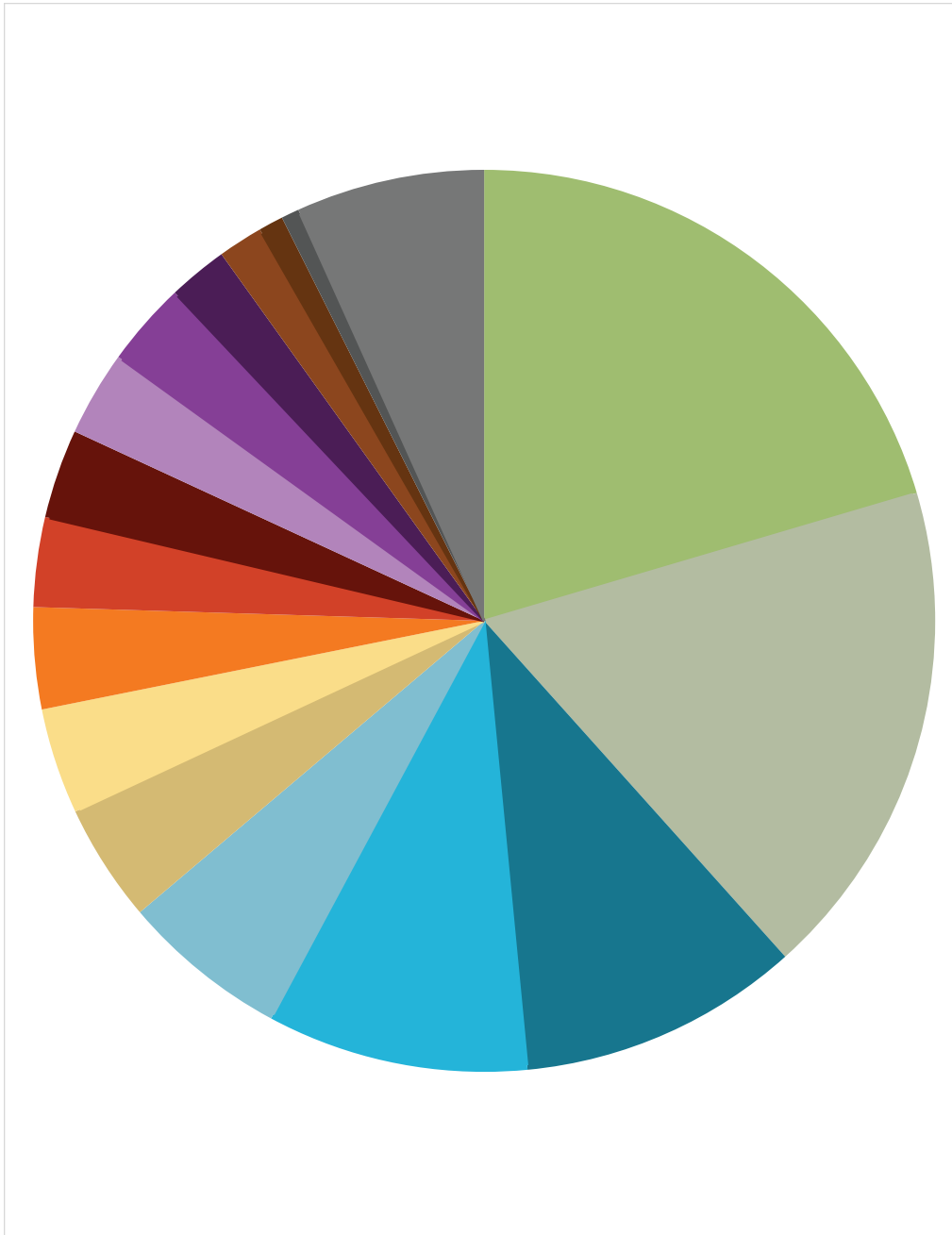


CLACKAMAS COUNTY

October - December 2017



Percent of contacts by city



Oregon City	642 (21%)
Milwaukie	564 (18%)
Portland	318 (10%)
Clackamas	294 (9%)
Happy Valley	188 (6%)
Molalla	133 (4%)
Sandy	120 (4%)
Gladstone	114 (4%)
West Linn	101 (3%)
Estacada	100 (3%)
Wilsonville	96 (3%)
Canby	95 (3%)
Lake Oswego	67 (2%)
Oak Grove	51 (2%)
Boring	28 (1%)
Damascus	20 (1%)
Other	212 (7%)

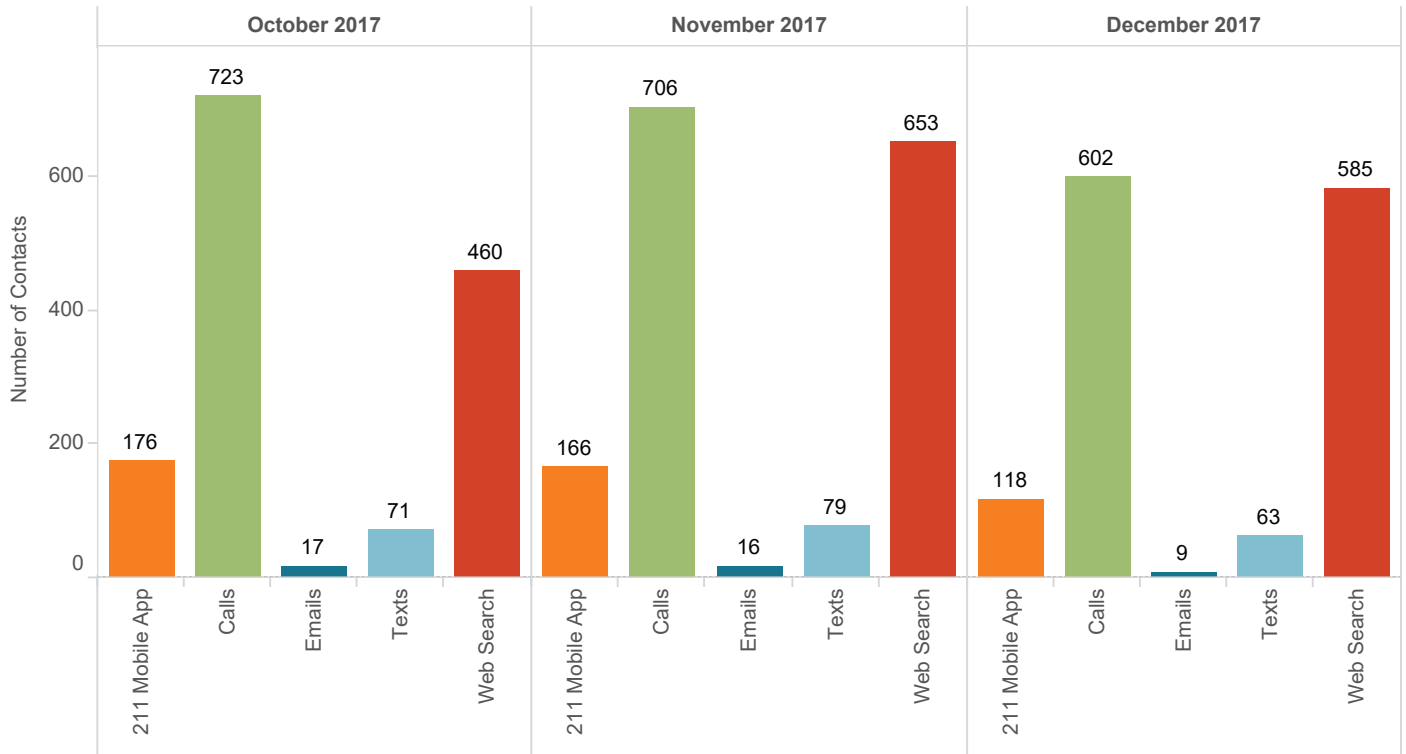


CLACKAMAS COUNTY

October - December 2017

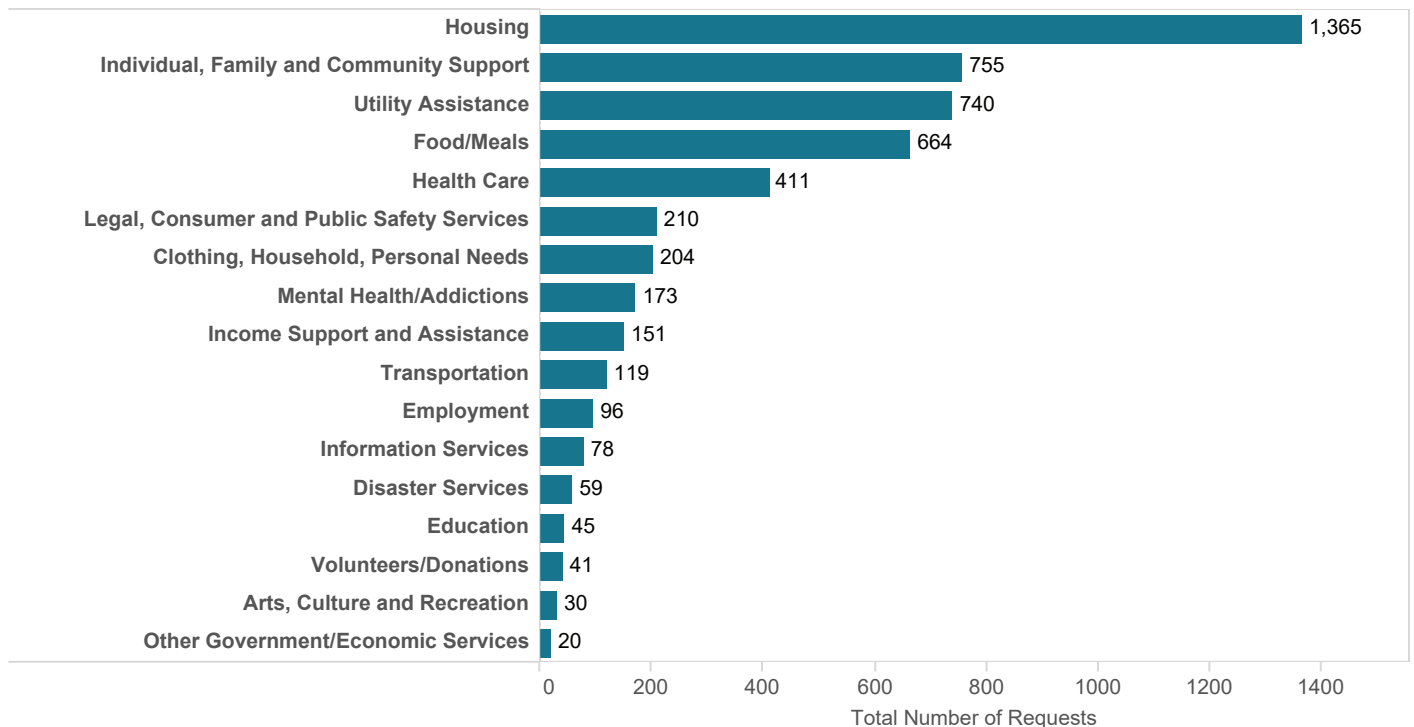


Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need

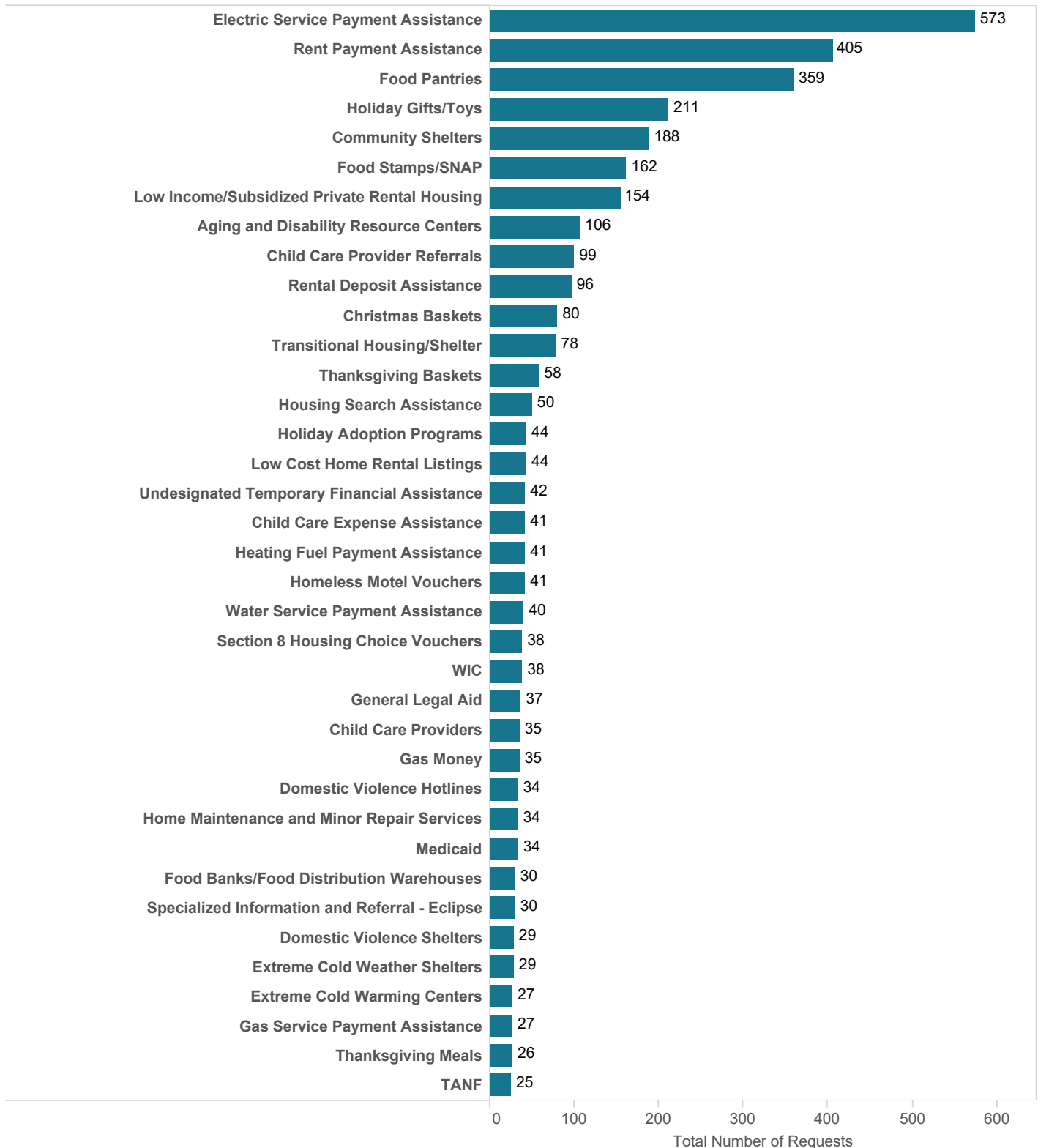


CLACKAMAS COUNTY

October - December 2017



Number of services with 25 or more requests across all contact types

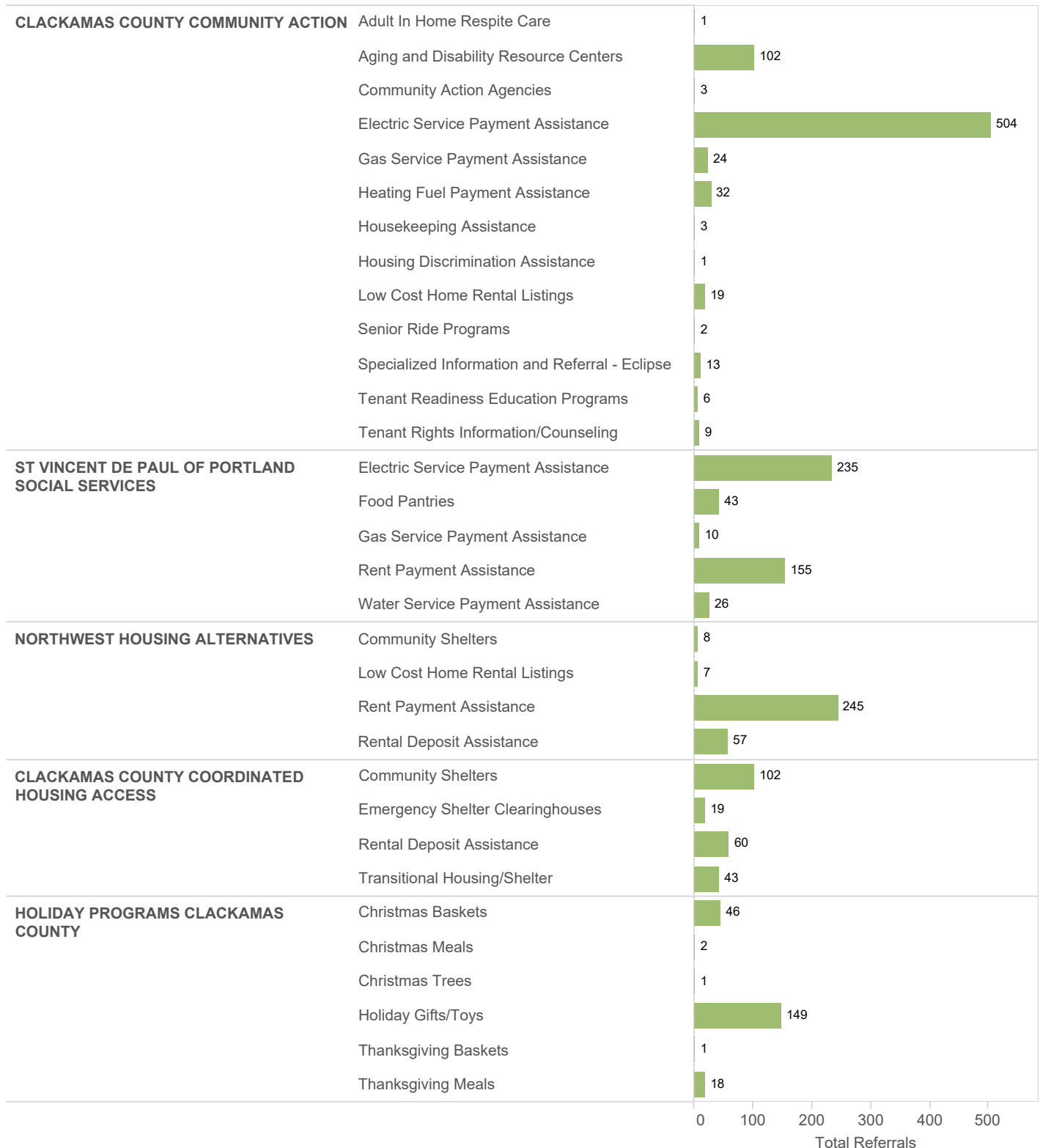


CLACKAMAS COUNTY

October - December 2017



Top 5 agencies referred to across all contact types



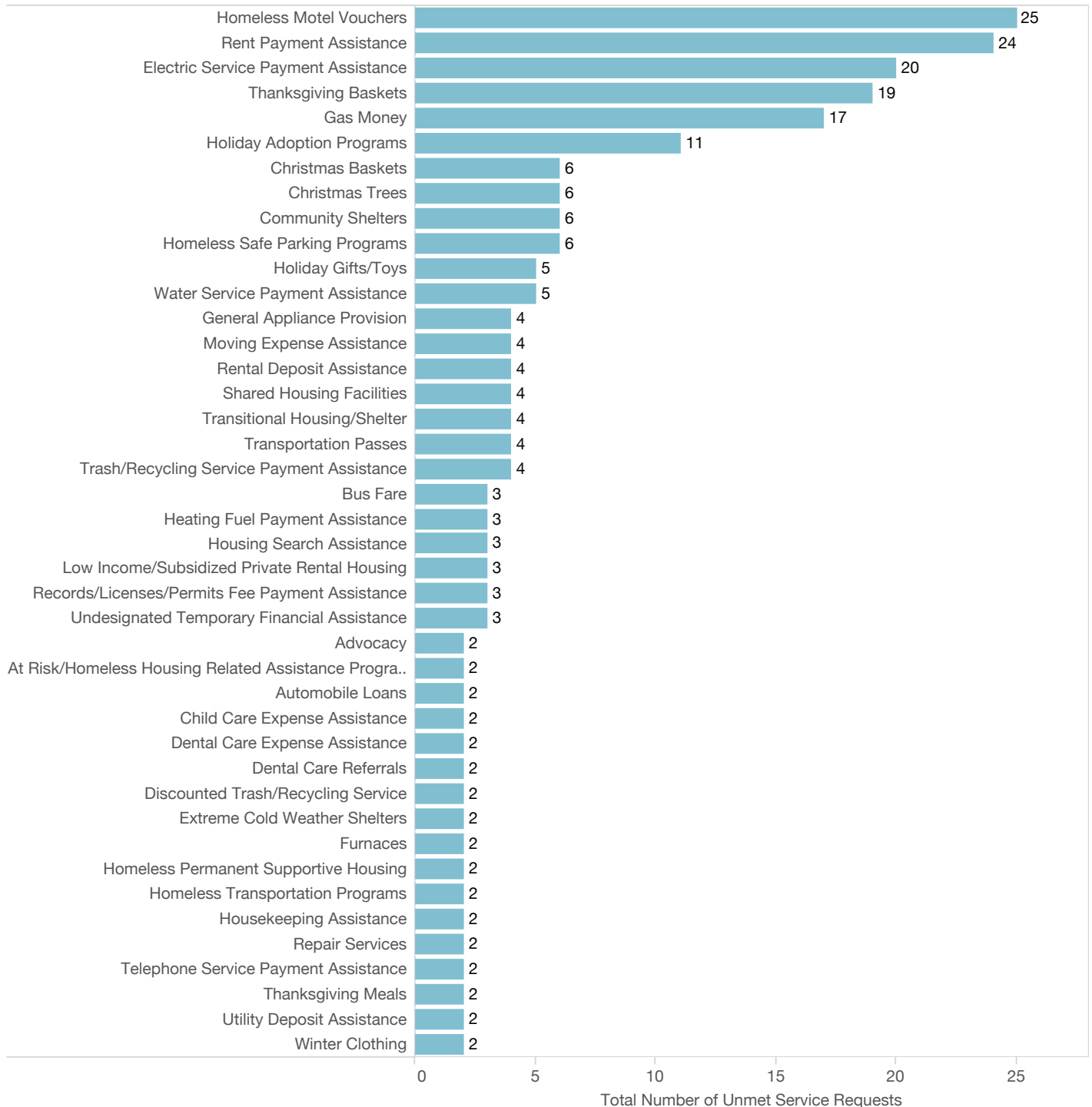
CLACKAMAS COUNTY

October - December 2017



There were 266 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply may not exist in a community.

Potential service gaps with 2 or more requests



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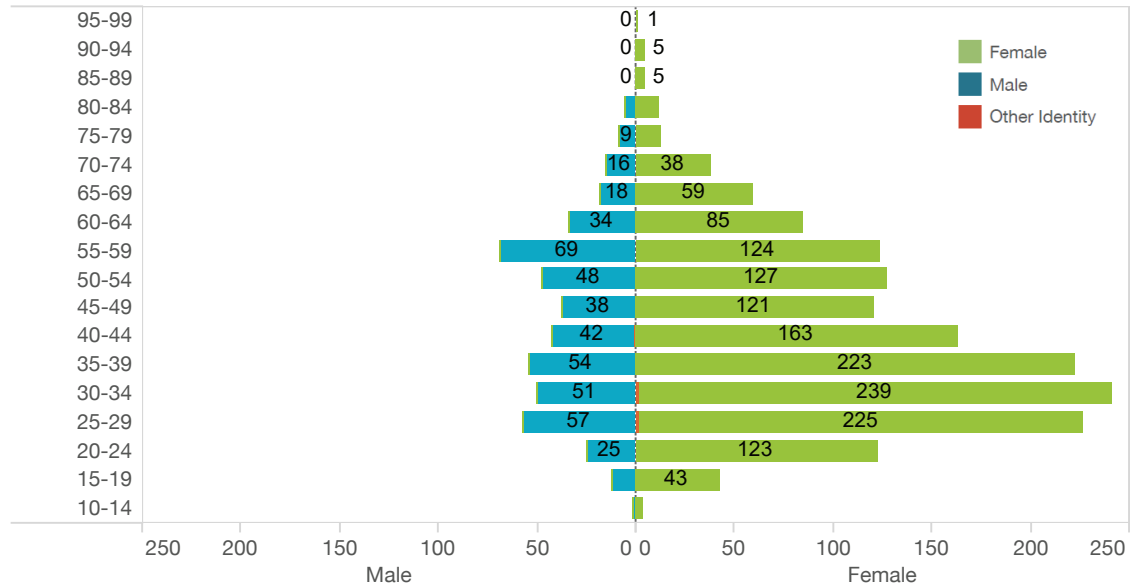
October - December 2017



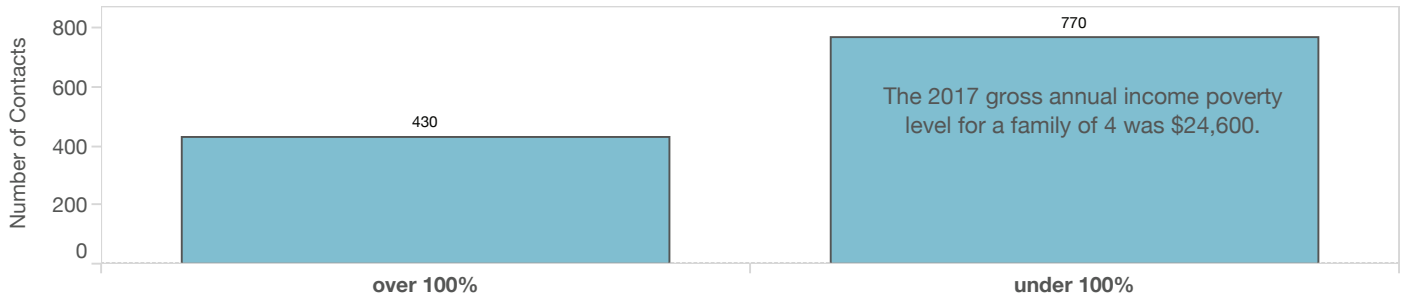
Age

95-99	0.13%
90-94	0.19%
85-89	0.32%
80-84	0.97%
75-79	0.97%
70-74	2.96%
65-69	4.63%
60-64	6.50%
55-59	11.26%
50-54	9.46%
45-49	8.17%
40-44	8.49%
35-39	11.97%
30-34	13.06%
25-29	11.97%
20-24	6.44%
15-19	2.19%
10-14	0.32%

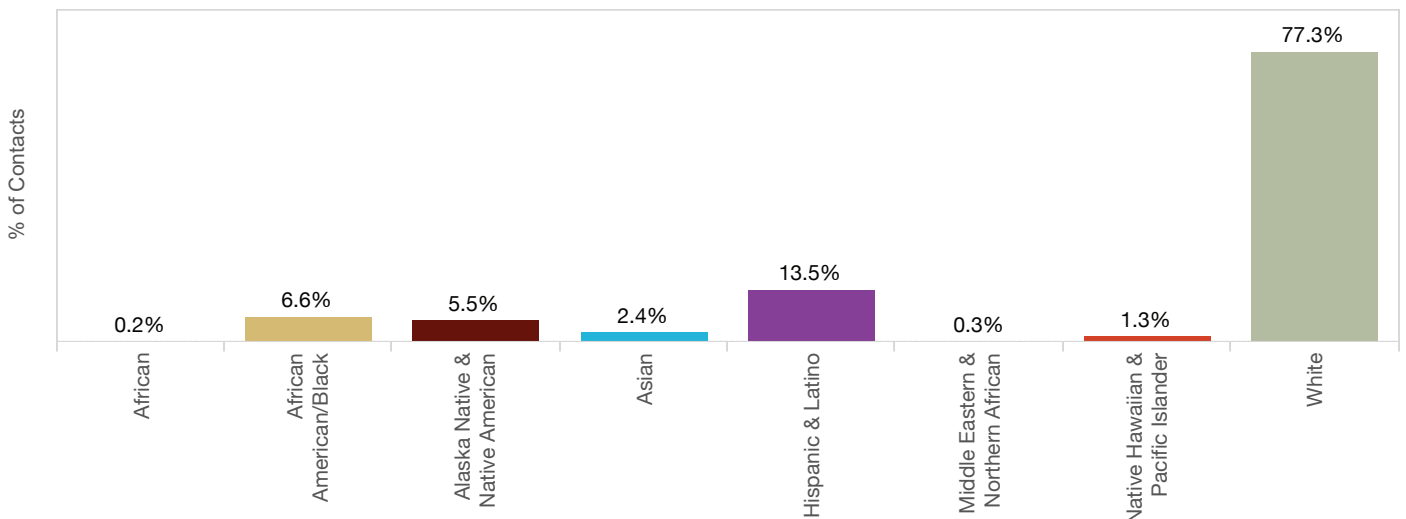
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

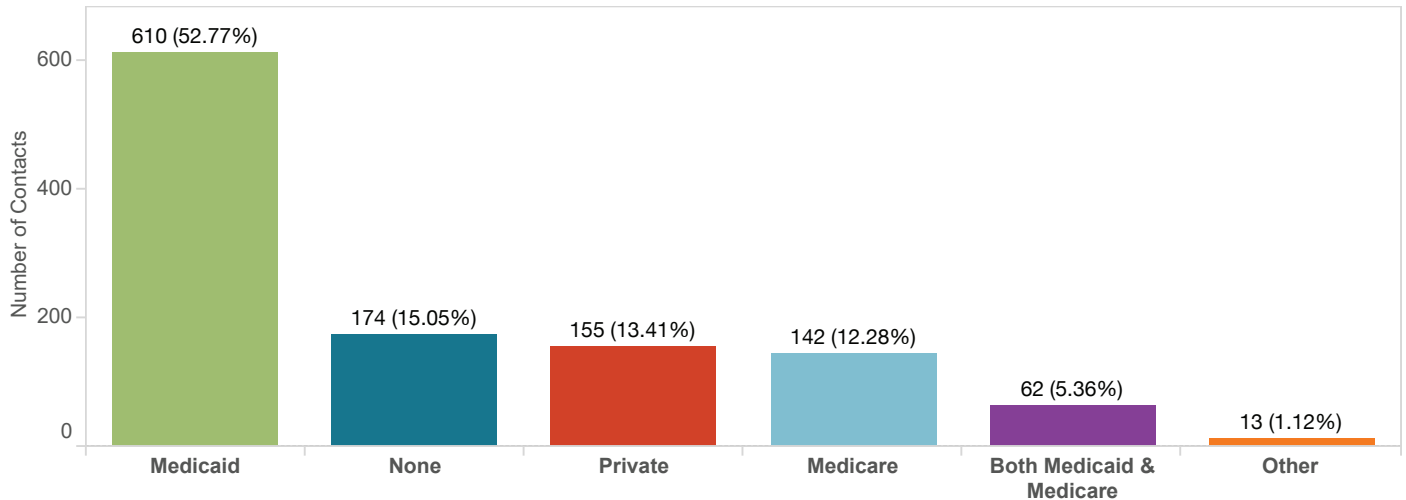


CLACKAMAS COUNTY

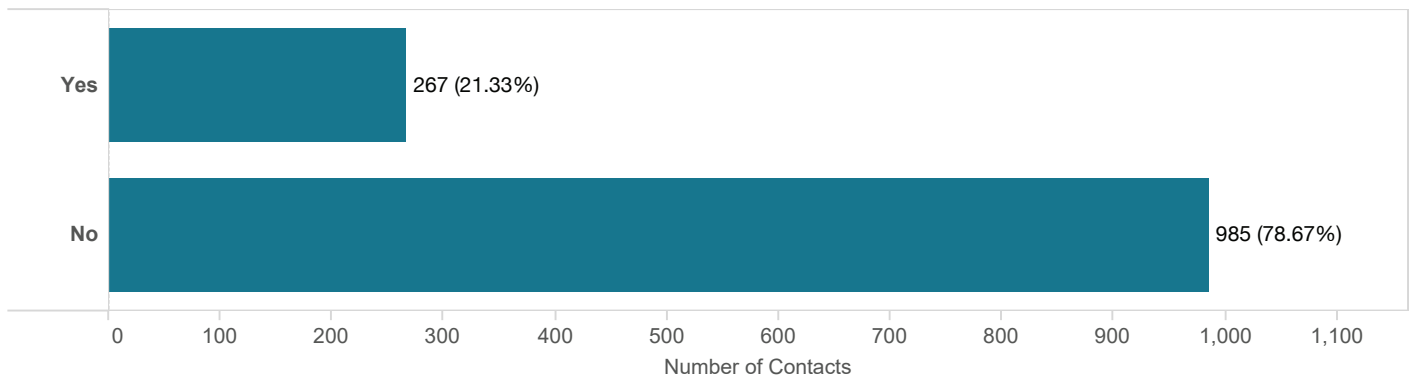
October - December 2017



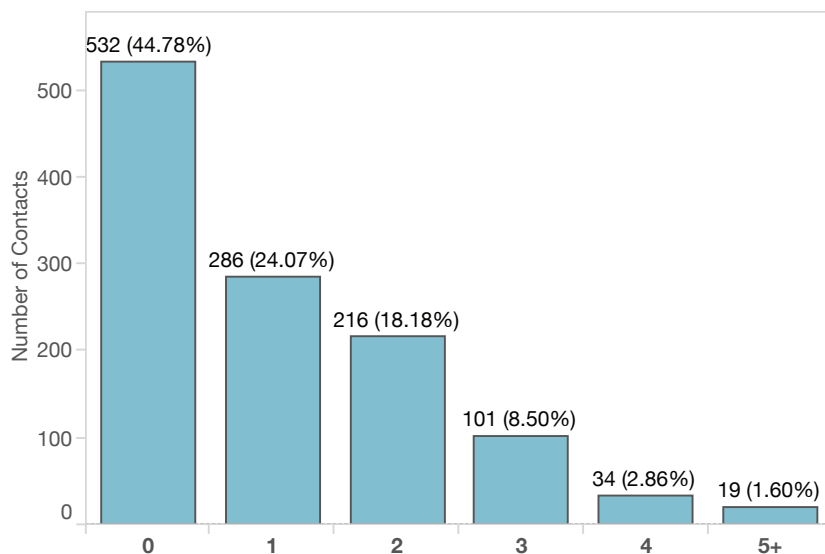
Health insurance status



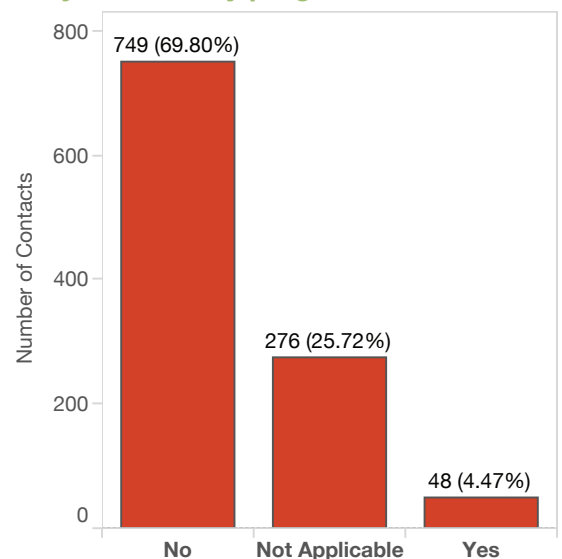
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



CLACKAMAS COUNTY

October - December 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

