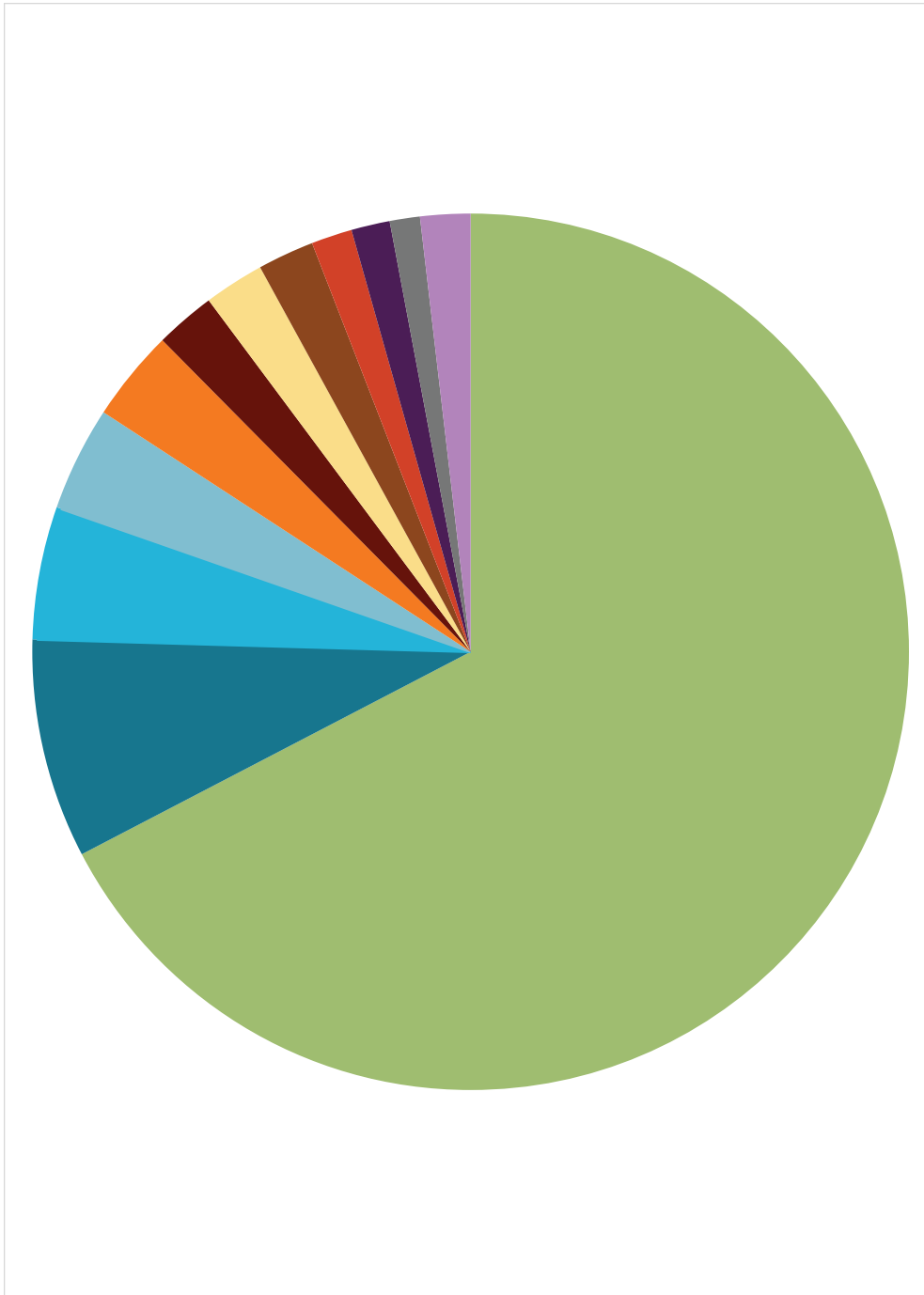


JACKSON COUNTY

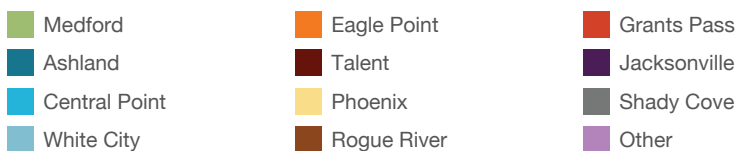
July 2017 - September 2017



Percent of contacts by city



Medford	1,032 (67%)
Ashland	124 (8%)
Central Point	75 (5%)
White City	59 (4%)
Eagle Point	52 (3%)
Talent	34 (2%)
Phoenix	34 (2%)
Rogue River	32 (2%)
Grants Pass	23 (2%)
Jacksonville	22 (1%)
Shady Cove	17 (1%)
Other	28 (2%)

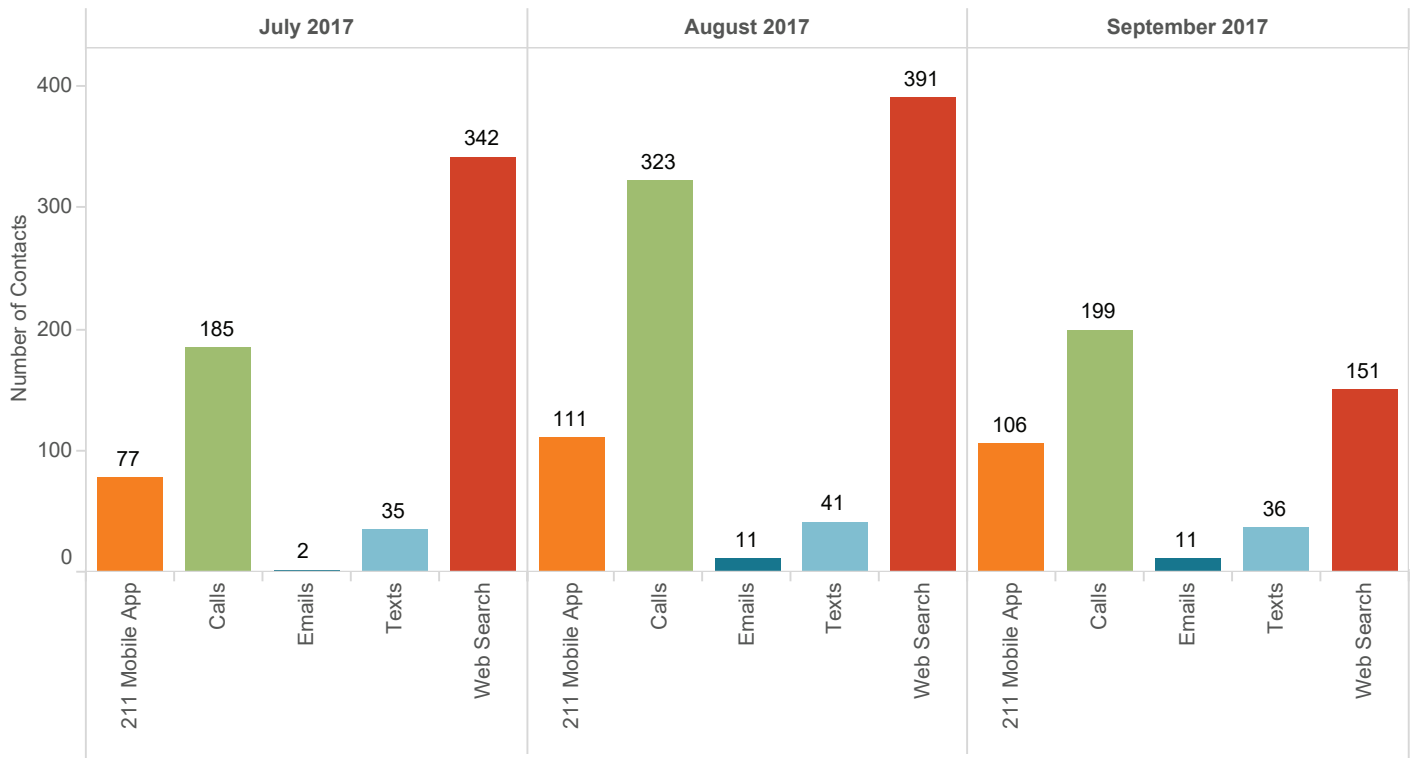


JACKSON COUNTY

July 2017 - September 2017

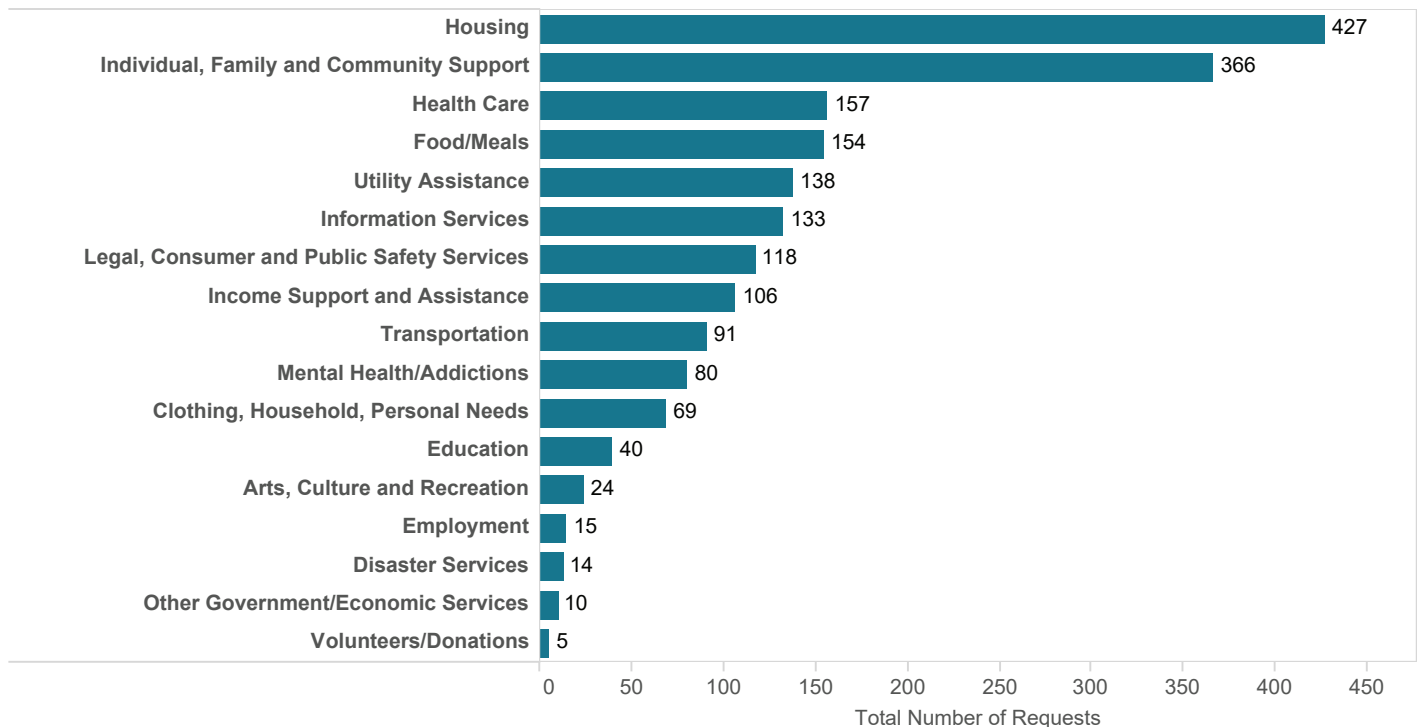


Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need

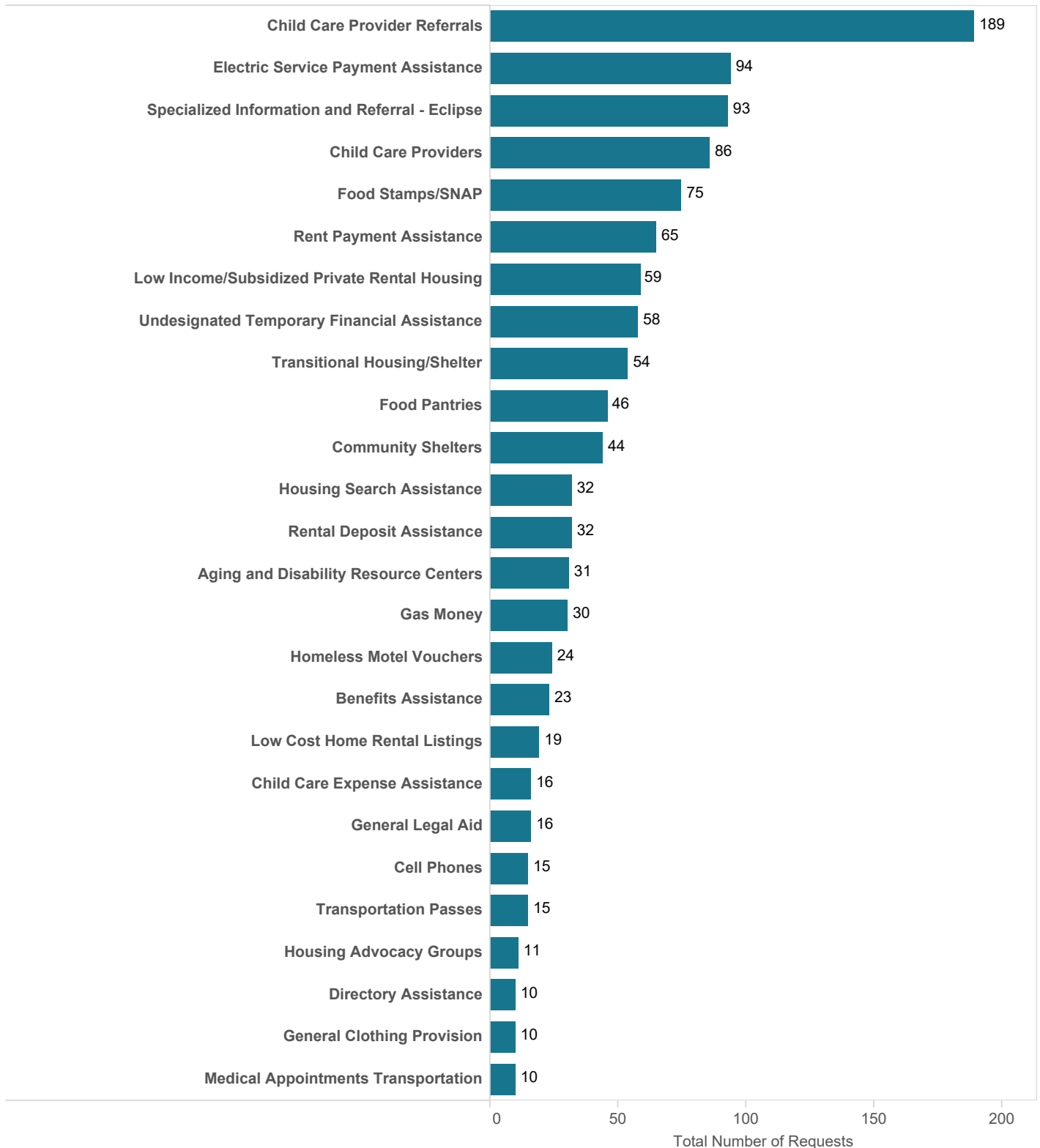


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Number of services with 10 or more requests across all contact types

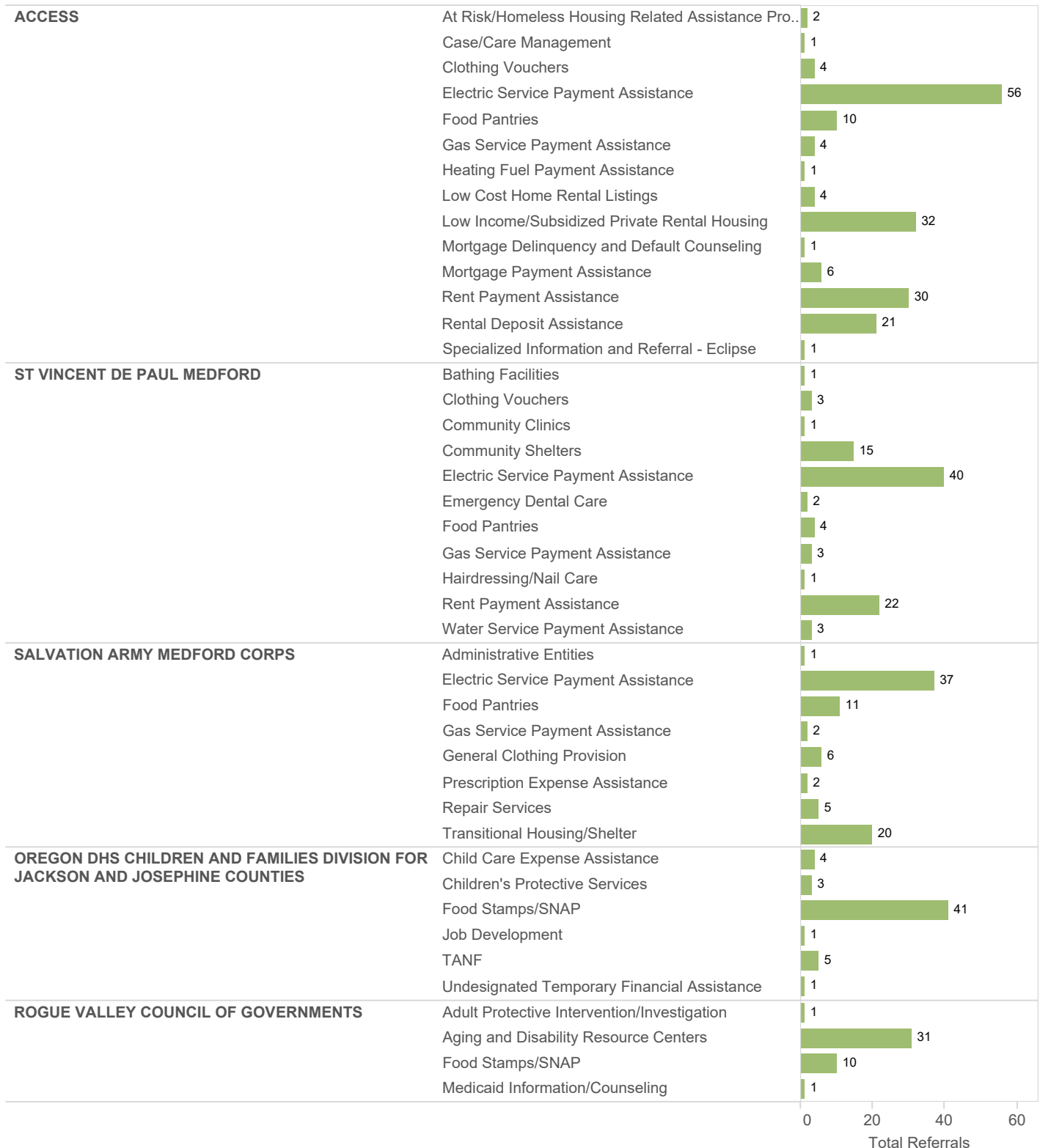


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Top 5 agencies referred to across all contact types



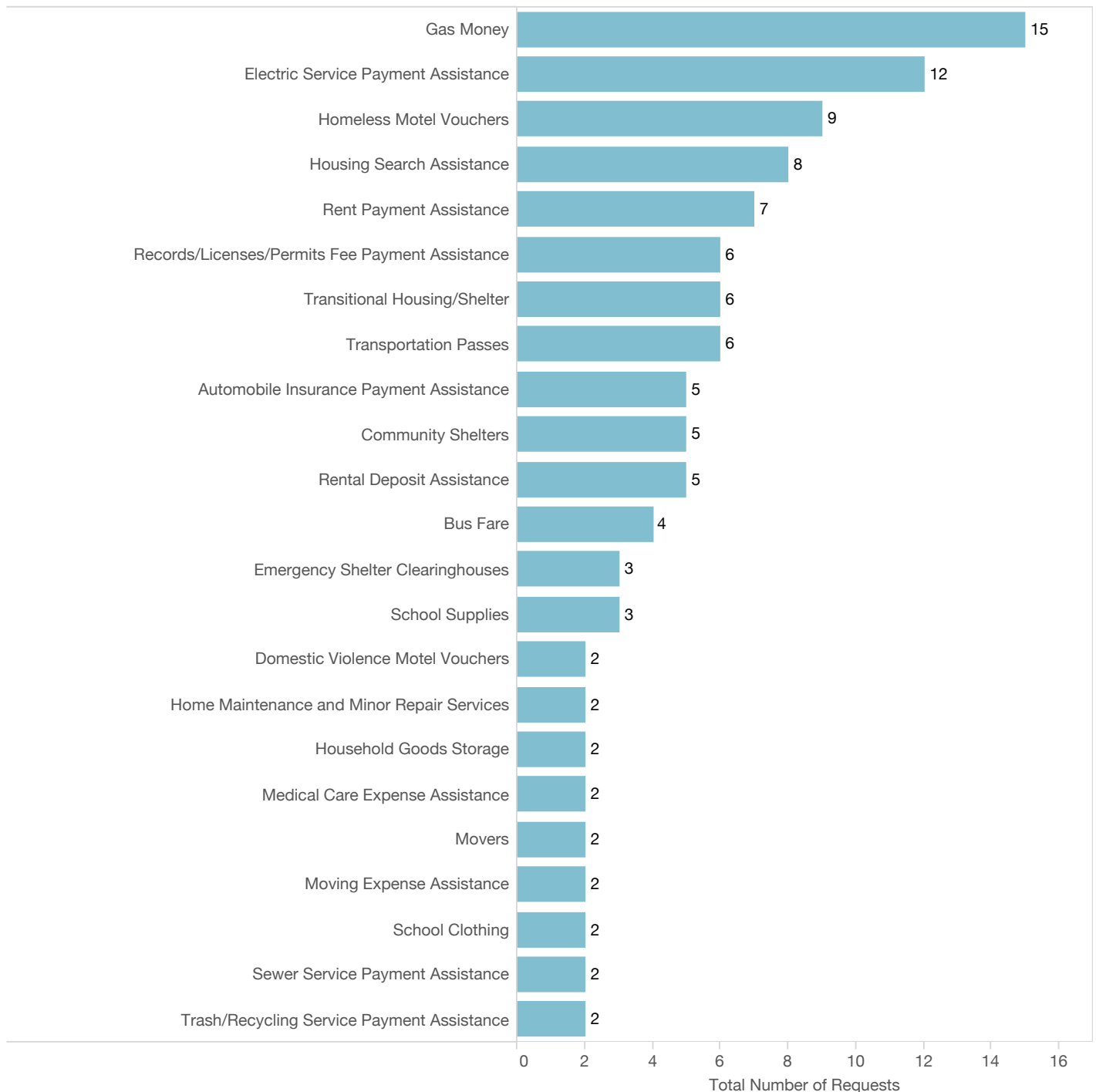
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There were 155 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community. Unmet services with two or more requests are displayed below.

What are potential service gaps?



JACKSON COUNTY

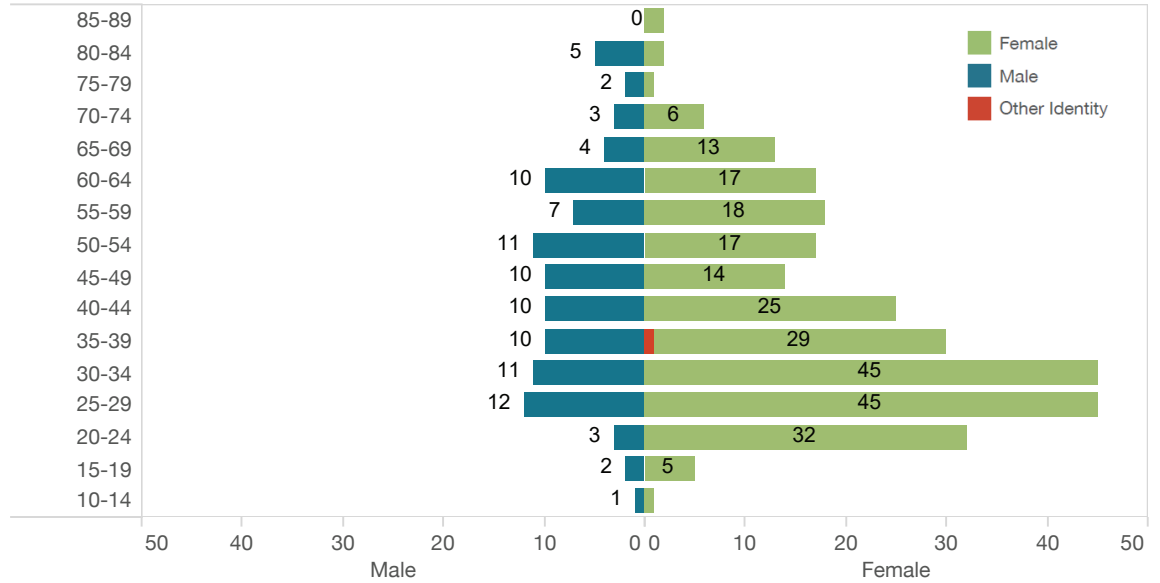
July 2017 - September 2017



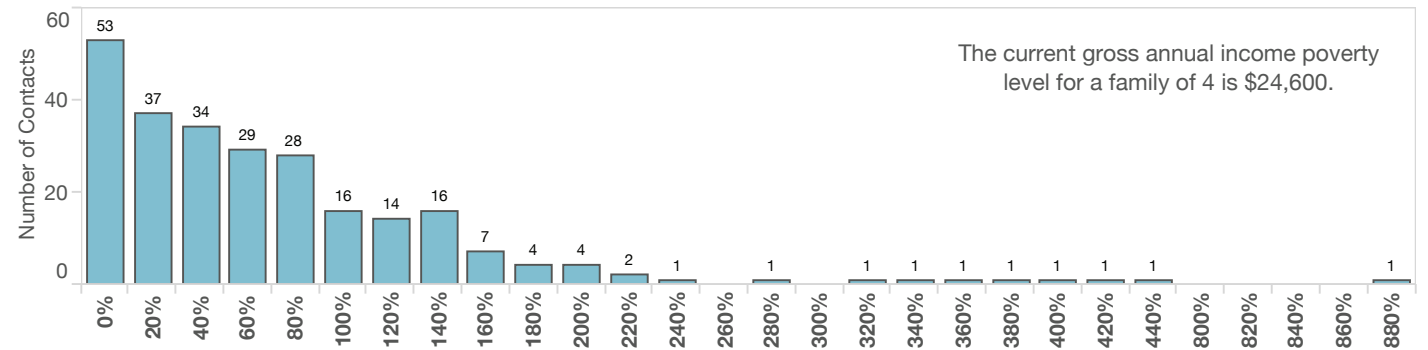
Age

85-89	0.63%
80-84	2.22%
75-79	0.95%
70-74	2.85%
65-69	4.75%
60-64	7.59%
55-59	7.28%
50-54	8.54%
45-49	6.96%
40-44	9.49%
35-39	9.49%
30-34	13.92%
25-29	13.61%
20-24	9.49%
15-19	1.90%
10-14	0.32%

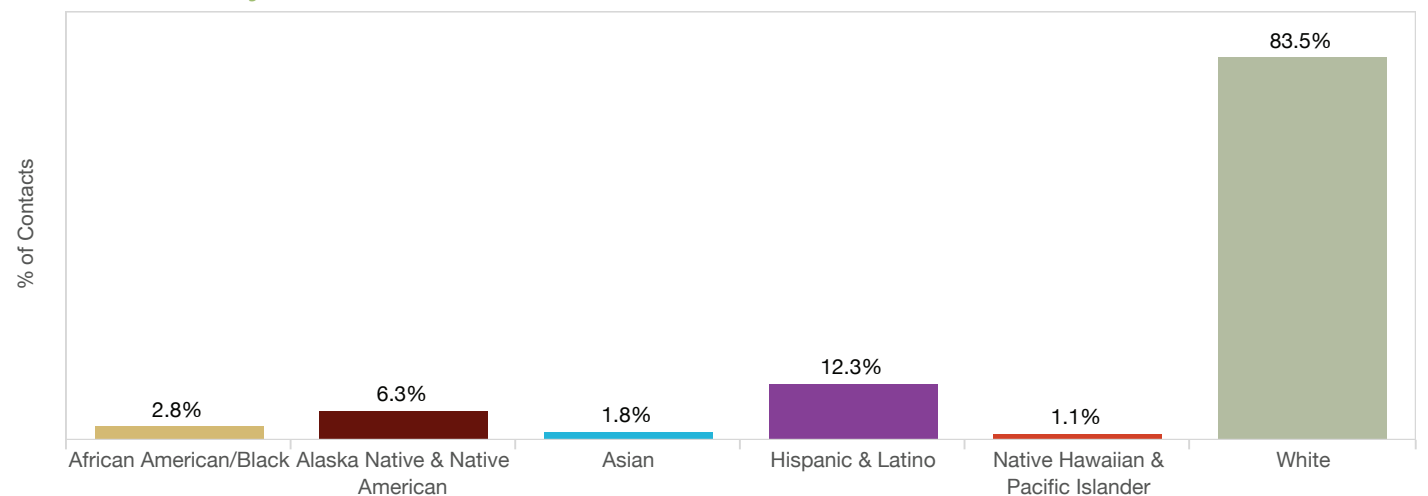
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

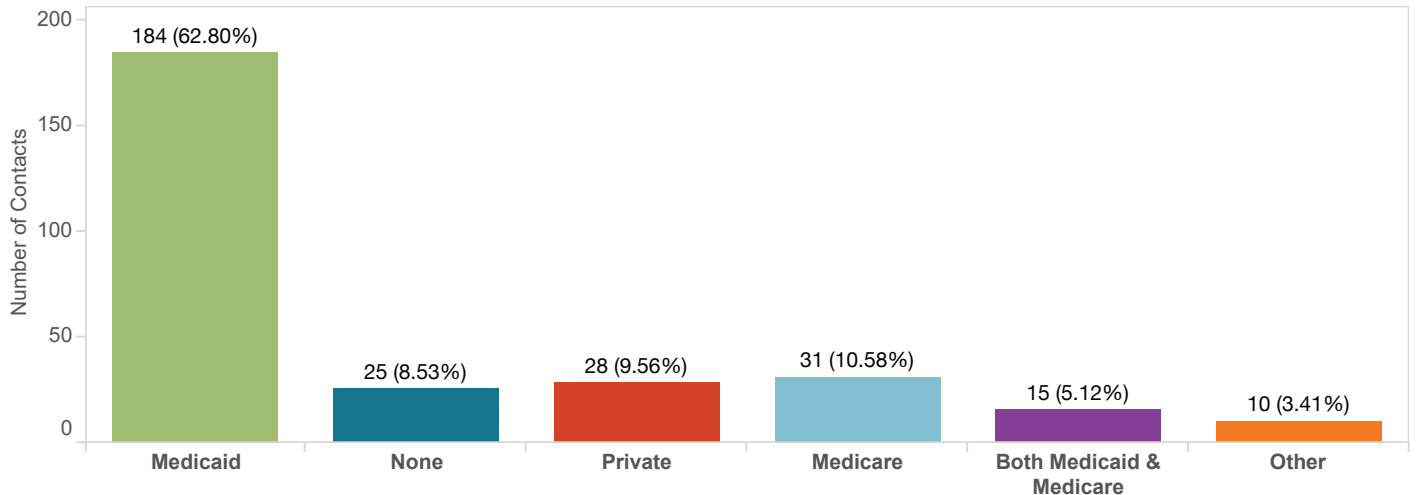


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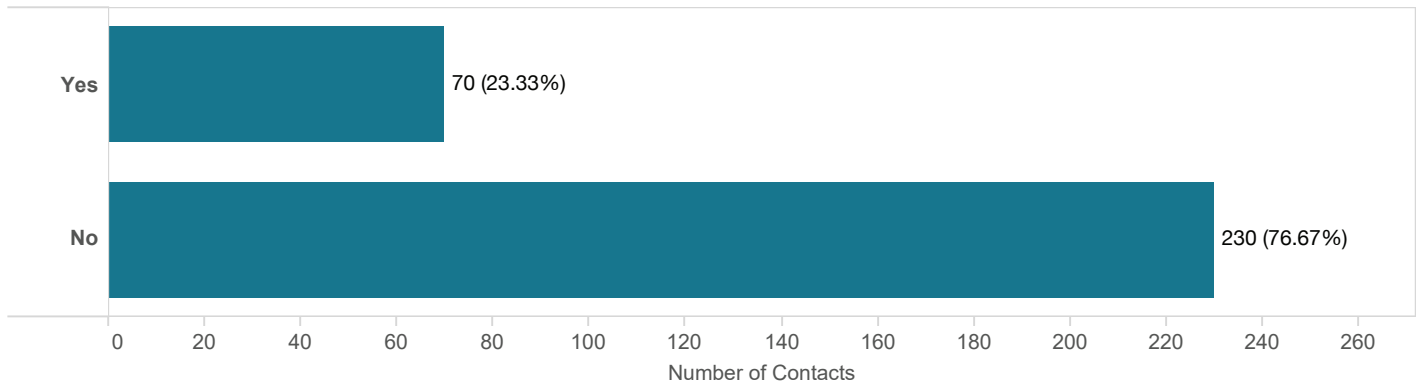
July 2017 - September 2017



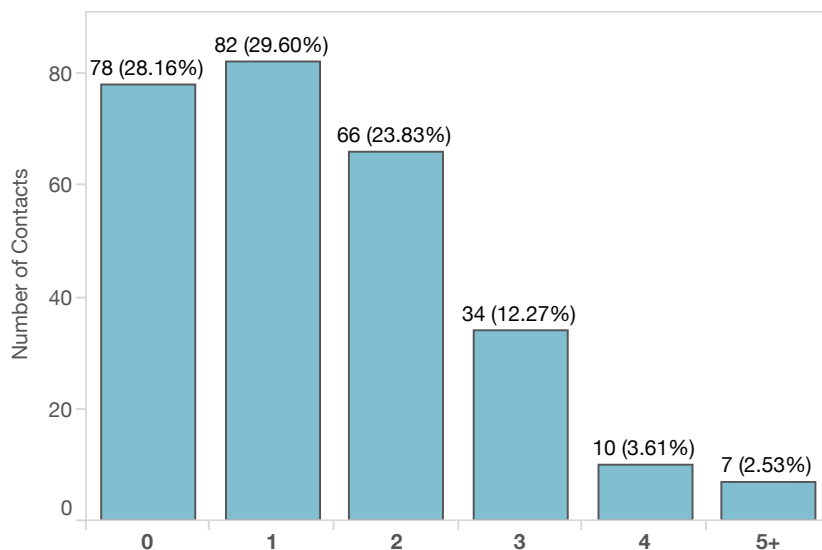
Health insurance status



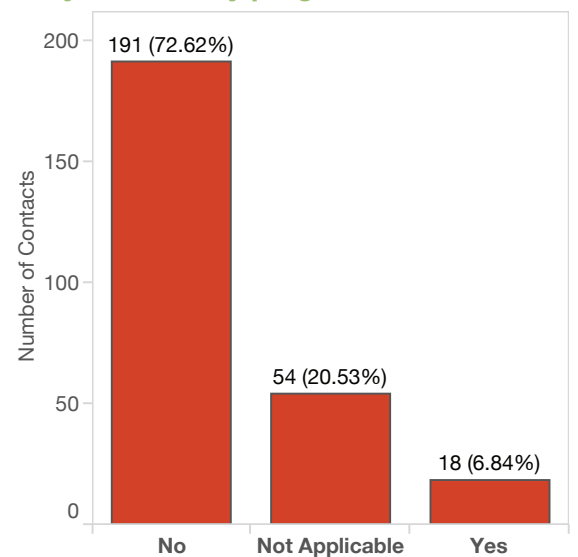
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

