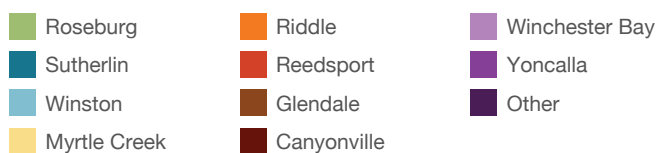
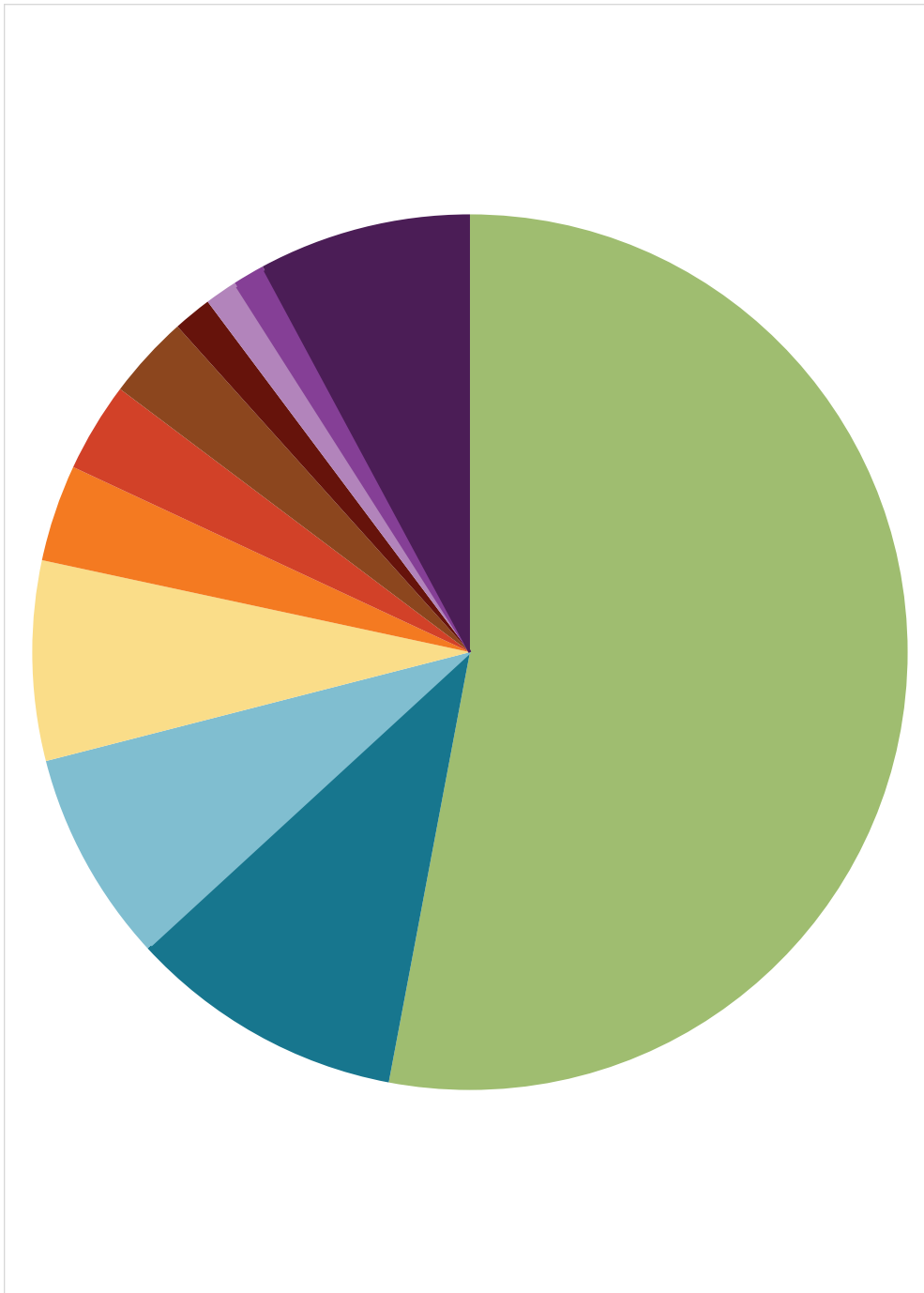


# DOUGLAS COUNTY

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## Percent of contacts by city



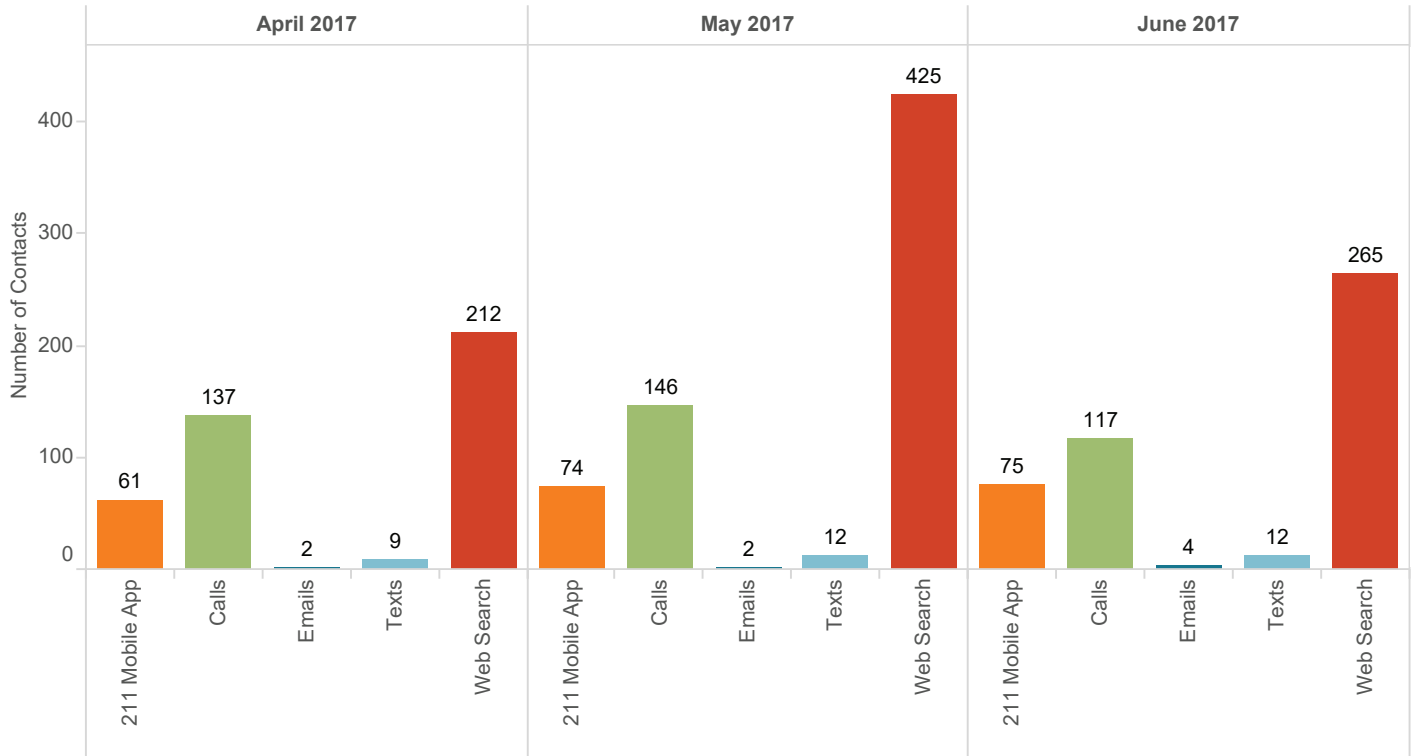
<b>Roseburg</b>	223 (53.10%)
<b>Sutherlin</b>	43 (10.24%)
<b>Winston</b>	33 (7.86%)
<b>Myrtle Creek</b>	31 (7.38%)
<b>Riddle</b>	15 (3.57%)
<b>Reedsport</b>	14 (3.33%)
<b>Glendale</b>	13 (3.10%)
<b>Canyonville</b>	6 (1.43%)
<b>Winchester Bay</b>	5 (1.19%)
<b>Yoncalla</b>	5 (1.19%)
<b>Other</b>	33 (7.86%)

# DOUGLAS COUNTY

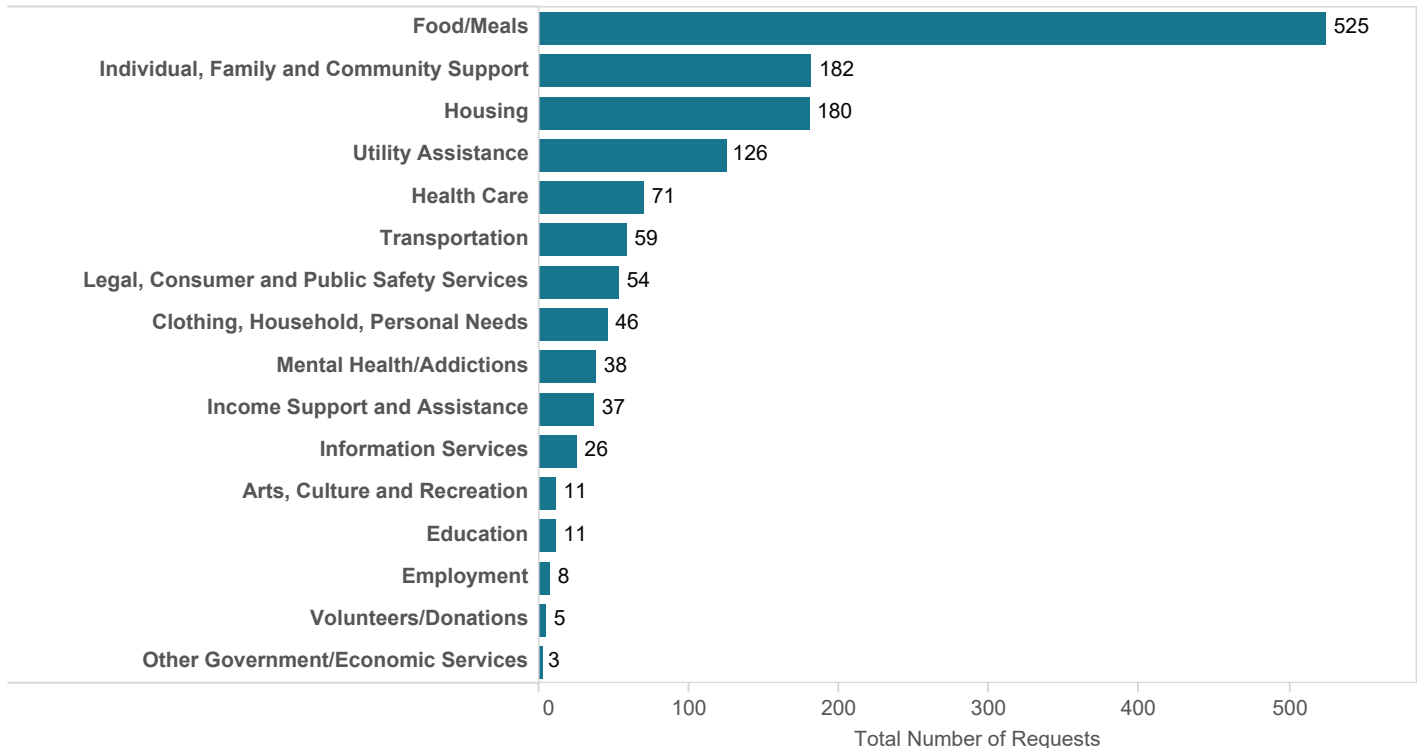
April 1, 2017 - June 30, 2017



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

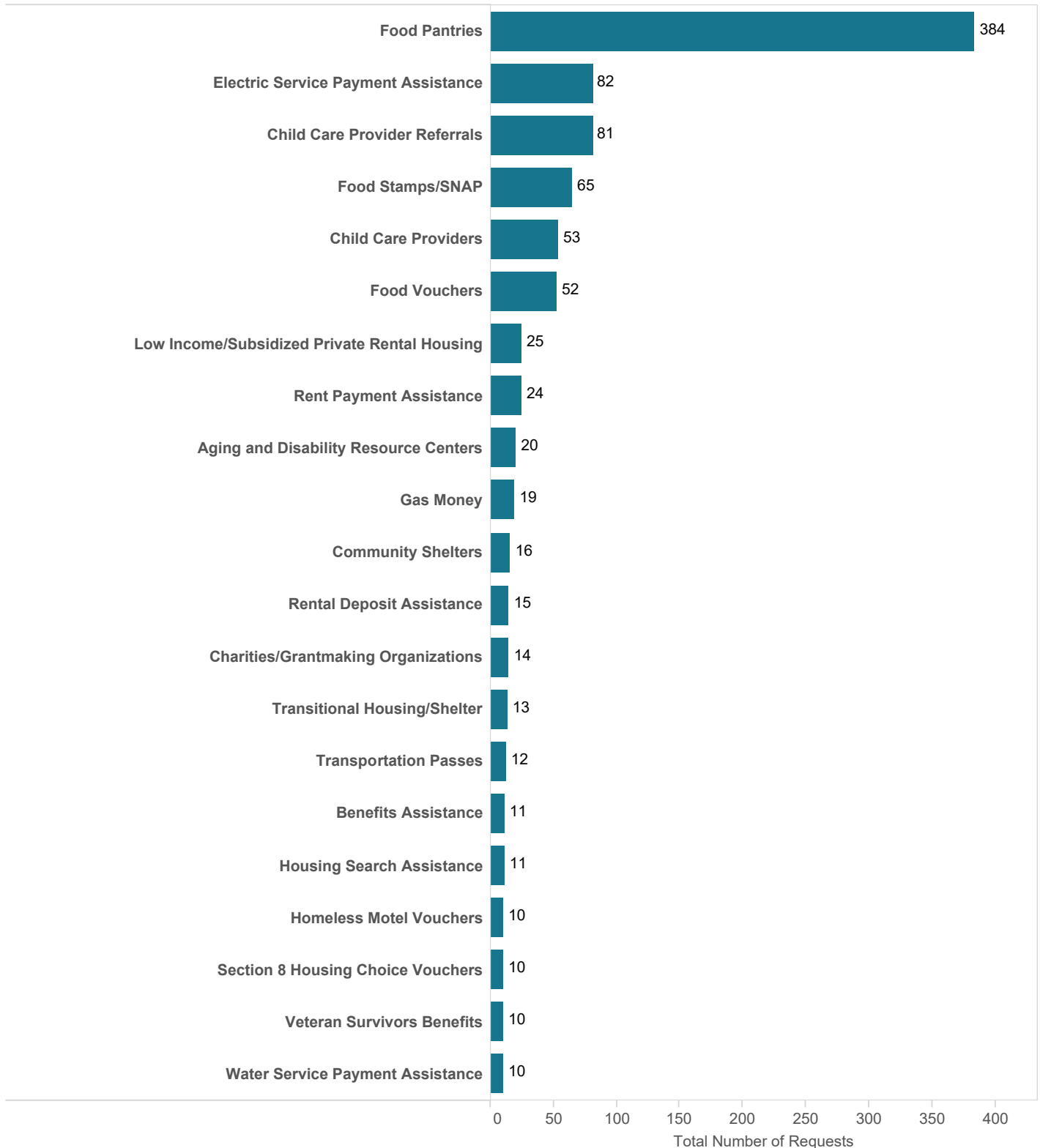


# DOUGLAS COUNTY

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## Number of services with 10 or more requests across all contact types

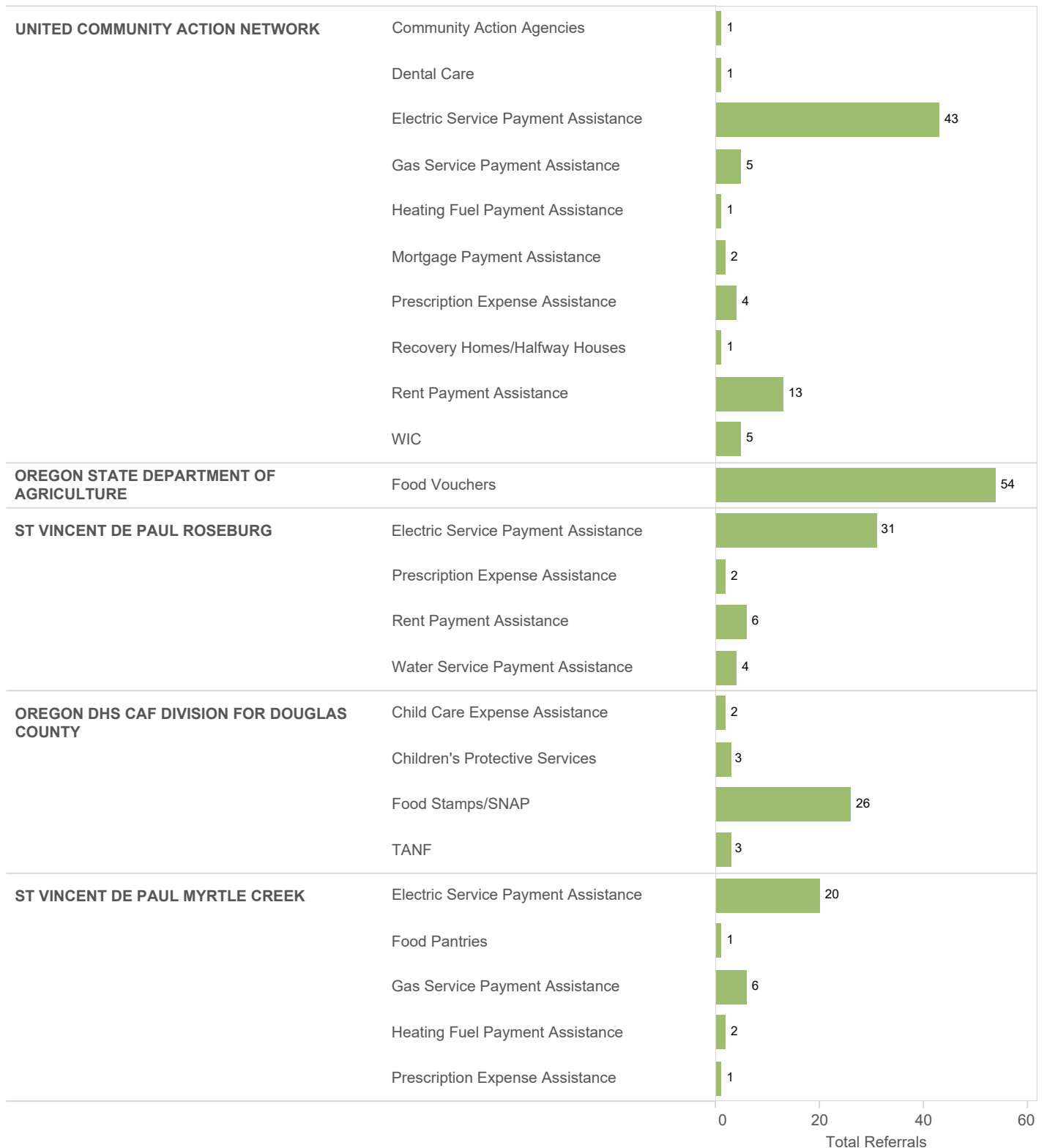


# DOUGLAS COUNTY

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## Top 5 agencies referred to across all contact types



# DOUGLAS COUNTY

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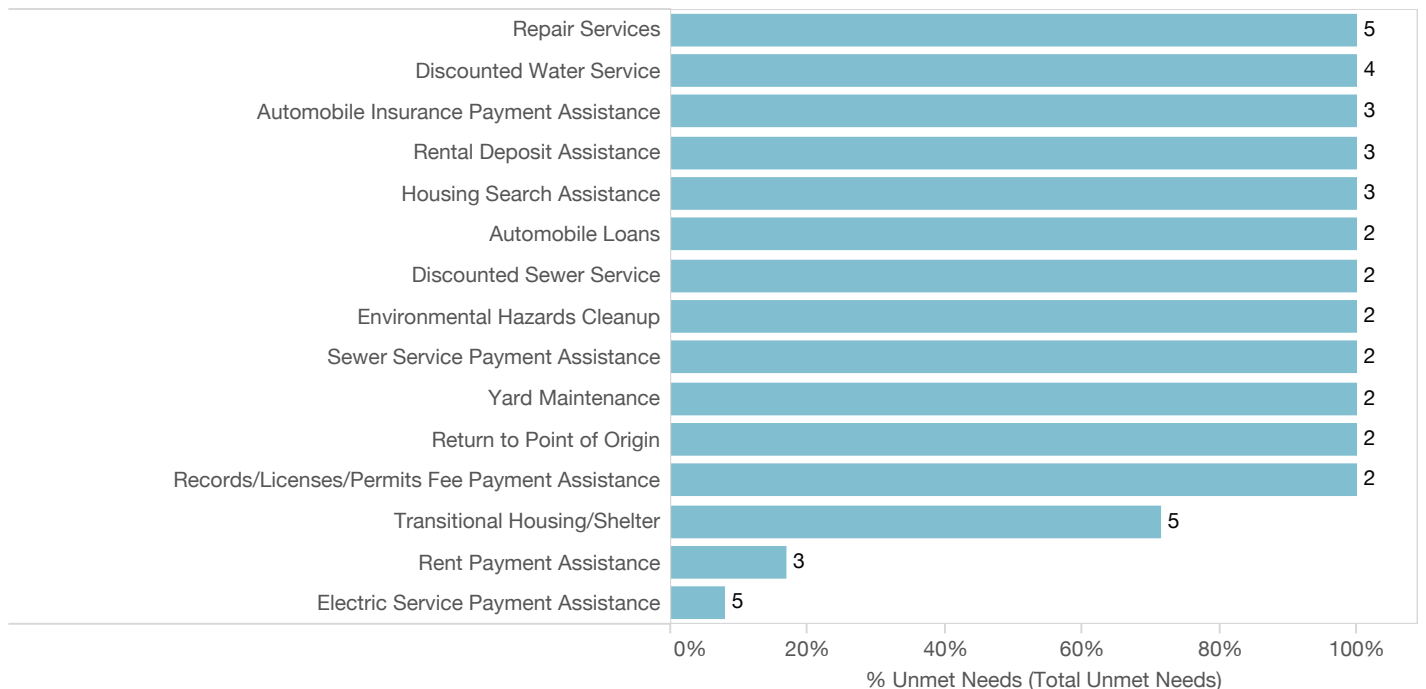
There were 67 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Clothing/Personal/Household Needs requests represent the greatest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Clothing/Personal/Household Needs	16	70%	7	30%
Transportation	27	75%	9	25%
Housing	73	81%	17	19%
Utility Assistance	79	86%	14	15%
Legal, Consumer and Public Safety Services	25	86%	4	14%
Health Care	41	89%	6	13%
Mental Health/Addictions	14	88%	2	13%
Arts, Culture and Recreation	8	89%	1	11%
Individual, Family and Community Support	33	92%	3	8%
Income Support/Assistance	17	94%	1	6%
Food/Meals	126	98%	3	2%
Other Government/Economic Services	2	100%		
Volunteers/Donations	2	100%		
Education	2	100%		
Information Services	18	100%		
<b>Grand Total</b>	<b>483</b>	<b>88%</b>	<b>67</b>	<b>12%</b>

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

## What are potential service gaps?



# DOUGLAS COUNTY

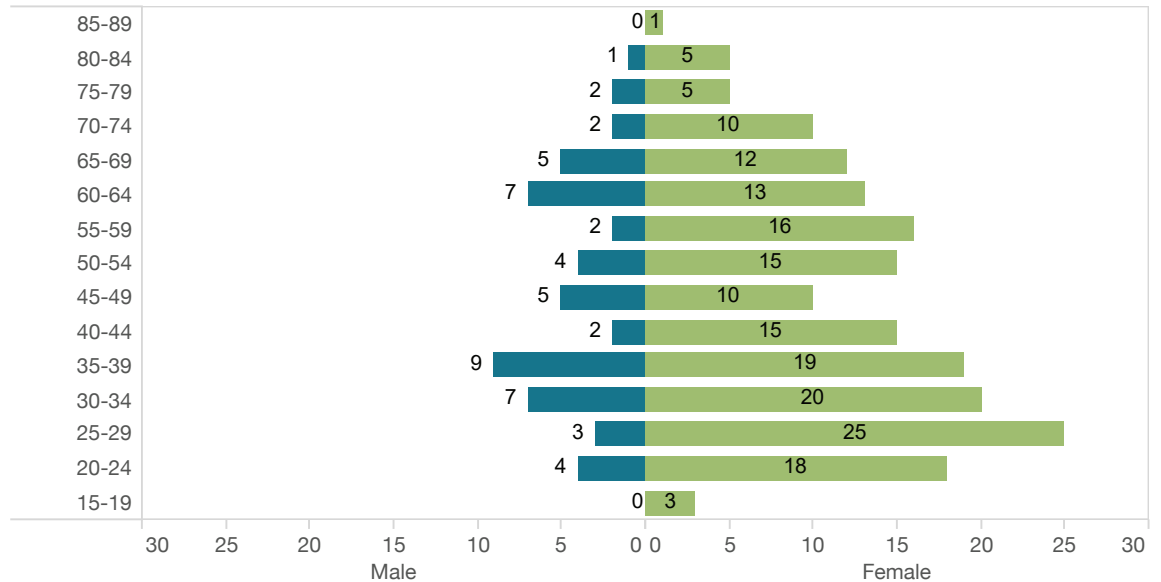
April 1, 2017 - June 30, 2017



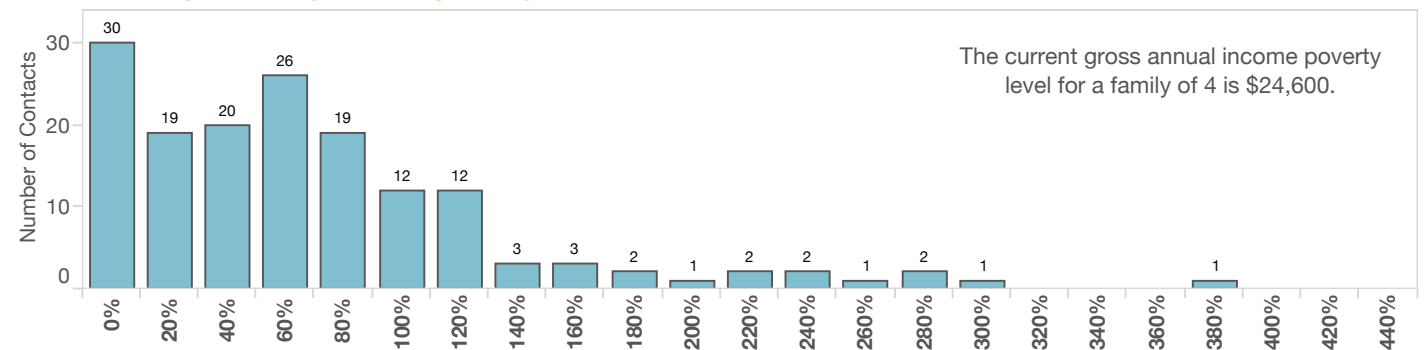
## Age

85-89	0.46%
80-84	2.78%
75-79	3.24%
70-74	5.56%
65-69	7.87%
60-64	9.26%
55-59	7.87%
50-54	8.80%
45-49	6.94%
40-44	7.87%
35-39	10.65%
30-34	11.11%
25-29	9.26%
20-24	7.41%
15-19	0.93%

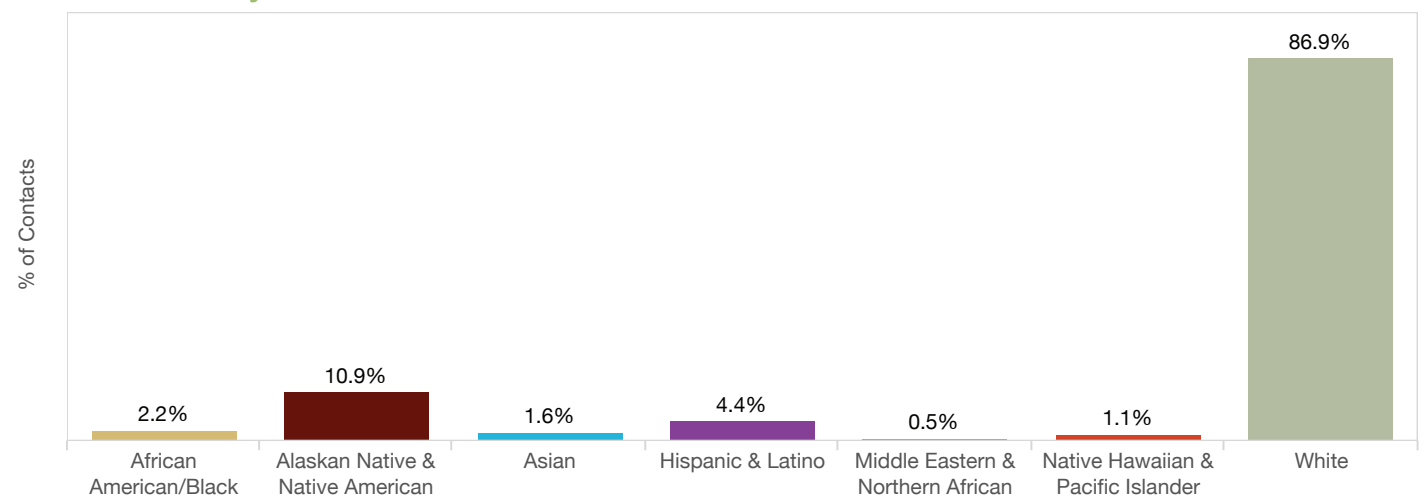
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

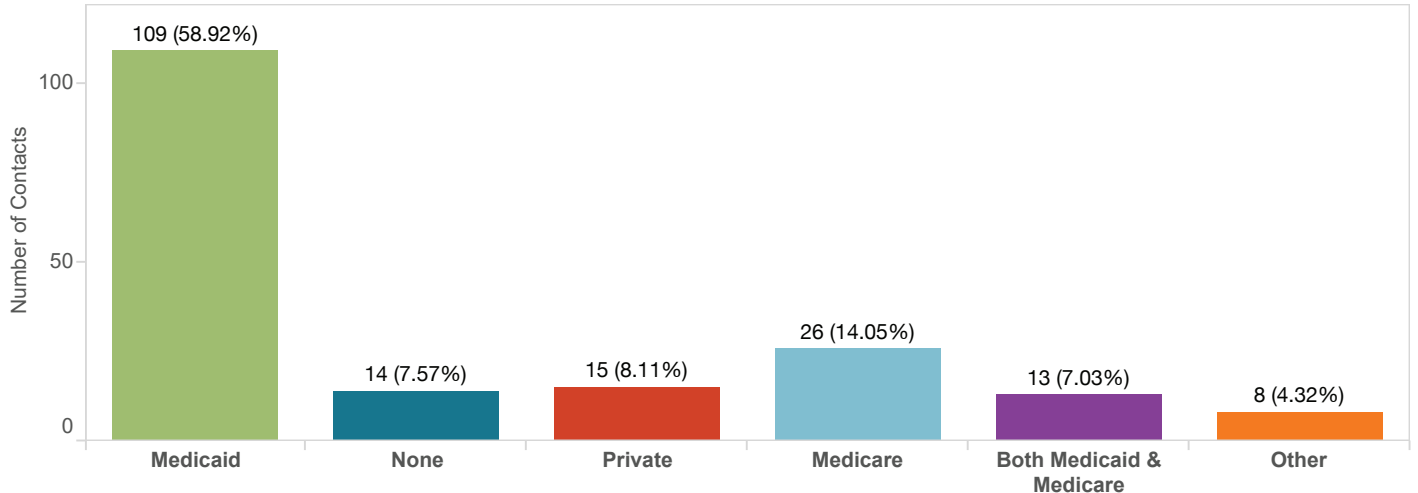


# DOUGLAS COUNTY

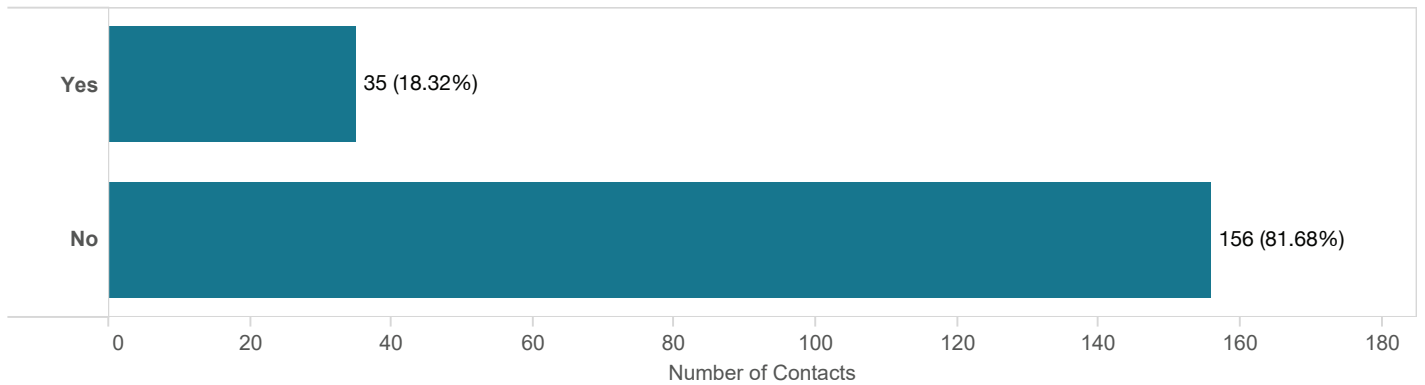
April 1, 2017 - June 30, 2017



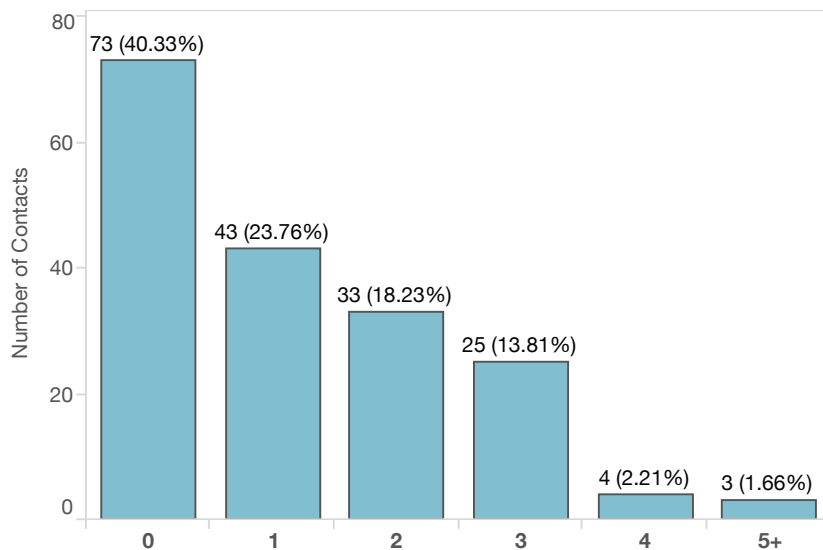
## Health insurance status



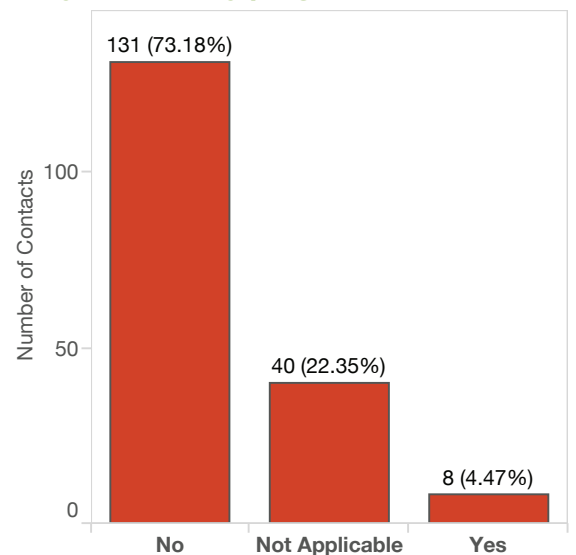
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# DOUGLAS COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

