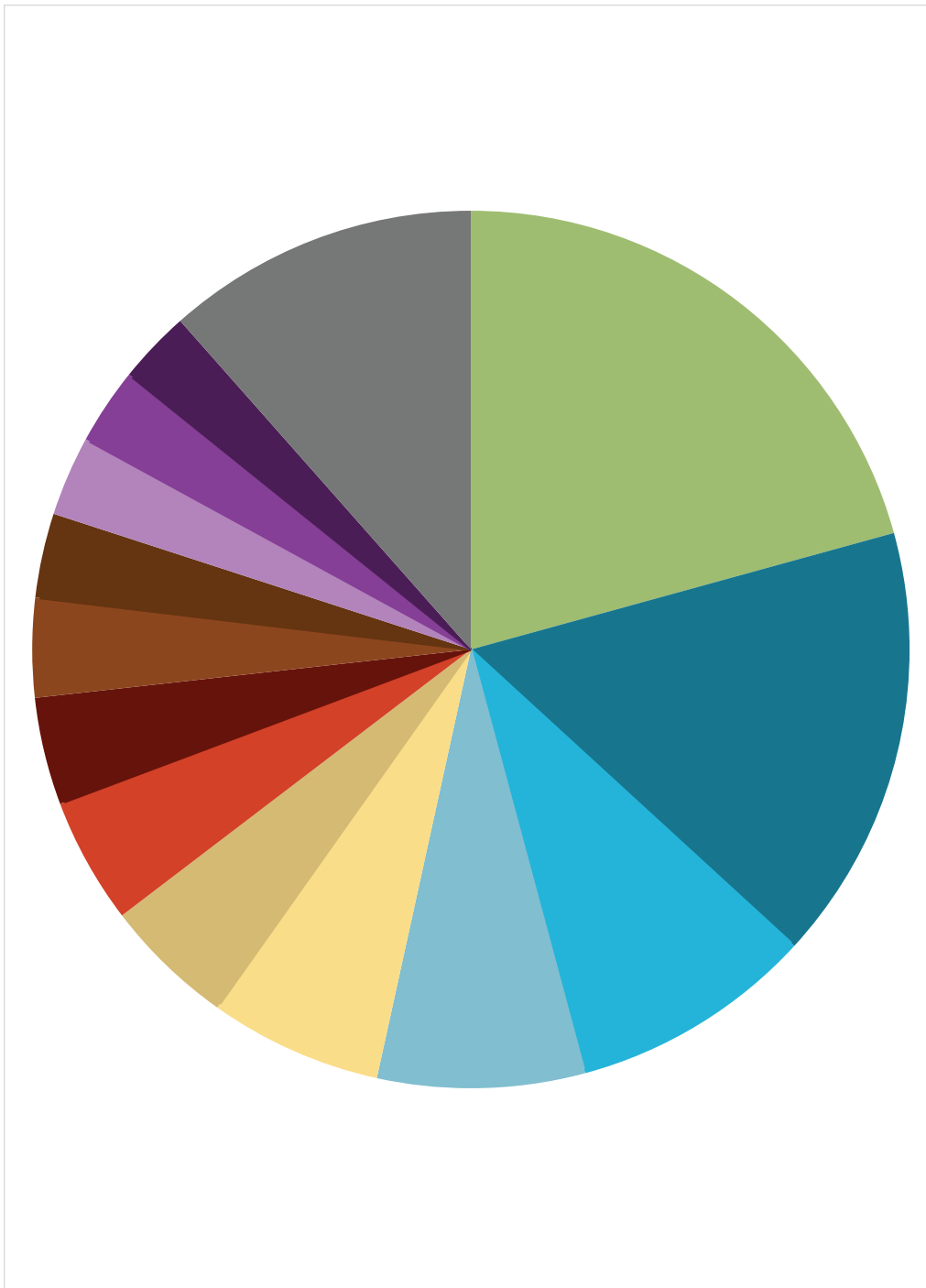


# CLACKAMAS COUNTY

April 1, 2017 - June 30, 2017



## Percent of contacts by city



<b>Milwaukie</b>	455 (20.83%)
<b>Oregon City</b>	352 (16.12%)
<b>Clackamas</b>	198 (9.07%)
<b>Happy Valley</b>	167 (7.65%)
<b>Portland</b>	140 (6.41%)
<b>Wilsonville</b>	106 (4.85%)
<b>Gladstone</b>	102 (4.67%)
<b>Sandy</b>	86 (3.94%)
<b>Lake Oswego</b>	80 (3.66%)
<b>Estacada</b>	68 (3.11%)
<b>West Linn</b>	65 (2.98%)
<b>Molalla</b>	62 (2.84%)
<b>Canby</b>	59 (2.70%)
<b>Other</b>	253 (11.58%)

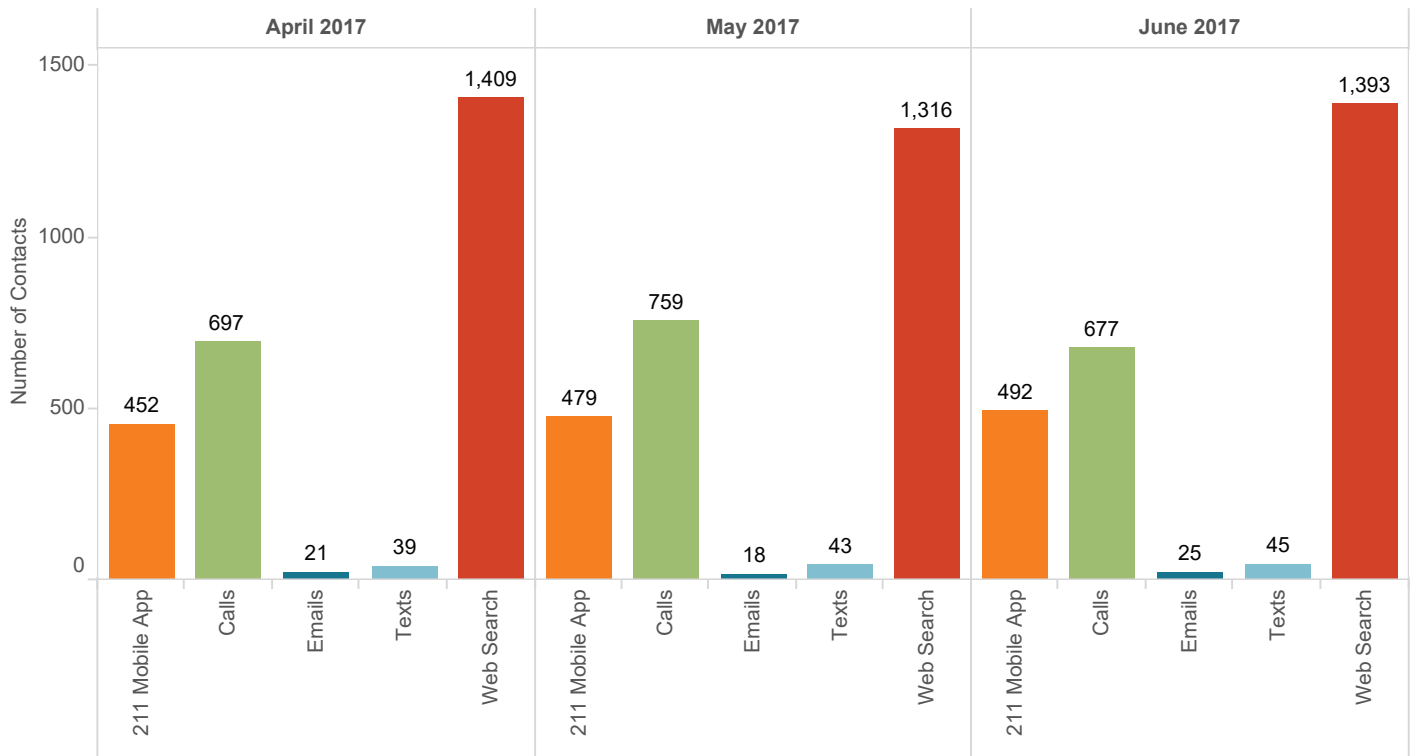


# CLACKAMAS COUNTY

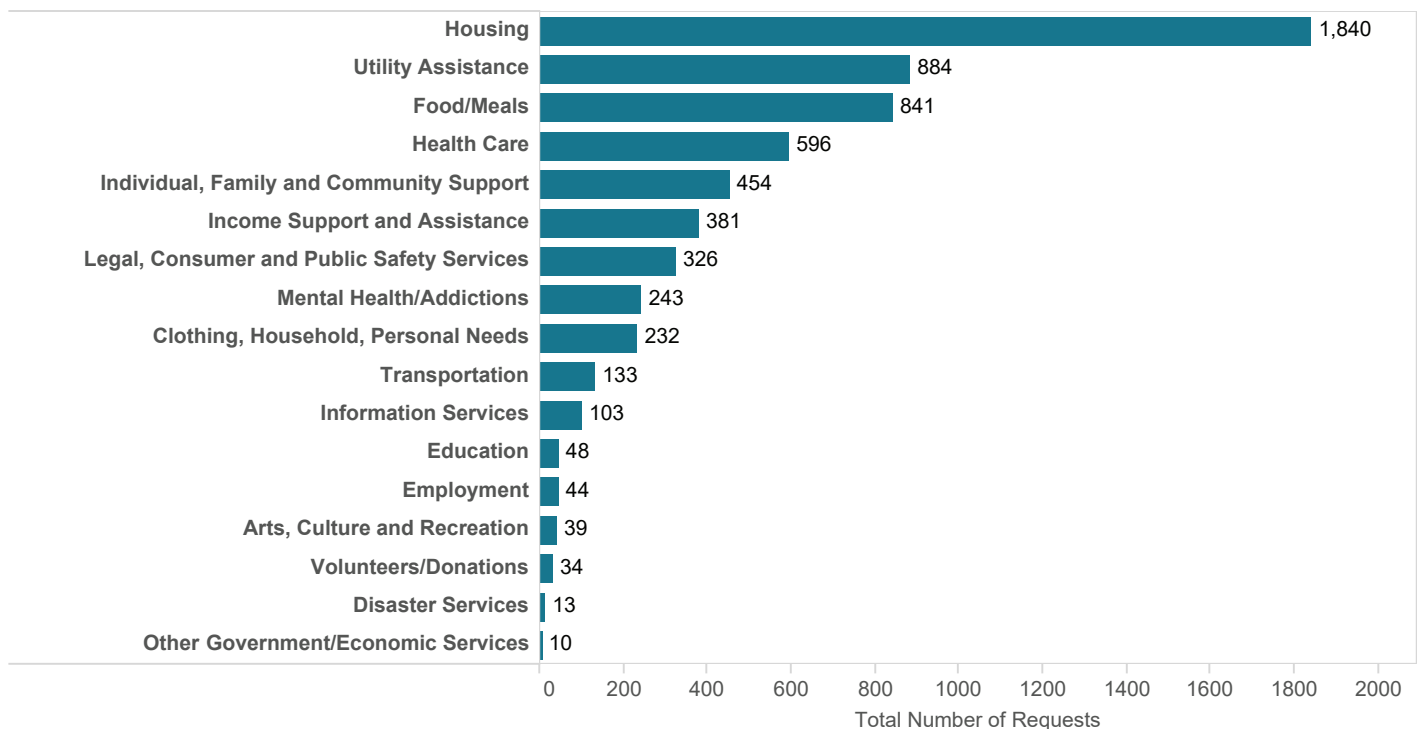
April 1, 2017 - June 30, 2017



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

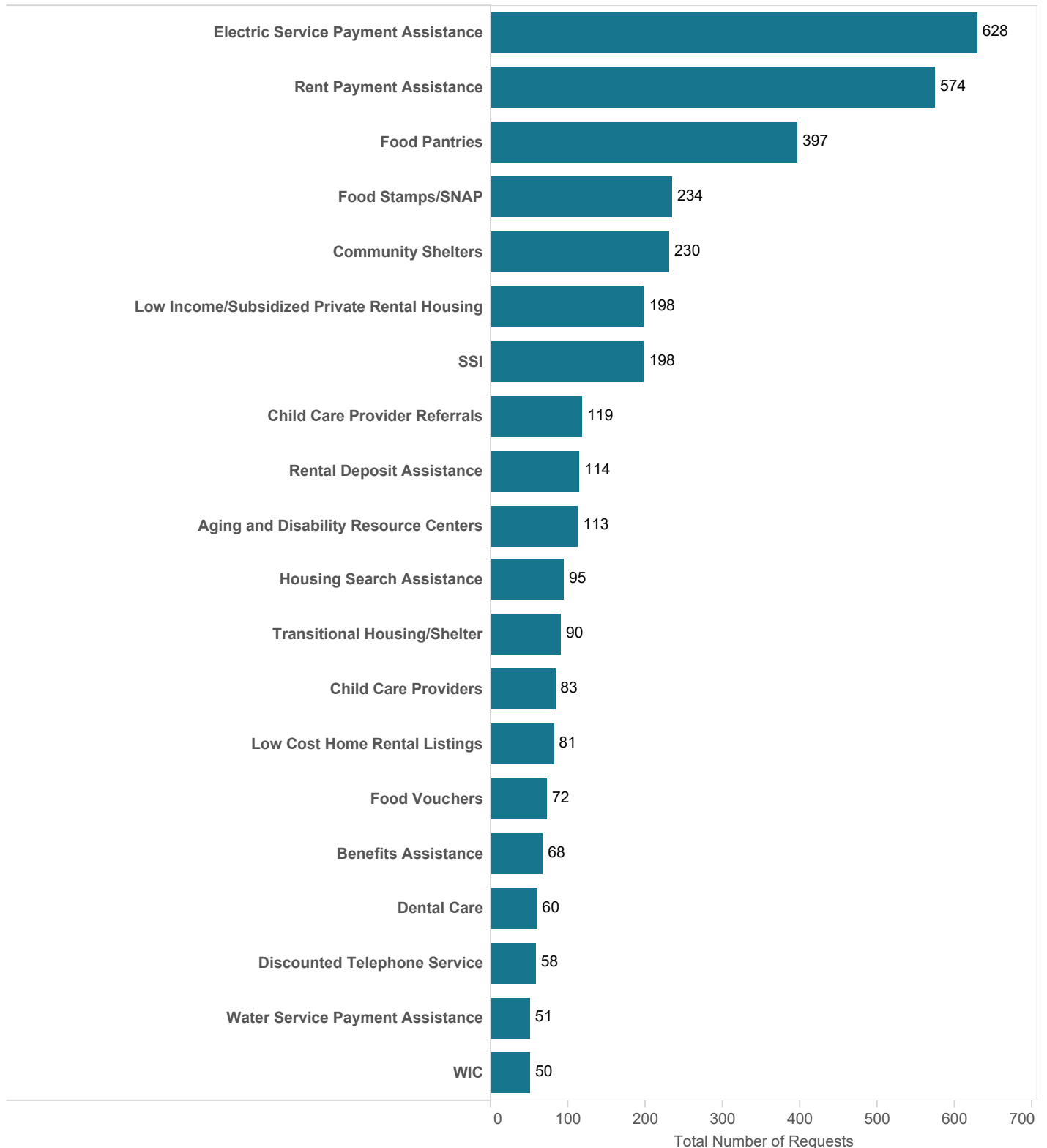


# CLACKAMAS COUNTY

April 1, 2017 - June 30, 2017



## Number of services with 50 or more requests across all contact types

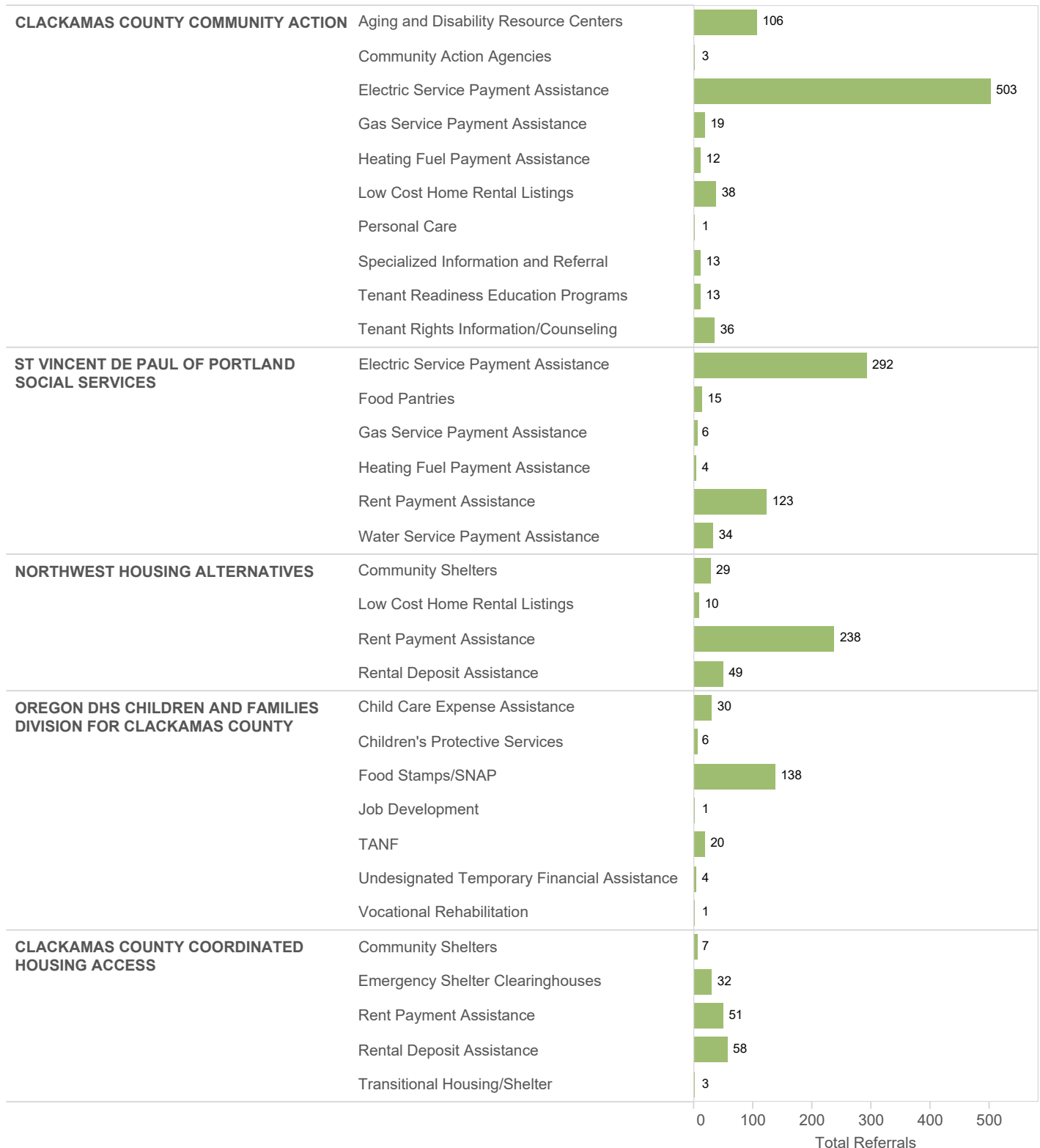


# CLACKAMAS COUNTY

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## Top 5 agencies referred to across all contact types



# CLACKAMAS COUNTY

April 1, 2017 - June 30, 2017



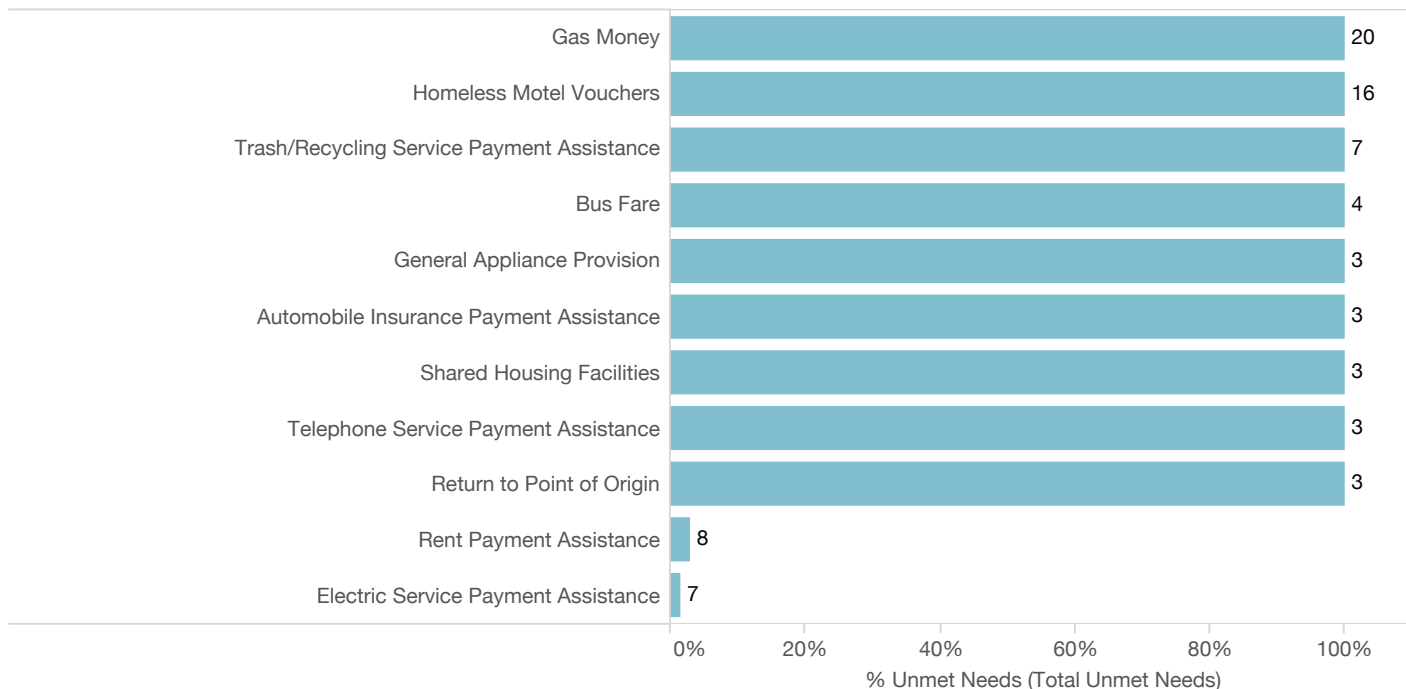
There were 141 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs, while transportation represents the greatest proportion of unmet community needs.

## What are potential community gaps by need?

	Referral Given		Unfulfilled Referrals	
	Number of Requests	% of Requests	Number of Requests	% of Requests
Transportation	38	58%	27	42%
Clothing/Personal/Household Needs	71	86%	12	14%
Legal, Consumer and Public Safety Services	166	91%	16	9%
Individual, Family and Community Support	123	93%	11	8%
Arts, Culture and Recreation	13	93%	1	7%
Utility Assistance	614	97%	27	4%
Housing	872	96%	38	4%
Health Care	341	99%	7	2%
Income Support/Assistance	141	99%	2	1%
Other Government/Economic Services	7	100%		
Mental Health/Addictions	80	100%		
Employment	25	100%		
Volunteers/Donations	11	100%		
Food/Meals	406	100%		
Disaster Services	3	100%		
Education	18	100%		
Information Services	84	100%		
<b>Grand Total</b>	<b>3,013</b>	<b>96%</b>	<b>141</b>	<b>4%</b>

A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available. There are many services within a need category, and some services simply don't exist in a community. Unmet community services with three or more requests are displayed below.

## What are potential service gaps?



# CLACKAMAS COUNTY

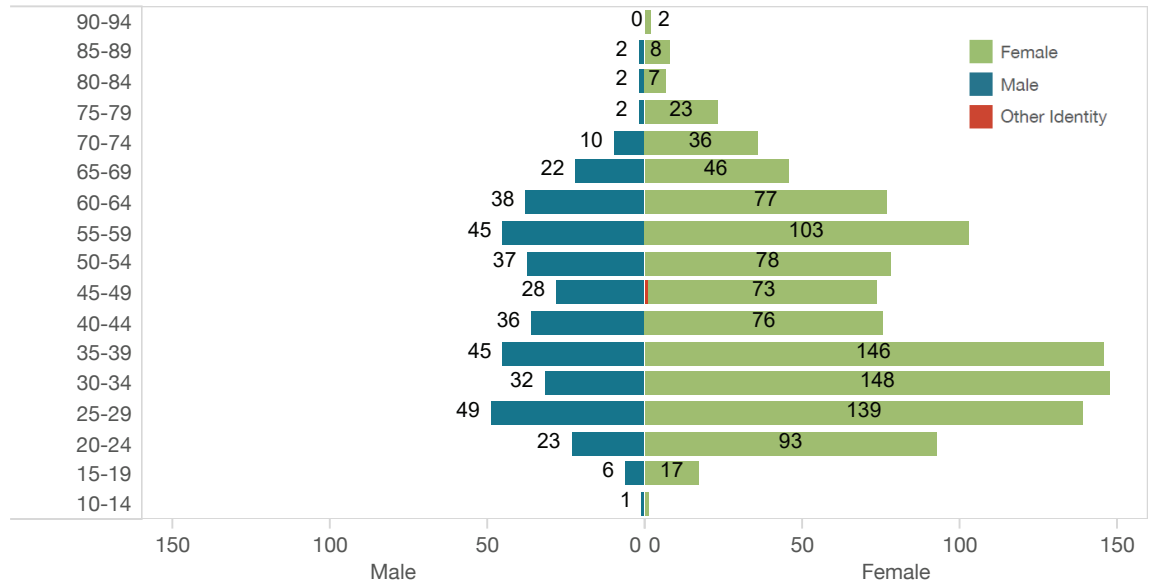
April 1, 2017 - June 30, 2017



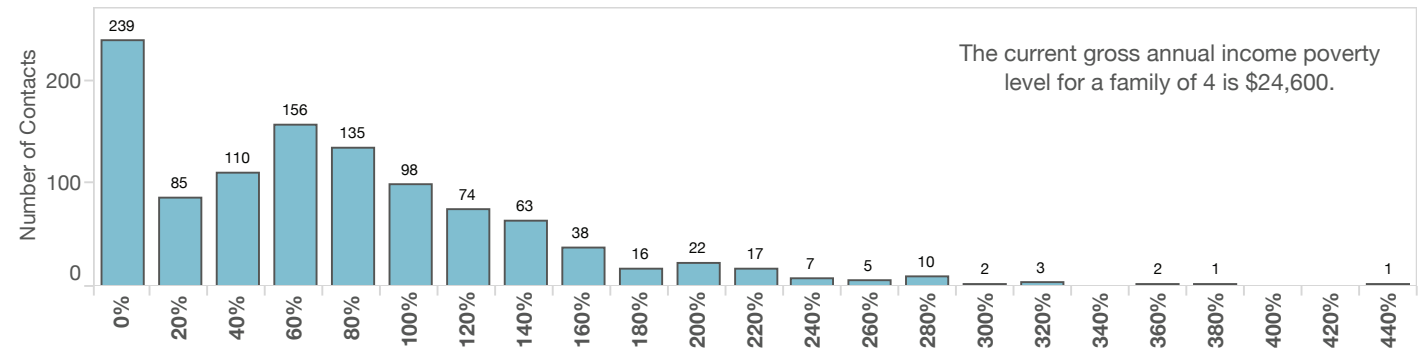
## Age

90-94	0.15%
85-89	0.76%
80-84	0.68%
75-79	1.82%
70-74	3.03%
65-69	4.84%
60-64	8.18%
55-59	10.07%
50-54	8.18%
45-49	6.89%
40-44	7.72%
35-39	12.64%
30-34	12.64%
25-29	12.72%
20-24	7.95%
15-19	1.59%
10-14	0.15%

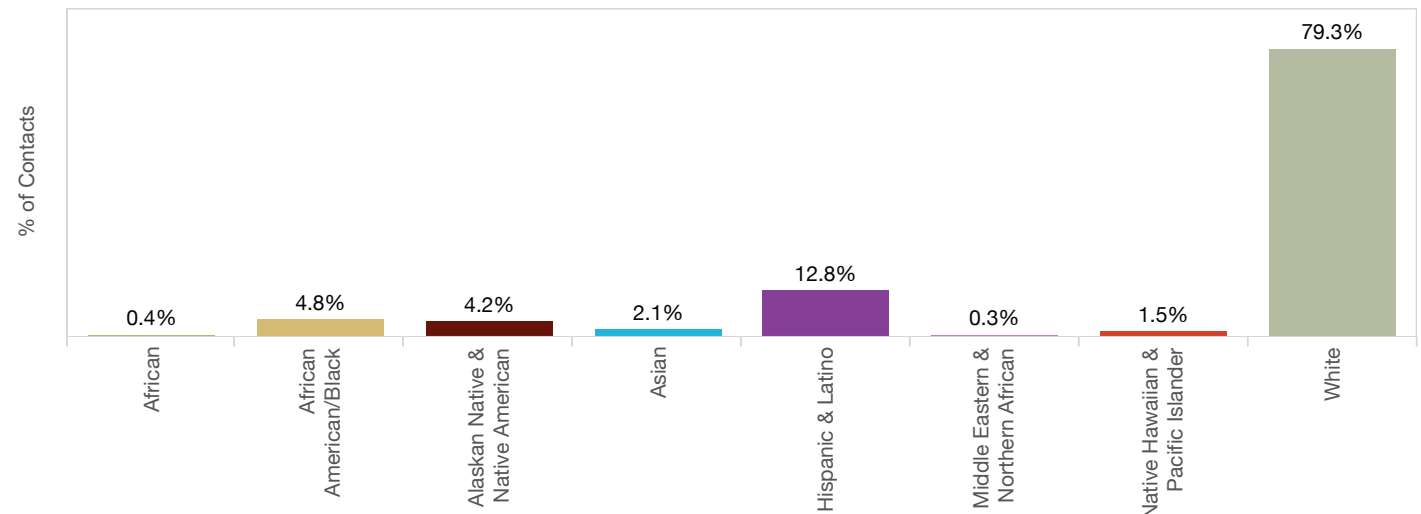
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

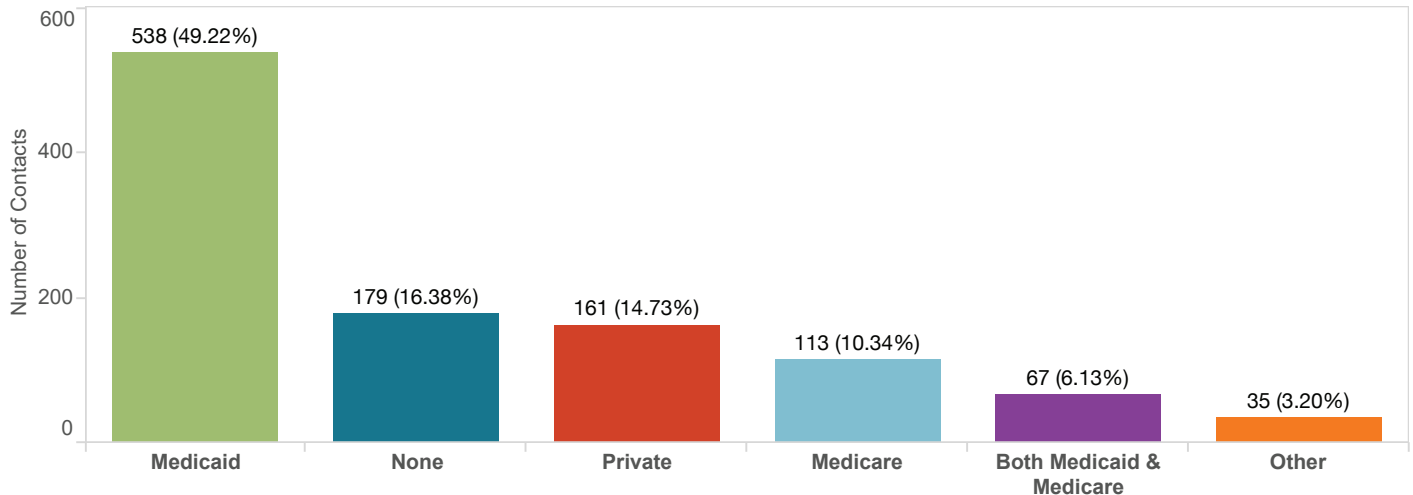


# CLACKAMAS COUNTY

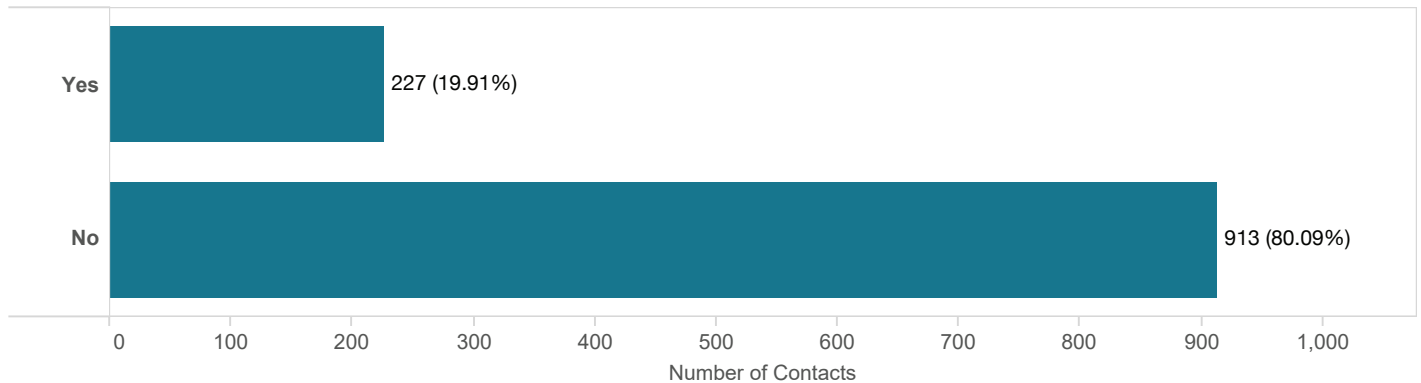
April 1, 2017 - June 30, 2017



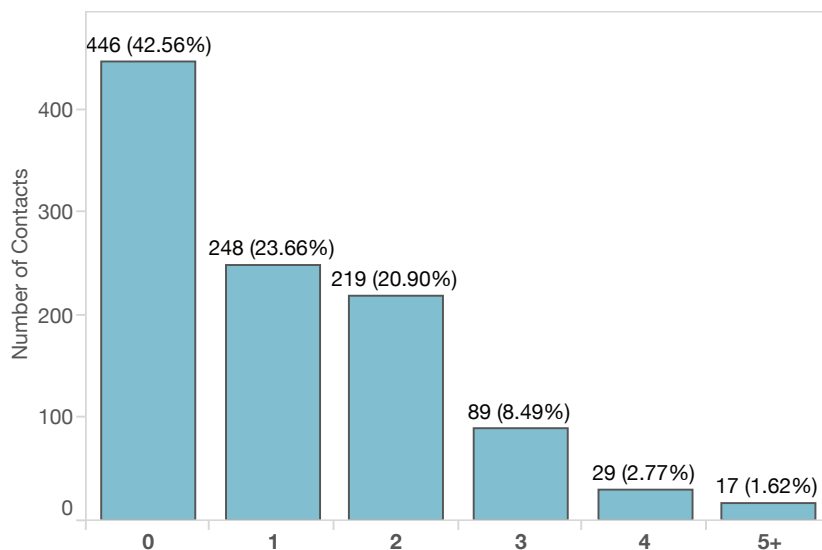
## Health insurance status



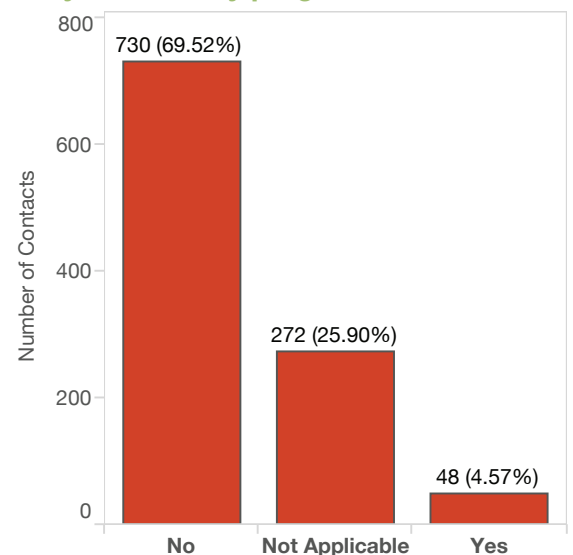
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# CLACKAMAS COUNTY

April 1, 2017 - June 30, 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

