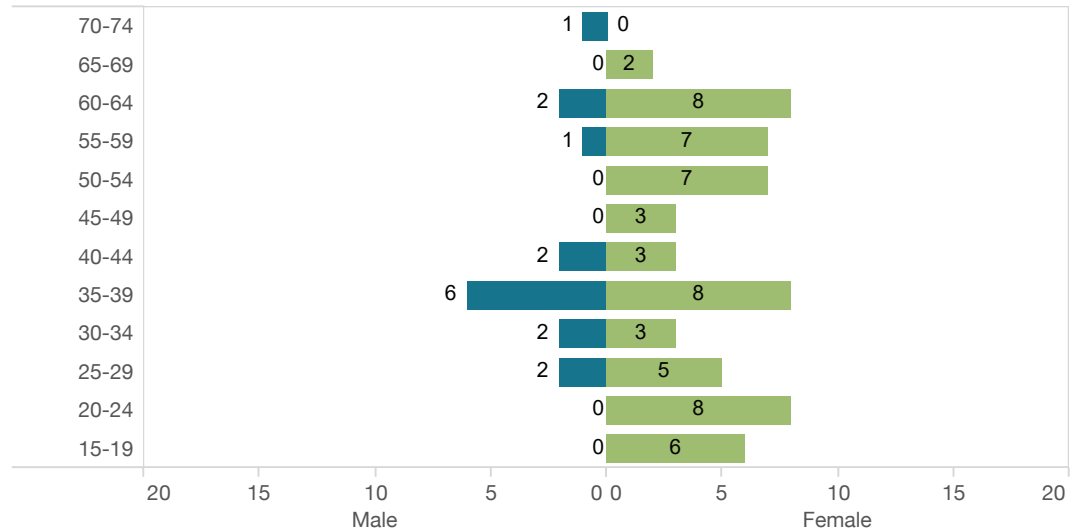
April 1, 2017 - June 30, 2017



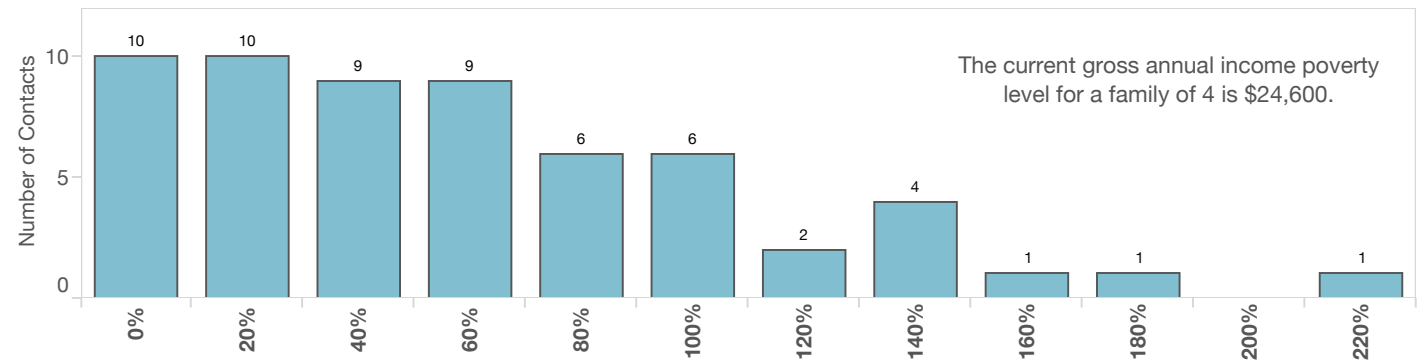
Age

70-74	1.37%
65-69	1.37%
60-64	13.70%
55-59	10.96%
50-54	8.22%
45-49	4.11%
40-44	6.85%
35-39	19.18%
30-34	6.85%
25-29	8.22%
20-24	10.96%
15-19	8.22%

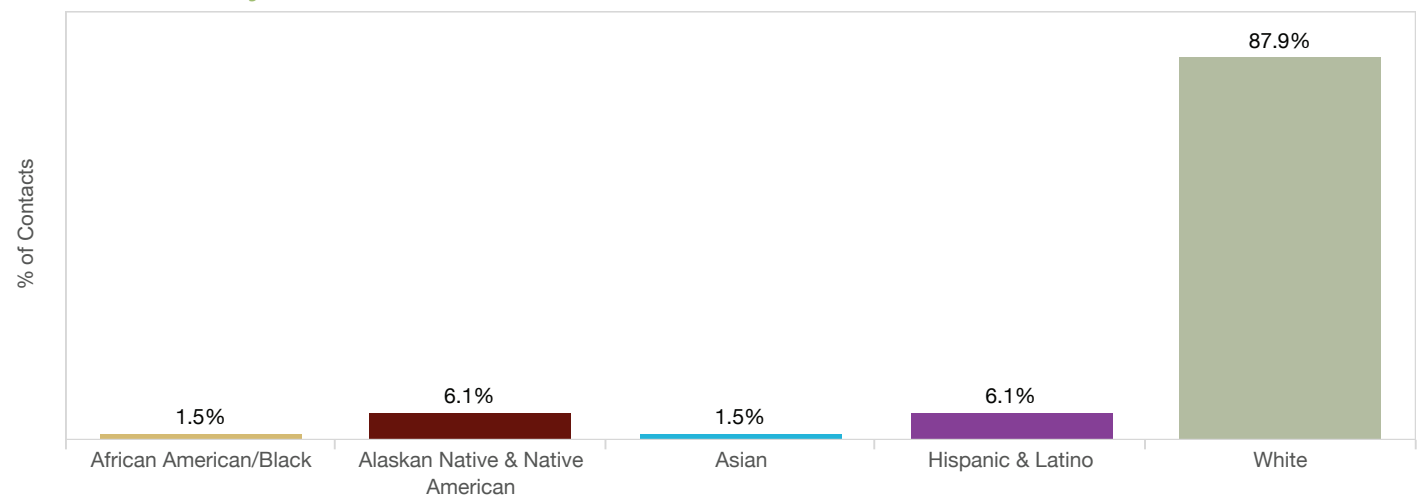
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

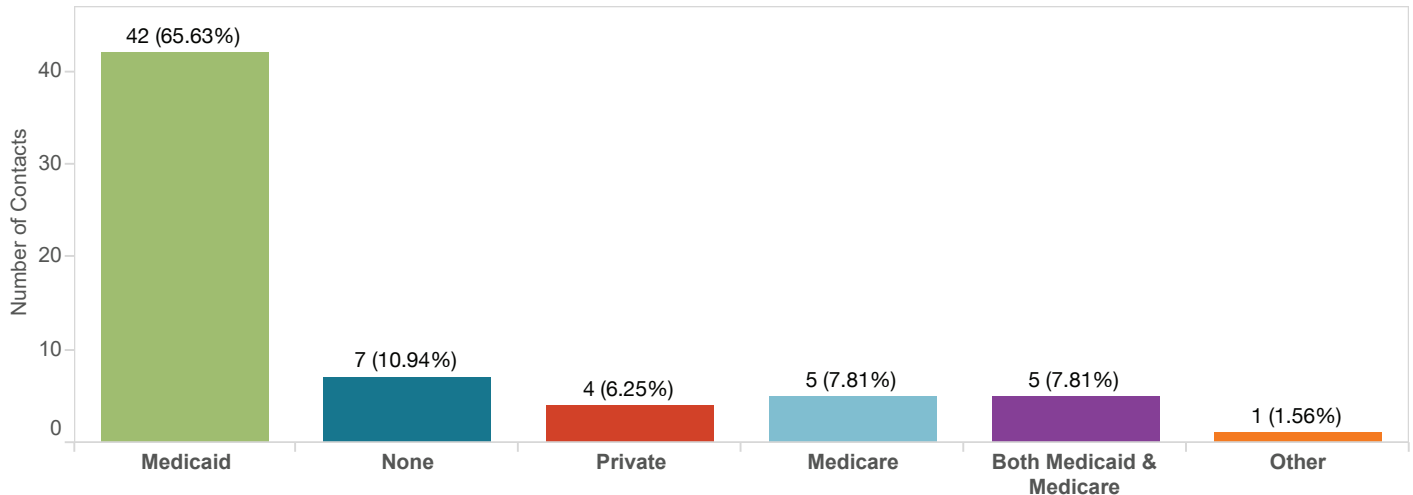


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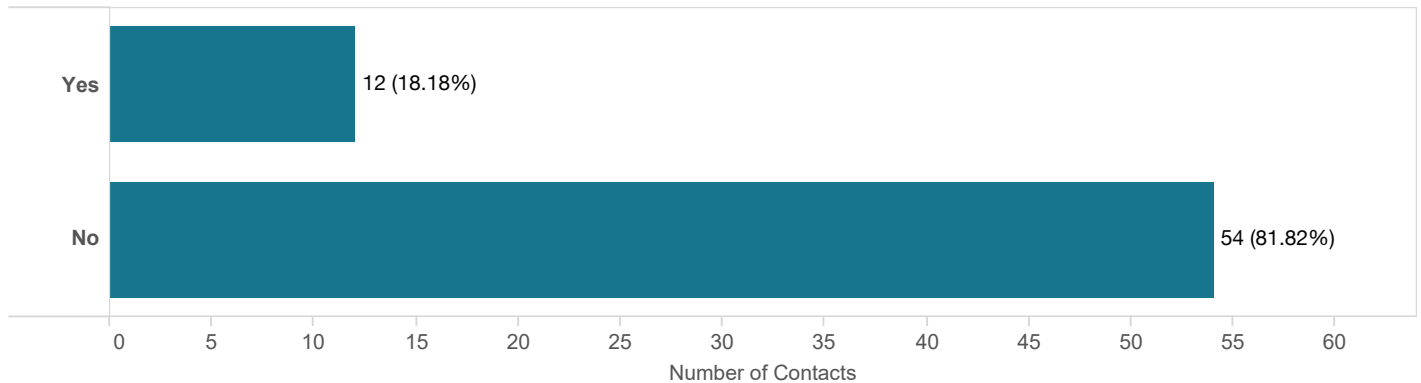
April 1, 2017 - June 30, 2017



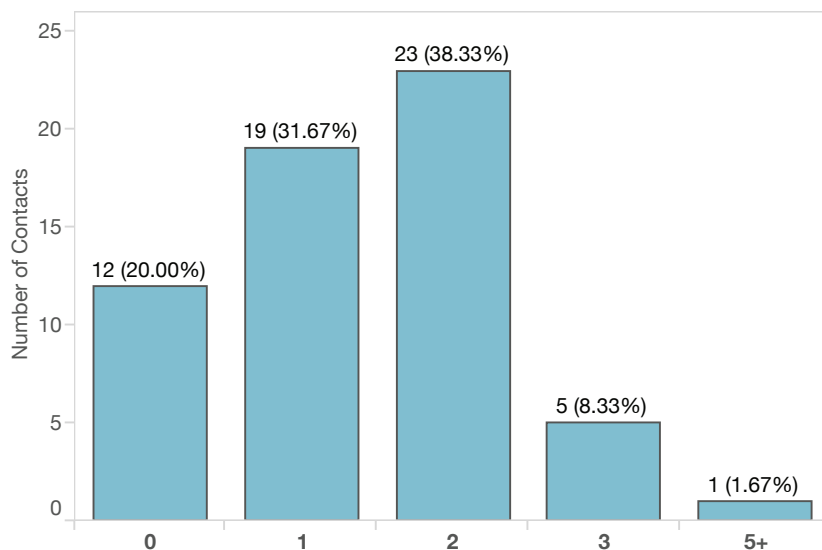
Health insurance status



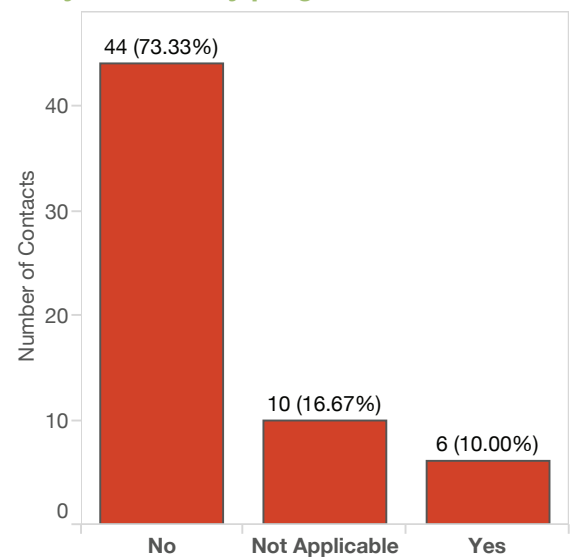
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



CROOK COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

