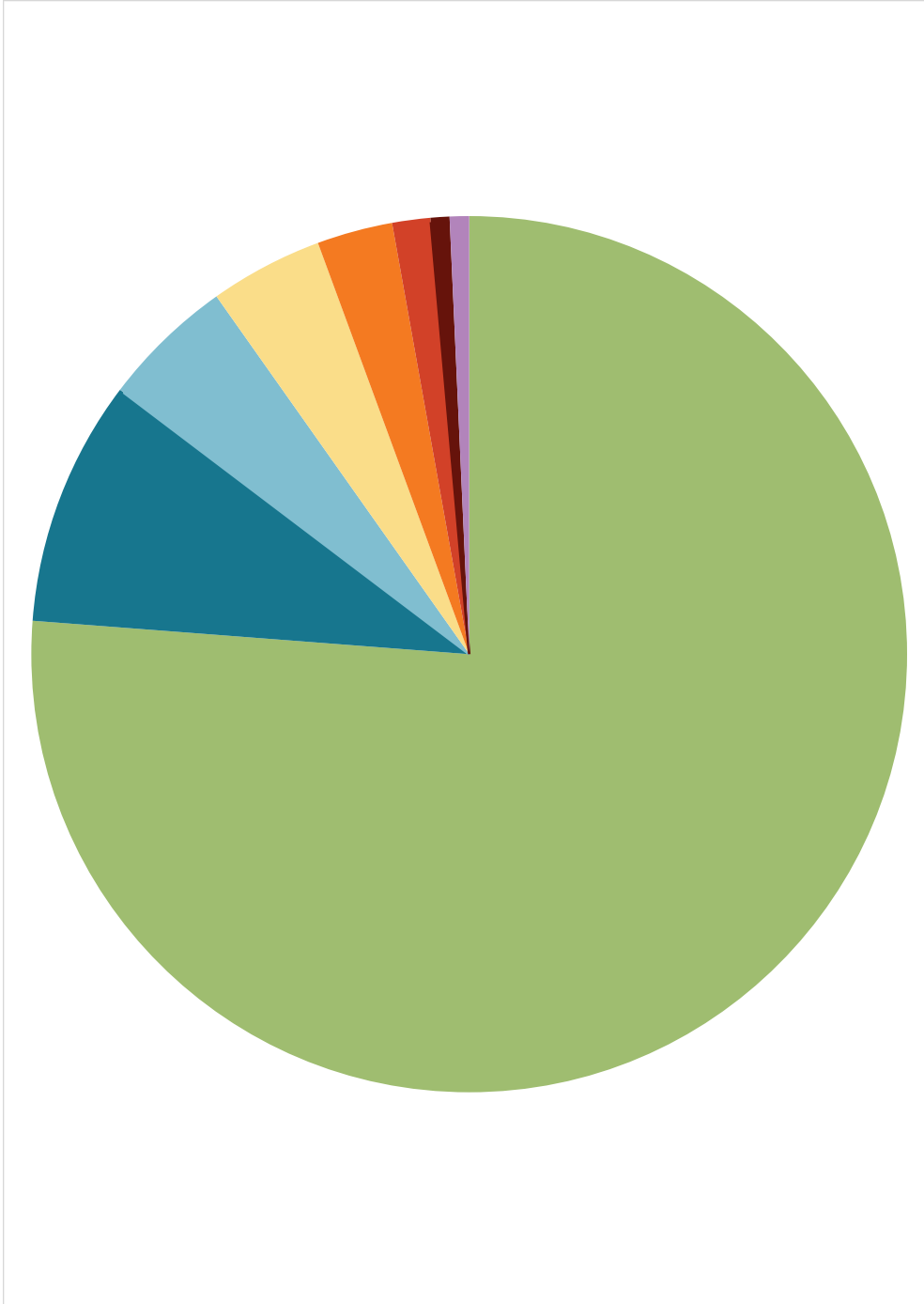


JEFFERSON COUNTY

April 1, 2017 - June 30, 2017



Percent of contacts by city



- Madras
- Warm Springs
- Crooked River Ranch
- Metolius
- Culver
- Gateway
- Arvada
- Crooked River

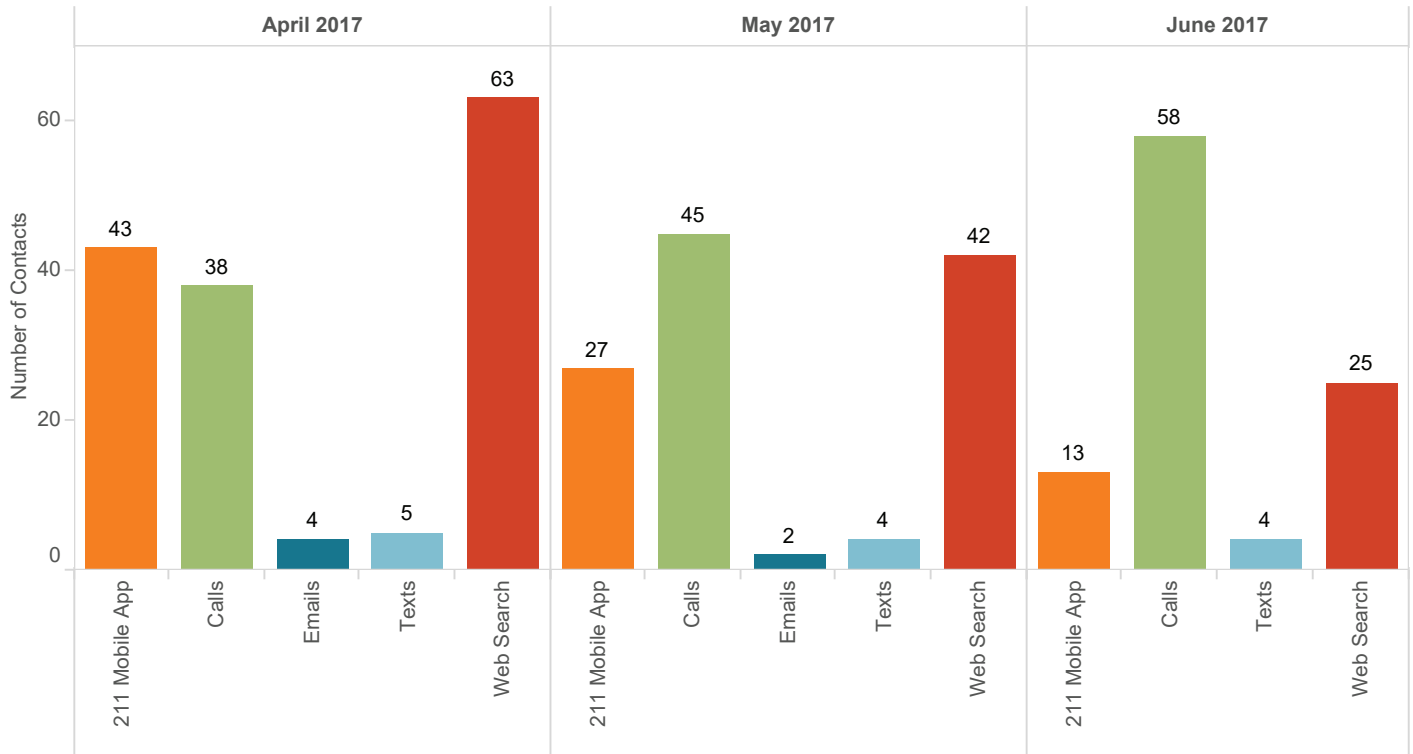
| | |
|----------------------------|--------------|
| Madras | 109 (76.22%) |
| Warm Springs | 13 (9.09%) |
| Crooked River Ranch | 7 (4.90%) |
| Metolius | 6 (4.20%) |
| Culver | 4 (2.80%) |
| Gateway | 2 (1.40%) |
| Arvada | 1 (0.70%) |
| Crooked River | 1 (0.70%) |

JEFFERSON COUNTY

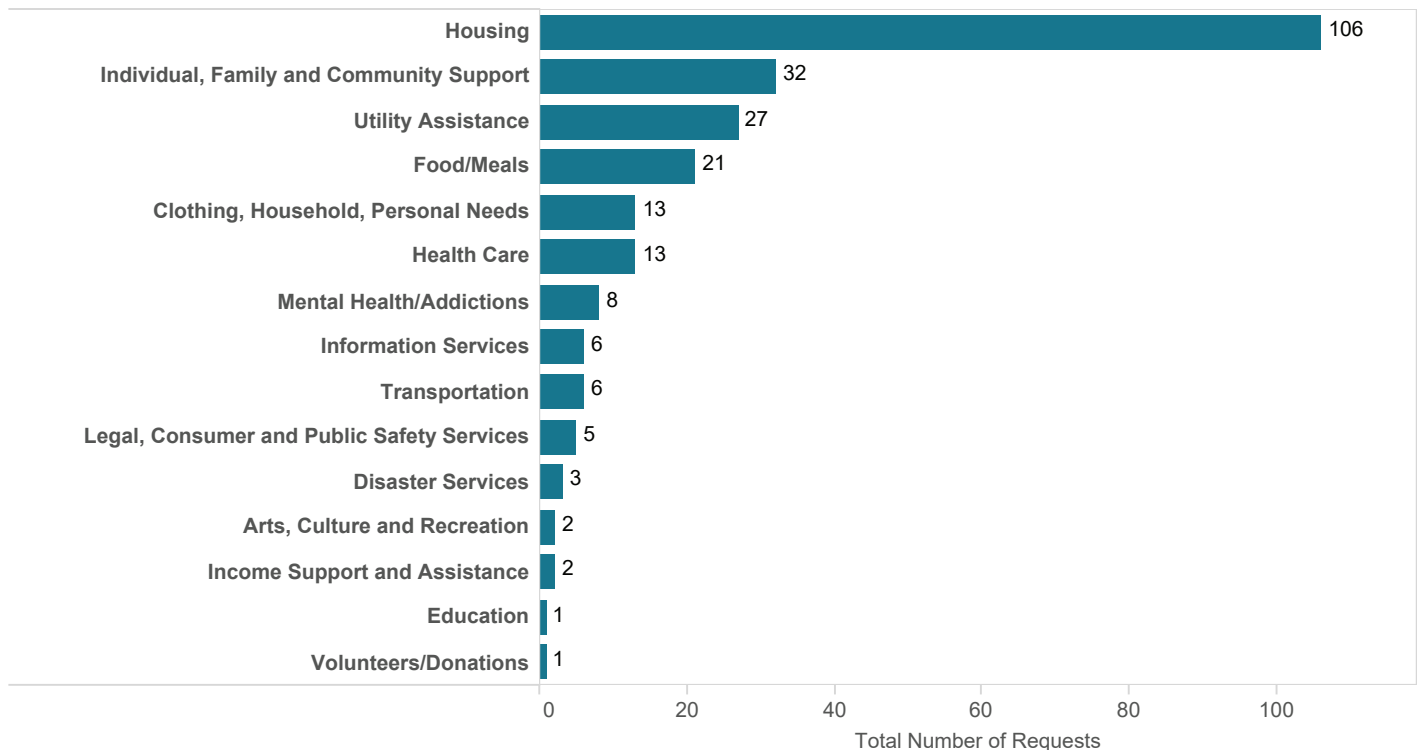
April 1, 2017 - June 30, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

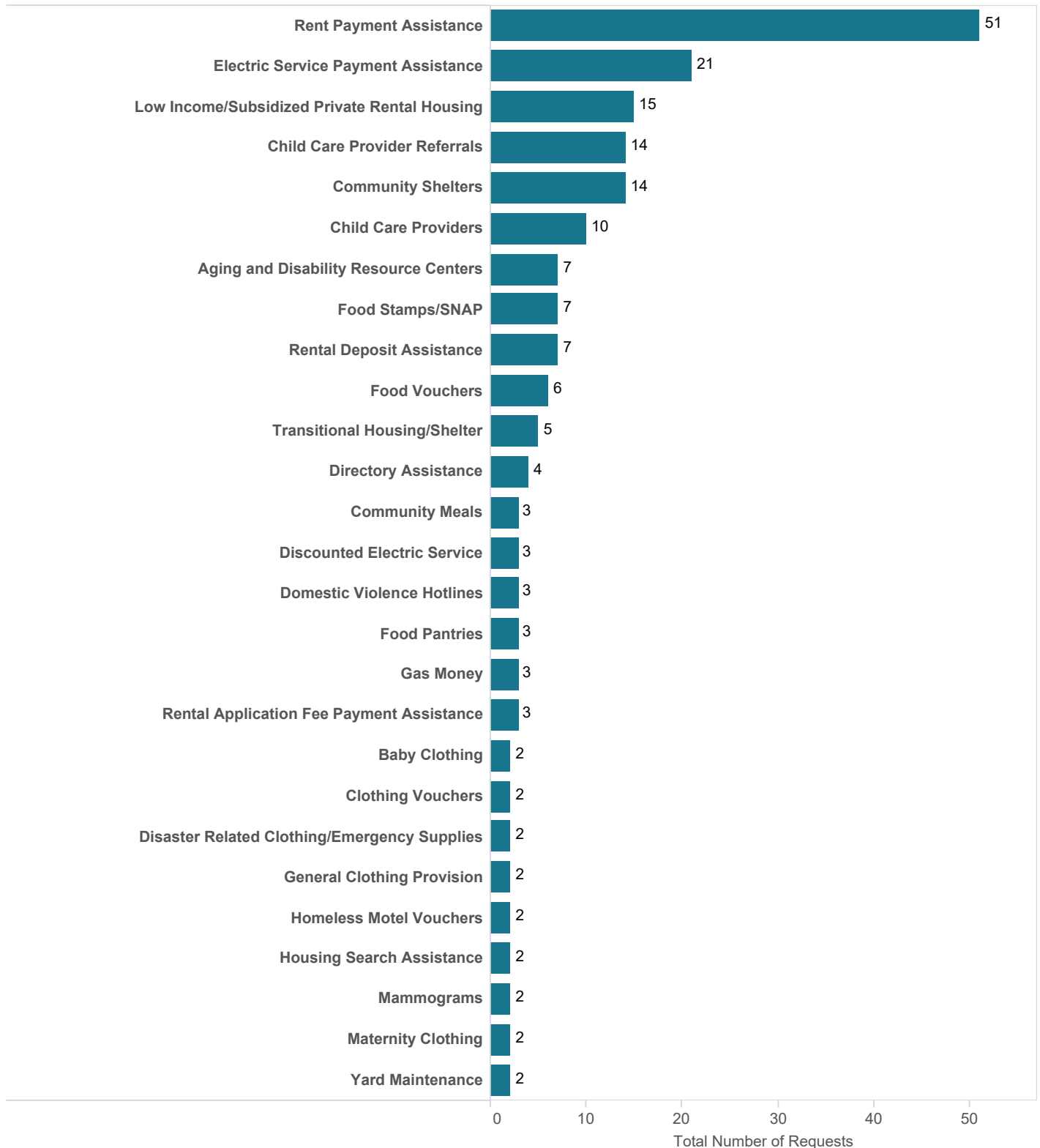


JEFFERSON COUNTY

April 1, 2017 - June 30, 2017



Number of services with two or more requests across all contact types

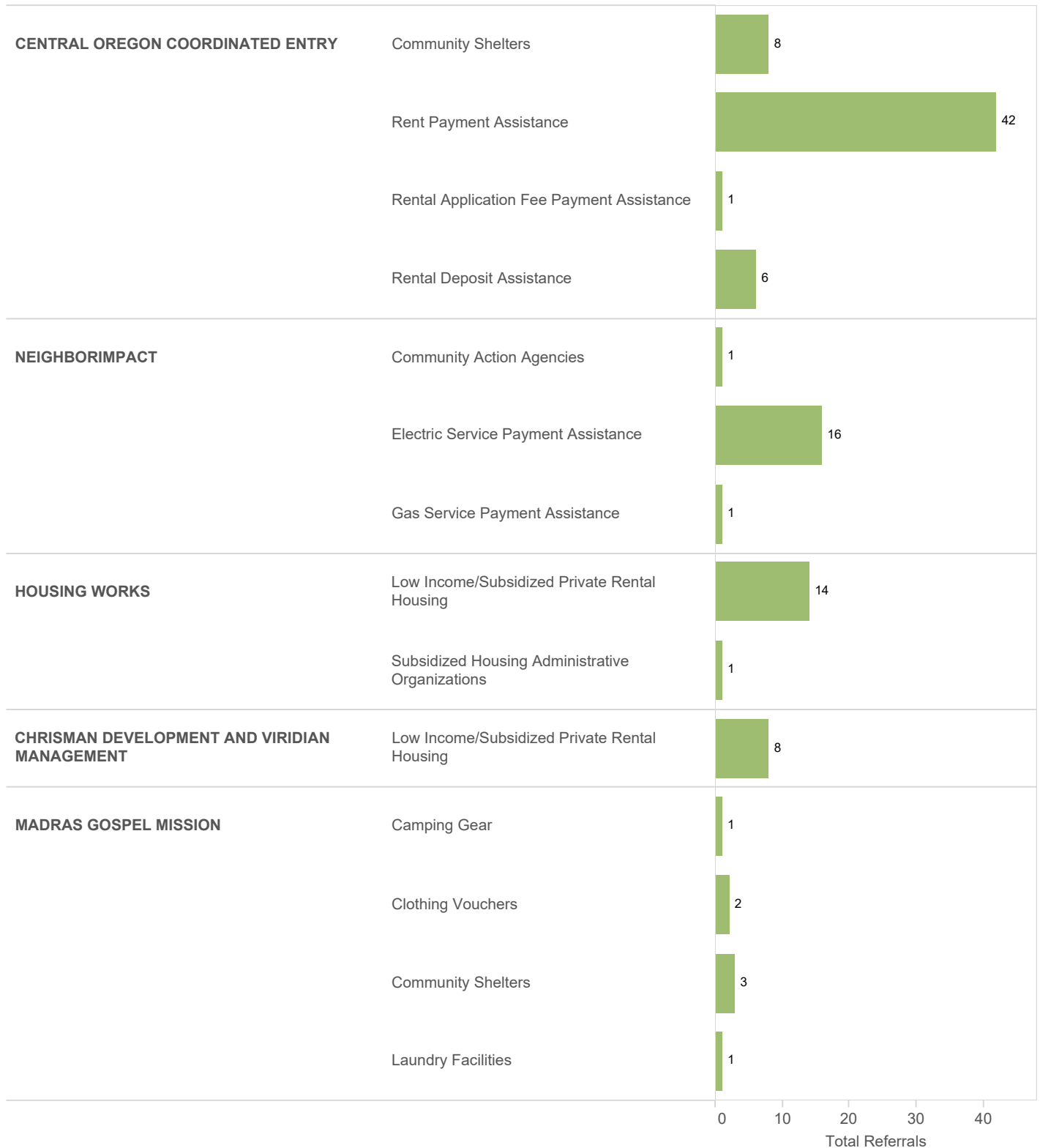


JEFFERSON COUNTY

April 1, 2017 - June 30, 2017



Top 5 agencies referred to across all contact types



JEFFERSON COUNTY

April 1, 2017 - June 30, 2017



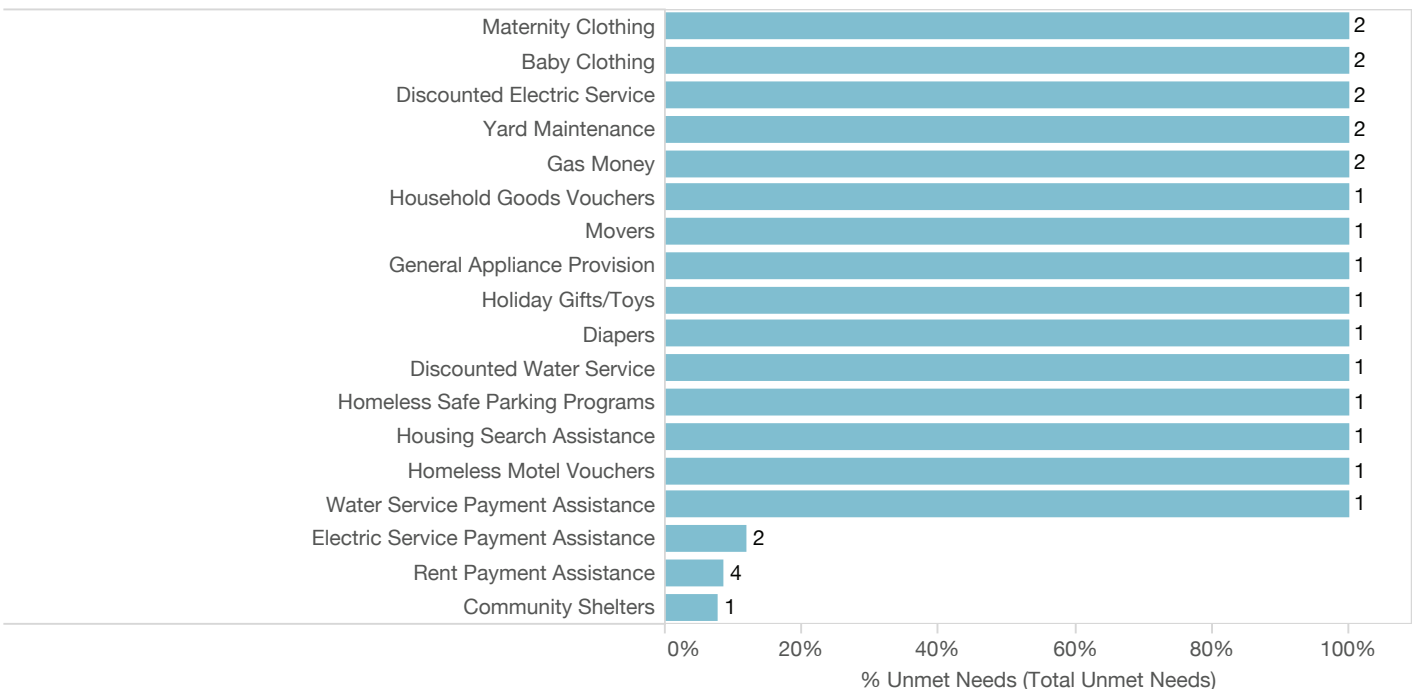
There were 27 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation requests represent the greatest proportion of unmet community needs.

What are potential community gaps by need?

| | Referral Given | | Unfulfilled Referrals | |
|--|--------------------|---------------|-----------------------|---------------|
| | Number of Requests | % of Requests | Number of Requests | % of Requests |
| Transportation | 1 | 33% | 2 | 67% |
| Clothing/Personal/Household Needs | 6 | 46% | 7 | 54% |
| Individual, Family and Community Support | 7 | 70% | 3 | 30% |
| Utility Assistance | 17 | 77% | 6 | 27% |
| Housing | 81 | 90% | 9 | 10% |
| Legal, Consumer and Public Safety Services | 5 | 100% | | |
| Income Support/Assistance | 2 | 100% | | |
| Volunteers/Donations | 1 | 100% | | |
| Health Care | 13 | 100% | | |
| Disaster Services | 2 | 100% | | |
| Food/Meals | 16 | 100% | | |
| Education | 1 | 100% | | |
| Information Services | 6 | 100% | | |
| Mental Health/Addictions | 5 | 100% | | |
| Arts, Culture and Recreation | 2 | 100% | | |
| Grand Total | 165 | 86% | 27 | 14% |

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community.

What are potential service gaps?



JEFFERSON COUNTY

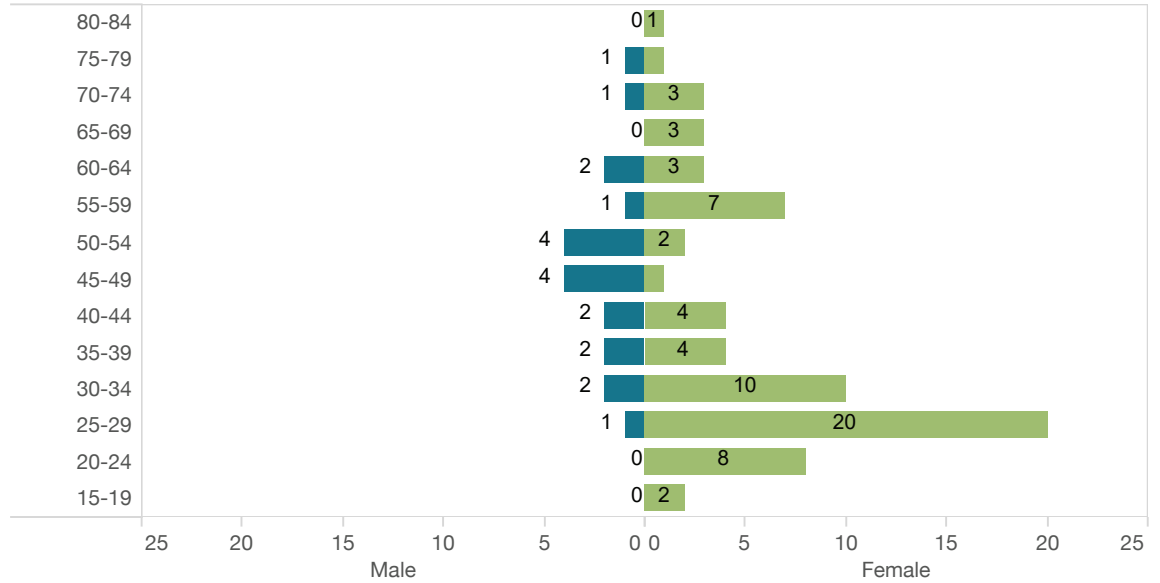
April 1, 2017 - June 30, 2017



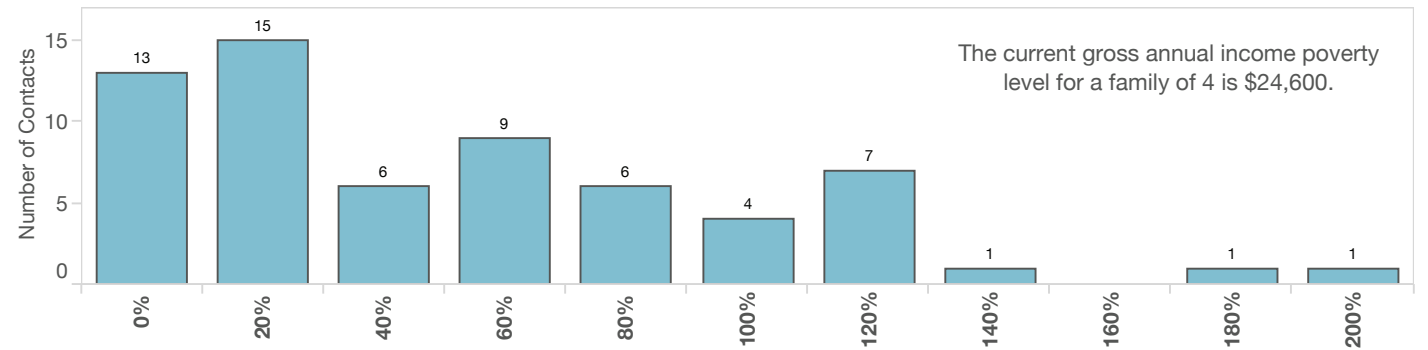
Age

| | |
|-------|--------|
| 80-84 | 1.22% |
| 75-79 | 2.44% |
| 70-74 | 4.88% |
| 65-69 | 3.66% |
| 60-64 | 6.10% |
| 55-59 | 9.76% |
| 50-54 | 4.88% |
| 45-49 | 6.10% |
| 40-44 | 7.32% |
| 35-39 | 7.32% |
| 30-34 | 14.63% |
| 25-29 | 20.73% |
| 20-24 | 8.54% |
| 15-19 | 2.44% |

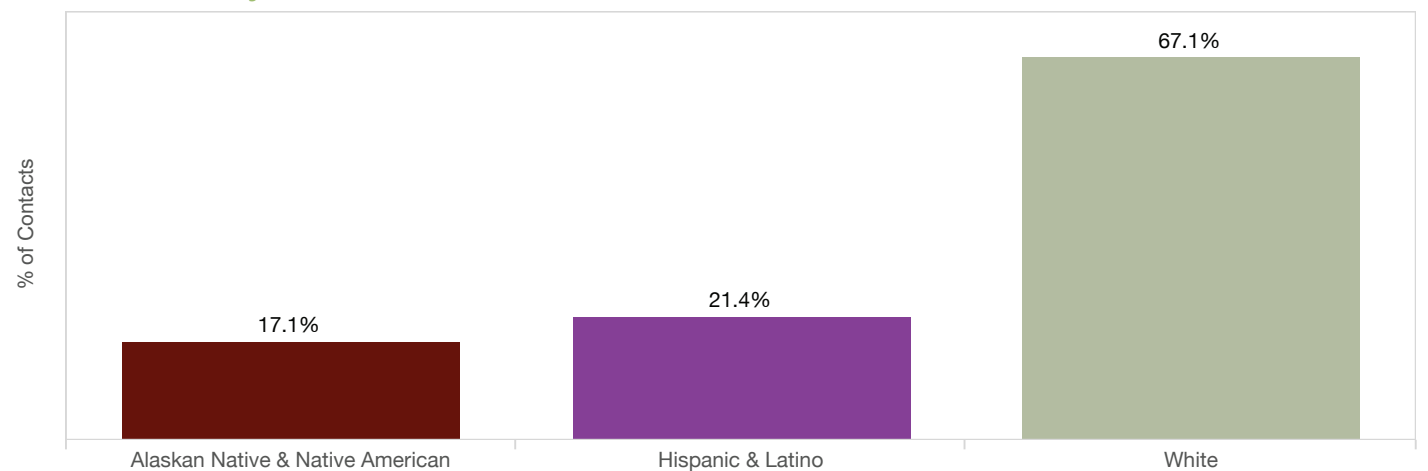
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

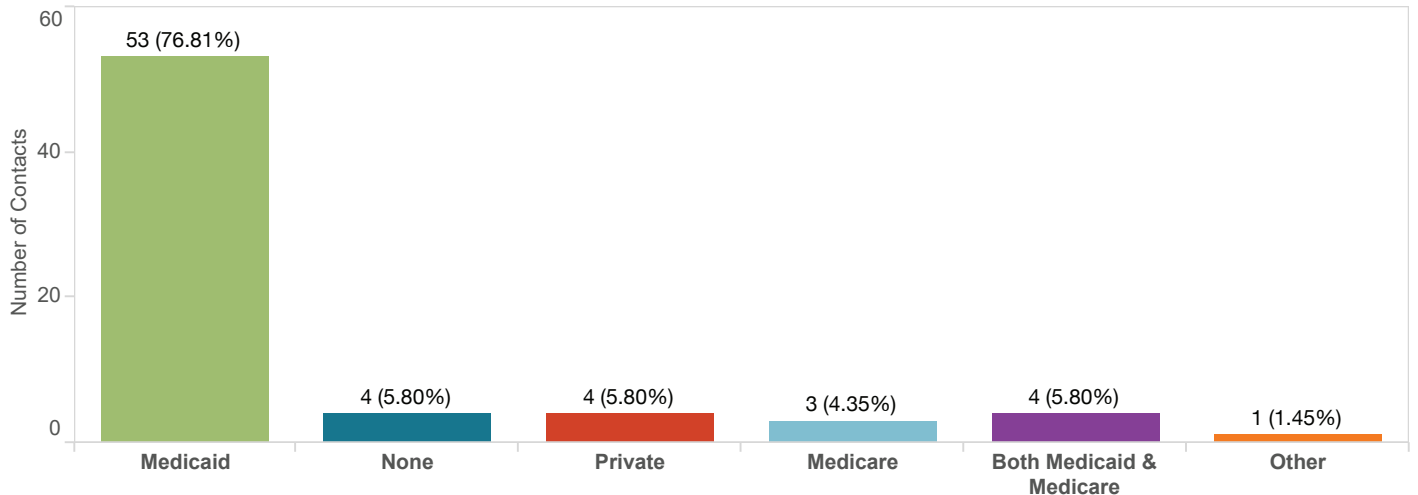


JEFFERSON COUNTY

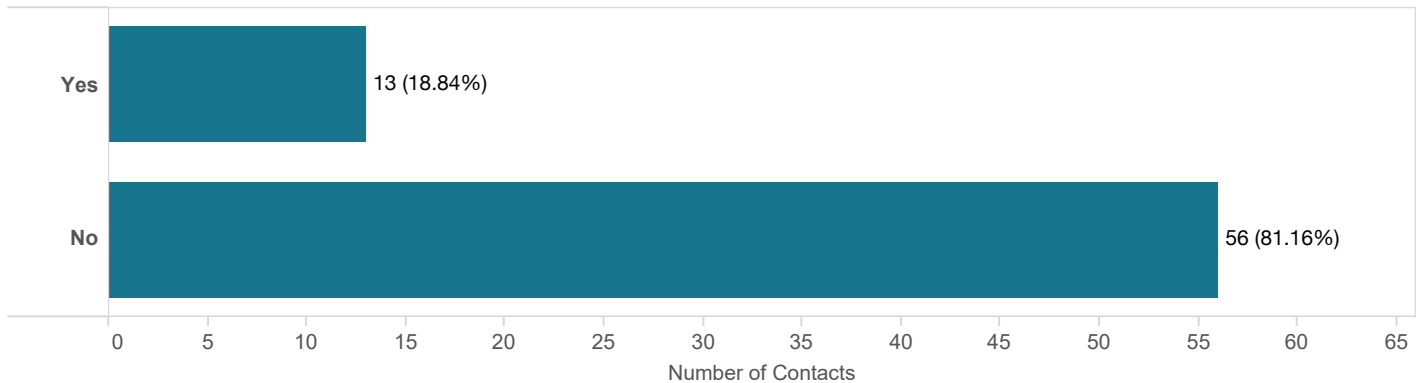
April 1, 2017 - June 30, 2017



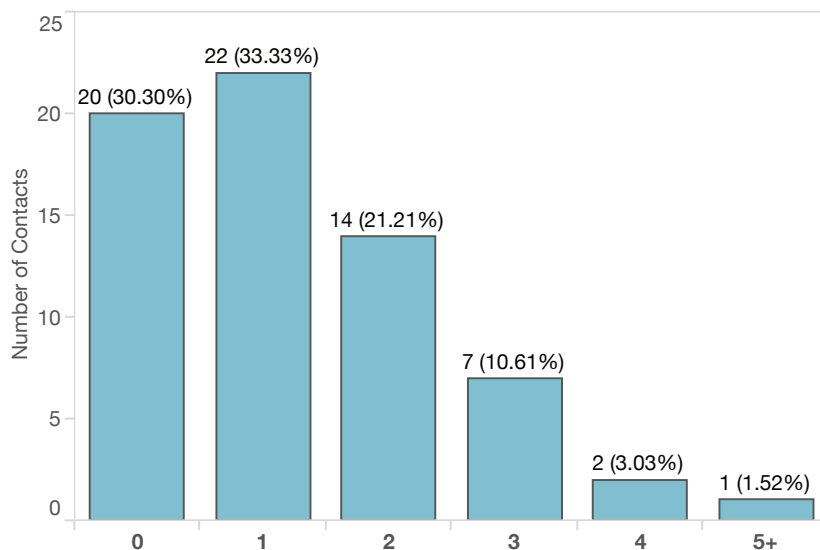
Health insurance status



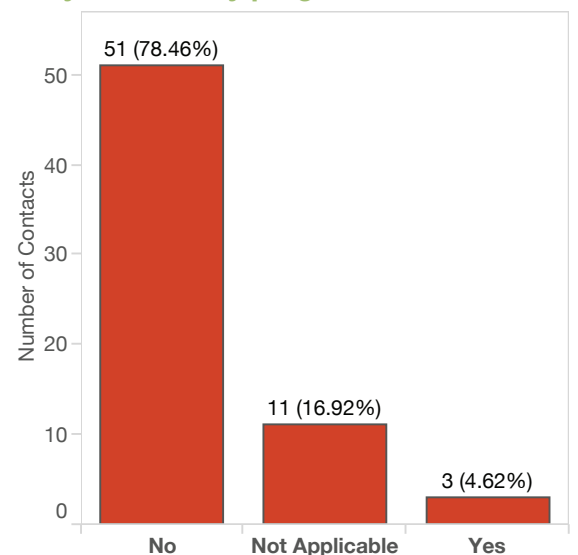
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



JEFFERSON COUNTY

April 1, 2017 - June 30, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

