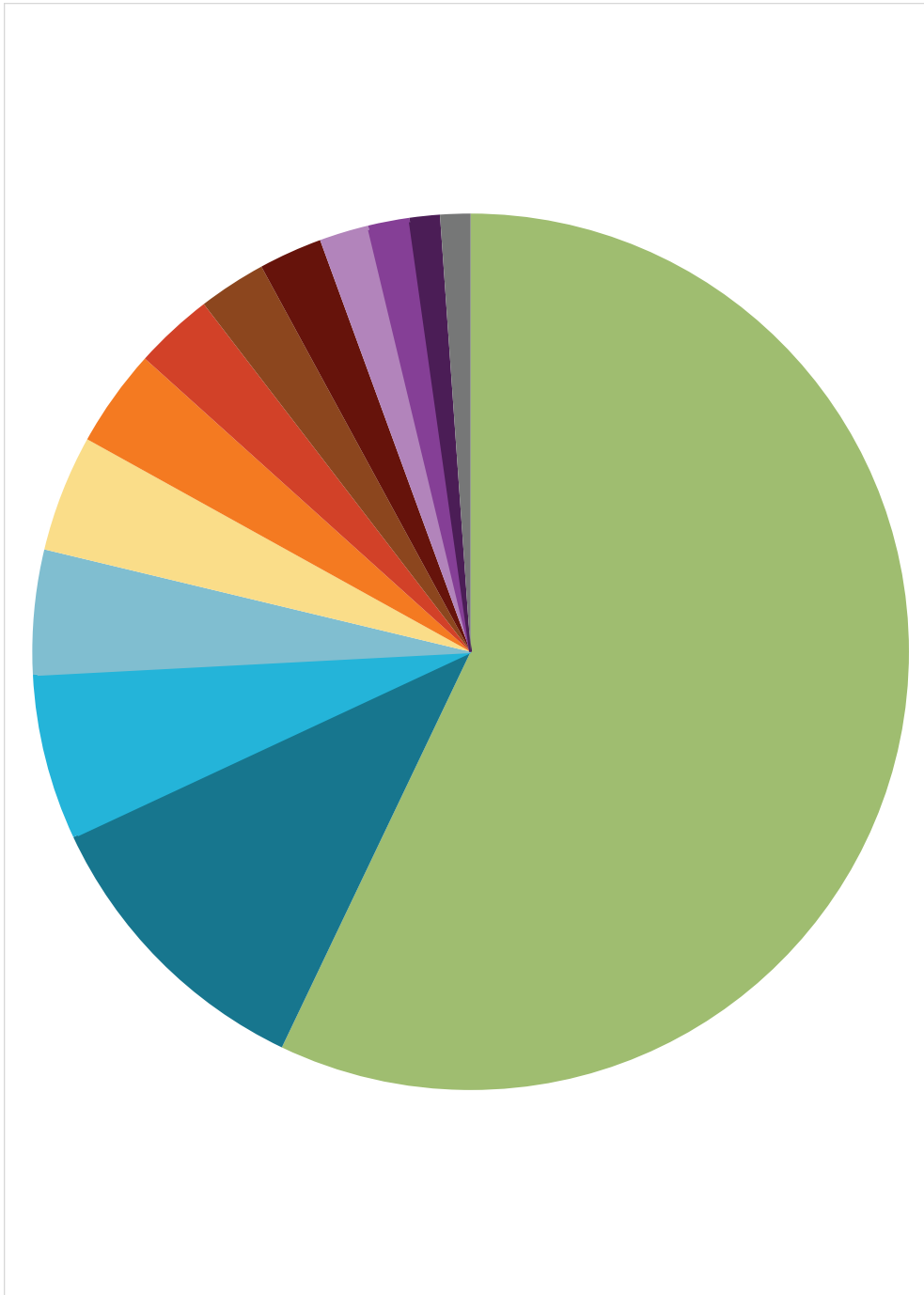


JACKSON COUNTY

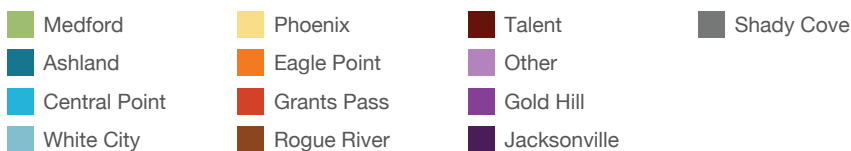
April 1, 2017 - June 30, 2017



Percent of contacts by city



Medford	411 (57.89%)
Ashland	79 (11.13%)
Central Point	44 (6.20%)
White City	33 (4.65%)
Phoenix	31 (4.37%)
Eagle Point	26 (3.66%)
Grants Pass	21 (2.96%)
Rogue River	18 (2.54%)
Talent	17 (2.39%)
Gold Hill	11 (1.55%)
Jacksonville	8 (1.13%)
Shady Cove	8 (1.13%)
Other	13 (1.83%)

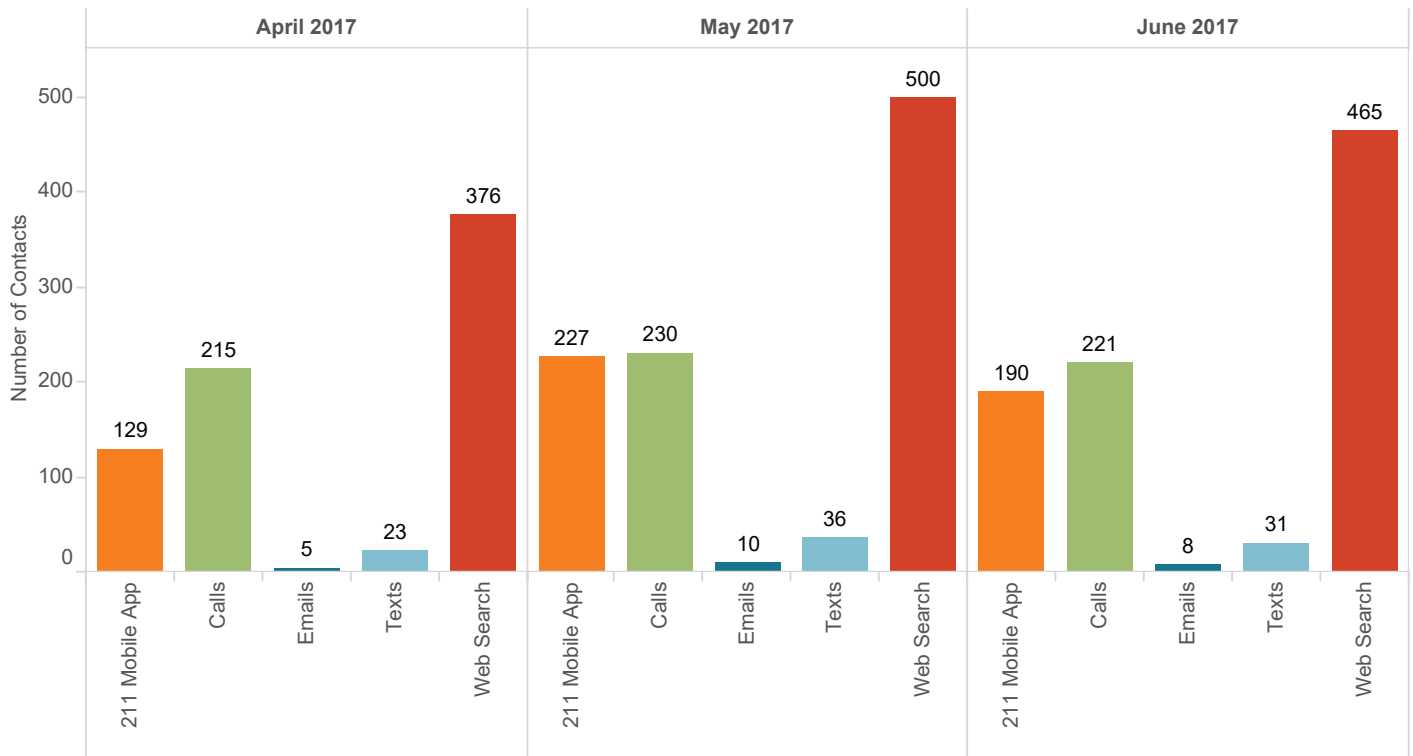


JACKSON COUNTY

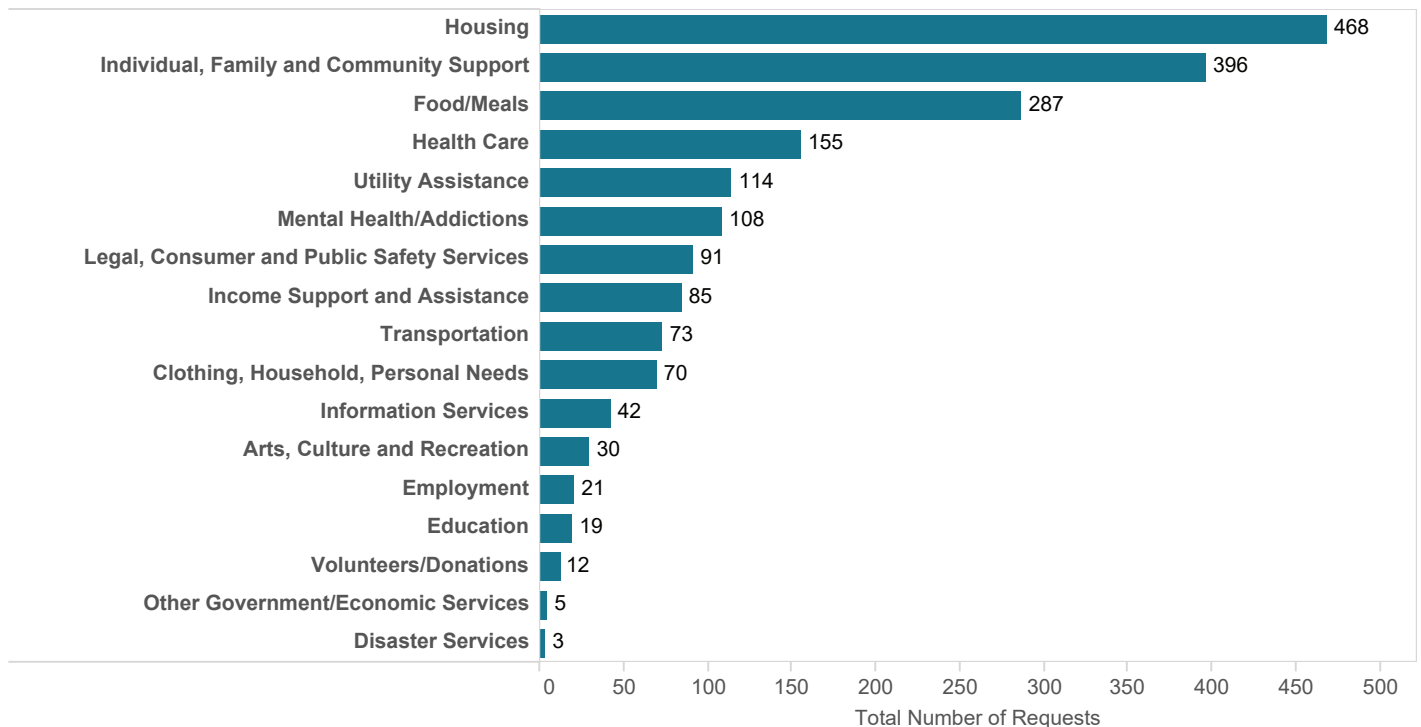
April 1, 2017 - June 30, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

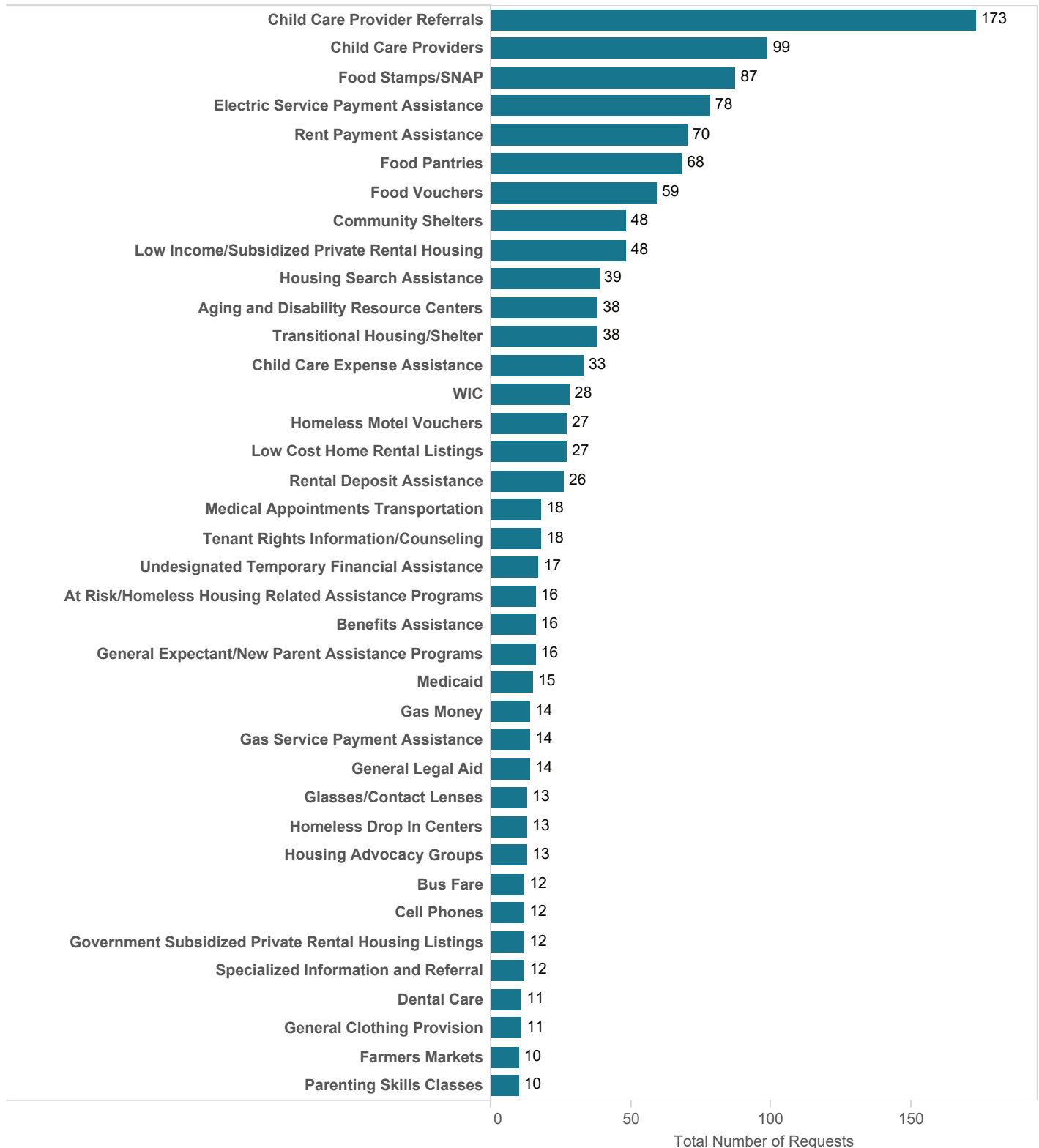


JACKSON COUNTY

April 1, 2017 - June 30, 2017



Number of services with 10 or more requests across all contact types

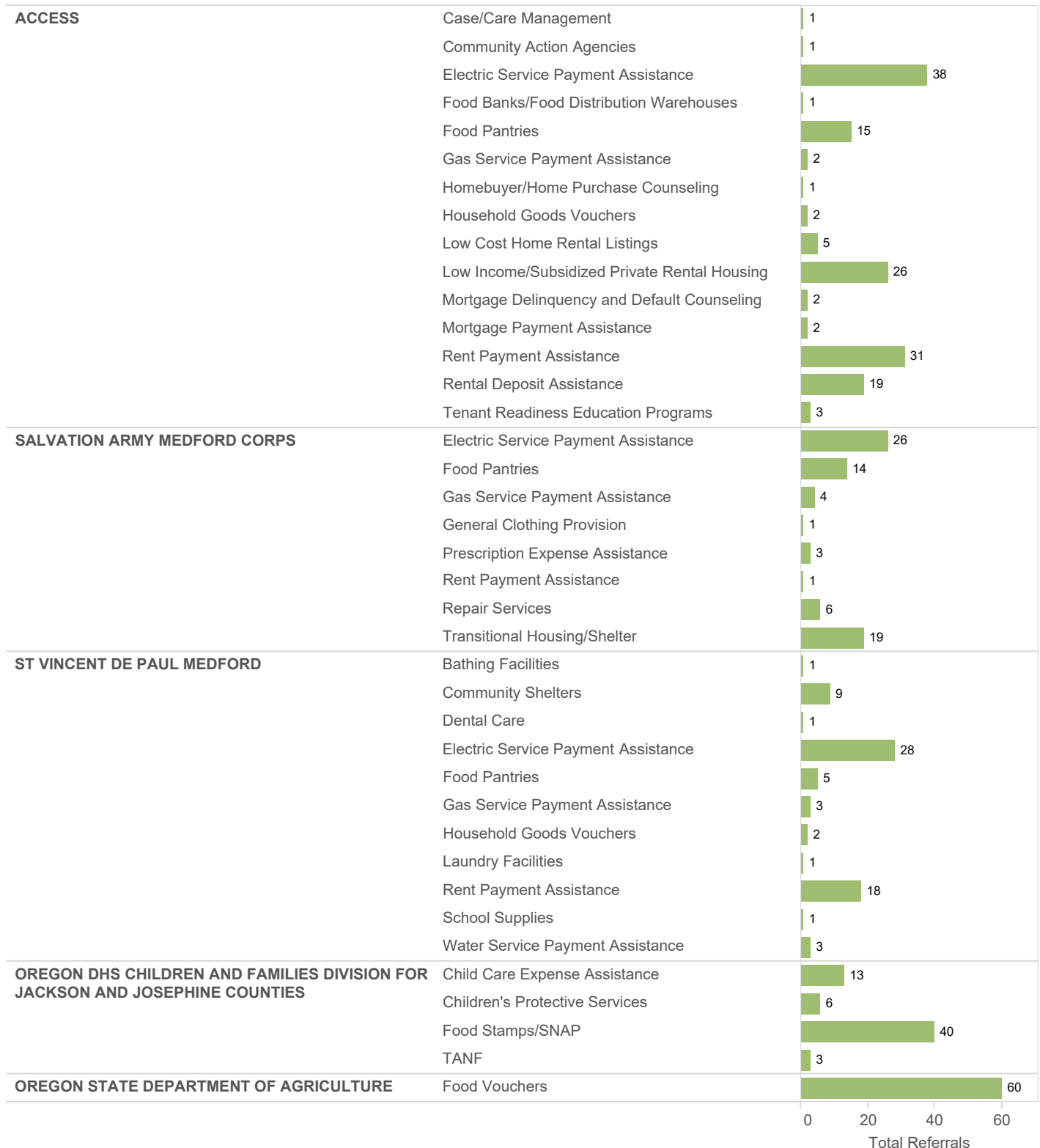


JACKSON COUNTY

April 1, 2017 - June 30, 2017



Top 5 agencies referred to across all contact types



JACKSON COUNTY

April 1, 2017 - June 30, 2017



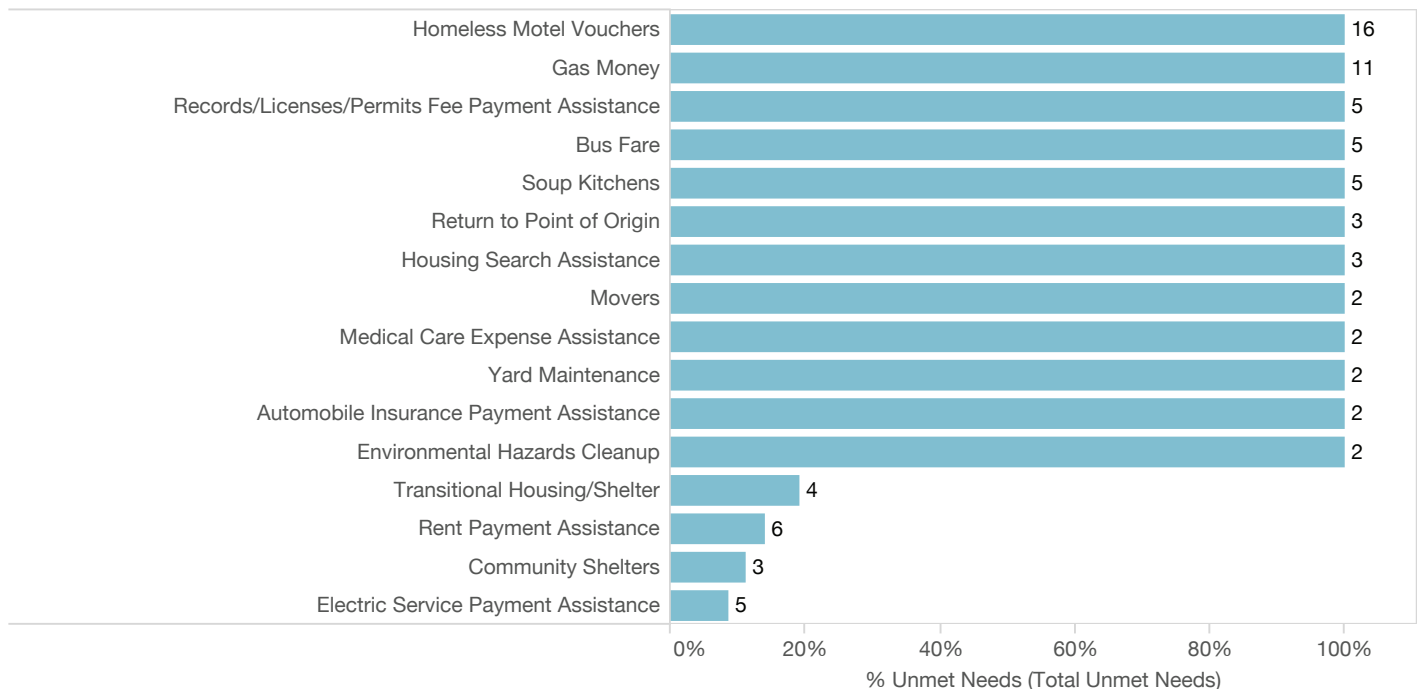
There were 112 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	12	34%	23	66%
Other Government/Economic Services	2	67%	1	33%
Employment	4	80%	1	20%
Housing	189	83%	42	19%
Legal, Consumer and Public Safety Services	49	83%	10	17%
Education	6	86%	1	14%
Arts, Culture and Recreation	14	88%	2	13%
Utility Assistance	68	89%	8	11%
Health Care	103	93%	8	7%
Individual, Family and Community Support	68	93%	5	7%
Income Support/Assistance	52	95%	3	5%
Food/Meals	158	96%	7	4%
Clothing/Personal/Household Needs	32	97%	1	3%
Volunteers/Donations	1	100%		
Mental Health/Addictions	34	100%		
Information Services	28	100%		
Grand Total	820	88%	112	12%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



JACKSON COUNTY

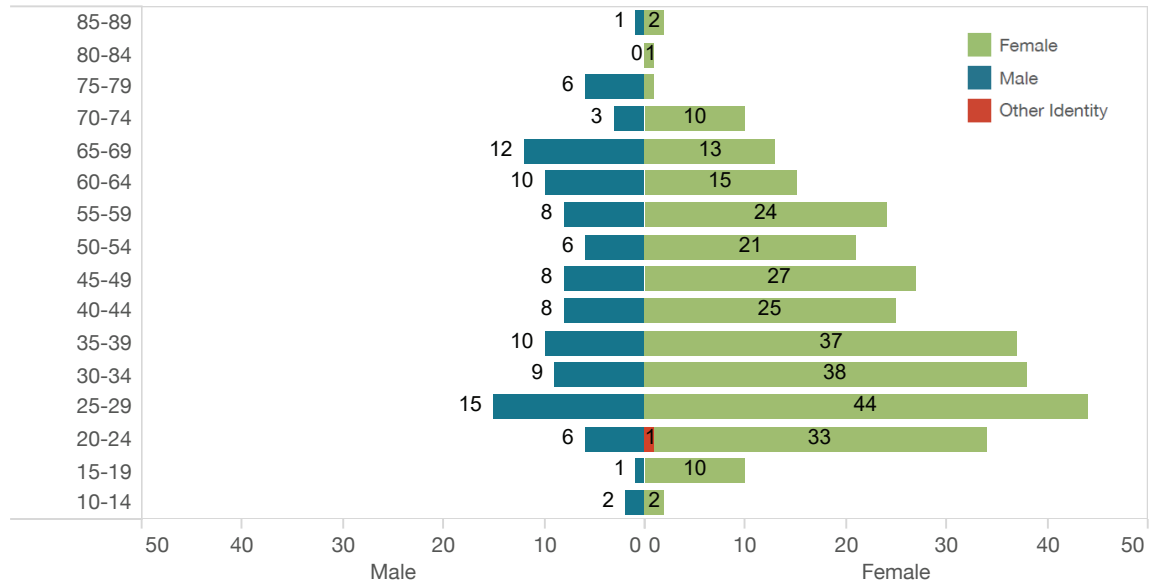
April 1, 2017 - June 30, 2017



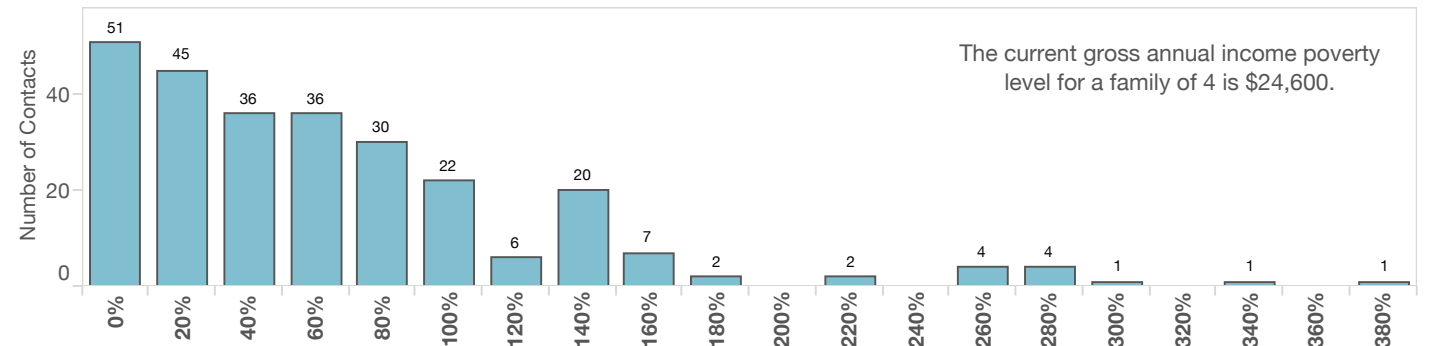
Age

85-89	0.85%
80-84	0.28%
75-79	1.97%
70-74	3.38%
65-69	6.48%
60-64	6.76%
55-59	8.73%
50-54	7.04%
45-49	9.30%
40-44	8.17%
35-39	9.86%
30-34	10.42%
25-29	13.80%
20-24	9.30%
15-19	2.54%
10-14	1.13%

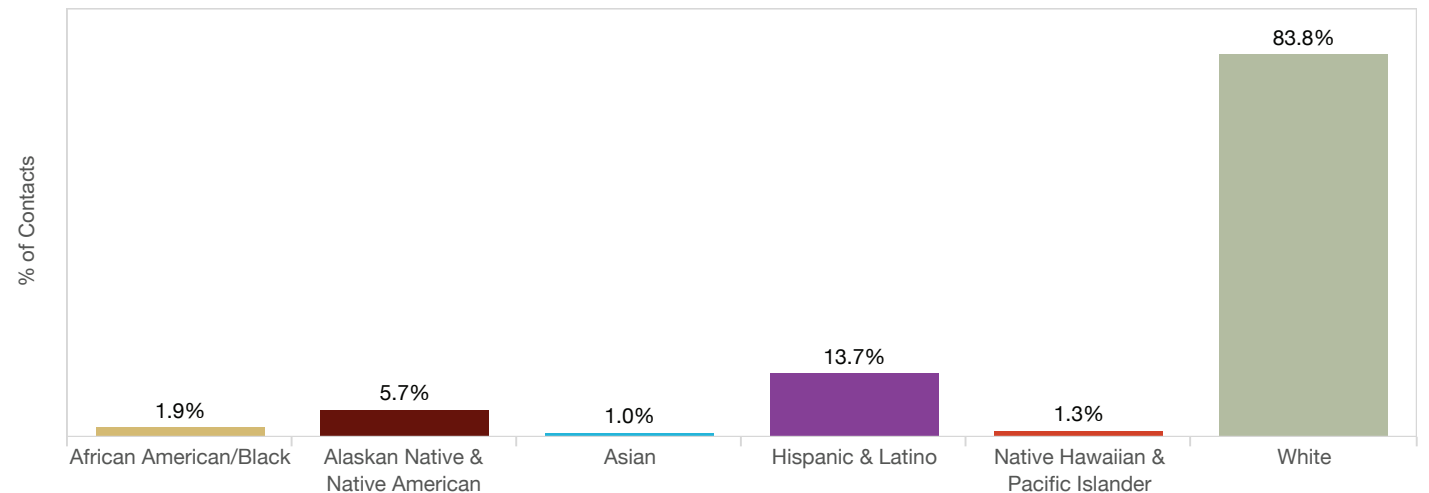
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

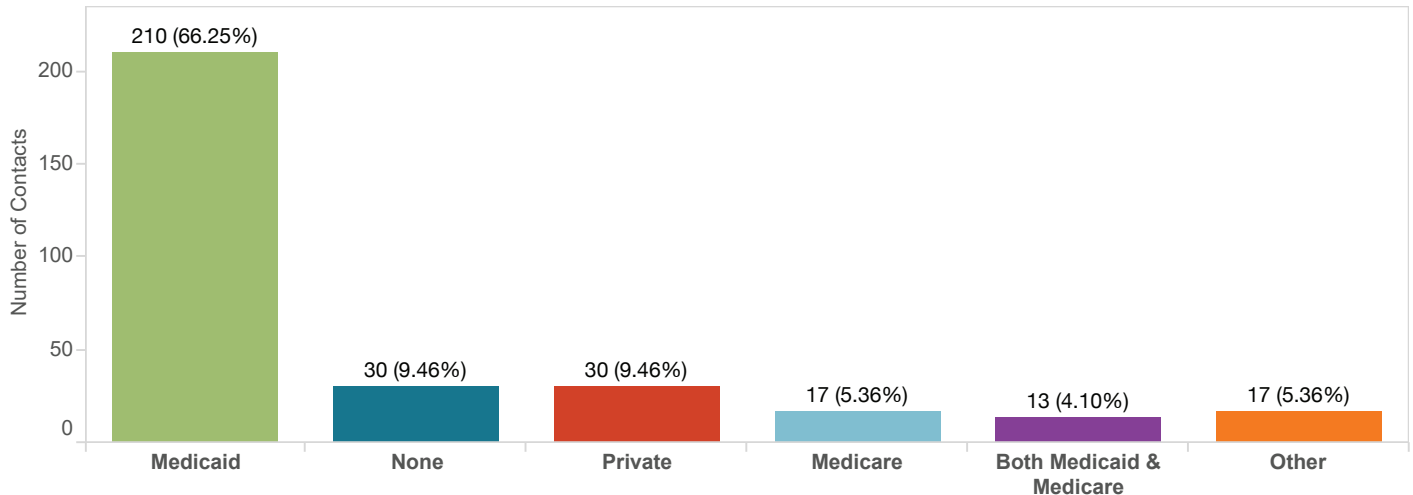


JACKSON COUNTY

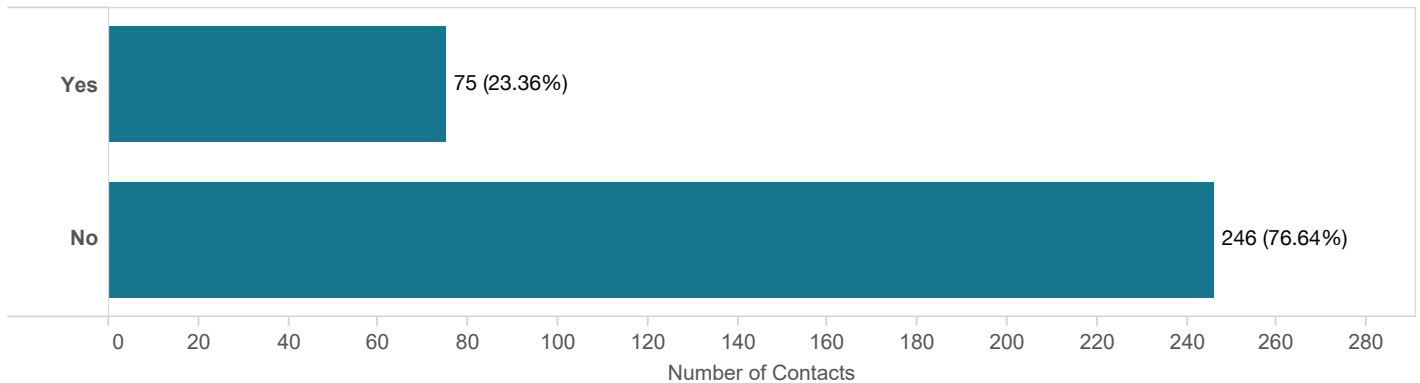
April 1, 2017 - June 30, 2017



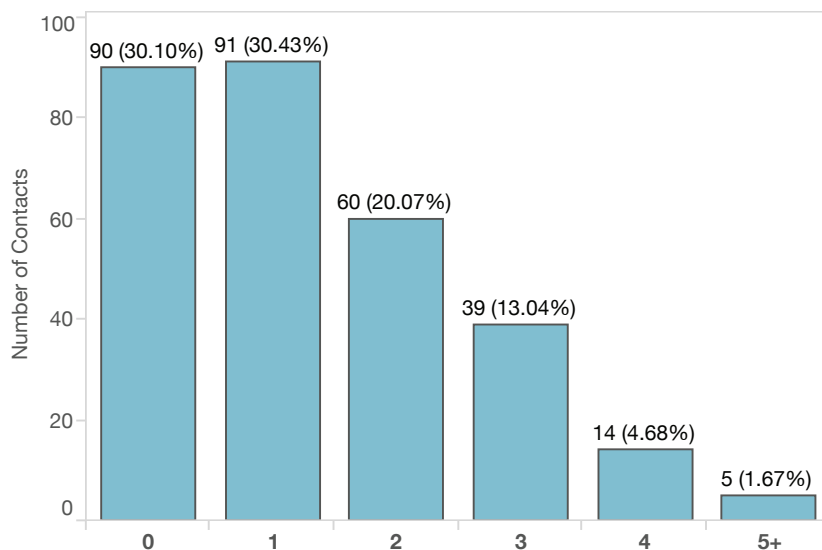
Health insurance status



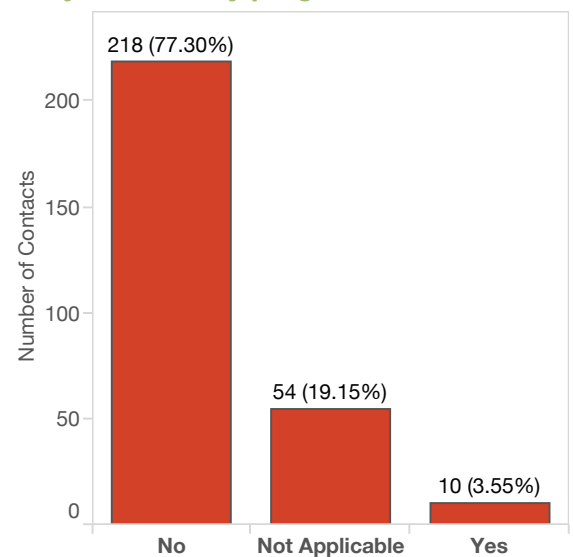
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



JACKSON COUNTY

April 1, 2017 - June 30, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

