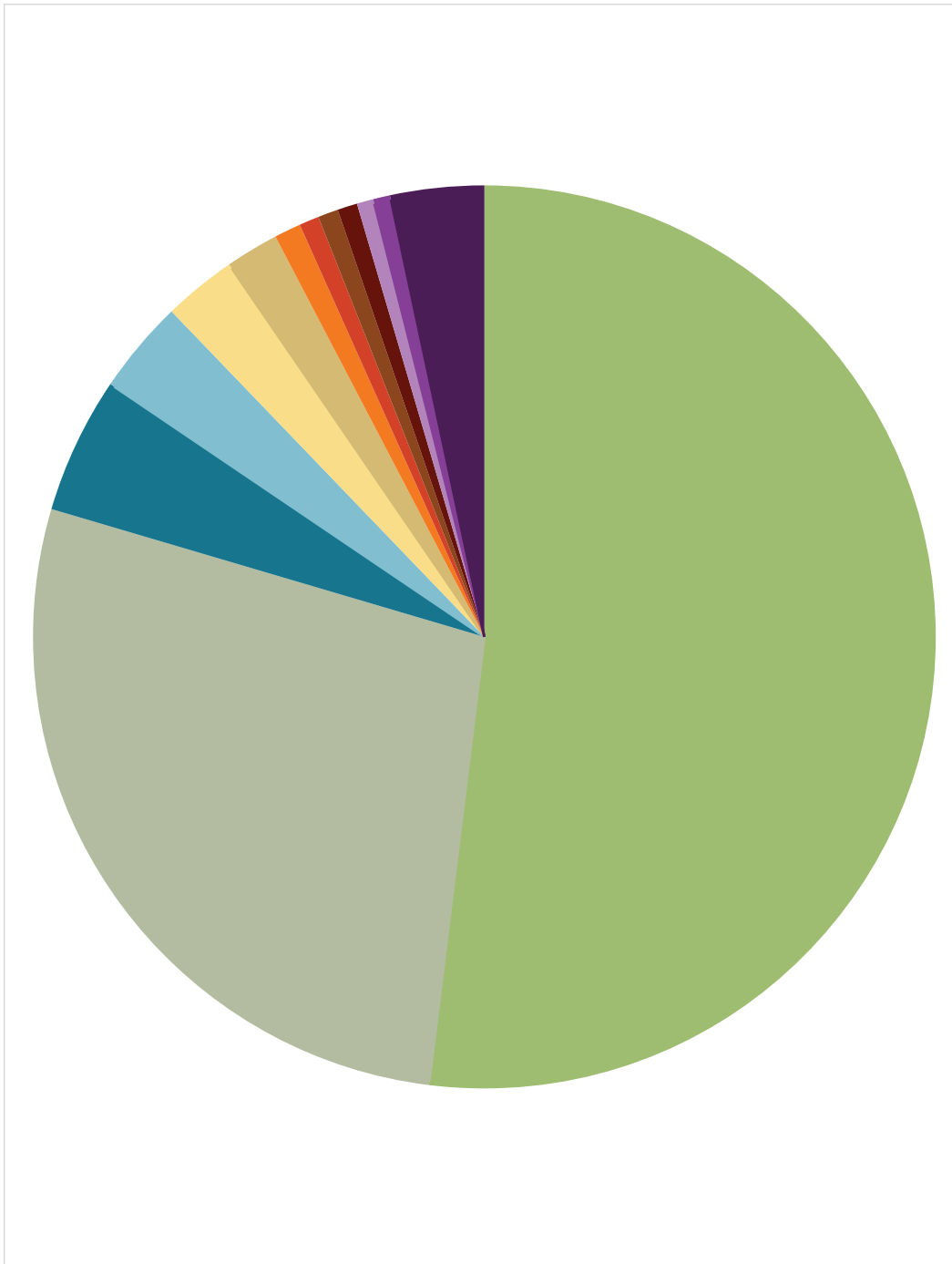


LANE COUNTY

April 1, 2017 - June 30, 2017



Percent of contacts by city



Eugene	435 (52.35%)
Springfield	231 (27.80%)
Cottage Grove	41 (4.93%)
Florence	28 (3.37%)
Junction City	22 (2.65%)
Creswell	16 (1.93%)
Veneta	8 (0.96%)
Blue River	6 (0.72%)
Dexter	6 (0.72%)
Mapleton	6 (0.72%)
Lowell	5 (0.60%)
Oakridge	5 (0.60%)
Other	28 (3.37%)

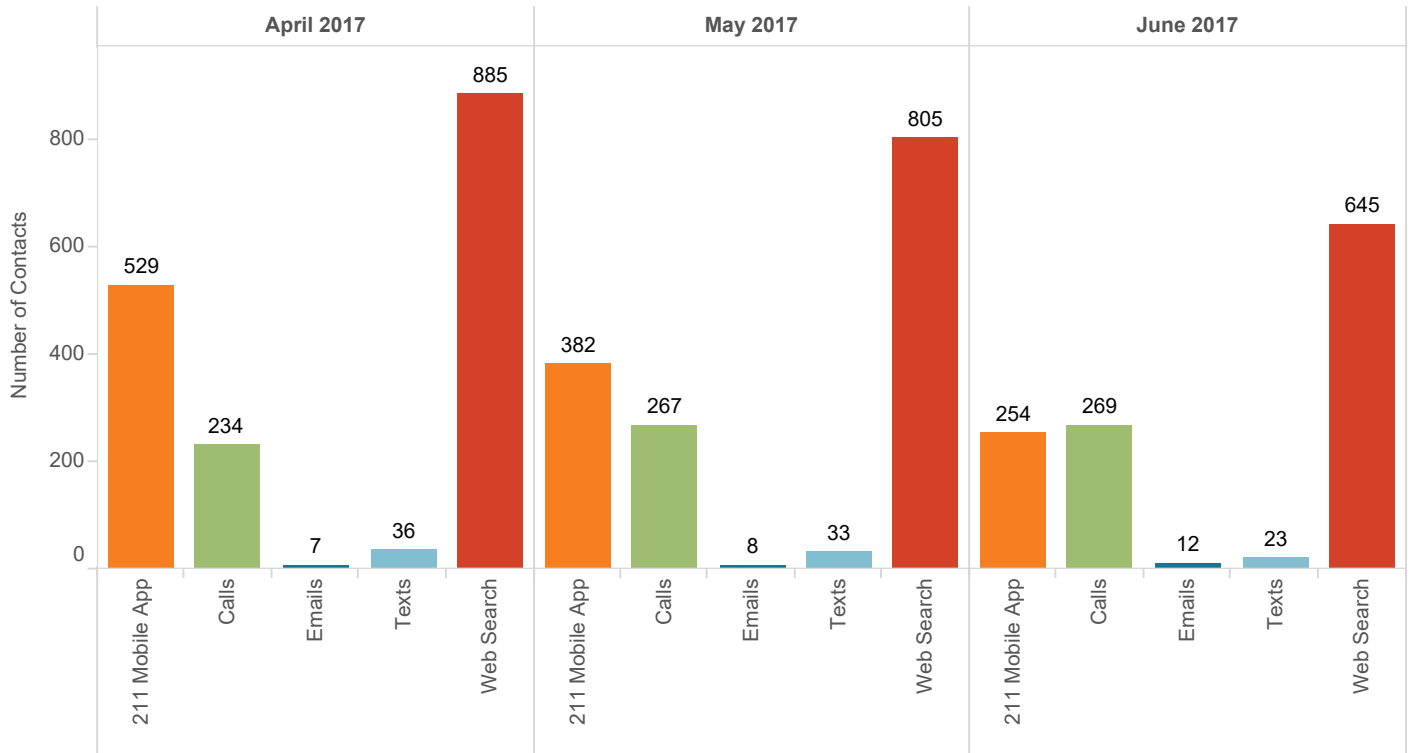


LANE COUNTY

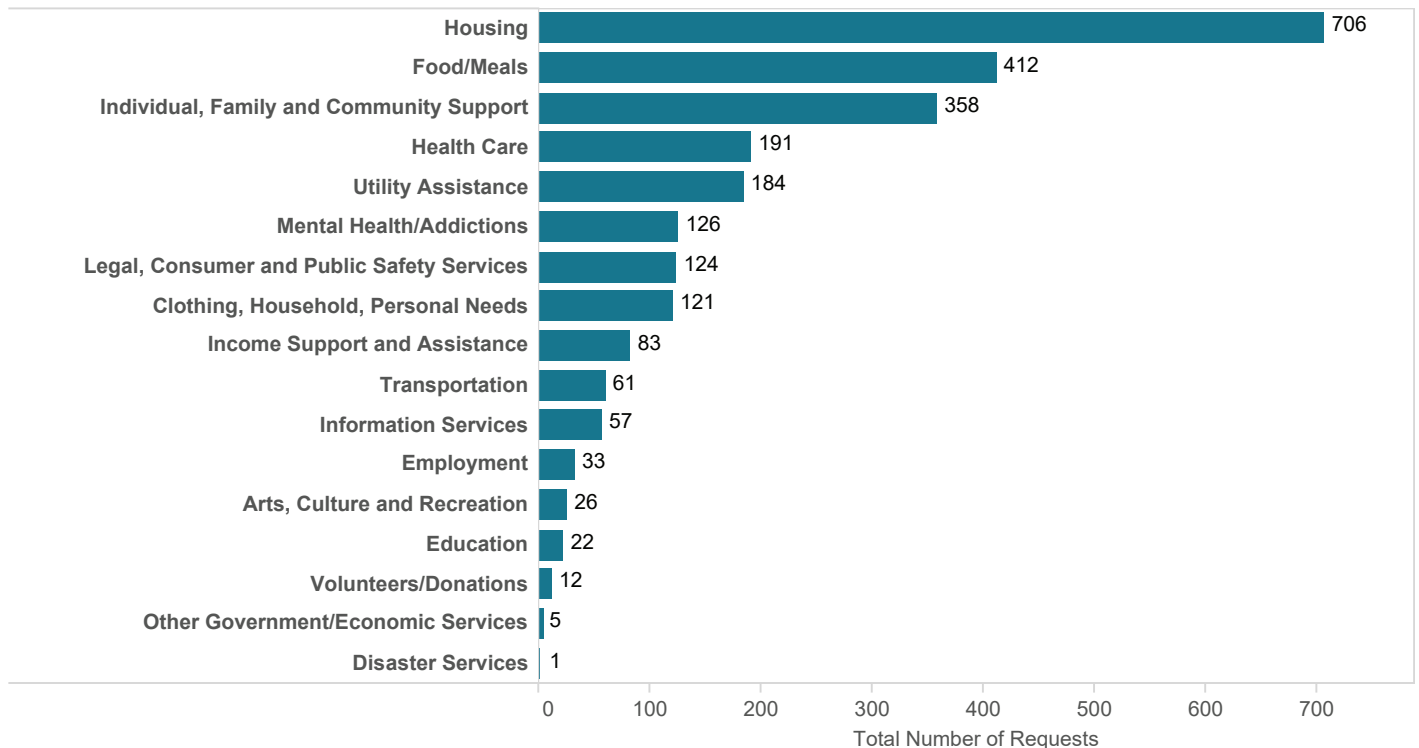
April 1, 2017 - June 30, 2017



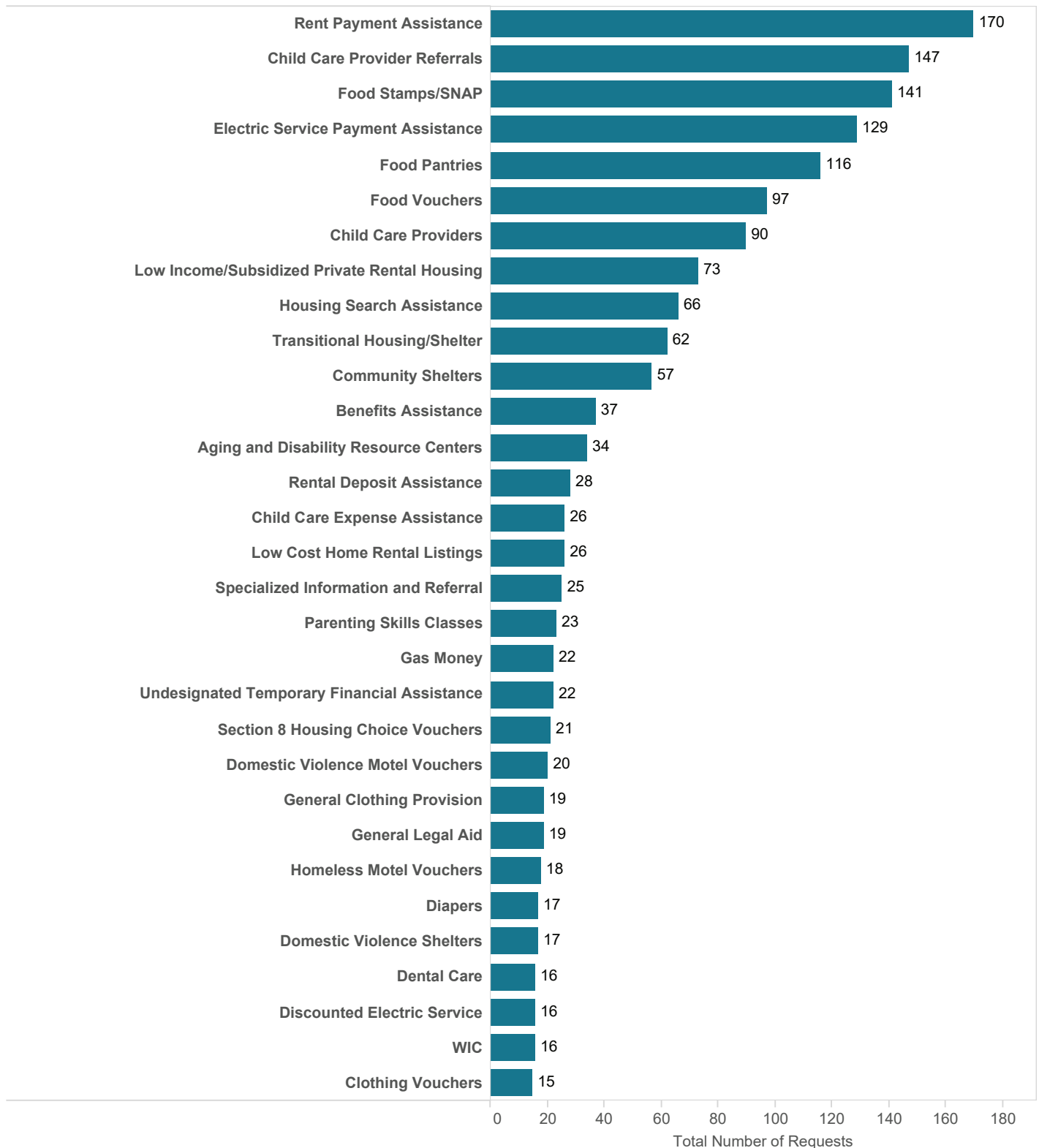
Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need



Number of services with 15 or more requests across all contact types

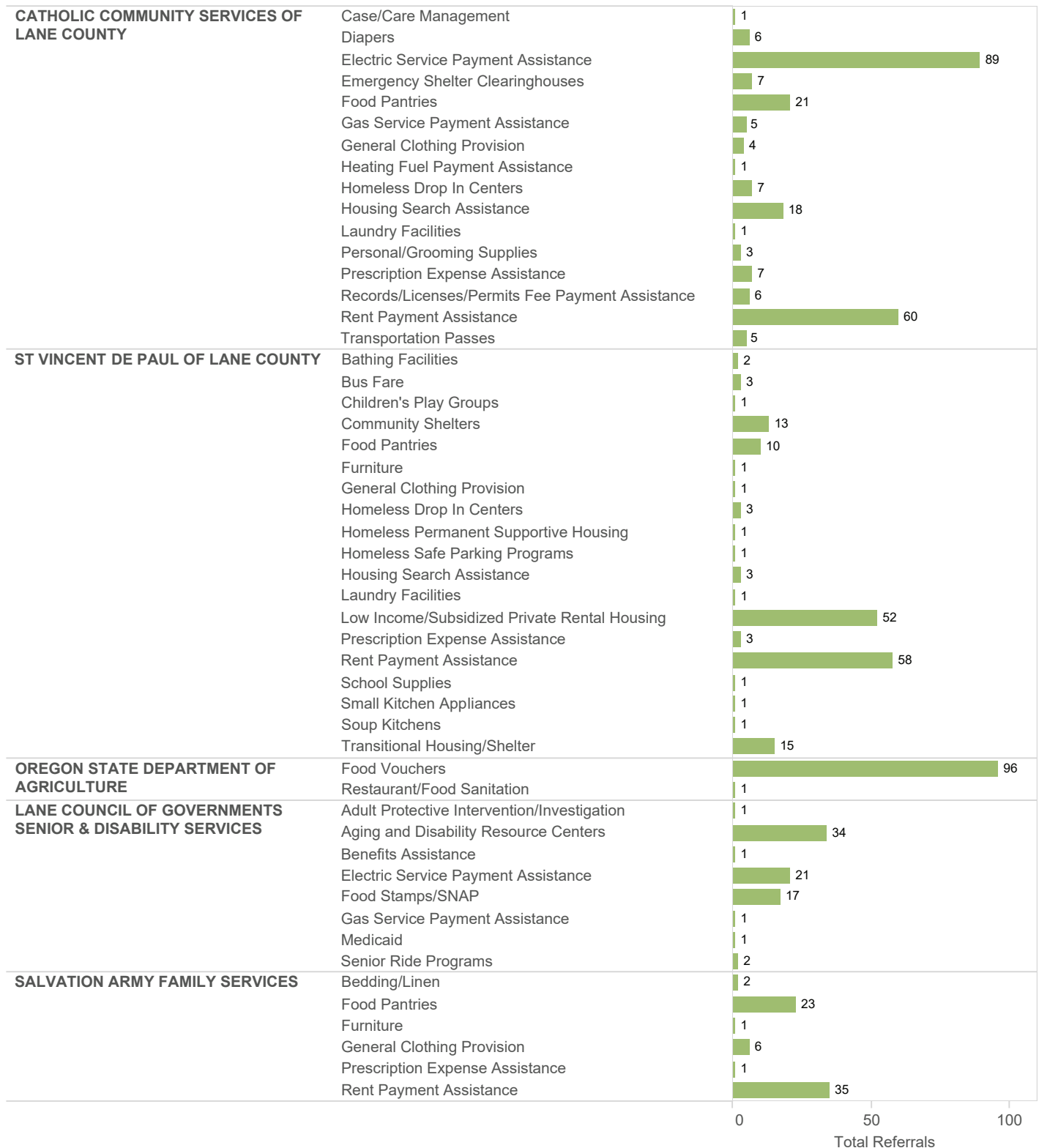


LANE COUNTY

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Top 5 agencies referred to across all contact types



LANE COUNTY

April 1, 2017 - June 30, 2017



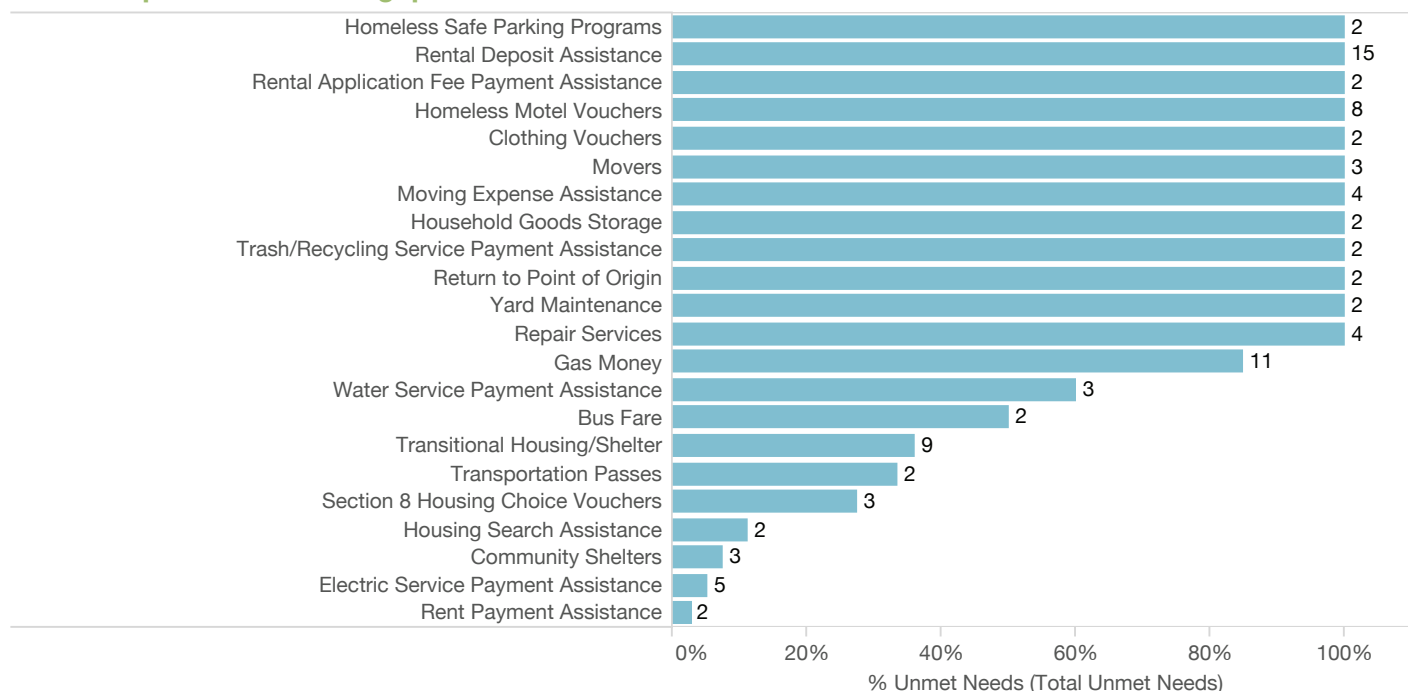
There were 132 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. Transportation represents the greatest proportion of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	19	46%	22	54%
Other Government/Economic Services	2	67%	1	33%
Employment	10	83%	3	25%
Housing	262	83%	61	19%
Clothing/Personal/Household Needs	42	84%	9	18%
Legal, Consumer and Public Safety Services	51	88%	8	14%
Individual, Family and Community Support	60	87%	9	13%
Utility Assistance	109	90%	12	10%
Arts, Culture and Recreation	17	94%	1	6%
Income Support/Assistance	40	95%	2	5%
Information Services	30	97%	1	3%
Food/Meals	230	99%	2	1%
Health Care	121	99%	1	1%
Mental Health/Addictions	29	100%		
Volunteers/Donations	2	100%		
Education	6	100%		
Grand Total	1,030	89%	132	11%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



LANE COUNTY

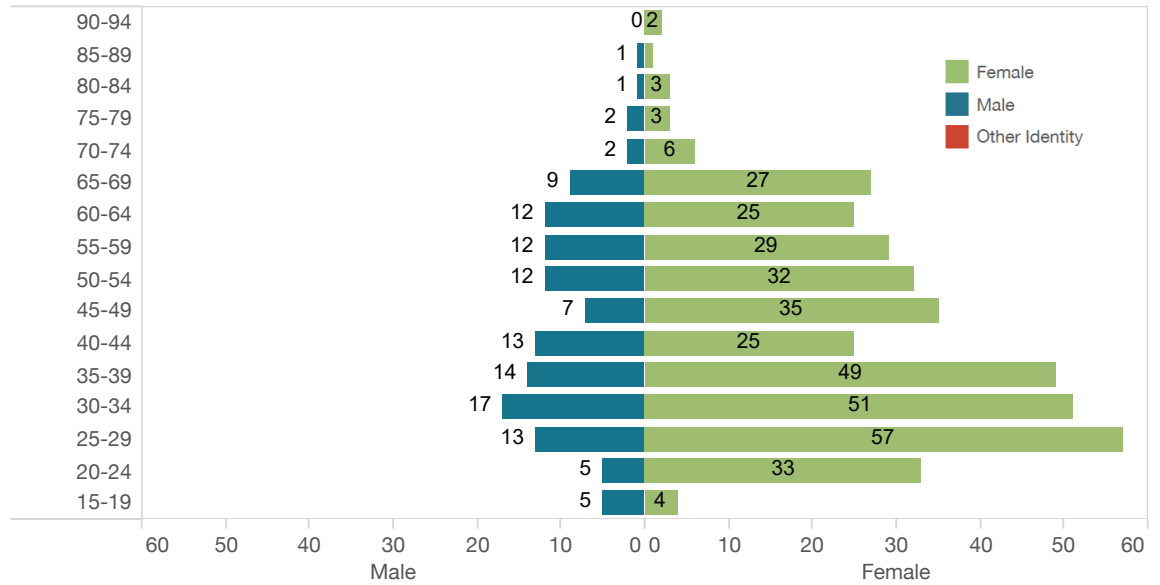
April 1, 2017 - June 30, 2017



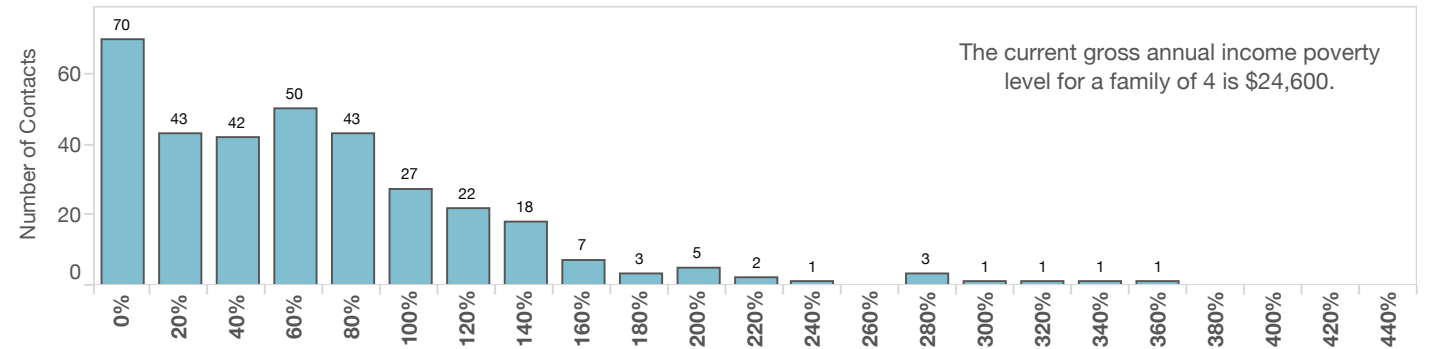
Age

90-94	0.44%
85-89	0.44%
80-84	0.87%
75-79	1.09%
70-74	1.74%
65-69	7.84%
60-64	7.84%
55-59	8.28%
50-54	9.15%
45-49	8.71%
40-44	7.41%
35-39	12.20%
30-34	11.55%
25-29	12.85%
20-24	7.84%
15-19	1.96%

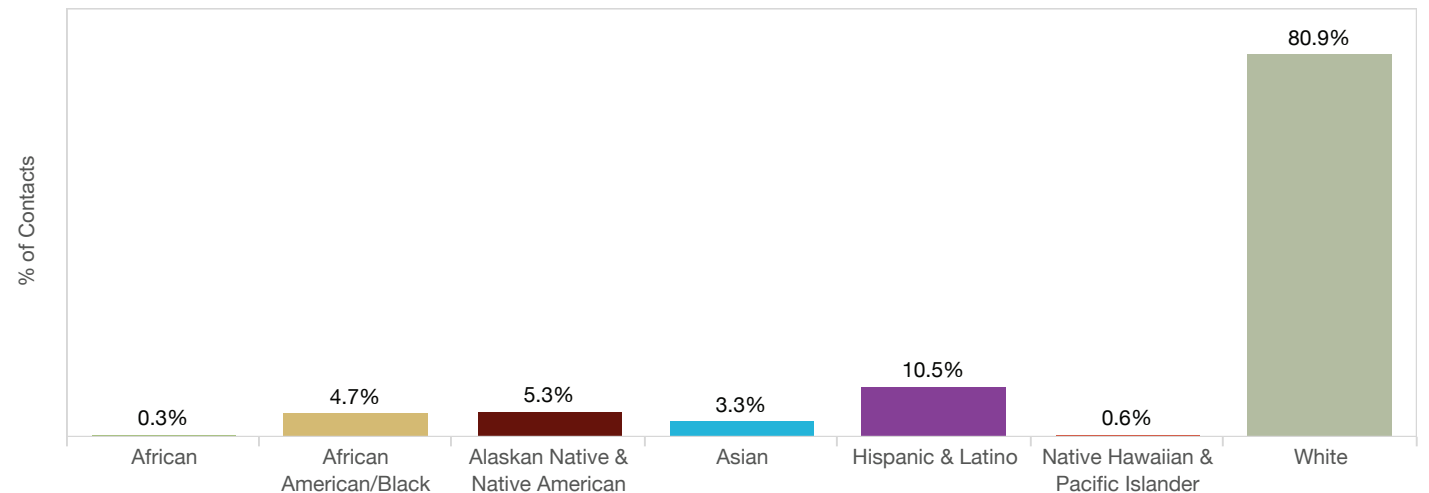
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

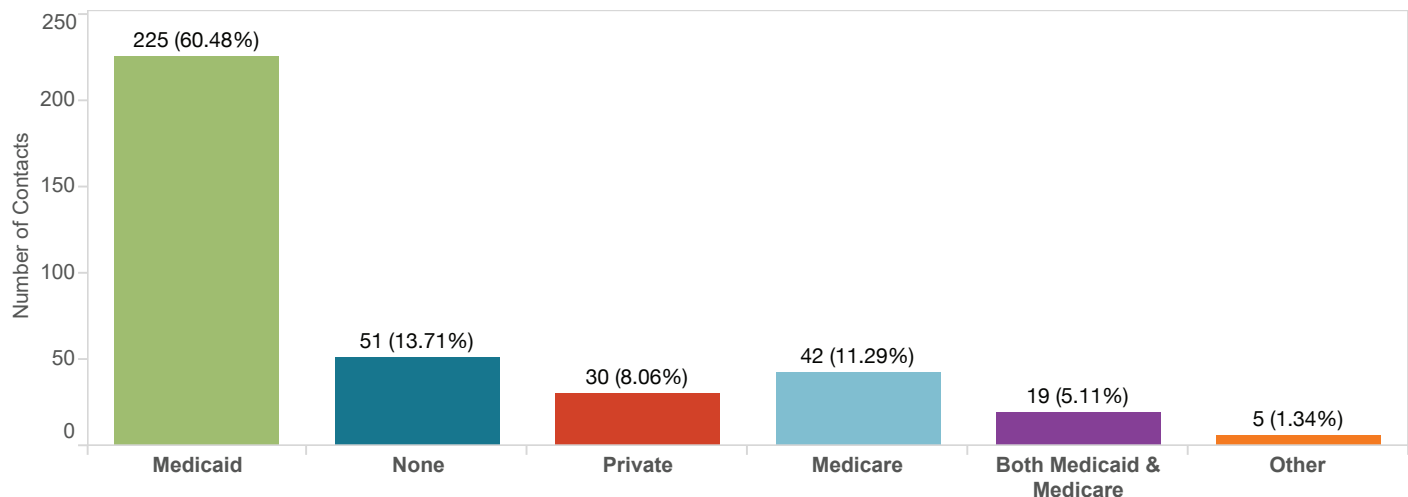


LANE COUNTY

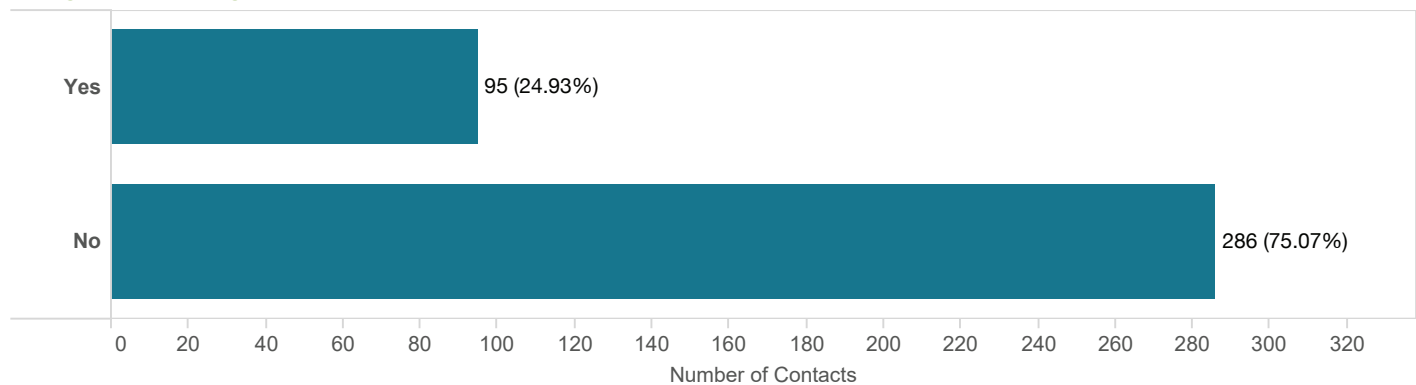
April 1, 2017 - June 30, 2017



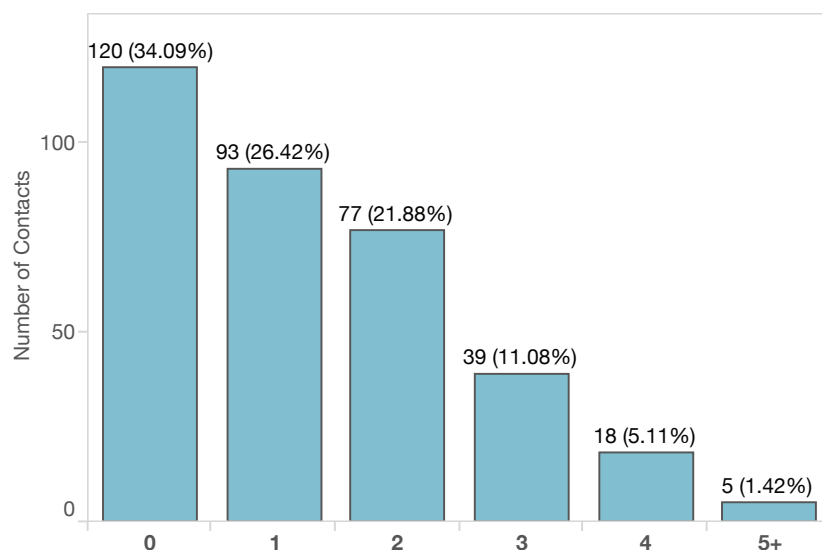
Health insurance status



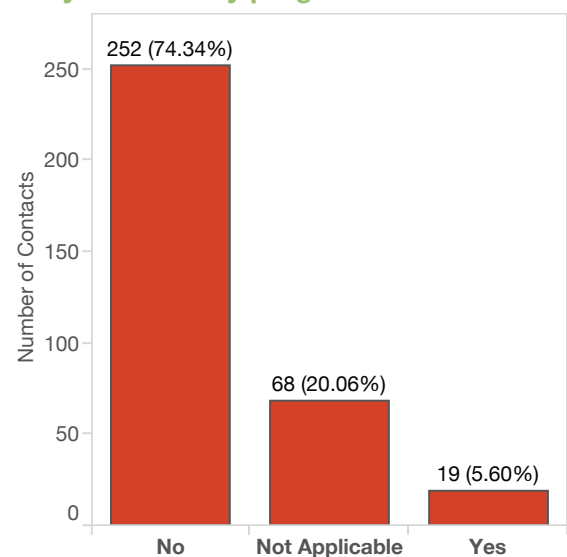
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



LANE COUNTY

April 1, 2017 - June 30, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

