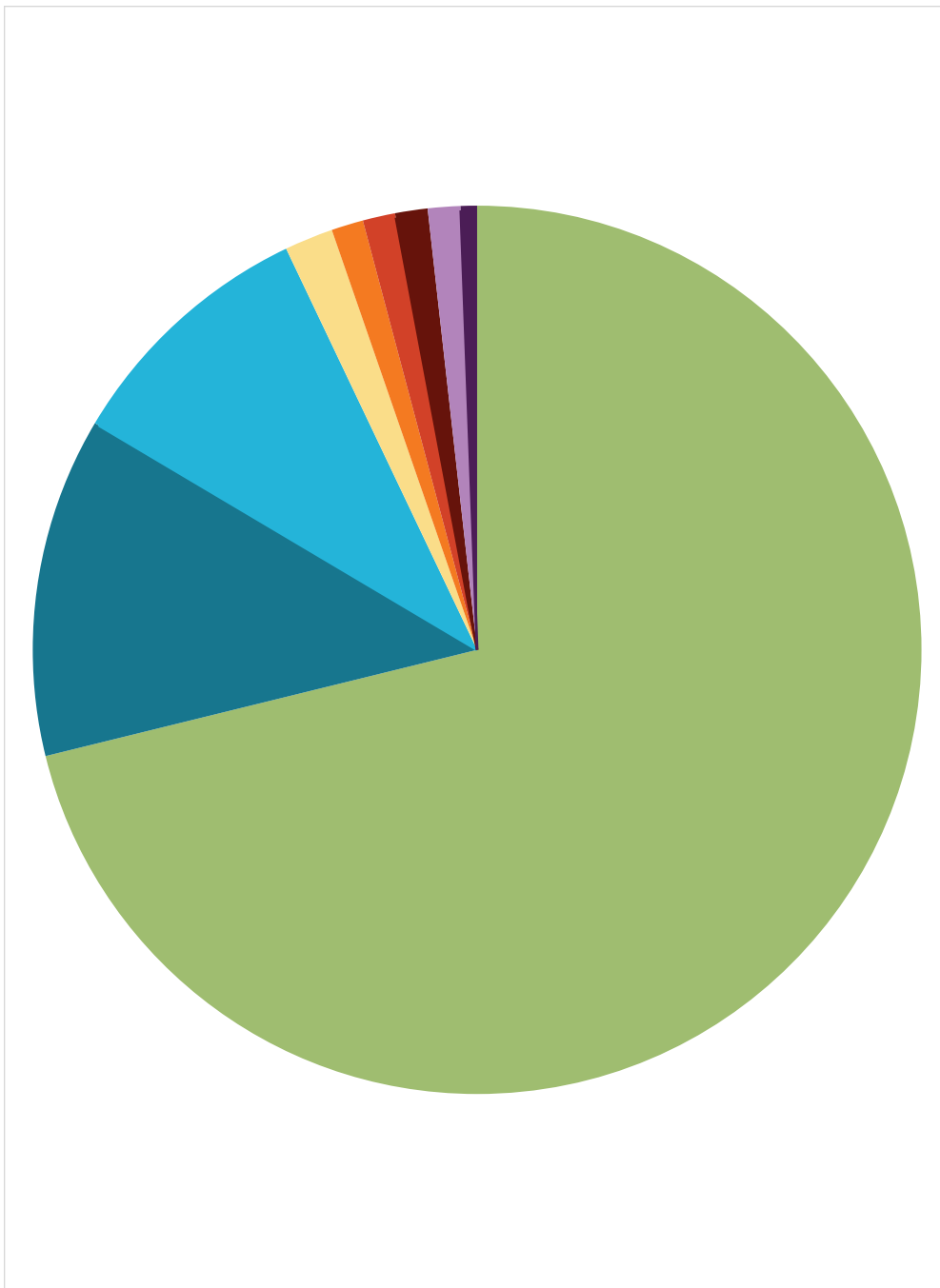


# BENTON COUNTY

October - December 2017



## Percent of contacts by city



<b>Corvallis</b>	121 (72.0%)
<b>Albany</b>	21 (12.5%)
<b>Philomath</b>	16 (9.5%)
<b>Monroe</b>	3 (1.8%)
<b>Adair Village</b>	2 (1.2%)
<b>Alsea</b>	2 (1.2%)
<b>Monmouth</b>	2 (1.2%)
<b>Plymouth</b>	2 (1.2%)
<b>Junction City</b>	1 (0.6%)

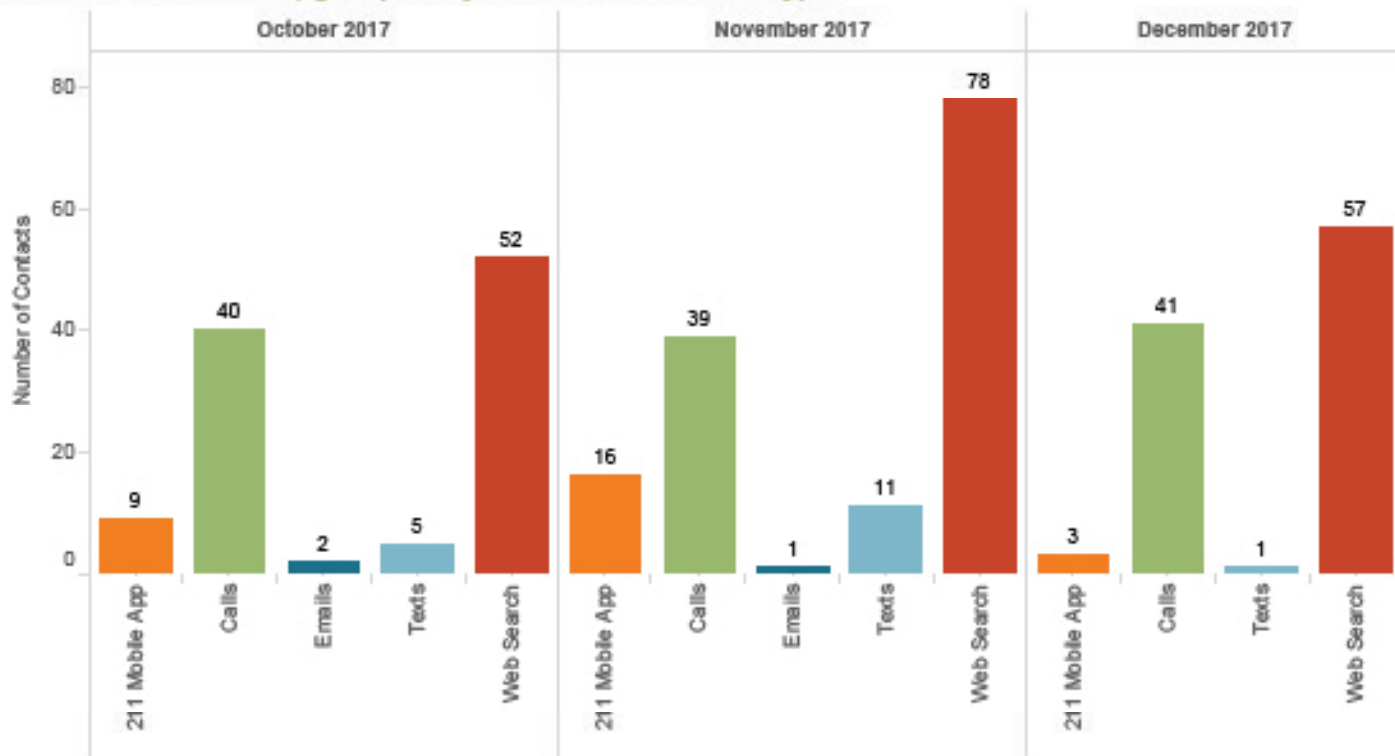
- Corvallis
- Albany
- Philomath
- Monroe
- Adair Village
- Alsea
- Monmouth
- Plymouth
- Junction City

# BENTON COUNTY

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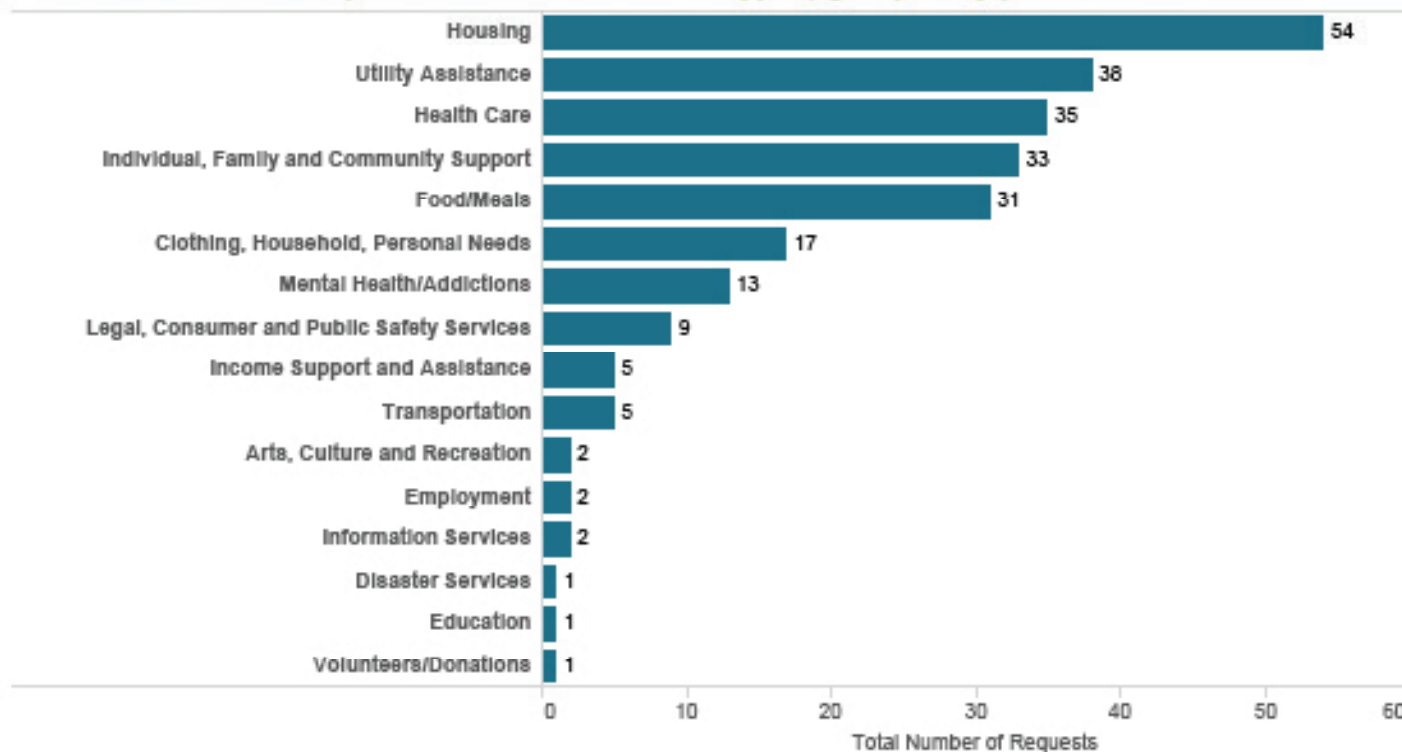


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

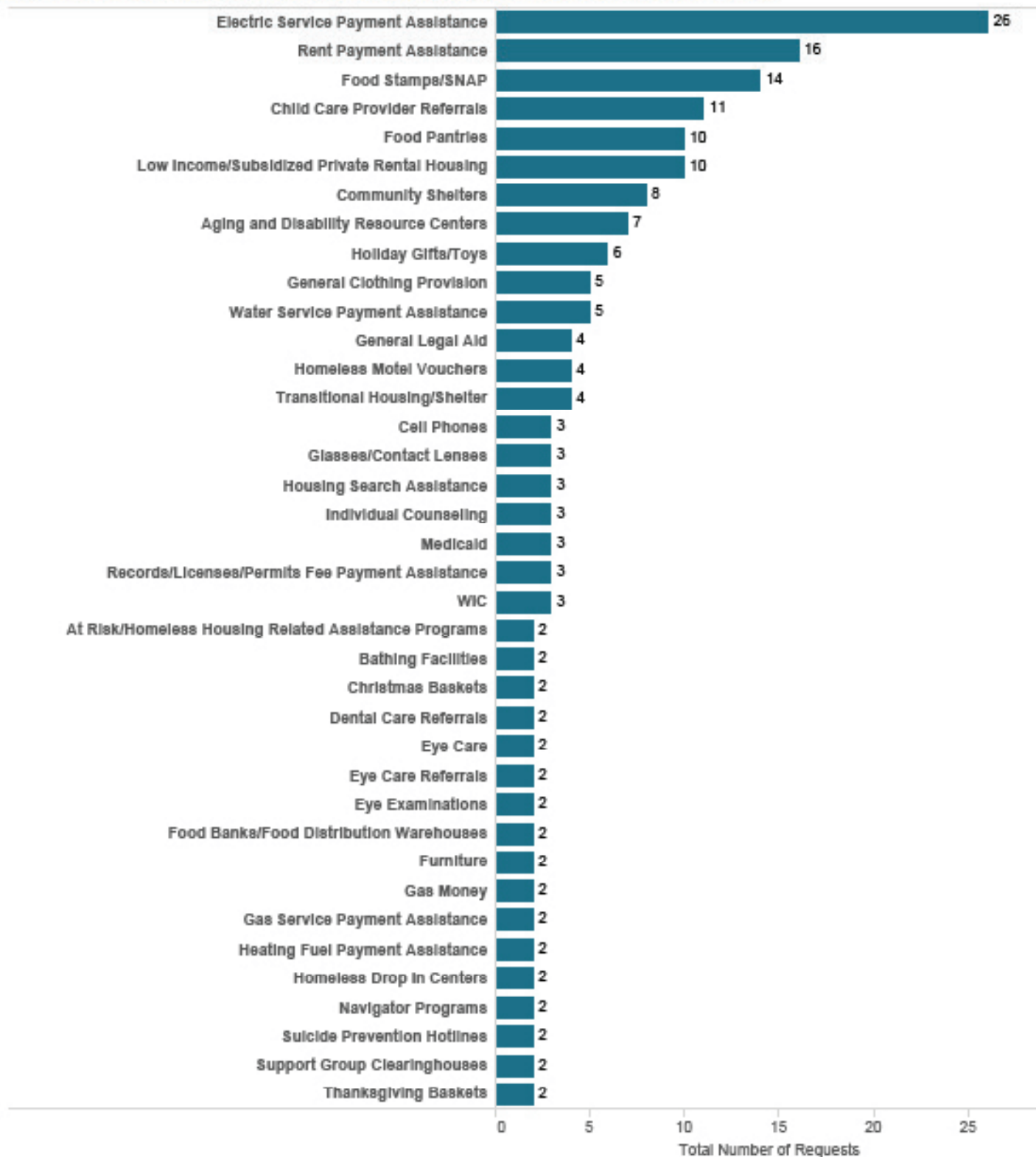


# BENTON COUNTY

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## Number of services with two or more requests across all contact types

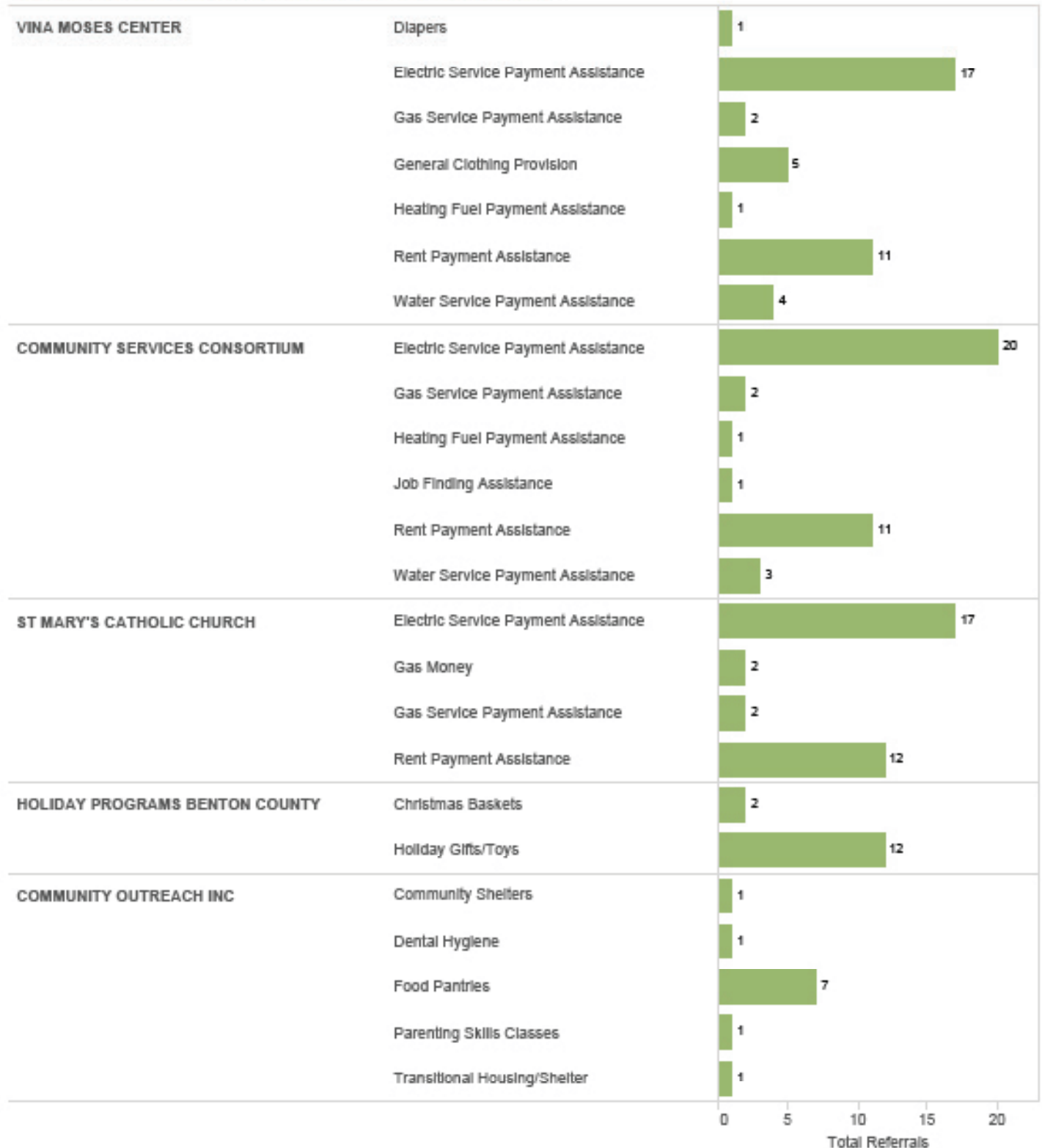


# BENTON COUNTY

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## Top 5 agencies referred to across all contact types



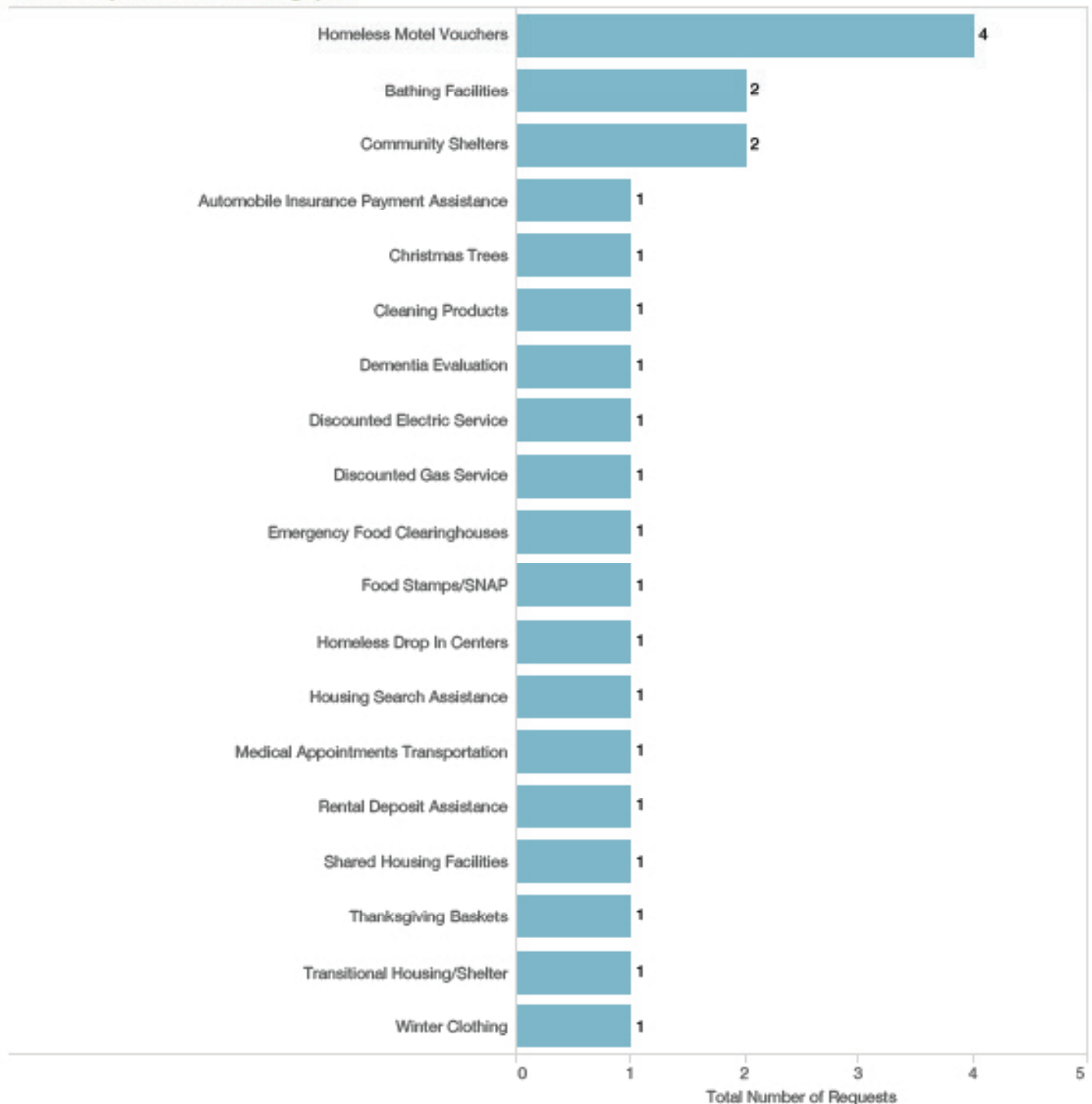
# BENTON COUNTY

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There were 24 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply may not exist in a community.

## What are potential service gaps?



# BENTON COUNTY

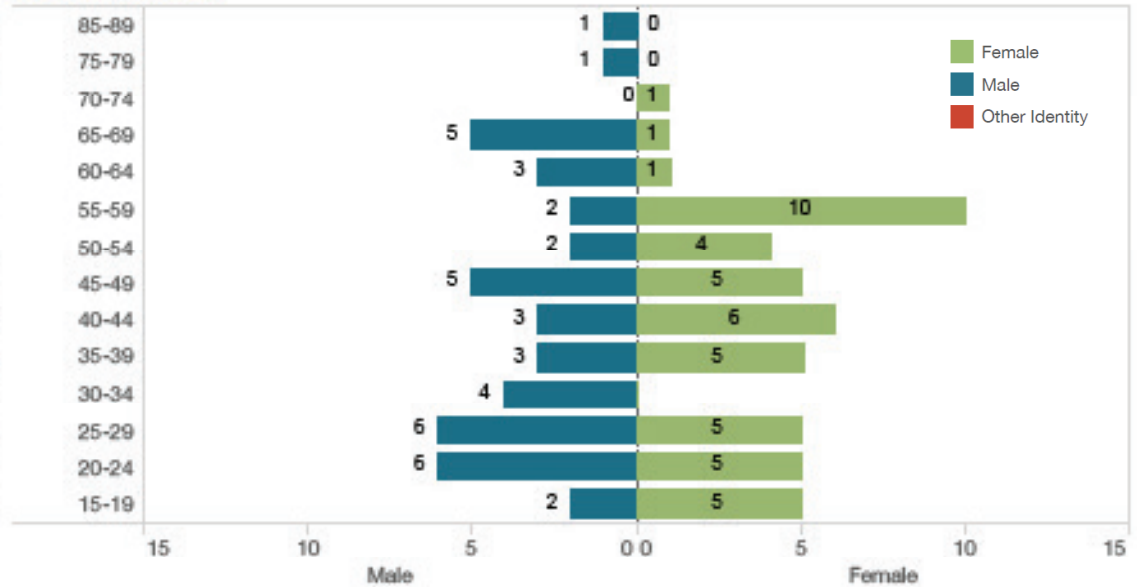
October - December 2017



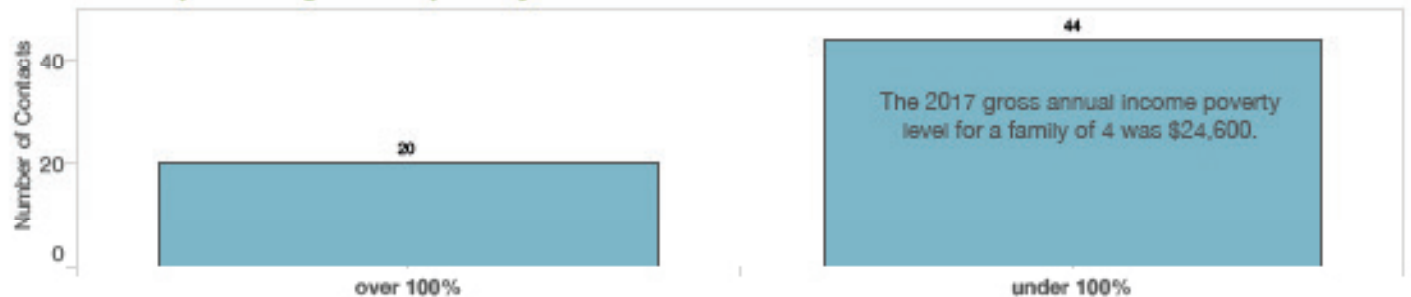
## Age

85-89	1.15%
75-79	1.15%
70-74	1.15%
65-69	6.90%
60-64	4.60%
55-59	12.64%
50-54	5.75%
45-49	11.49%
40-44	10.34%
35-39	9.20%
30-34	4.60%
25-29	11.49%
20-24	11.49%
15-19	8.05%

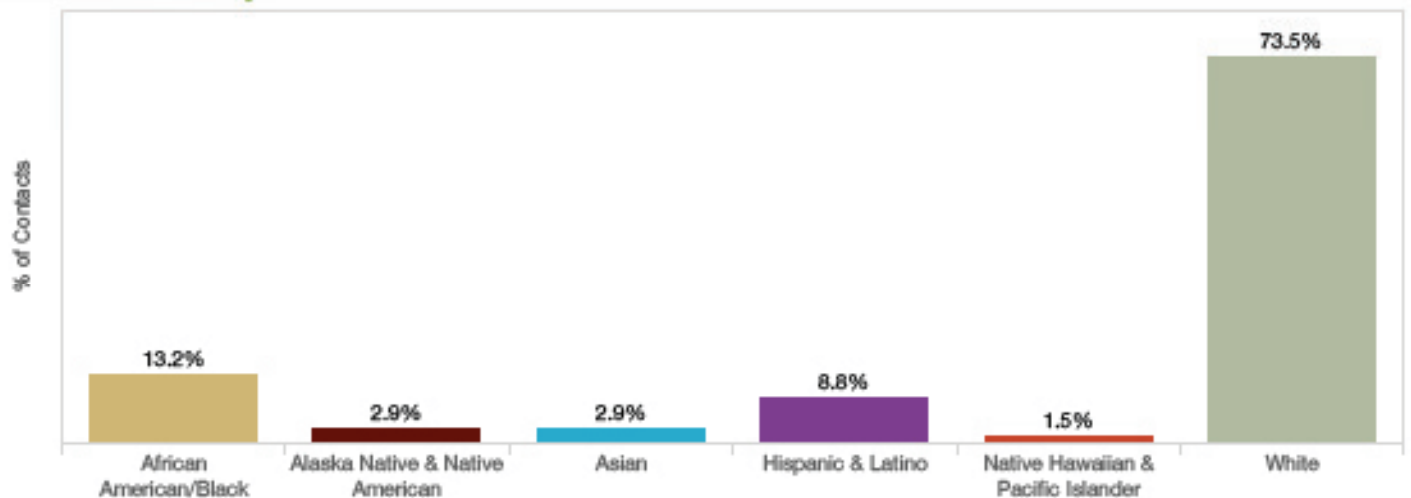
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

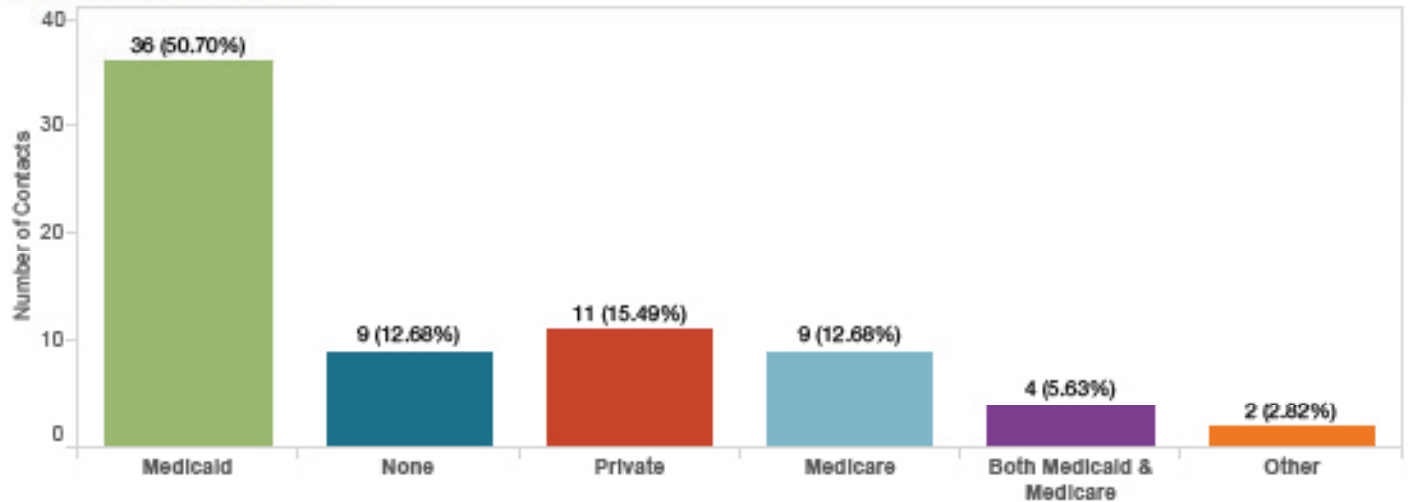


# BENTON COUNTY

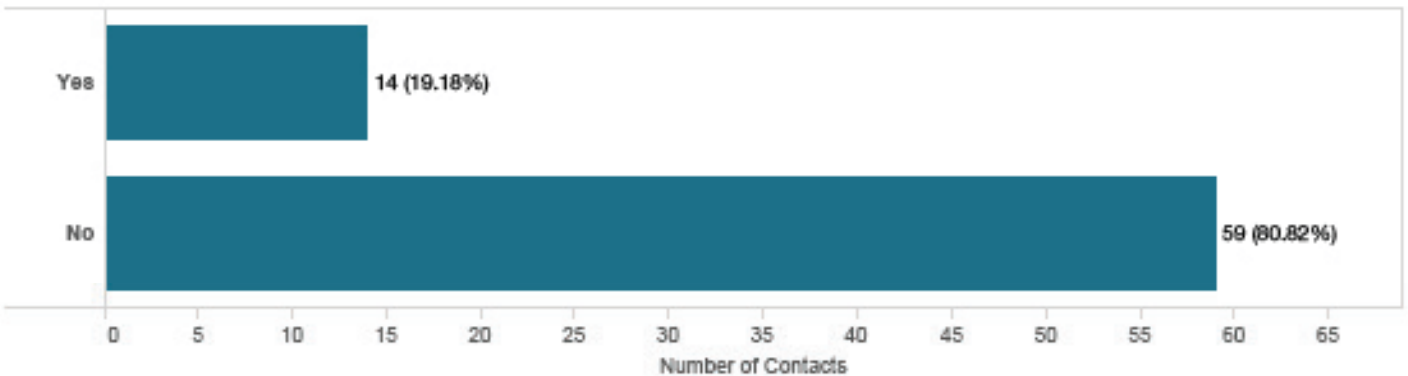
October - December 2017



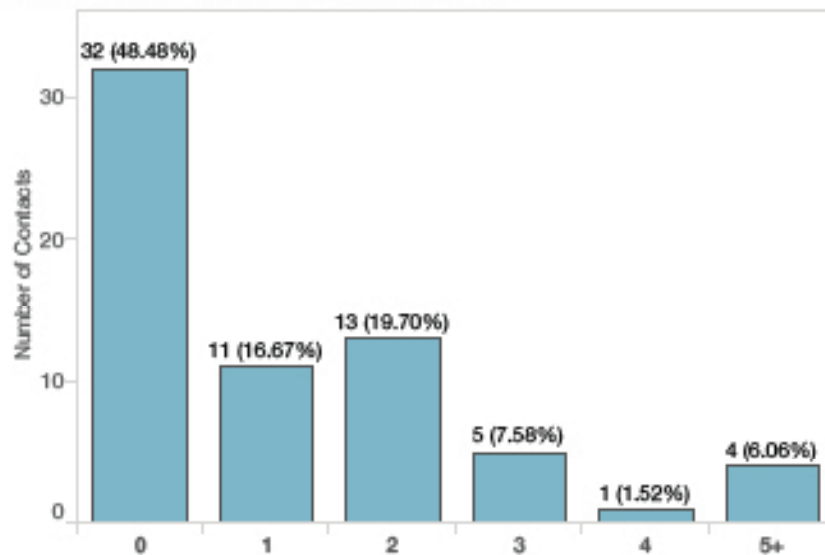
## Health insurance status



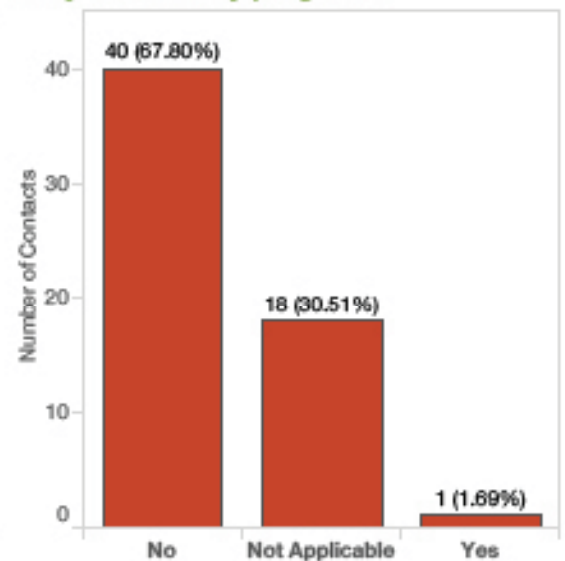
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?





# BENTON COUNTY

October - December 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

