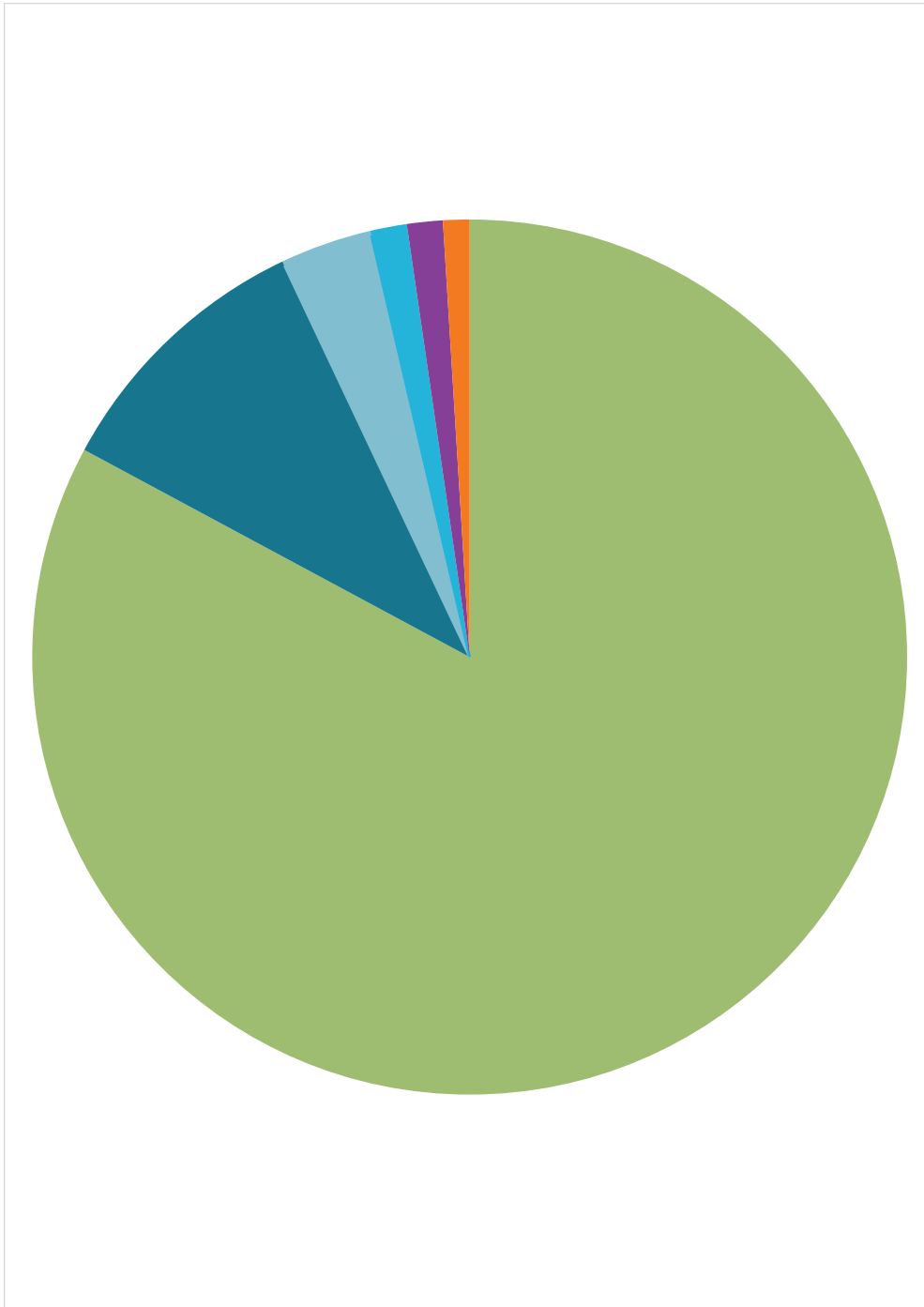


MULTNOMAH COUNTY

July 2017 - September 2017



Percent of contacts by city



Portland	18,204 (86%)
Gresham	1,992 (9%)
Troutdale	452 (2%)
Fairview	255 (1%)
Corbett	145 (1%)
Other	179 (1%)

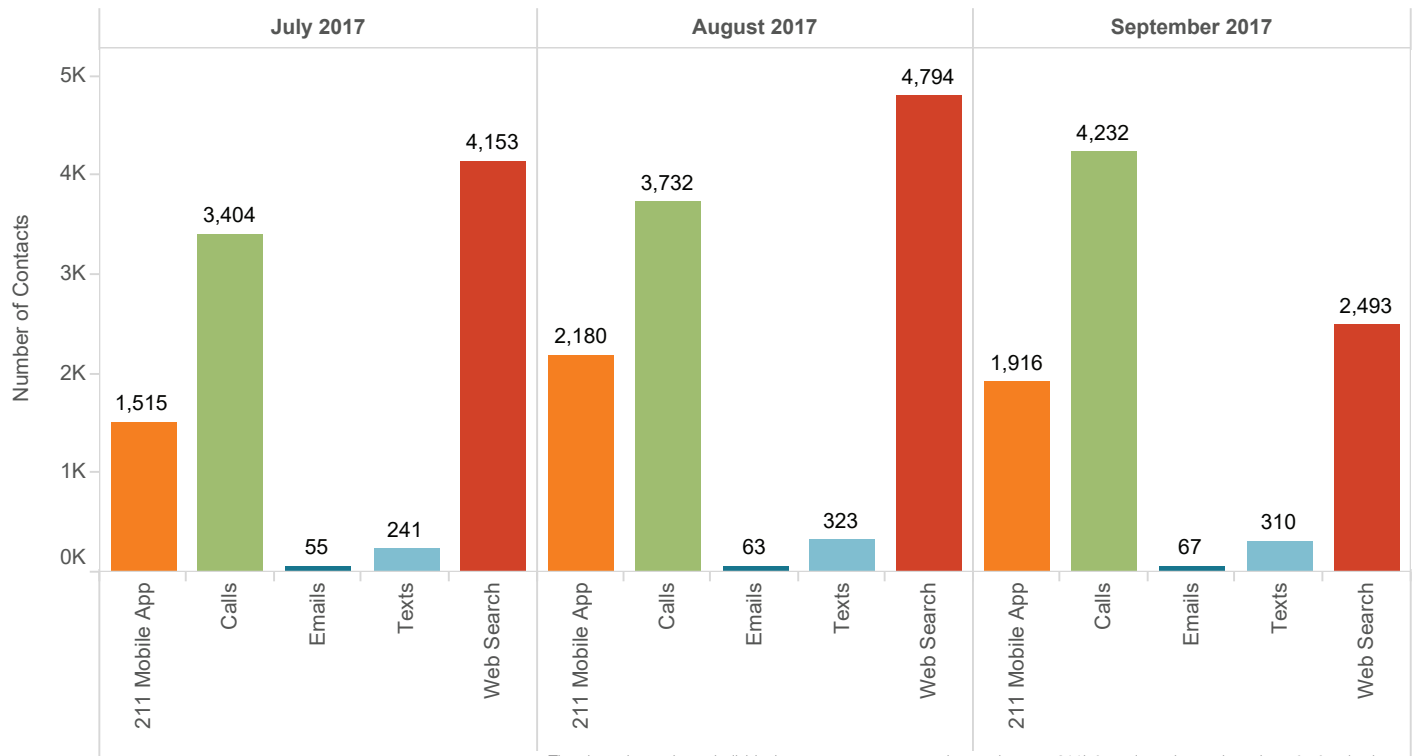
- Portland
- Gresham
- Troutdale
- Fairview
- Corbett
- Other

MULTNOMAH COUNTY

July 2017 - September 2017

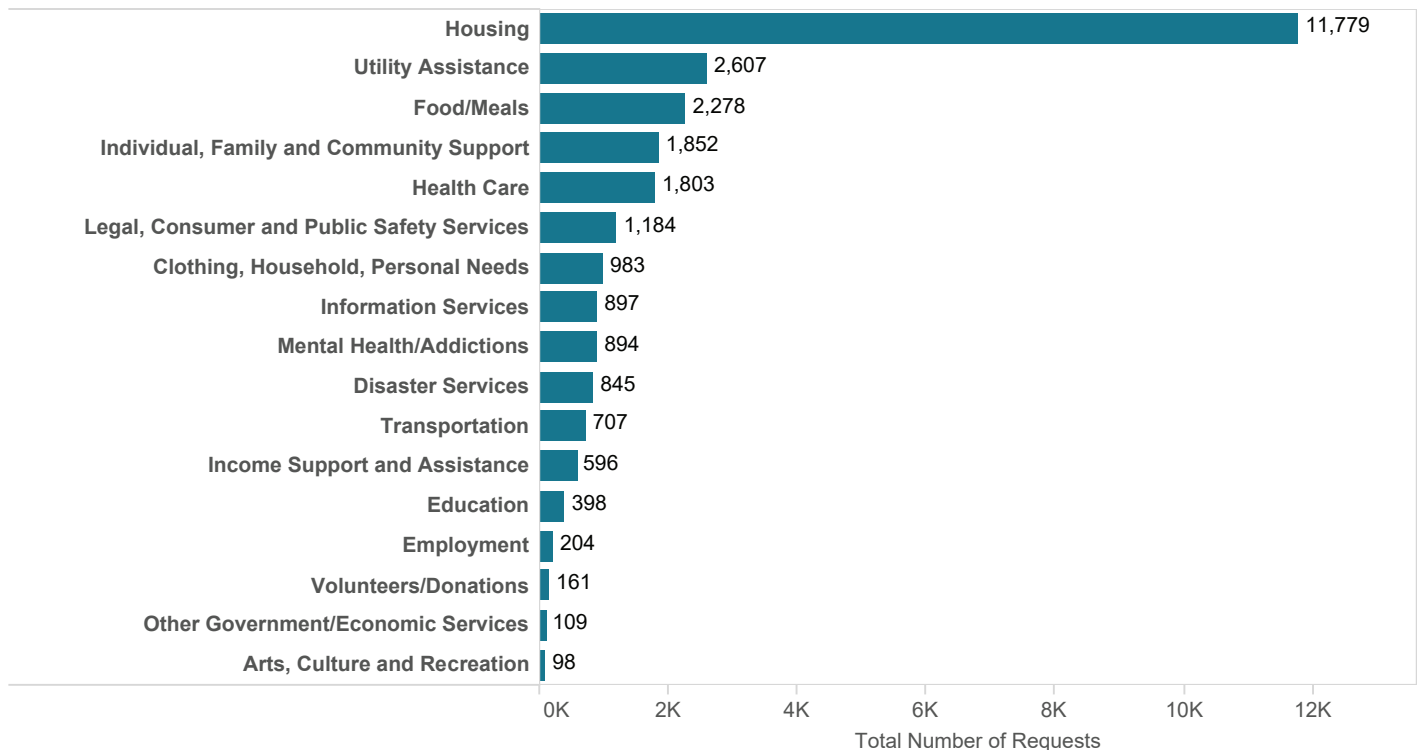


Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need

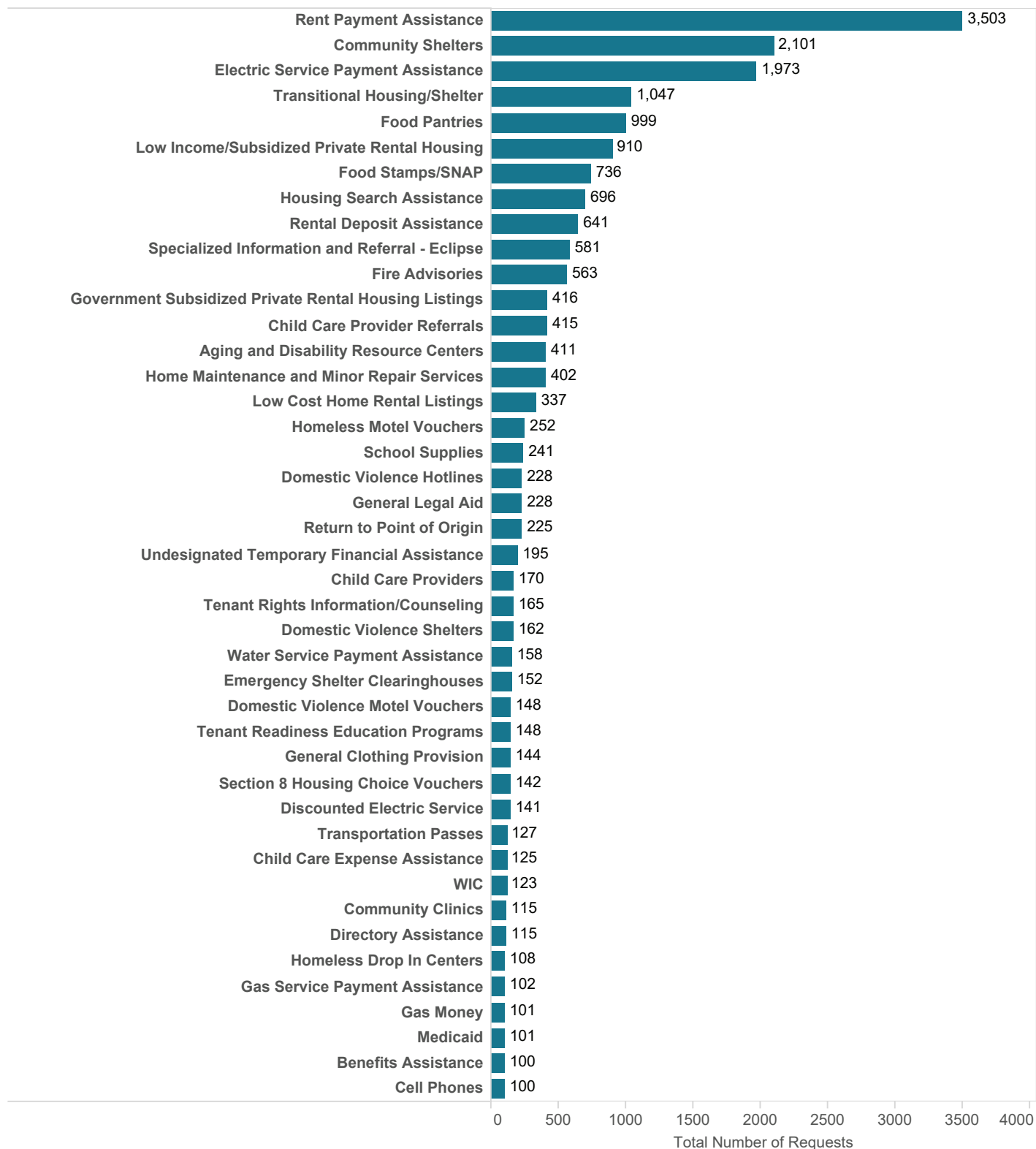


MULTNOMAH COUNTY

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Number of services with 100 or more requests across all contact types



DIAL 211

VISIT 211info.org

EMAIL help@211info.org

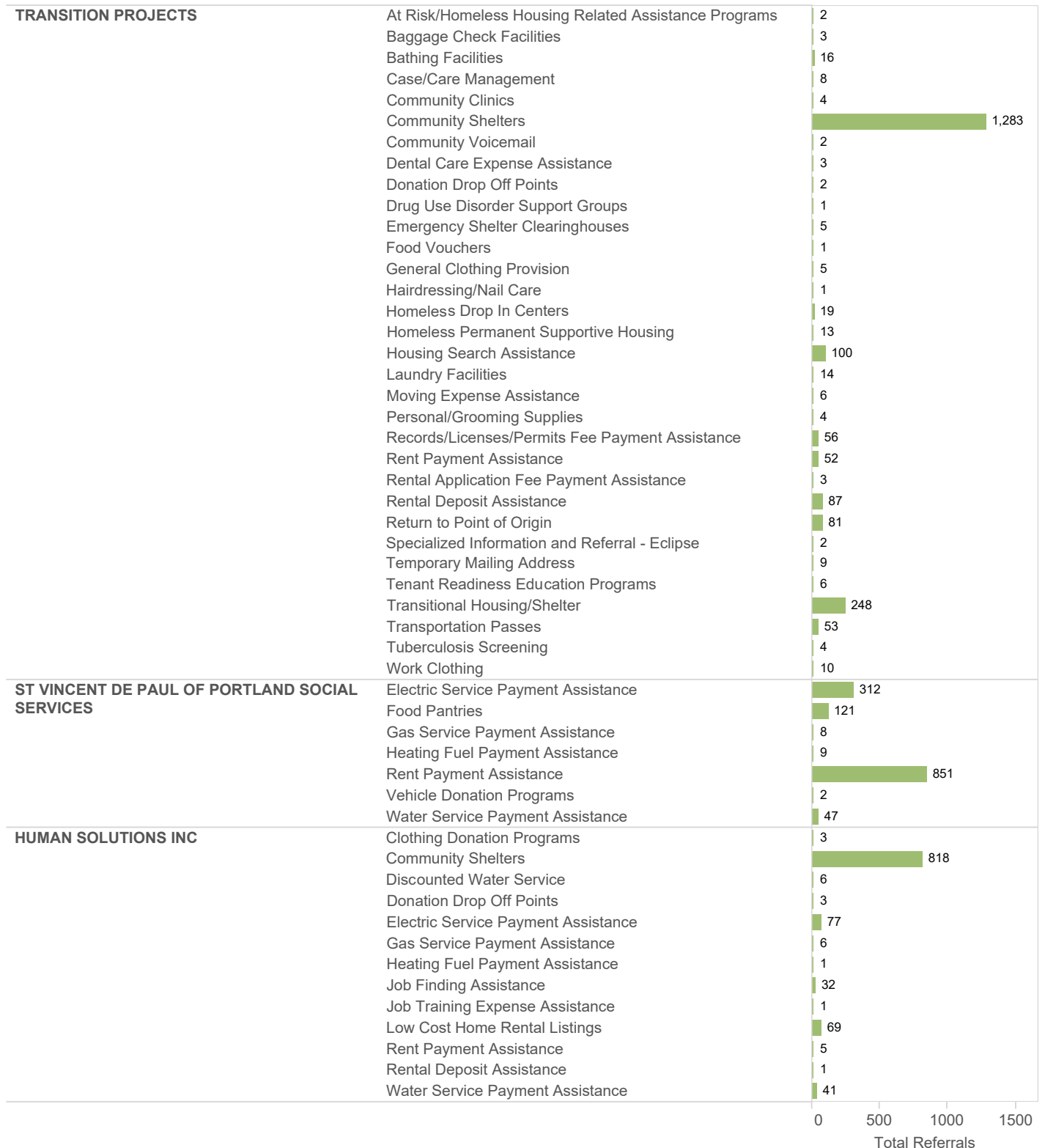
TEXT your zip code to 898211

MULTNOMAH COUNTY

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Top 3 agencies referred to across all contact types



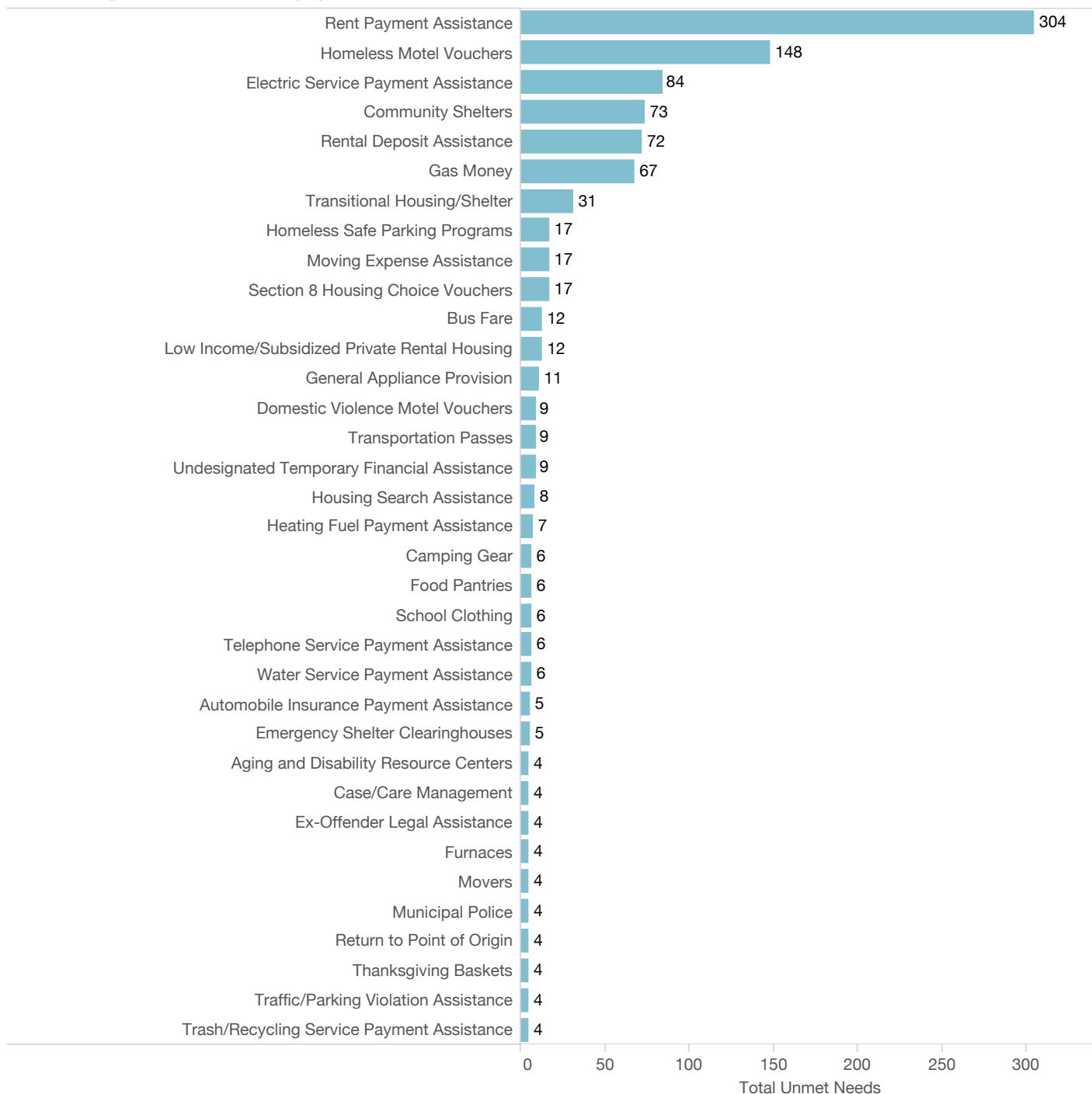
MULTNOMAH COUNTY

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There were 1,186 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community. Unmet community needs with four or more requests are displayed below.

What are potential service gaps?



MULTNOMAH COUNTY

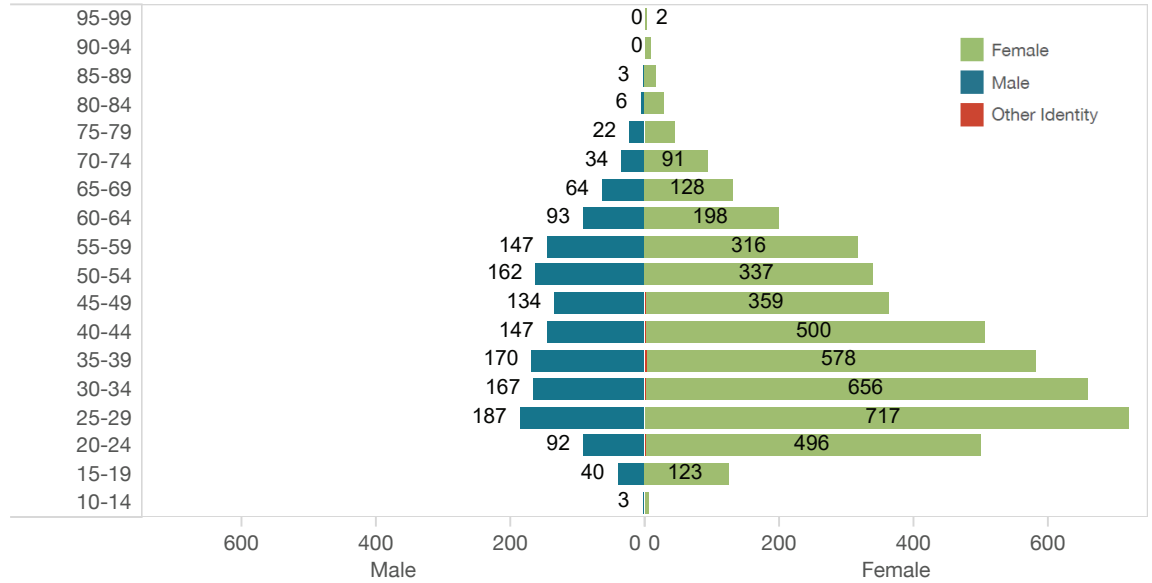
July 2017 - September 2017



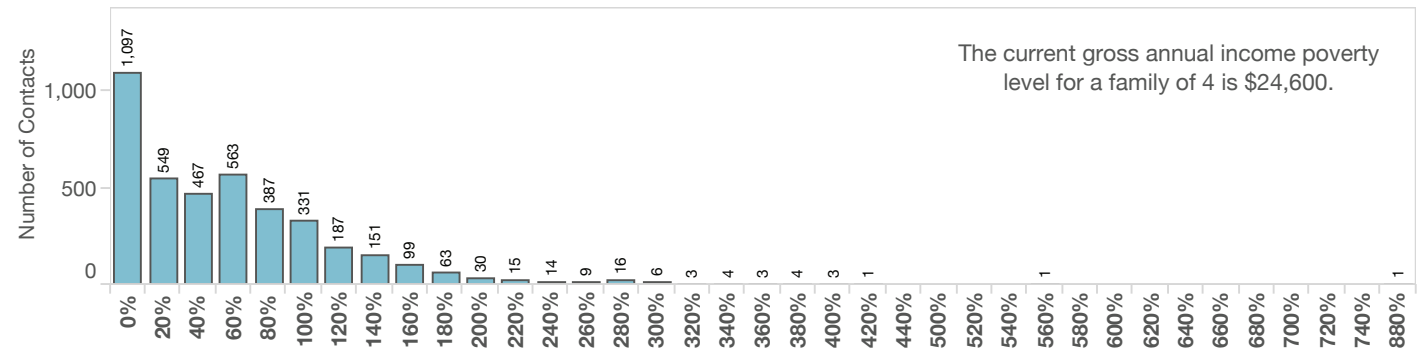
Age

95-99	0.03%
90-94	0.16%
85-89	0.28%
80-84	0.55%
75-79	1.07%
70-74	2.18%
65-69	3.24%
60-64	4.91%
55-59	7.77%
50-54	8.29%
45-49	8.25%
40-44	10.56%
35-39	12.39%
30-34	13.26%
25-29	14.68%
20-24	9.67%
15-19	2.72%
10-14	0.09%

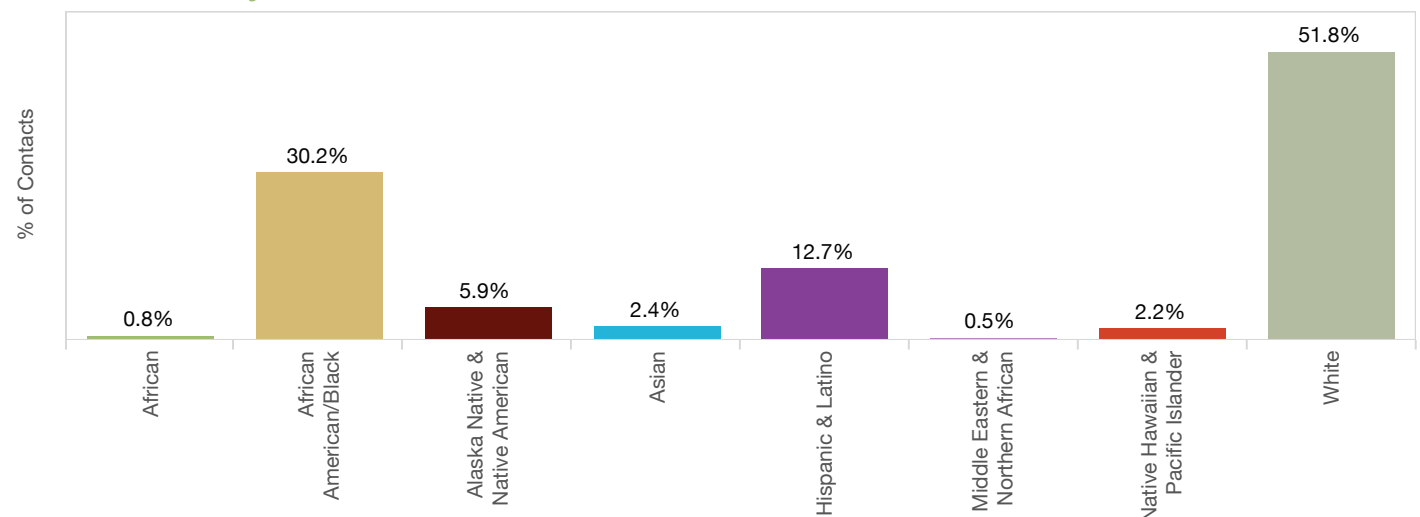
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

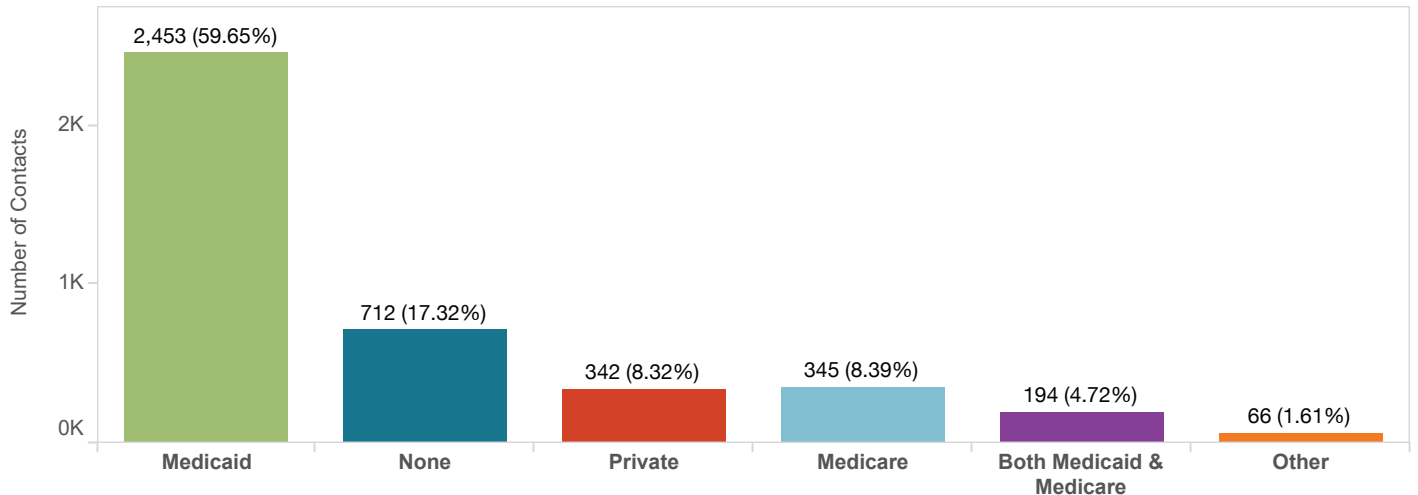


MULTNOMAH COUNTY

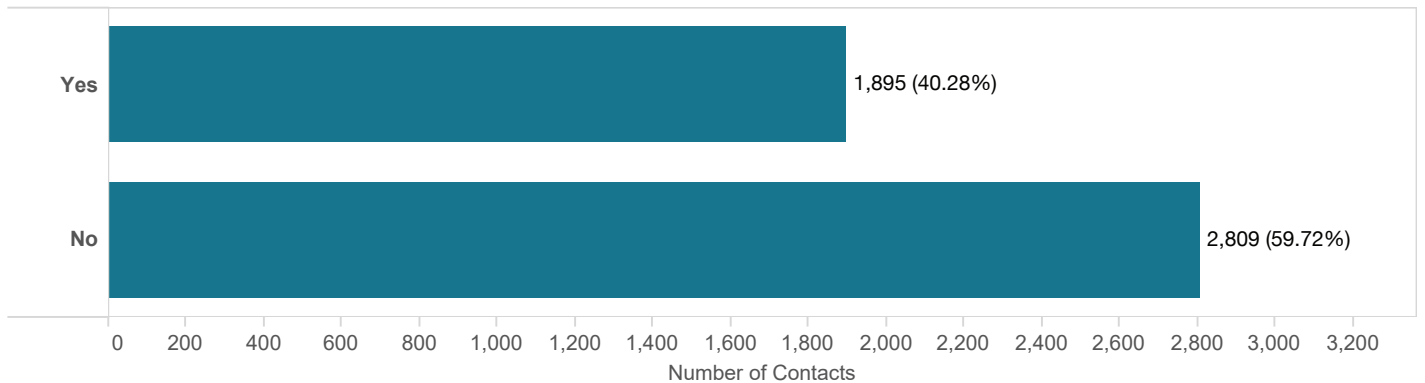
July 2017 - September 2017



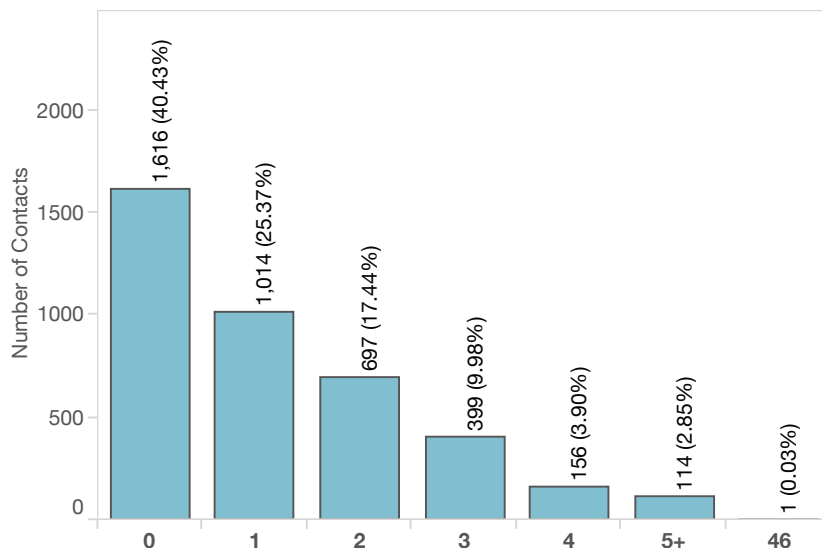
Health insurance status



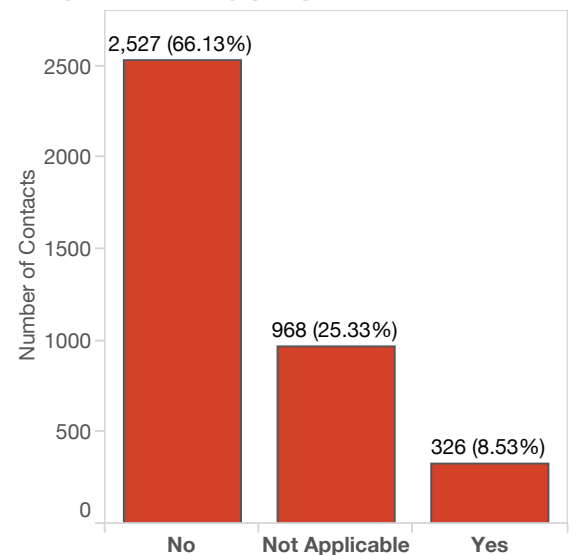
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



MULTNOMAH COUNTY

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How do calls, emails, texts, and web searches vary across 211info's service area?

