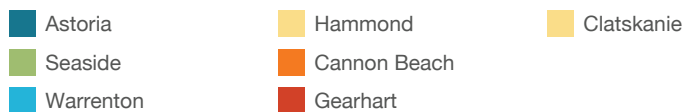
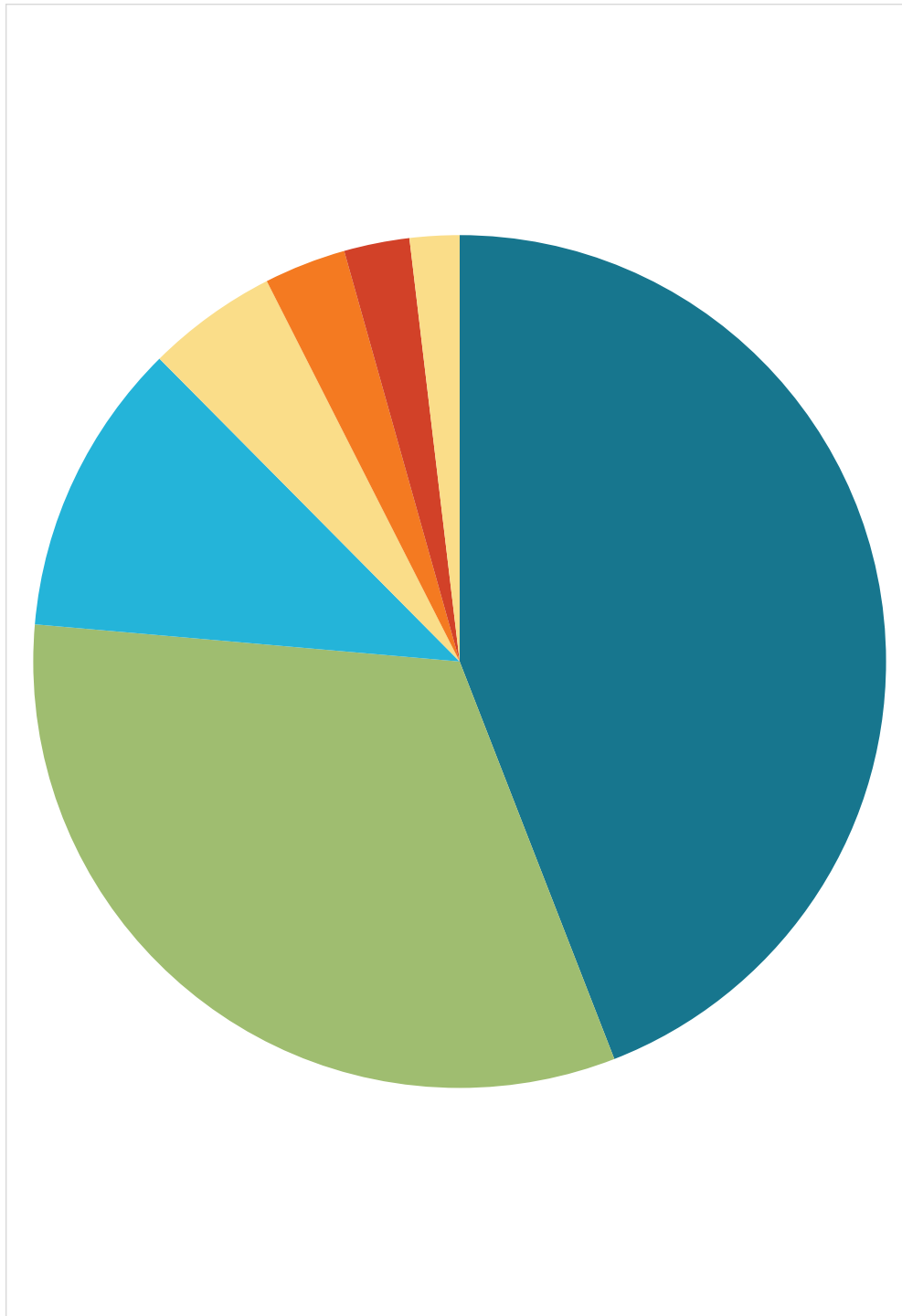


CLATSOP COUNTY

July 2017 - September 2017



Percent of contacts by city



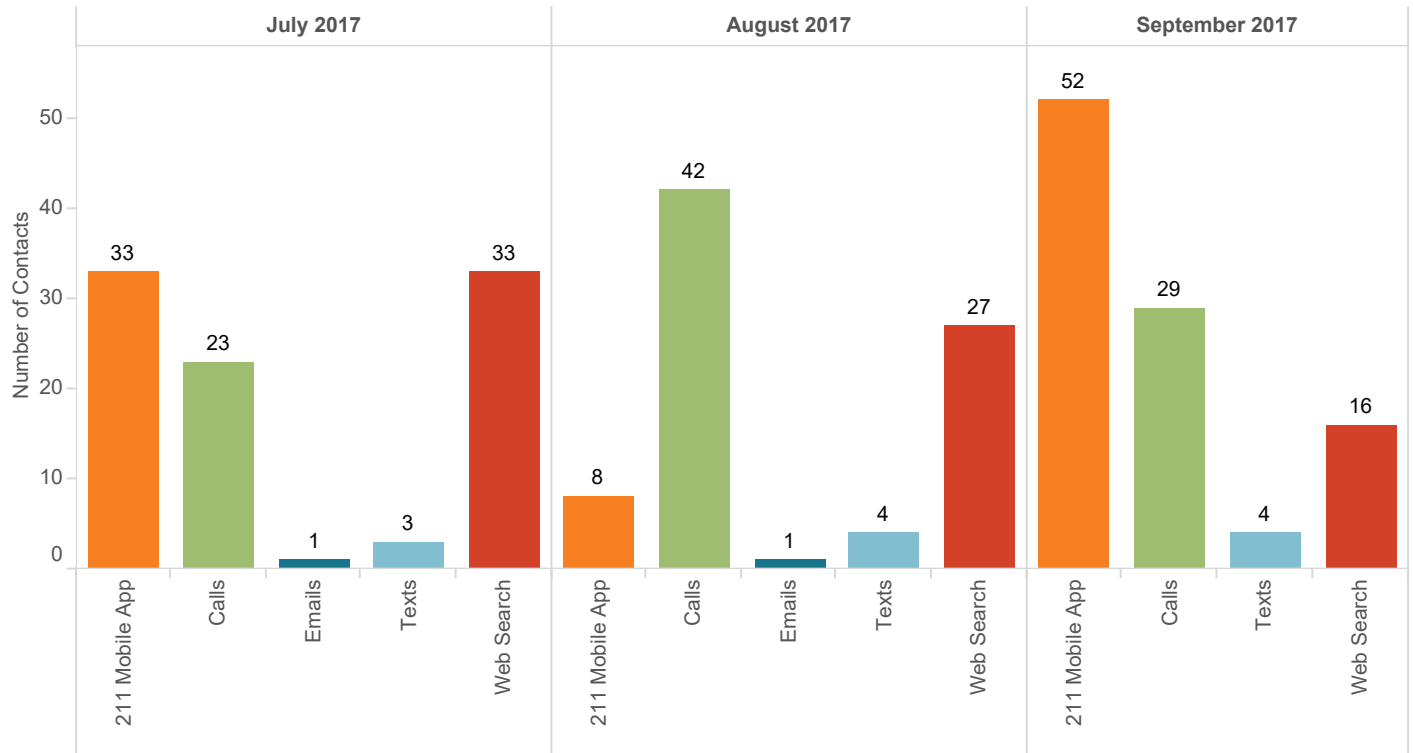
| | |
|---------------------|------------|
| Astoria | 71 (44.7%) |
| Seaside | 52 (32.7%) |
| Warrenton | 18 (11.3%) |
| Hammond | 8 (5.0%) |
| Cannon Beach | 5 (3.1%) |
| Gearhart | 4 (2.5%) |
| Clatskanie | 3 (1.9%) |

CLATSOP COUNTY

July 2017 - September 2017

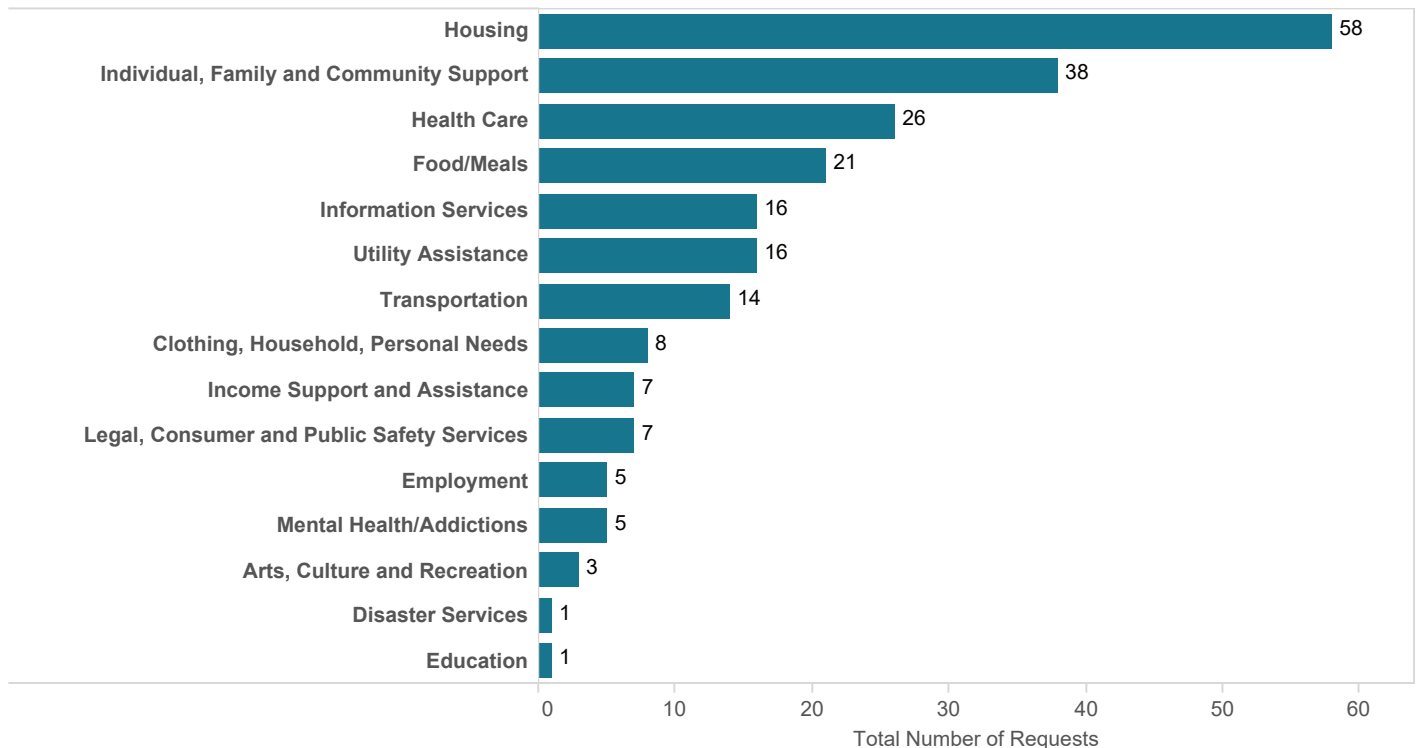


Number of contacts, grouped by month and contact type

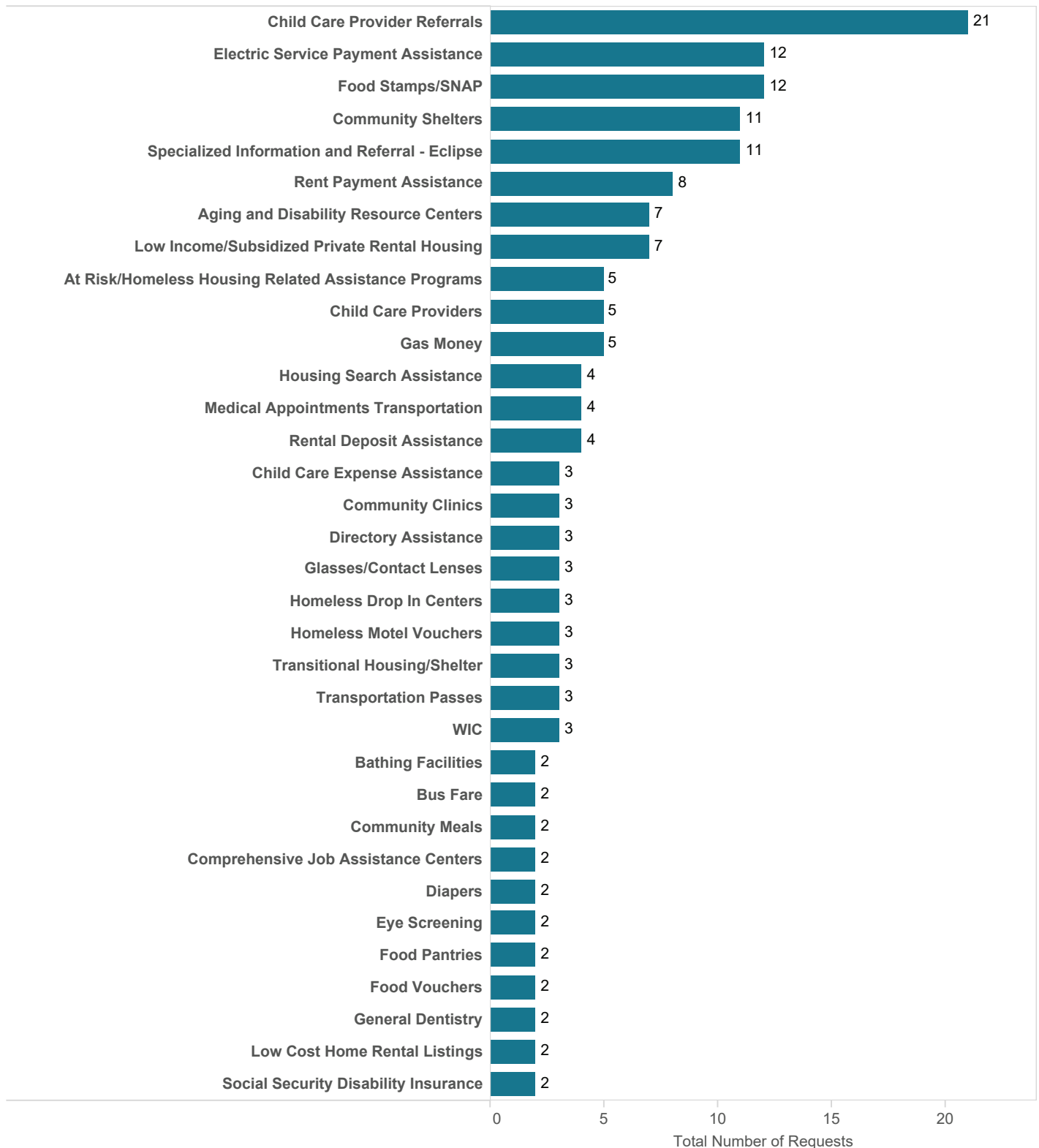


The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need



Number of services with two or more requests across all contact types

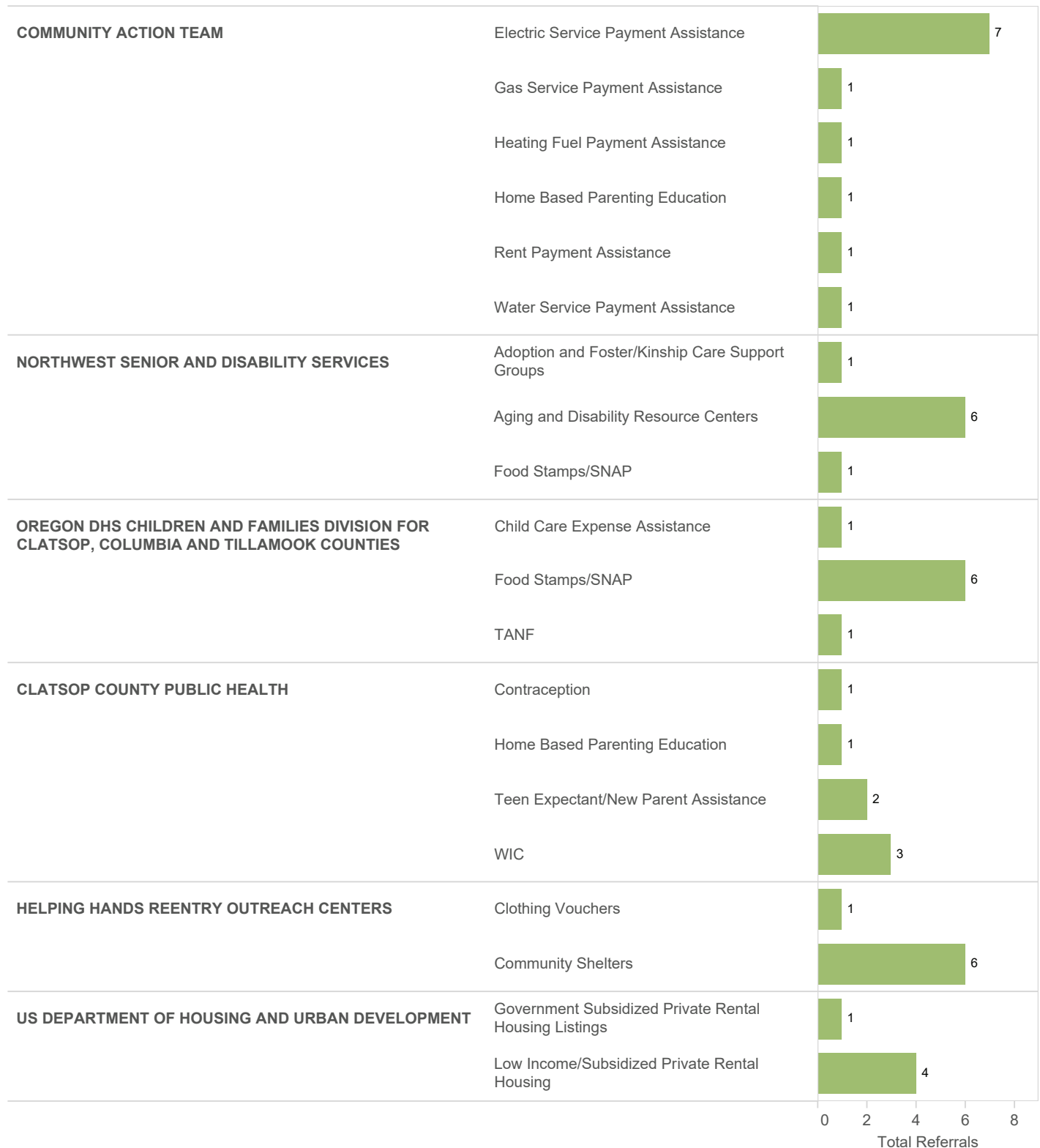


CLATSOP COUNTY

July 2017 - September 2017

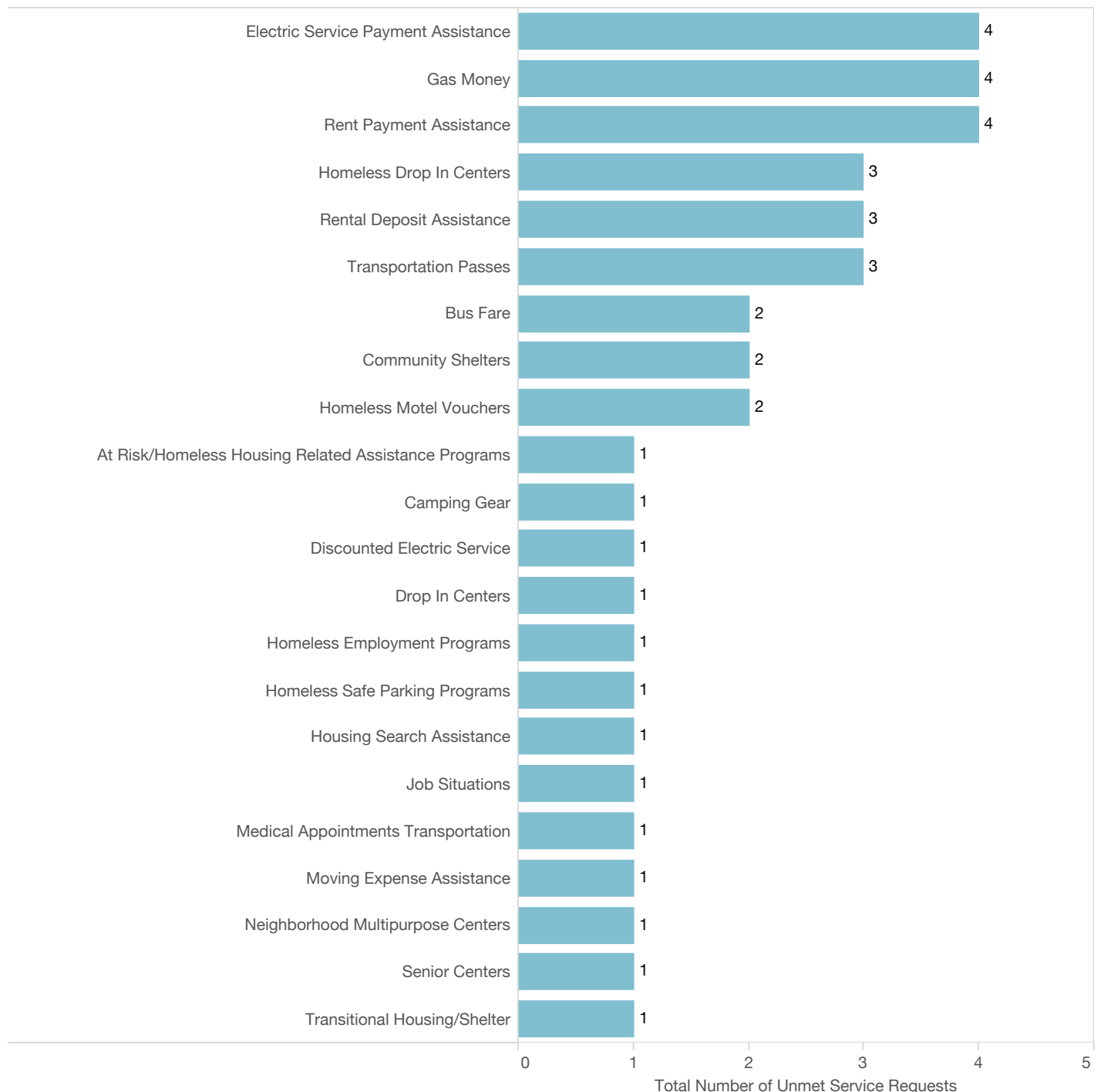


Top 5 agencies referred to across all contact types



There were 40 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply may not exist in a community.

What are potential service gaps?



CLATSOP COUNTY

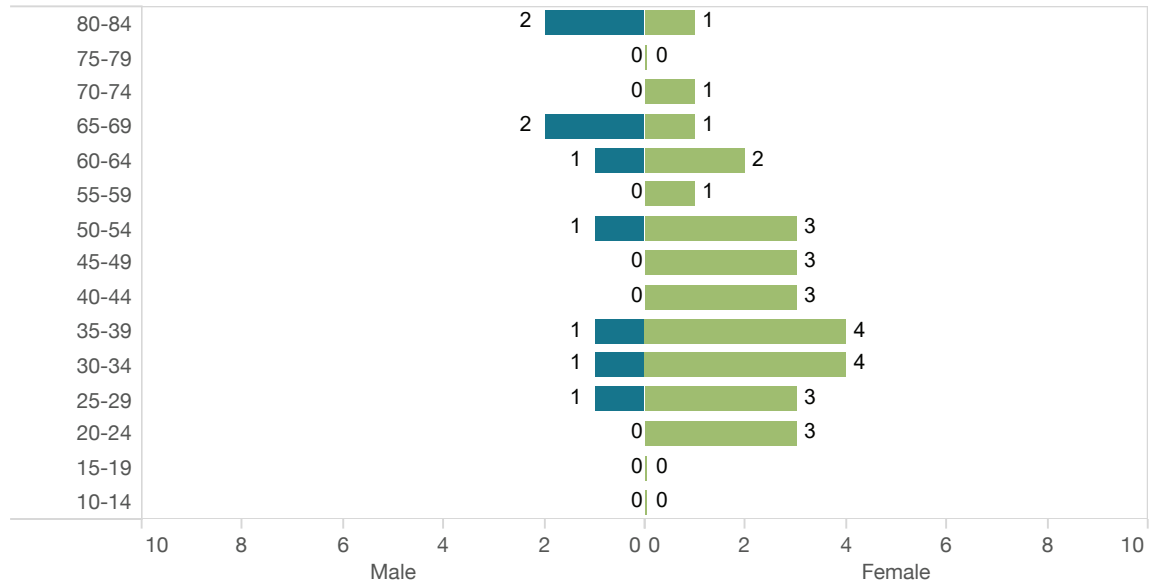
July 2017 - September 2017



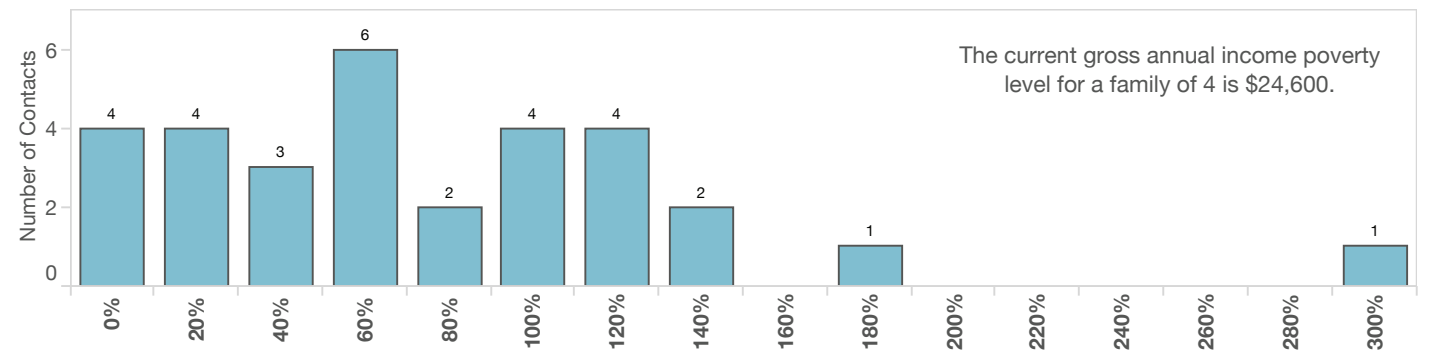
Age

| | |
|-------|--------|
| 80-84 | 10.00% |
| 70-74 | 3.33% |
| 65-69 | 6.67% |
| 60-64 | 6.67% |
| 55-59 | 3.33% |
| 50-54 | 10.00% |
| 45-49 | 10.00% |
| 40-44 | 10.00% |
| 35-39 | 13.33% |
| 30-34 | 13.33% |
| 25-29 | 10.00% |
| 20-24 | 3.33% |

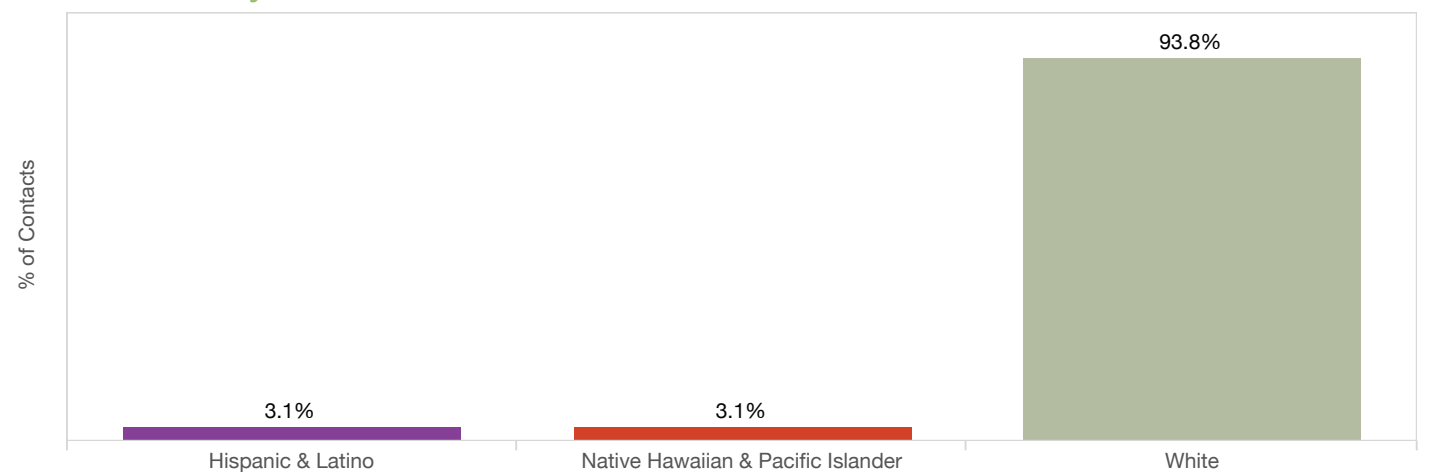
Age and gender



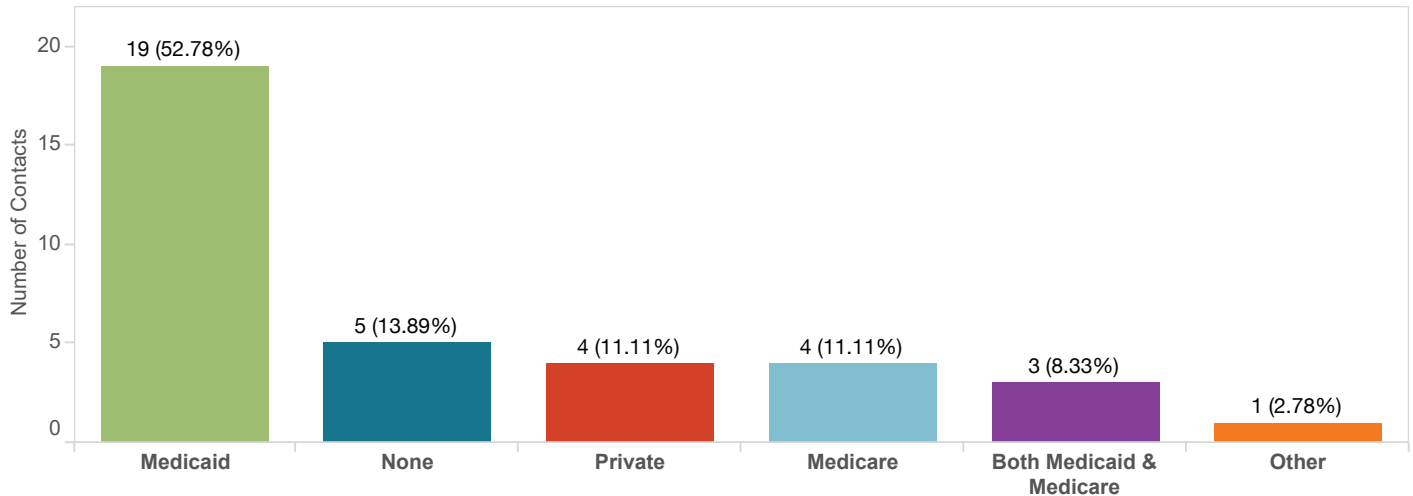
Income as a percentage of the poverty level



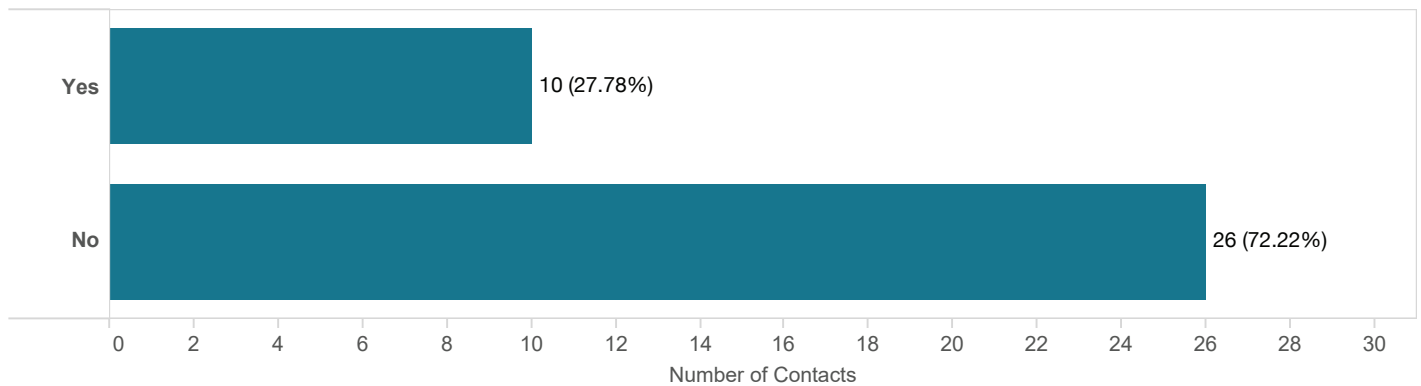
Race and ethnicity



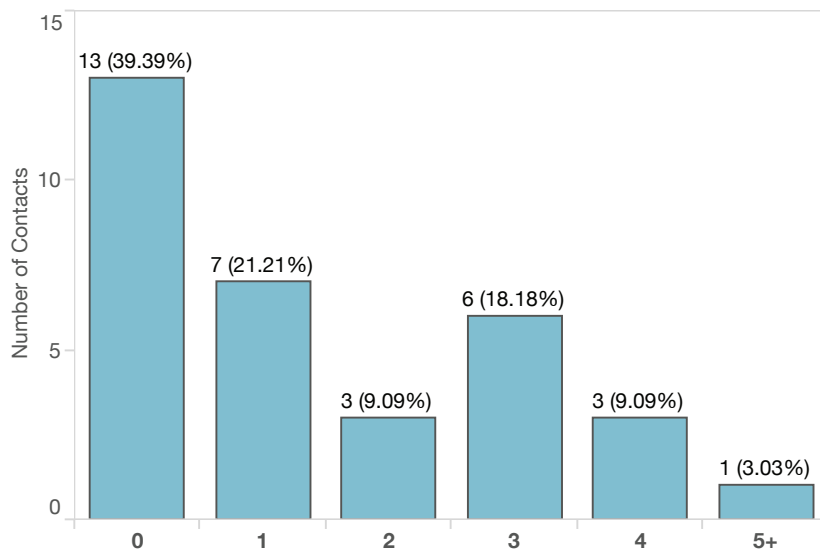
Health insurance status



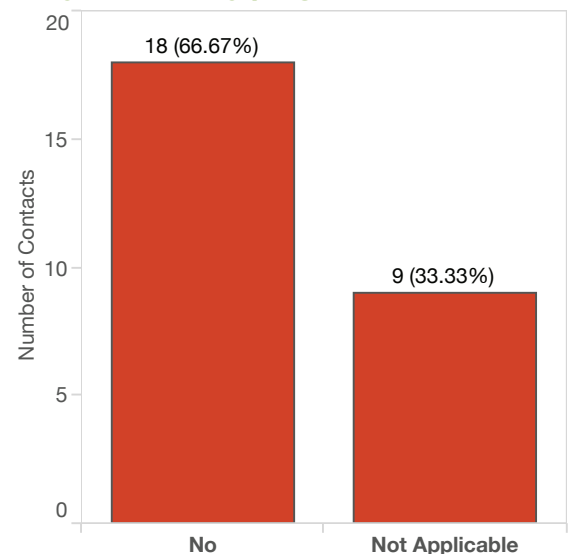
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



CLATSOP COUNTY

July 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

