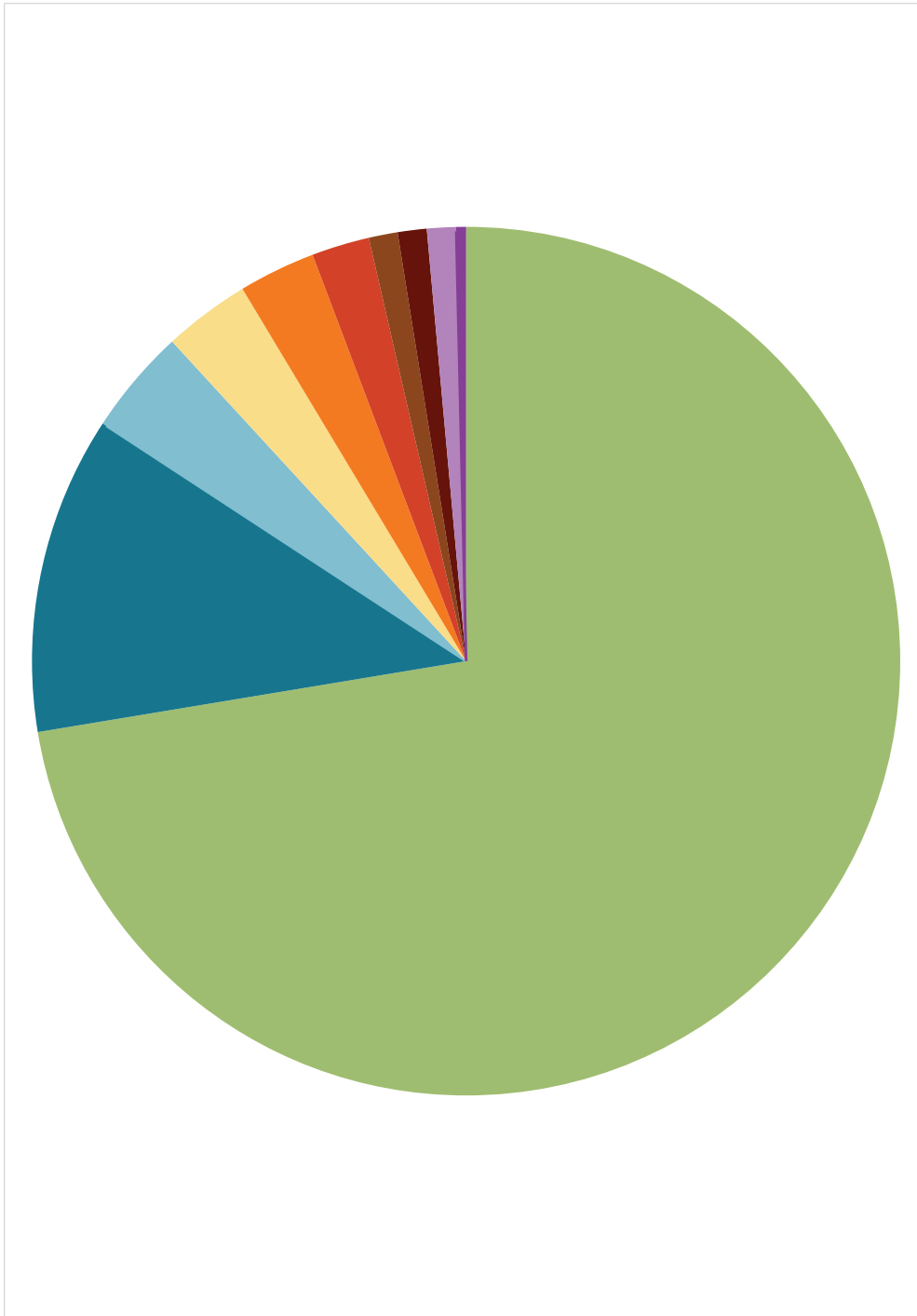


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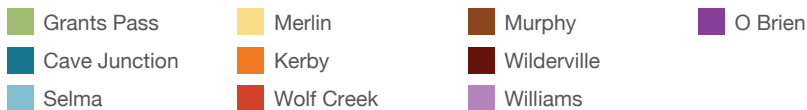
April 1, 2017 - June 30, 2017



Percent of contacts by city



Grants Pass	202 (72.40%)
Cave Junction	33 (11.83%)
Selma	11 (3.94%)
Merlin	9 (3.23%)
Kerby	8 (2.87%)
Wolf Creek	6 (2.15%)
Murphy	3 (1.08%)
Wilderville	3 (1.08%)
Williams	3 (1.08%)
O Brien	1 (0.36%)

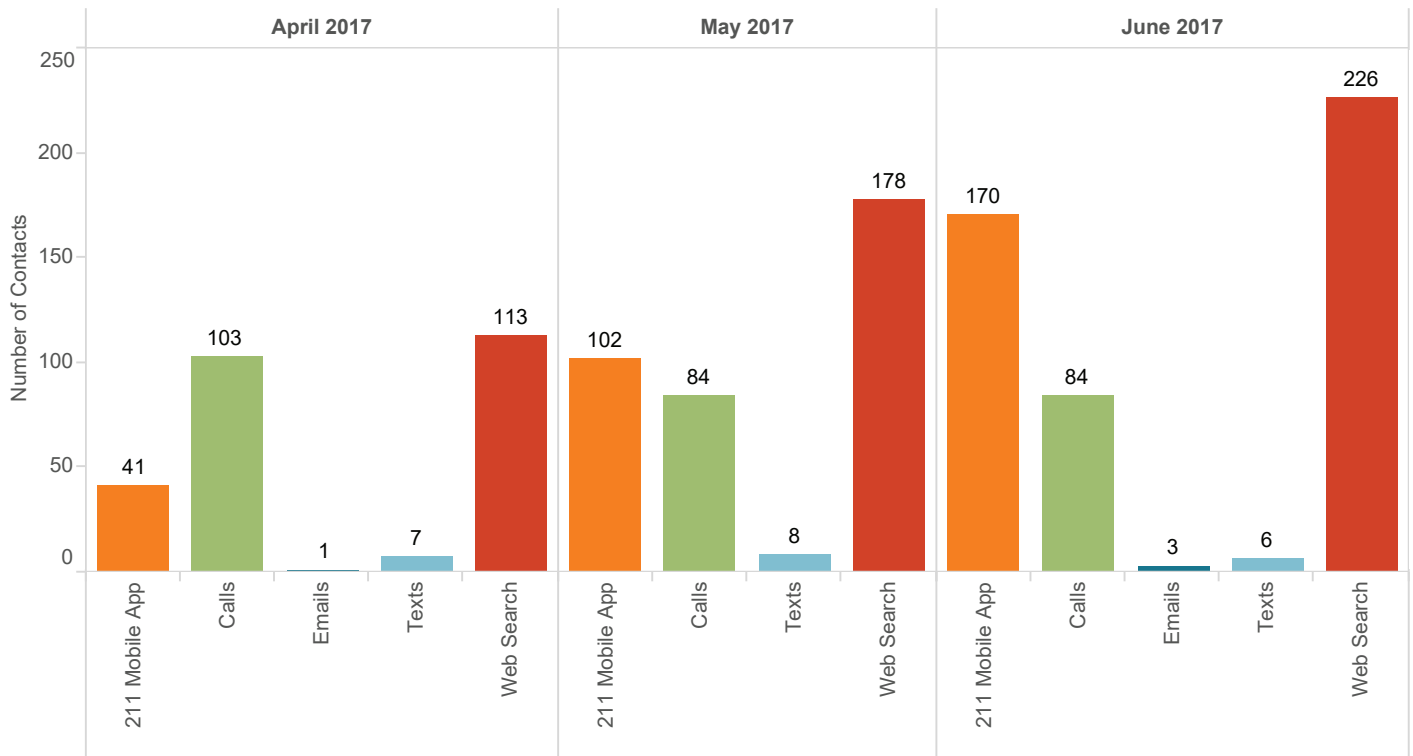


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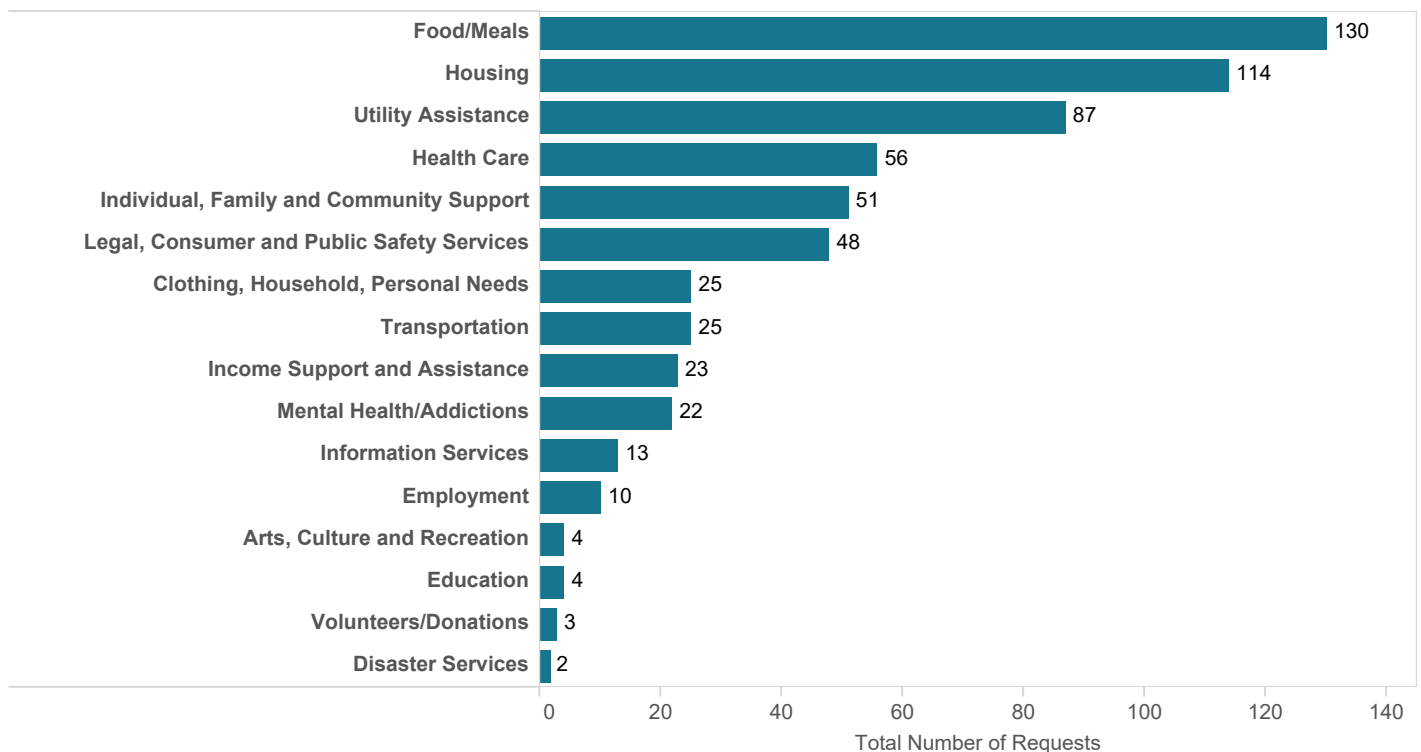
April 1, 2017 - June 30, 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

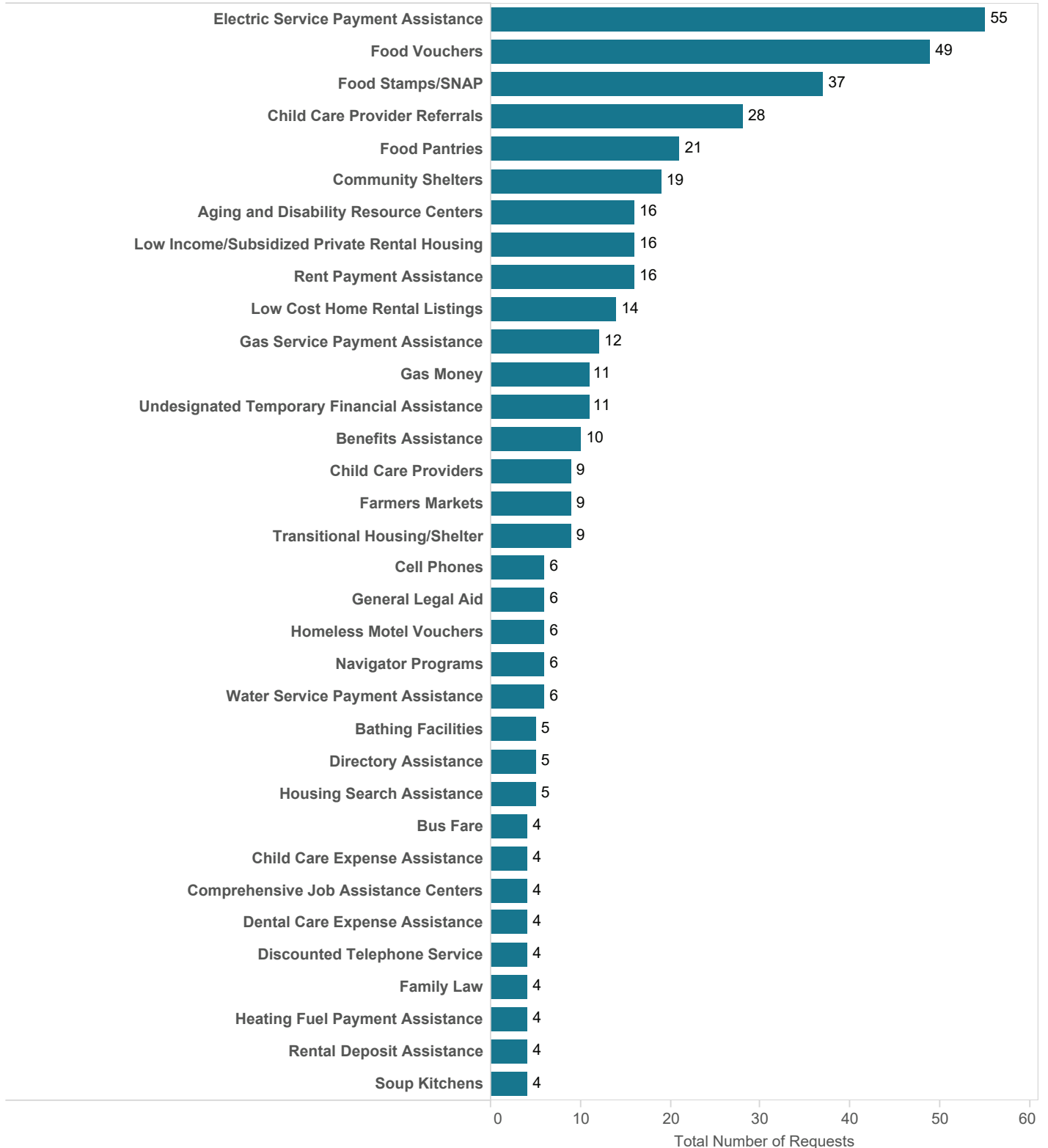


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Number of services with four or more requests across all contact types

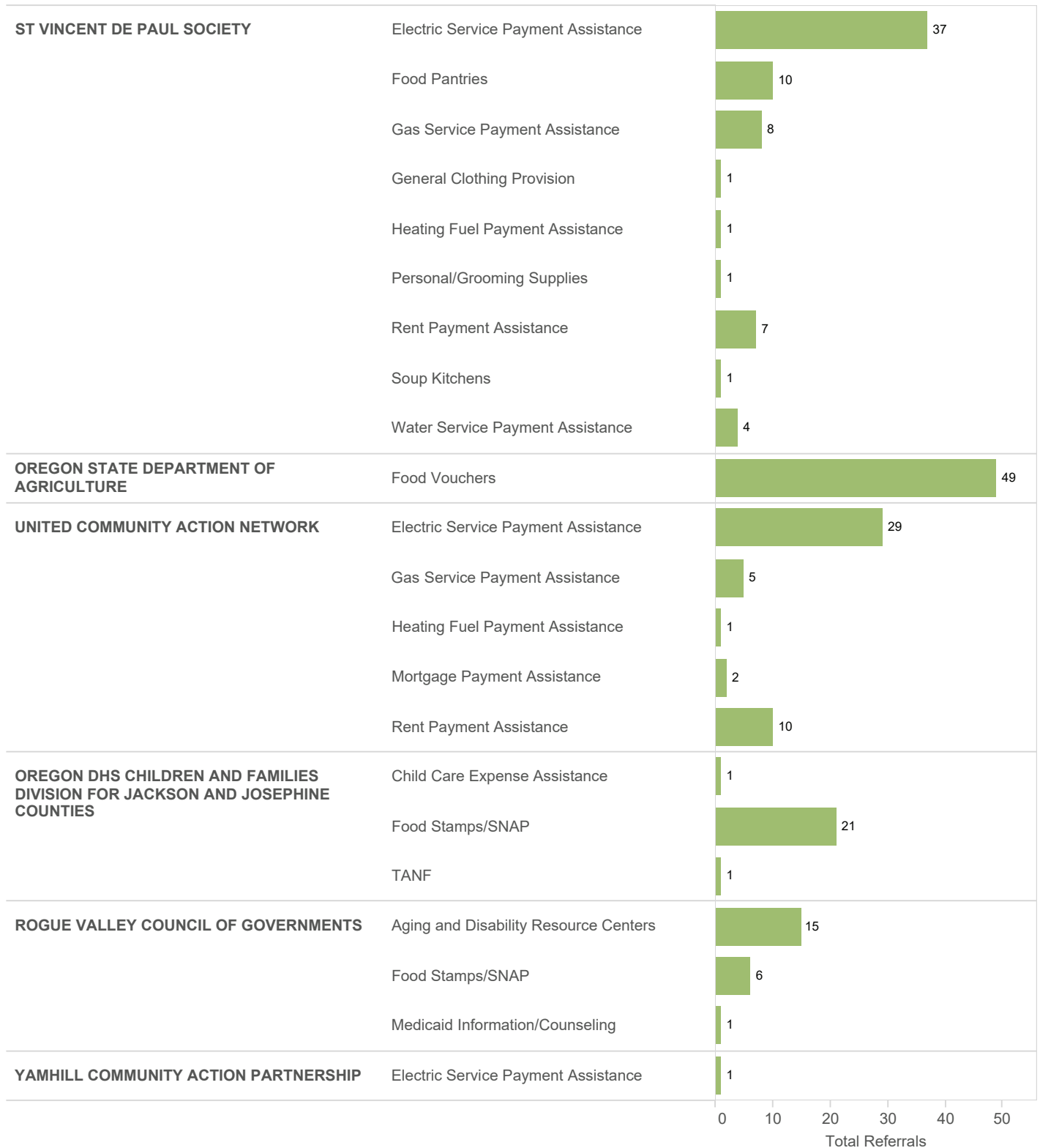


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Top 5 agencies referred to across all contact types



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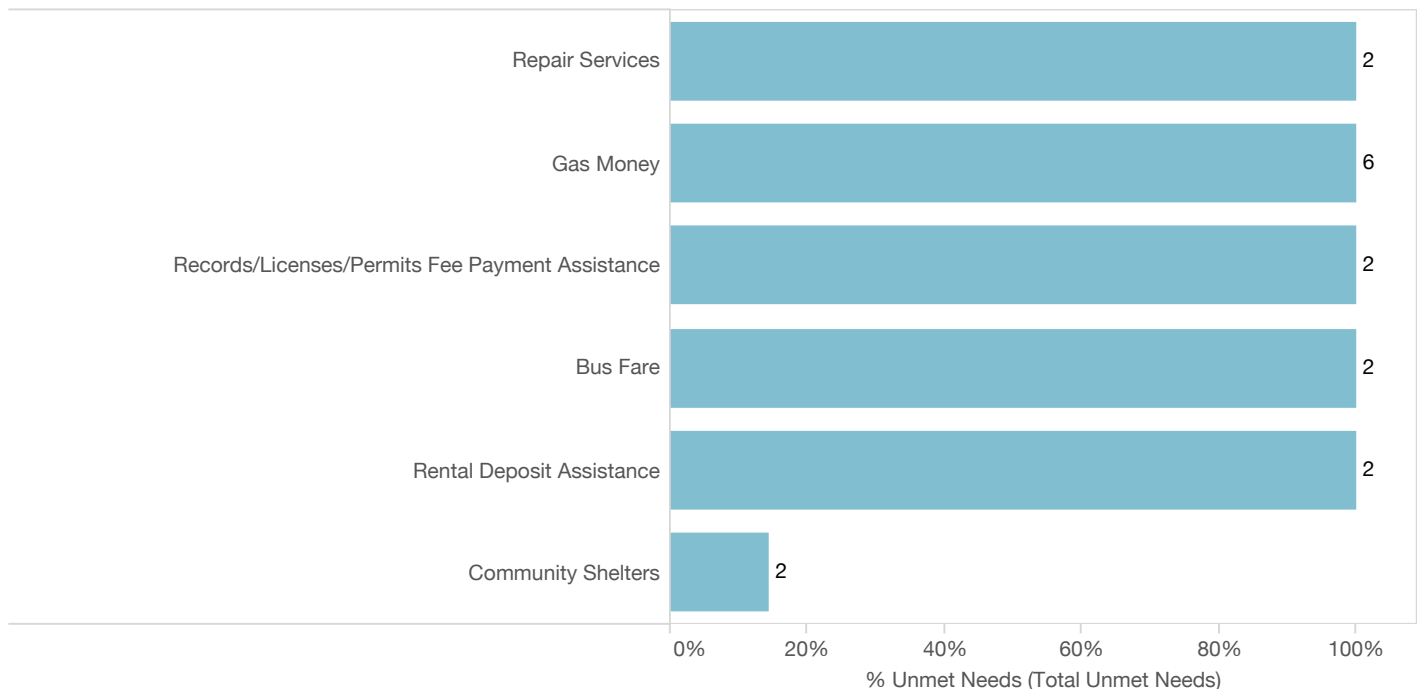
There were 42 instances where there wasn't an appropriate referral for the contact's requested need. Transportation requests represent the largest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Disaster Services			1	100%
Transportation	2	15%	11	85%
Individual, Family and Community Support	6	75%	2	25%
Arts, Culture and Recreation	3	75%	1	25%
Clothing/Personal/Household Needs	14	78%	4	22%
Legal, Consumer and Public Safety Services	27	79%	7	21%
Housing	53	87%	9	15%
Health Care	40	93%	3	7%
Income Support/Assistance	15	94%	1	6%
Utility Assistance	60	97%	2	3%
Food/Meals	108	99%	1	1%
Education	2	100%		
Mental Health/Addictions	12	100%		
Volunteers/Donations	1	100%		
Employment	2	100%		
Information Services	12	100%		
Grand Total	357	90%	42	11%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



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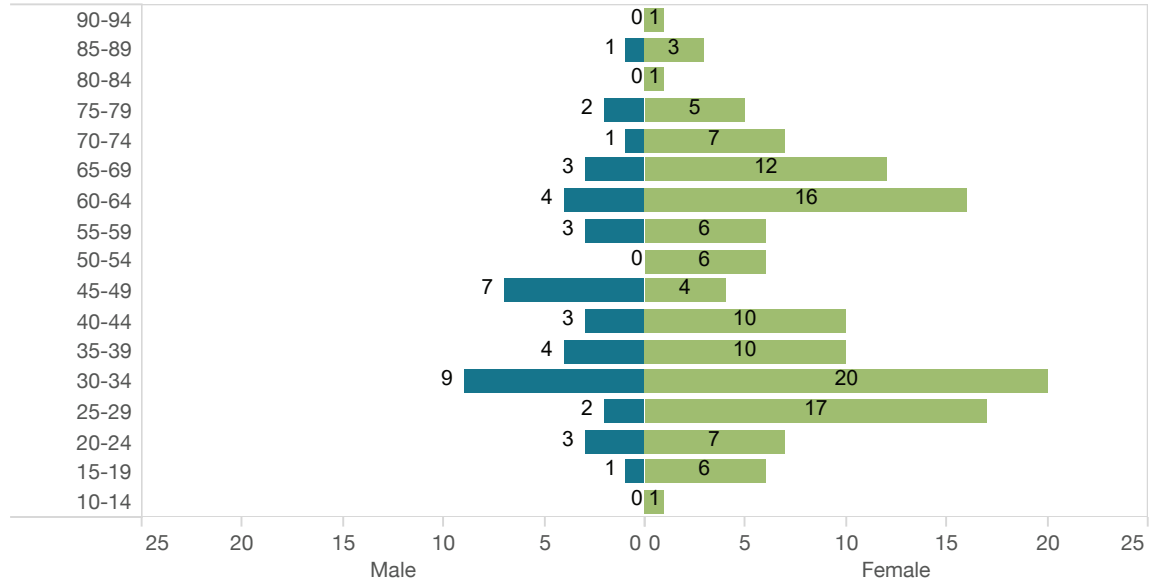
April 1, 2017 - June 30, 2017



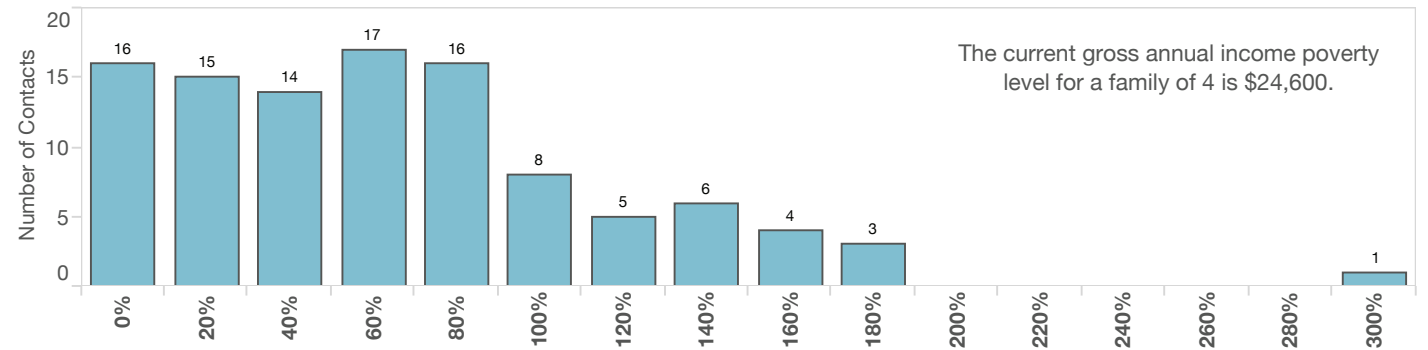
Age

90-94	0.62%
85-89	2.47%
80-84	0.62%
75-79	4.32%
70-74	4.32%
65-69	9.26%
60-64	12.35%
55-59	5.56%
50-54	3.70%
45-49	6.79%
40-44	5.56%
35-39	8.64%
30-34	15.43%
25-29	10.49%
20-24	5.56%
15-19	4.32%
10-14	0.62%

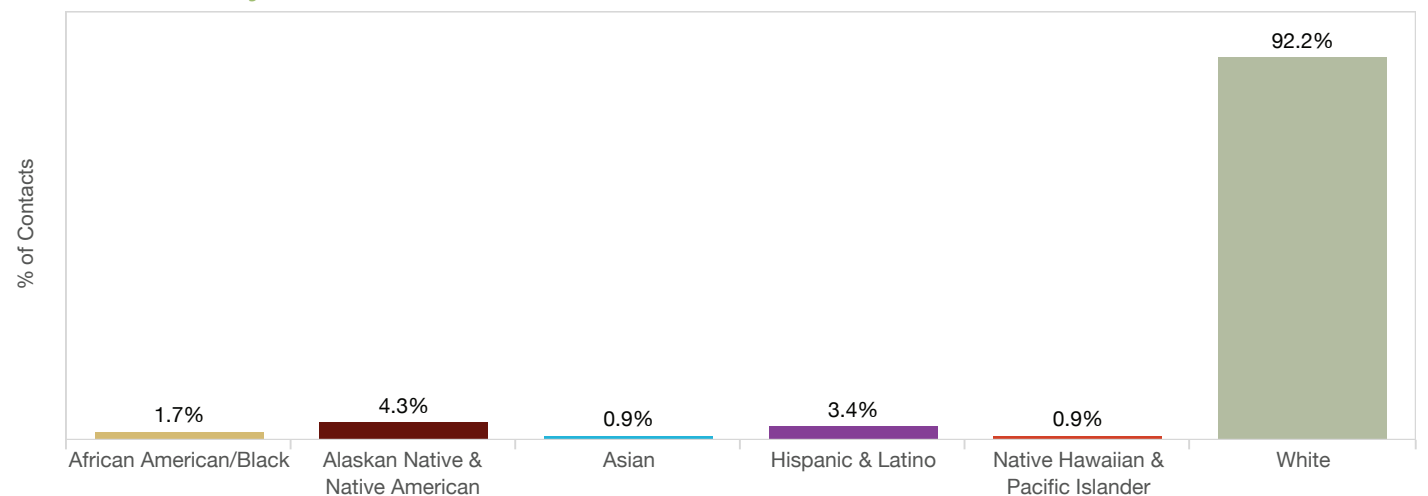
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

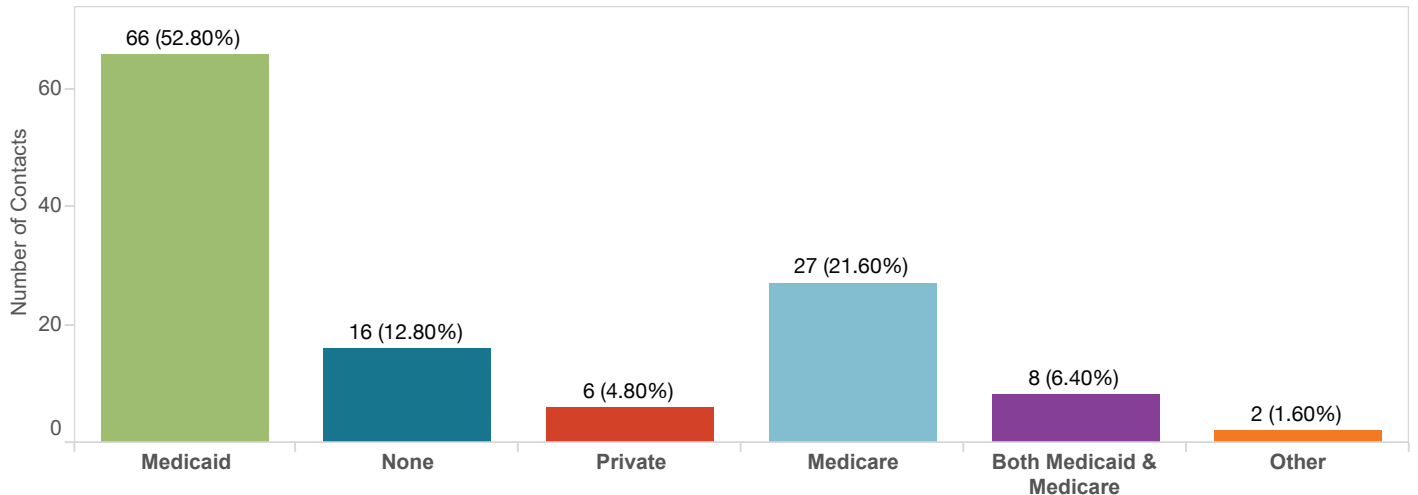


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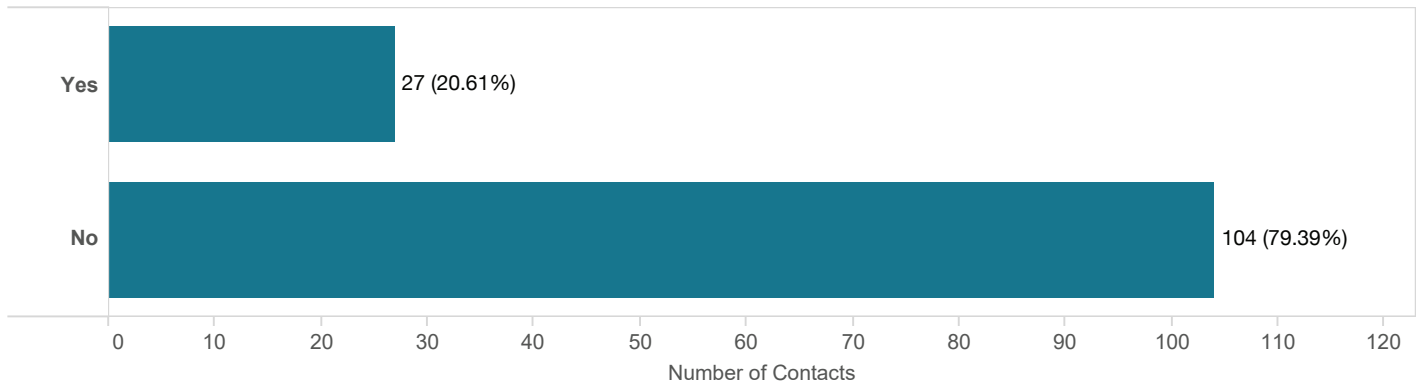
April 1, 2017 - June 30, 2017



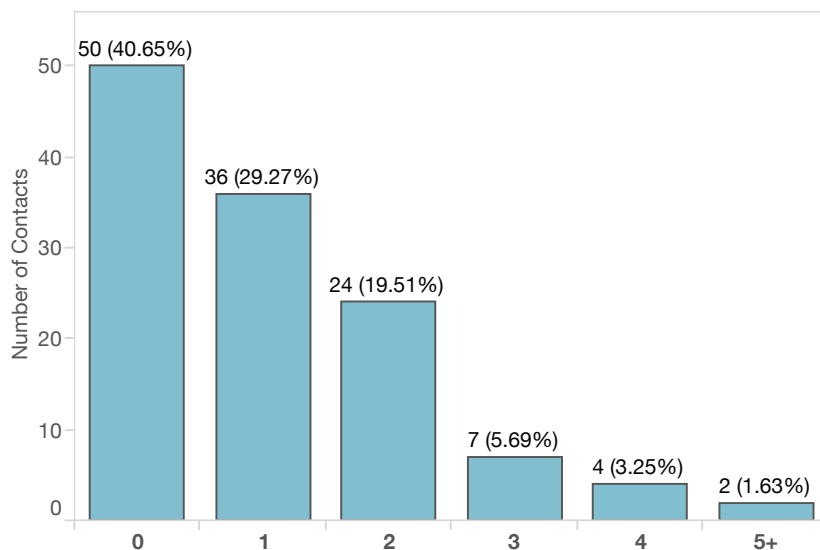
Health insurance status



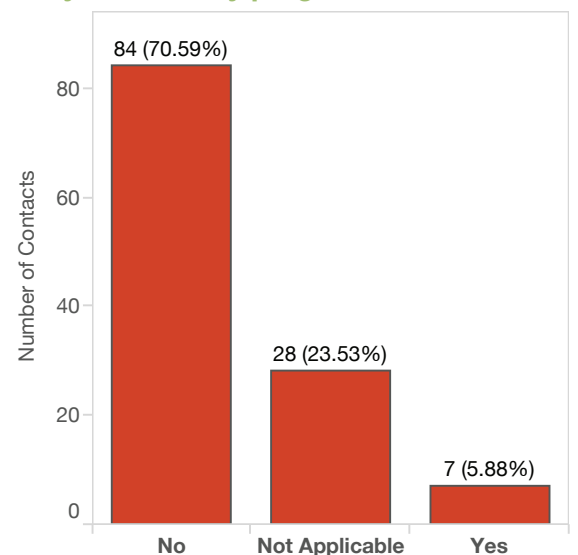
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

