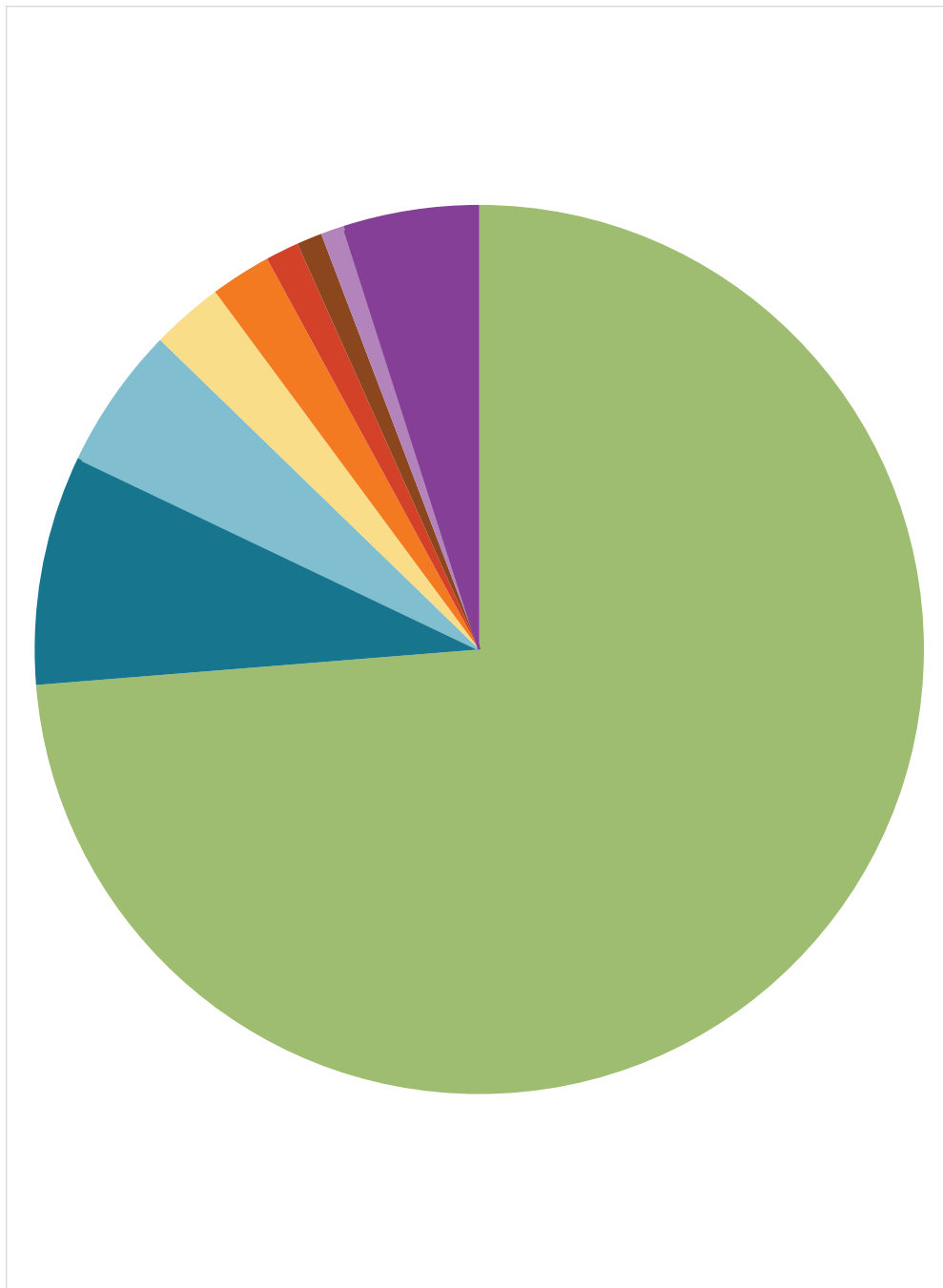


MARION COUNTY

April 1, 2017 - June 30, 2017



Percent of contacts by city



Salem	1,379 (73.90%)
Keizer	156 (8.36%)
Woodburn	97 (5.20%)
Silverton	49 (2.63%)
Stayton	41 (2.20%)
Gervais	23 (1.23%)
Aumsville	17 (0.91%)
Aurora	16 (0.86%)
Other	92 (4.93%)

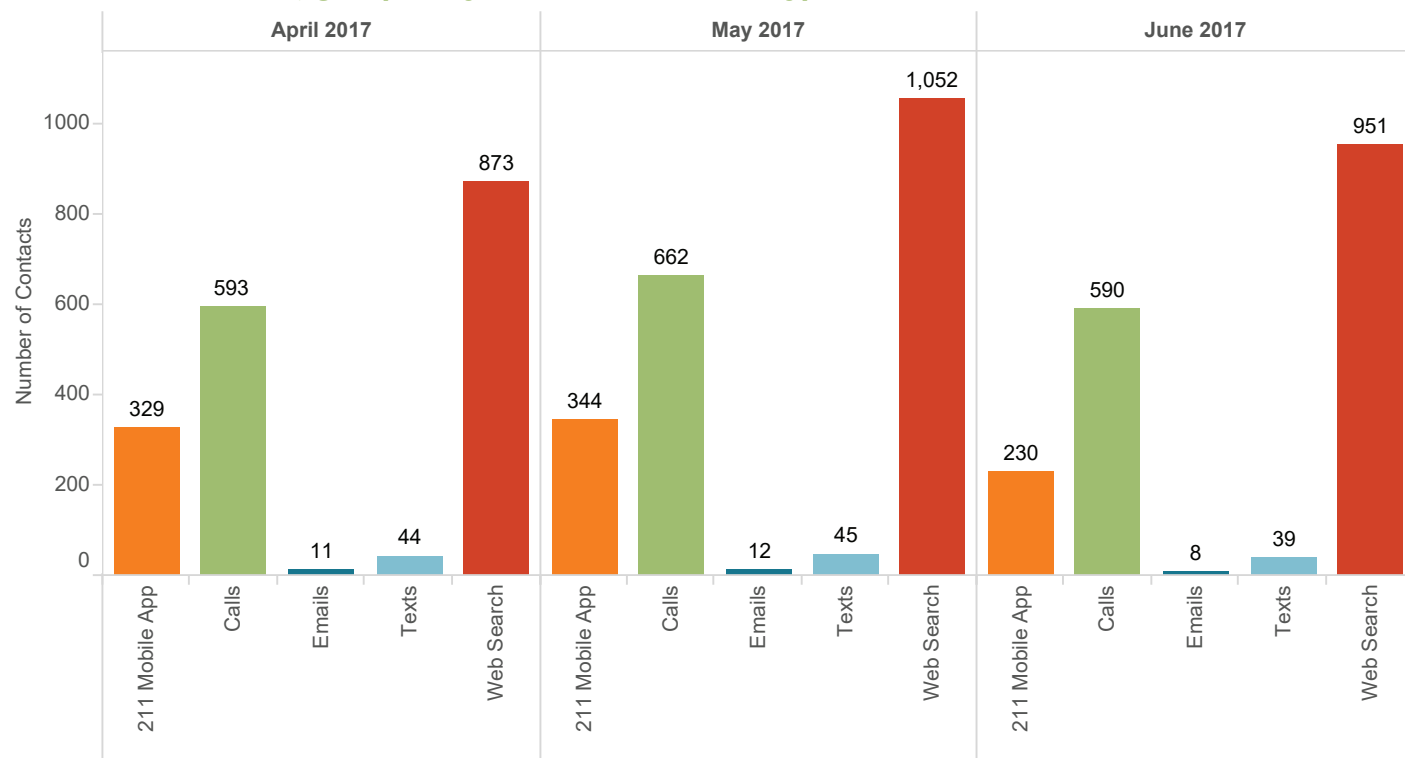
- Salem
- Keizer
- Woodburn
- Silverton
- Stayton
- Gervais
- Aumsville
- Aurora
- Other

MARION COUNTY

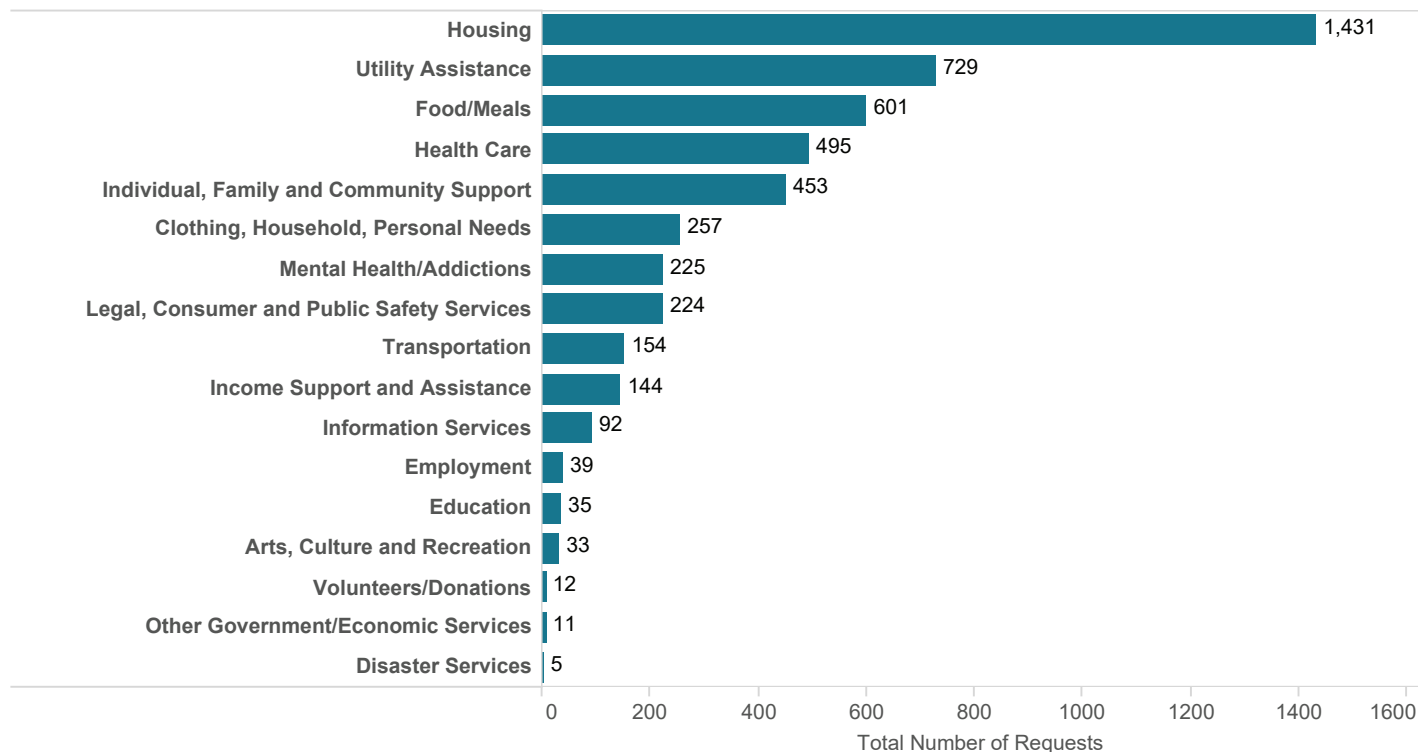
April 1, 2017 - June 30, 2017



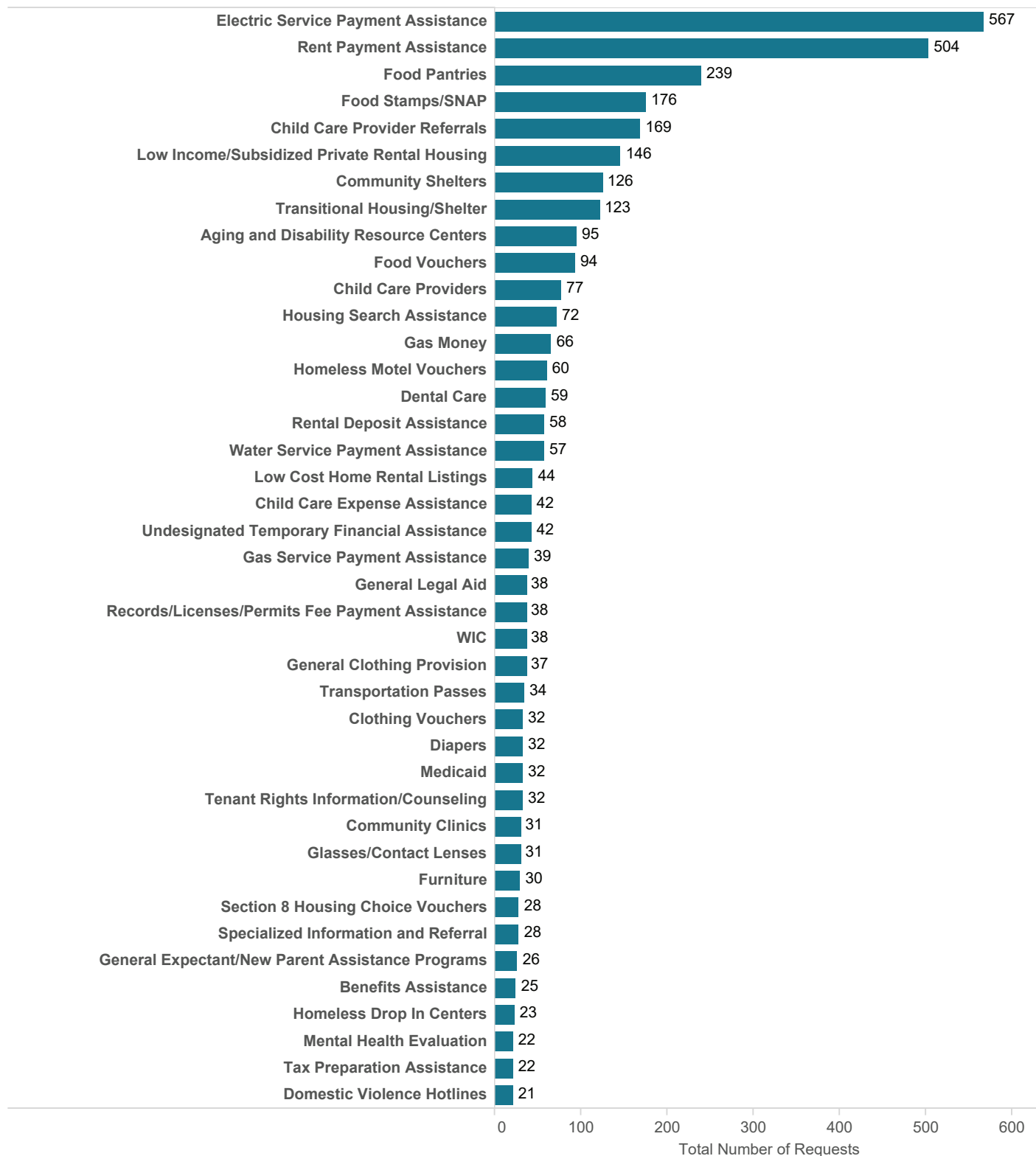
Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need



Number of services with 20 or more requests across all contact types

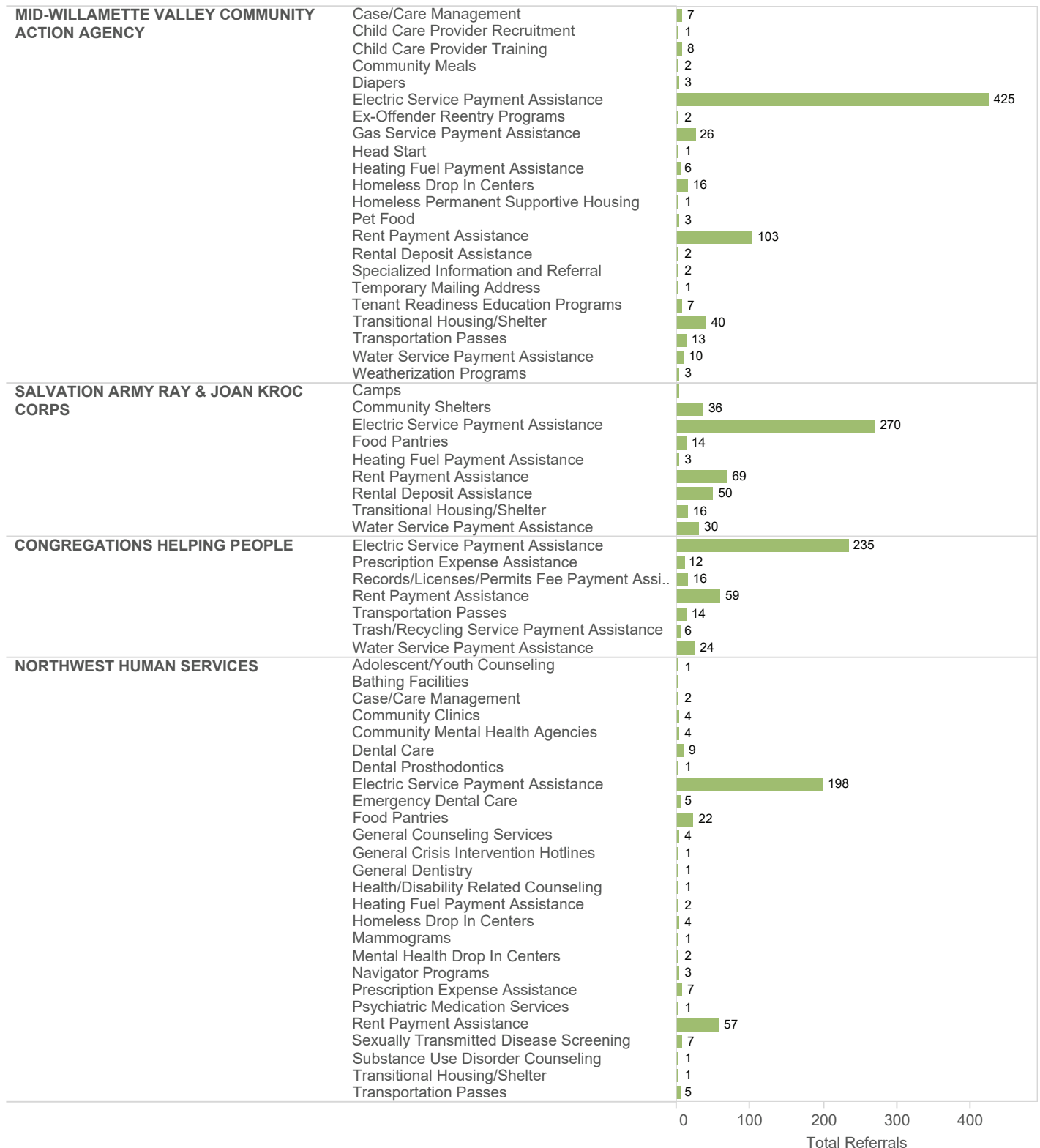


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Top 4 agencies referred to across all contact types



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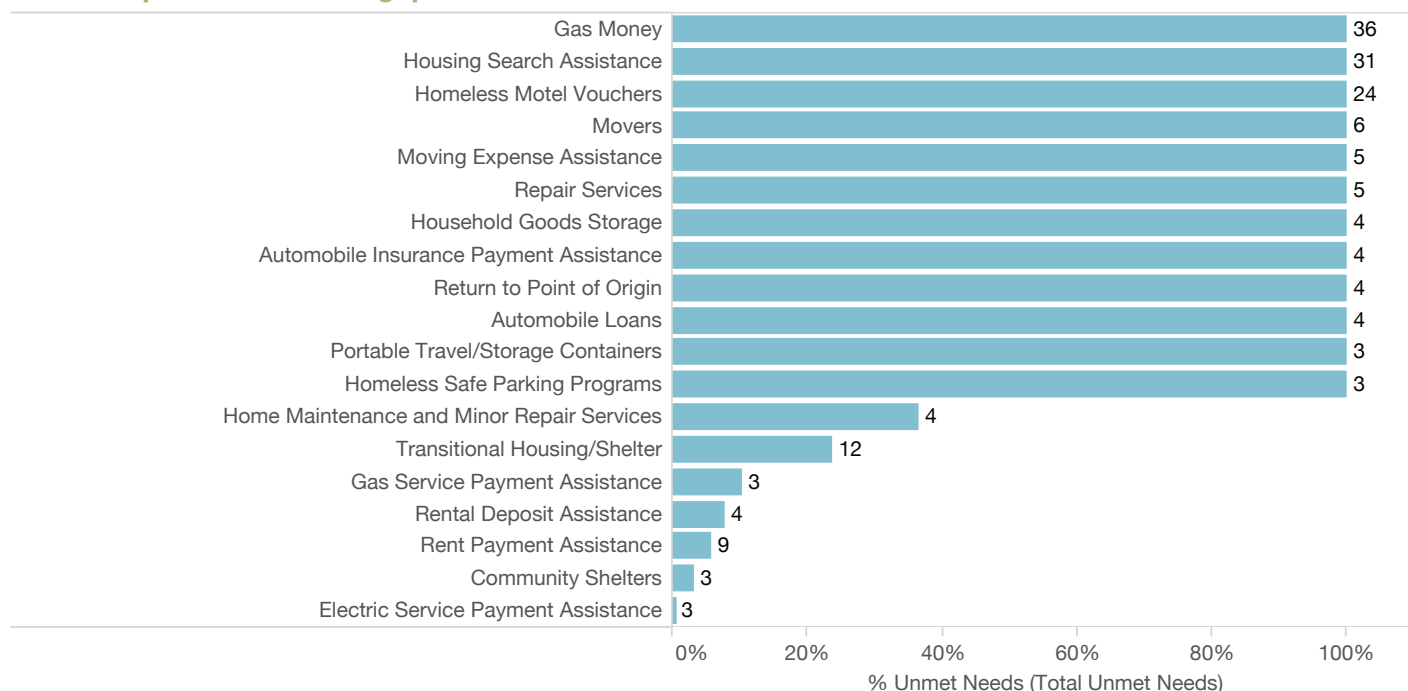
There were 259 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs.

What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Disaster Services			1	100%
Transportation	28	35%	53	65%
Arts, Culture and Recreation	11	85%	3	23%
Housing	595	85%	116	17%
Education	11	85%	2	15%
Clothing/Personal/Household Needs	105	87%	17	14%
Employment	21	91%	3	13%
Individual, Family and Community Support	103	89%	14	12%
Other Government/Economic Services	8	89%	1	11%
Mental Health/Addictions	90	95%	6	6%
Legal, Consumer and Public Safety Services	126	95%	6	5%
Income Support/Assistance	94	96%	4	4%
Health Care	313	97%	13	4%
Utility Assistance	572	98%	13	2%
Food/Meals	341	98%	7	2%
Volunteers/Donations	3	100%		
Information Services	73	100%		
Grand Total	2,494	91%	259	9%

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with three or more requests are displayed below.

What are potential service gaps?



MARION COUNTY

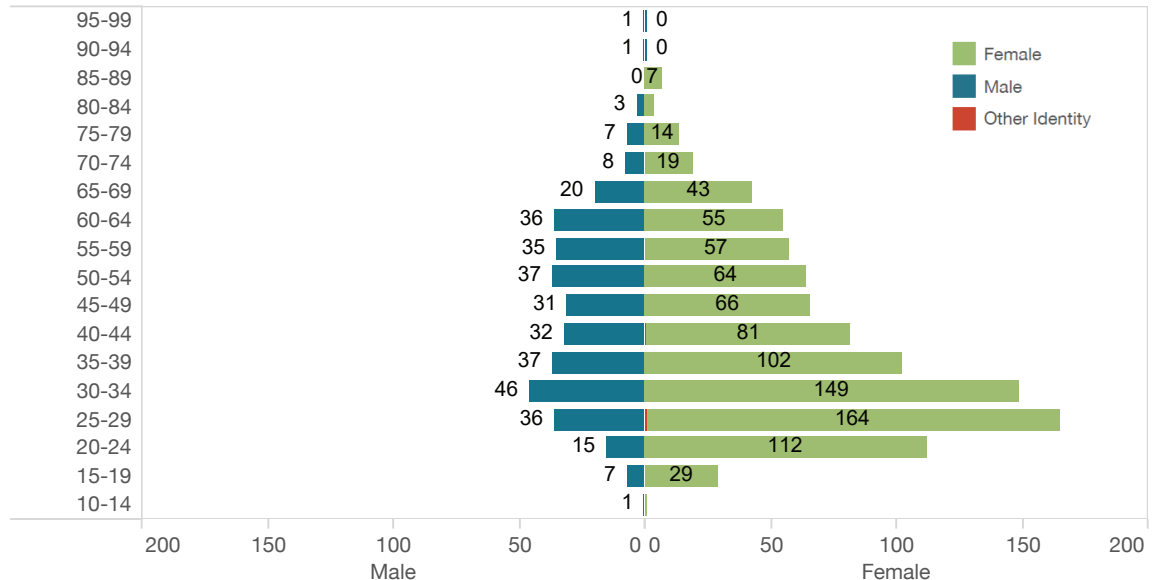
April 1, 2017 - June 30, 2017



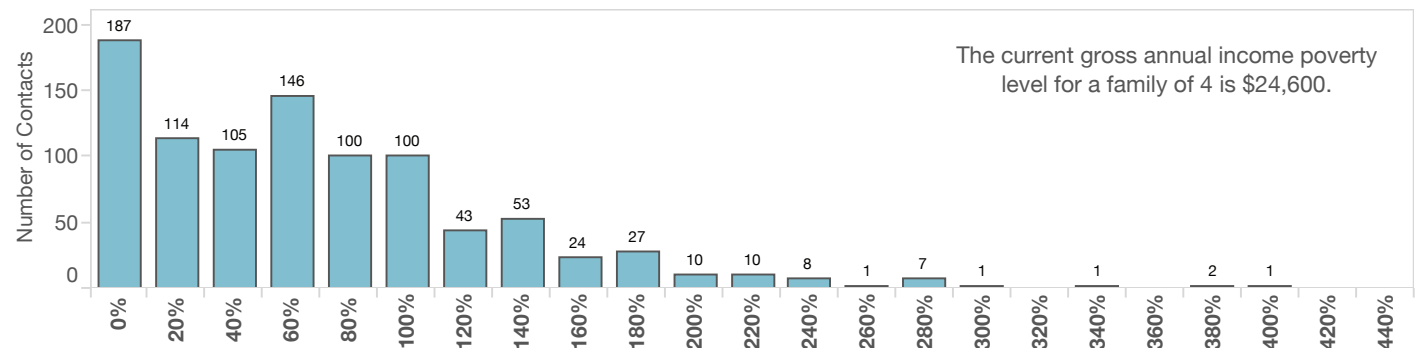
Age

95-99	0.08%
90-94	0.08%
85-89	0.57%
80-84	0.57%
75-79	1.70%
70-74	2.18%
65-69	5.01%
60-64	7.11%
55-59	7.43%
50-54	8.08%
45-49	7.67%
40-44	8.56%
35-39	10.34%
30-34	14.22%
25-29	14.38%
20-24	9.29%
15-19	2.67%
10-14	0.16%

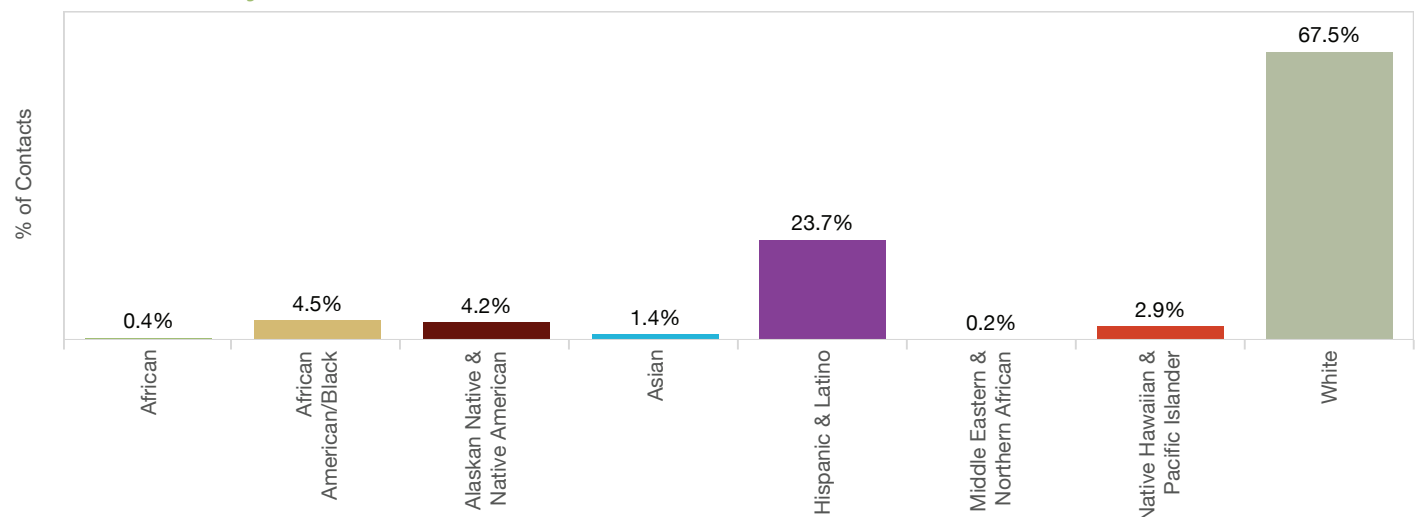
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

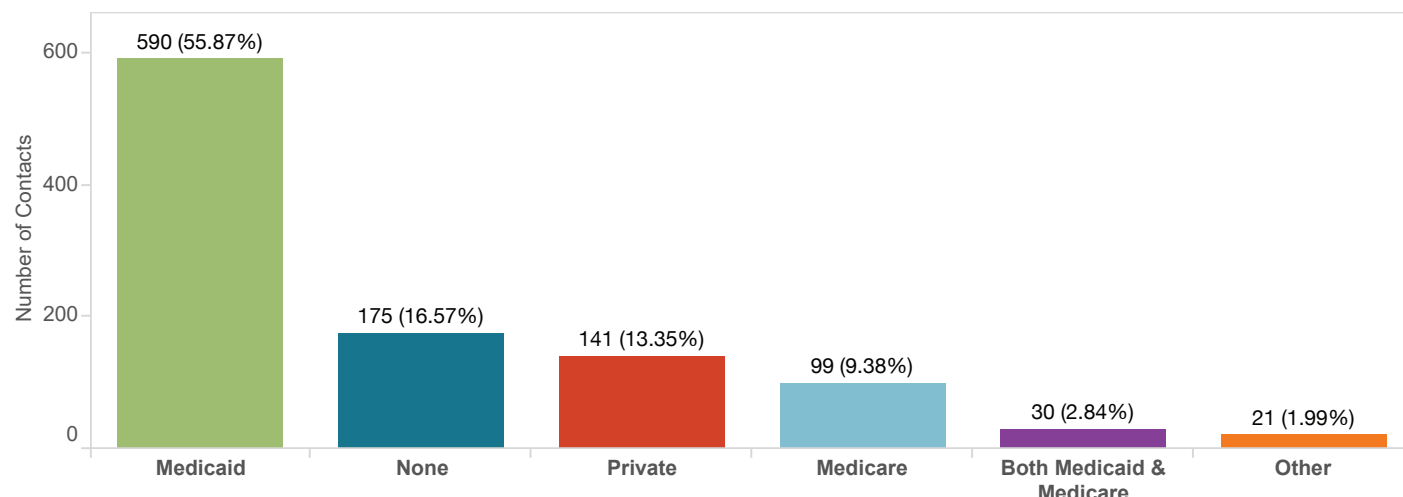


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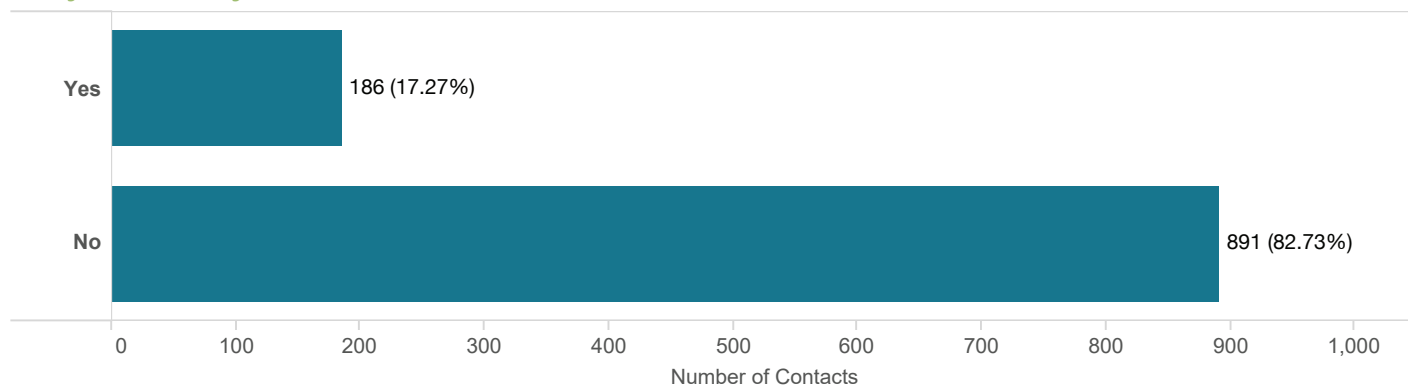
April 1, 2017 - June 30, 2017



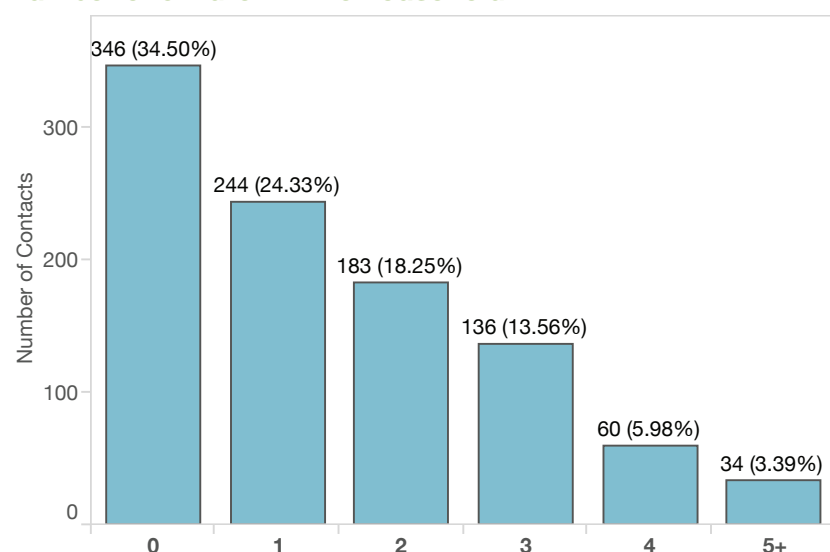
Health insurance status



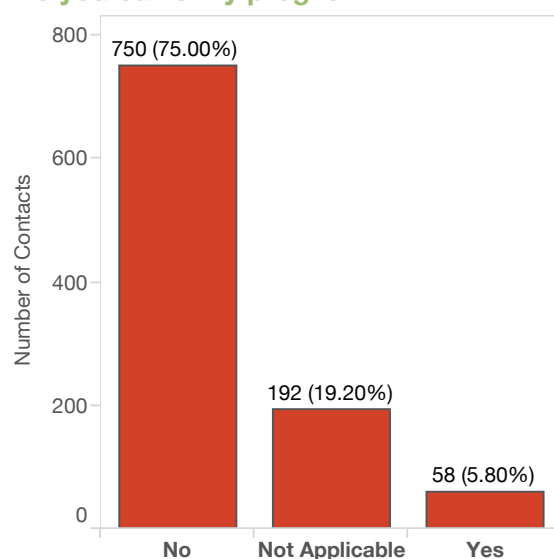
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



MARION COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

