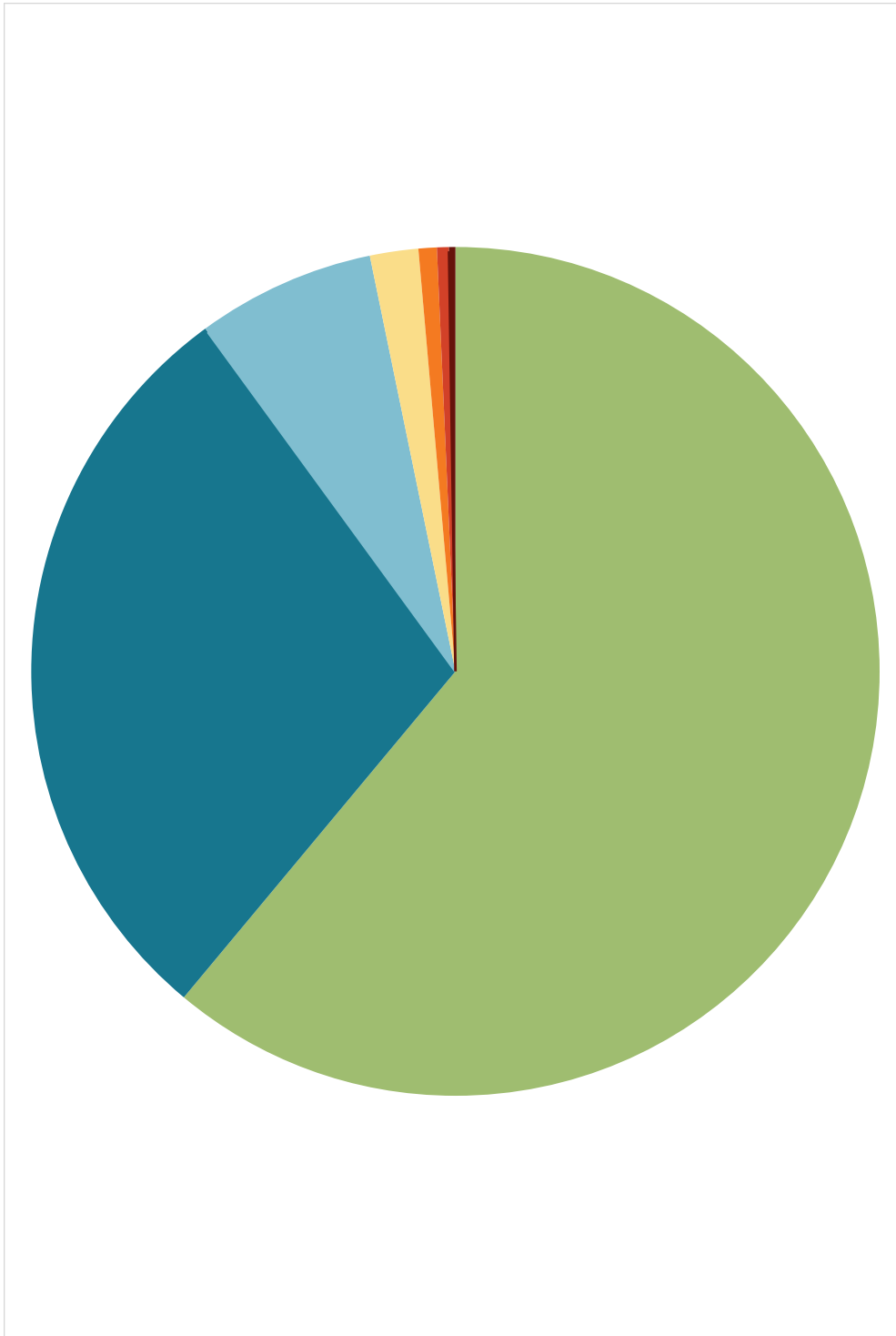


DESCHUTES COUNTY

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Percent of contacts by city



Bend La Pine Terrebonne Other
Redmond Sisters Sunriver

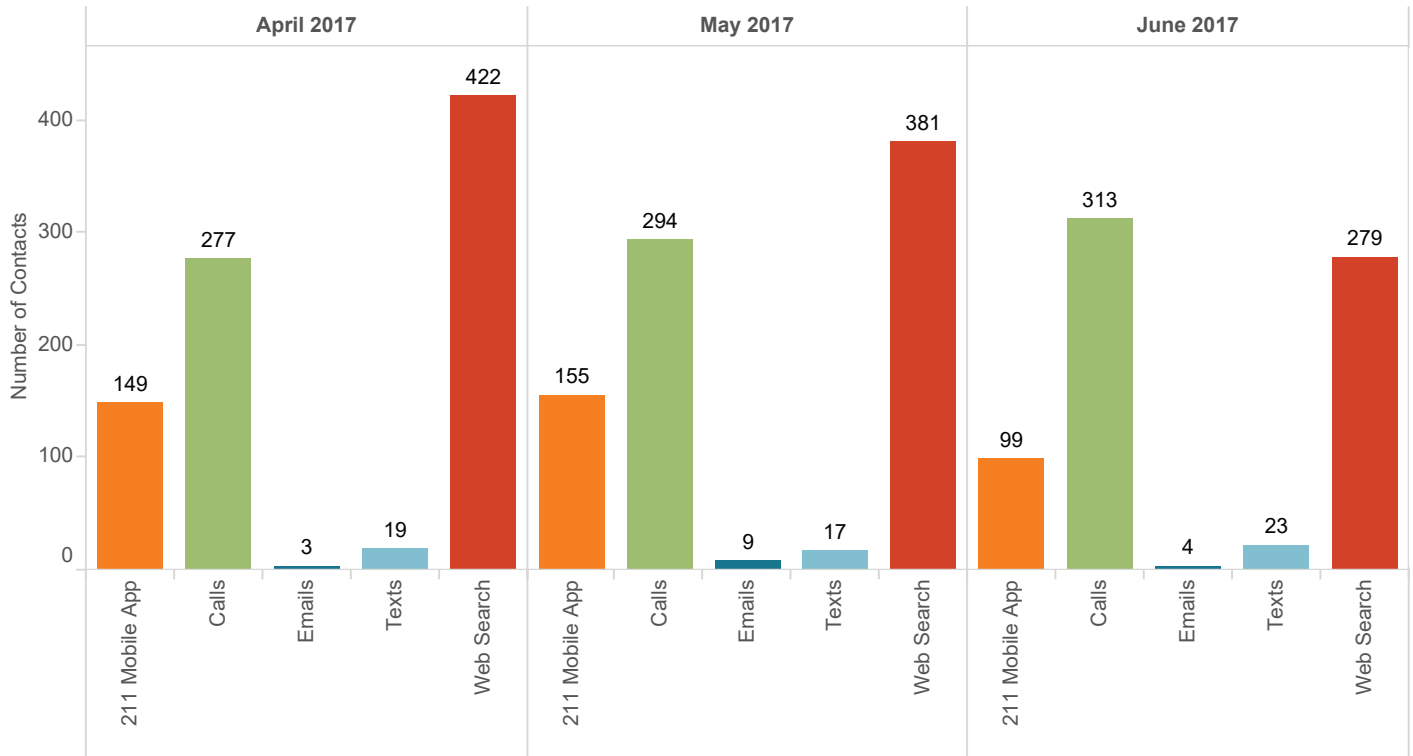
Bend	530 (61.20%)
Redmond	251 (28.98%)
La Pine	59 (6.81%)
Sisters	16 (1.85%)
Terrebonne	6 (0.69%)
Sunriver	4 (0.46%)
Other	2 (0.23%)

DESCHUTES COUNTY

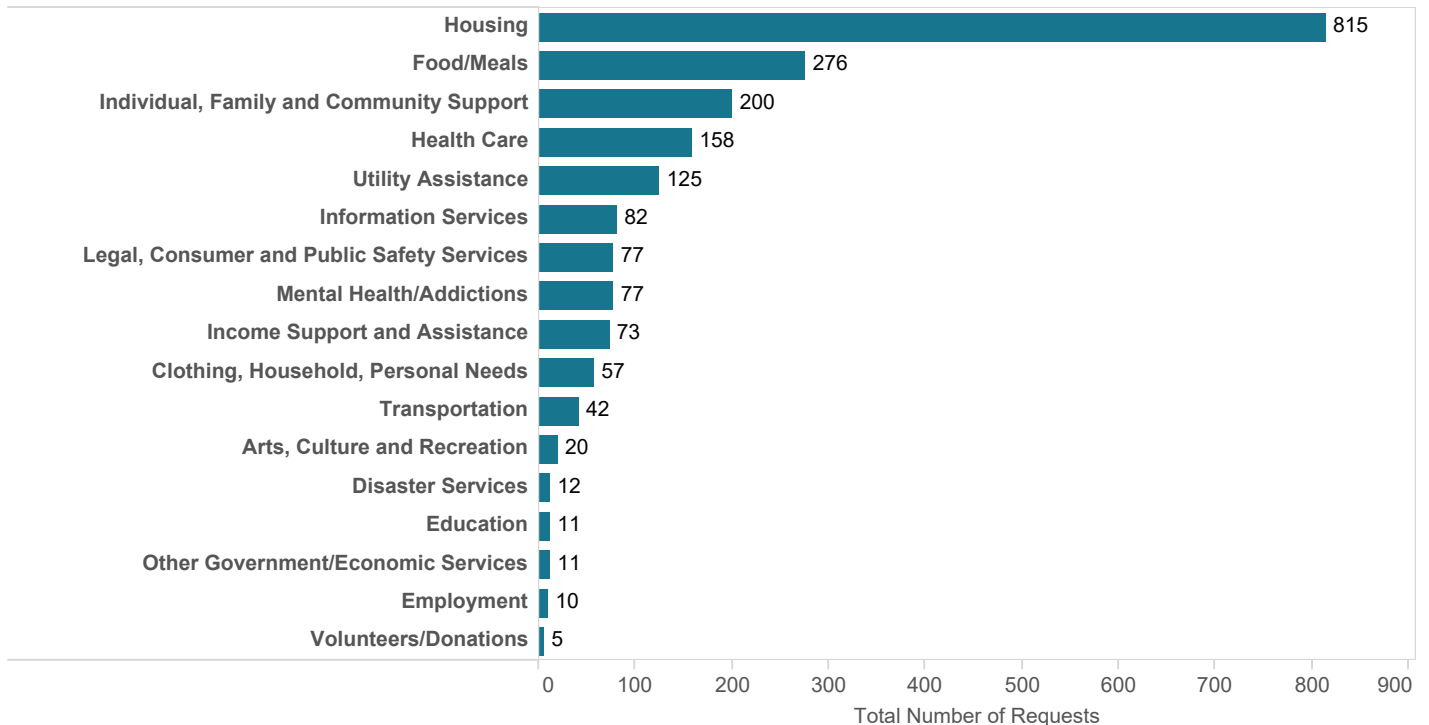
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Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

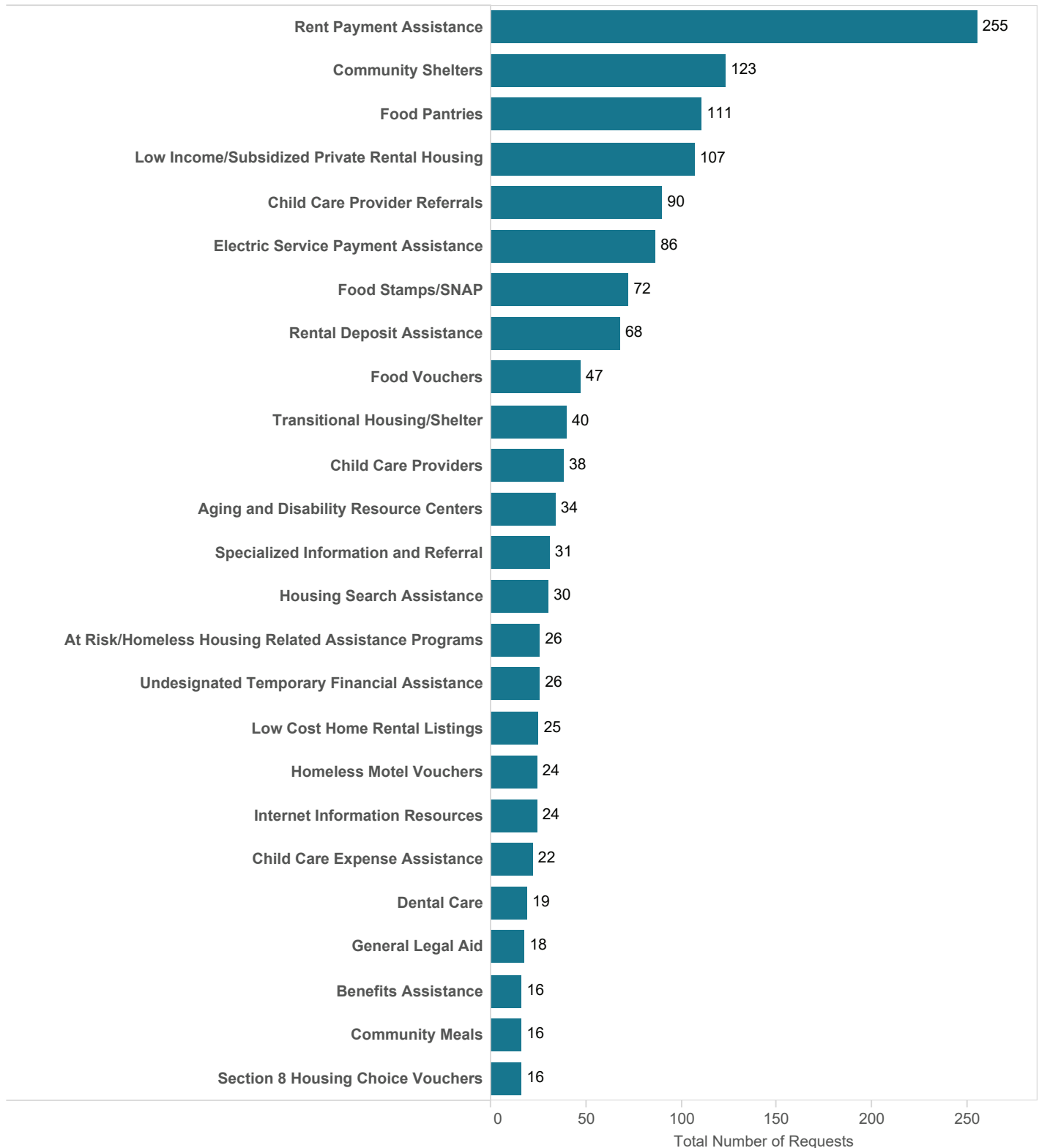


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Number of services with 15 or more requests across all contact types

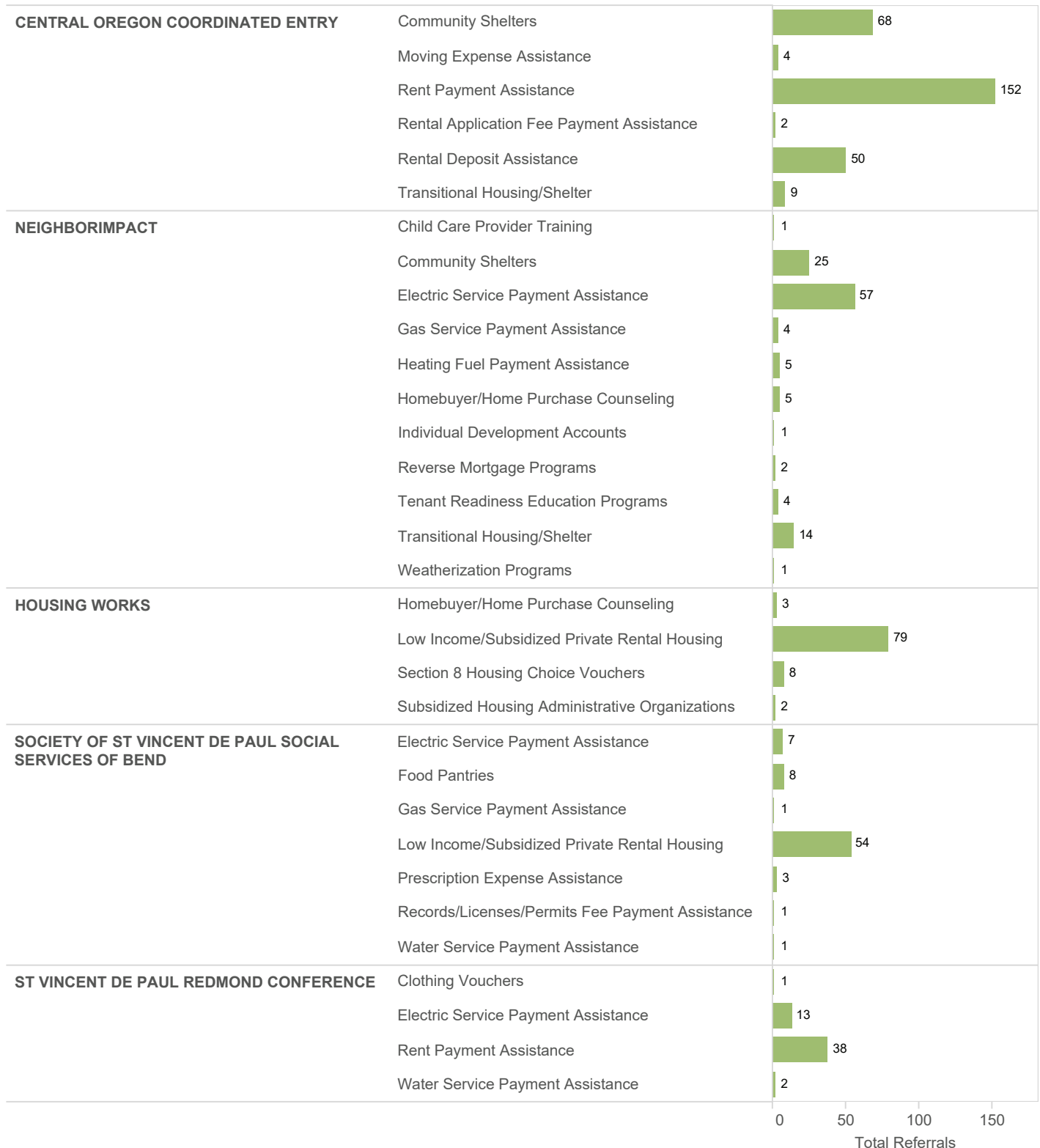


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Top 5 agencies referred to across all contact types



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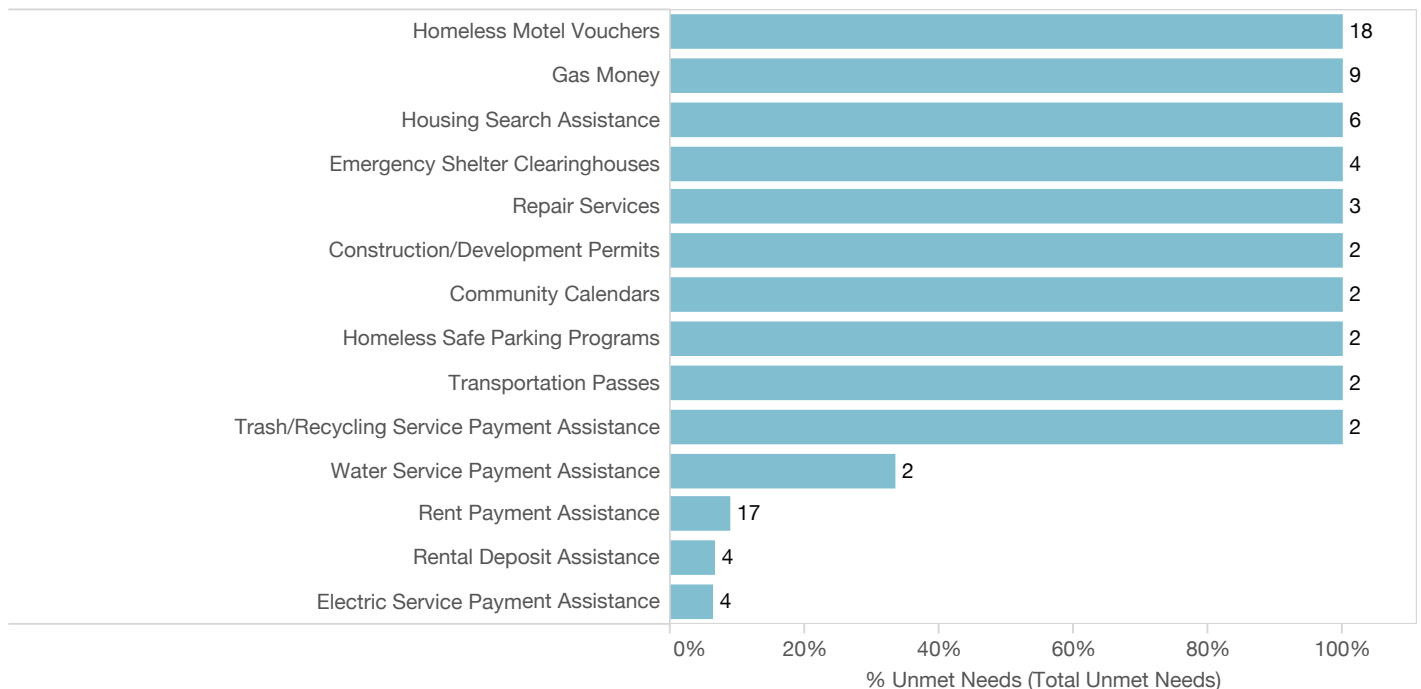
There were 117 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Disaster Services			1	100%
Volunteers/Donations	1	33%	2	67%
Transportation	10	45%	12	55%
Other Government/Economic Services	5	63%	3	38%
Clothing/Personal/Household Needs	18	69%	8	31%
Arts, Culture and Recreation	12	80%	4	27%
Employment	5	83%	1	17%
Mental Health/Addictions	32	89%	5	14%
Utility Assistance	79	89%	10	11%
Housing	534	91%	56	10%
Health Care	103	94%	8	7%
Information Services	39	93%	3	7%
Legal, Consumer and Public Safety Services	53	96%	2	4%
Individual, Family and Community Support	54	96%	2	4%
Income Support/Assistance	43	100%		
Food/Meals	122	100%		
Education	4	100%		
Grand Total	1,114	91%	117	10%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet services with two or more requests are displayed below.

What are potential service gaps?



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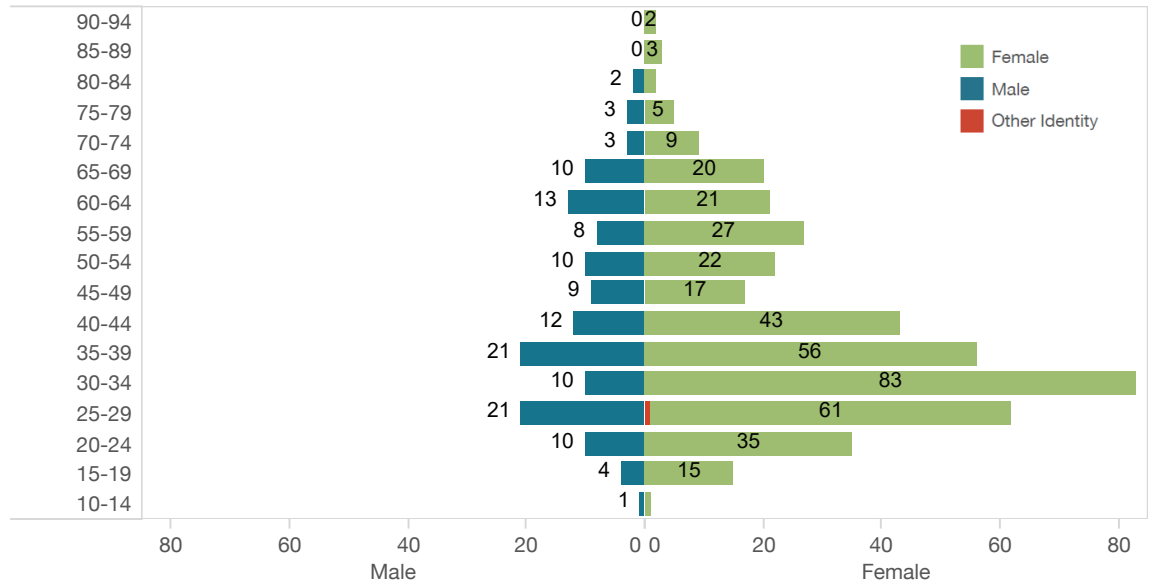
April 1, 2017 - June 30, 2017



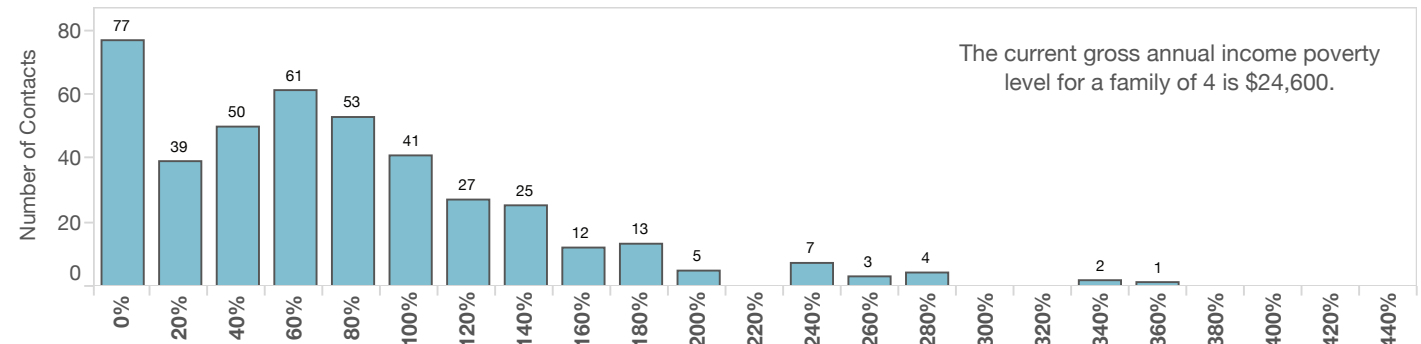
Age

90-94	0.39%
85-89	0.39%
80-84	0.78%
75-79	1.36%
70-74	2.33%
65-69	5.84%
60-64	6.61%
55-59	6.42%
50-54	6.03%
45-49	5.06%
40-44	9.53%
35-39	14.01%
30-34	15.95%
25-29	13.81%
20-24	7.39%
15-19	3.70%
10-14	0.39%

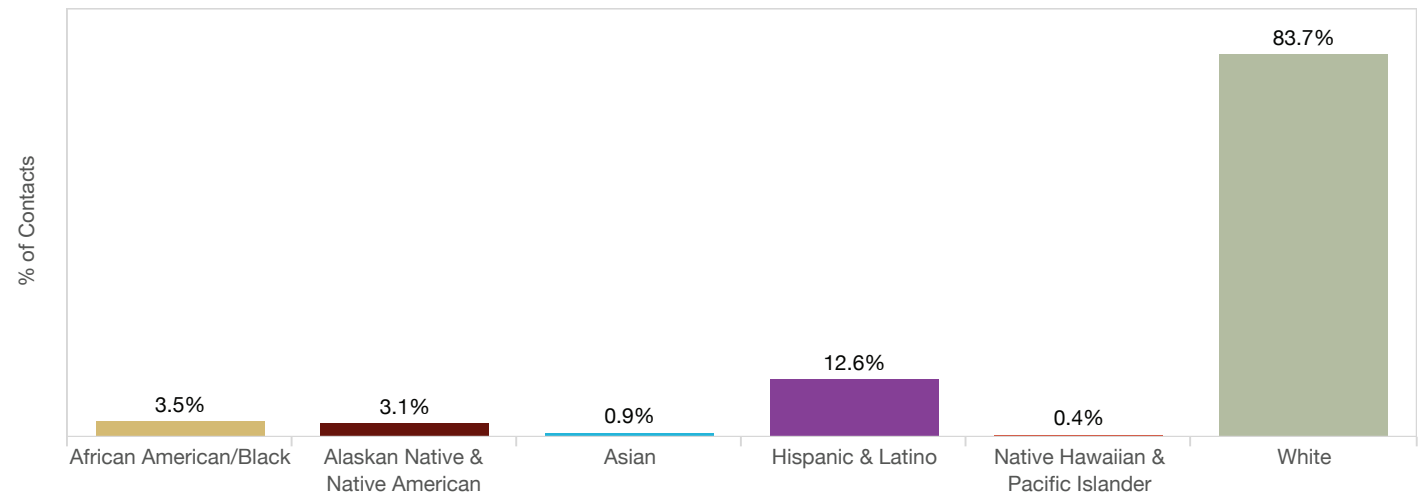
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

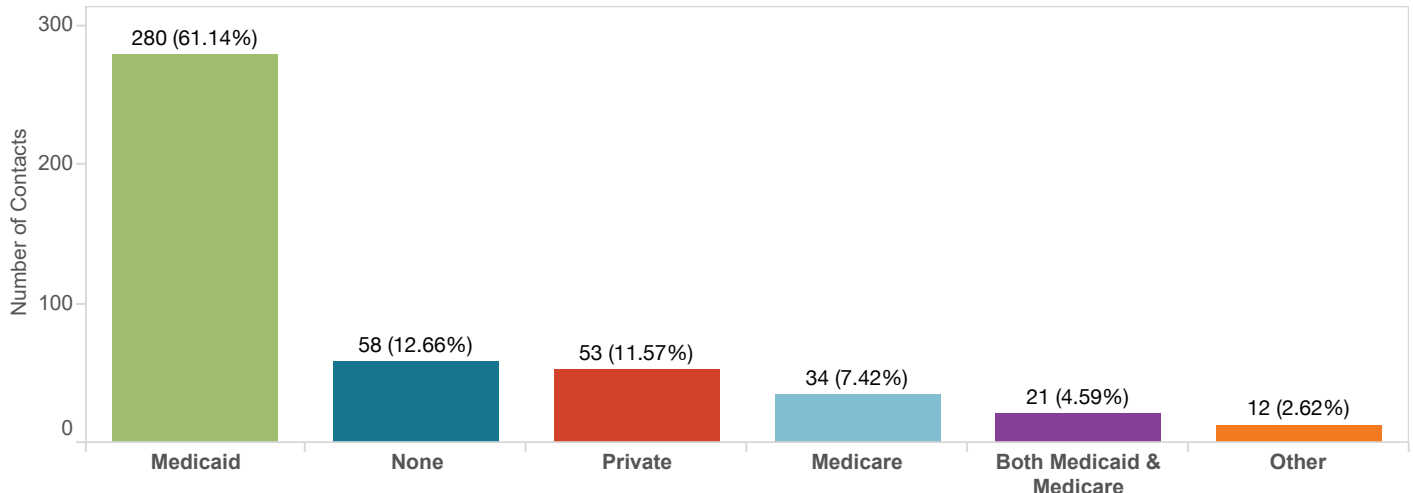


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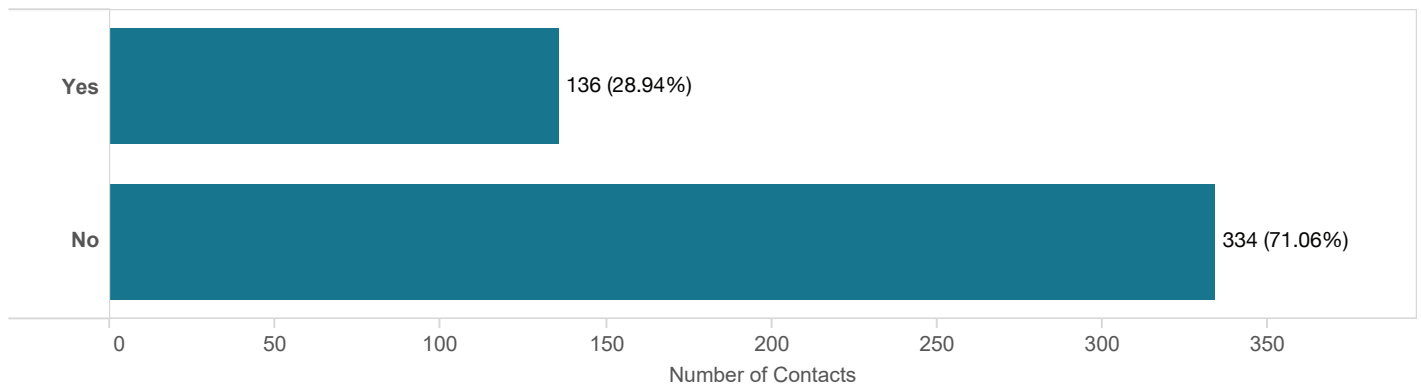
April 1, 2017 - June 30, 2017



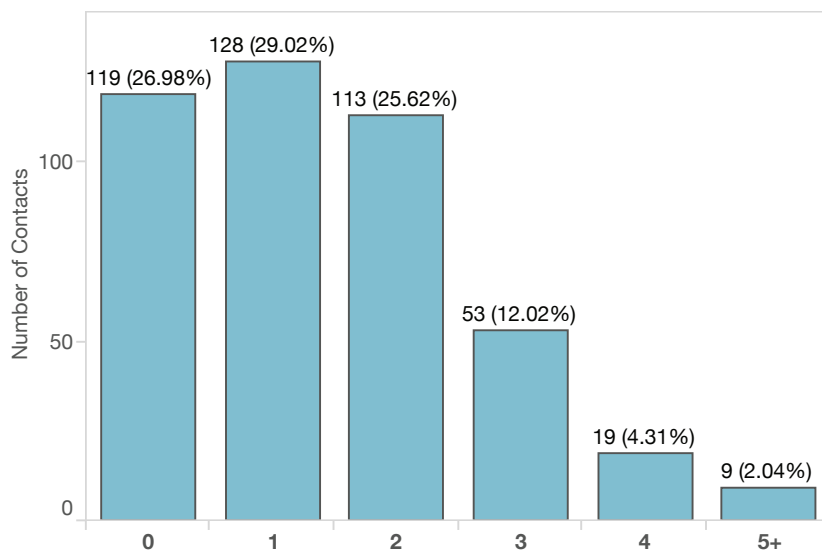
Health insurance status



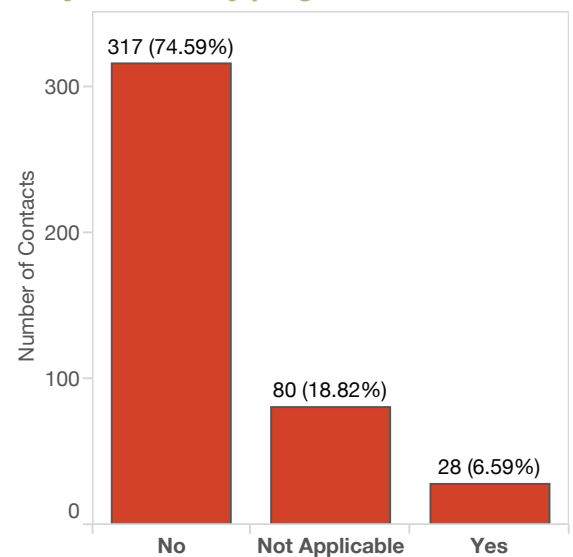
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



DESCHUTES COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

