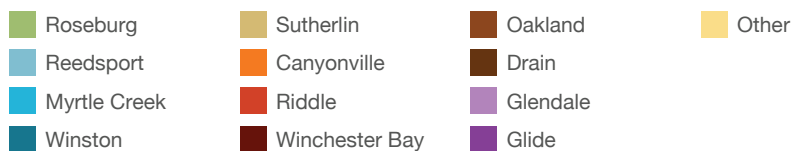
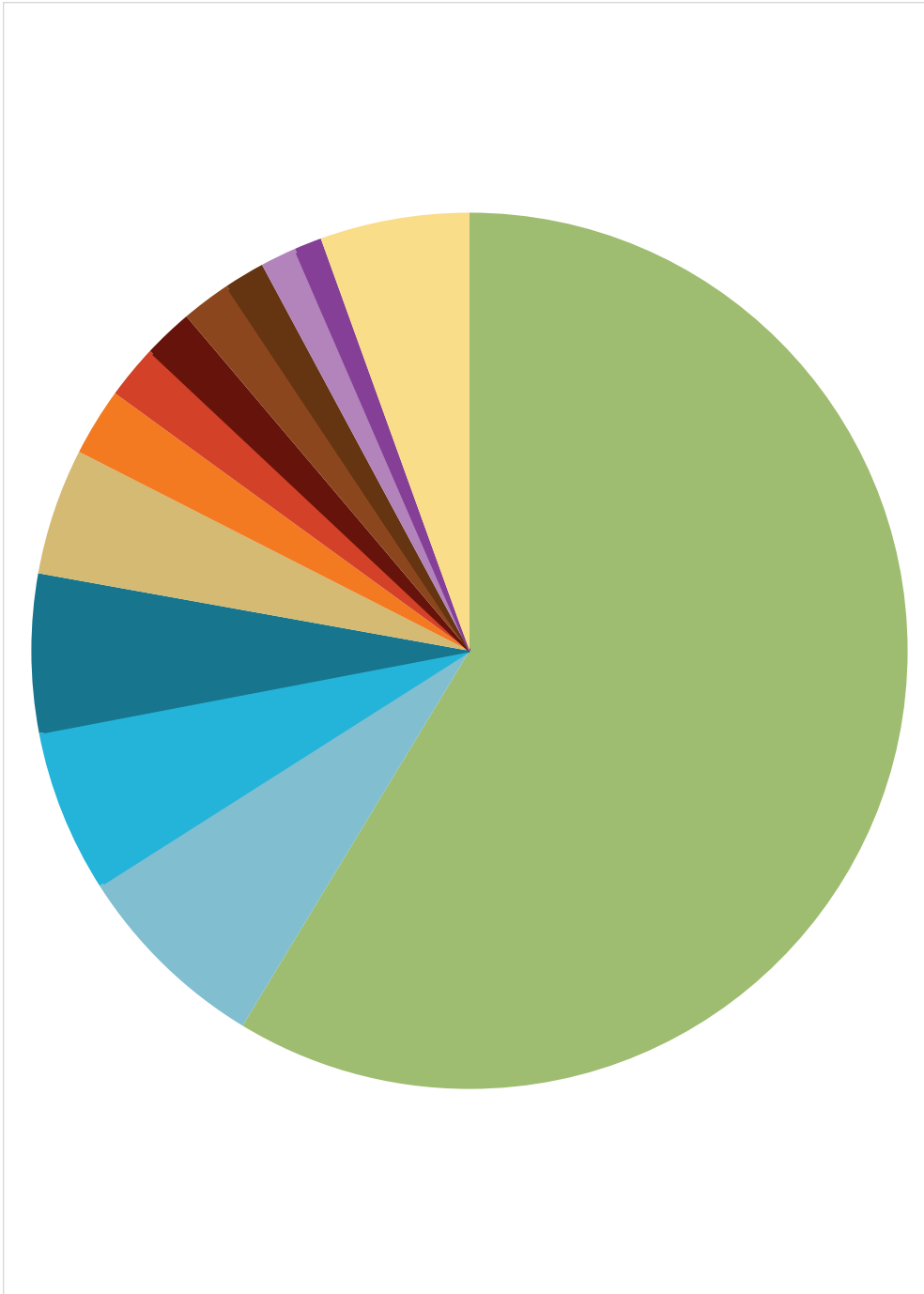


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Percent of contacts by city



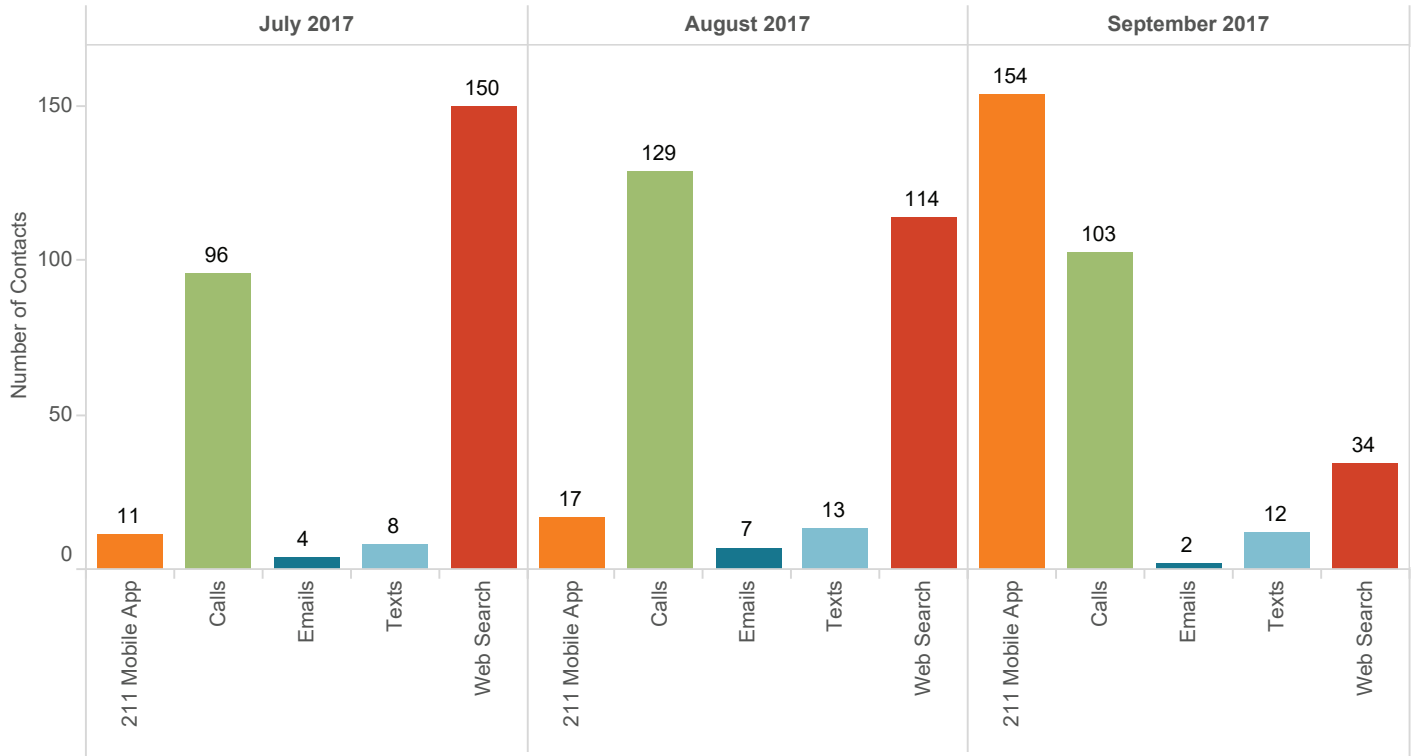
Roseburg	352 (59%)
Reedsport	44 (7%)
Myrtle Creek	36 (6%)
Winston	35 (6%)
Sutherlin	28 (5%)
Canyonville	15 (3%)
Riddle	12 (2%)
Winchester Bay	11 (2%)
Oakland	11 (2%)
Drain	9 (2%)
Glendale	8 (1%)
Glide	6 (1%)
Other	33 (6%)

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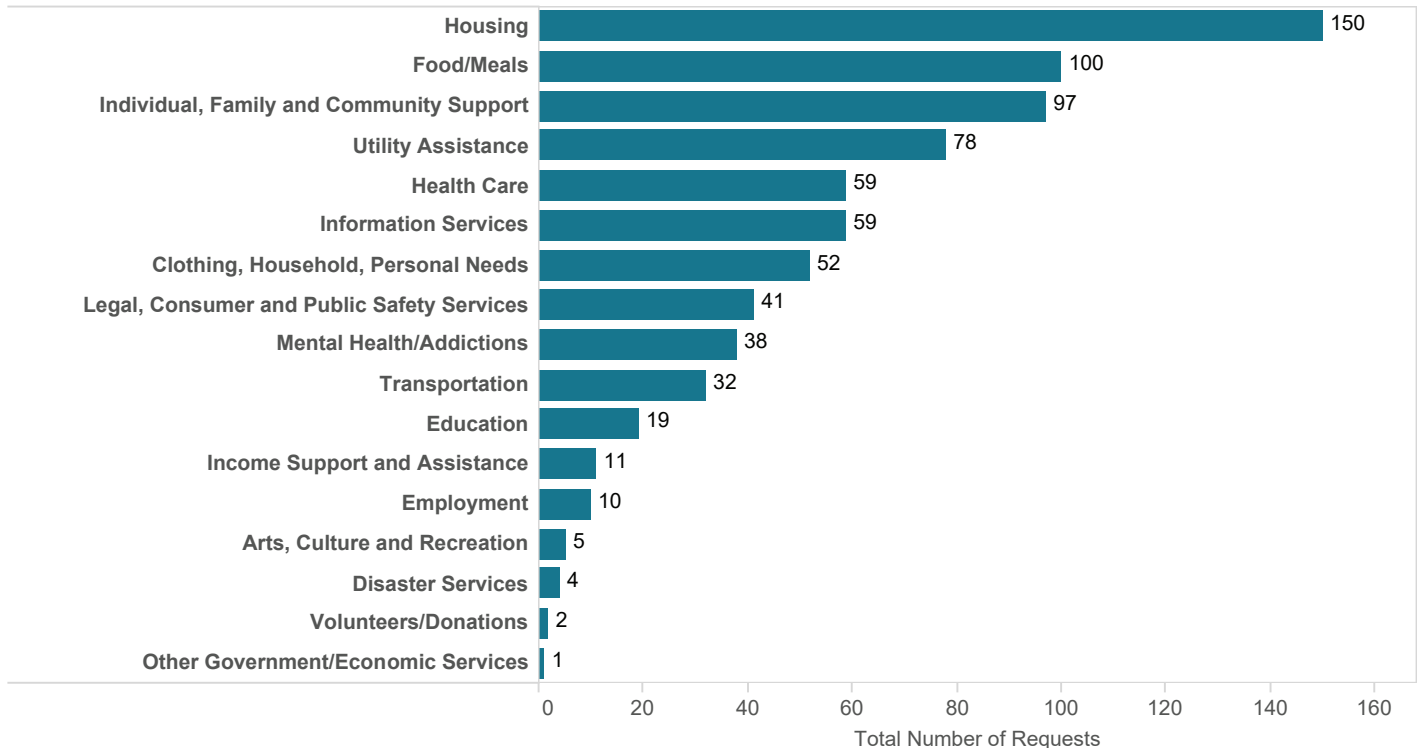


Number of contacts, grouped by month and contact type

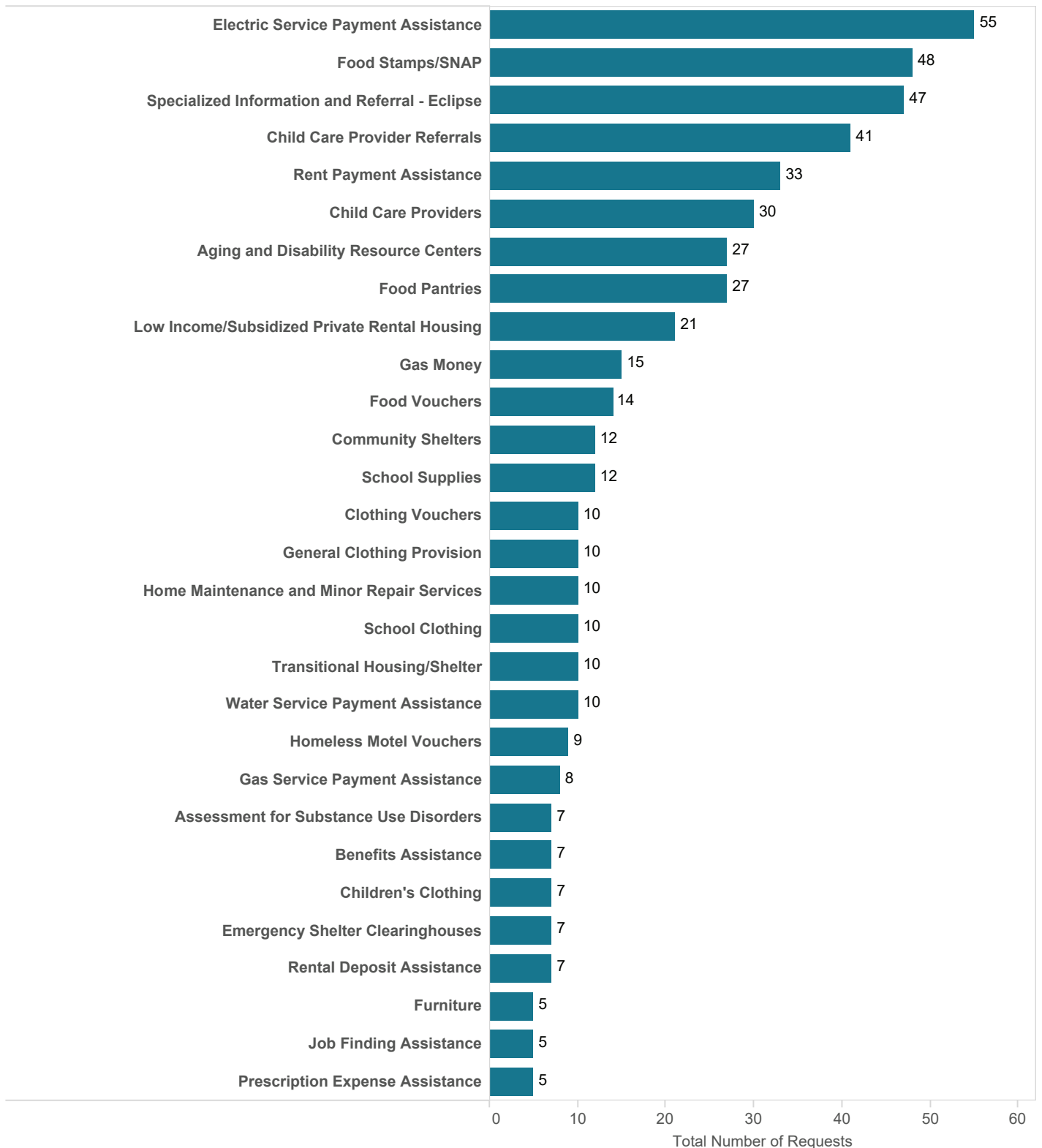


The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need



Number of services with 5 or more requests across all contact types

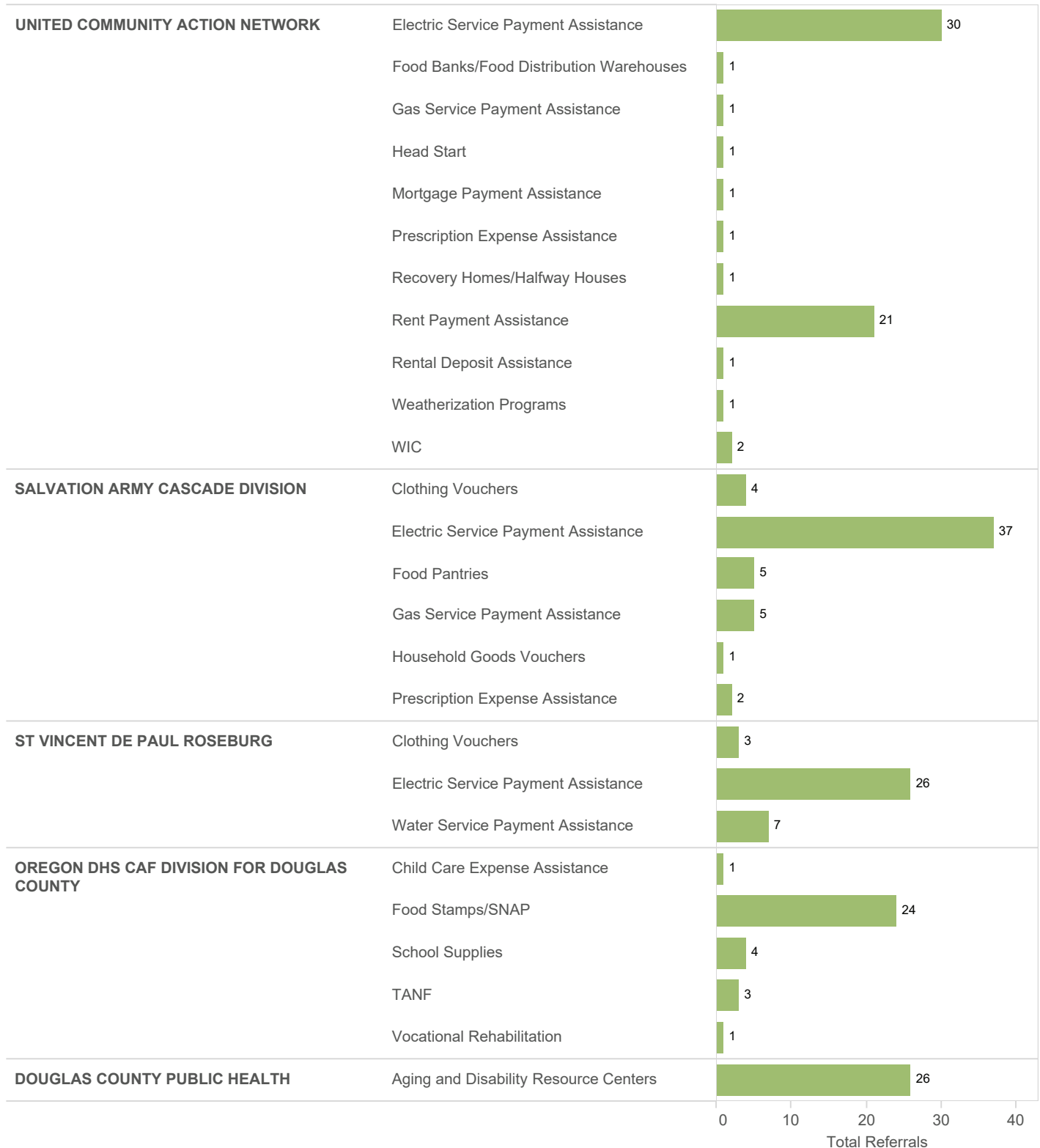


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Top 5 agencies referred to across all contact types



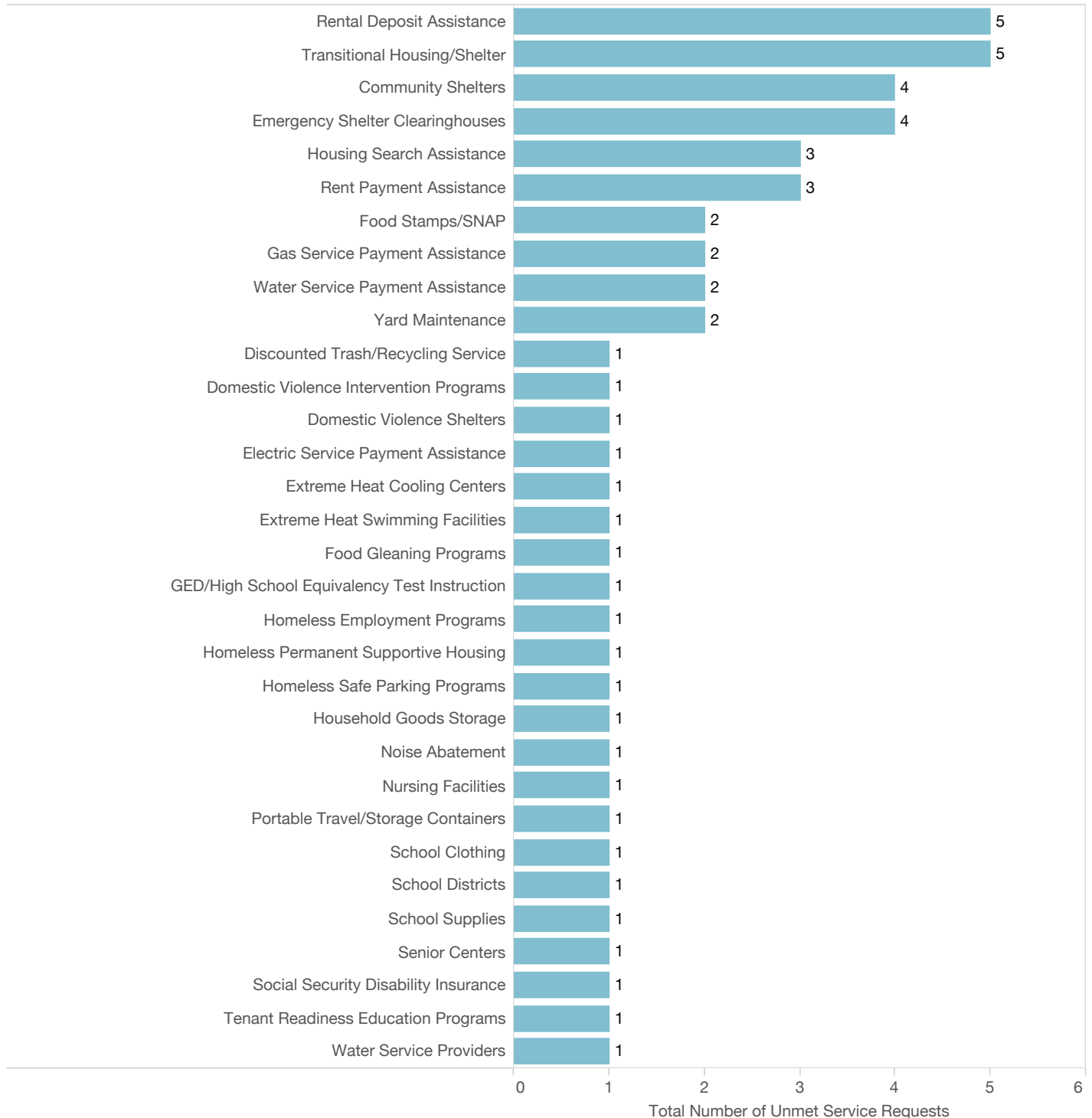
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There were 54 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

What are potential service gaps?



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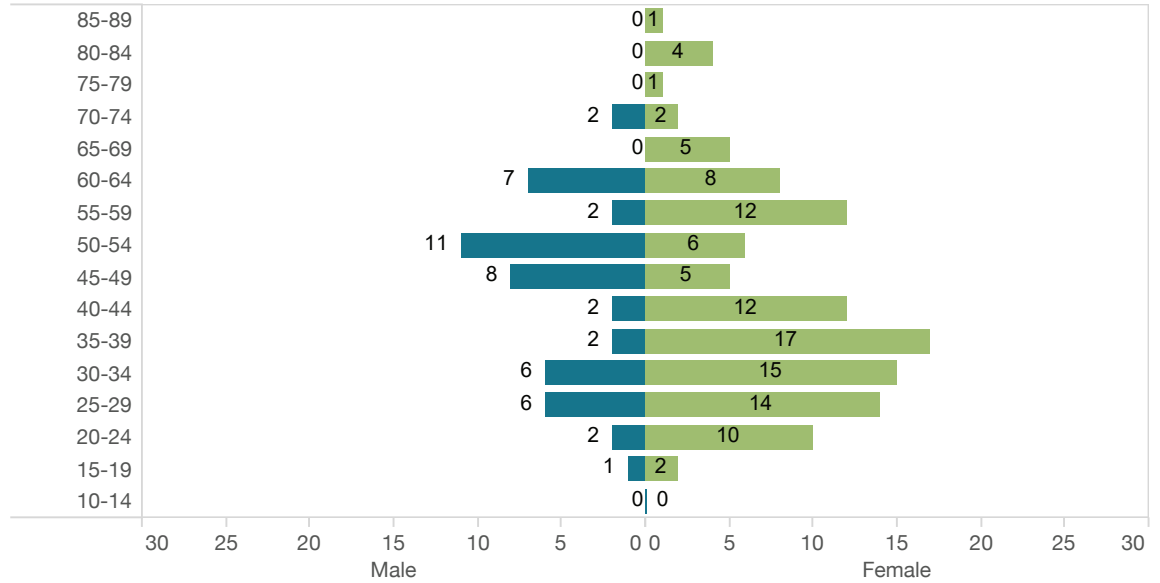
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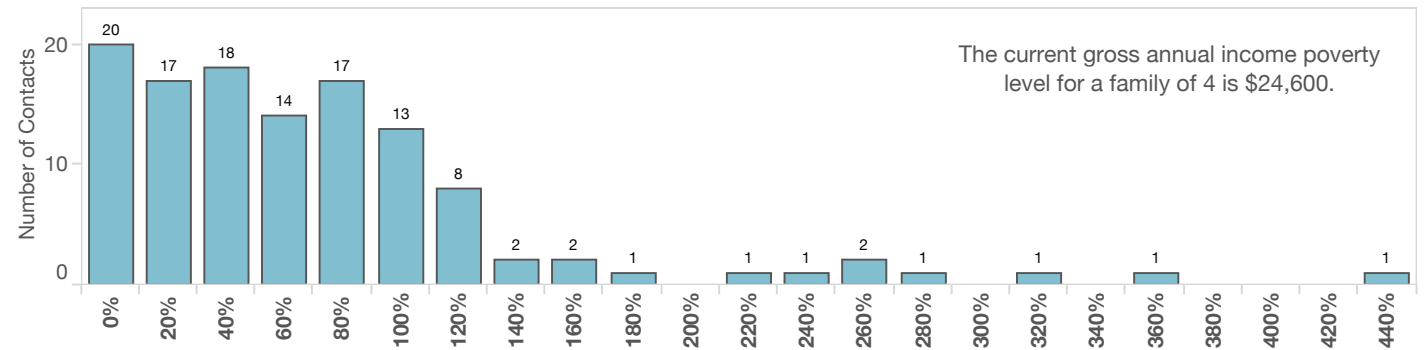
Age

85-89	0.68%
80-84	2.72%
75-79	0.68%
70-74	2.72%
65-69	3.40%
60-64	10.20%
55-59	9.52%
50-54	11.56%
45-49	8.16%
40-44	9.52%
35-39	11.56%
30-34	11.56%
25-29	10.20%
20-24	6.80%
15-19	0.68%

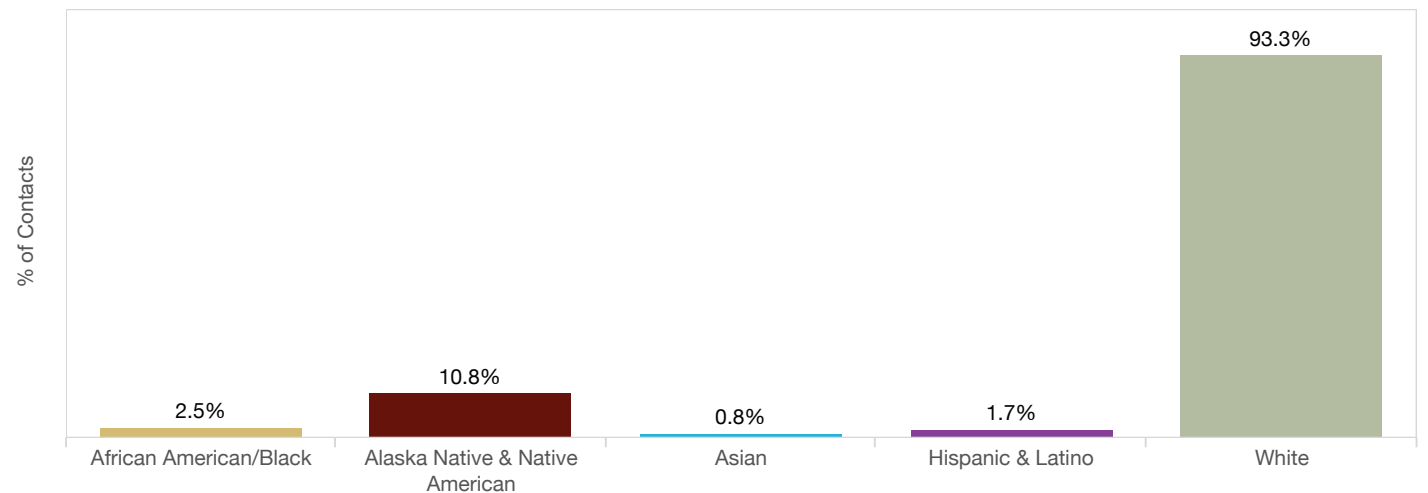
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

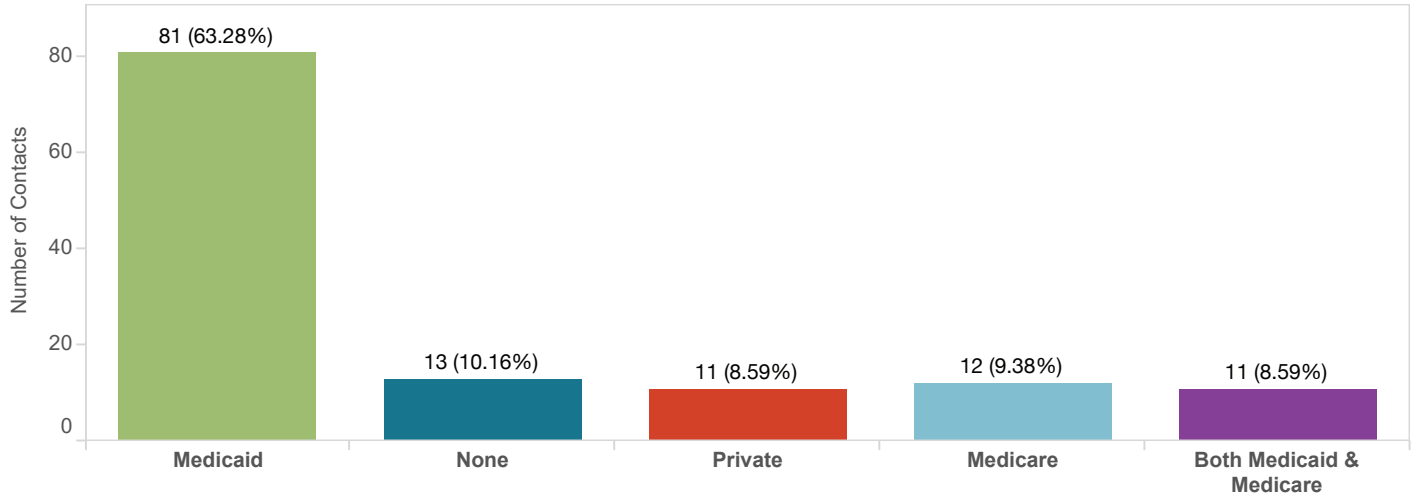


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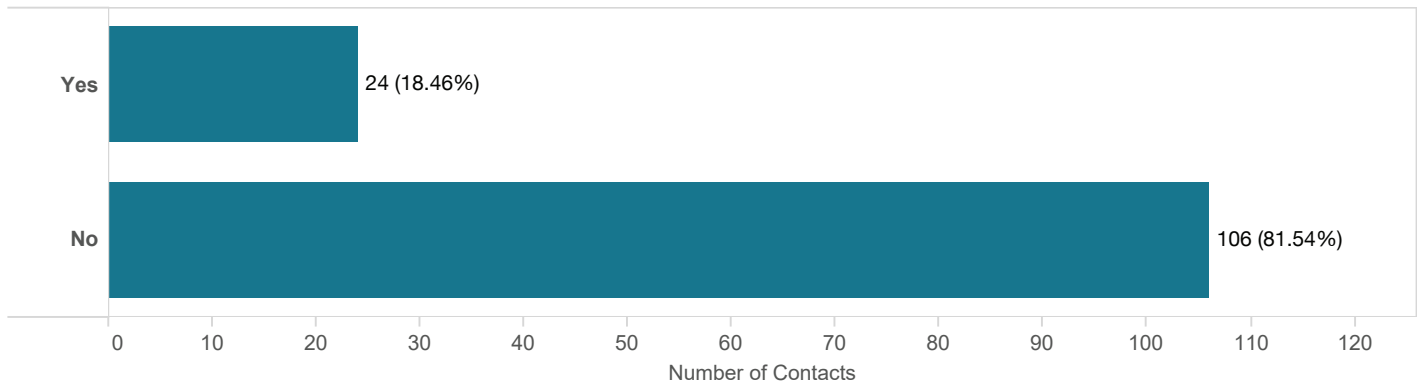
June 2017 - September 2017



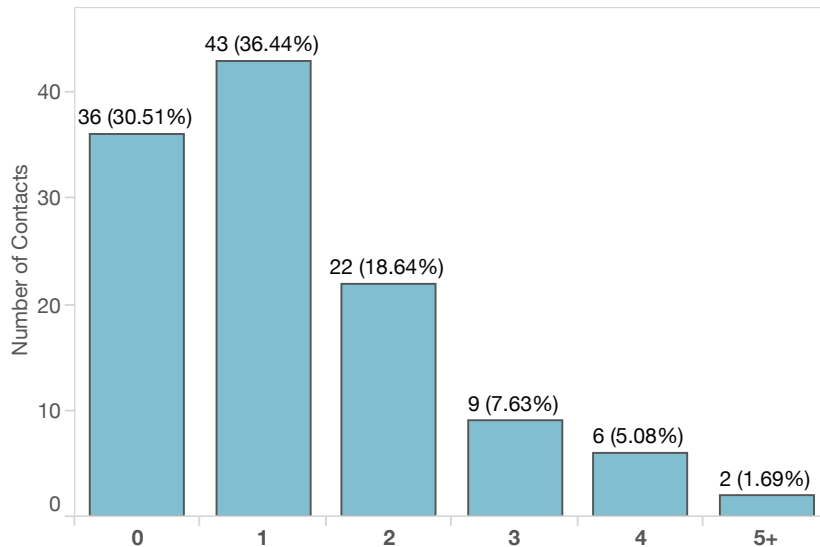
Health insurance status



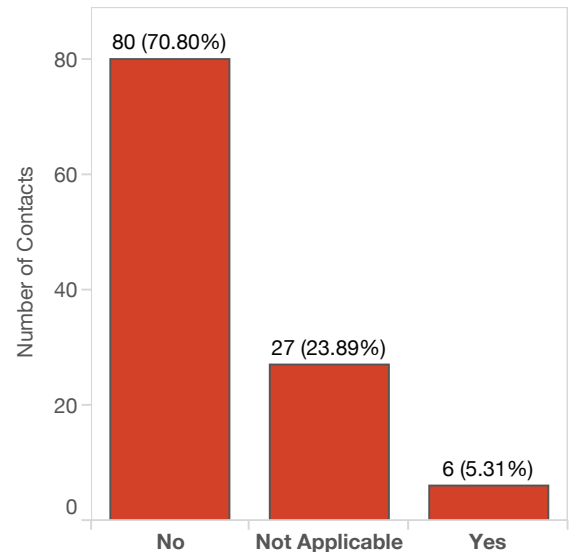
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

