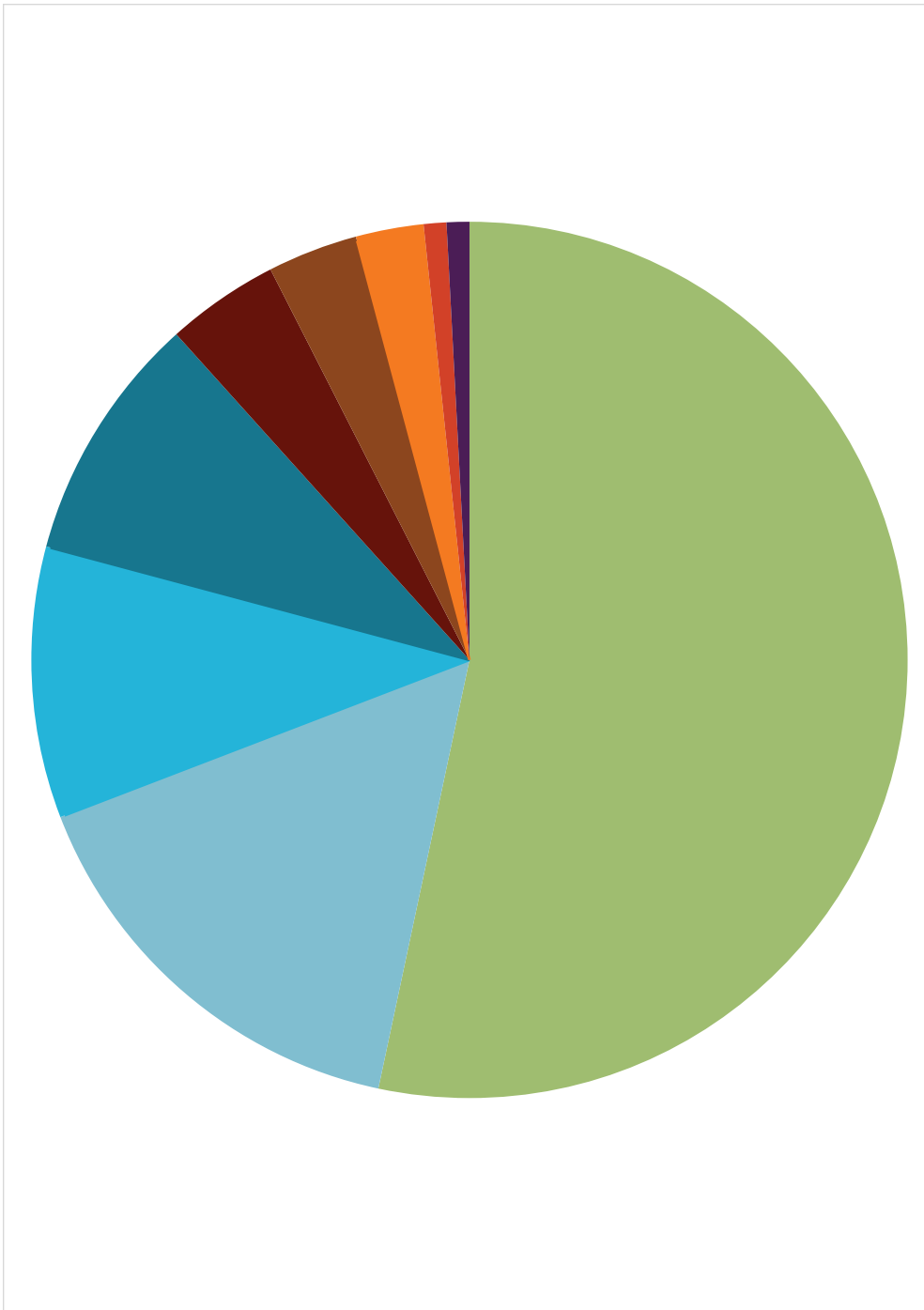


# COLUMBIA COUNTY

October - December 2017



## Percent of contacts by city



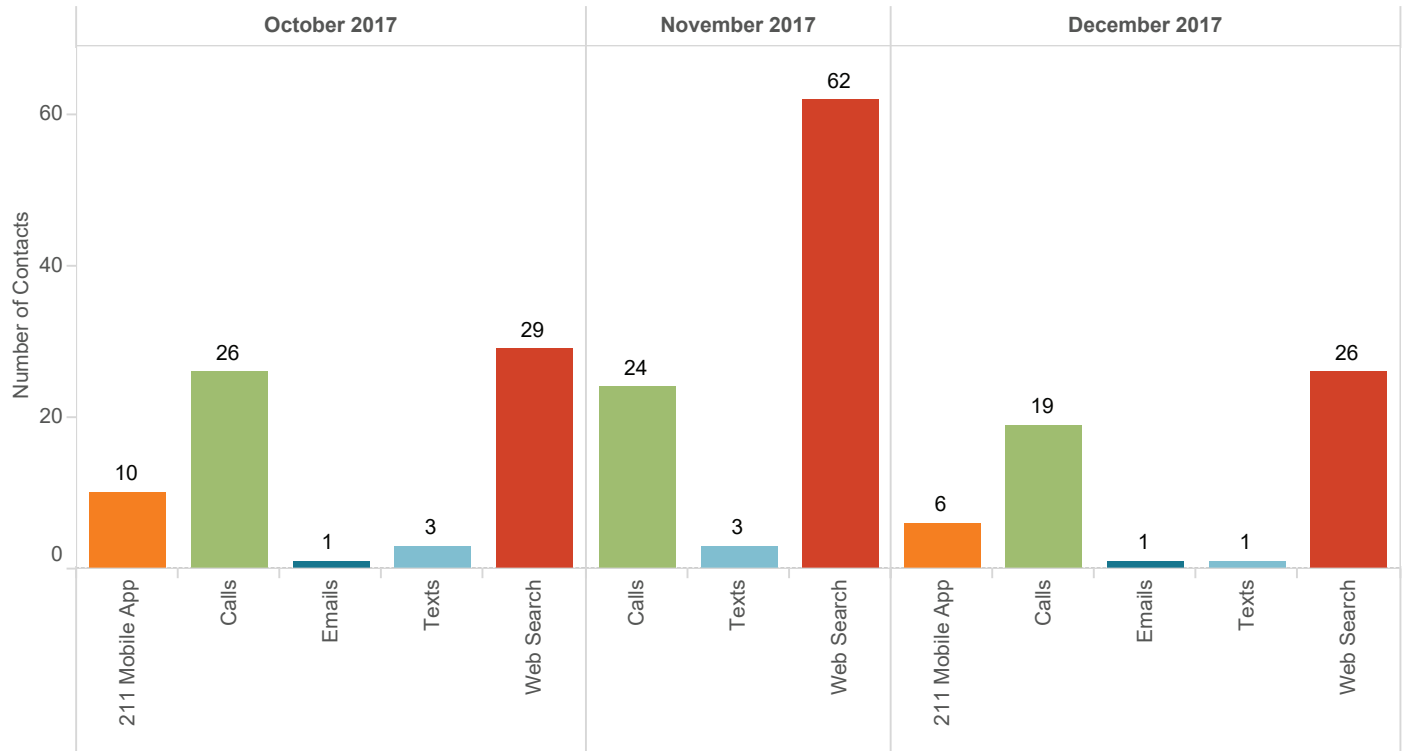
<b>St. Helens</b>	64 (53.3%)
<b>Scappoose</b>	19 (15.8%)
<b>Vernonia</b>	12 (10.0%)
<b>Rainier</b>	11 (9.2%)
<b>Deer Island</b>	5 (4.2%)
<b>Warren</b>	4 (3.3%)
<b>Clatskanie</b>	3 (2.5%)
<b>Columbia City</b>	1 (0.8%)
<b>Prescott</b>	1 (0.8%)

# COLUMBIA COUNTY

October - December 2017

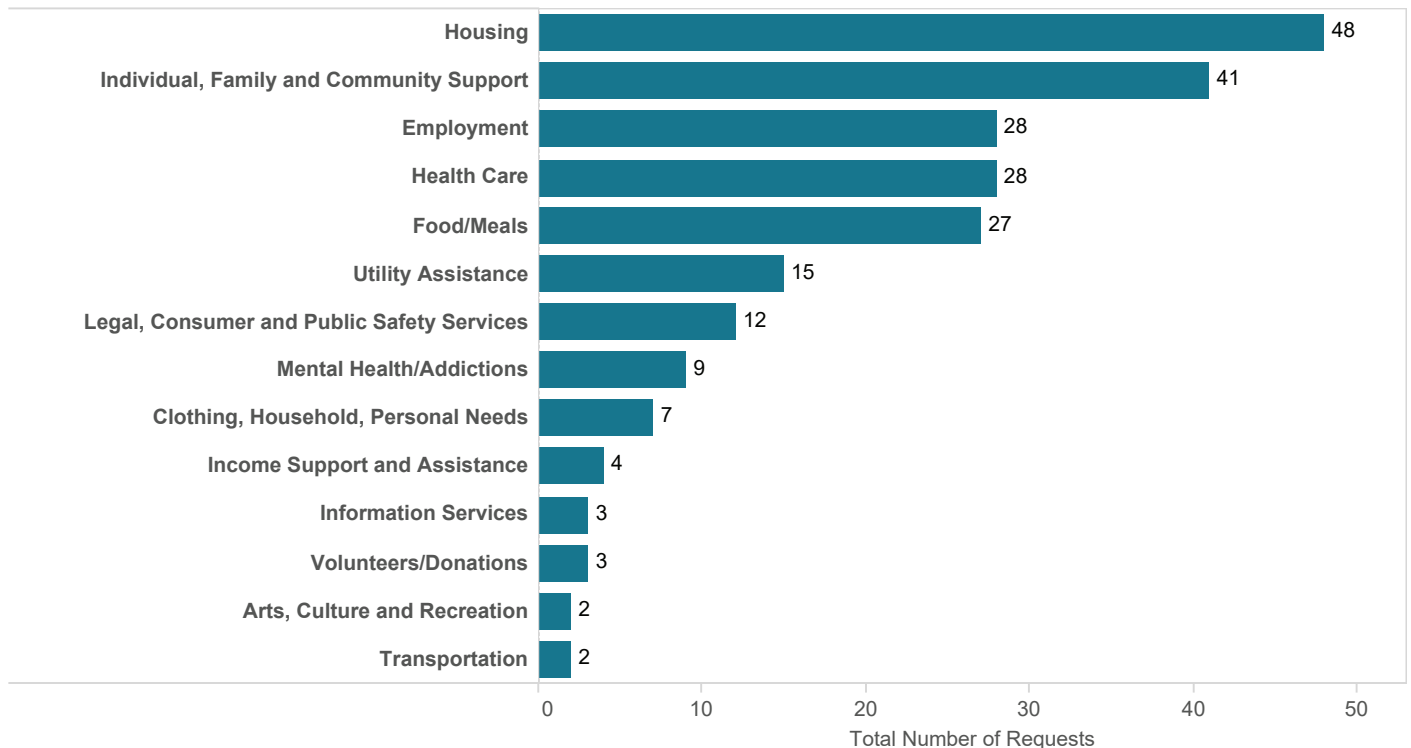


## Number of contacts, grouped by month and contact type

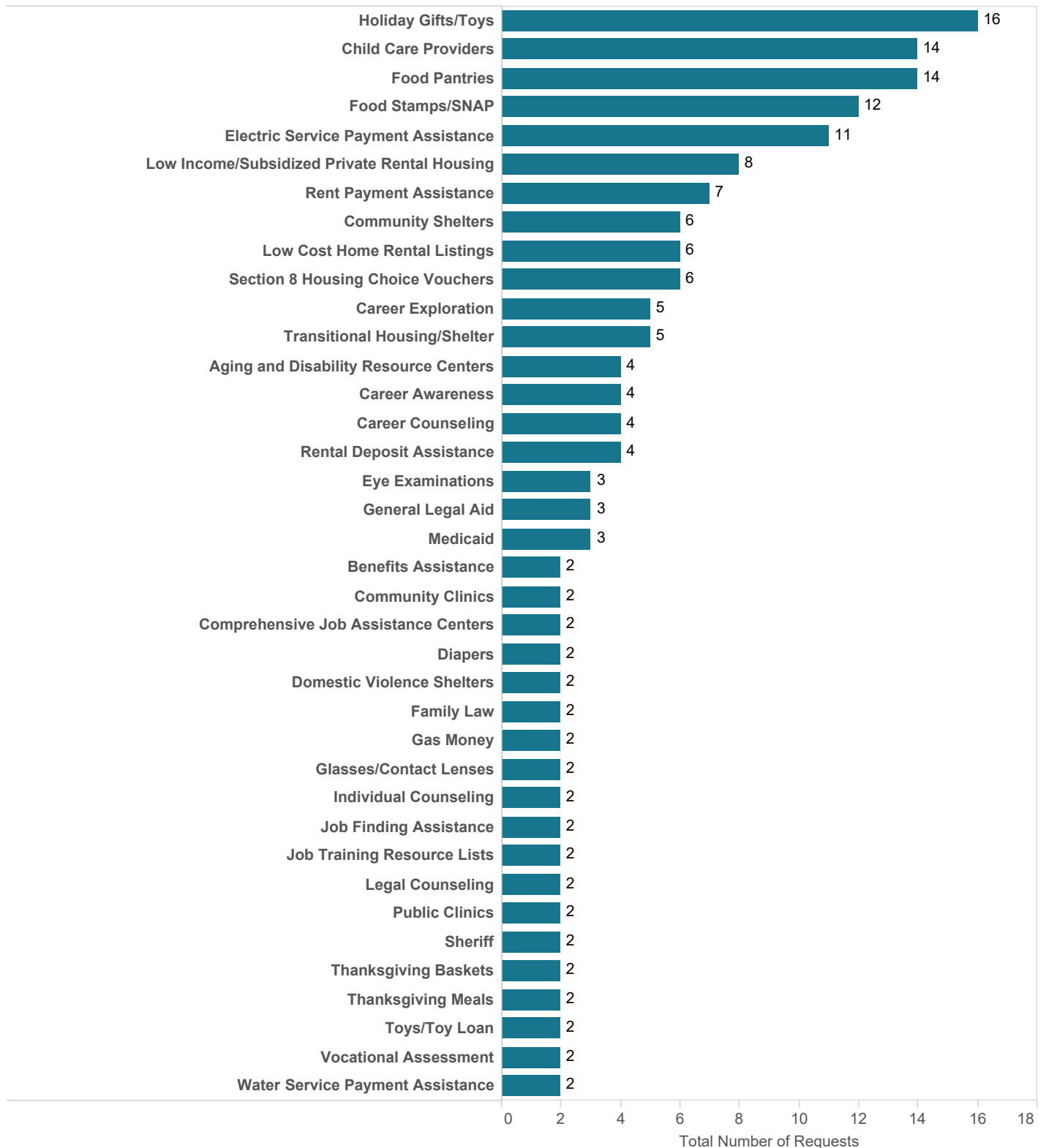


The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need



## Number of services with two or more requests across all contact types

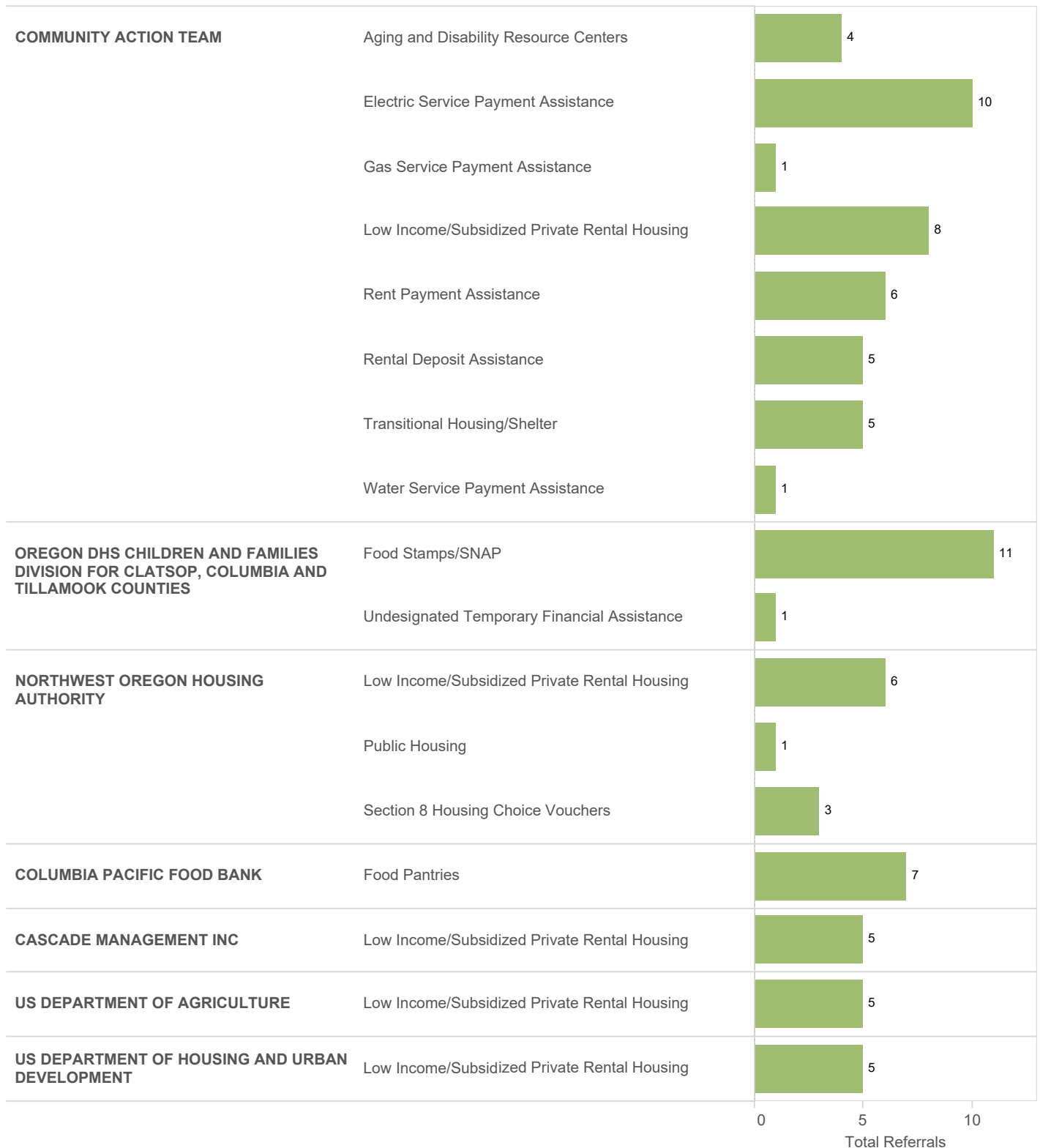


# COLUMBIA COUNTY

October - December 2017



## Top 7 agencies referred to across all contact types



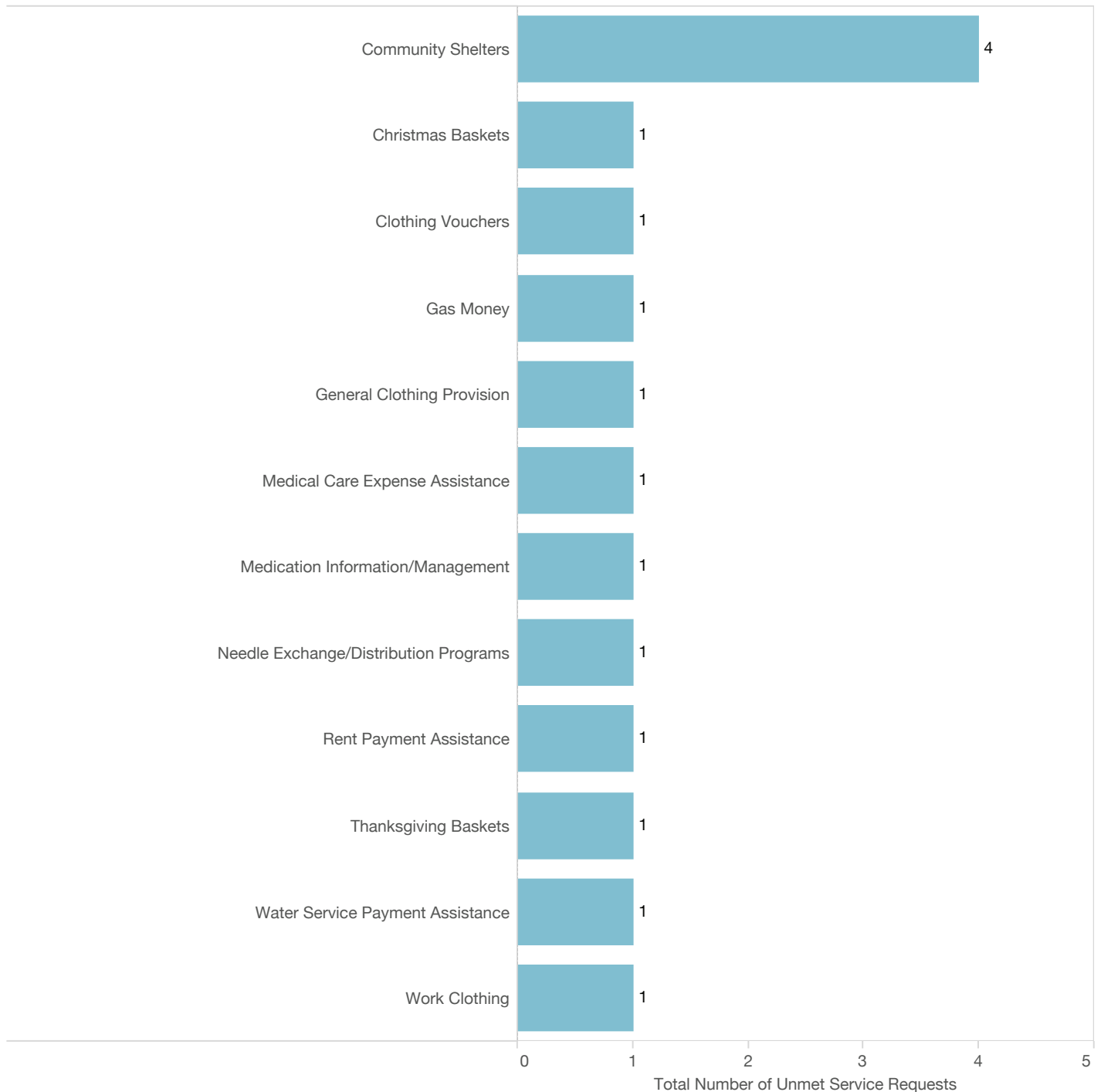
# COLUMBIA COUNTY

October - December 2017



There were 15 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply may not exist in a community.

## What are potential service gaps?



# COLUMBIA COUNTY

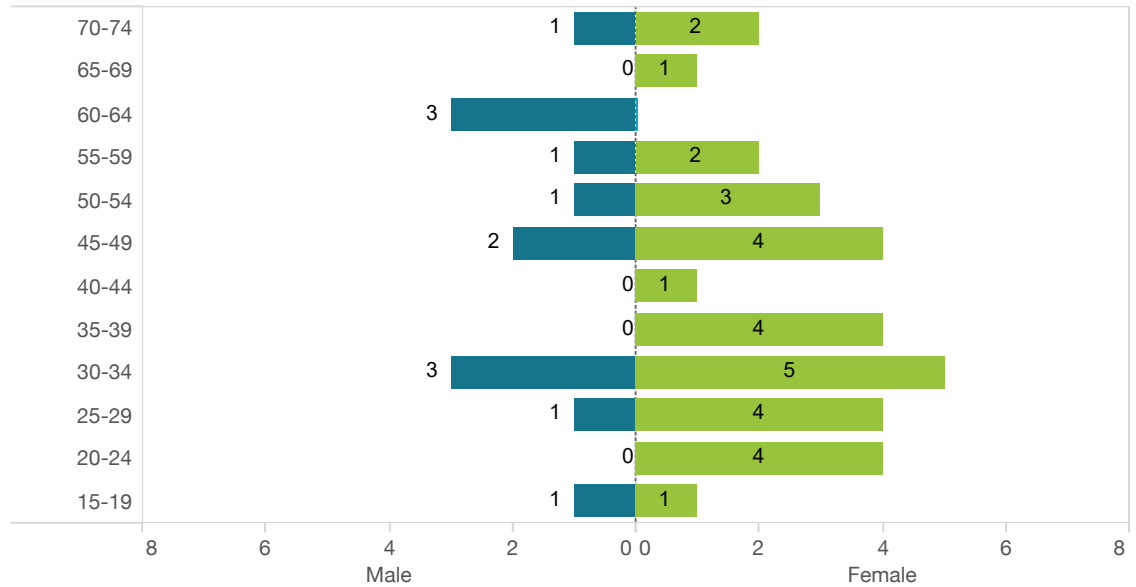
October - December 2017



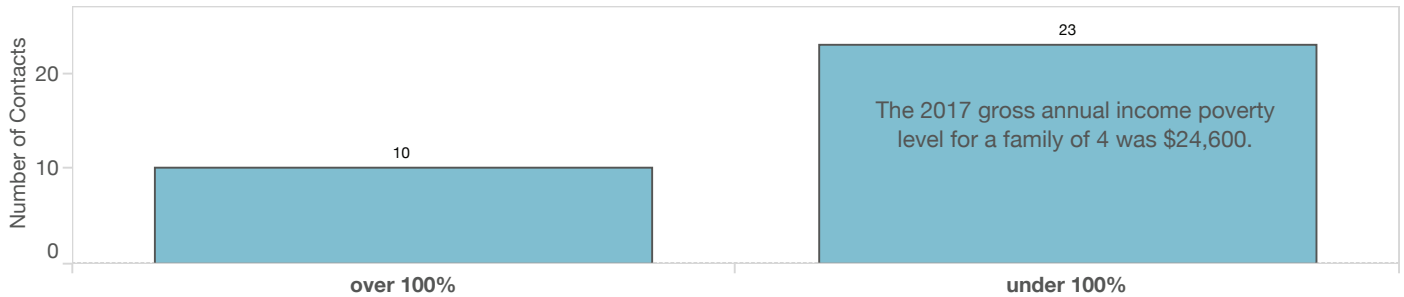
## Age

70-74	6%
65-69	3%
60-64	6%
55-59	8%
50-54	11%
45-49	11%
40-44	3%
35-39	6%
30-34	19%
25-29	11%
20-24	11%
15-19	6%

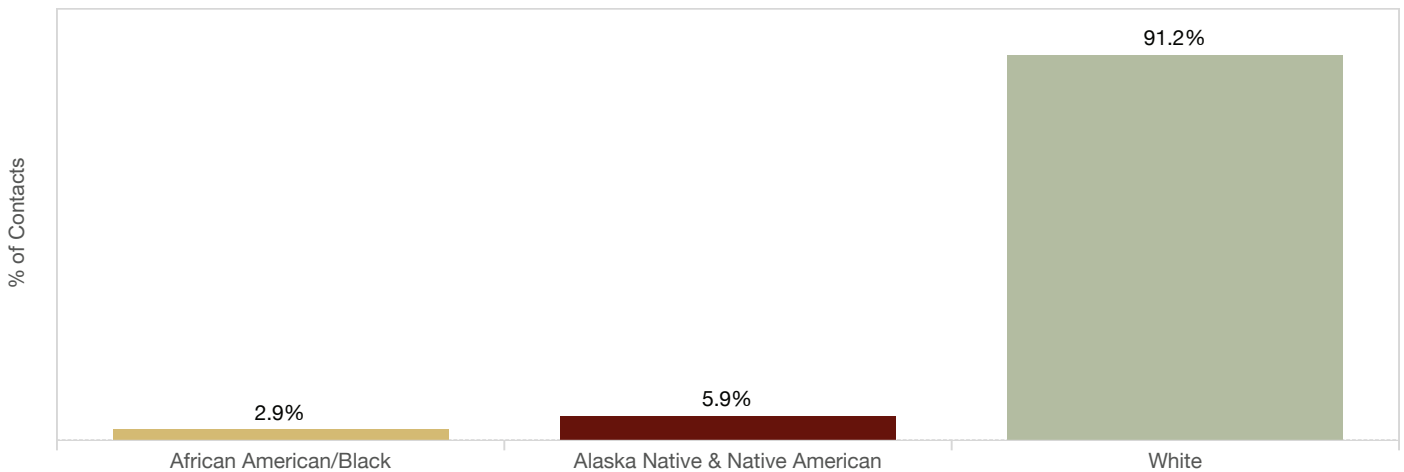
## Age and gender



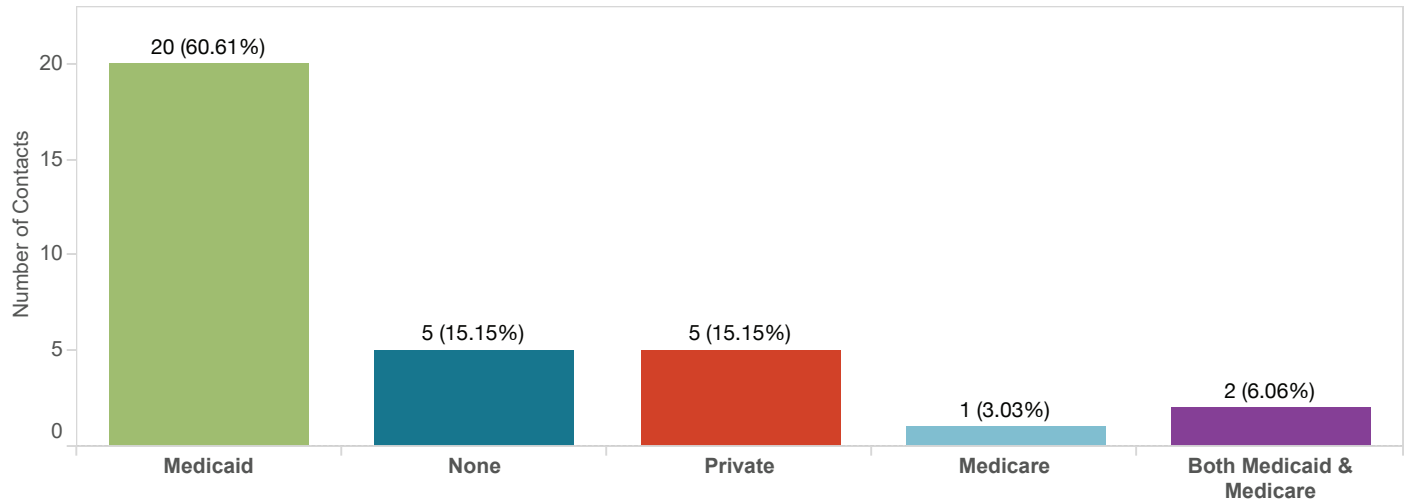
## Income as a percentage of the poverty level



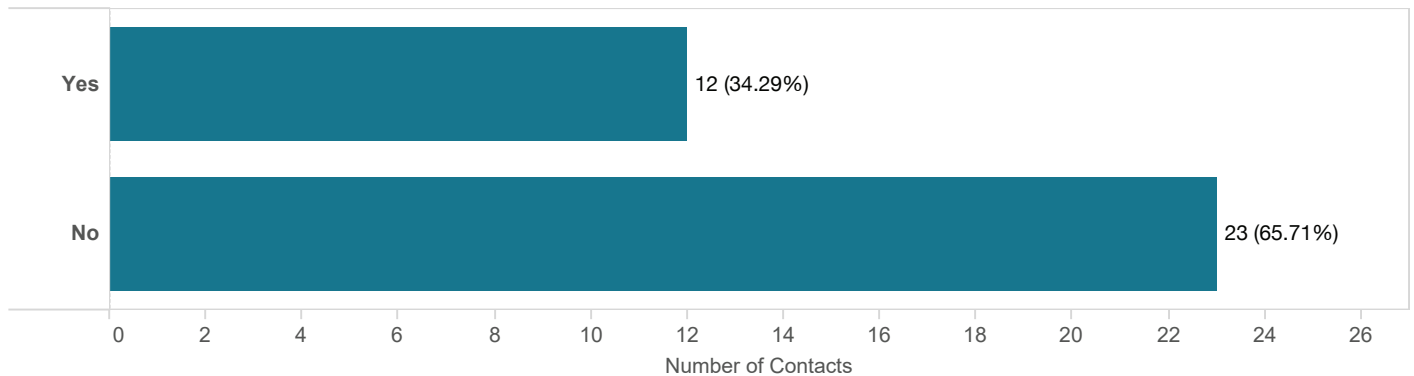
## Race and ethnicity



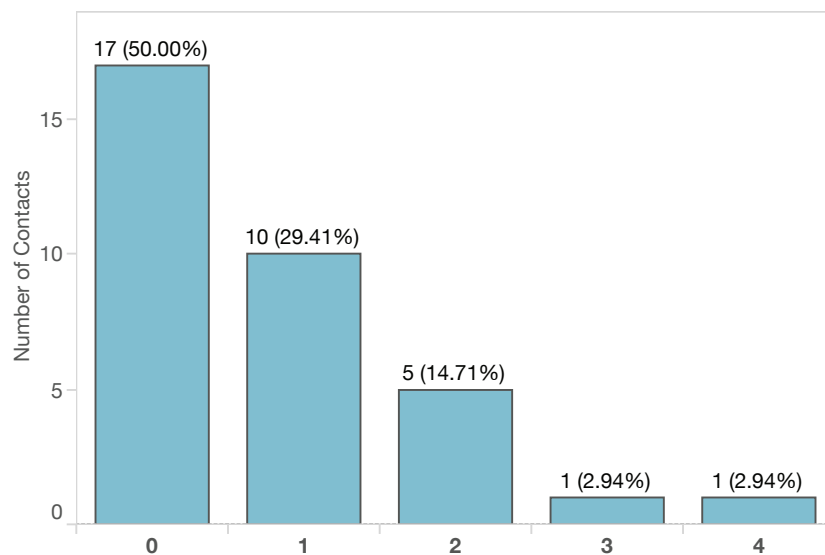
## Health insurance status



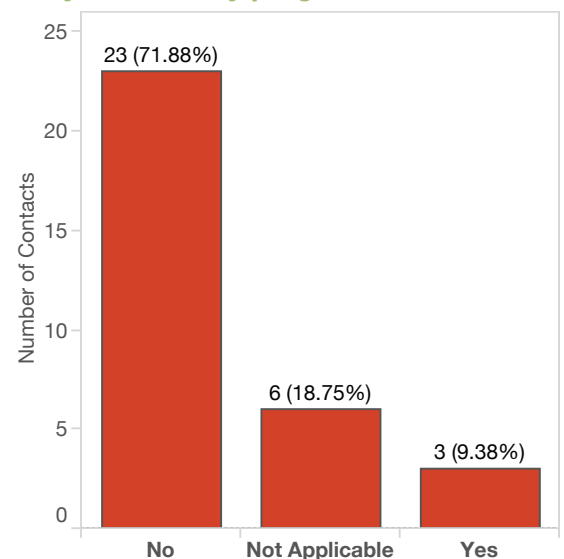
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# COLUMBIA COUNTY

October - December 2017



## How do calls, emails, texts, and web searches vary across 211info's service area?

