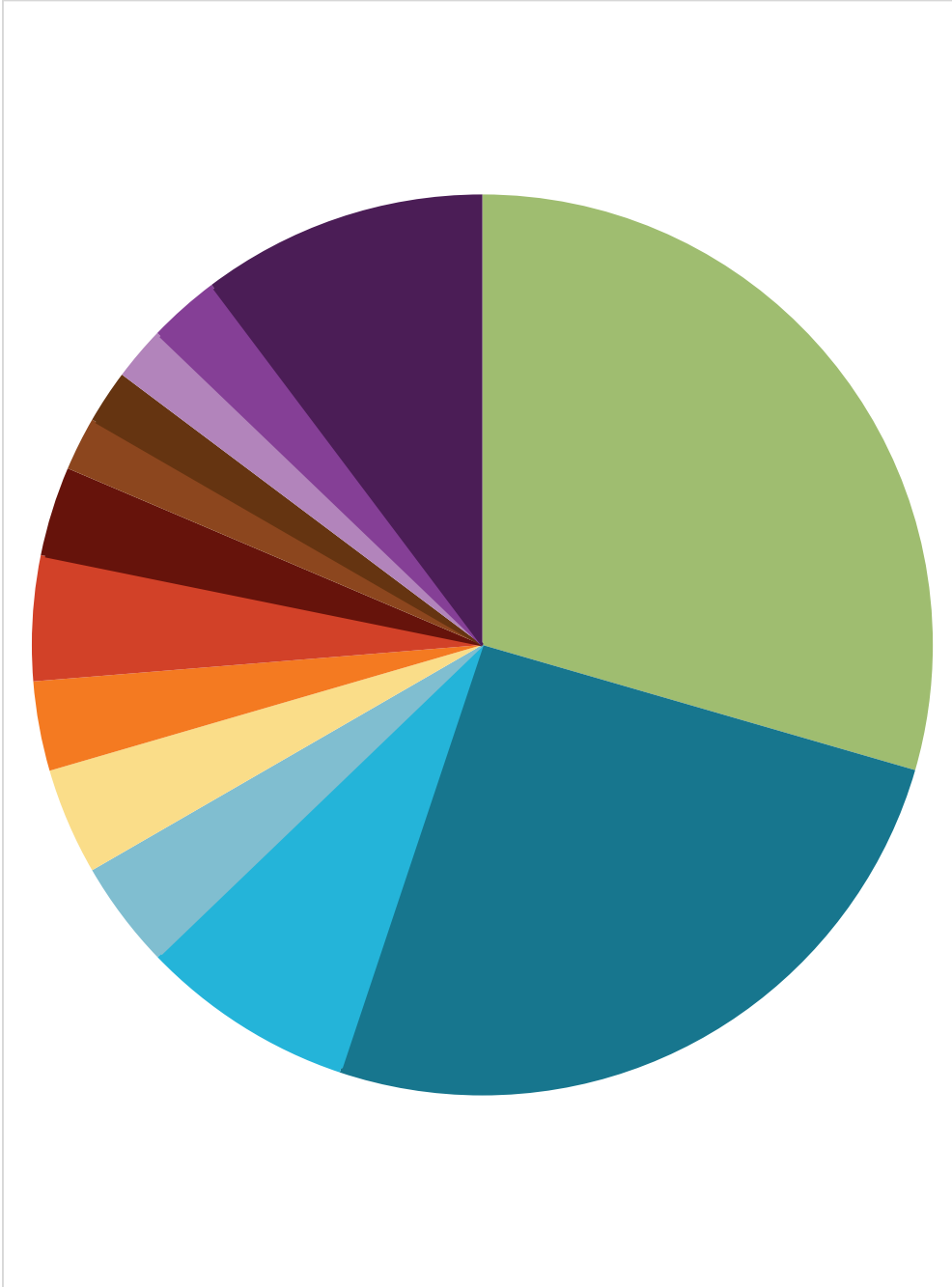


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

July 2017 - September 2017



Percent of contacts by city



- La Grande
- Baker City
- Wallowa
- Enterprise
- Mount Vernon
- Island City
- John Day
- Joseph
- North Powder
- Richland
- Union
- Huntington
- Other

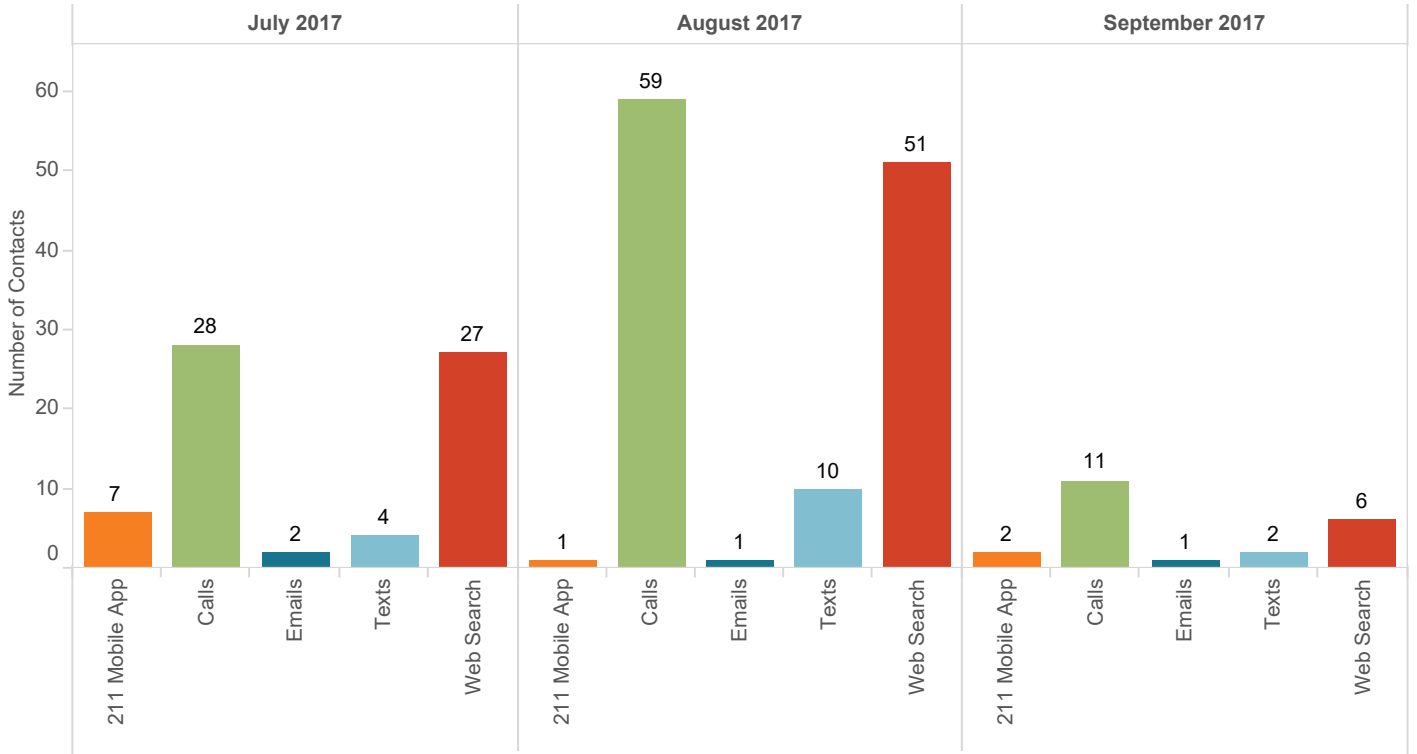
<b>La Grande</b>	46 (29%)
<b>Baker City</b>	40 (26%)
<b>Wallowa</b>	12 (8%)
<b>Enterprise</b>	6 (4%)
<b>Mount Vernon</b>	6 (4%)
<b>Island City</b>	5 (3%)
<b>John Day</b>	7 (4%)
<b>Joseph</b>	5 (3%)
<b>North Powder</b>	3 (2%)
<b>Richland</b>	3 (2%)
<b>Union</b>	3 (2%)
<b>Huntington</b>	4 (3%)
<b>Other</b>	16 (10%)

# BAKER, GRANT, UNION AND WALLOWA COUNTIES

July 2017 - September 2017

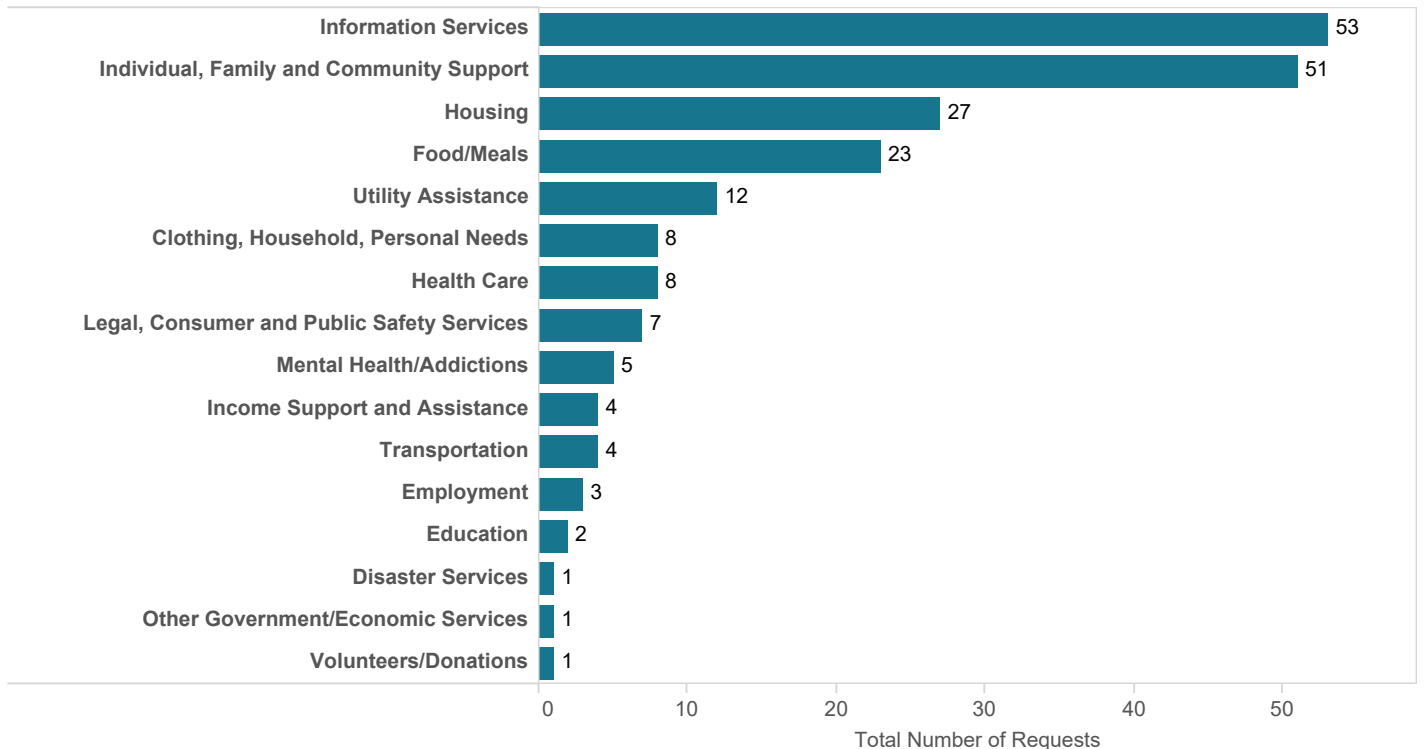


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

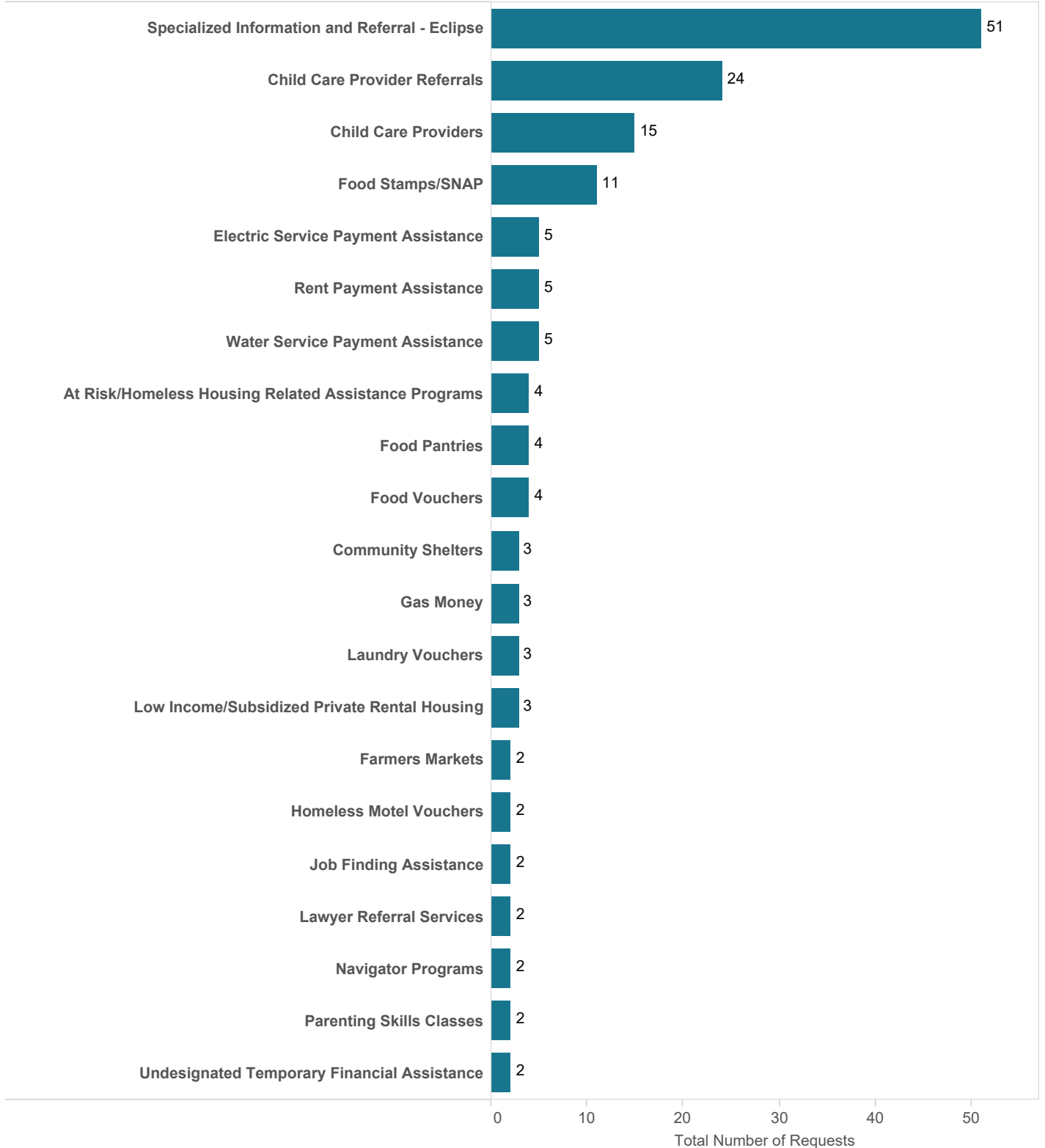


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

July 2017 - September 2017



## Number of services with two or more requests across all contact types

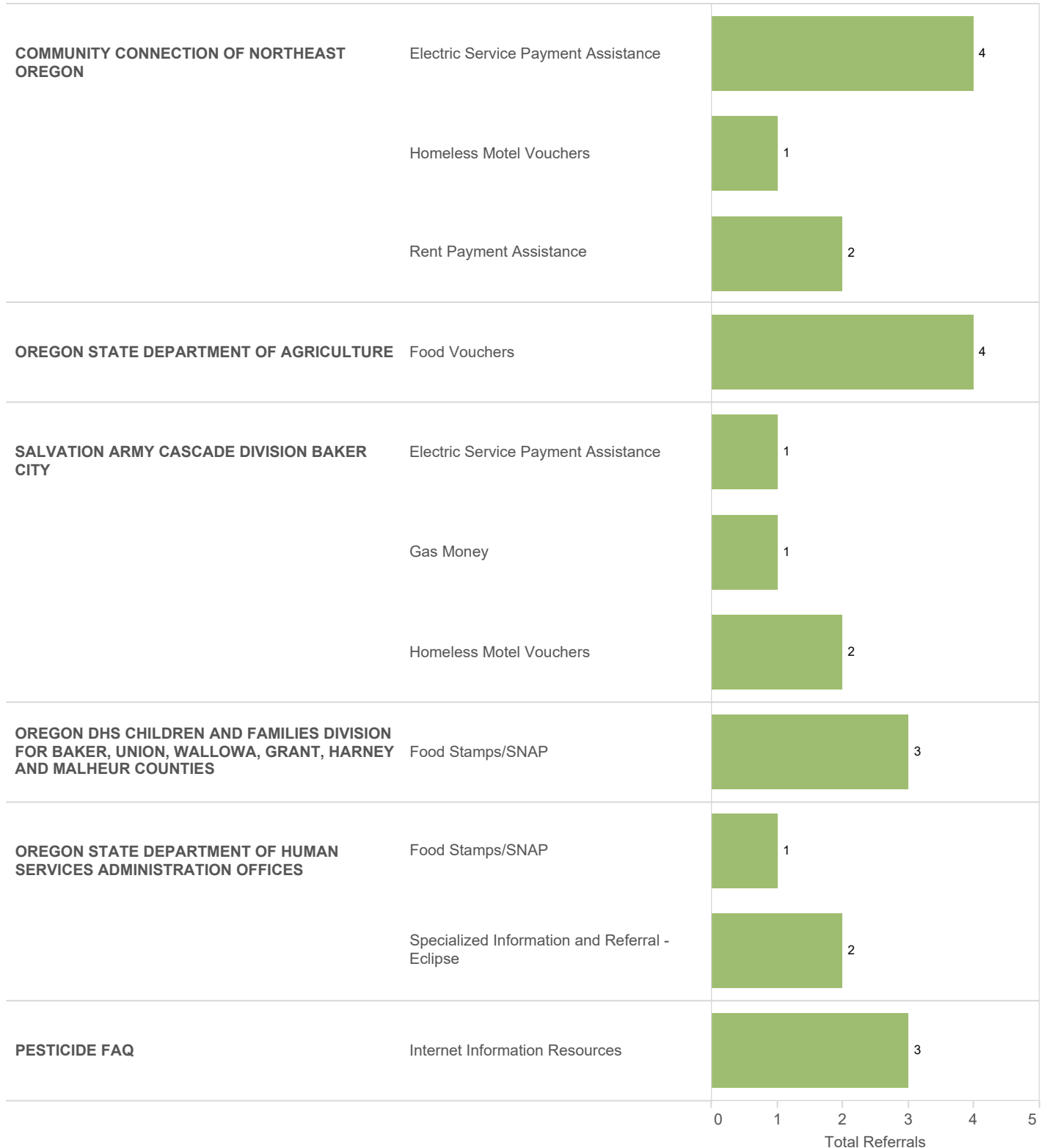


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

July 2017 - September 2017



## Top 6 agencies referred to across all contact types



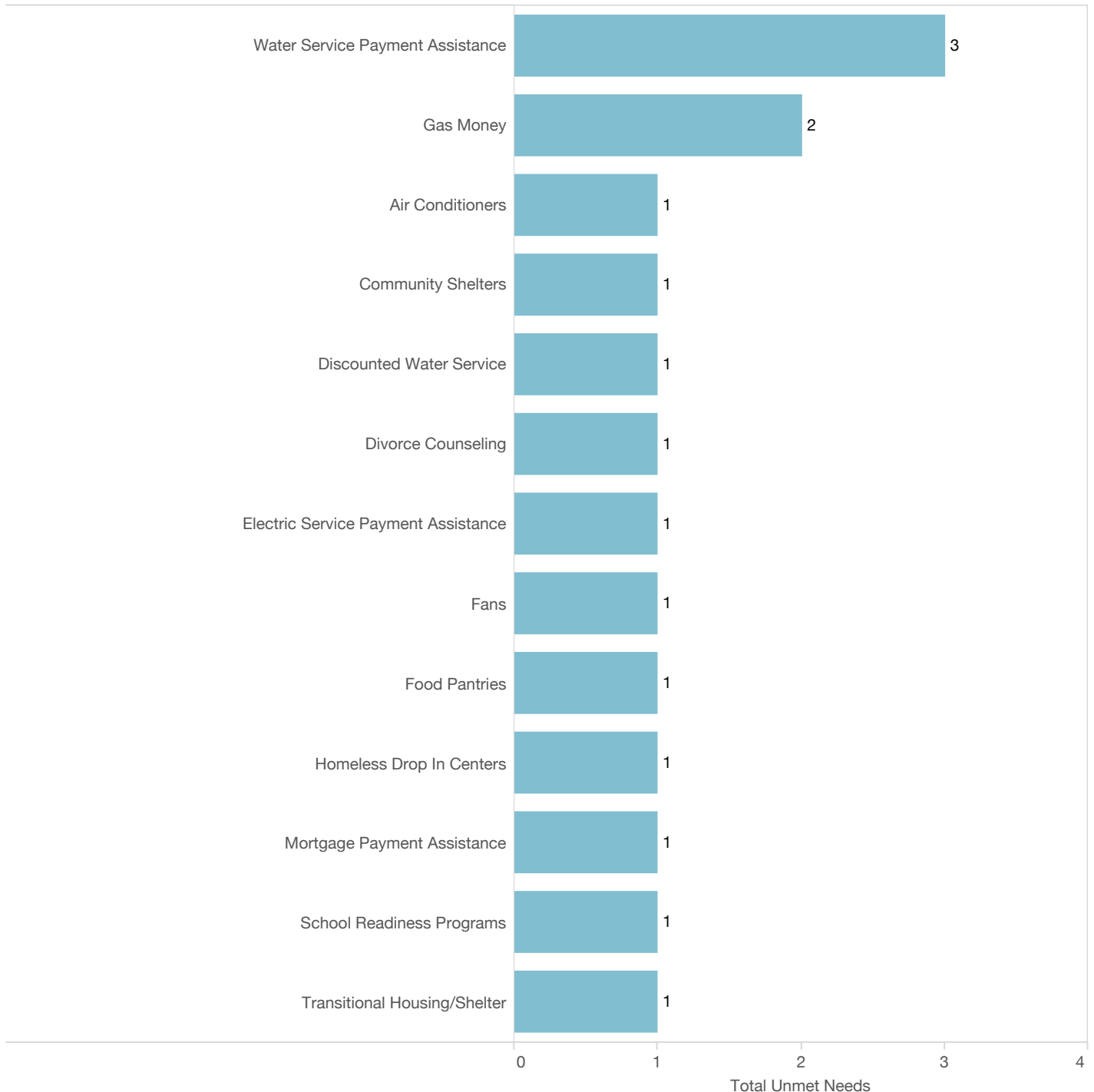
# BAKER, GRANT, UNION AND WALLOWA COUNTIES

July 2017 - September 2017



There were 16 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

## What are potential service gaps?



# BAKER, GRANT, UNION AND WALLOWA COUNTIES

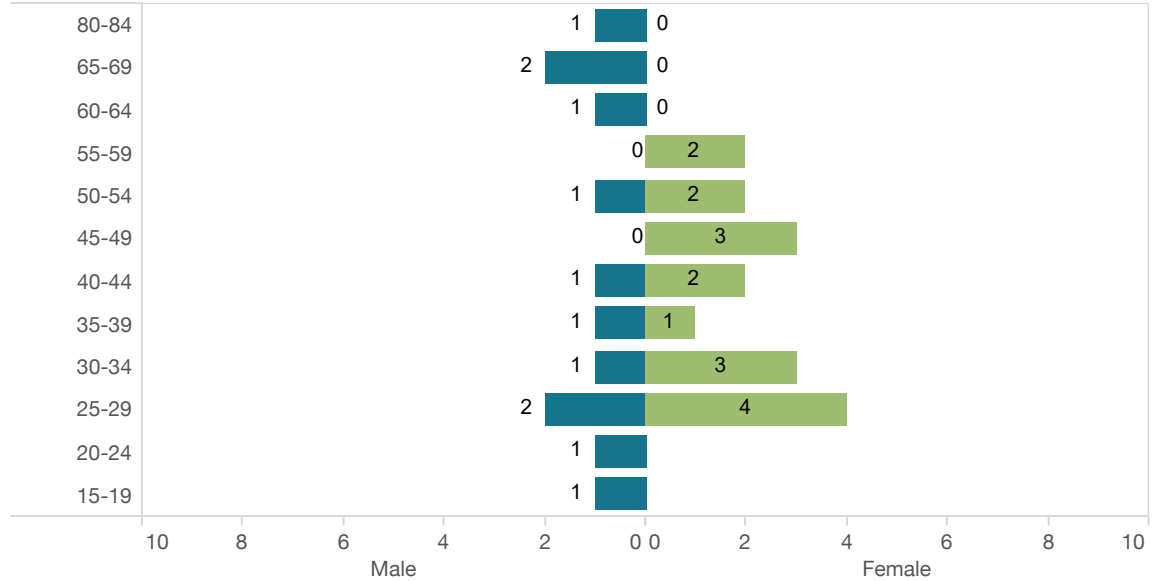
July 2017 - September 2017



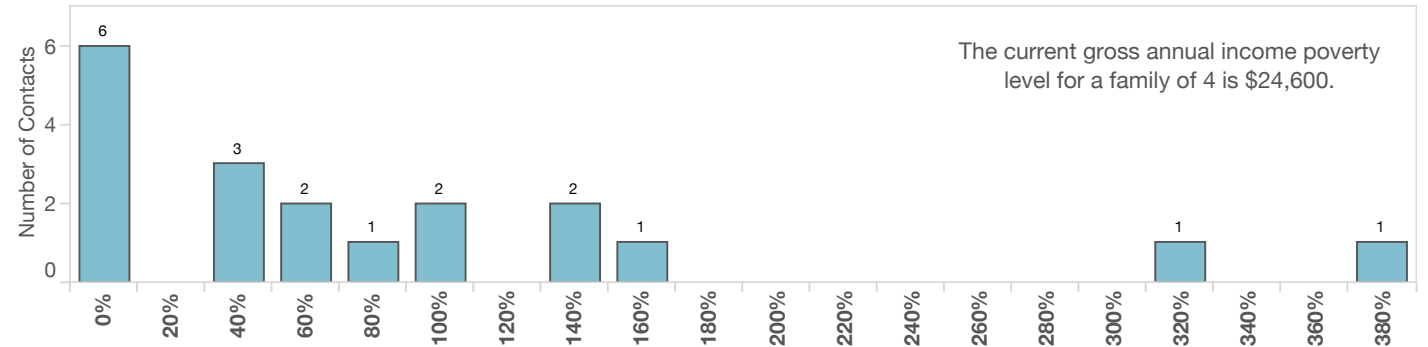
## Age

80-84	4.167%
65-69	8.333%
60-64	4.167%
55-59	8.333%
50-54	12.500%
45-49	12.500%
40-44	12.500%
35-39	4.167%
30-34	12.500%
25-29	12.500%
20-24	4.167%
15-19	4.167%

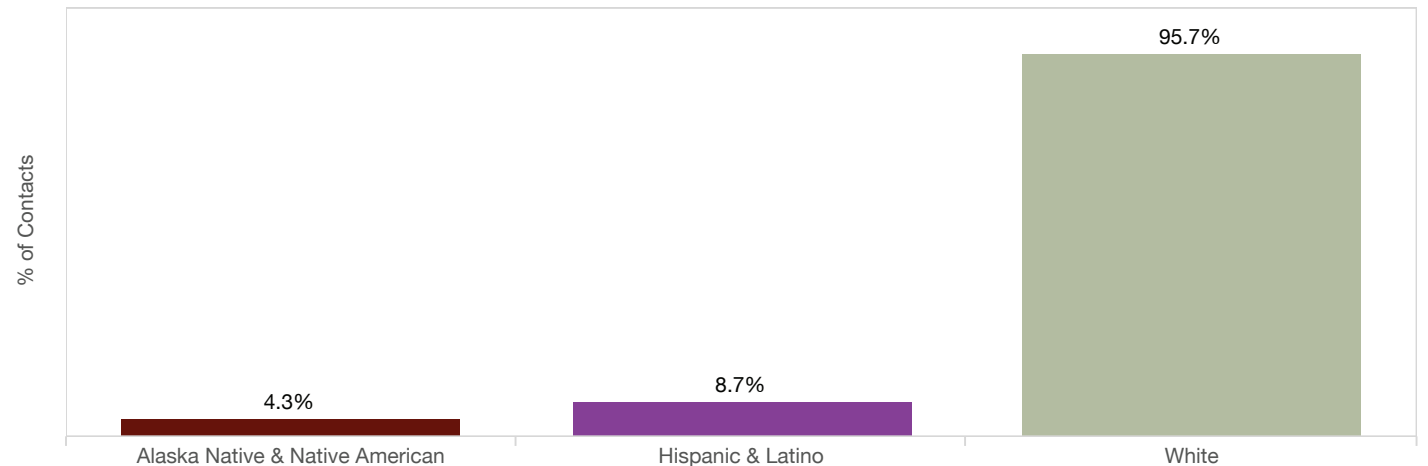
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

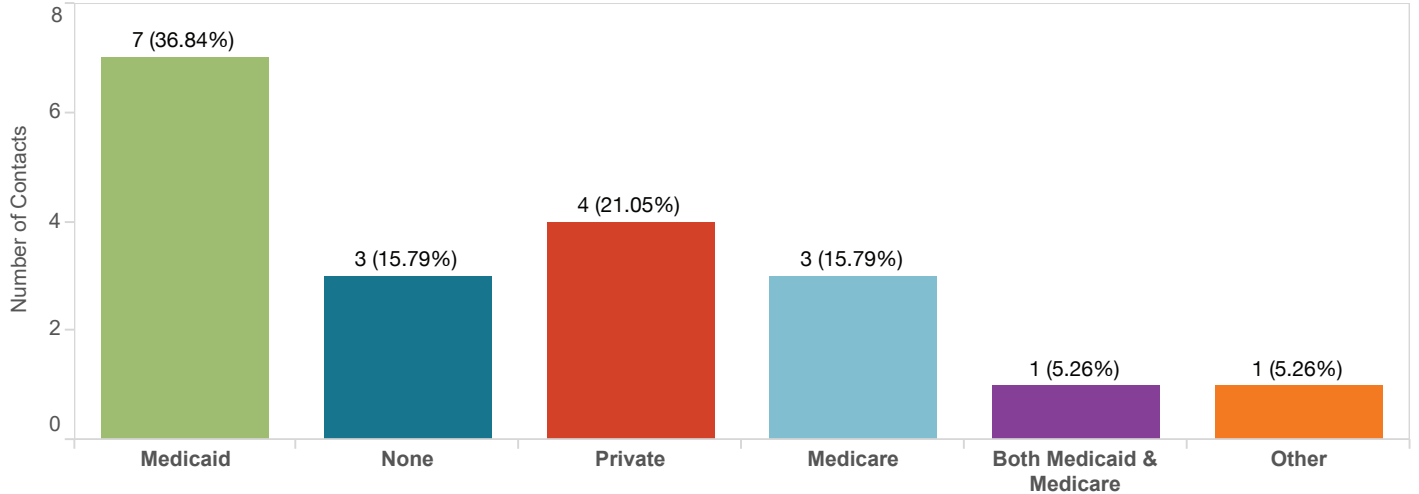


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

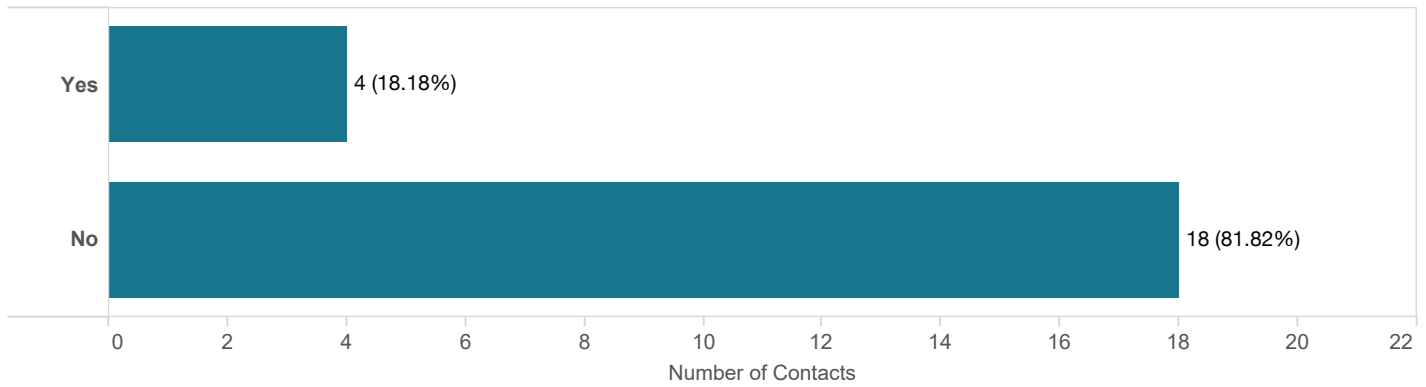
July 2017 - September 2017



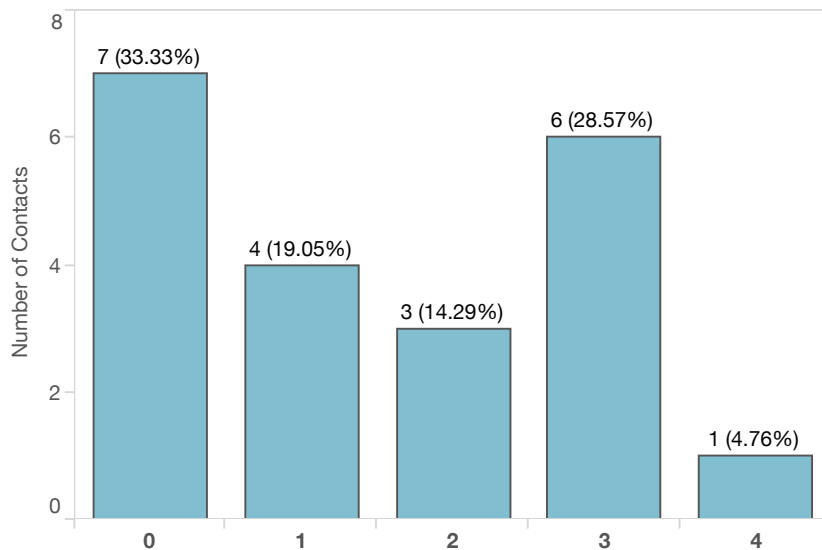
## Health insurance status



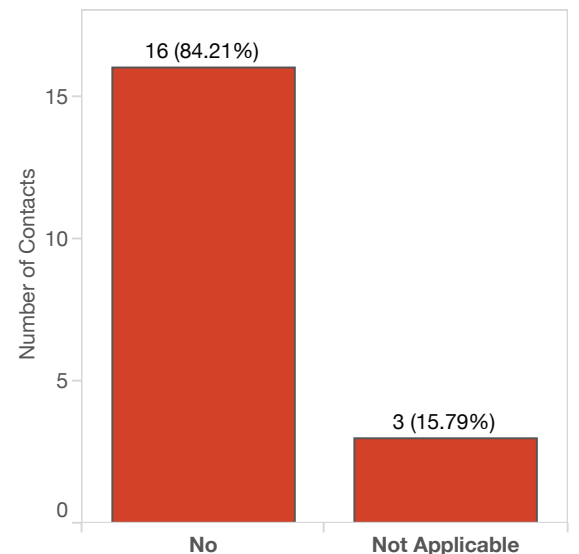
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# BAKER, GRANT, UNION AND WALLOWA COUNTIES

July 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

