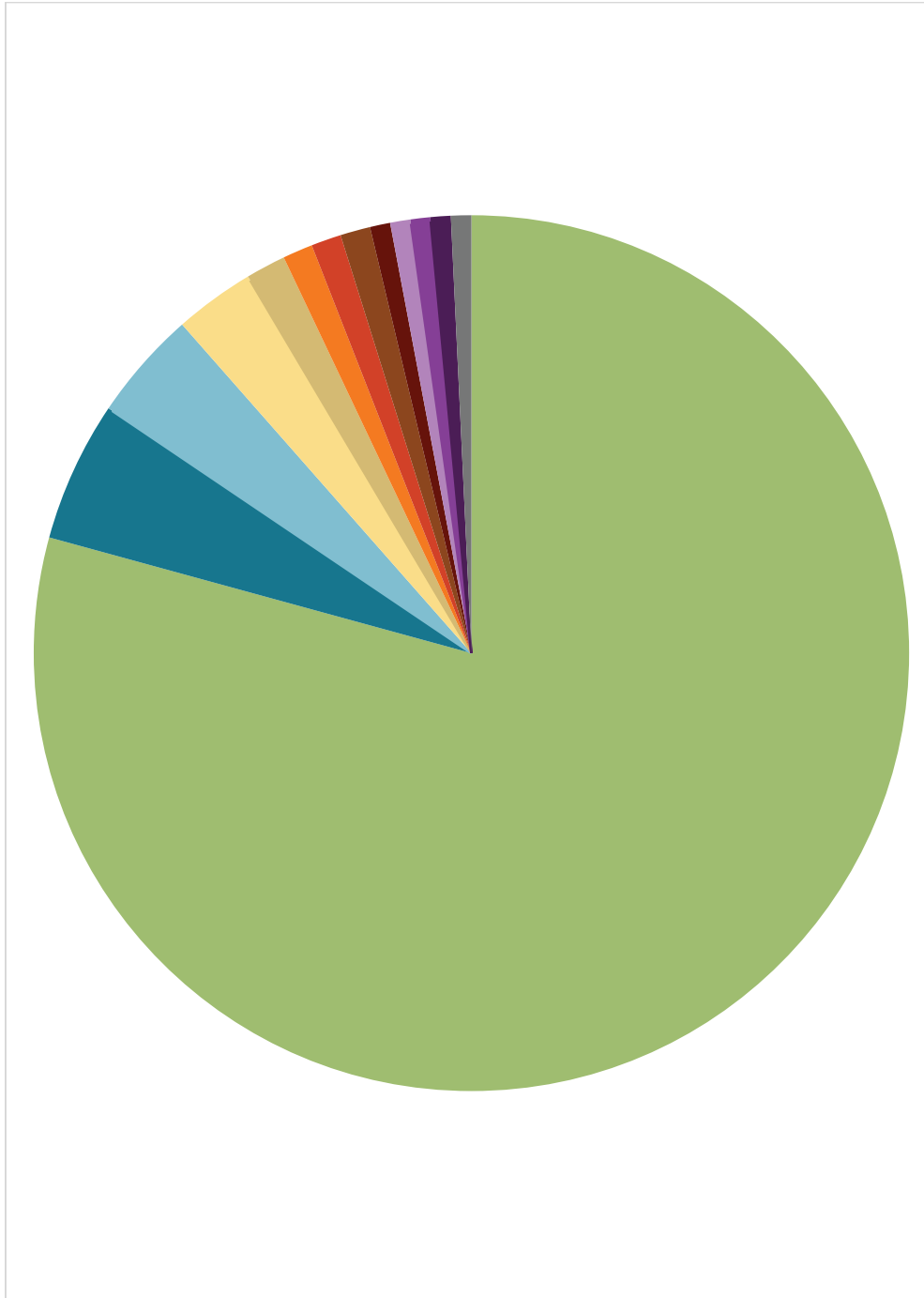


# KLAMATH AND LAKE COUNTIES

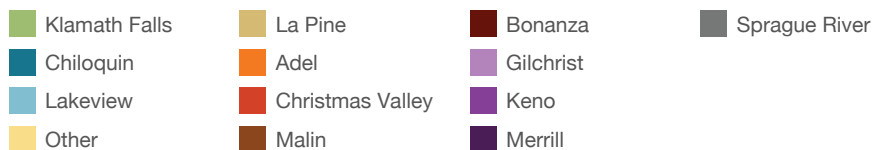
April 1, 2017 - June 30, 2017



## Percent of contacts by city



<b>Klamath Falls</b>	214 (79.26%)
<b>Chiloquin</b>	14 (5.19%)
<b>Lakeview</b>	11 (4.07%)
<b>La Pine</b>	4 (1.48%)
<b>Adel</b>	3 (1.11%)
<b>Christmas Valley</b>	3 (1.11%)
<b>Malin</b>	3 (1.11%)
<b>Bonanza</b>	2 (0.74%)
<b>Gilchrist</b>	2 (0.74%)
<b>Keno</b>	2 (0.74%)
<b>Merrill</b>	2 (0.74%)
<b>Sprague River</b>	2 (0.74%)
<b>Other</b>	8 (2.96%)

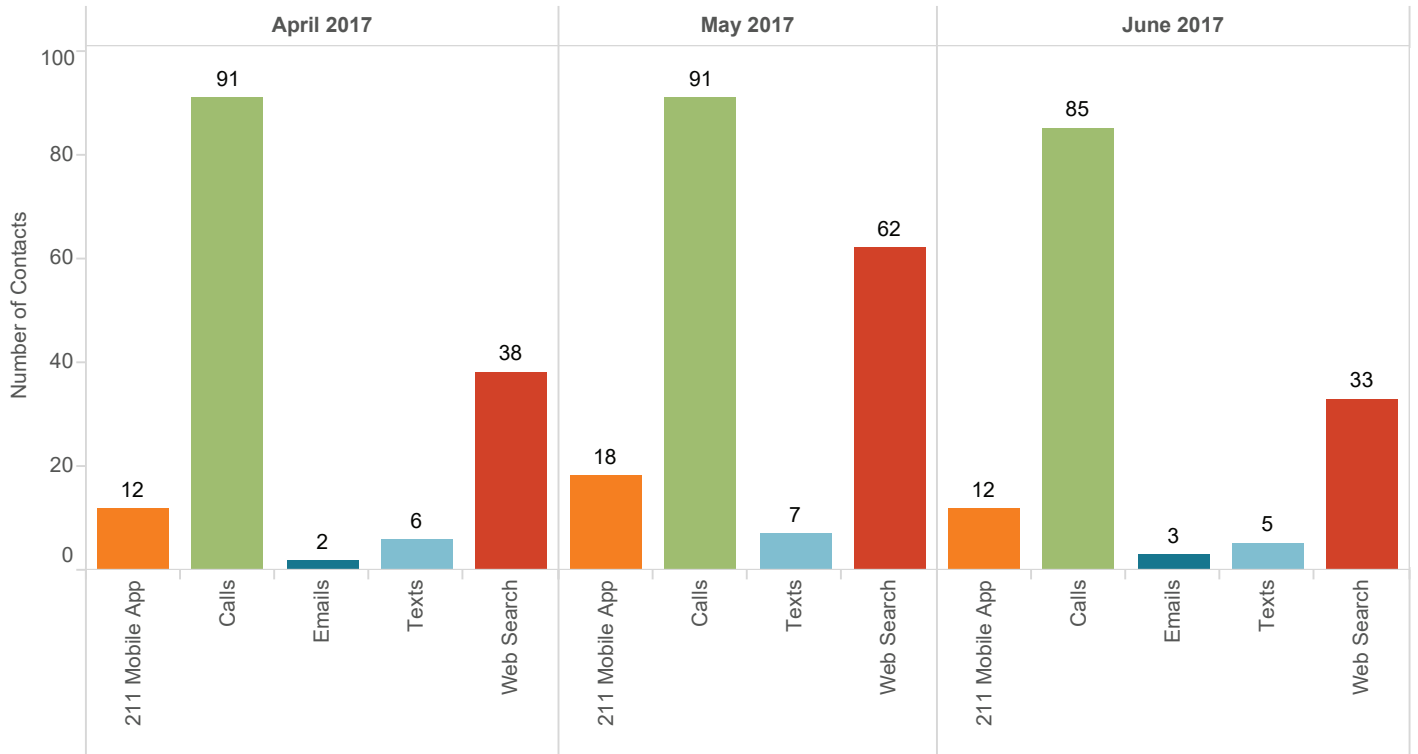


# KLAMATH AND LAKE COUNTIES

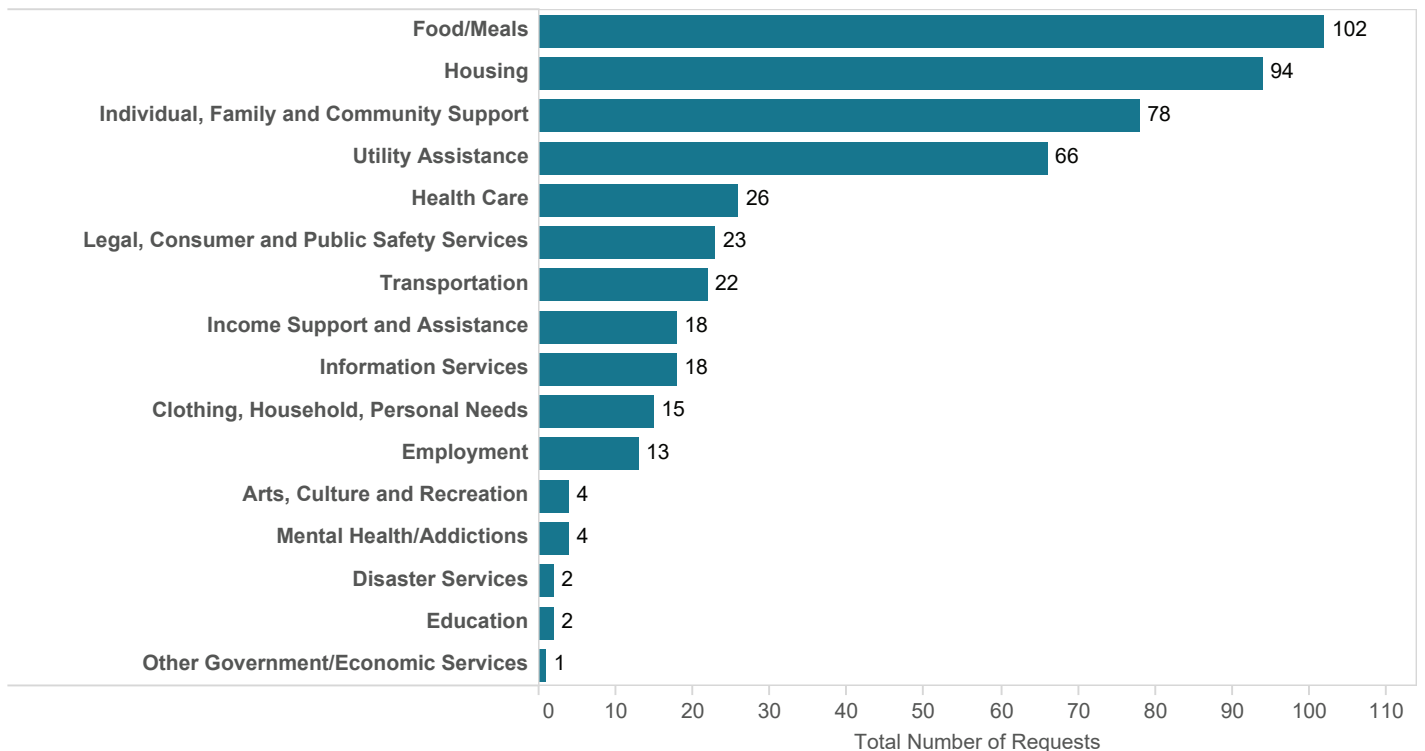
April 1, 2017 - June 30, 2017



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

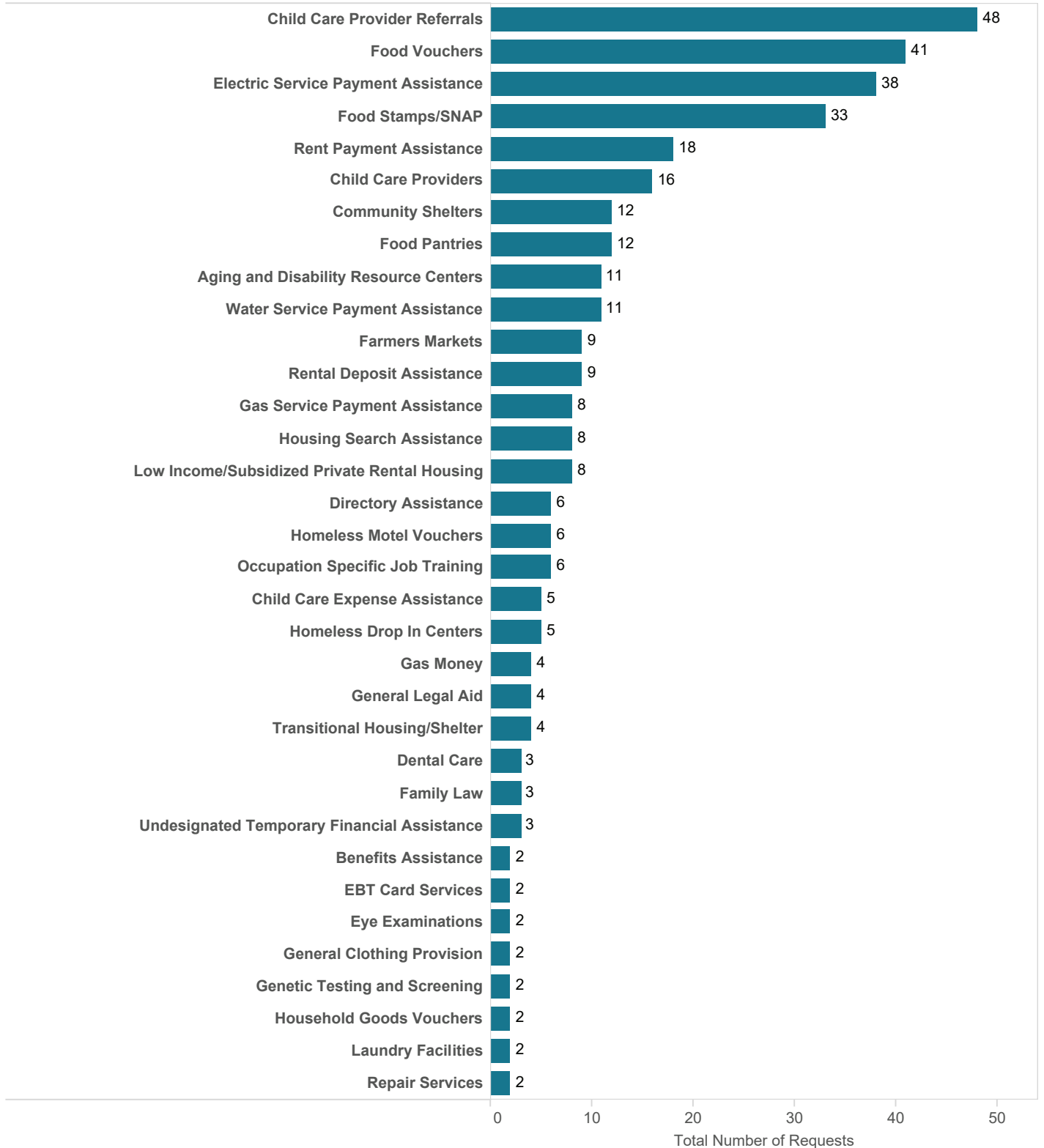


# KLAMATH AND LAKE COUNTIES

April 1, 2017 - June 30, 2017



## Number of services with two or more requests across all contact types

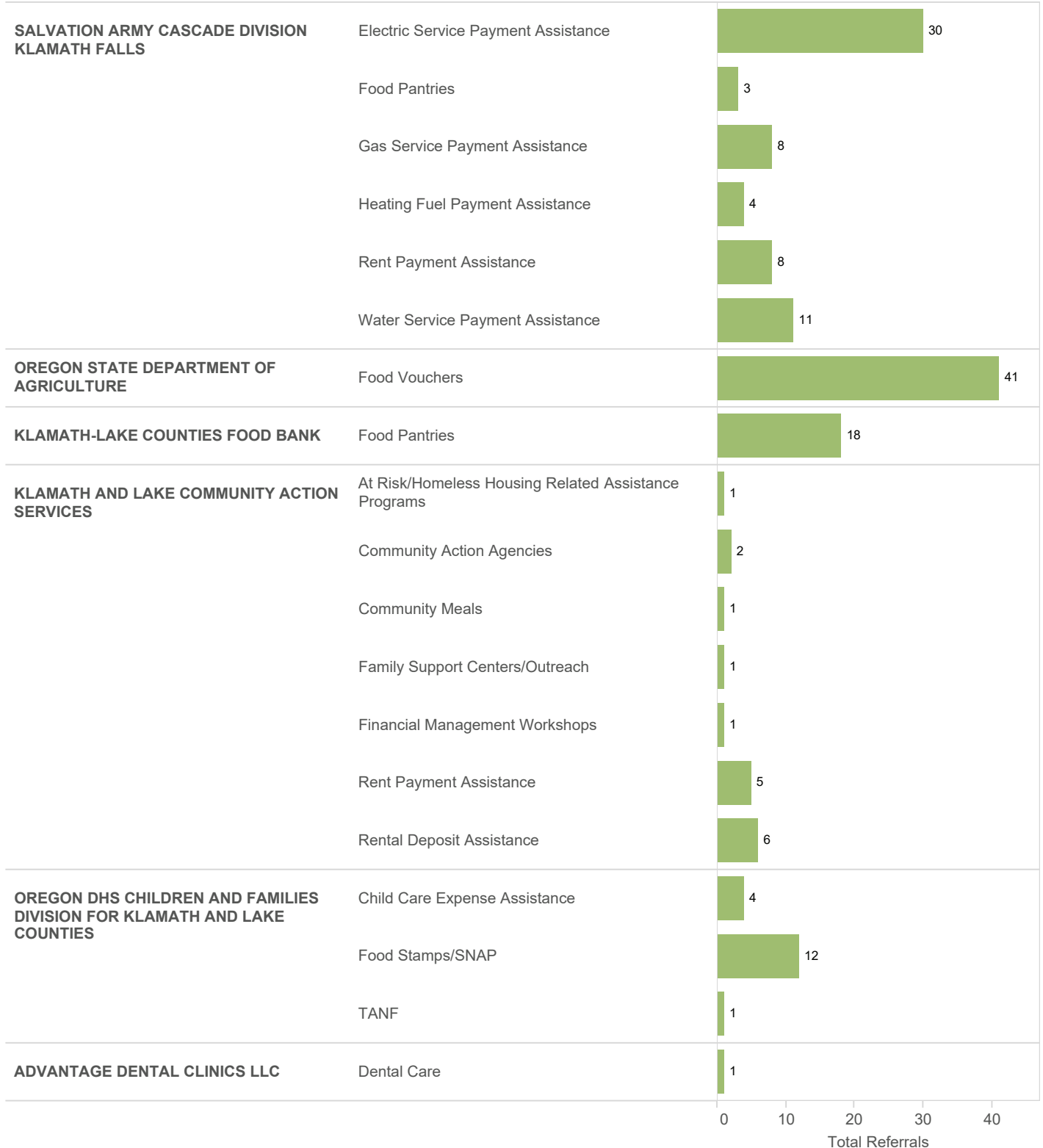


# KLAMATH AND LAKE COUNTIES

April 1, 2017 - June 30, 2017



## Top 5 agencies referred to across all contact types



# KLAMATH AND LAKE COUNTIES

April 1, 2017 - June 30, 2017



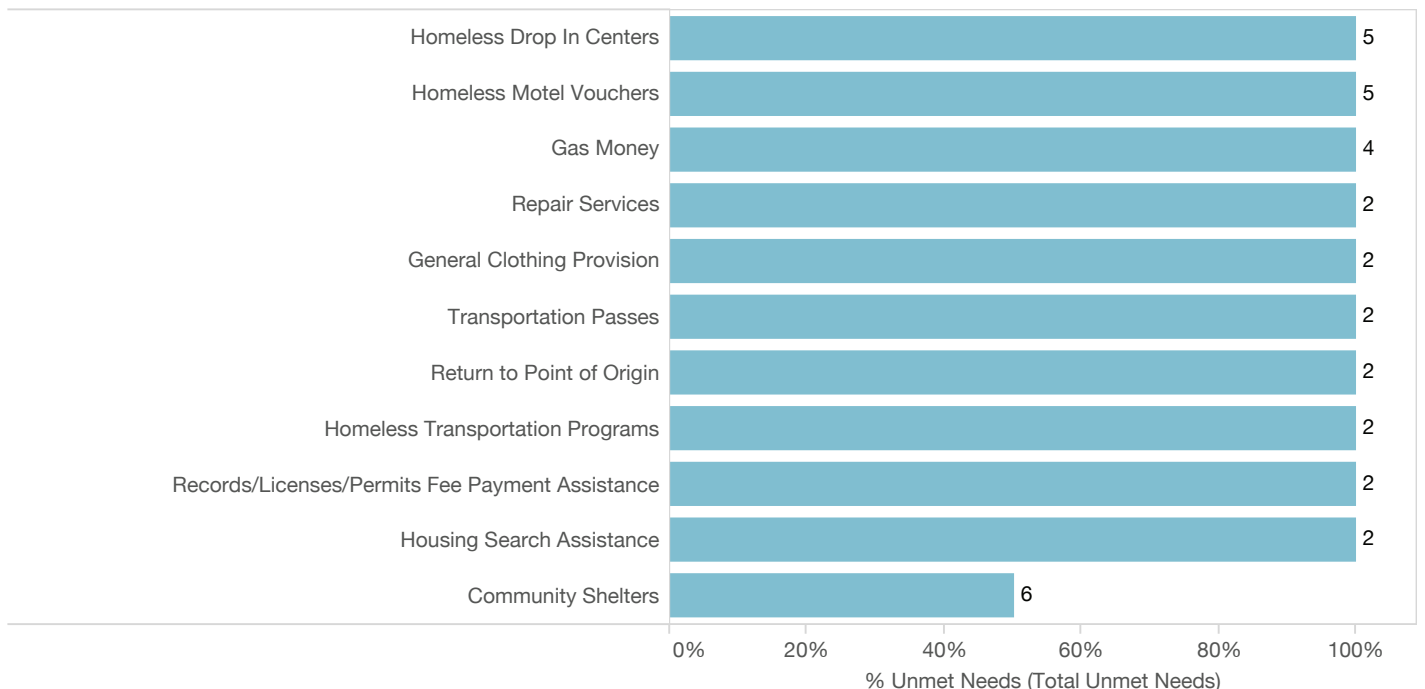
There were 62 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Other Government/Economic Services			1	100%
Arts, Culture and Recreation	1	25%	3	75%
Transportation	5	28%	13	72%
Clothing/Personal/Household Needs	4	31%	9	69%
Housing	39	65%	22	37%
Individual, Family and Community Support	13	76%	4	24%
Legal, Consumer and Public Safety Services	13	87%	2	13%
Utility Assistance	59	94%	4	6%
Information Services	15	94%	1	6%
Health Care	21	95%	1	5%
Food/Meals	83	98%	2	2%
Mental Health/Addictions	3	100%		
Income Support/Assistance	16	100%		
Disaster Services	1	100%		
Employment	3	100%		
Education	2	100%		
<b>Grand Total</b>	<b>278</b>	<b>82%</b>	<b>62</b>	<b>18%</b>

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

## What are potential service gaps?



# KLAMATH AND LAKE COUNTIES

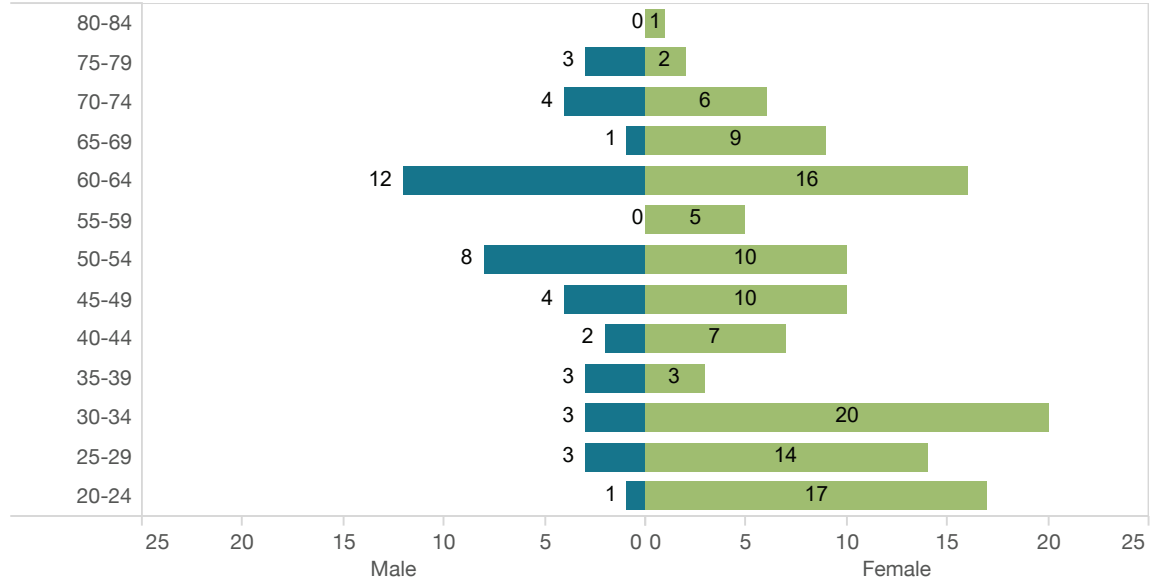
April 1, 2017 - June 30, 2017



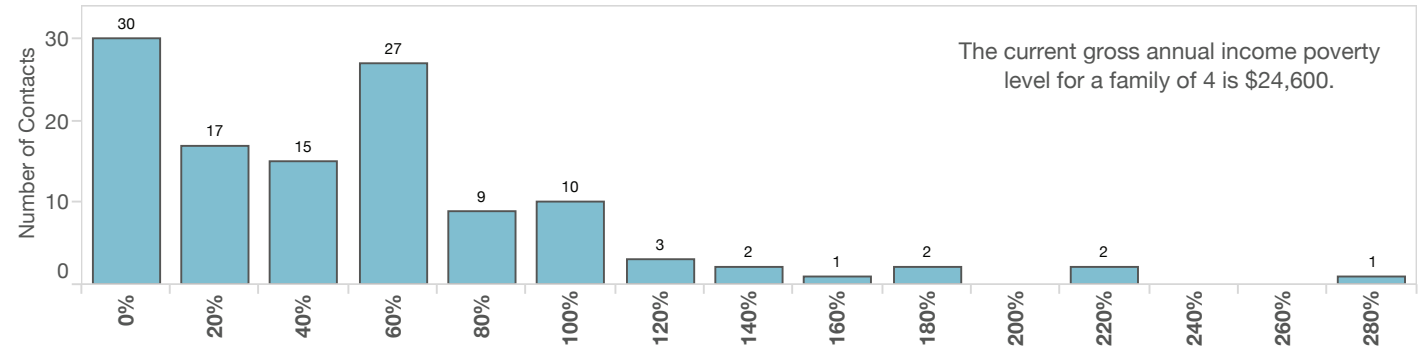
## Age

80-84	0.68%
75-79	3.40%
70-74	6.80%
65-69	6.80%
60-64	19.05%
55-59	3.40%
50-54	11.56%
45-49	8.84%
40-44	6.12%
35-39	2.04%
30-34	12.24%
25-29	9.52%
20-24	9.52%

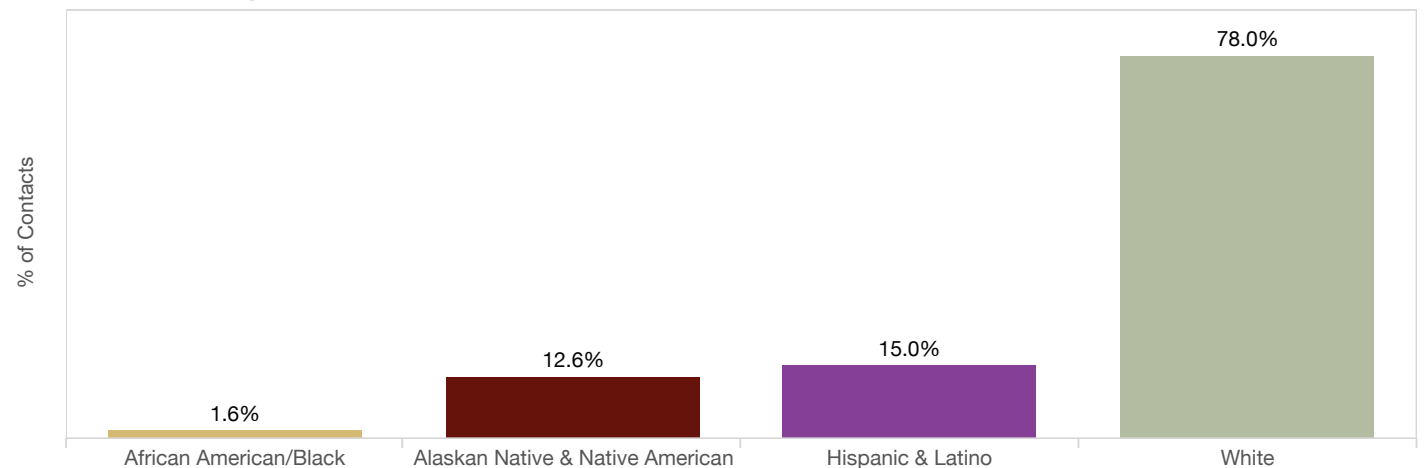
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

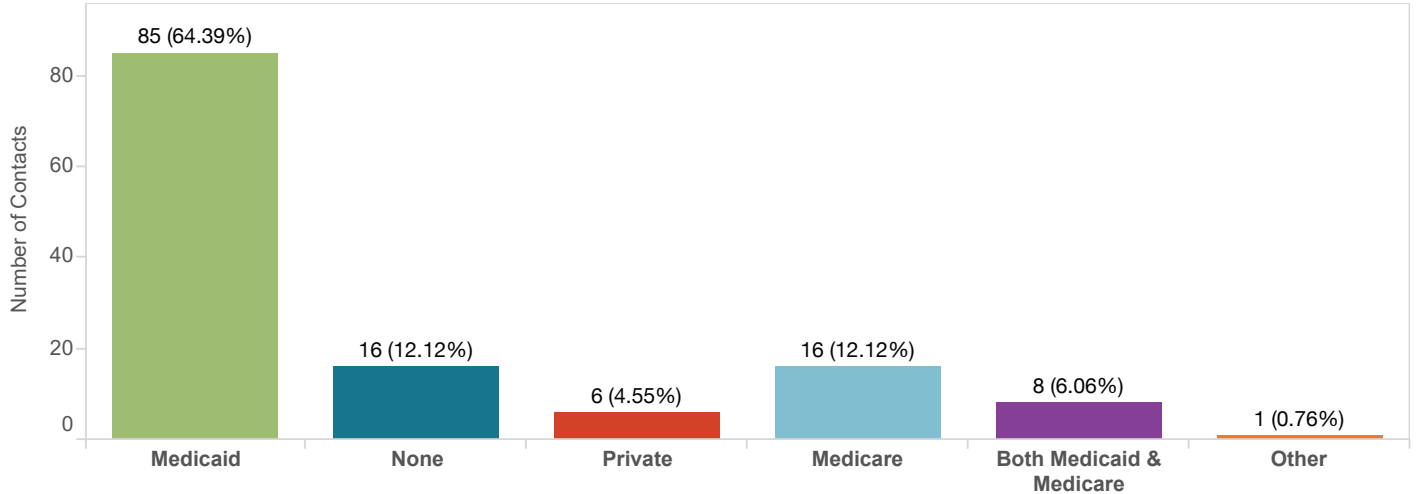


# KLAMATH AND LAKE COUNTIES

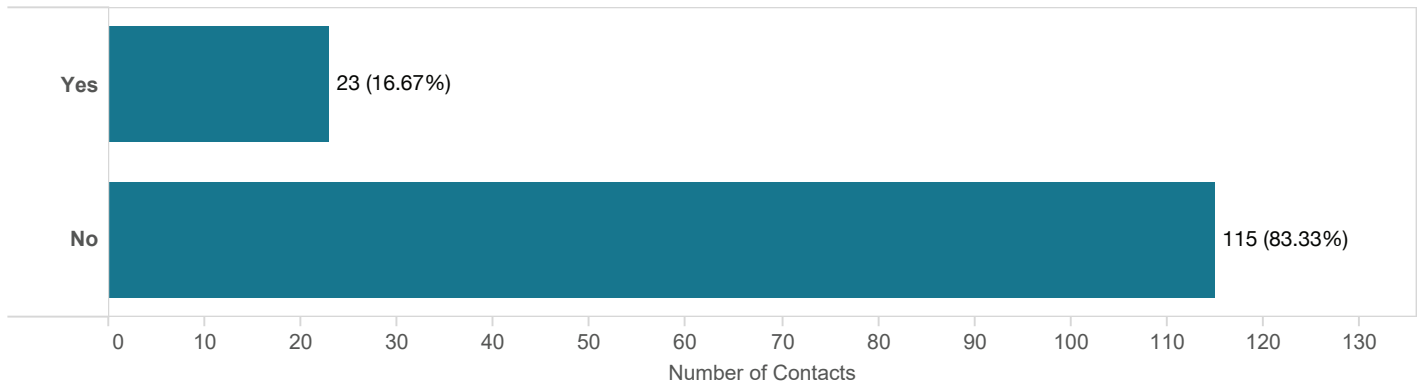
April 1, 2017 - June 30, 2017



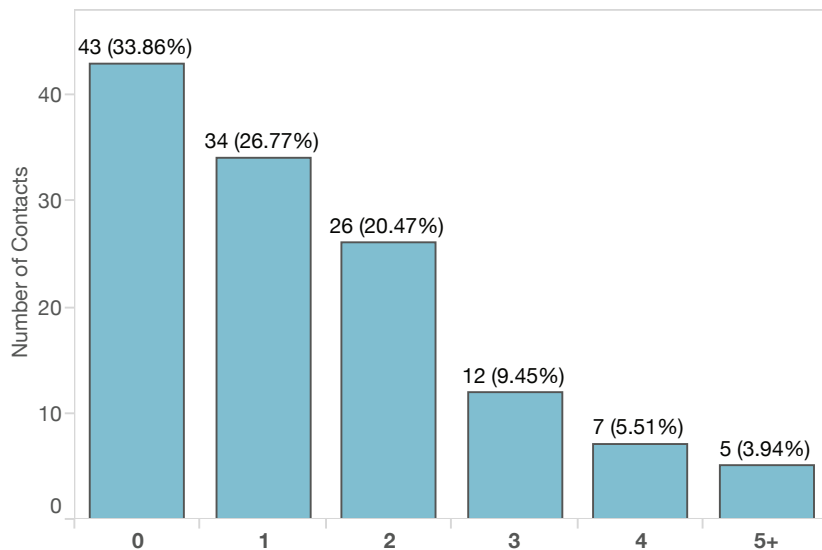
## Health insurance status



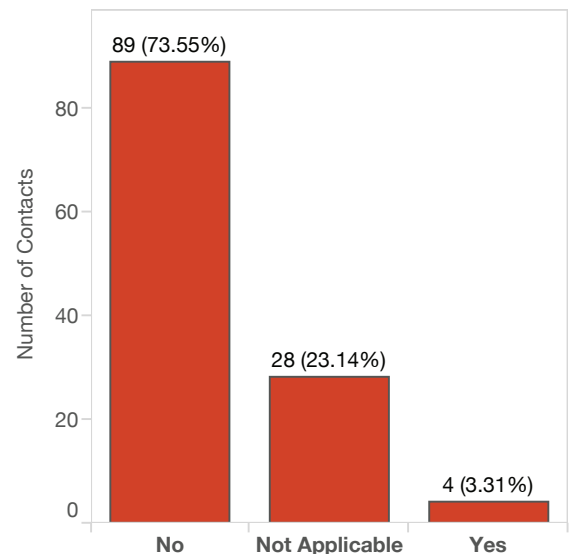
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# KLAMATH AND LAKE COUNTIES

April 1, 2017 - June 30, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

