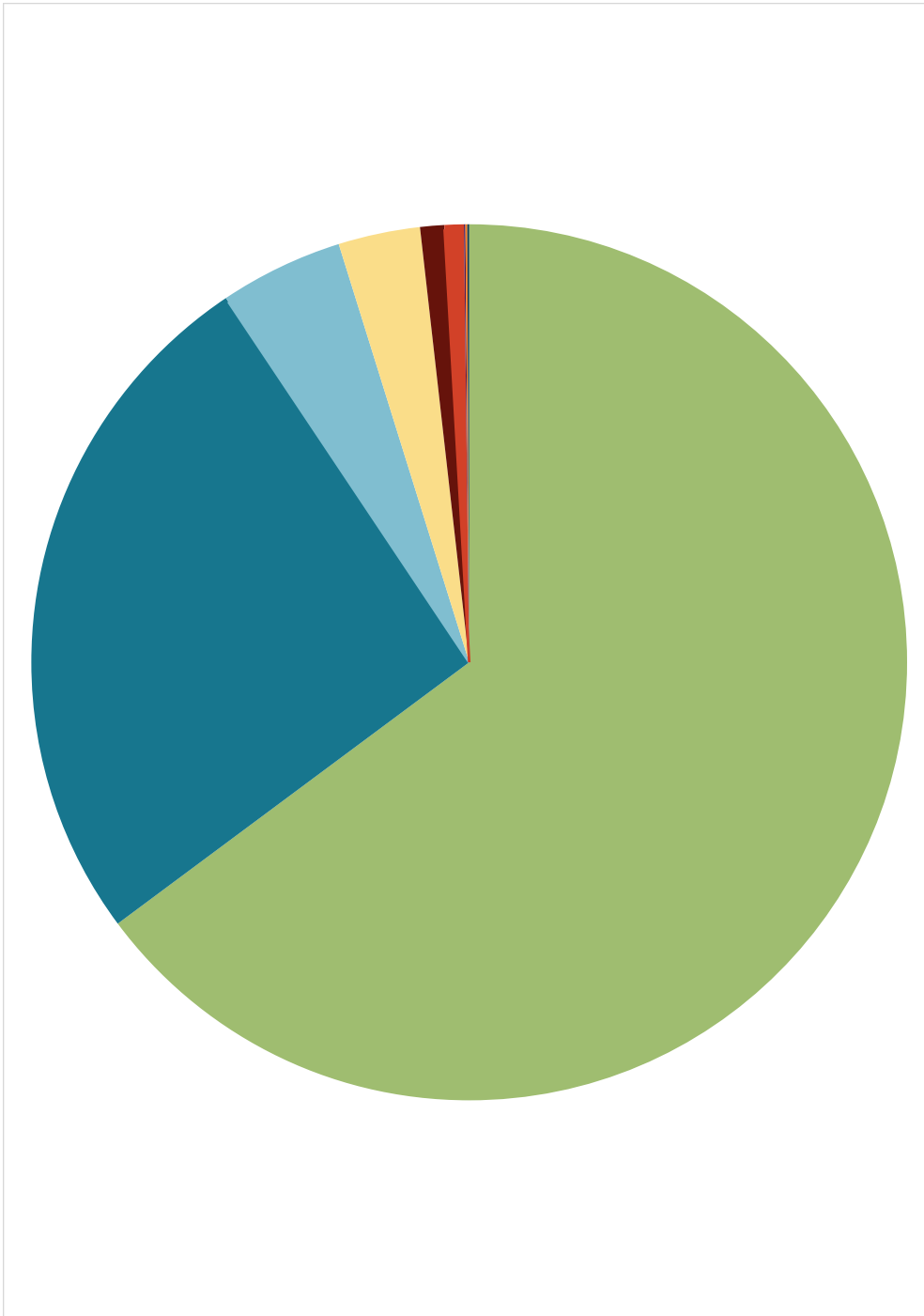


# DESCHUTES COUNTY

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## Percent of contacts by city



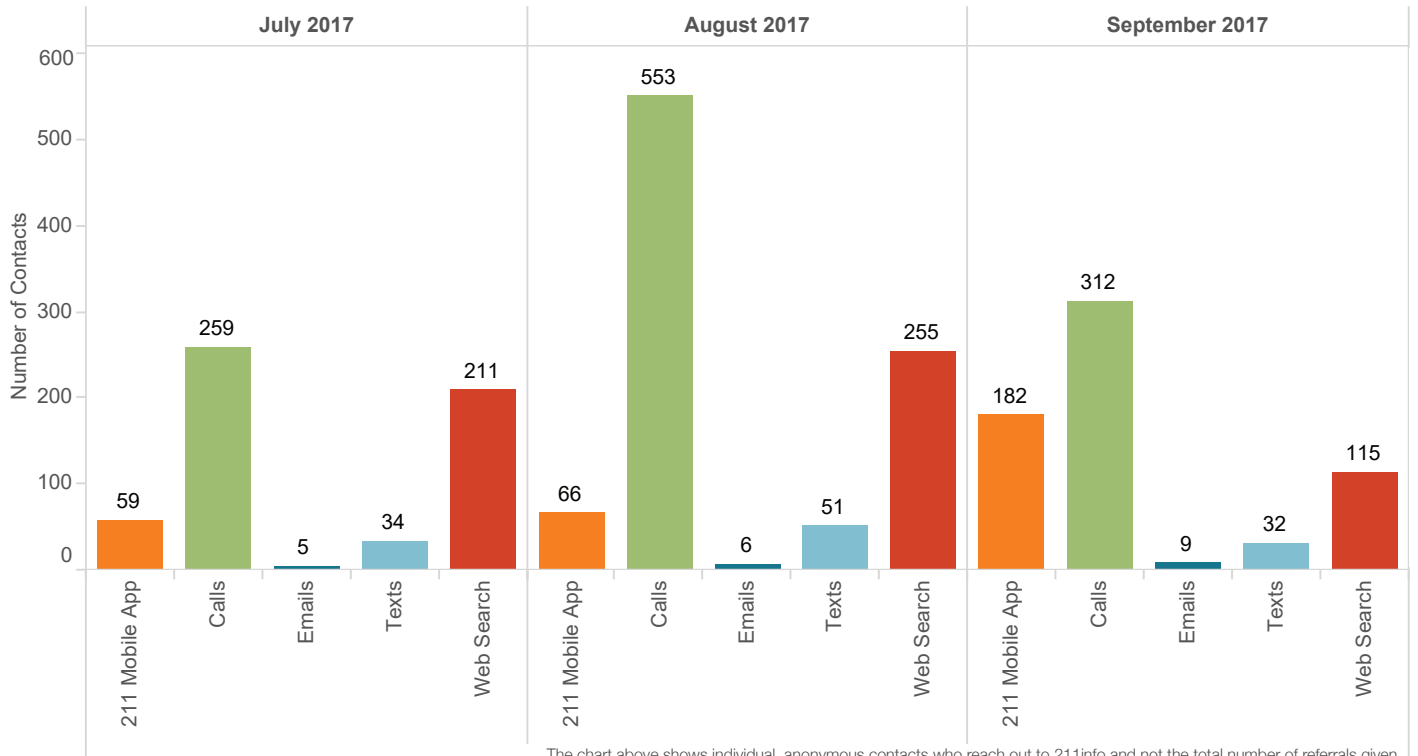
<b>Bend</b>	1,025 (65.2%)
<b>Redmond</b>	408 (25.9%)
<b>La Pine</b>	72 (4.6%)
<b>Sisters</b>	48 (3.1%)
<b>Terrebonne</b>	14 (0.9%)
<b>Sunriver</b>	11 (0.7%)
<b>Eagle Crest</b>	1 (0.1%)
<b>Sun River</b>	1 (0.1%)
<b>Three Rivers</b>	1 (0.1%)

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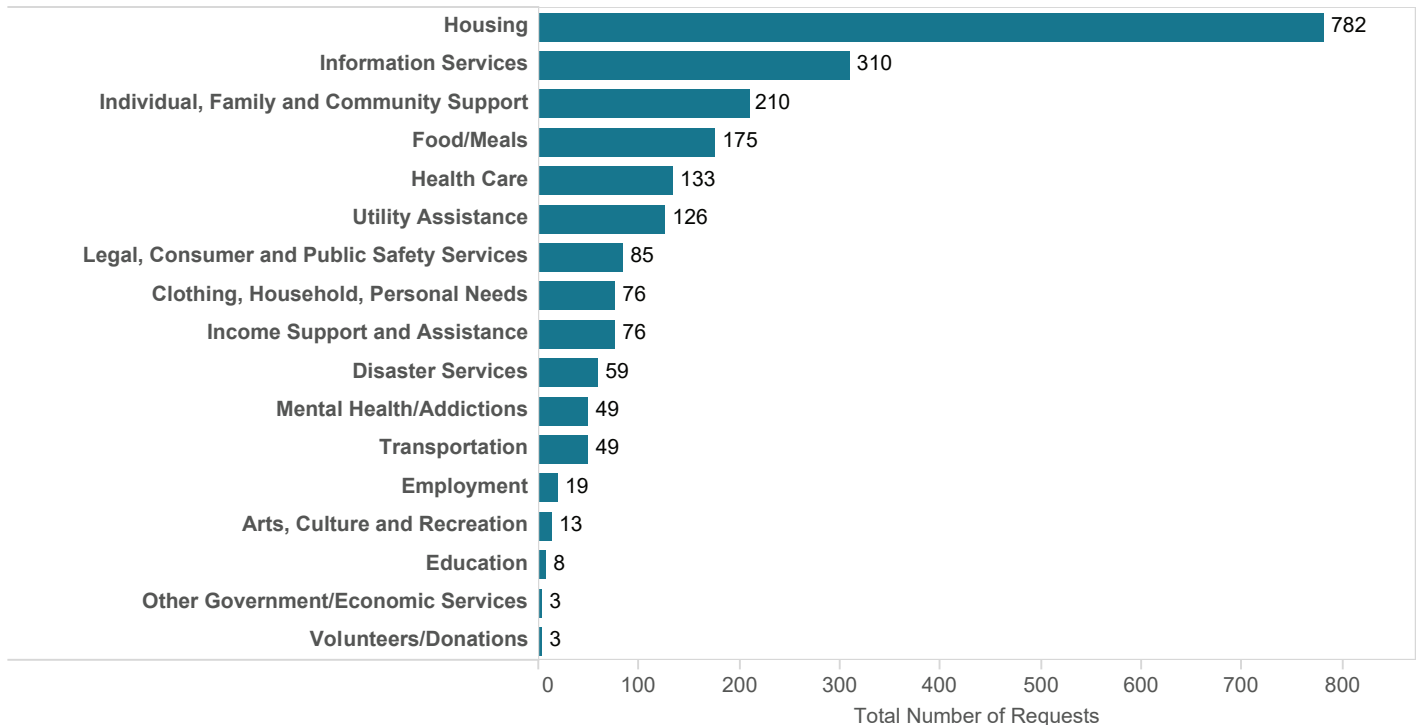


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

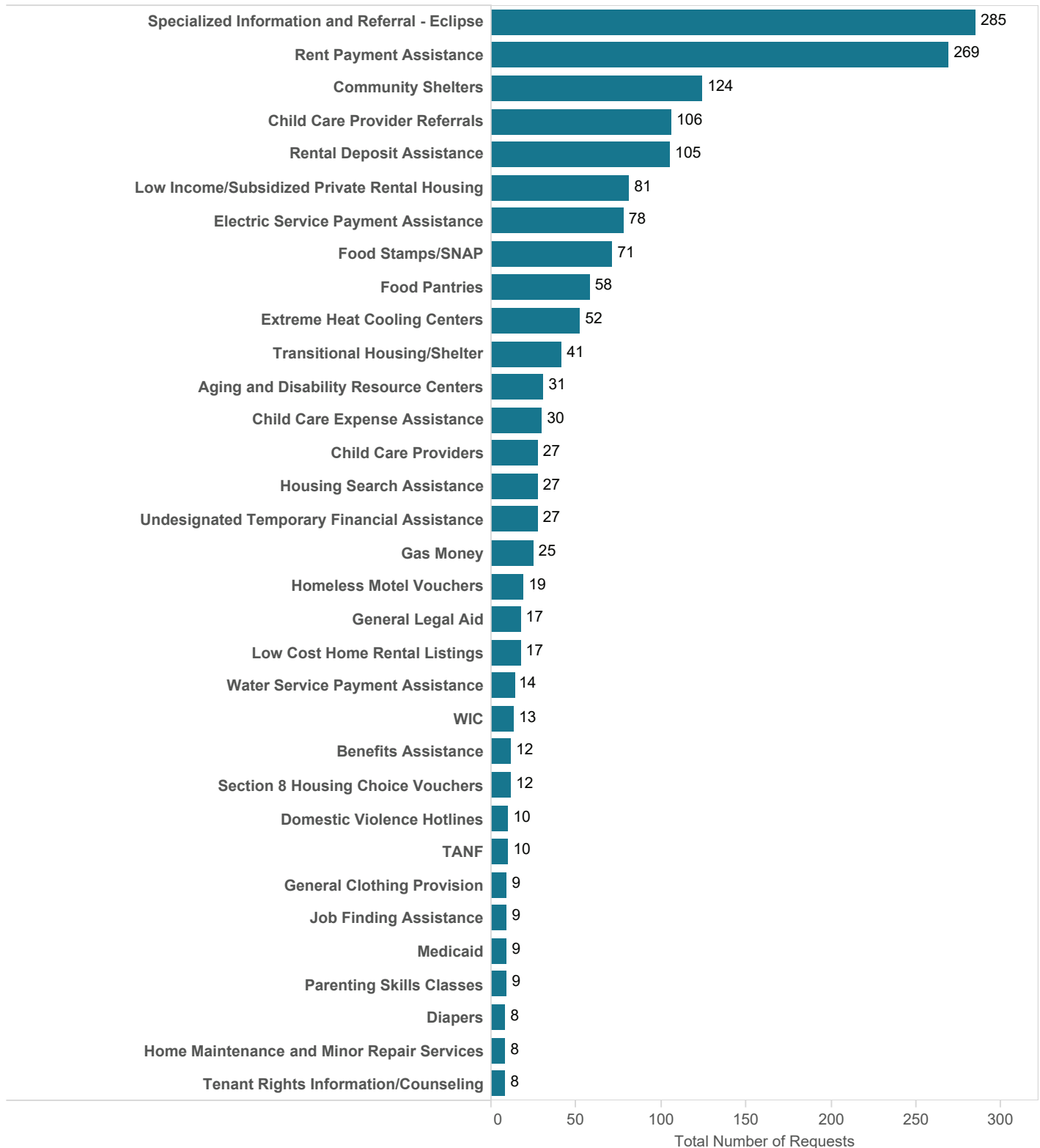


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## Number of services with eight or more requests across all contact types

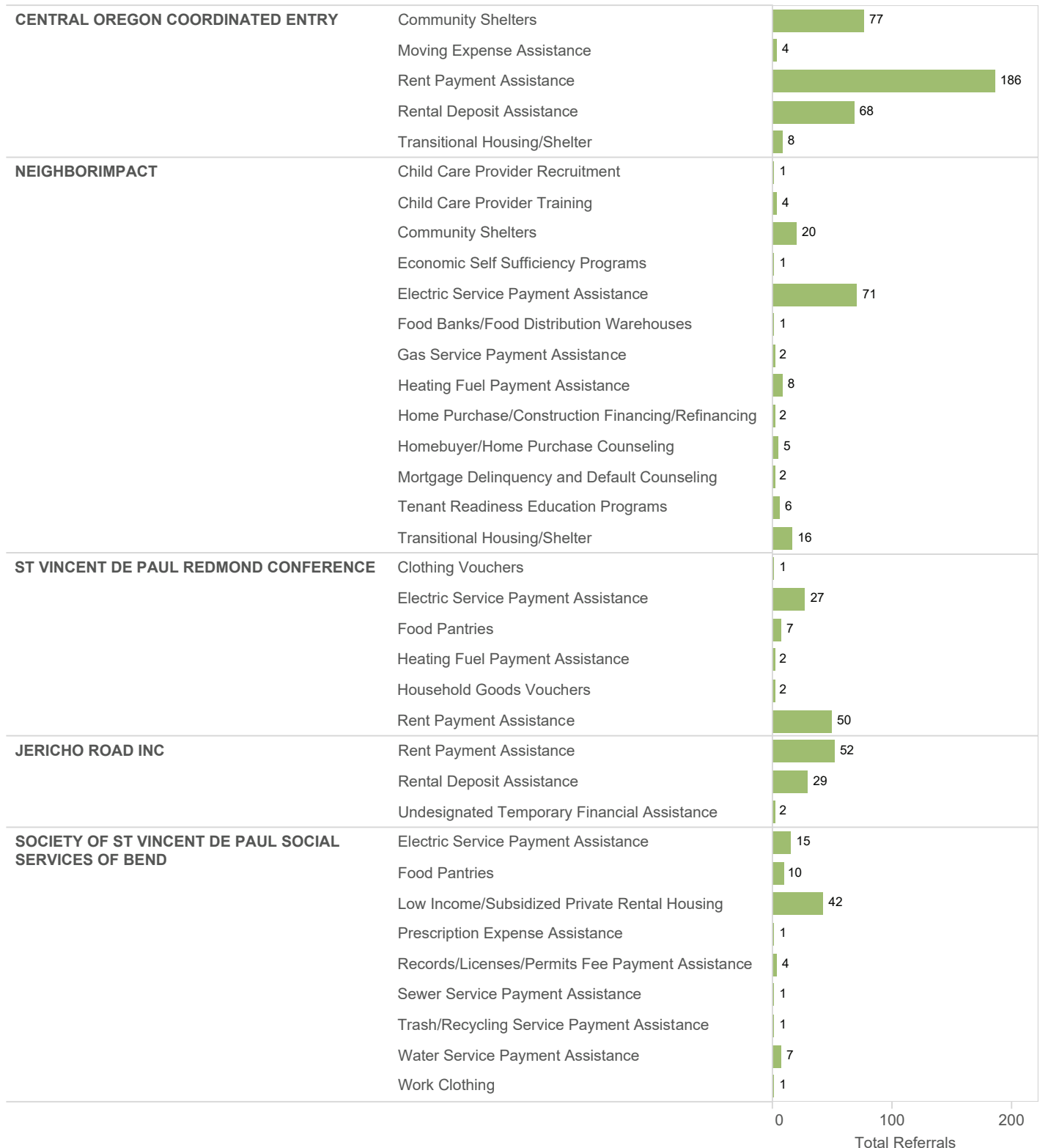


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## Top 5 agencies referred to across all contact types



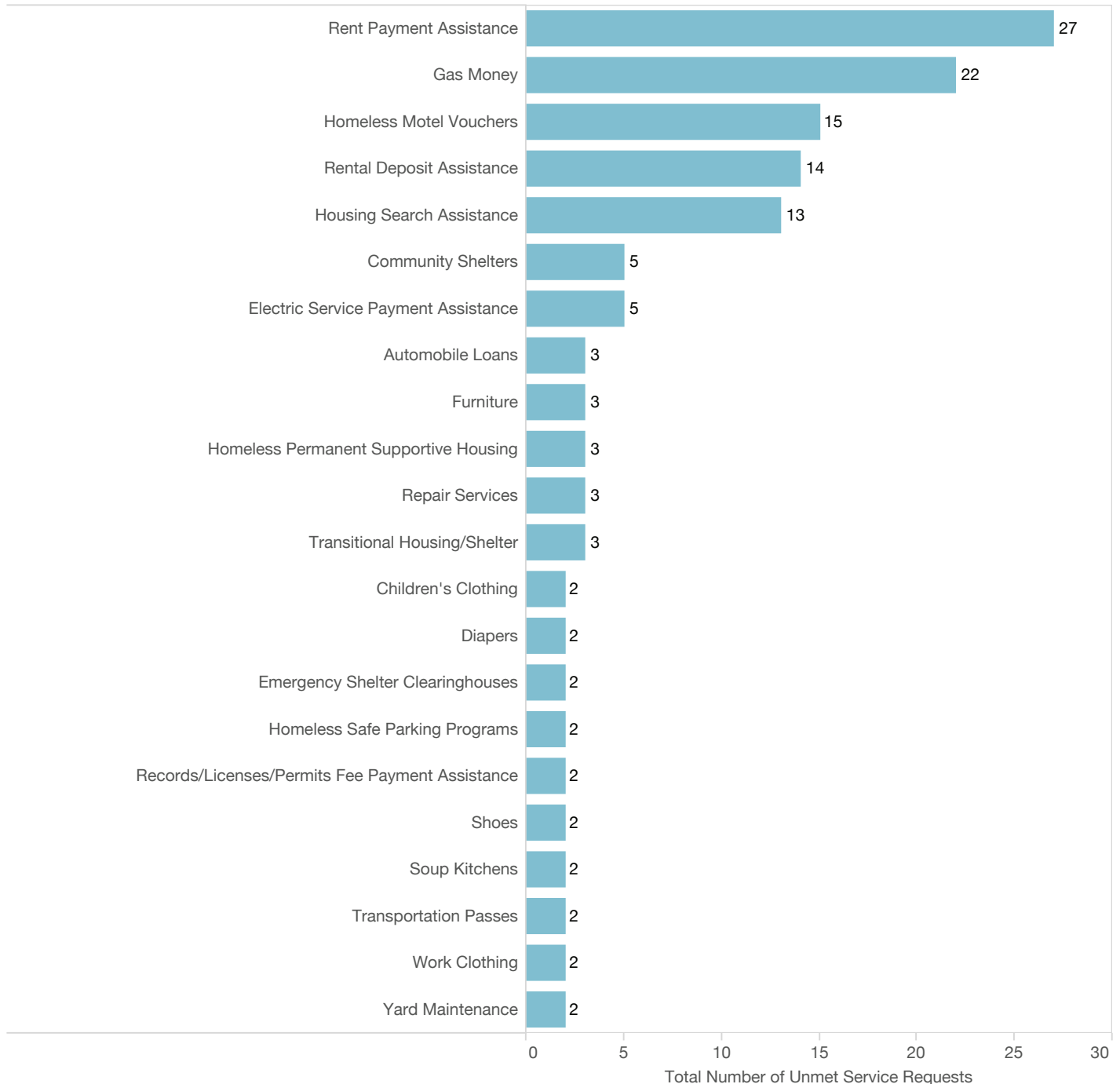
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There were 186 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community. Services with two or more unmet service requests are displayed below.

## What are potential service gaps?



# DESCHUTES COUNTY

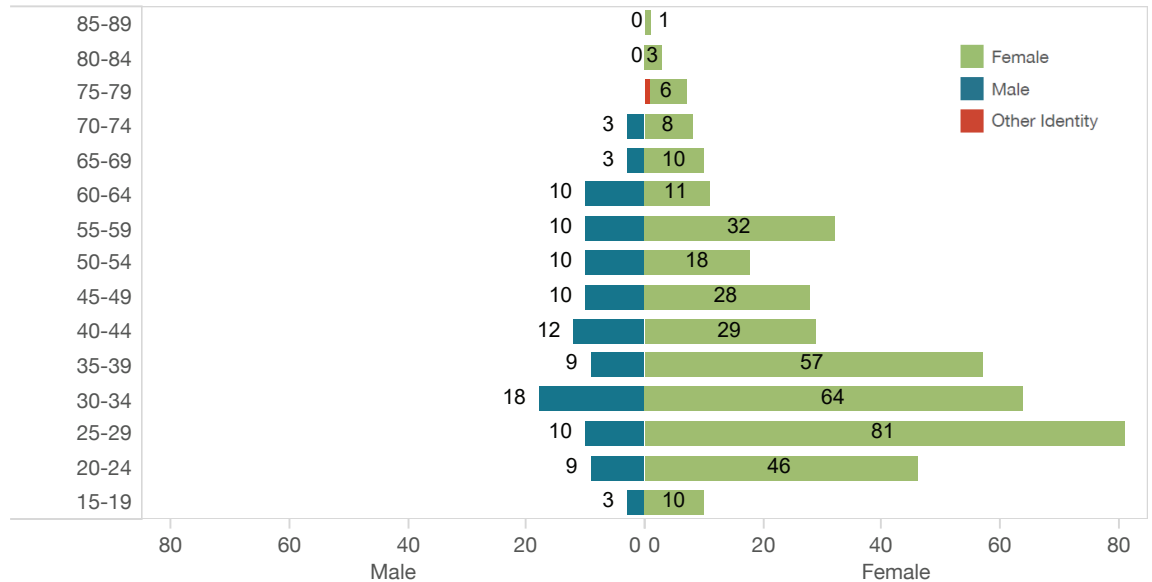
July 2017 - September 2017



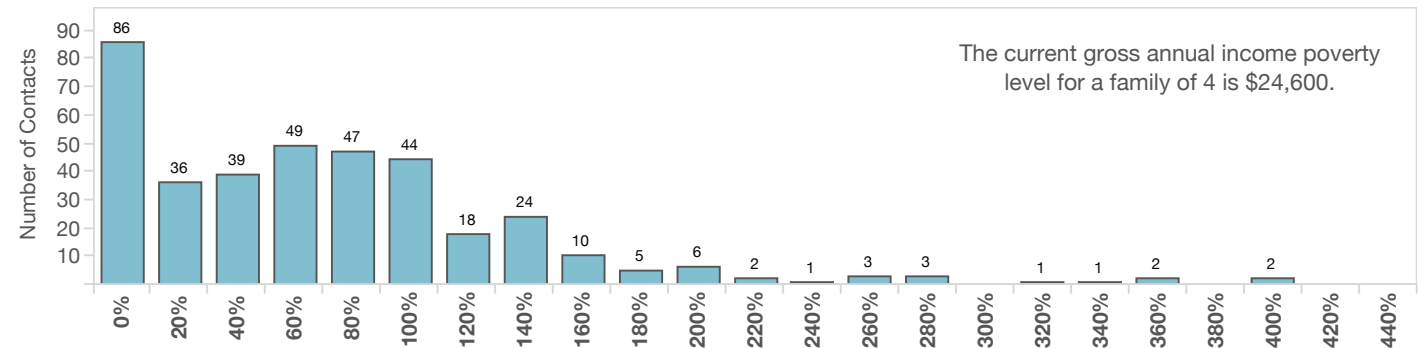
## Age

85-89	0.21%
80-84	0.43%
75-79	0.85%
70-74	2.14%
65-69	2.78%
60-64	4.49%
55-59	8.12%
50-54	5.34%
45-49	7.69%
40-44	8.12%
35-39	12.82%
30-34	14.53%
25-29	18.38%
20-24	11.32%
15-19	2.78%

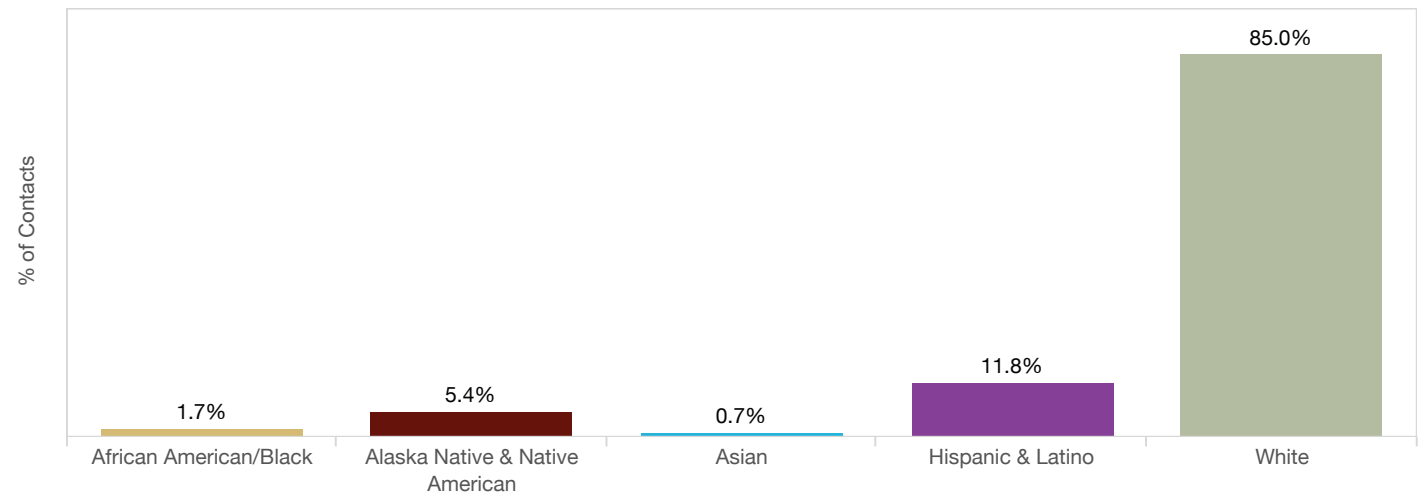
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

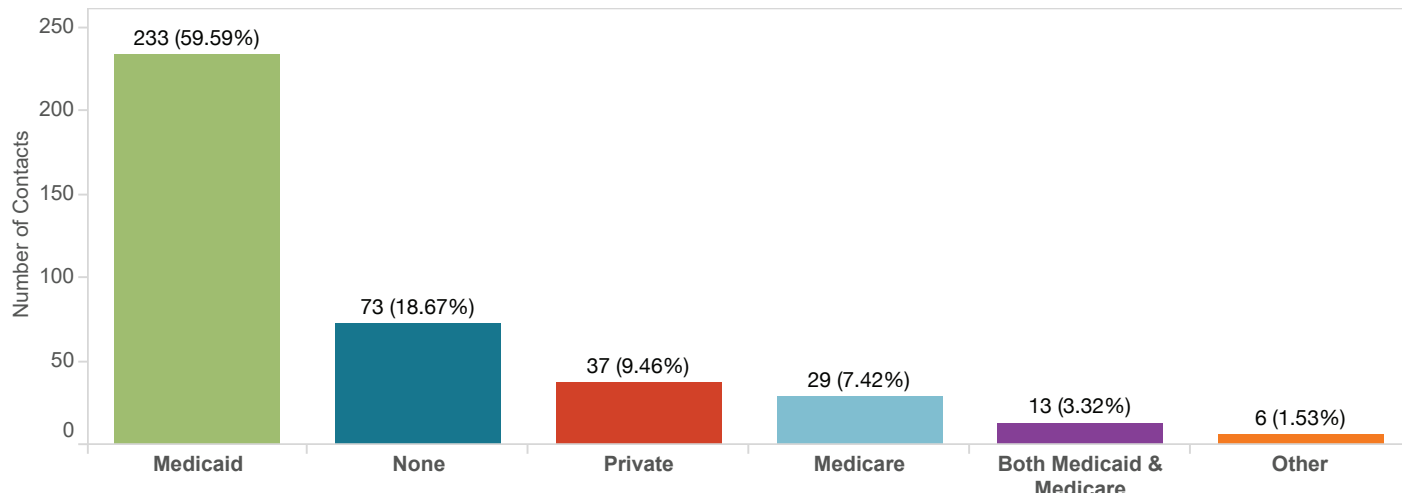


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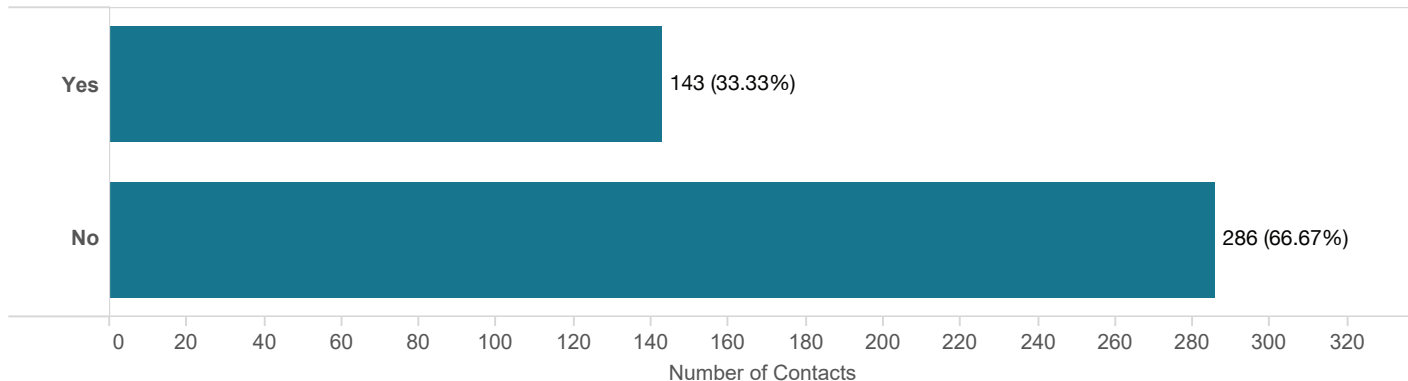
July 2017 - September 2017



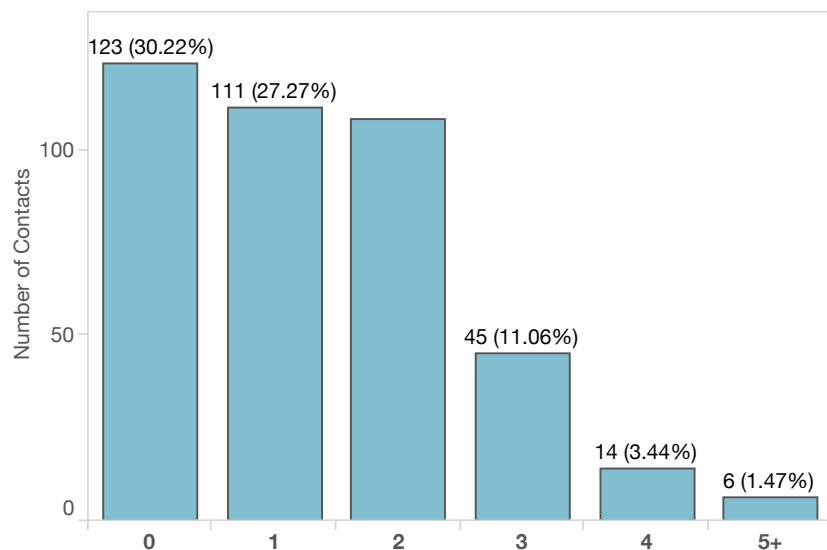
## Health insurance status



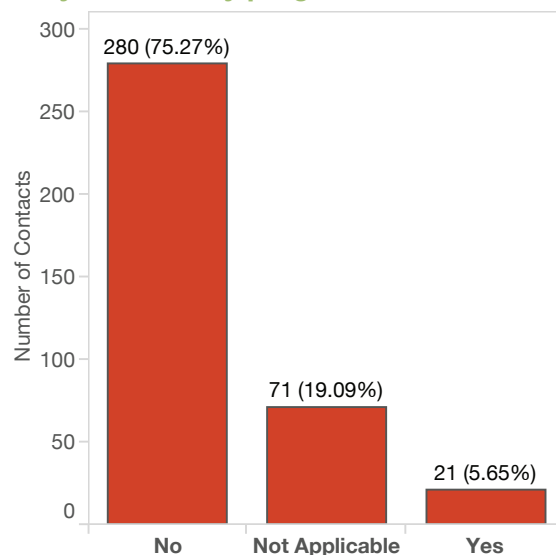
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# DESCHUTES COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

