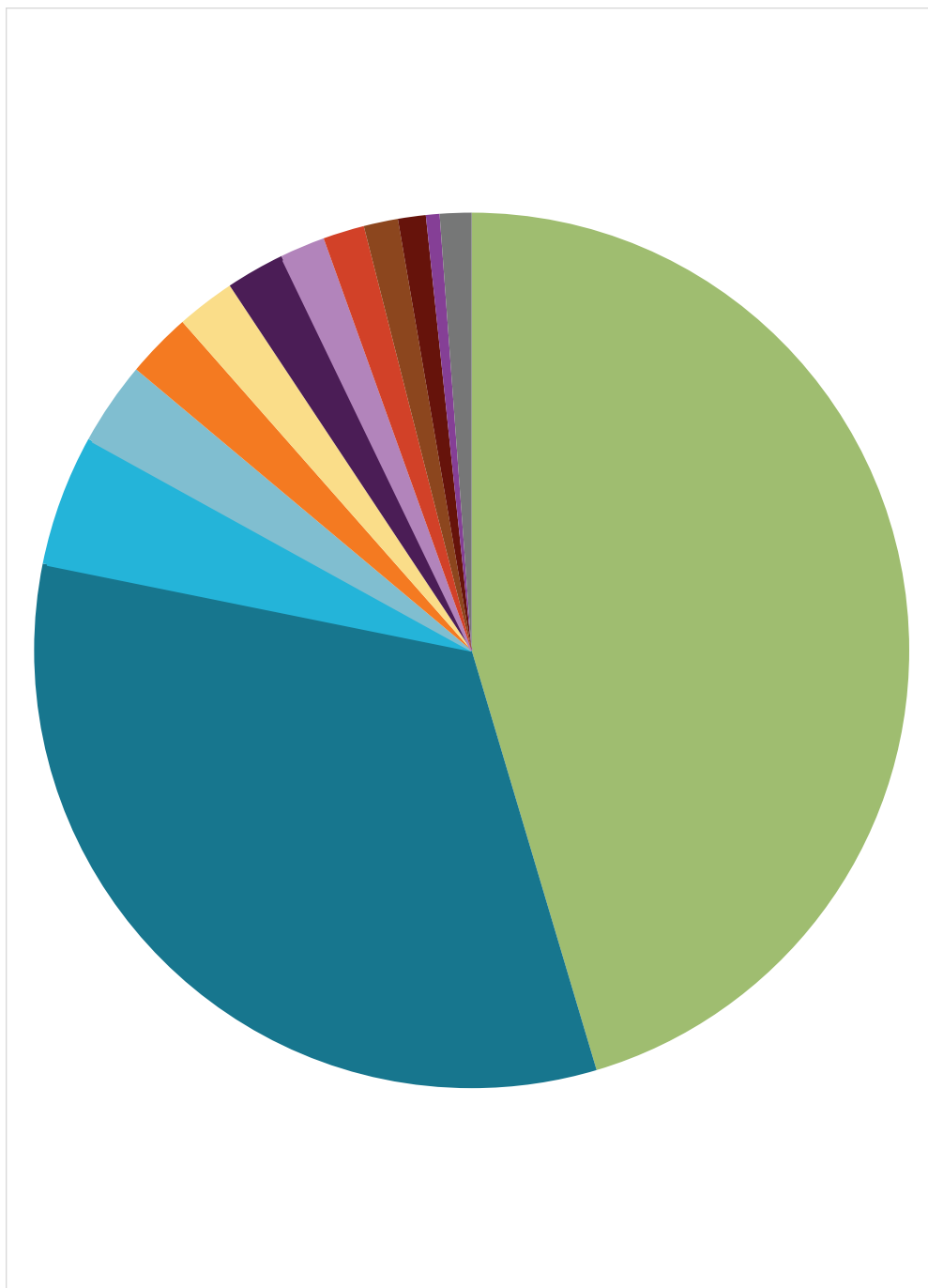


YAMHILL COUNTY

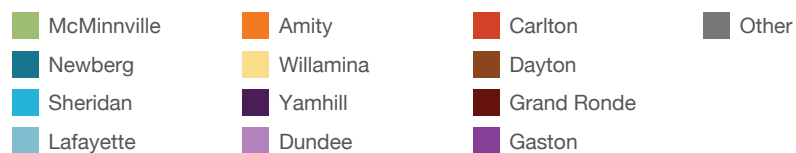
July 2017 - September 2017



Percent of contacts by city



McMinnville	356 (45%)
Newberg	257 (33%)
Sheridan	38 (5%)
Lafayette	24 (3%)
Amity	19 (2%)
Willamina	17 (2%)
Yamhill	17 (2%)
Dundee	13 (2%)
Carlton	12 (2%)
Dayton	10 (1%)
Grand Ronde	8 (1%)
Gaston	4 (1%)
Other	9 (1%)

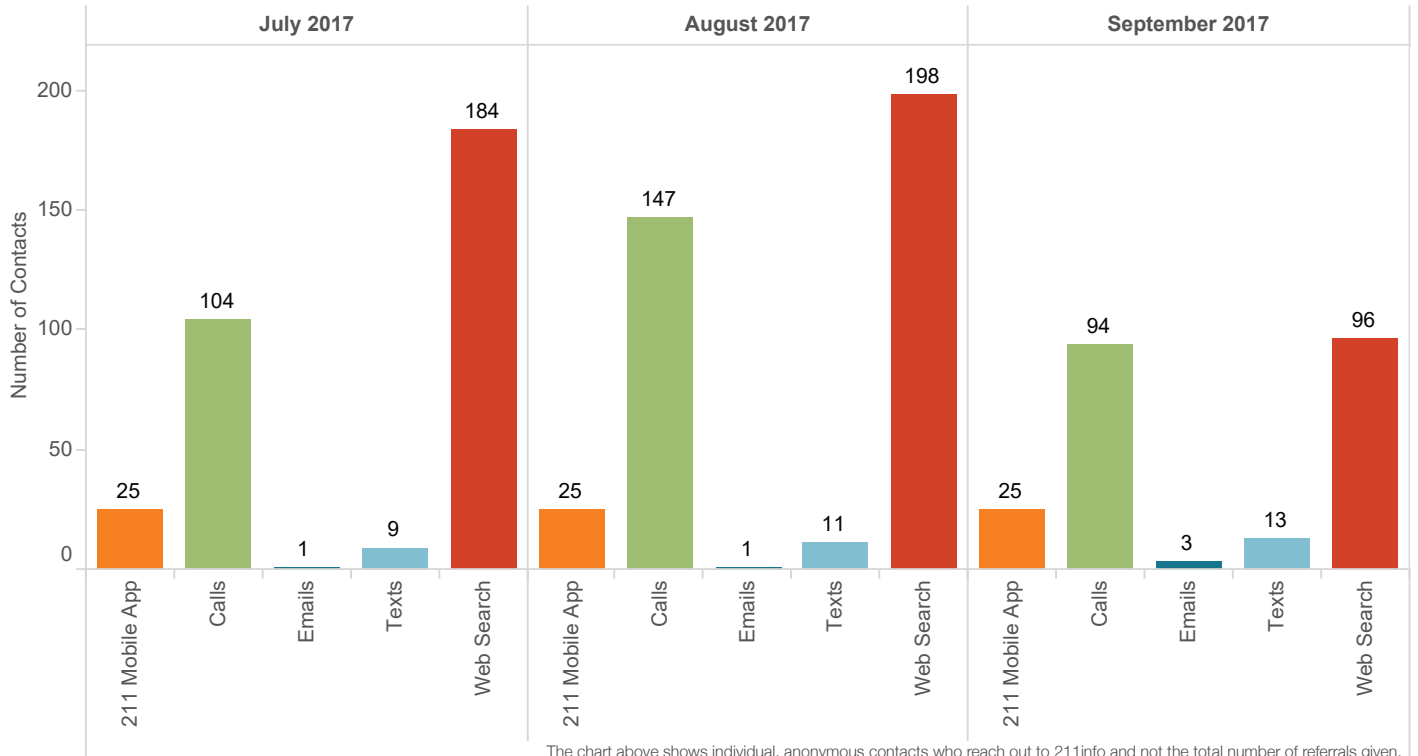


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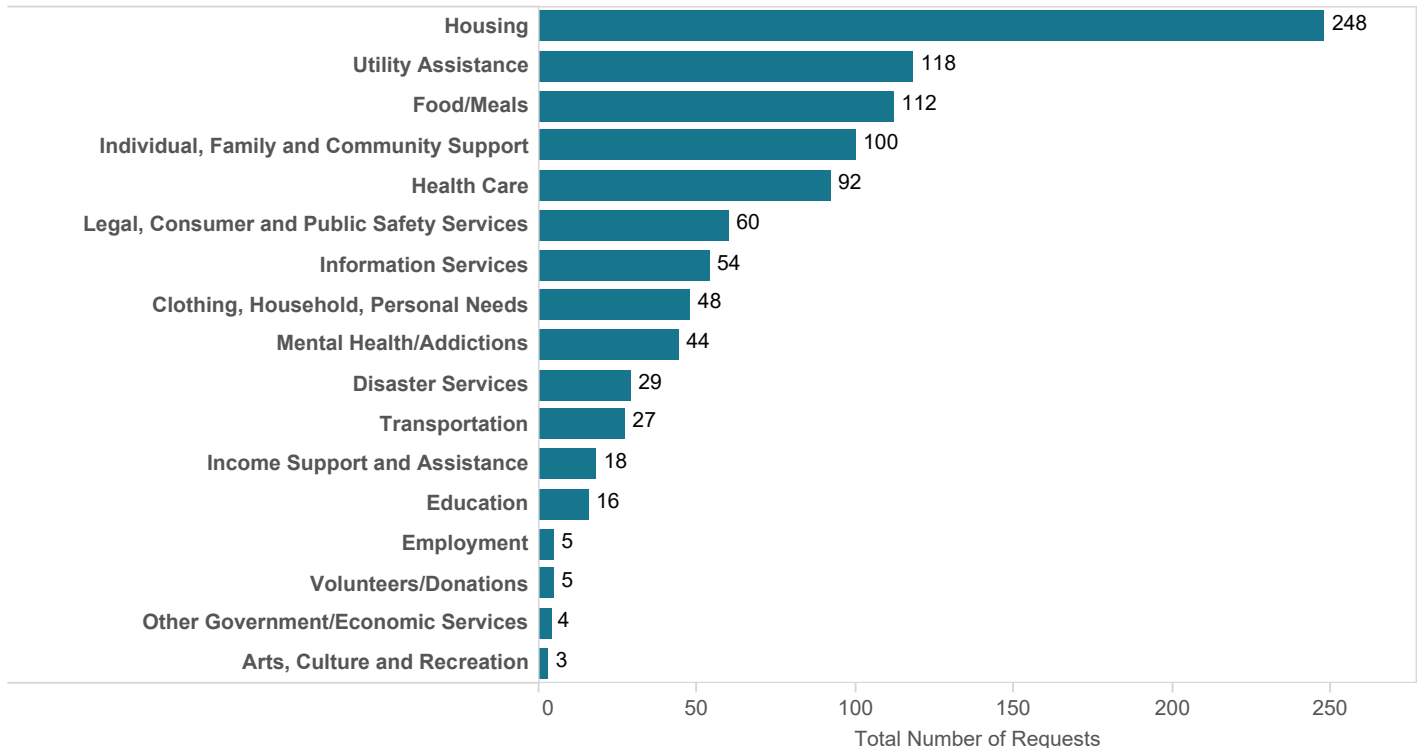


Number of contacts, grouped by month and contact type

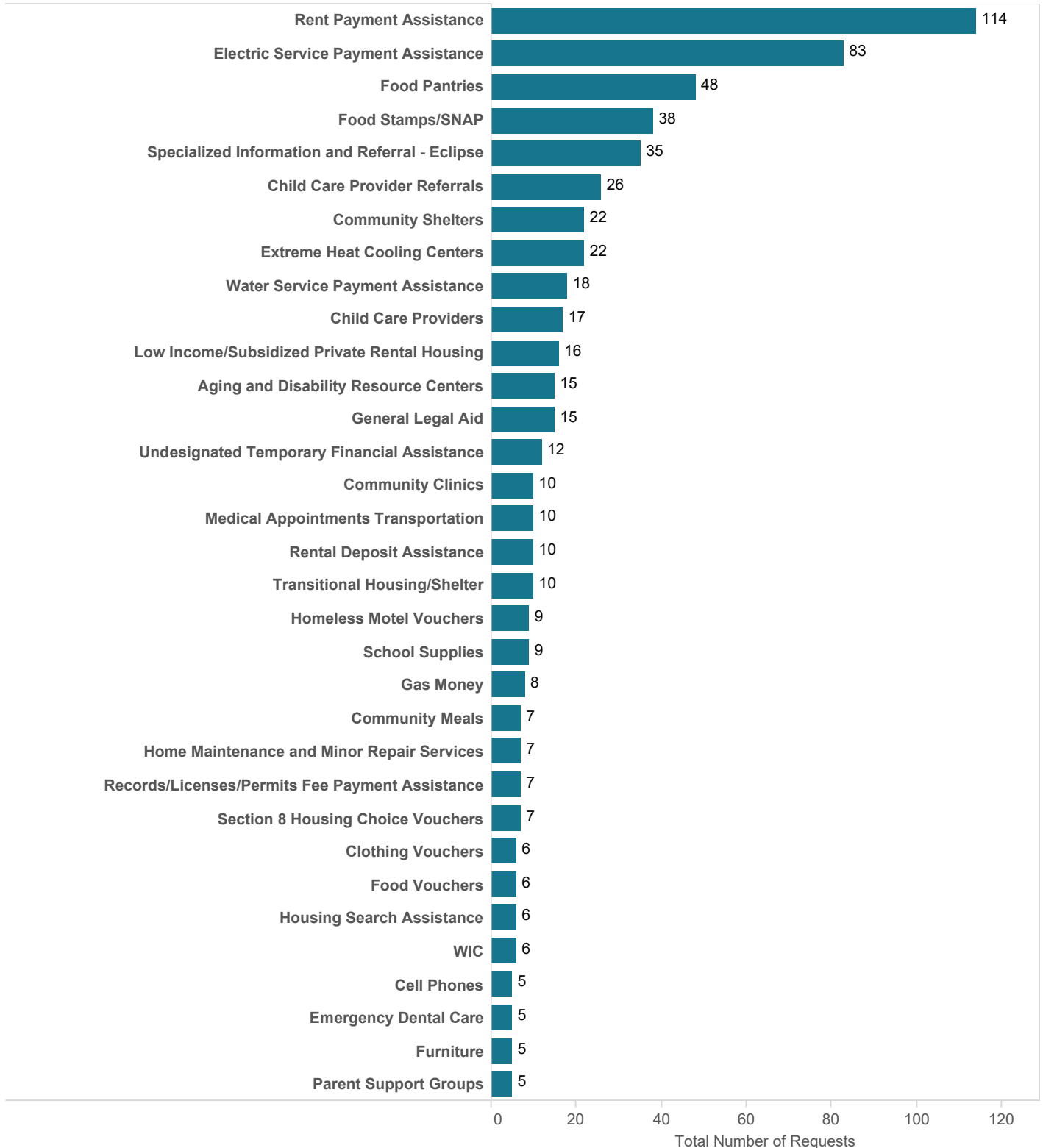


The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need



Number of services with five or more requests across all contact types

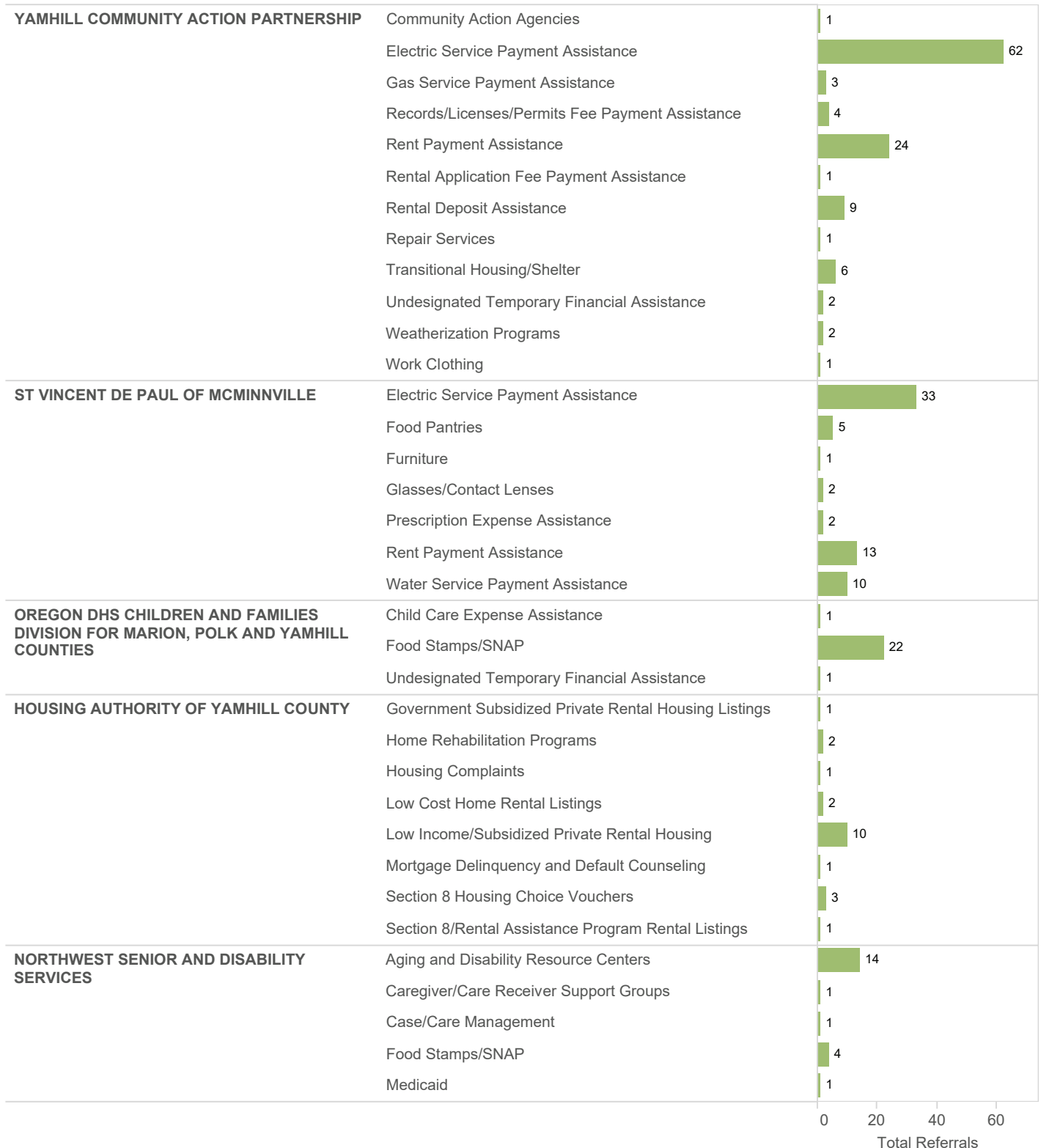


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Top 5 agencies referred to across all contact types



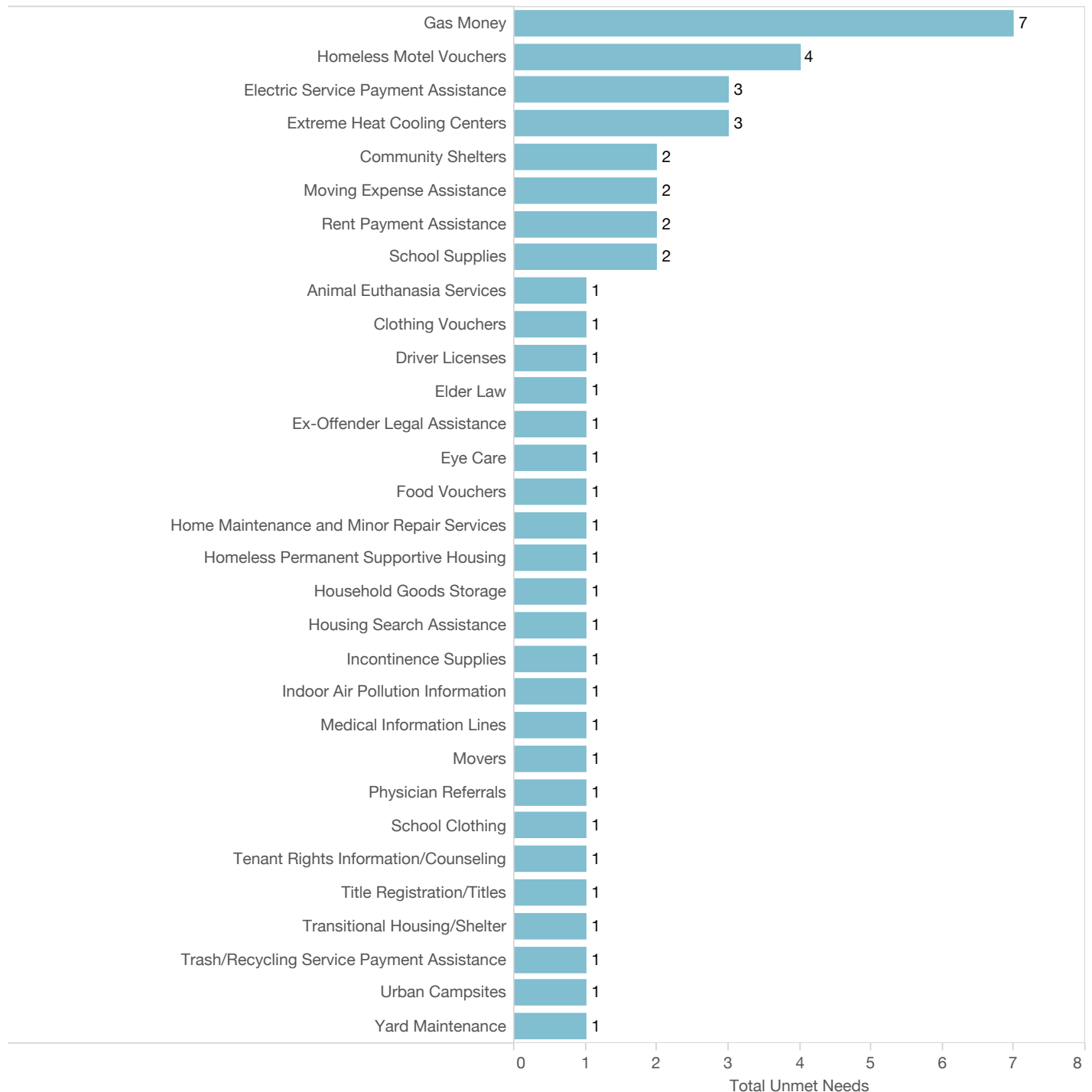
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There were 48 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

What are potential service gaps?



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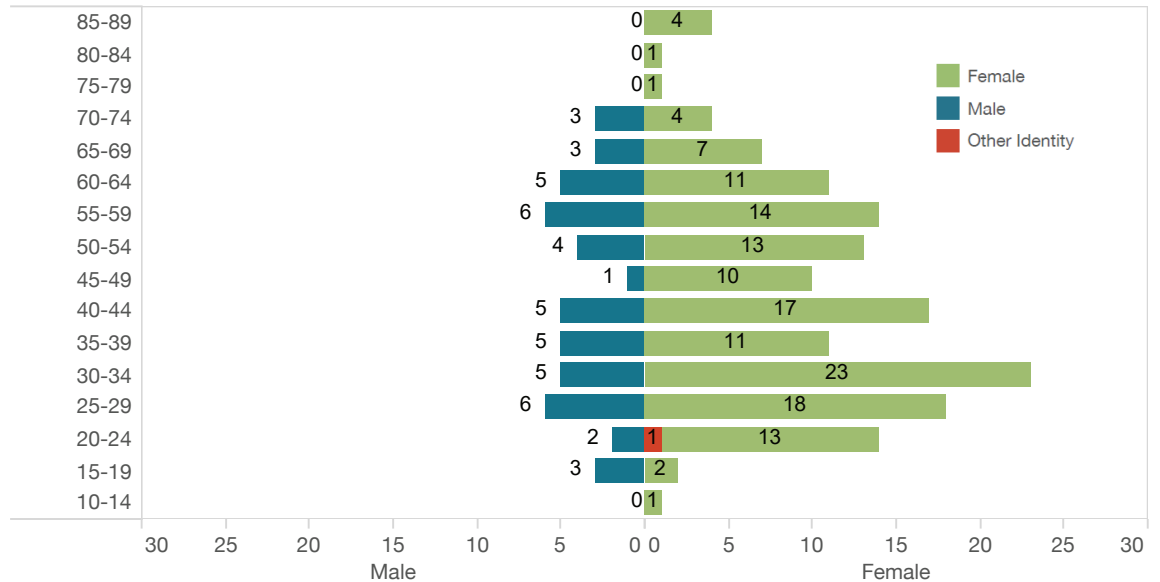
July 2017 - September 2017



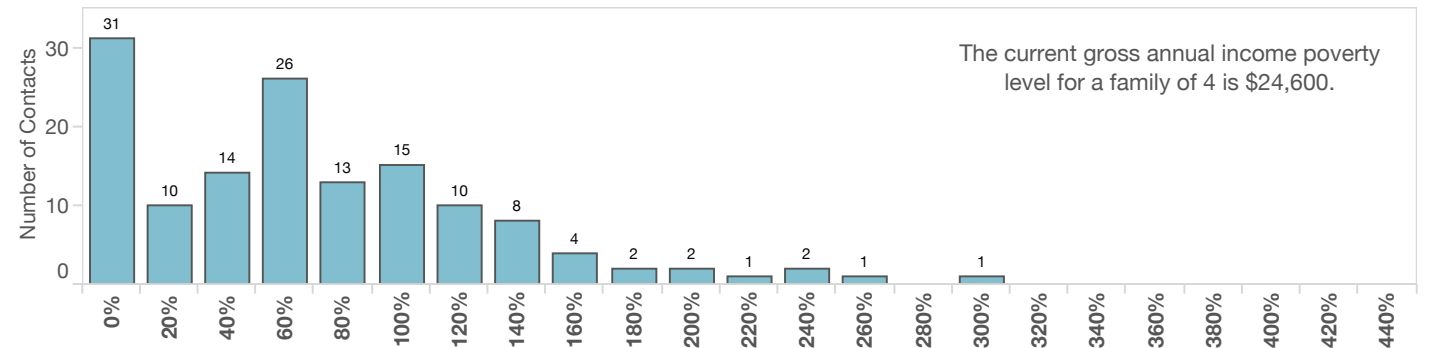
Age

85-89	2.13%
80-84	0.53%
75-79	0.53%
70-74	3.72%
65-69	5.32%
60-64	8.51%
55-59	9.04%
50-54	9.04%
45-49	5.85%
40-44	11.17%
35-39	7.98%
30-34	13.30%
25-29	12.77%
20-24	6.91%
15-19	2.66%
10-14	0.53%

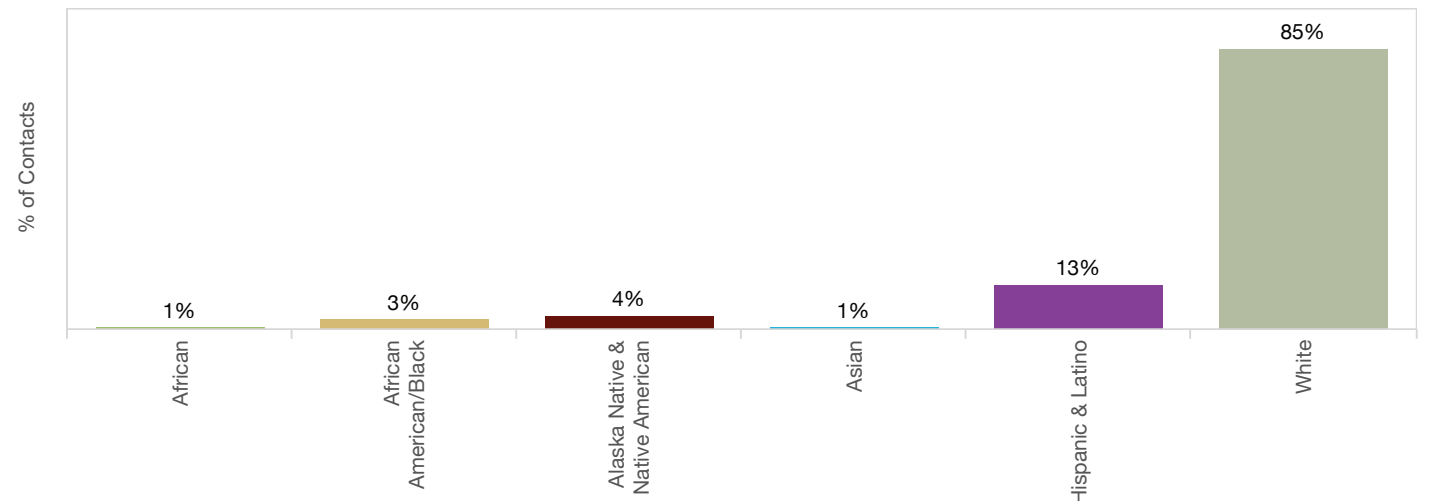
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

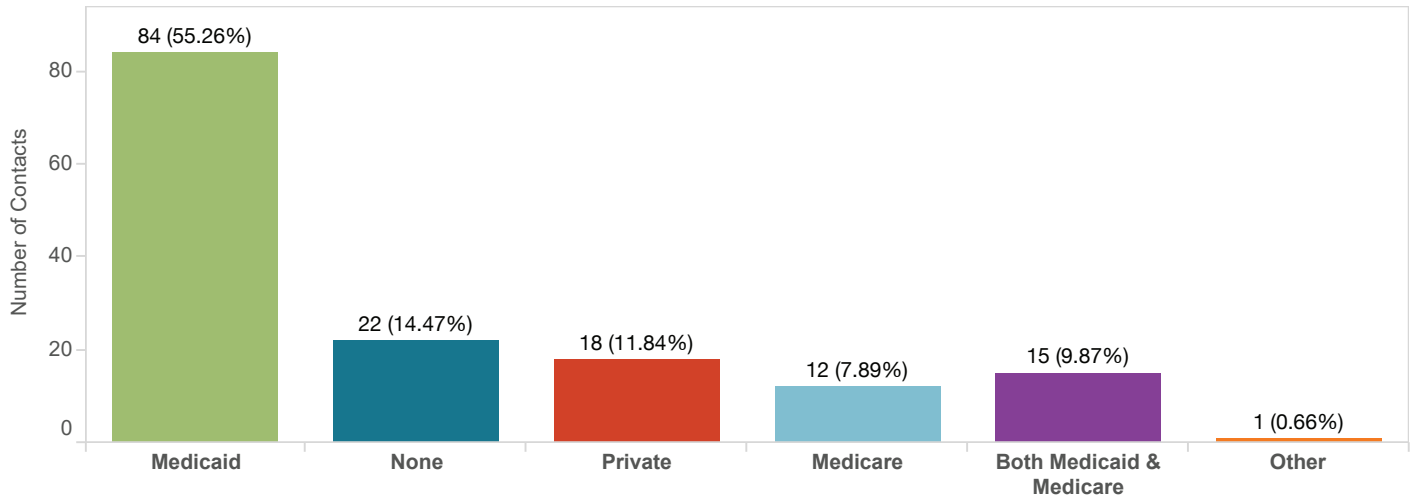


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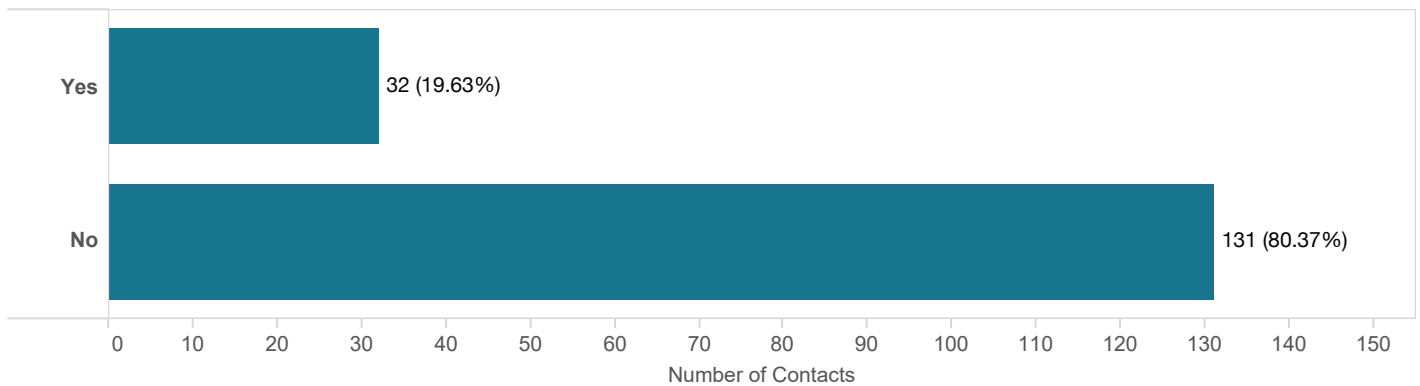
July 2017 - September 2017



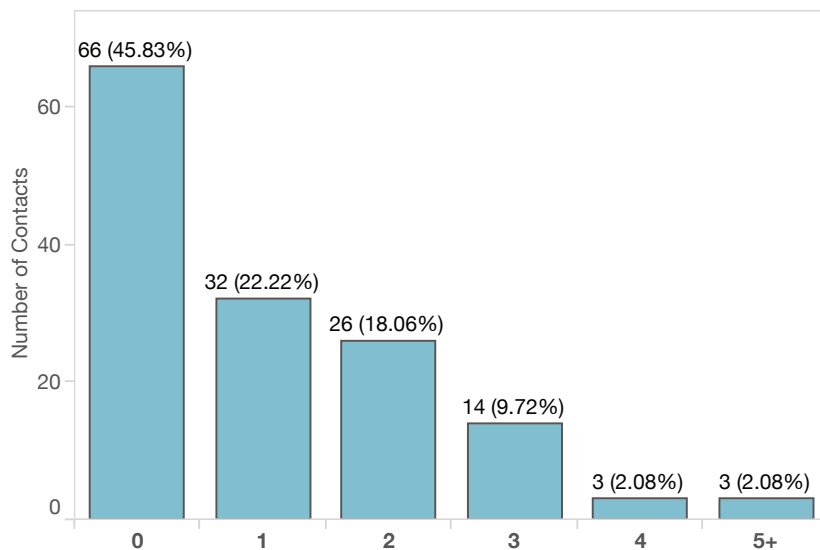
Health insurance status



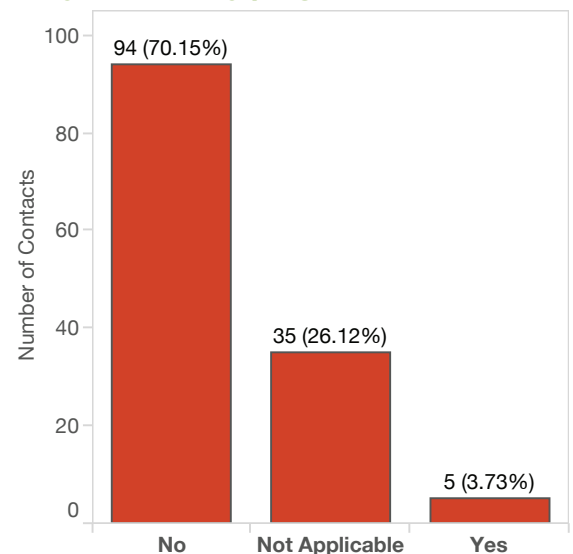
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

