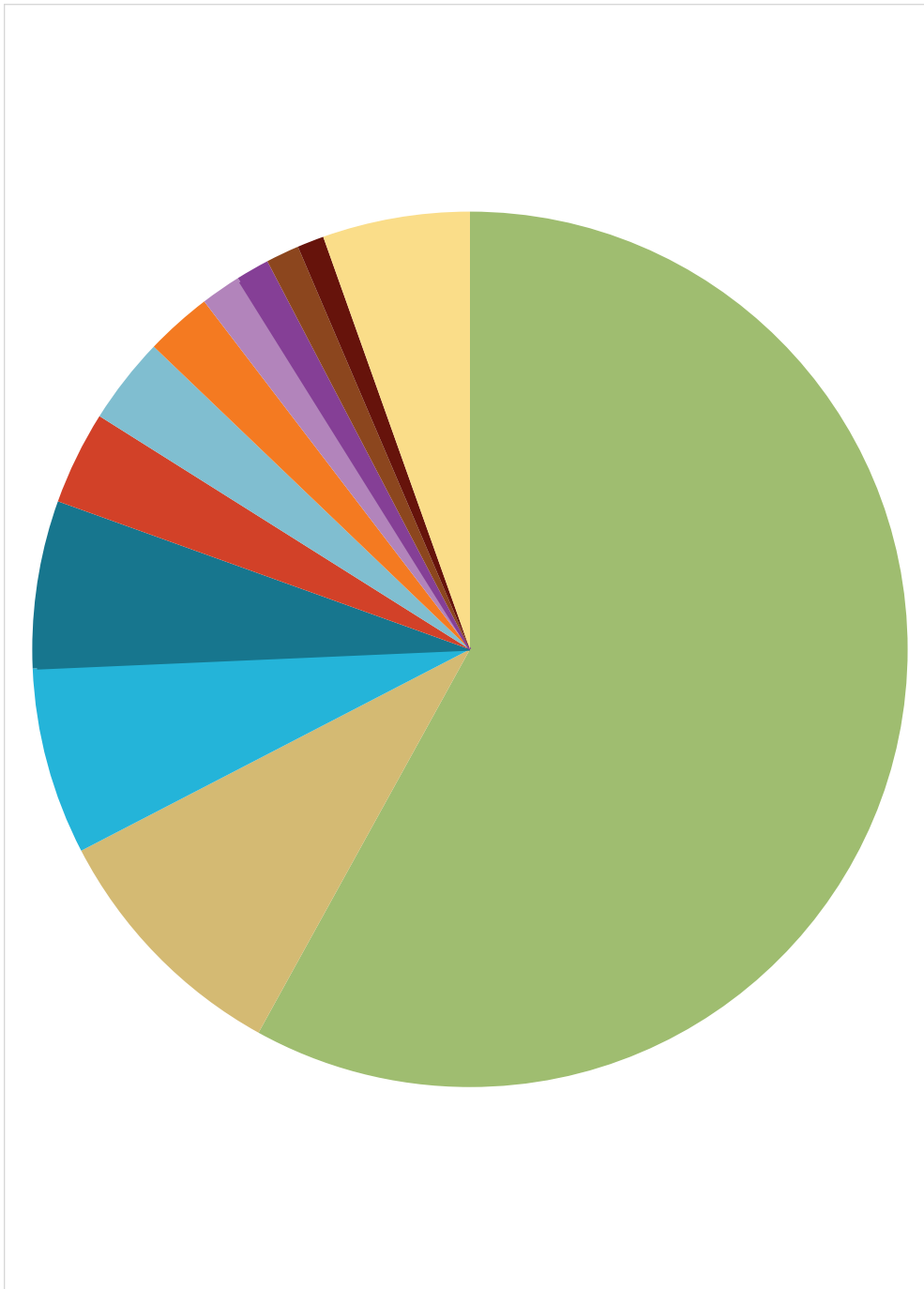


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Percent of contacts by city



Roseburg	235 (58%)
Sutherlin	38 (9%)
Myrtle Creek	28 (7%)
Winston	25 (6%)
Riddle	14 (3%)
Reedsport	13 (3%)
Canyonville	10 (2%)
Glendale	6 (1%)
Glide	5 (1%)
Oakland	5 (1%)
Winchester Bay	4 (1%)
Other	22 (5%)

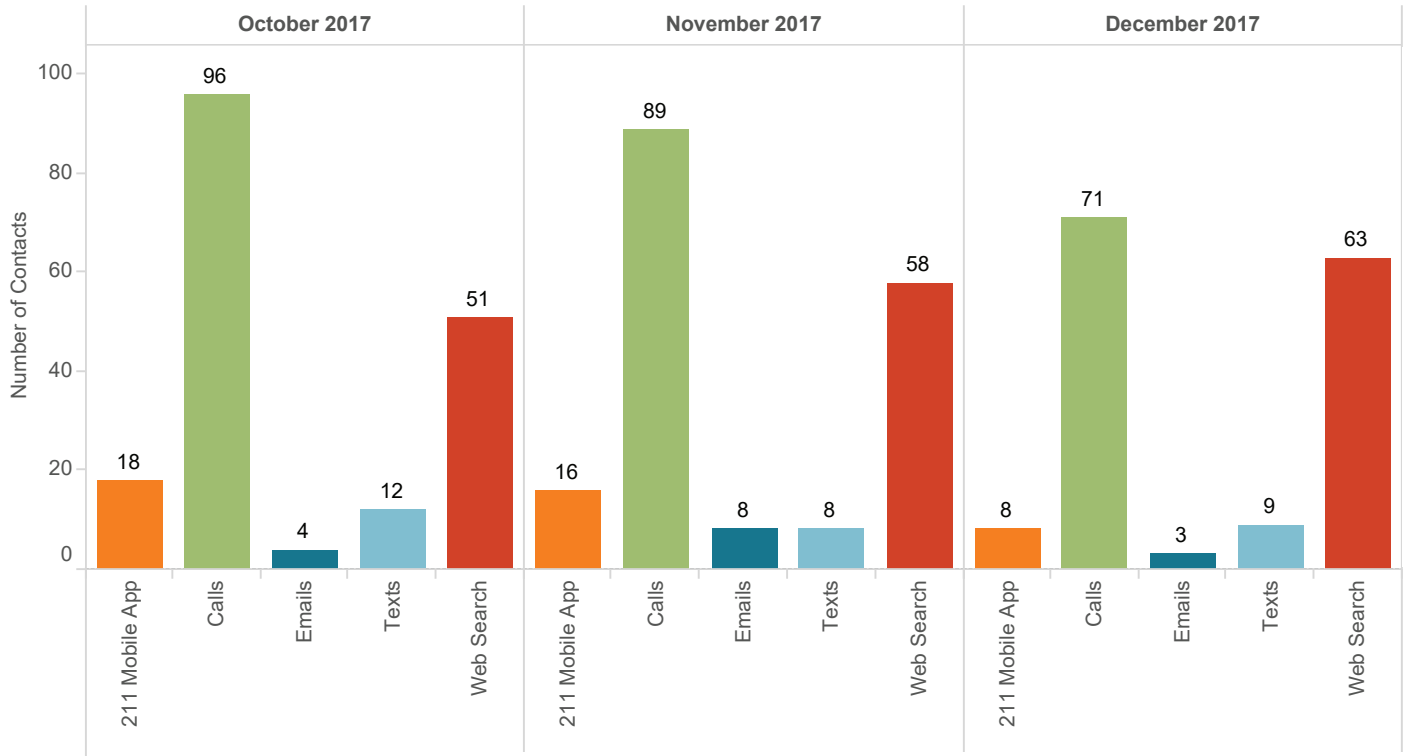


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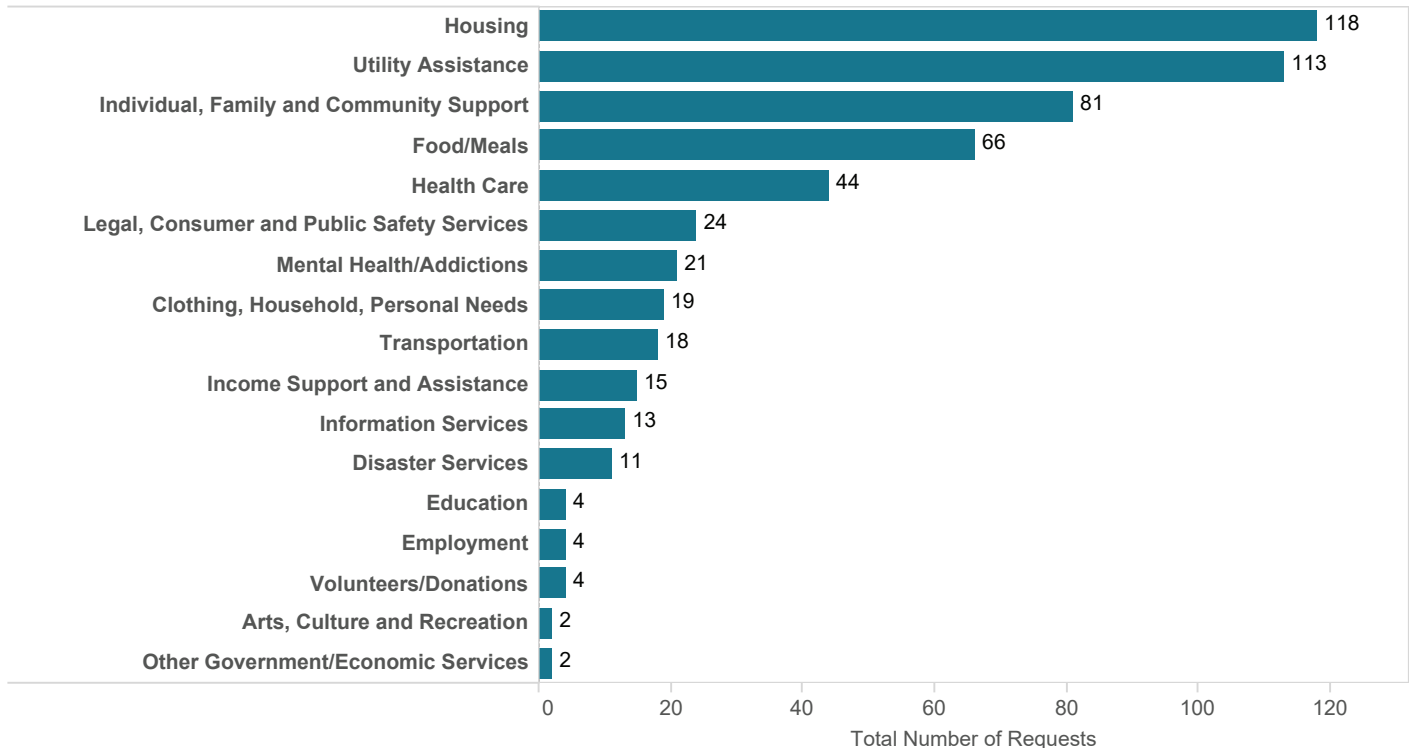


Number of contacts, grouped by month and contact type

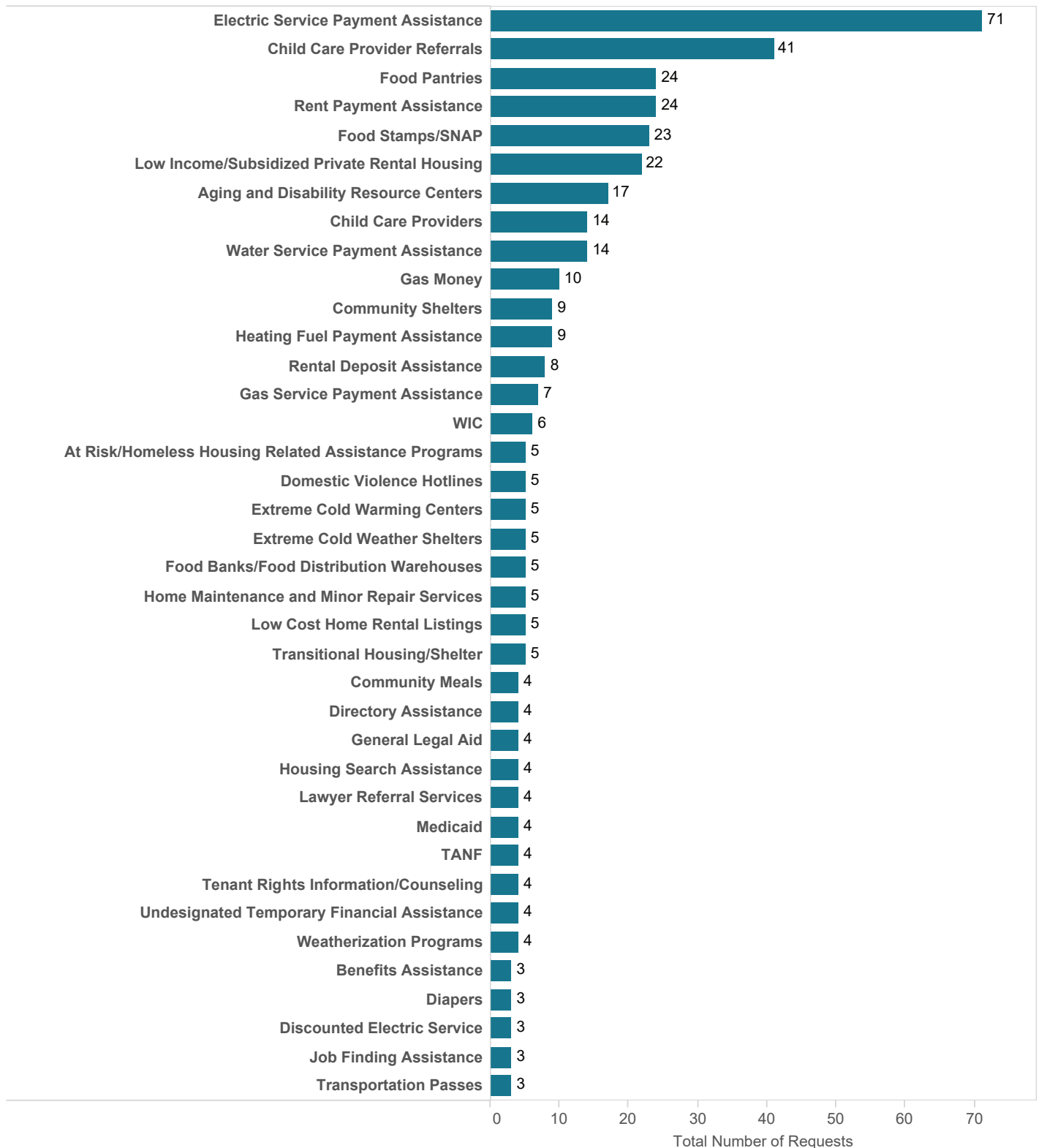


The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need



Number of services with three or more requests across all contact types

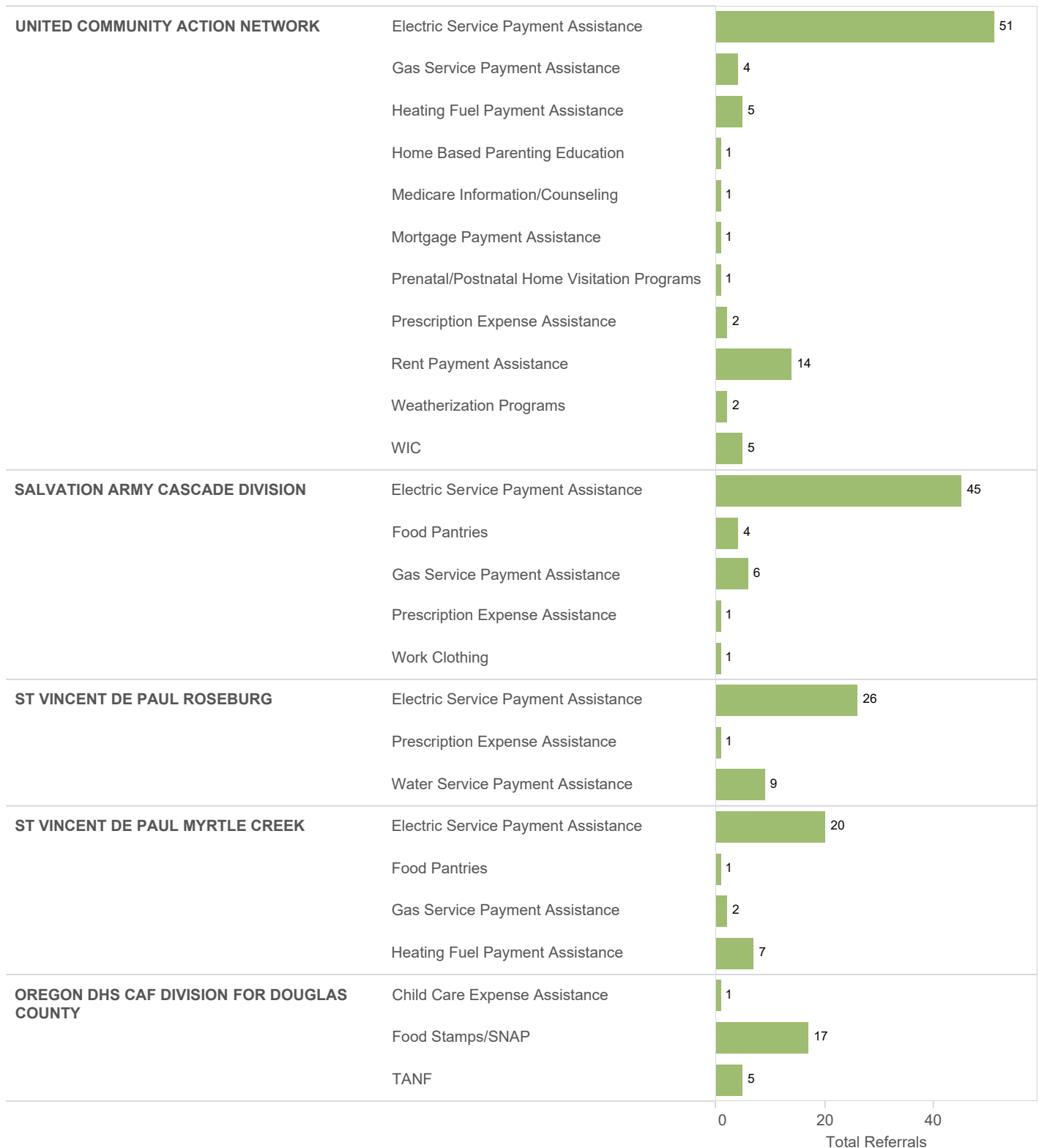


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Top 5 agencies referred to across all contact types



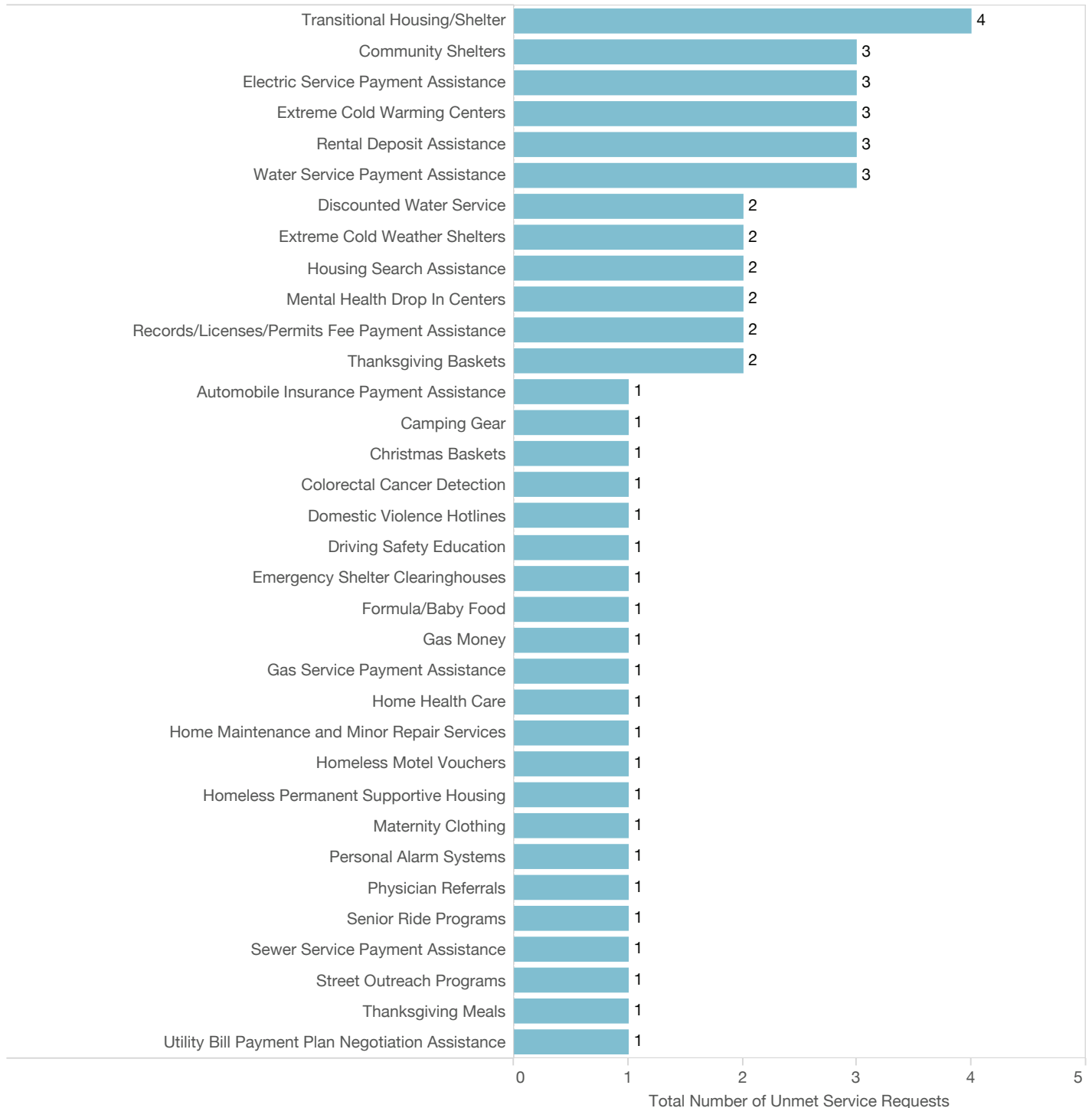
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There were 53 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

What are potential service gaps?



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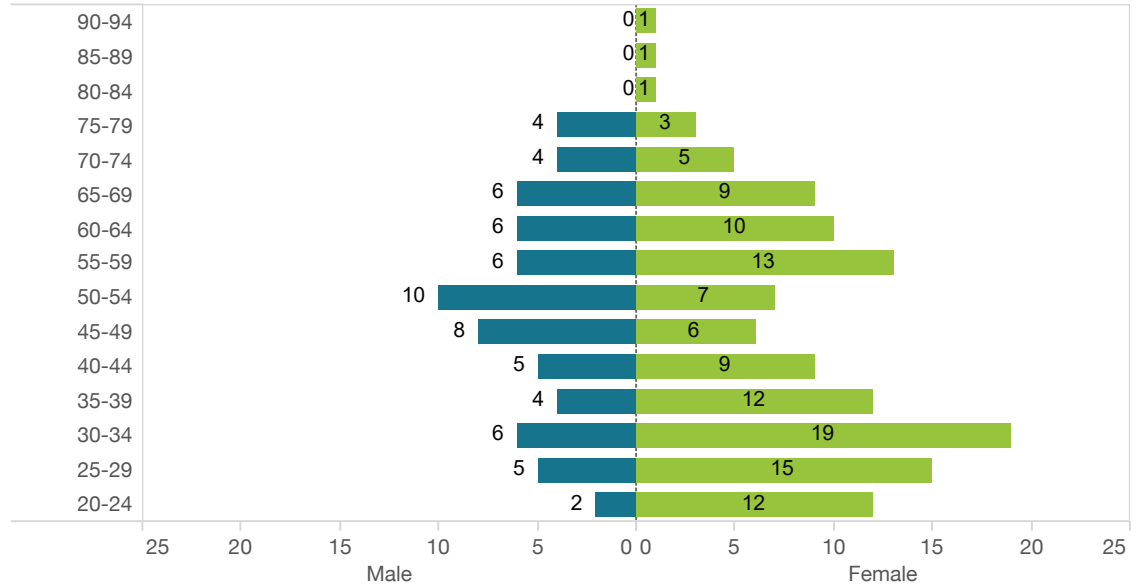
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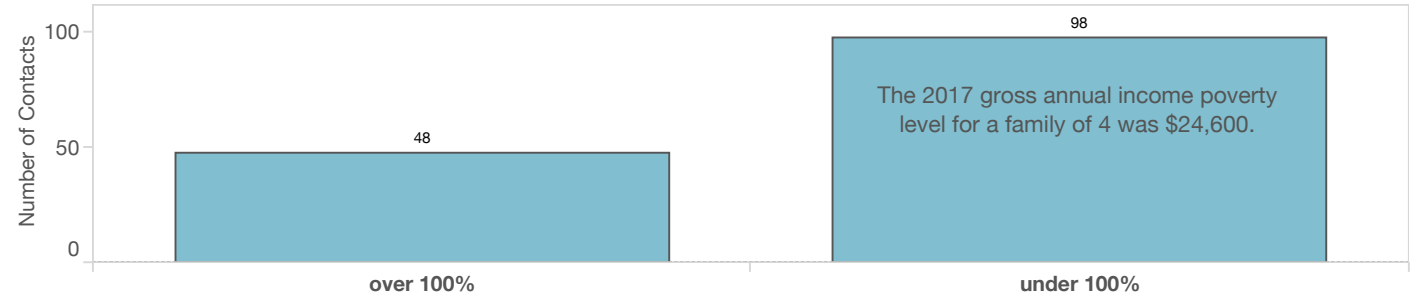
Age

90-94	0.64%
85-89	0.64%
80-84	0.64%
75-79	3.18%
70-74	3.82%
65-69	7.64%
60-64	9.55%
55-59	12.10%
50-54	9.55%
45-49	7.64%
40-44	8.92%
35-39	7.64%
30-34	12.10%
25-29	8.28%
20-24	7.64%

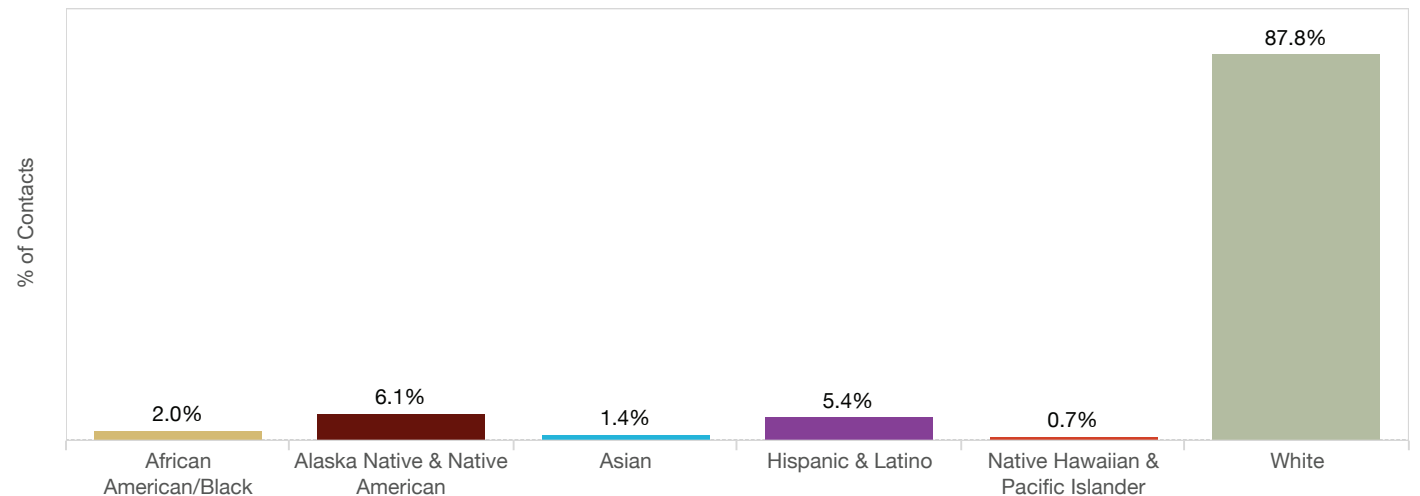
Age and gender



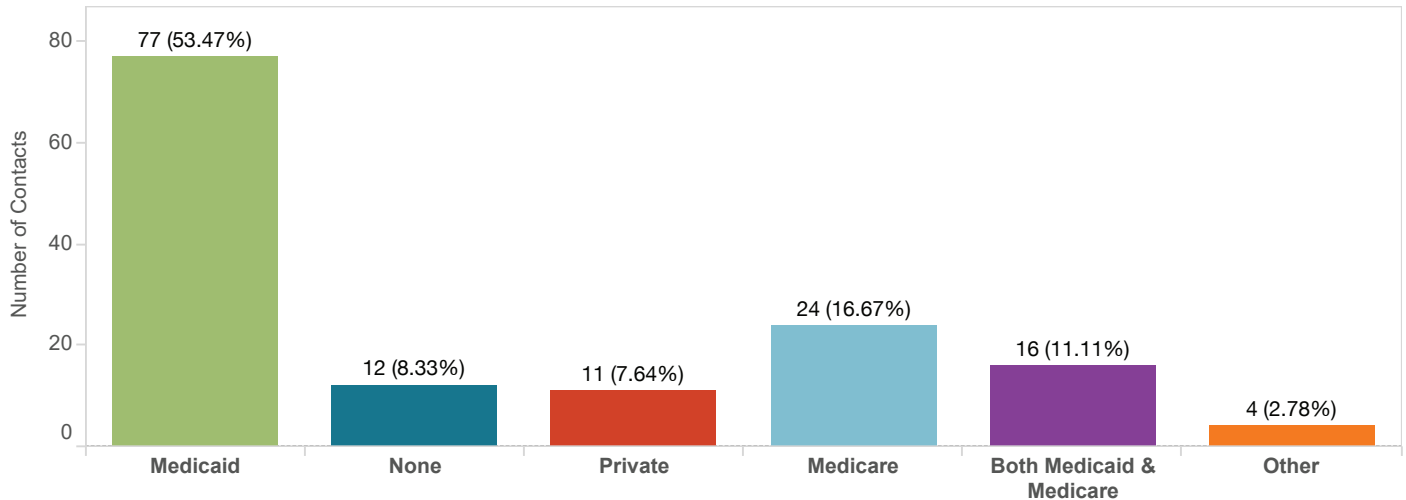
Income as a percentage of the poverty level



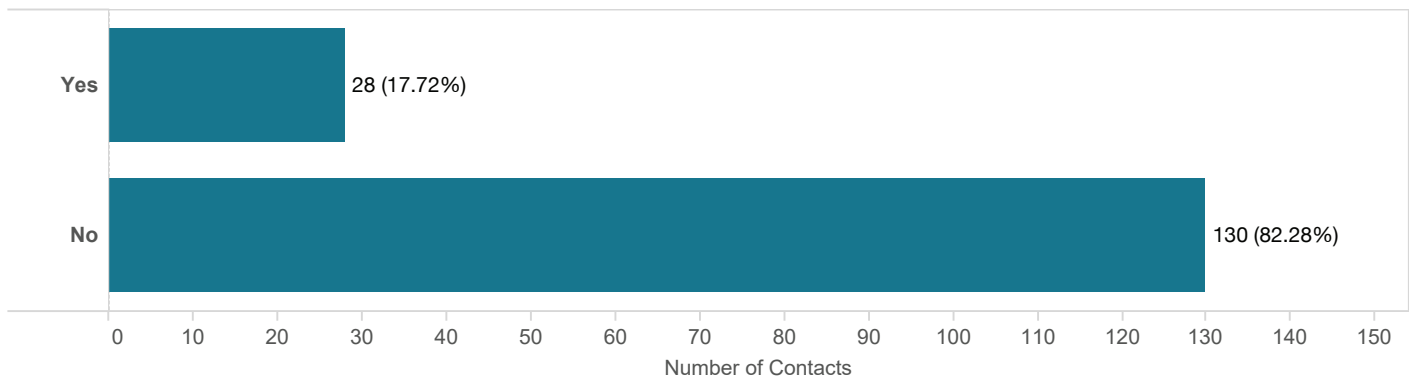
Race and ethnicity



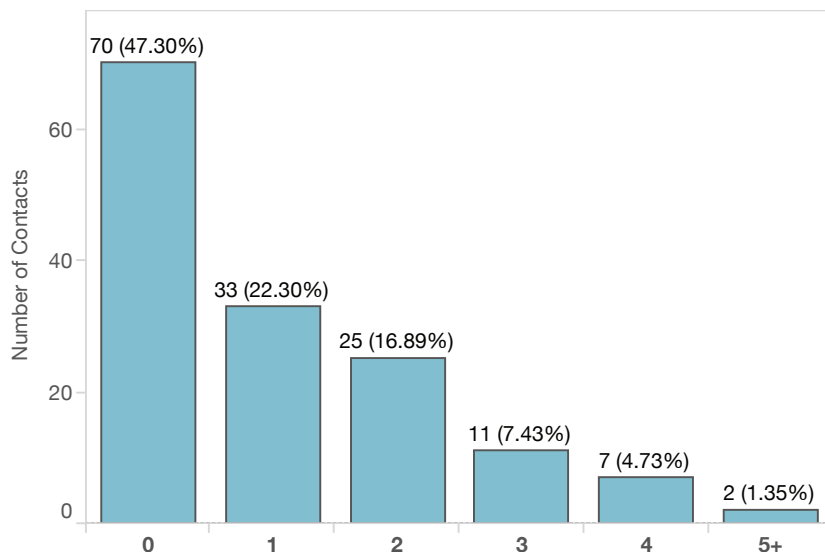
Health insurance status



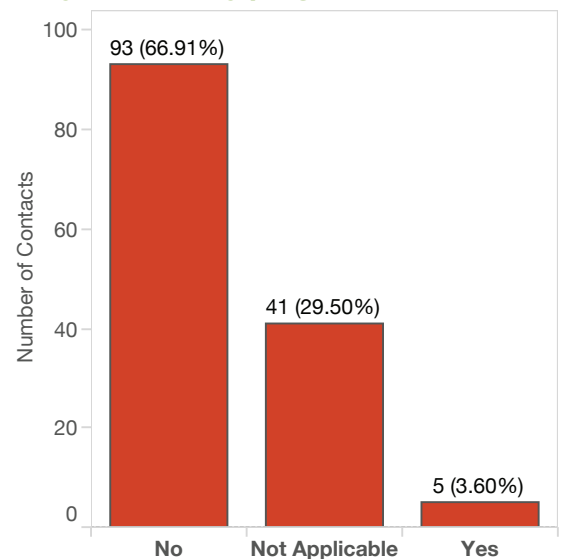
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

