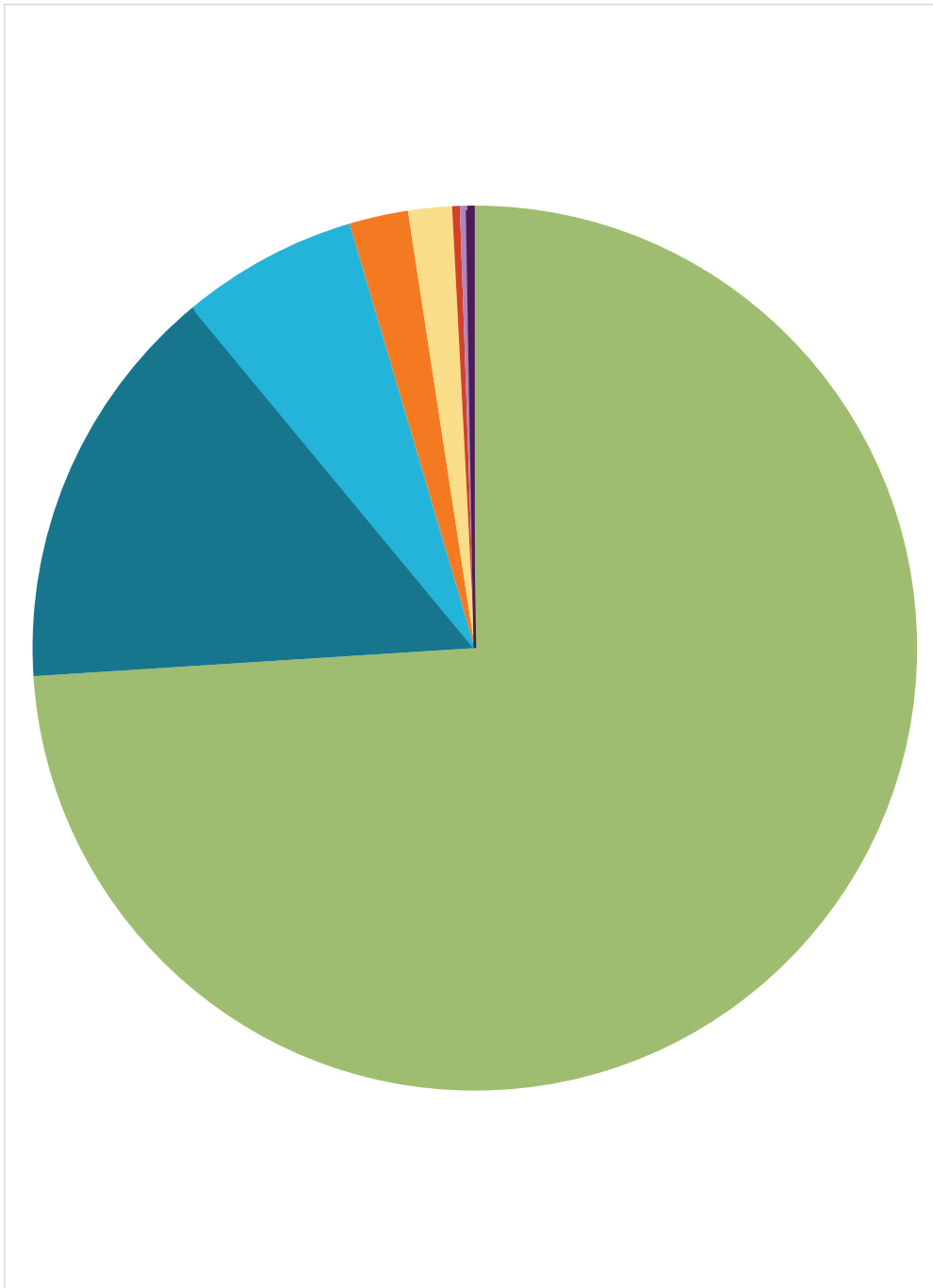


# BENTON COUNTY

July 2017 - September 2017



## Percent of contacts by city



Corvallis	276 (74.0%)
Albany	56 (15.0%)
Philomath	24 (6.4%)
Adair Village	8 (2.1%)
Monroe	6 (1.6%)
Blodgett	1 (0.3%)
Junction City	1 (0.3%)
Monmouth	1 (0.3%)

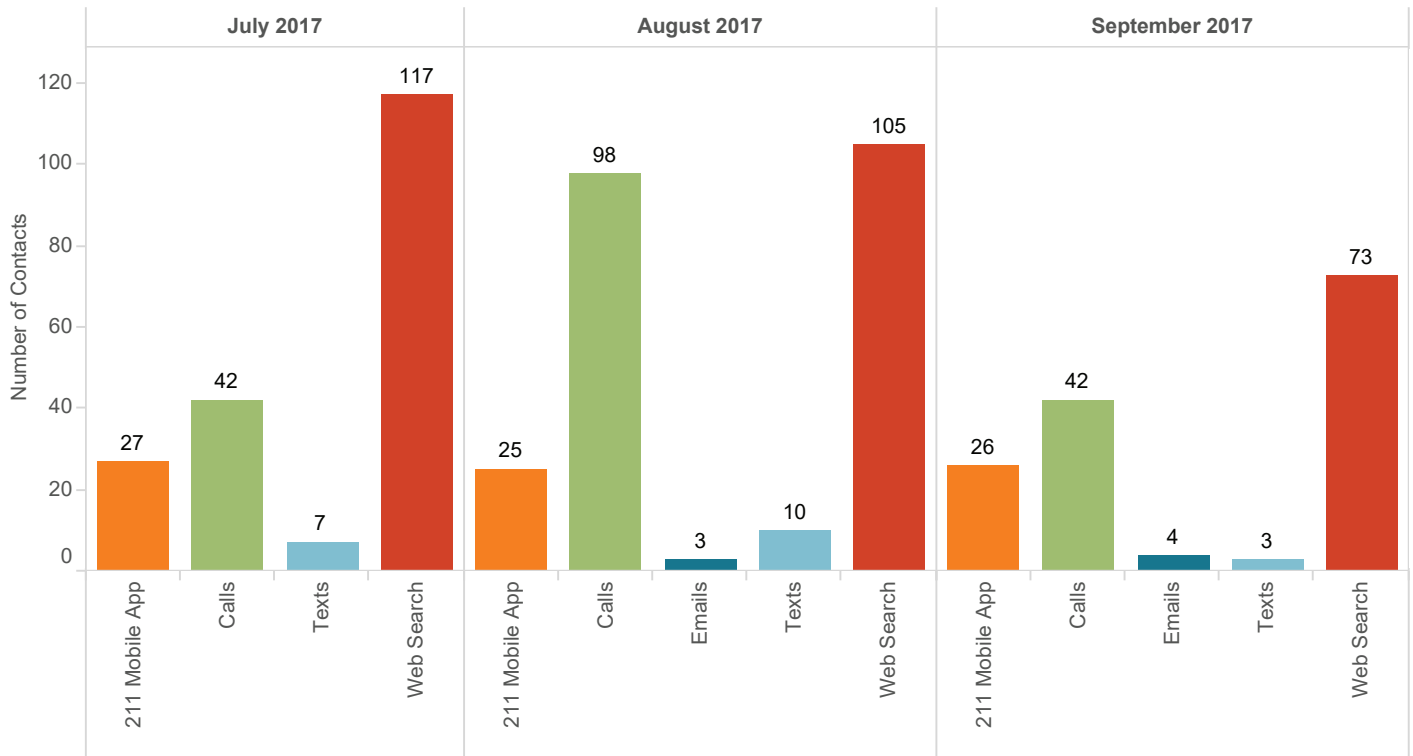


# BENTON COUNTY

July 2017 - September 2017

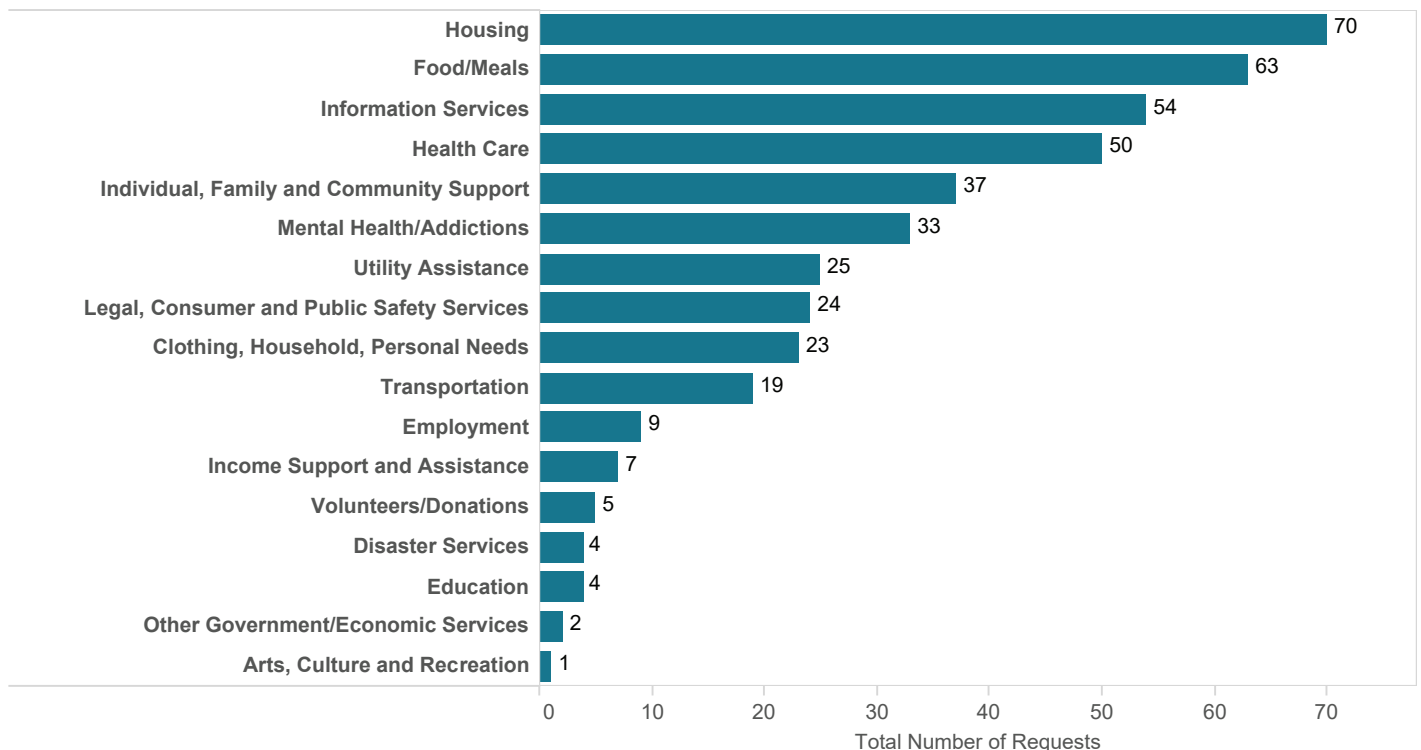


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

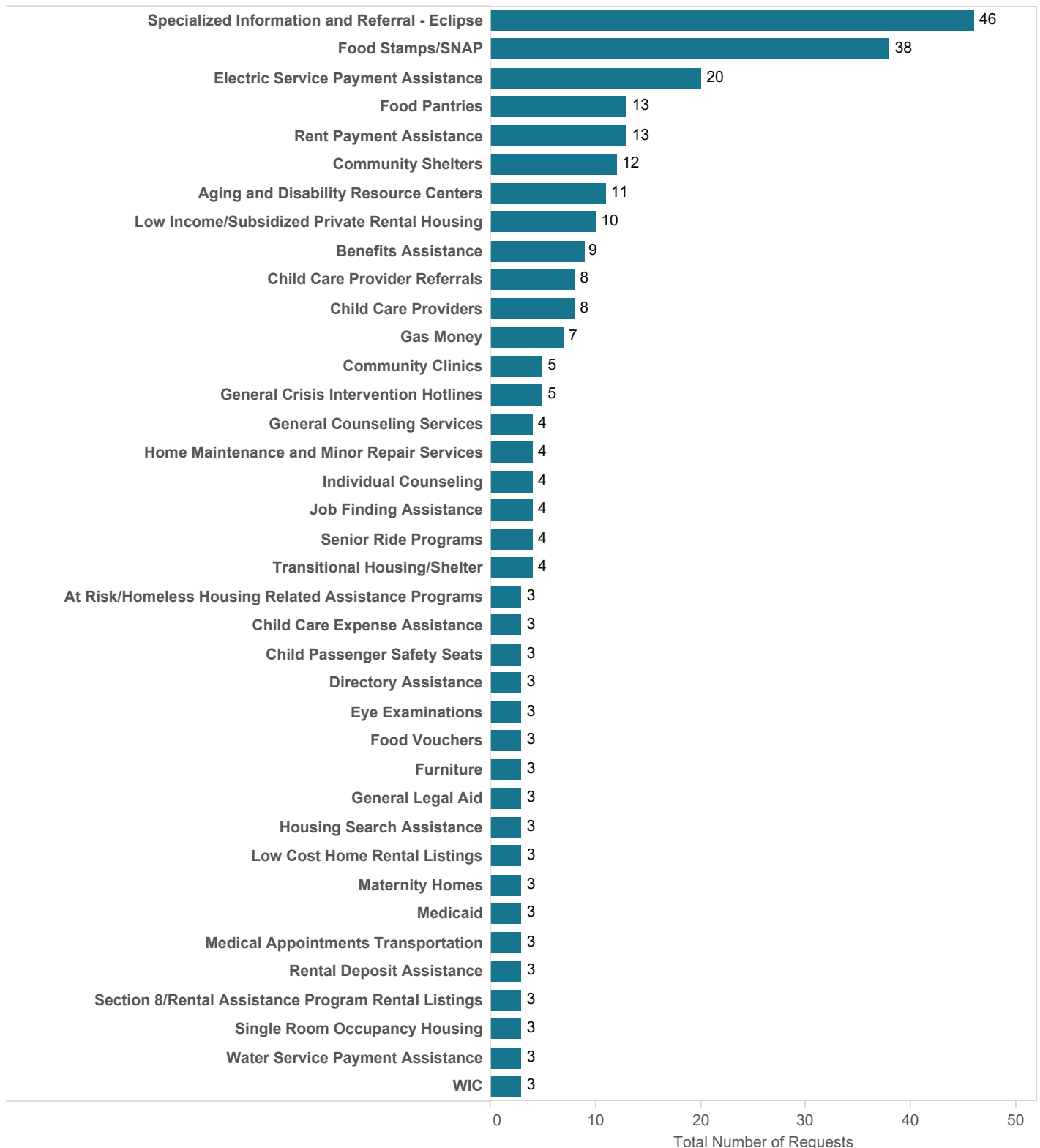


# BENTON COUNTY

July 2017 - September 2017



## Number of services with three or more requests across all contact types

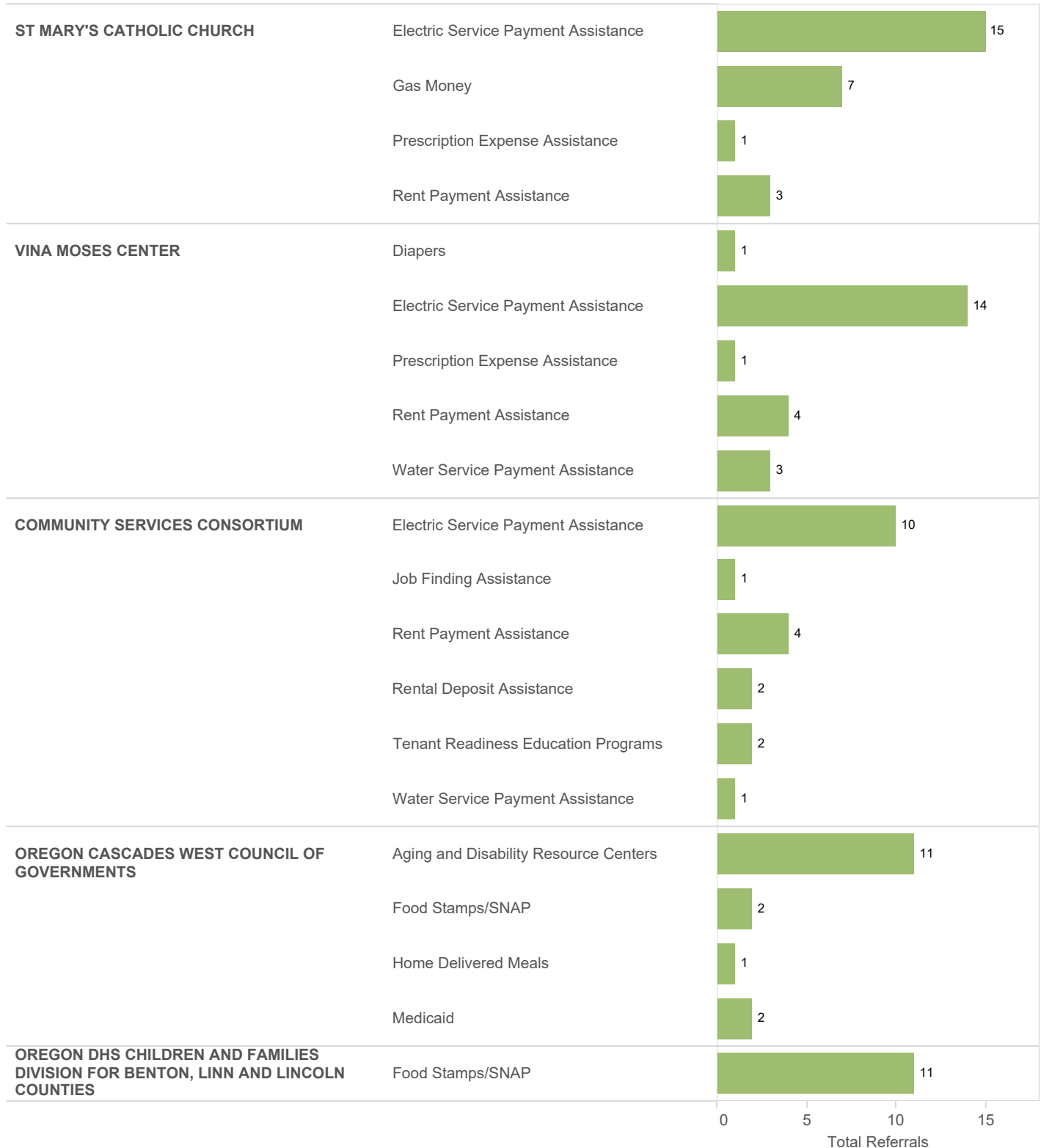


# BENTON COUNTY

July 2017 - September 2017



## Top 5 agencies referred to across all contact types



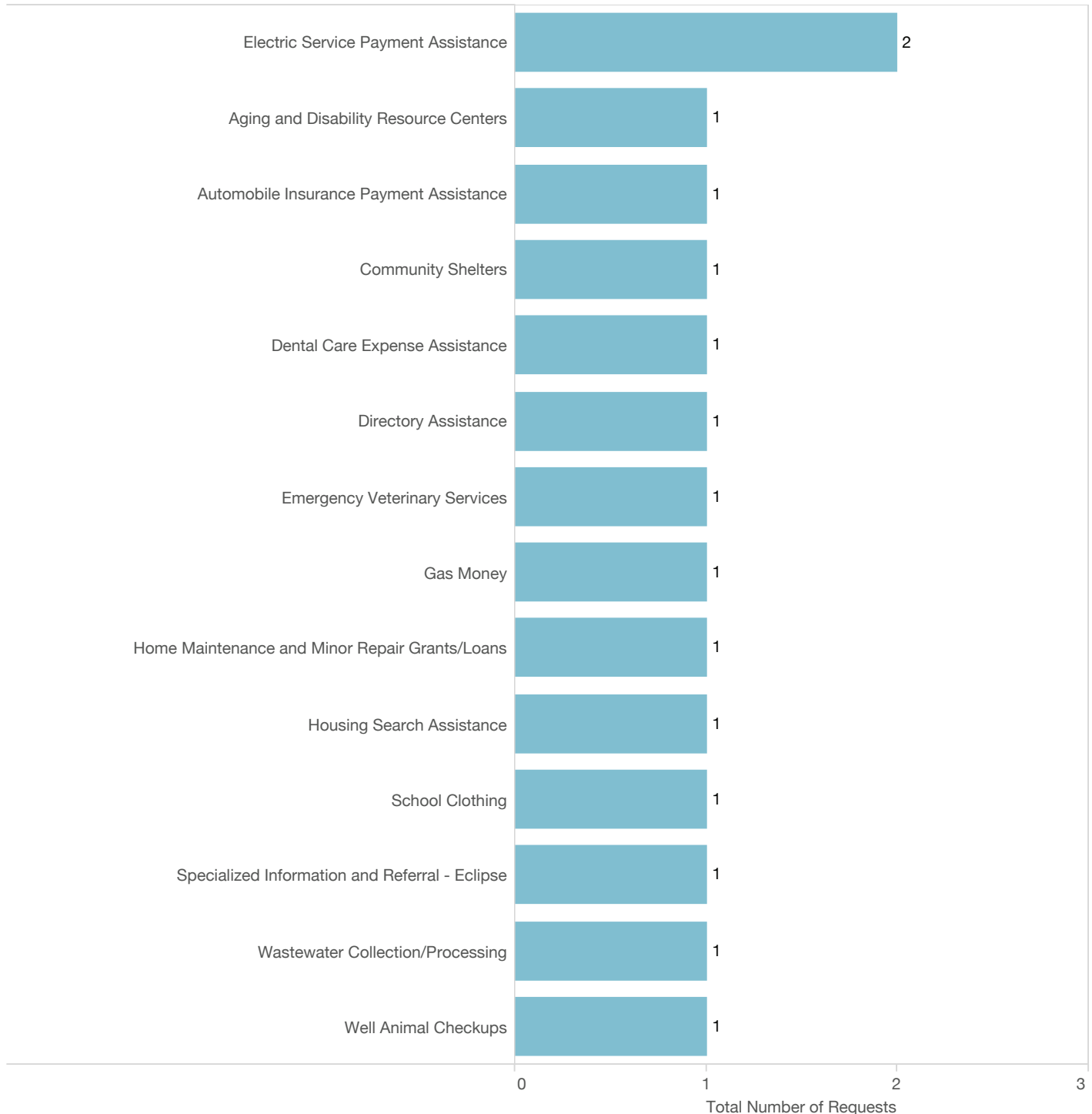
# BENTON COUNTY

July 2017 - September 2017



There were 15 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply may not exist in a community.

## What are potential service gaps?



# BENTON COUNTY

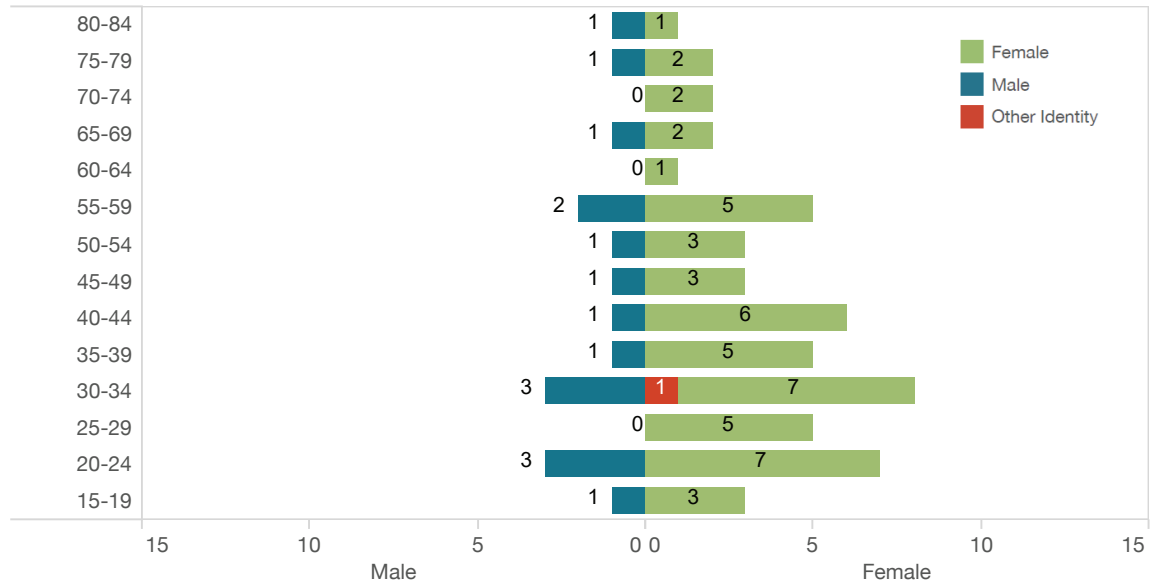
July 2017 - September 2017



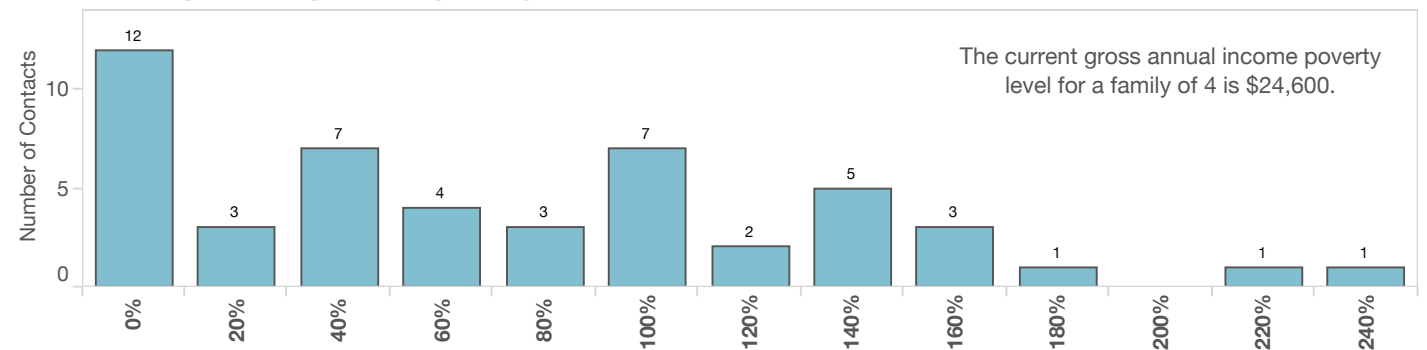
## Age

80-84	3.03%
75-79	4.55%
70-74	3.03%
65-69	4.55%
60-64	1.52%
55-59	9.09%
50-54	6.06%
45-49	6.06%
40-44	10.61%
35-39	10.61%
30-34	13.64%
25-29	7.58%
20-24	13.64%
15-19	6.06%

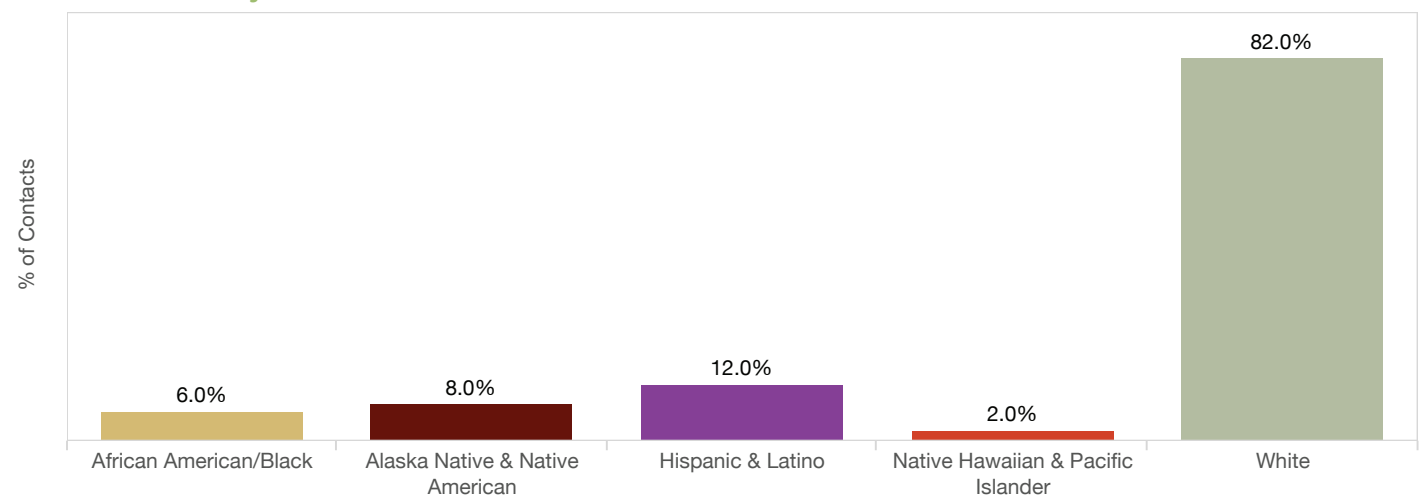
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

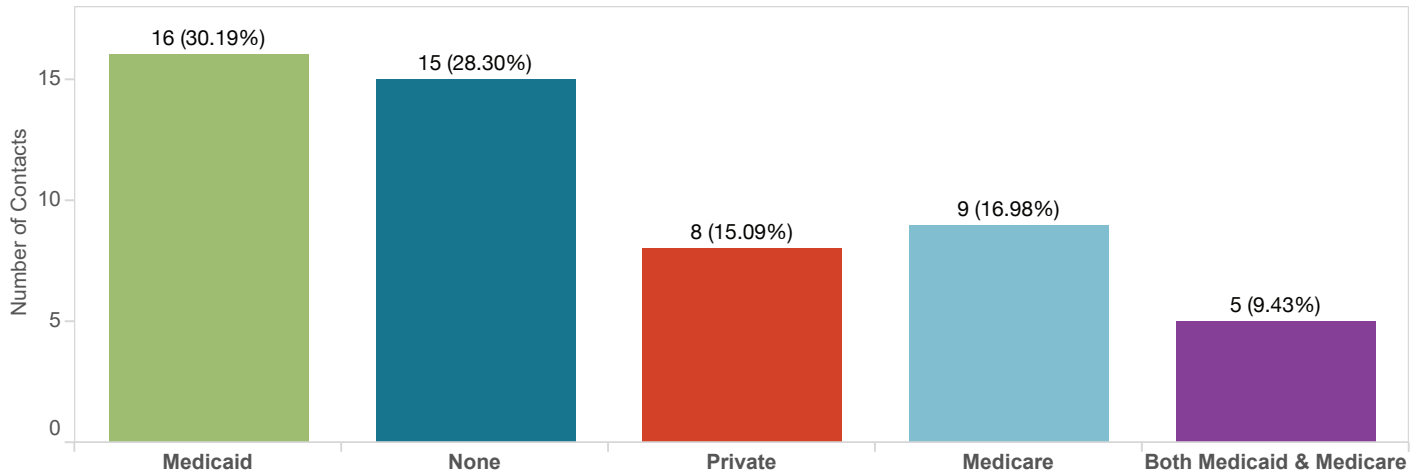


# BENTON COUNTY

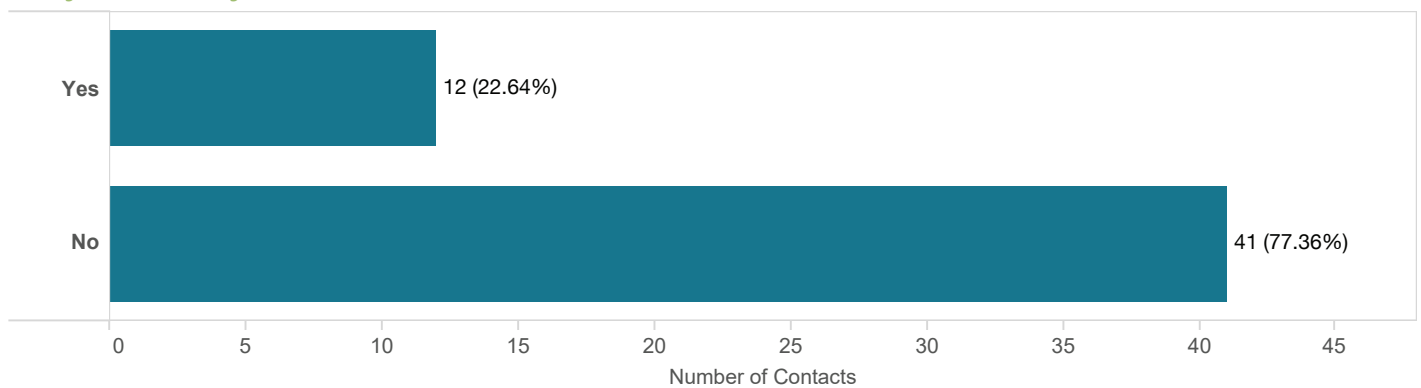
July 2017 - September 2017



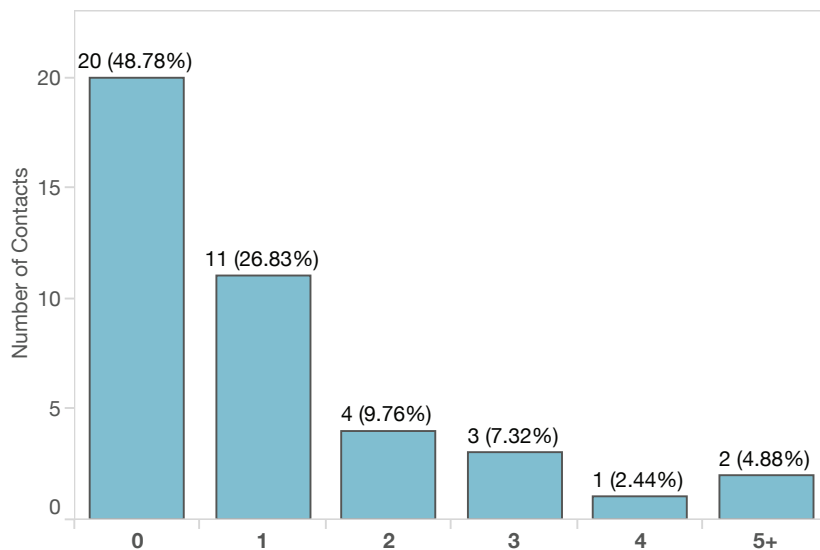
## Health insurance status



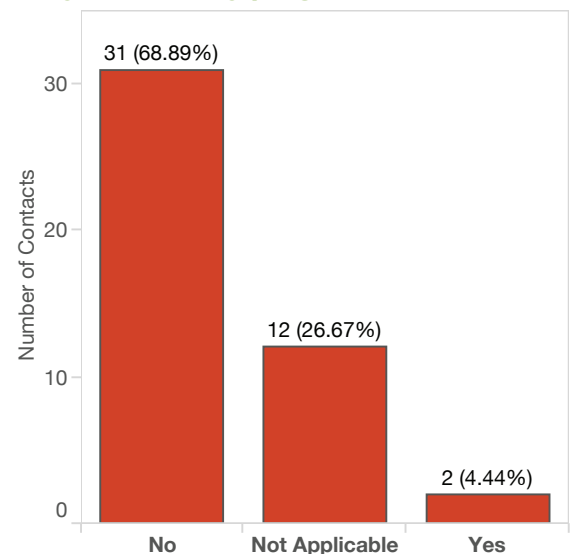
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# BENTON COUNTY

July 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

