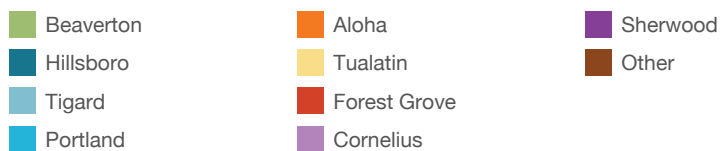
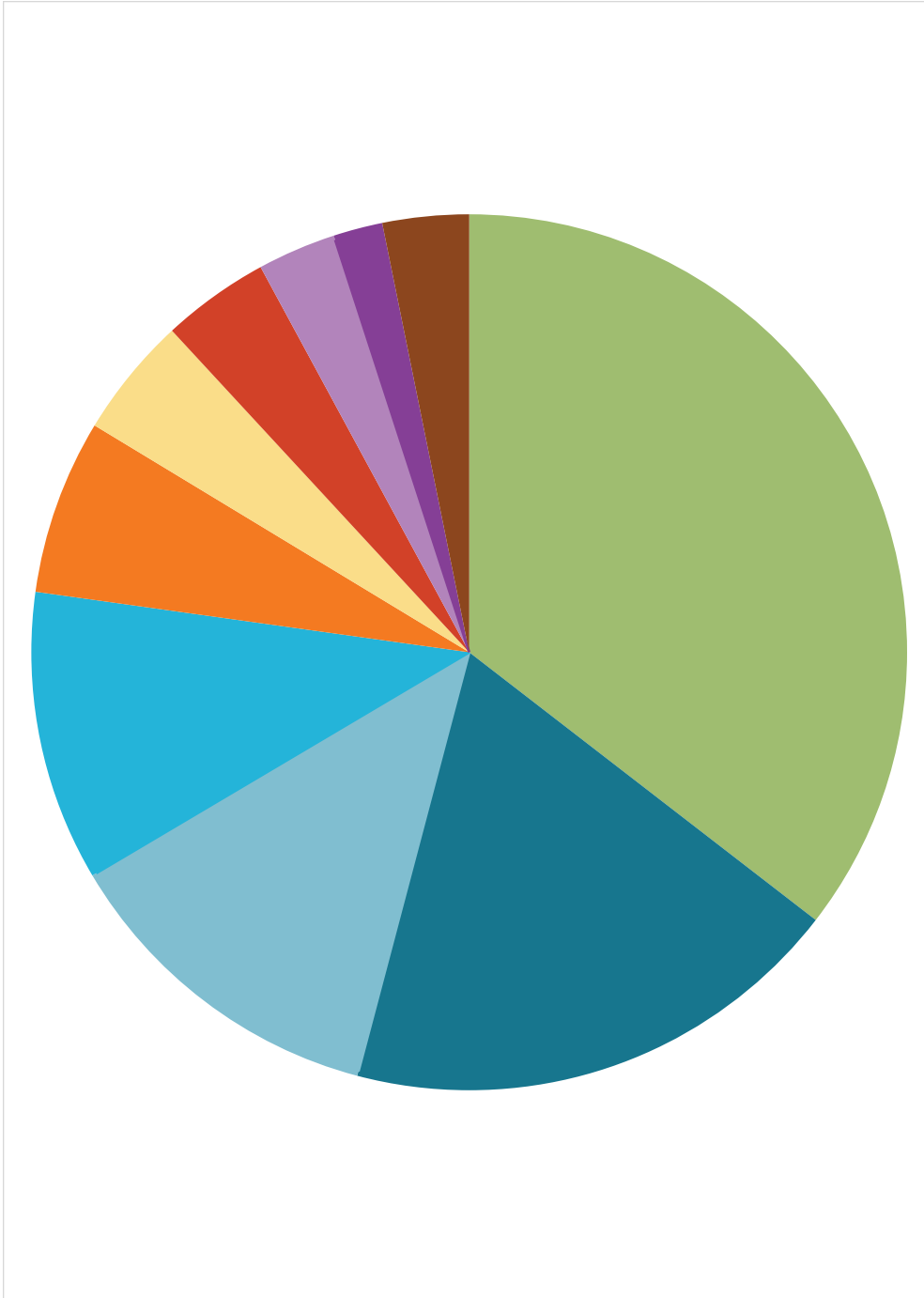


# WASHINGTON COUNTY

April 1, 2017 - June 30, 2017



## Percent of contacts by city



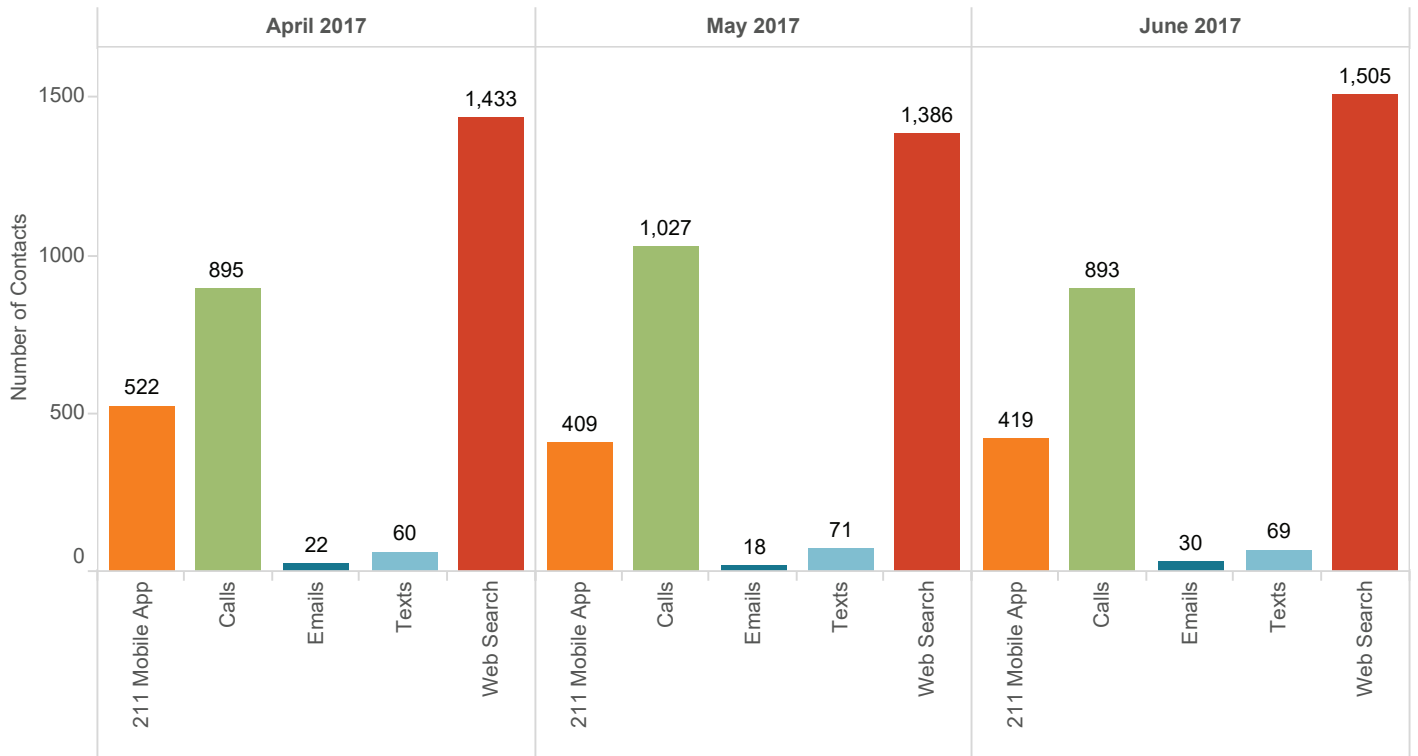
<b>Beaverton</b>	1,043 (35.65%)
<b>Hillsboro</b>	548 (18.73%)
<b>Tigard</b>	364 (12.44%)
<b>Portland</b>	315 (10.77%)
<b>Aloha</b>	190 (6.49%)
<b>Tualatin</b>	131 (4.48%)
<b>Forest Grove</b>	117 (4.00%)
<b>Cornelius</b>	85 (2.90%)
<b>Sherwood</b>	54 (1.85%)
<b>Other</b>	93 (3.18%)

# WASHINGTON COUNTY

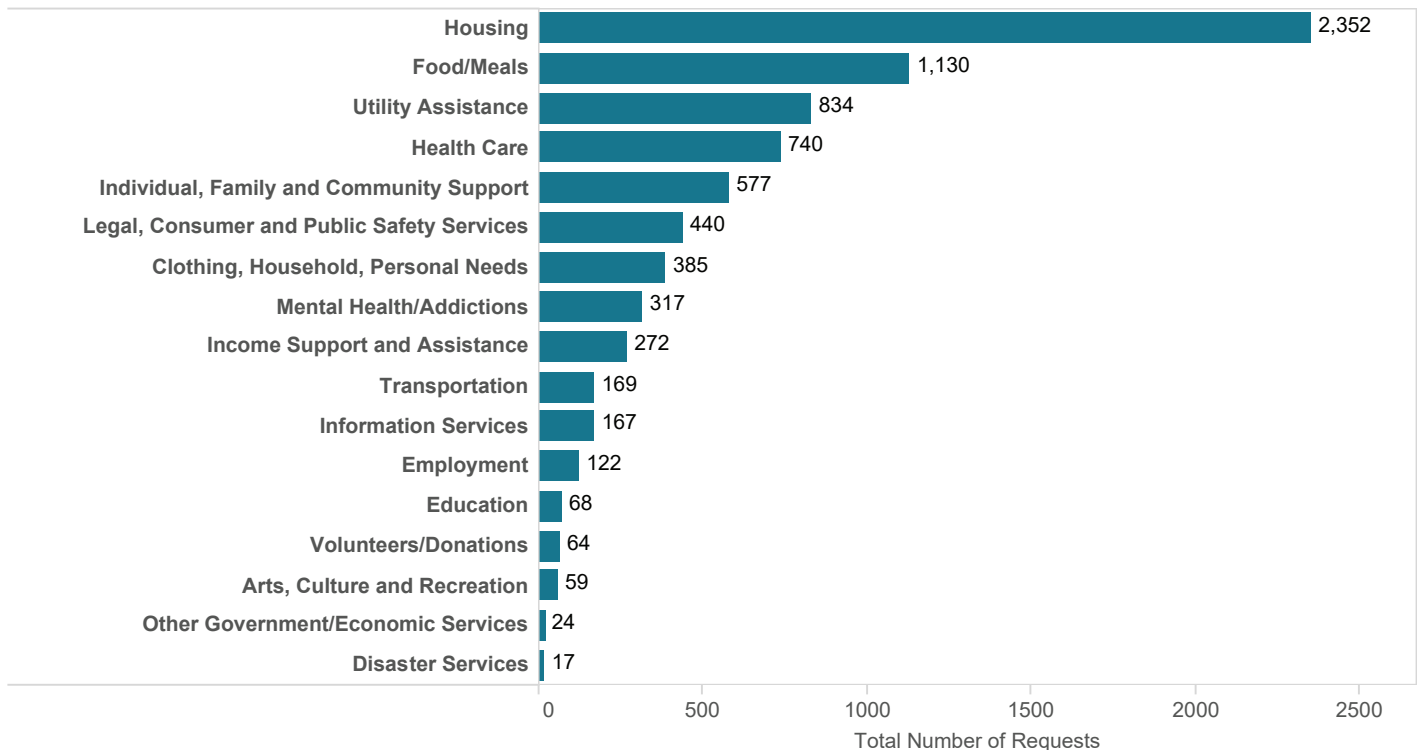
April 1, 2017 - June 30, 2017



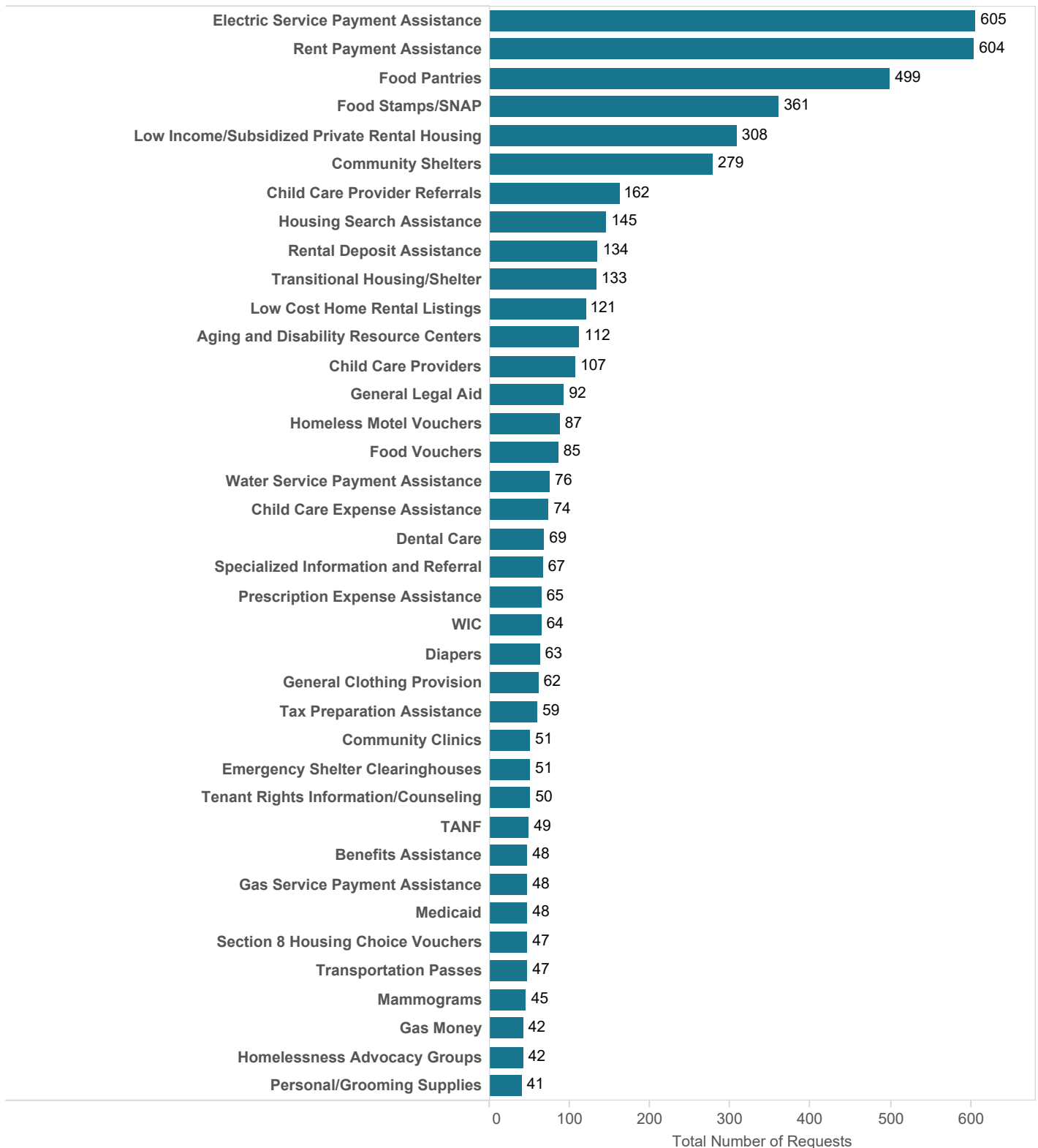
## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need



## Number of services with 40 or more requests across all contact types

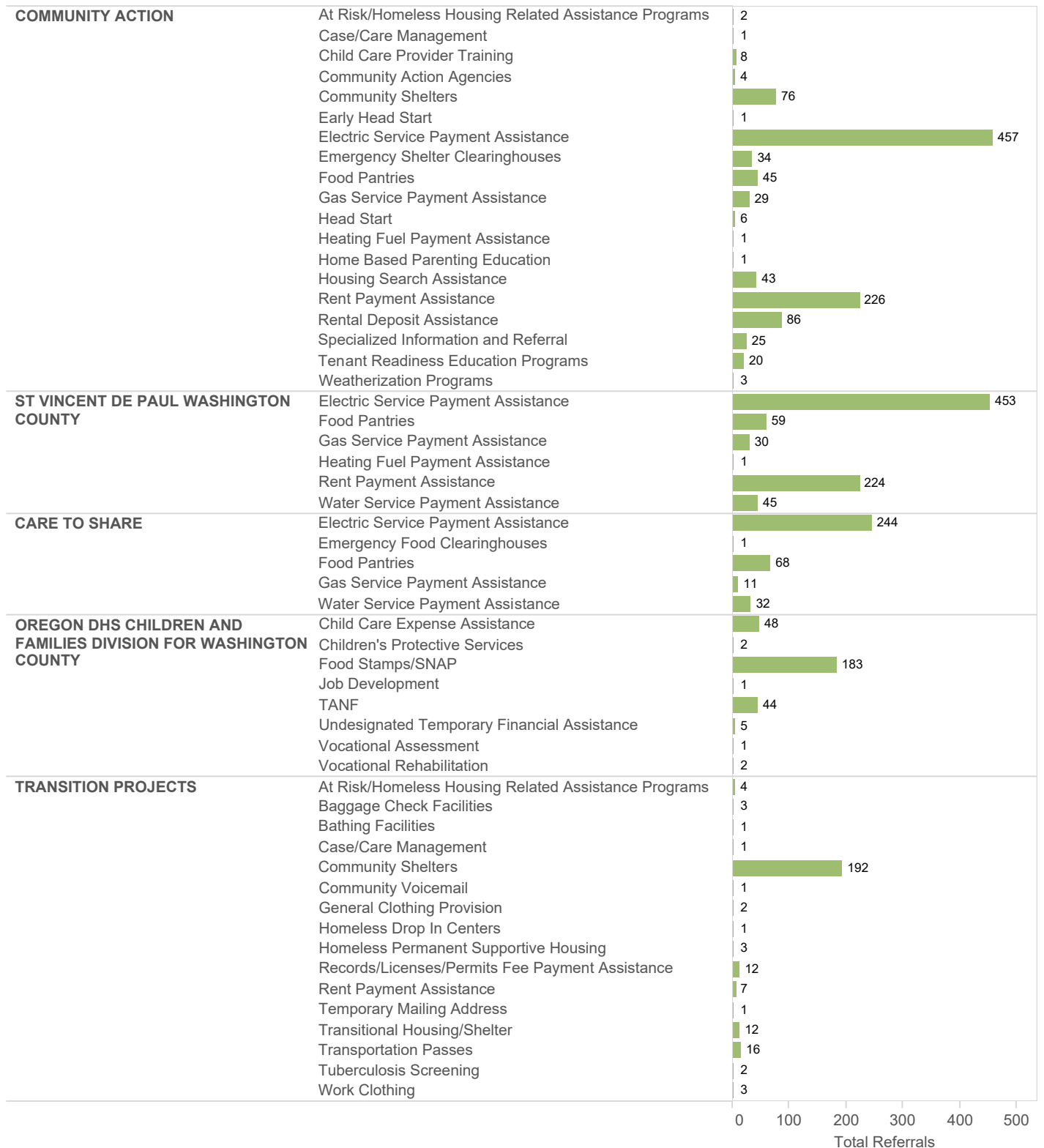


# WASHINGTON COUNTY

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## Top 5 agencies referred to across all contact types



# WASHINGTON COUNTY

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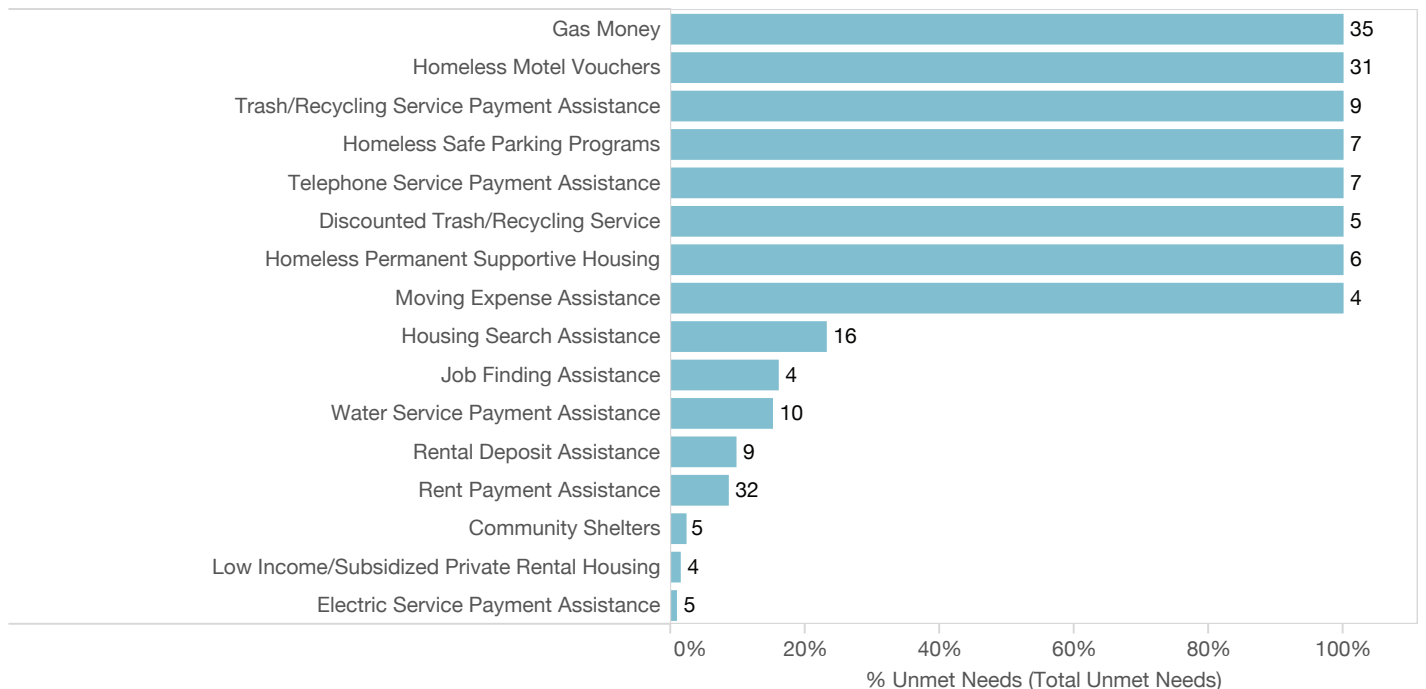
There were 297 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation requests represent the greatest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	49	51%	49	51%
Disaster Services	5	71%	2	29%
Other Government/Economic Services	14	82%	3	18%
Arts, Culture and Recreation	28	85%	5	15%
Employment	42	91%	6	13%
Housing	1,347	92%	128	9%
Clothing/Personal/Household Needs	121	93%	9	7%
Utility Assistance	642	94%	47	7%
Individual, Family and Community Support	167	94%	11	6%
Legal, Consumer and Public Safety Services	225	96%	10	4%
Volunteers/Donations	32	97%	1	3%
Income Support/Assistance	211	97%	6	3%
Education	37	97%	1	3%
Health Care	504	98%	12	2%
Mental Health/Addictions	120	99%	2	2%
Information Services	133	99%	2	1%
Food/Meals	576	100%	3	1%
<b>Grand Total</b>	<b>4,253</b>	<b>94%</b>	<b>297</b>	<b>7%</b>

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with four or more requests are displayed below.

## What are potential service gaps?



# WASHINGTON COUNTY

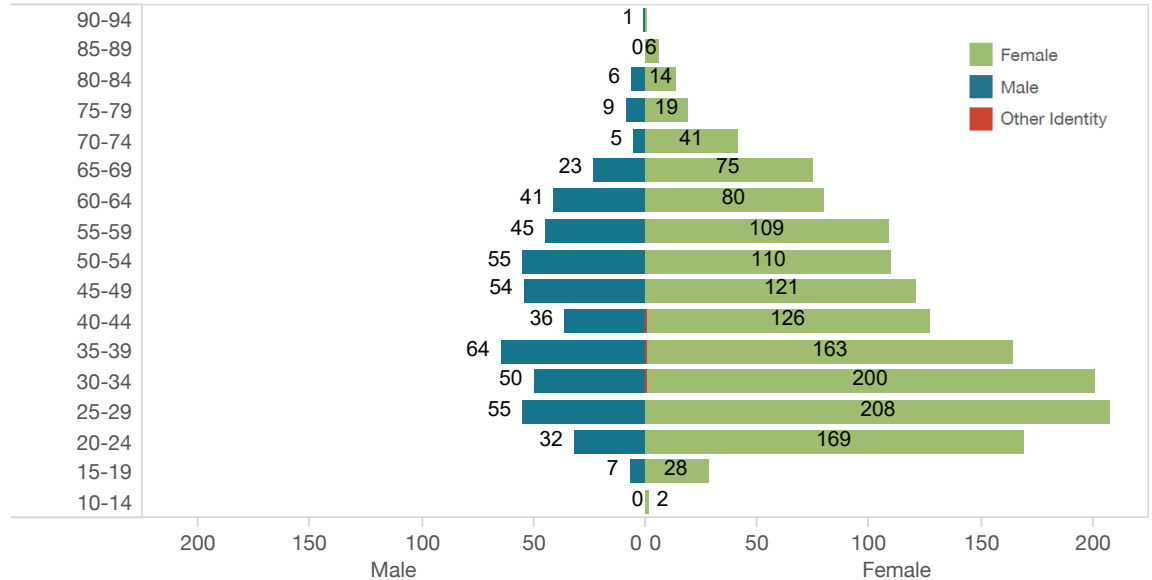
April 1, 2017 - June 30, 2017



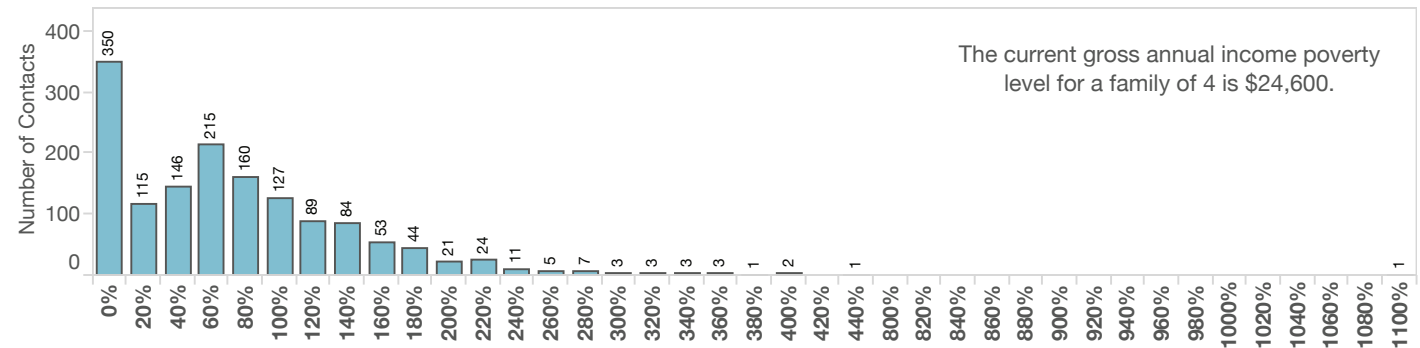
## Age

90-94	0.11%
85-89	0.32%
80-84	1.06%
75-79	1.43%
70-74	2.38%
65-69	5.14%
60-64	6.31%
55-59	8.00%
50-54	8.48%
45-49	9.17%
40-44	8.37%
35-39	11.61%
30-34	12.61%
25-29	13.30%
20-24	9.86%
15-19	1.75%
10-14	0.11%

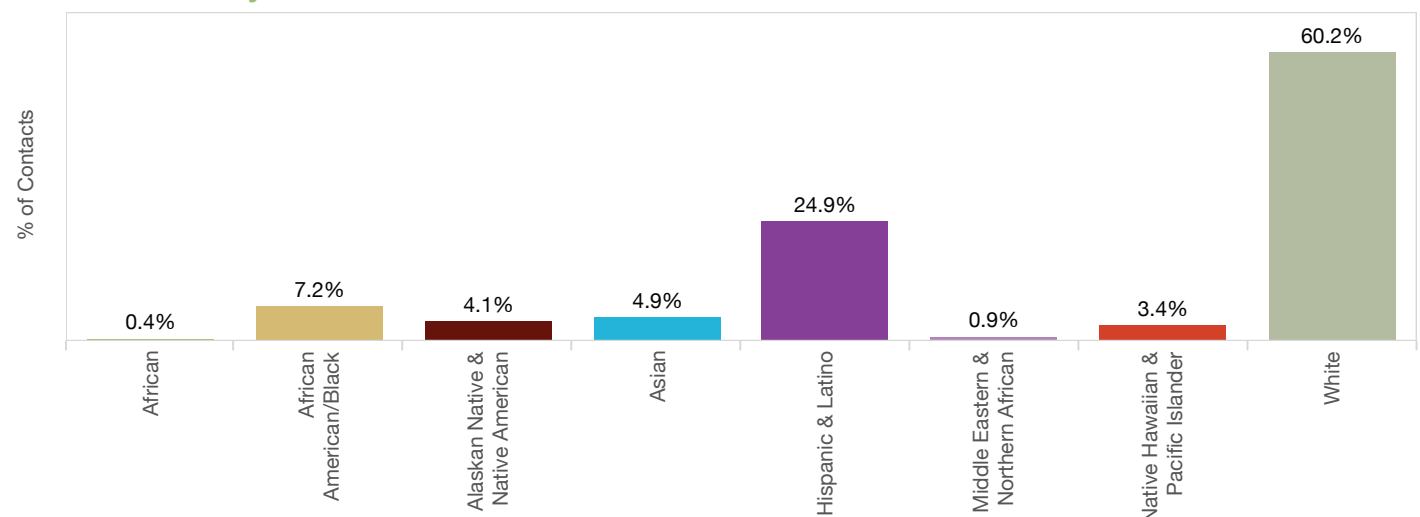
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

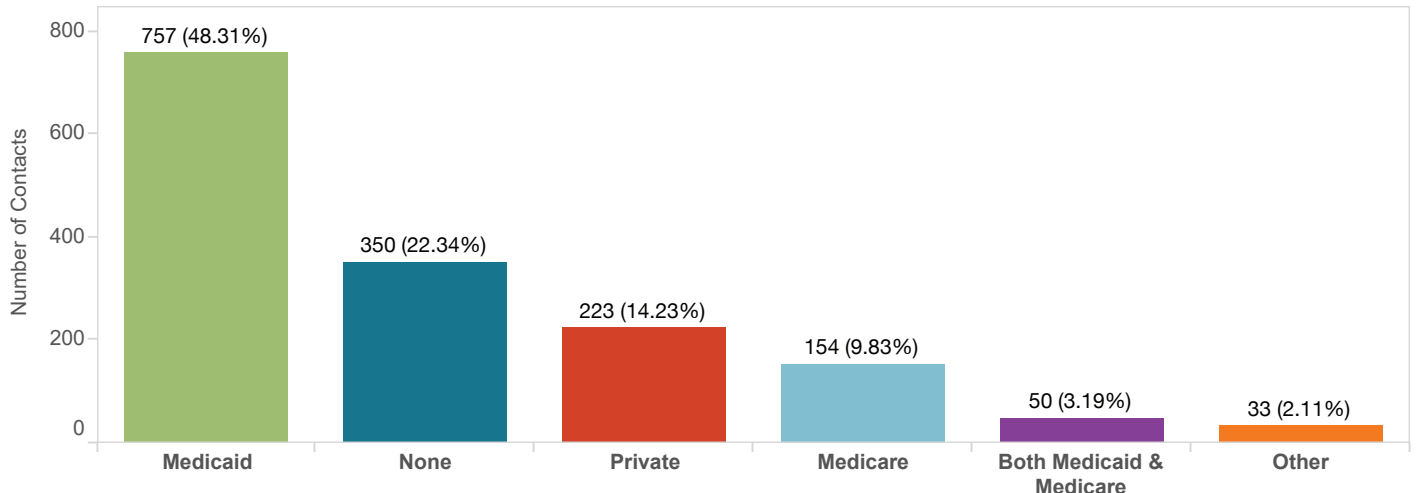


# WASHINGTON COUNTY

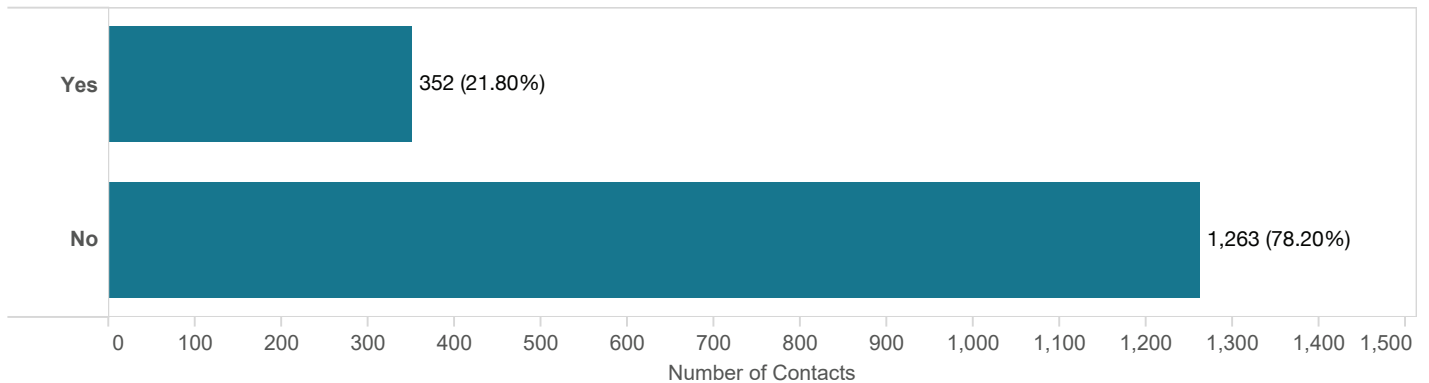
April 1, 2017 - June 30, 2017



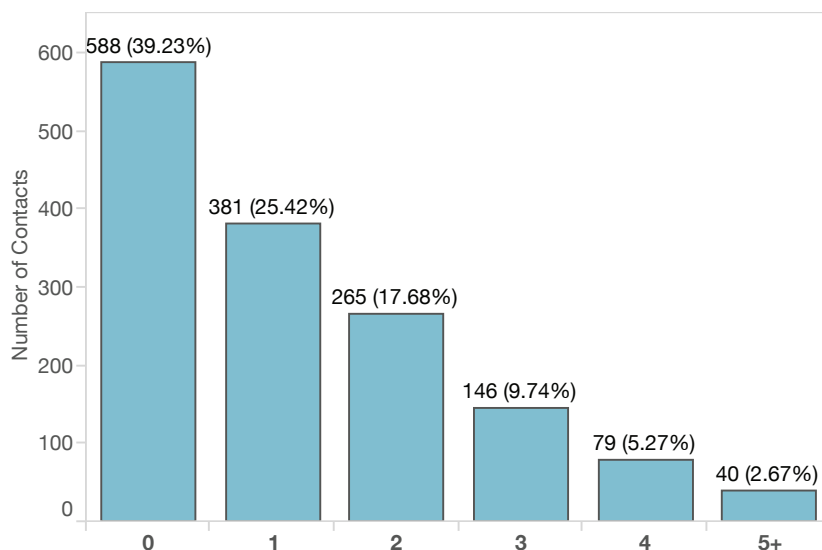
## Health insurance status



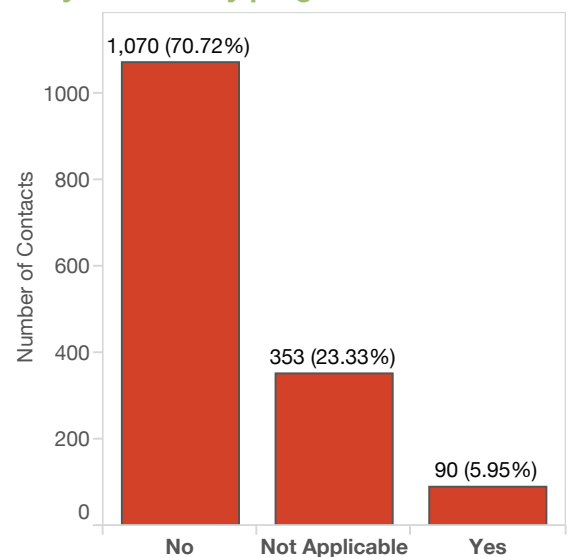
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# WASHINGTON COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

