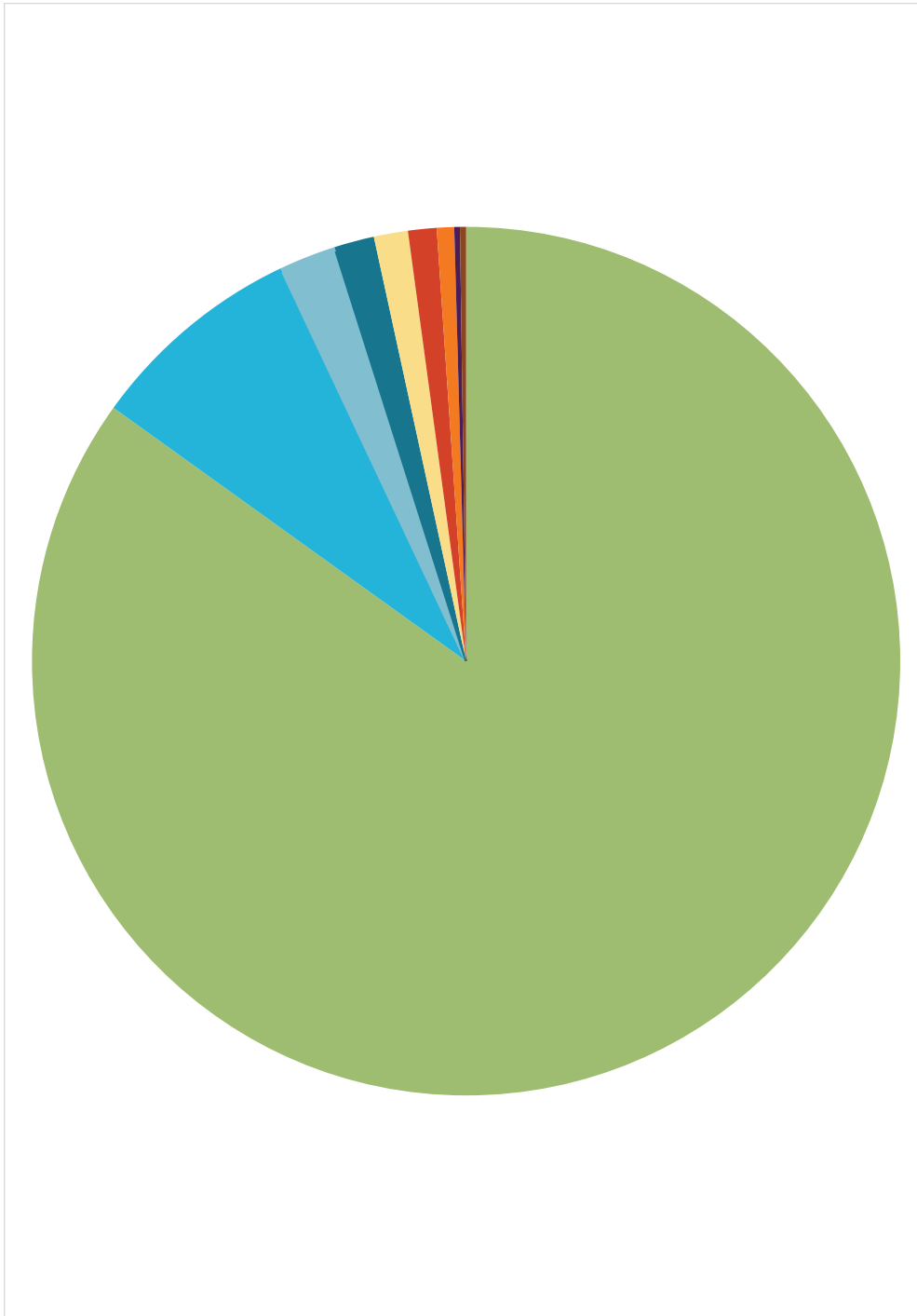


# JOSEPHINE COUNTY

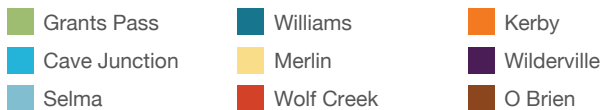
July 2017 - September 2017



## Percent of contacts by city



Grants Pass	400 (84.9%)
Cave Junction	38 (8.1%)
Selma	10 (2.1%)
Williams	7 (1.5%)
Merlin	6 (1.3%)
Wolf Creek	5 (1.1%)
Kerby	3 (0.6%)
Wilderville	1 (0.2%)
O Brien	1 (0.2%)

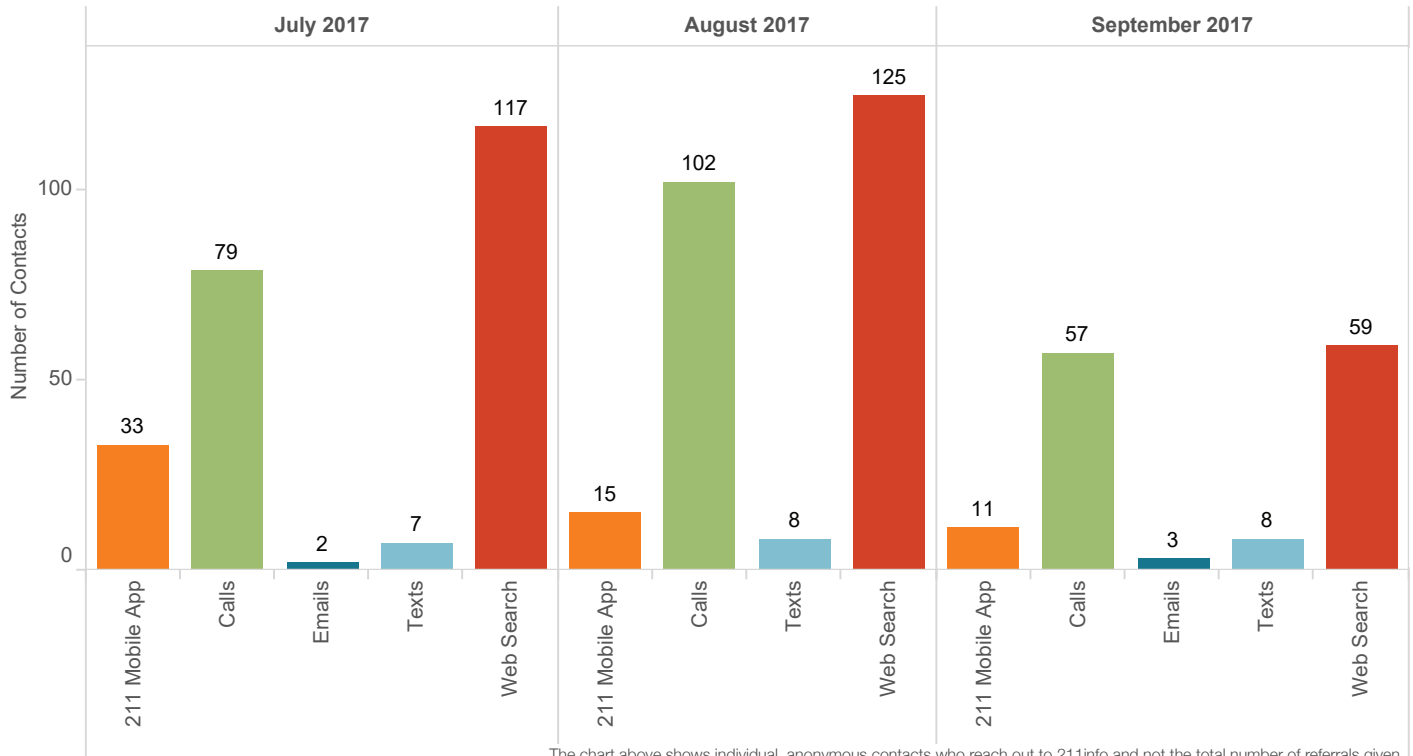


# JOSEPHINE COUNTY

July 2017 - September 2017

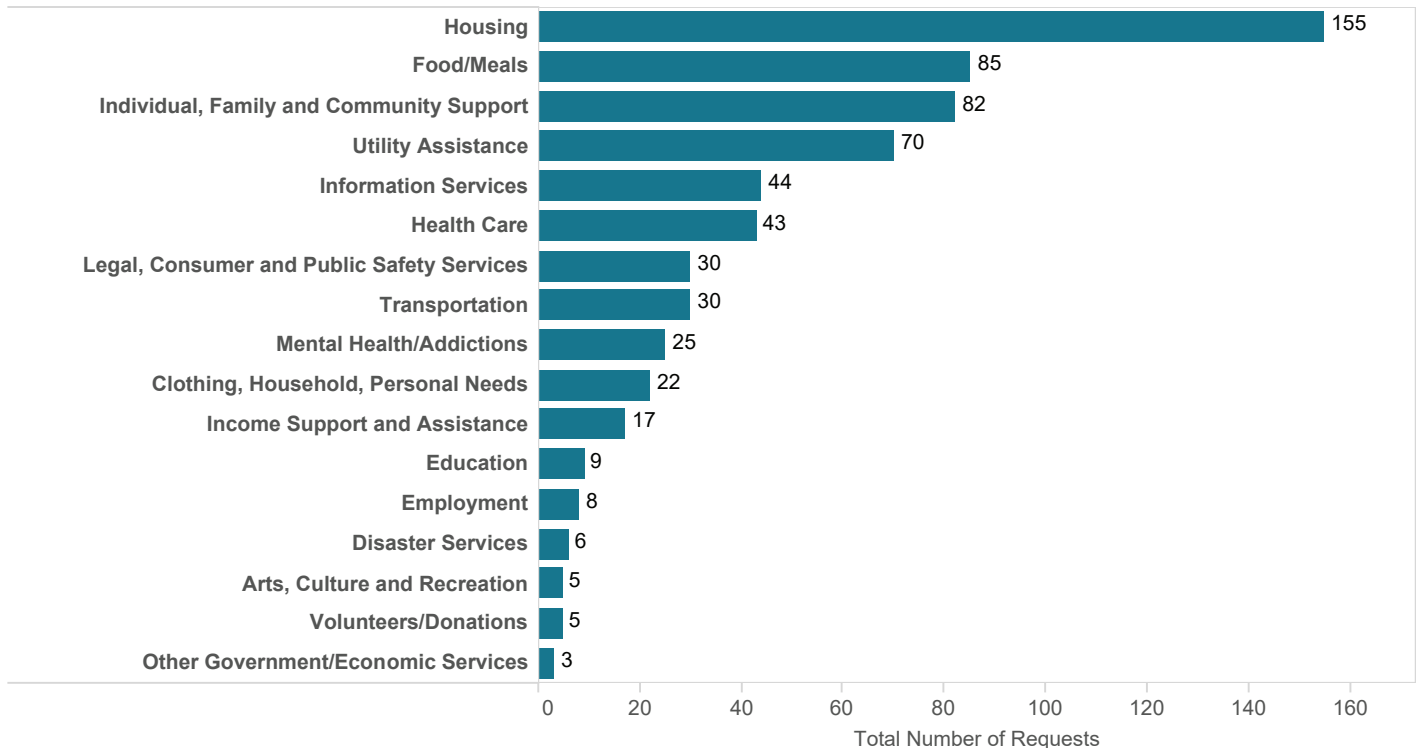


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

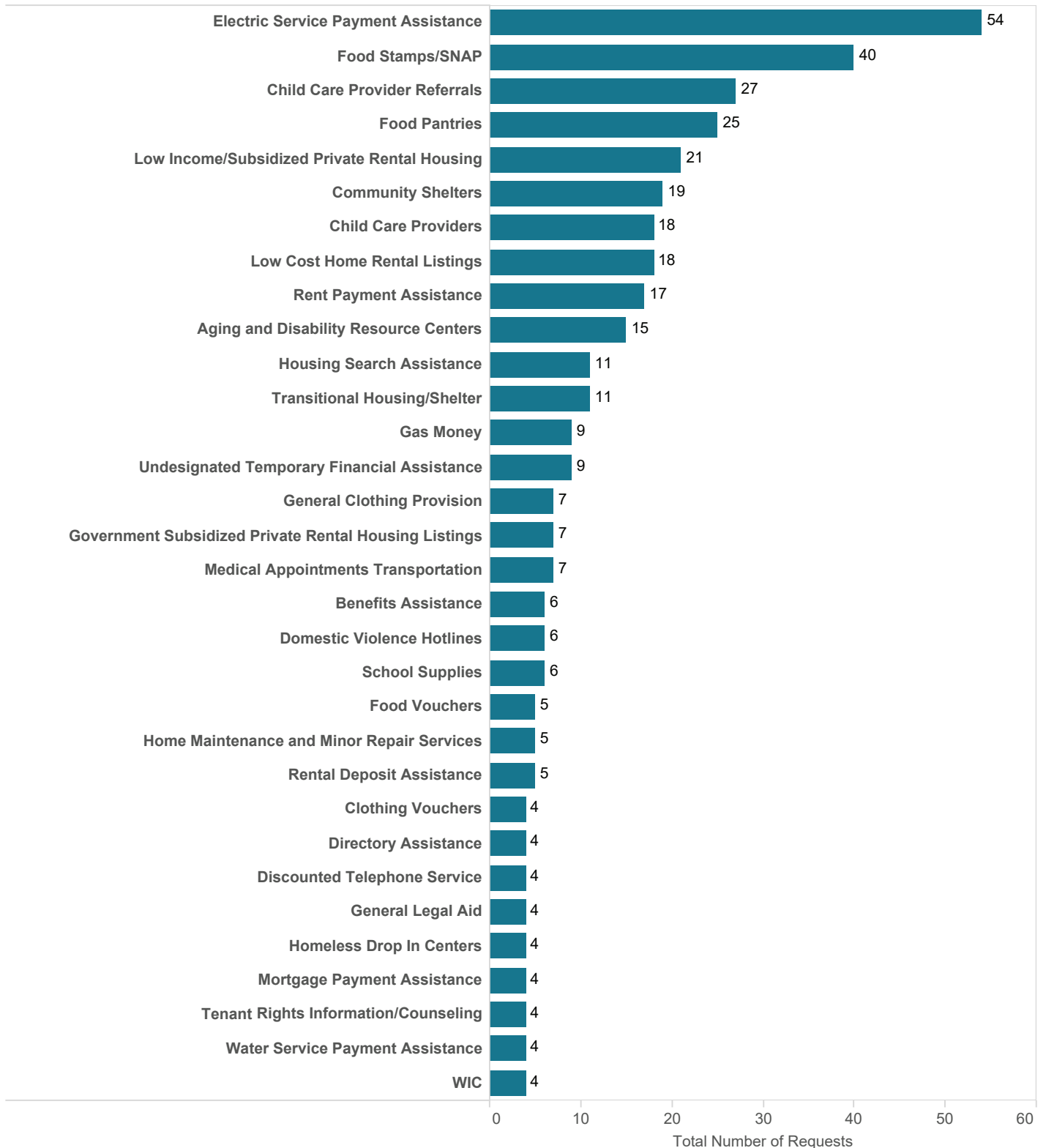


# JOSEPHINE COUNTY

July 2017 - September 2017



## Number of services with four or more requests across all contact types

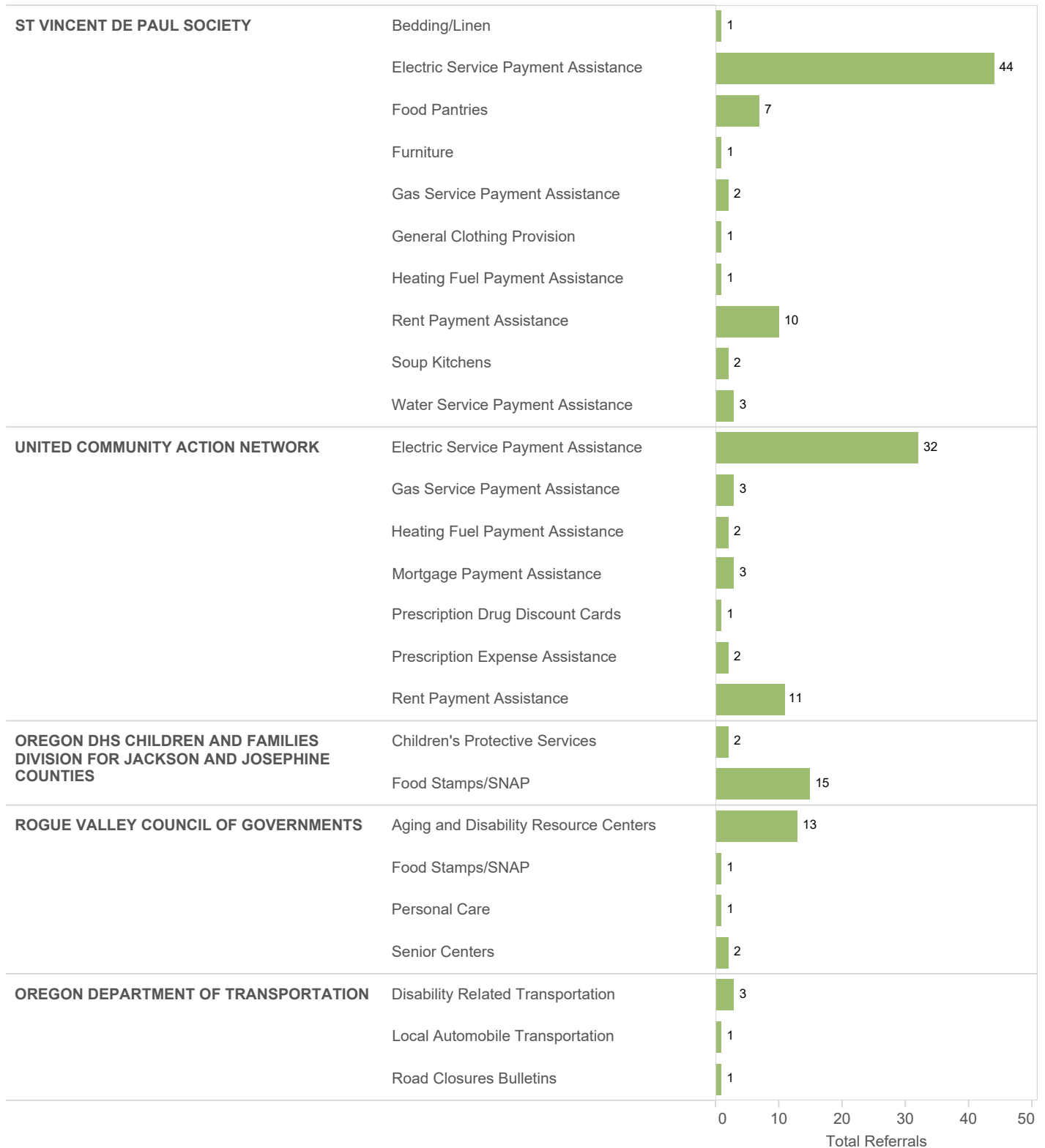


# JOSEPHINE COUNTY

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## Top 5 agencies referred to across all contact types



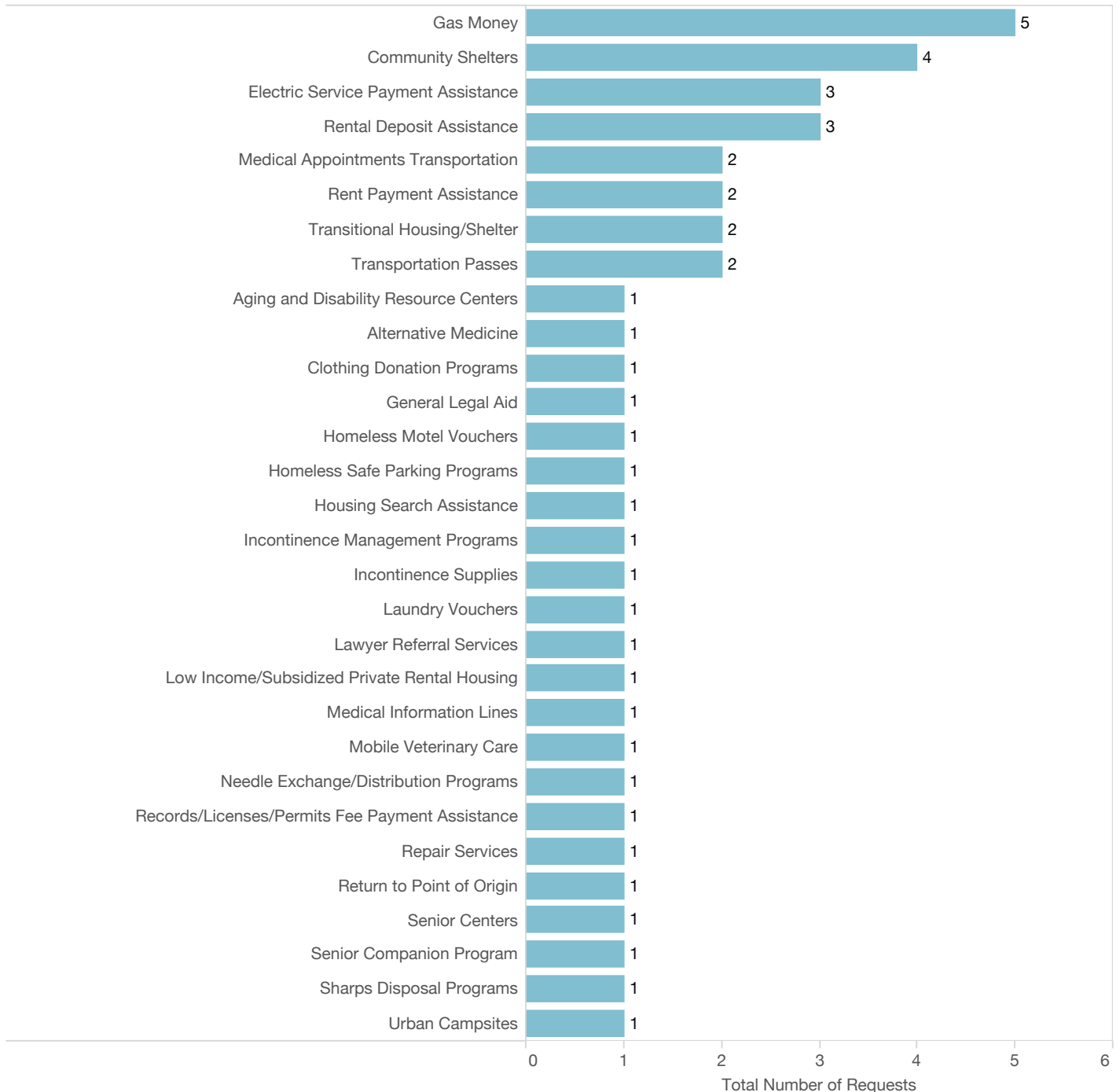
# JOSEPHINE COUNTY

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There were 45 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community. Unmet community services are displayed below.

## What are potential service gaps?



# JOSEPHINE COUNTY

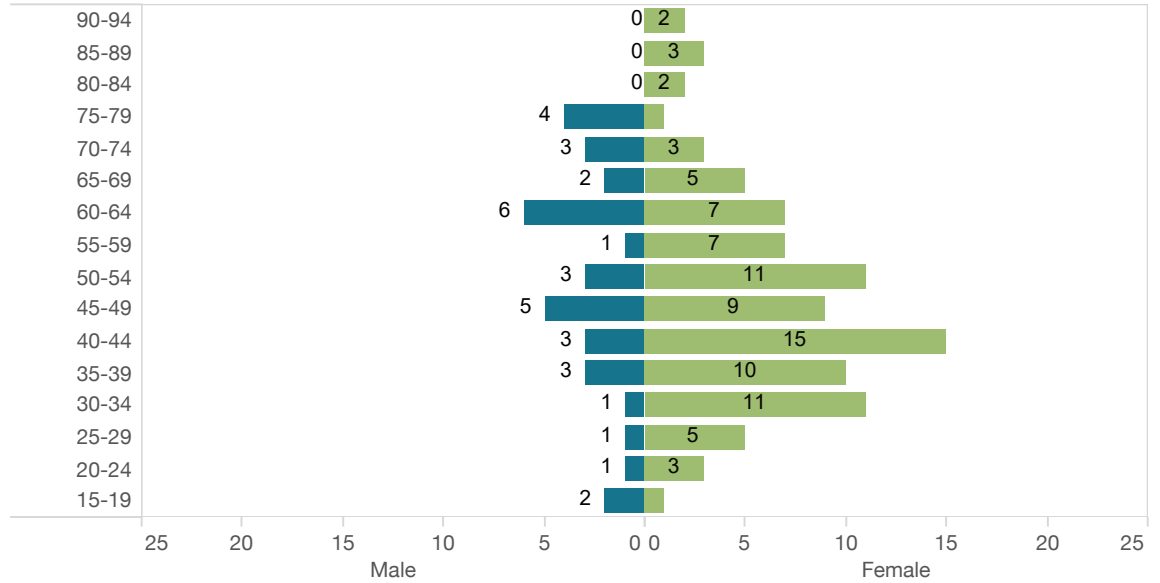
July 2017 - September 2017



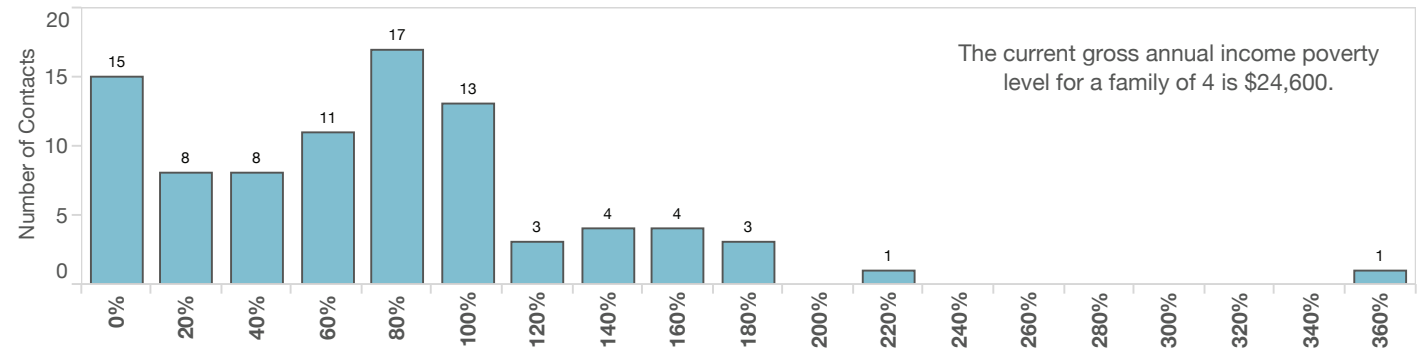
## Age

90-94	1.68%
85-89	2.52%
80-84	1.68%
75-79	4.20%
70-74	5.04%
65-69	5.88%
60-64	10.92%
55-59	6.72%
50-54	10.92%
45-49	10.92%
40-44	13.45%
35-39	9.24%
30-34	8.40%
25-29	4.20%
20-24	1.68%
15-19	2.52%

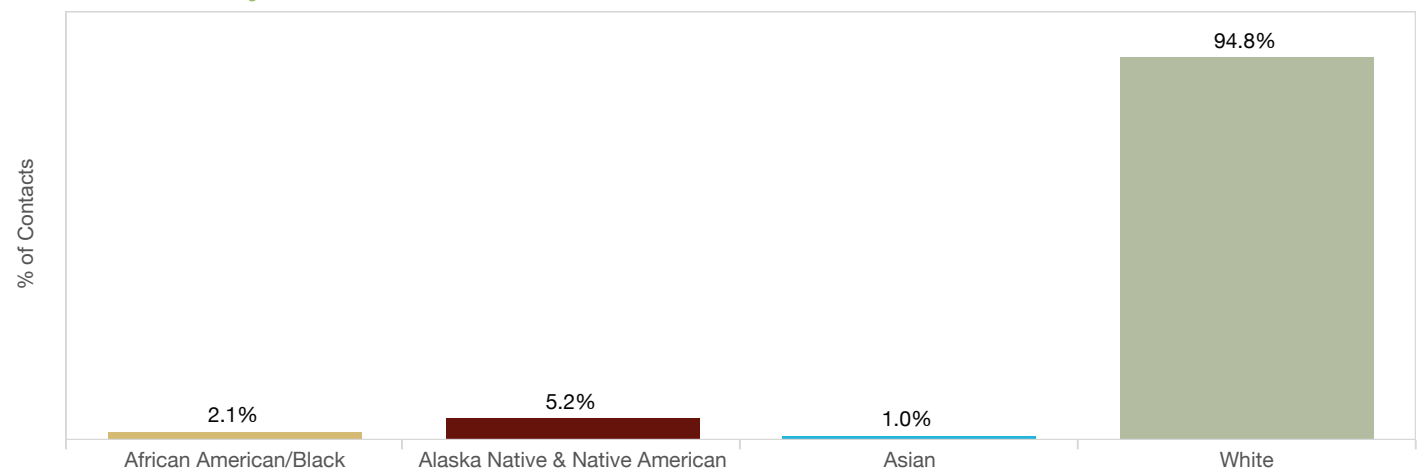
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

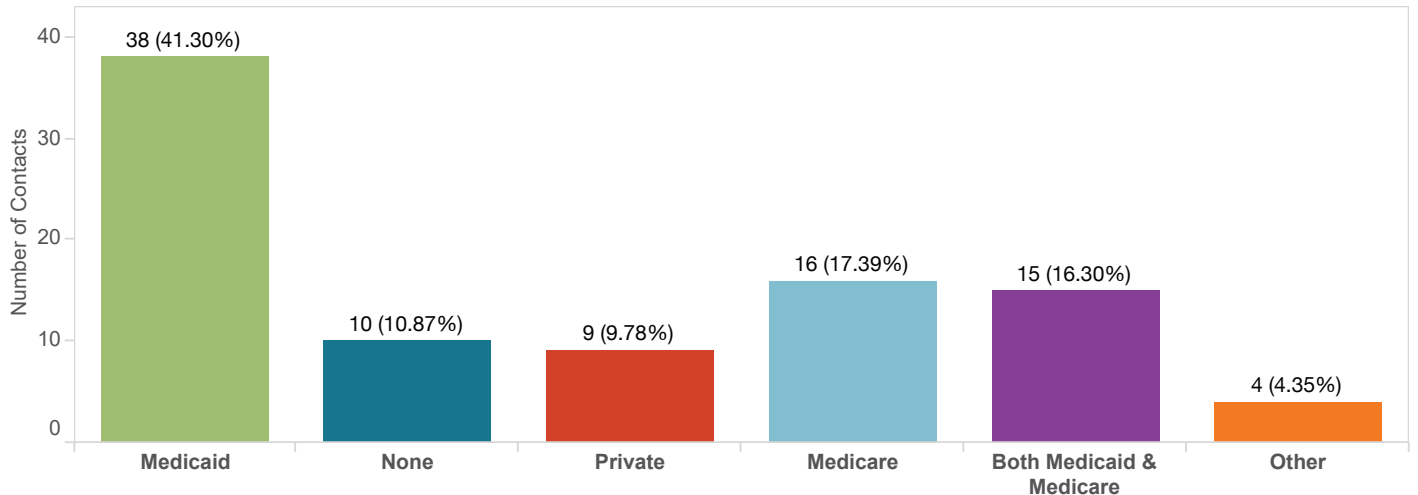


# JOSEPHINE COUNTY

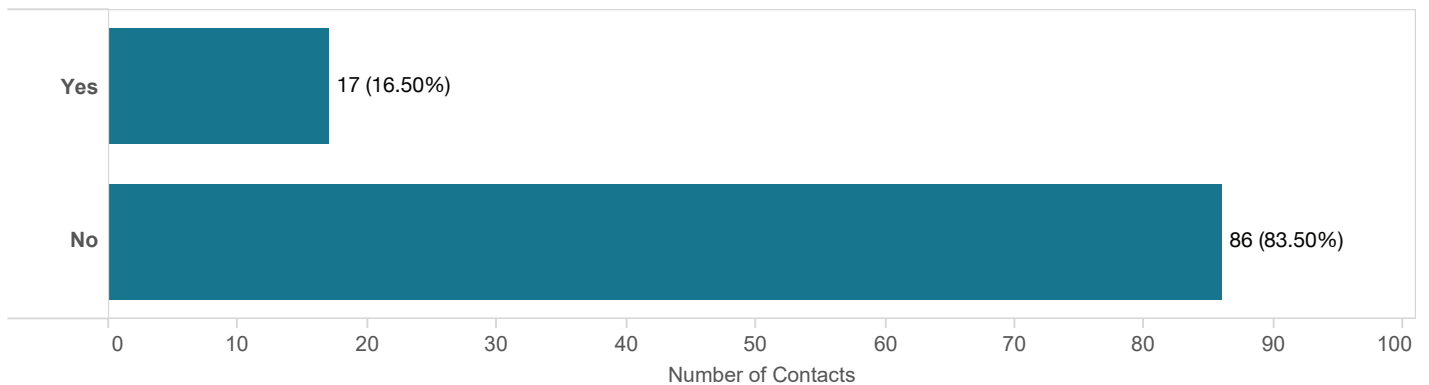
July 2017 - September 2017



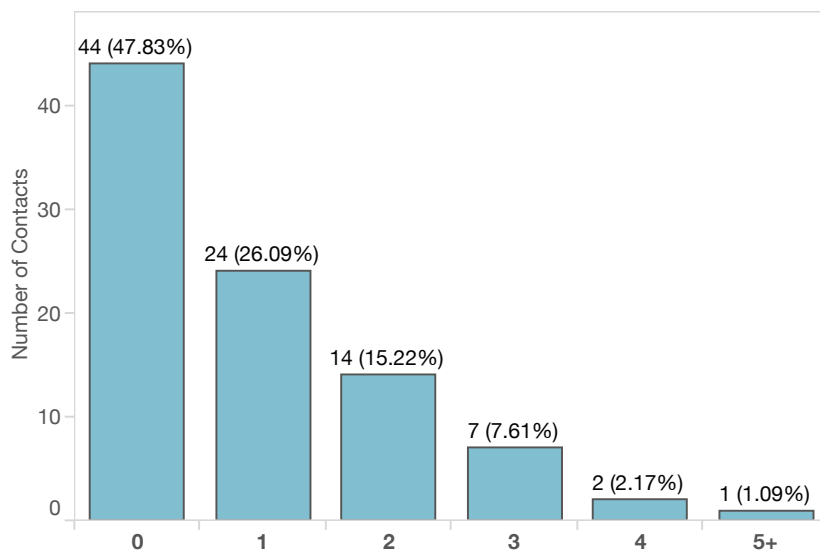
## Health insurance status



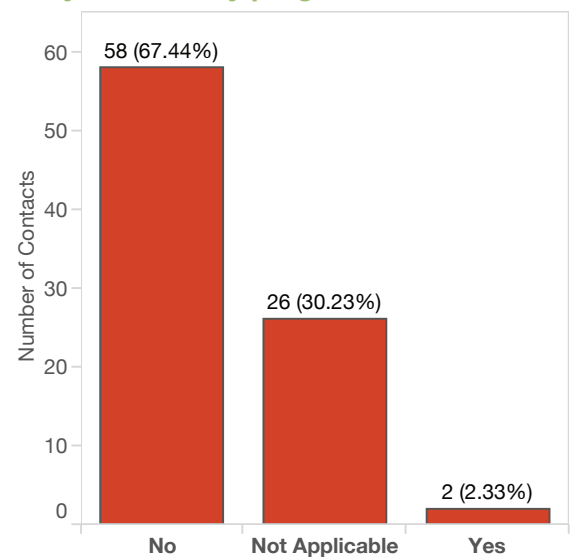
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# JOSEPHINE COUNTY

July 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

