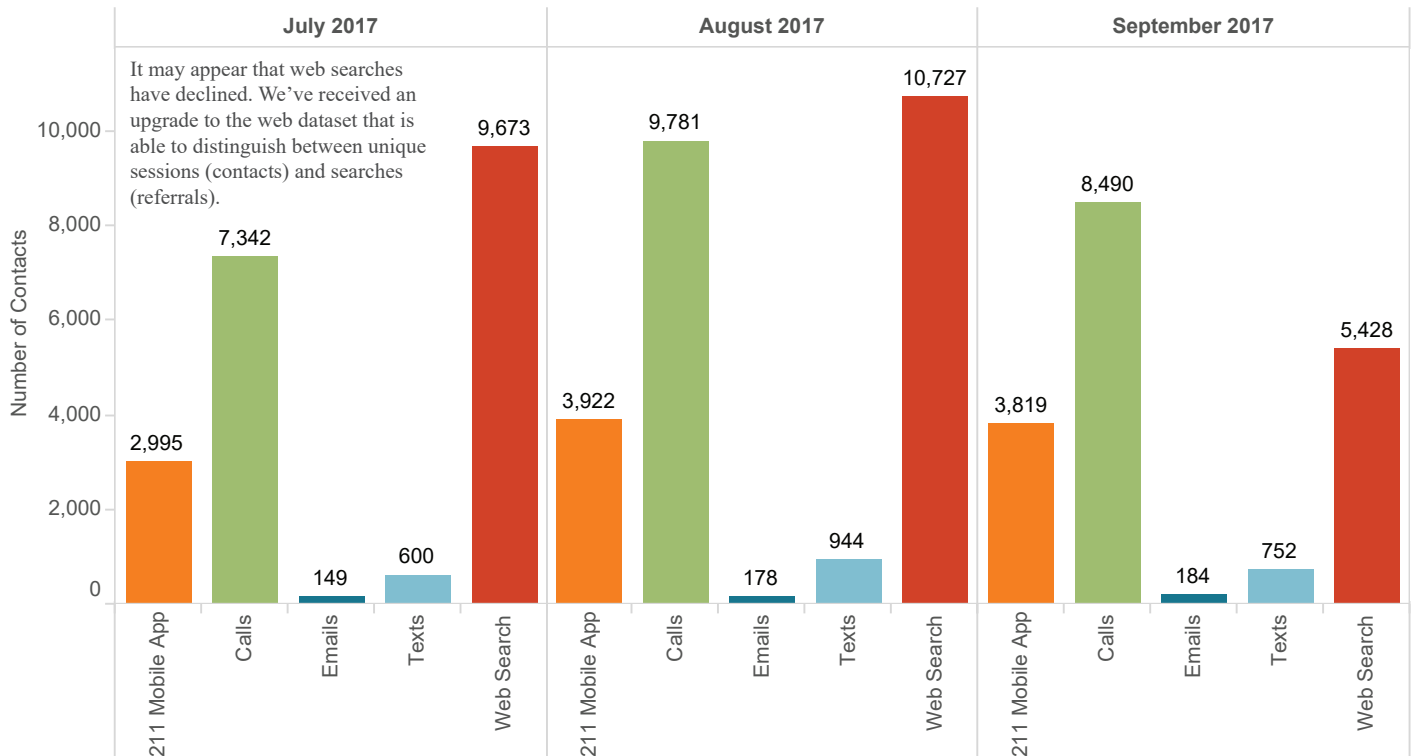


211INFO SERVICE AREA

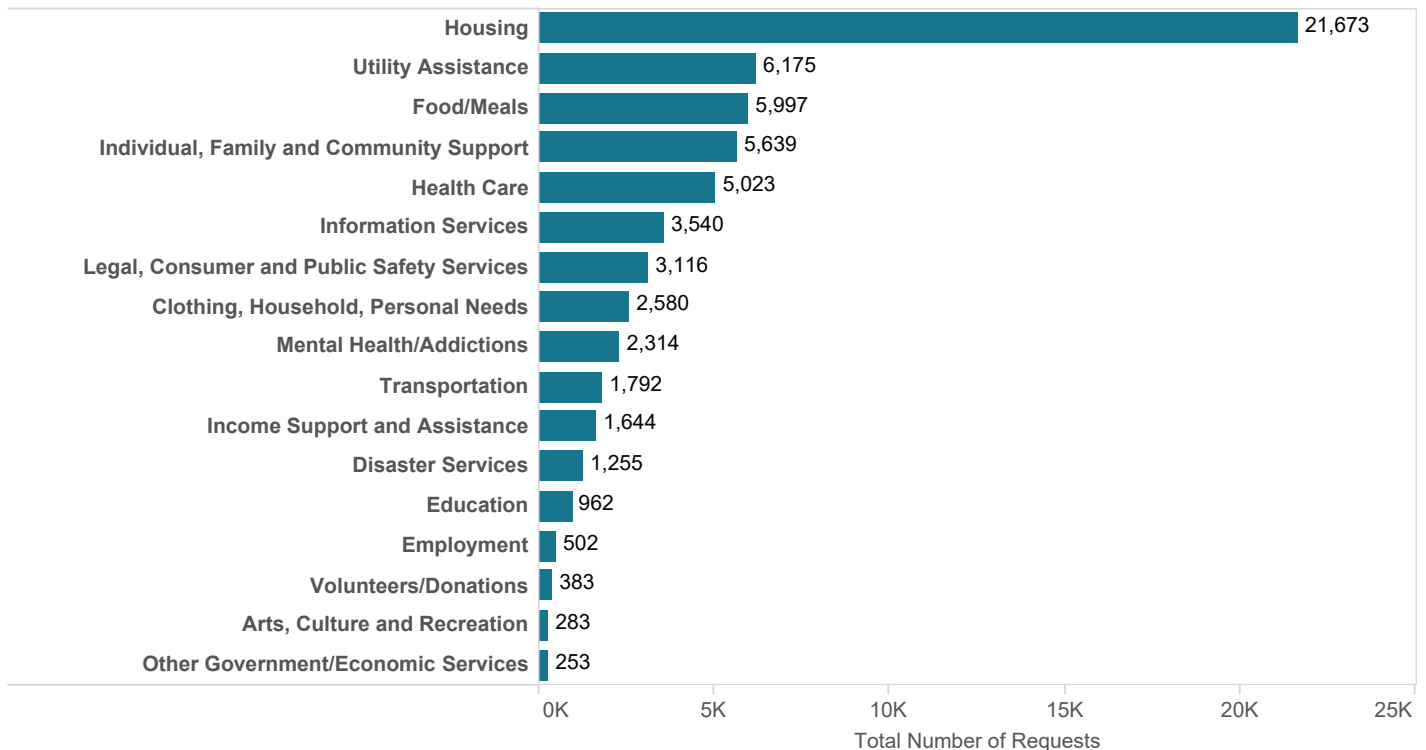
June 2017 - September 2017



Number of contacts, grouped by month and contact type



Number of services requested across all contact types, grouped by problem need

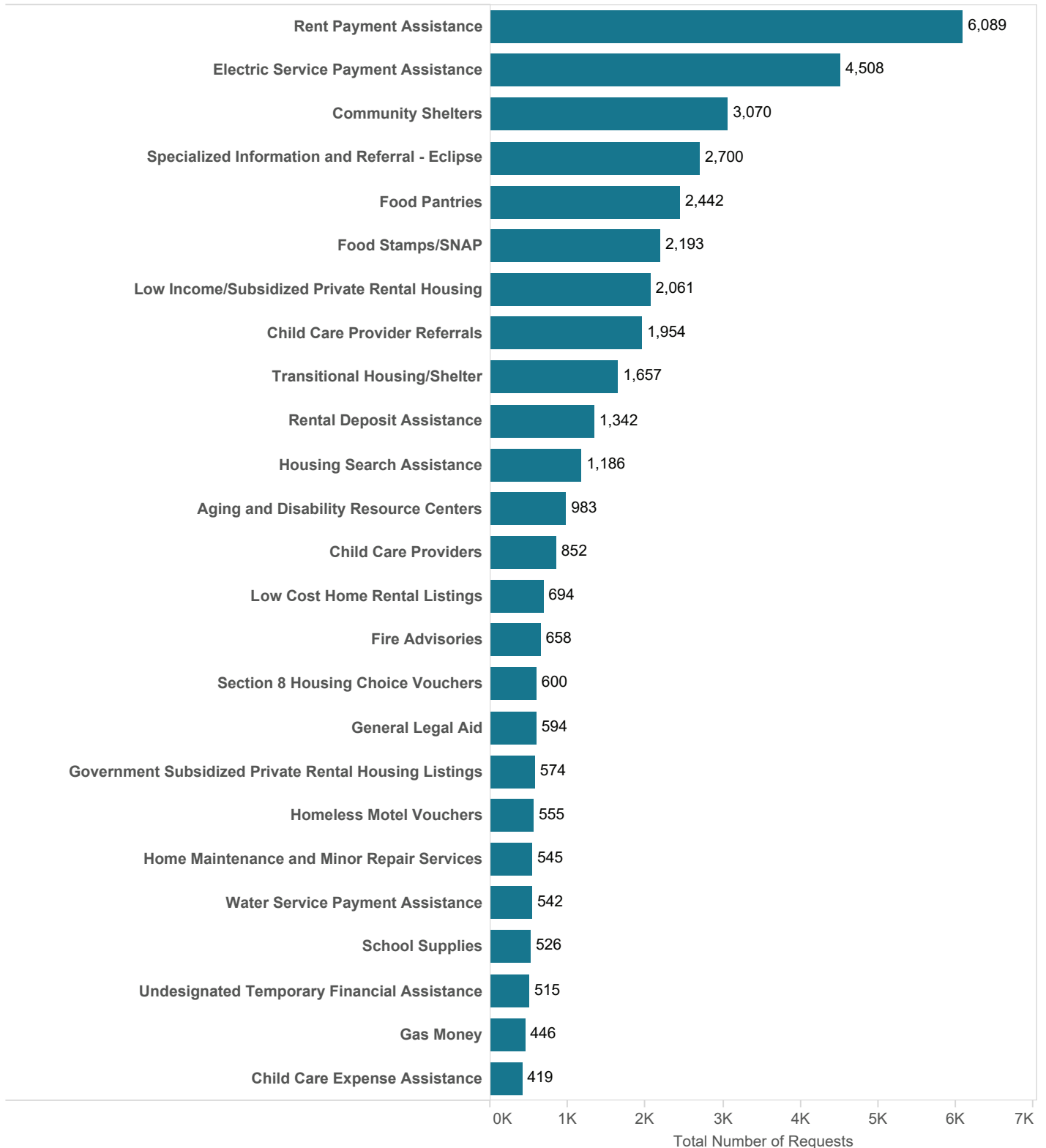


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June 2017 - September 2017



Top 25 service requests across all contact types



DIAL 211

VISIT 211info.org

EMAIL help@211info.org

TEXT your zip code to 898211

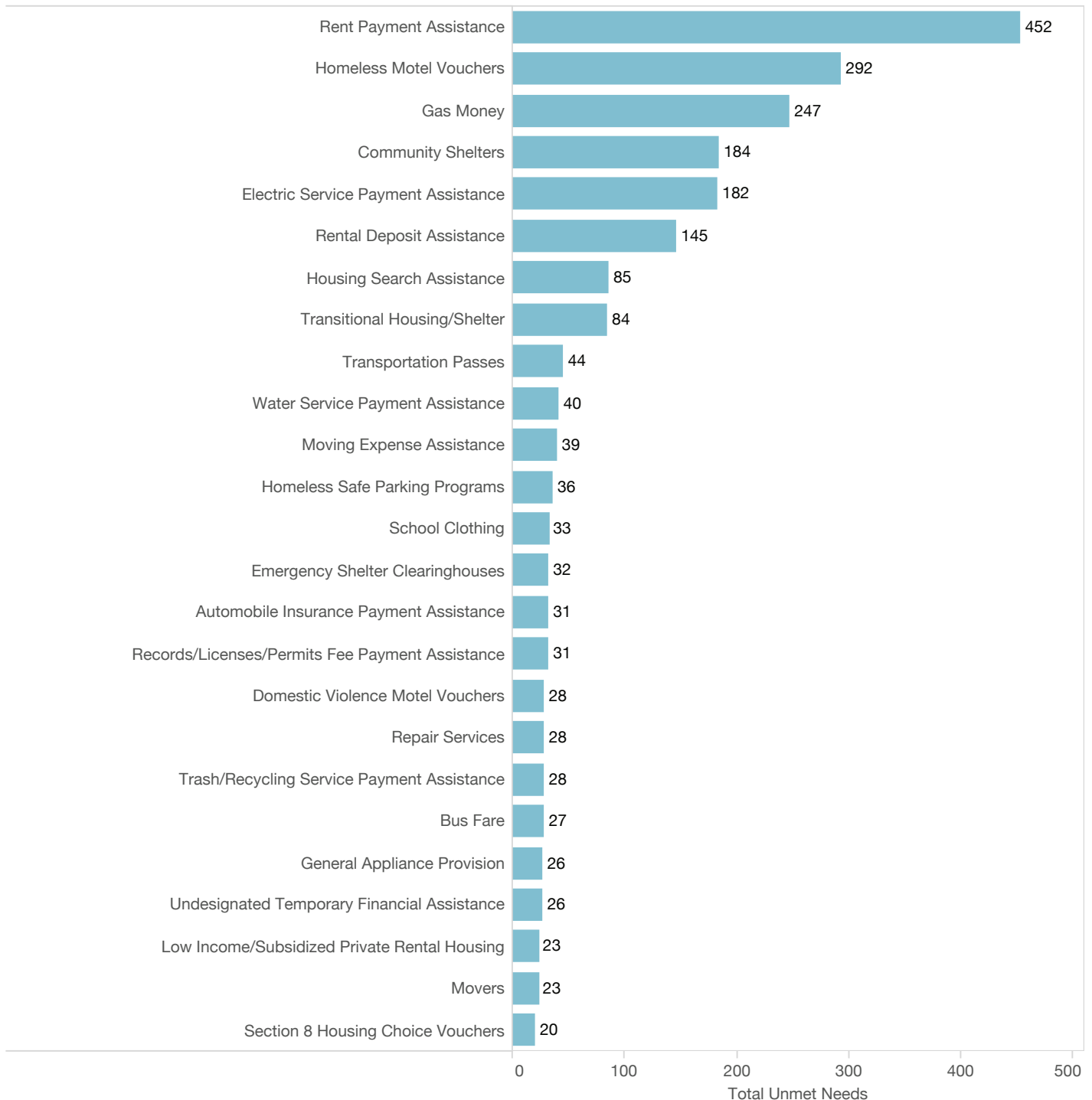
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June 2017 - September 2017



There were 3,246 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

Top 25 unmet service needs



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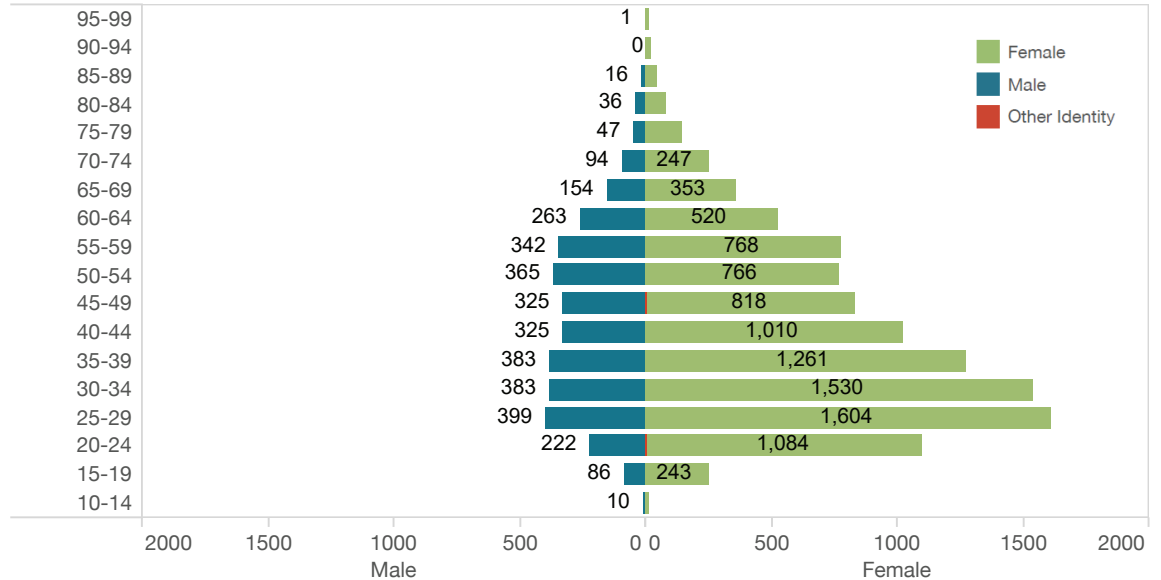
June 2017 - September 2017



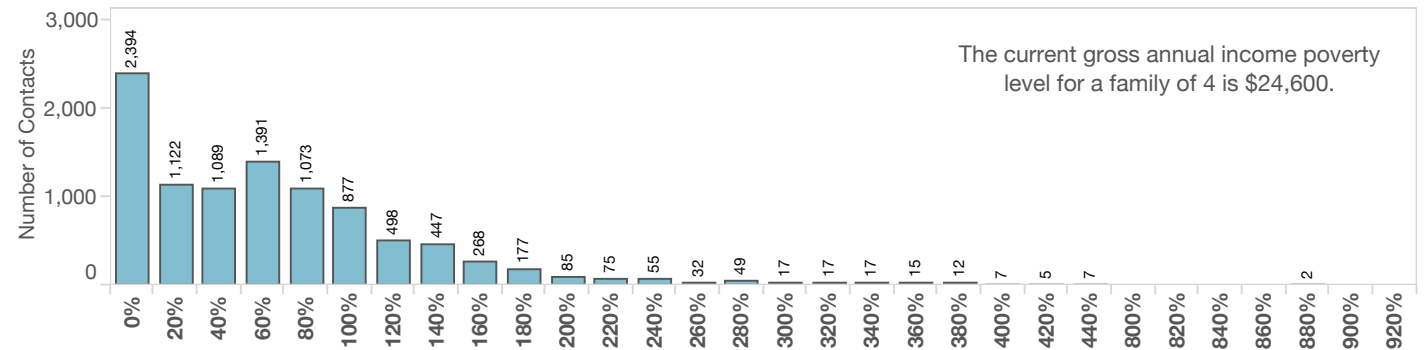
Age

95-99	0.04%
90-94	0.13%
85-89	0.42%
80-84	0.88%
75-79	1.33%
70-74	2.59%
65-69	3.75%
60-64	5.81%
55-59	8.19%
50-54	8.28%
45-49	8.39%
40-44	9.62%
35-39	11.72%
30-34	13.36%
25-29	13.94%
20-24	9.15%
15-19	2.33%
10-14	0.14%

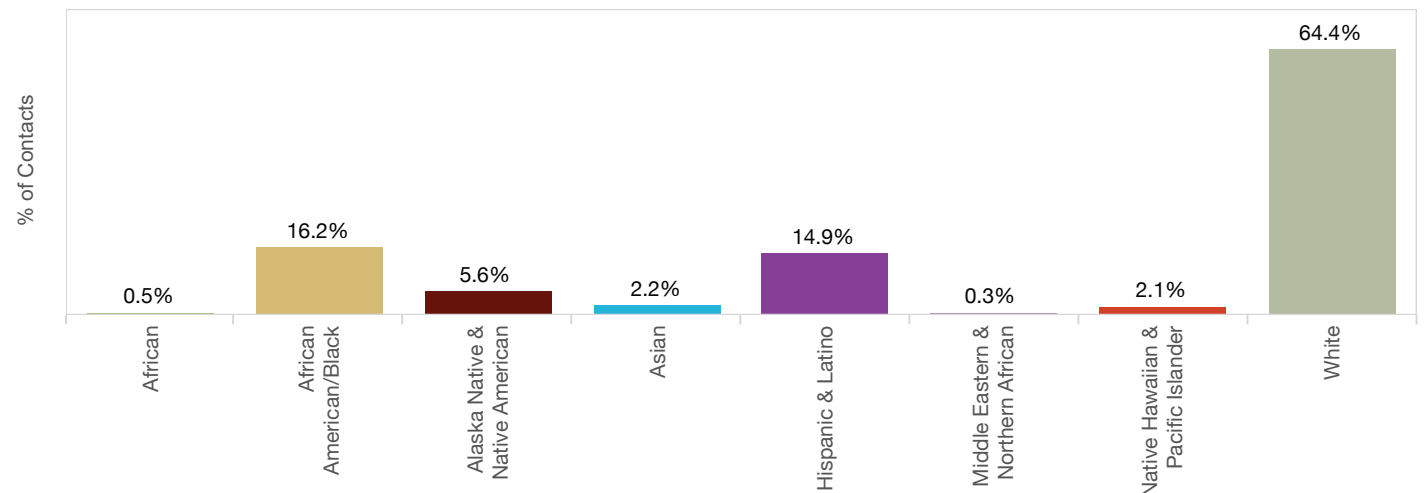
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

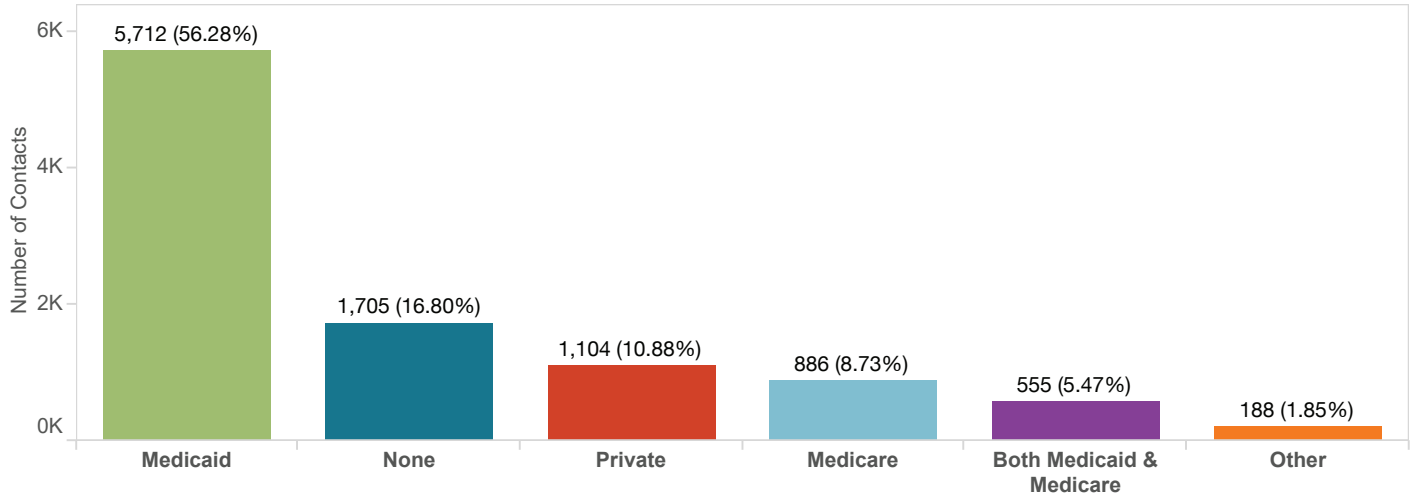


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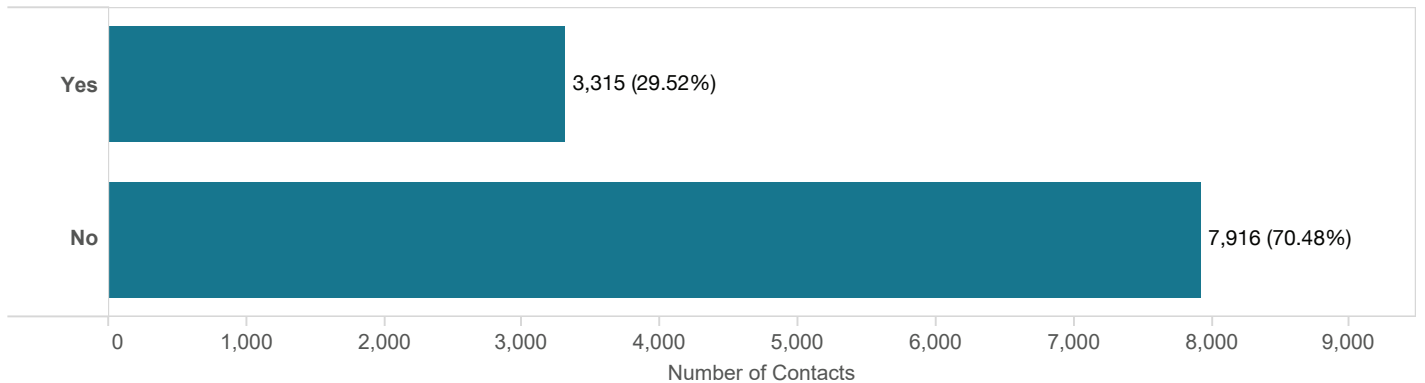
June 2017 - September 2017



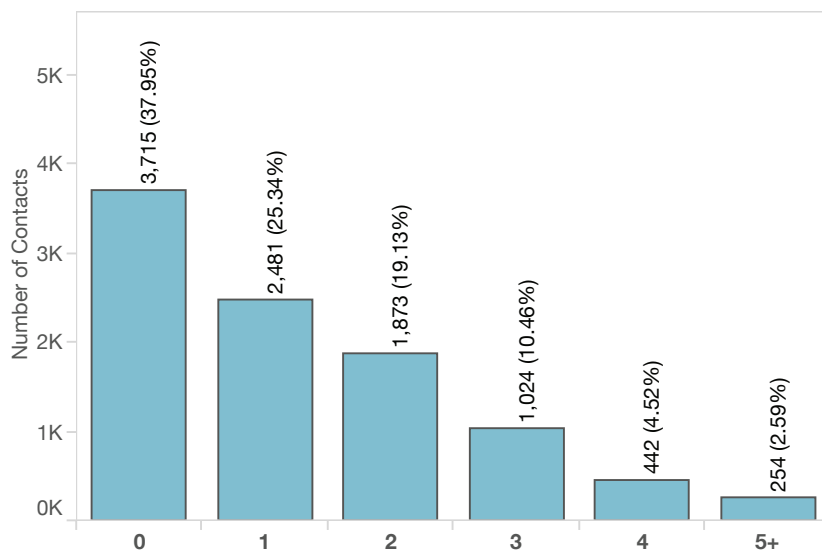
Health insurance status



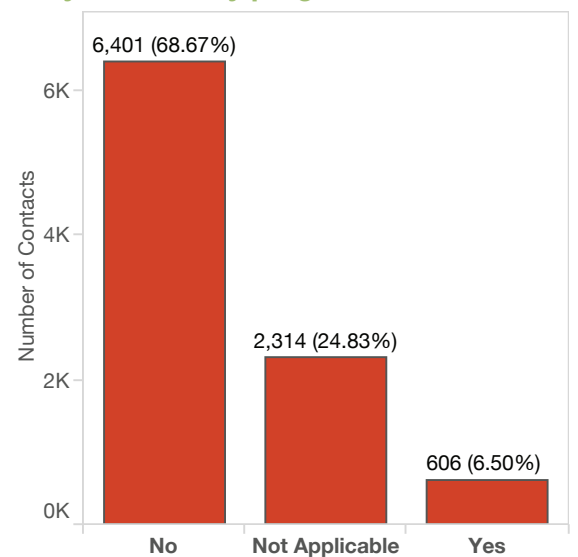
Are you currently homeless?



Number of children in the household



Are you currently pregnant?

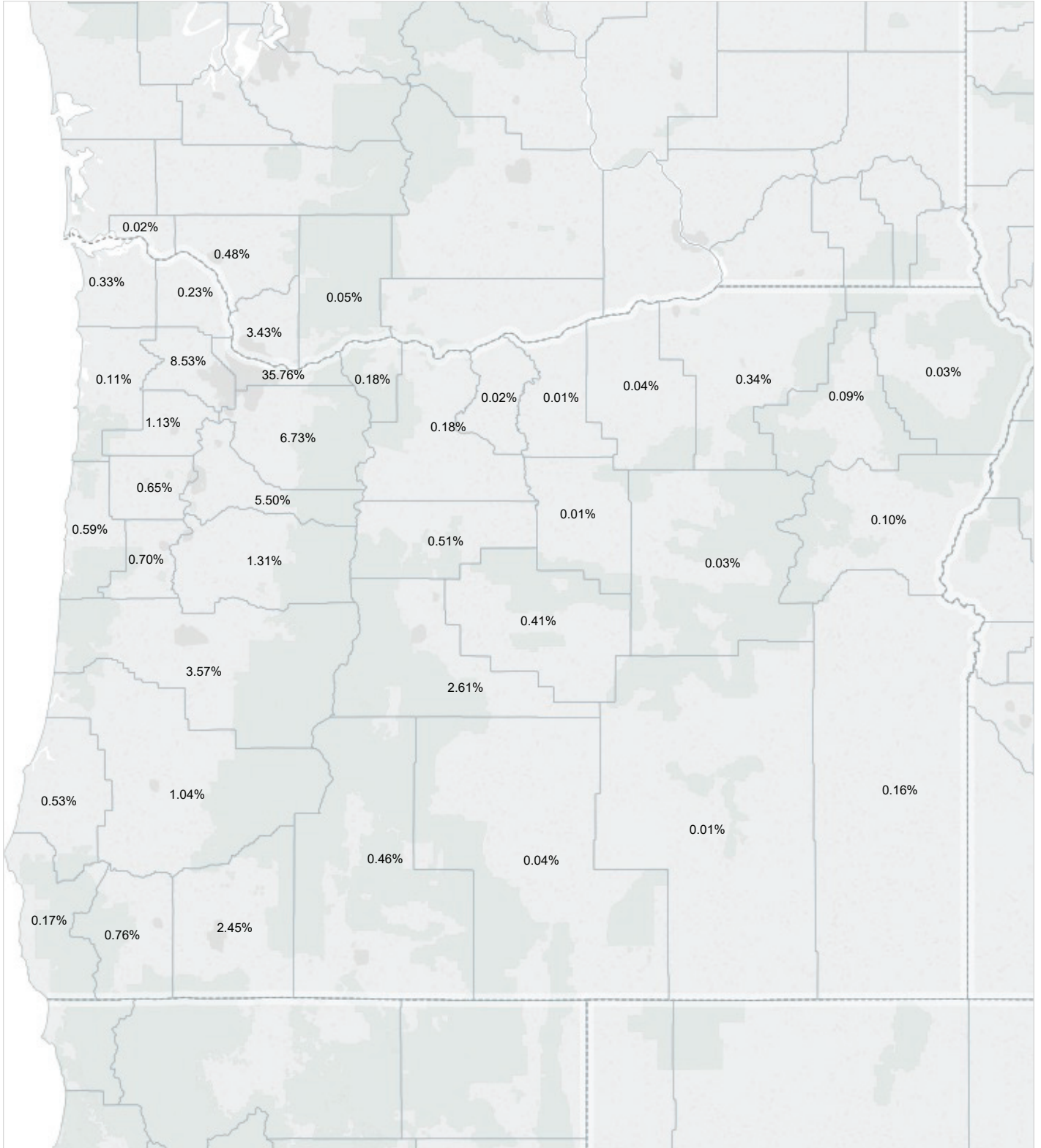


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June 2017 - September 2017



Percent of contacts by county across all contact types



211INFO SERVICE AREA

June 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

