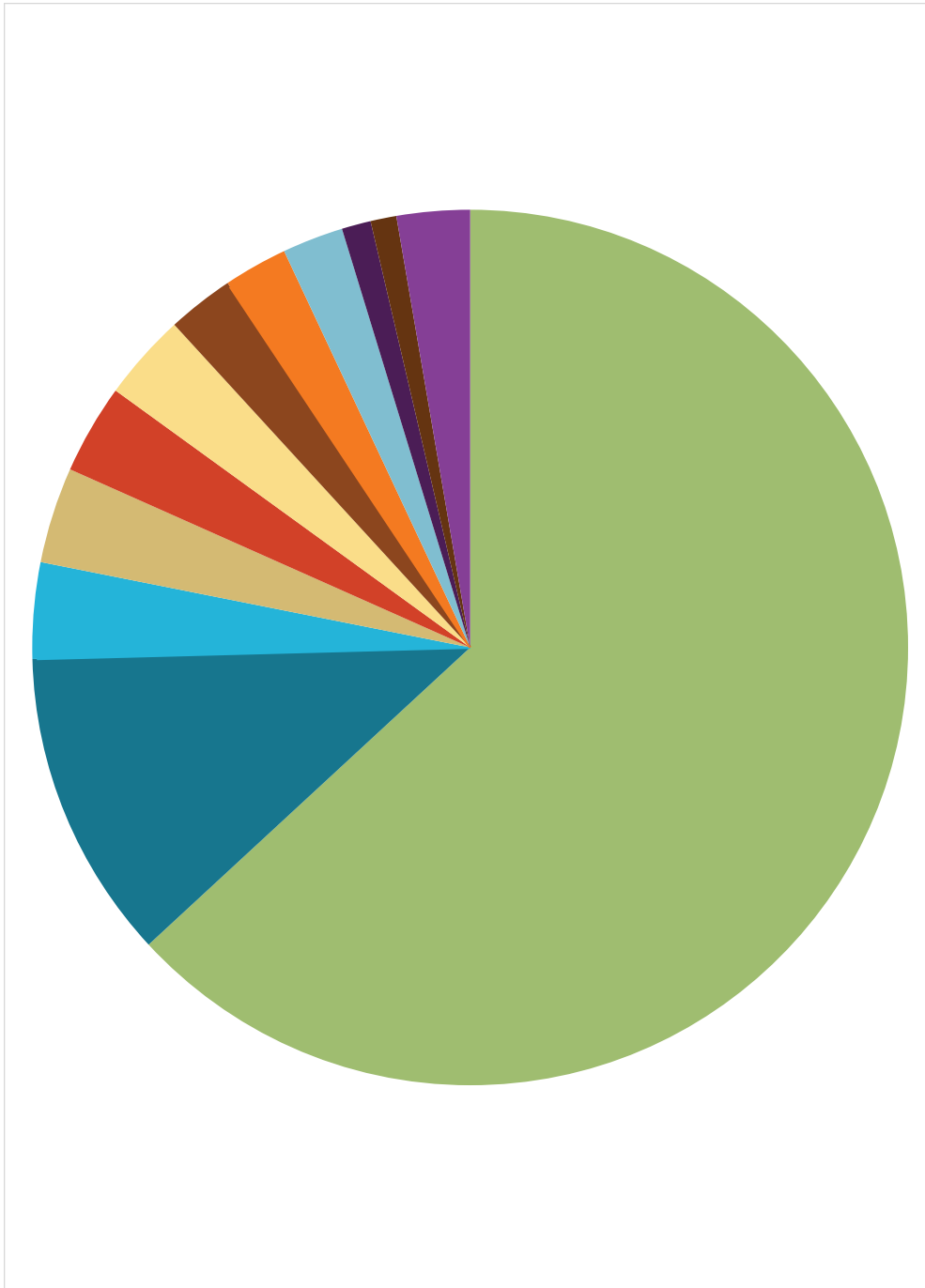


# JACKSON COUNTY

October - December 2017



## Percent of contacts by city



<b>Medford</b>	589 (63%)
<b>Ashland</b>	107 (11%)
<b>Central Point</b>	33 (4%)
<b>Talent</b>	33 (4%)
<b>Rogue River</b>	31 (3%)
<b>Eagle Point</b>	30 (3%)
<b>Grants Pass</b>	23 (2%)
<b>Phoenix</b>	22 (2%)
<b>White City</b>	21 (2%)
<b>Shady Cove</b>	10 (1%)
<b>Jacksonville</b>	9 (1%)
<b>Other</b>	25 (3%)

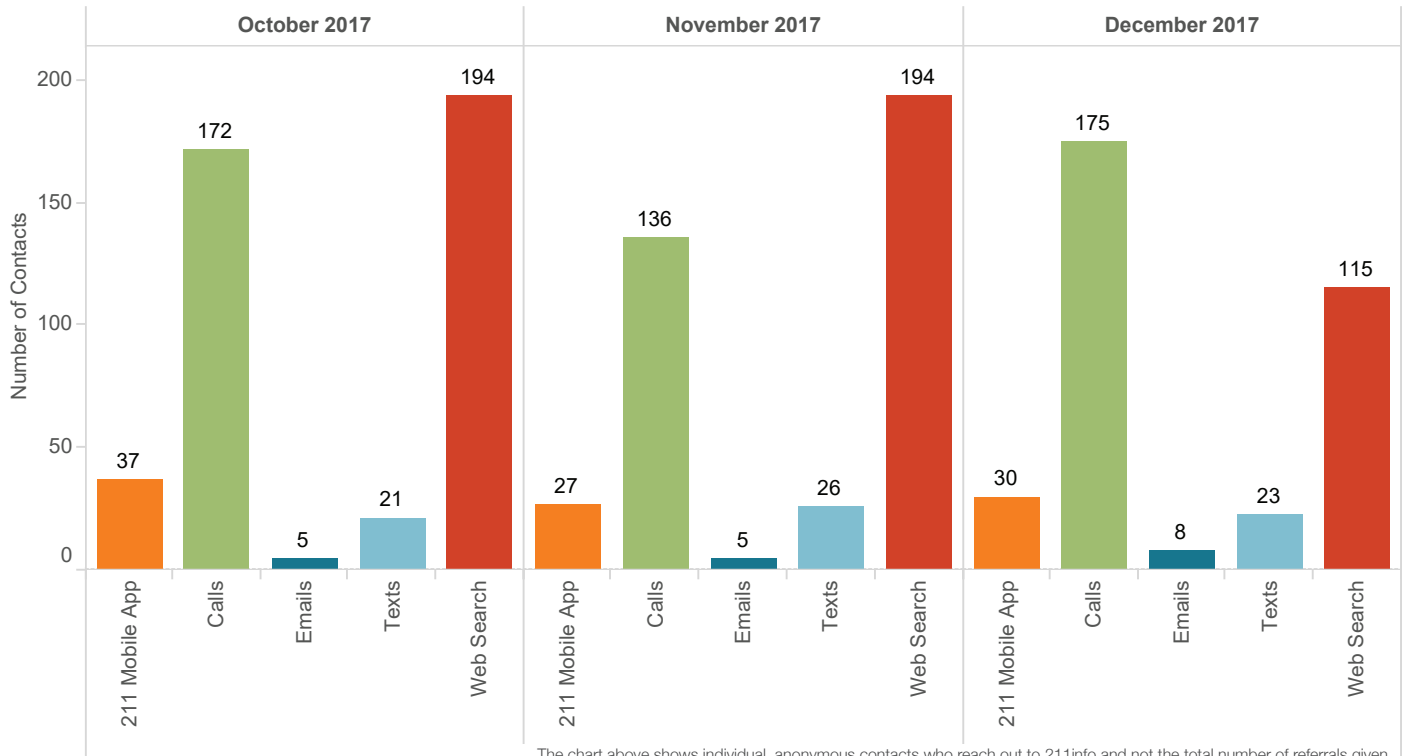


# JACKSON COUNTY

October - December 2017

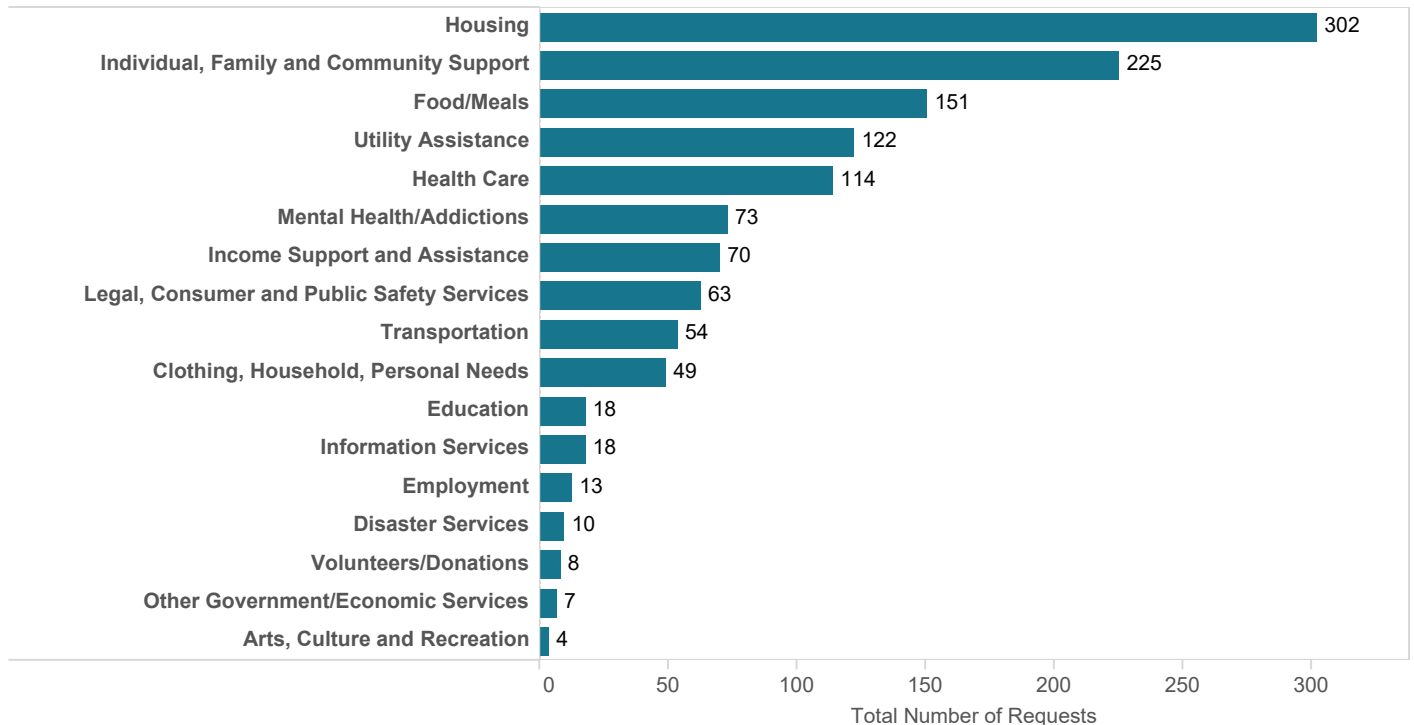


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

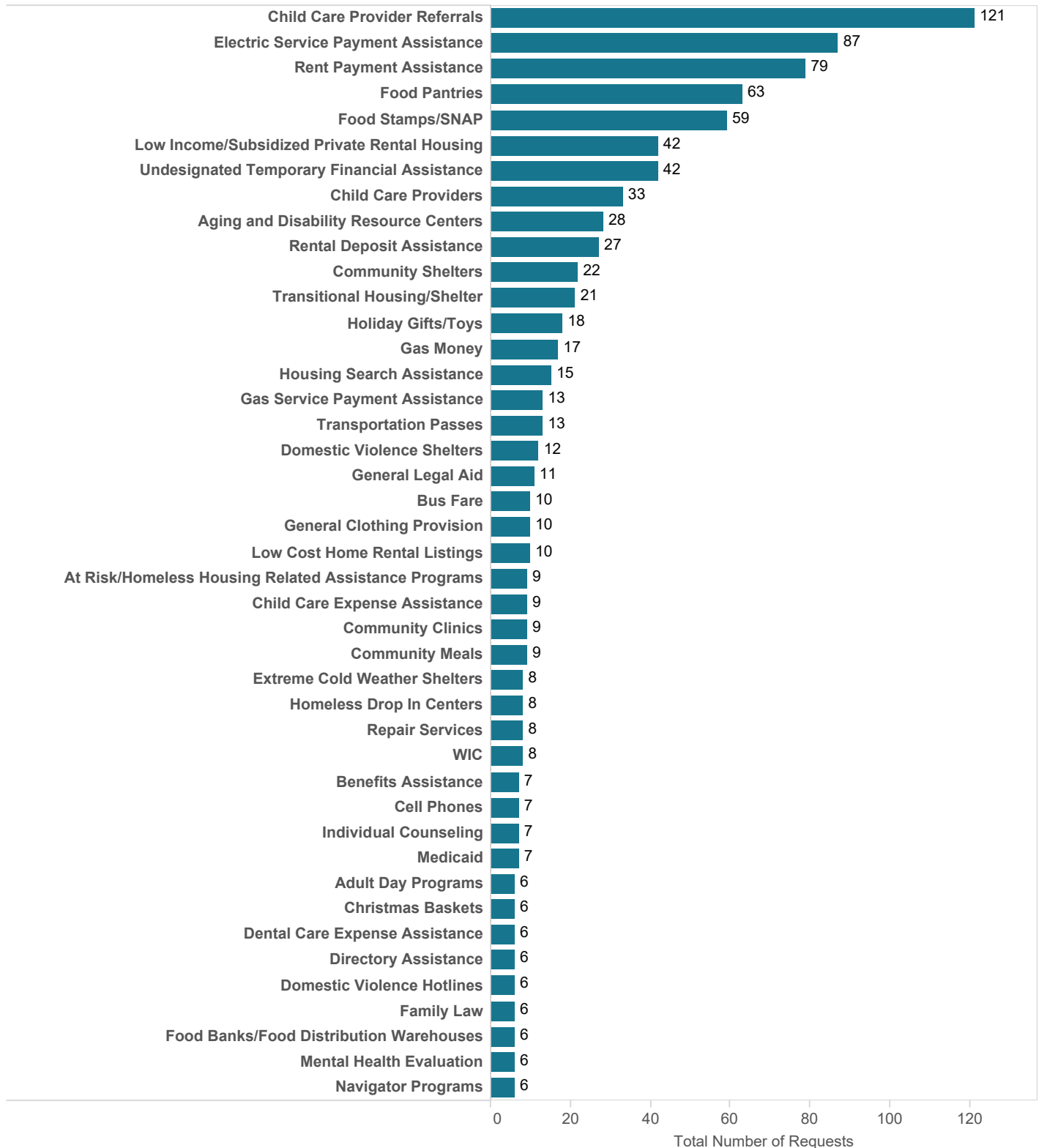


# JACKSON COUNTY

October - December 2017



## Top 35 service requests by rank

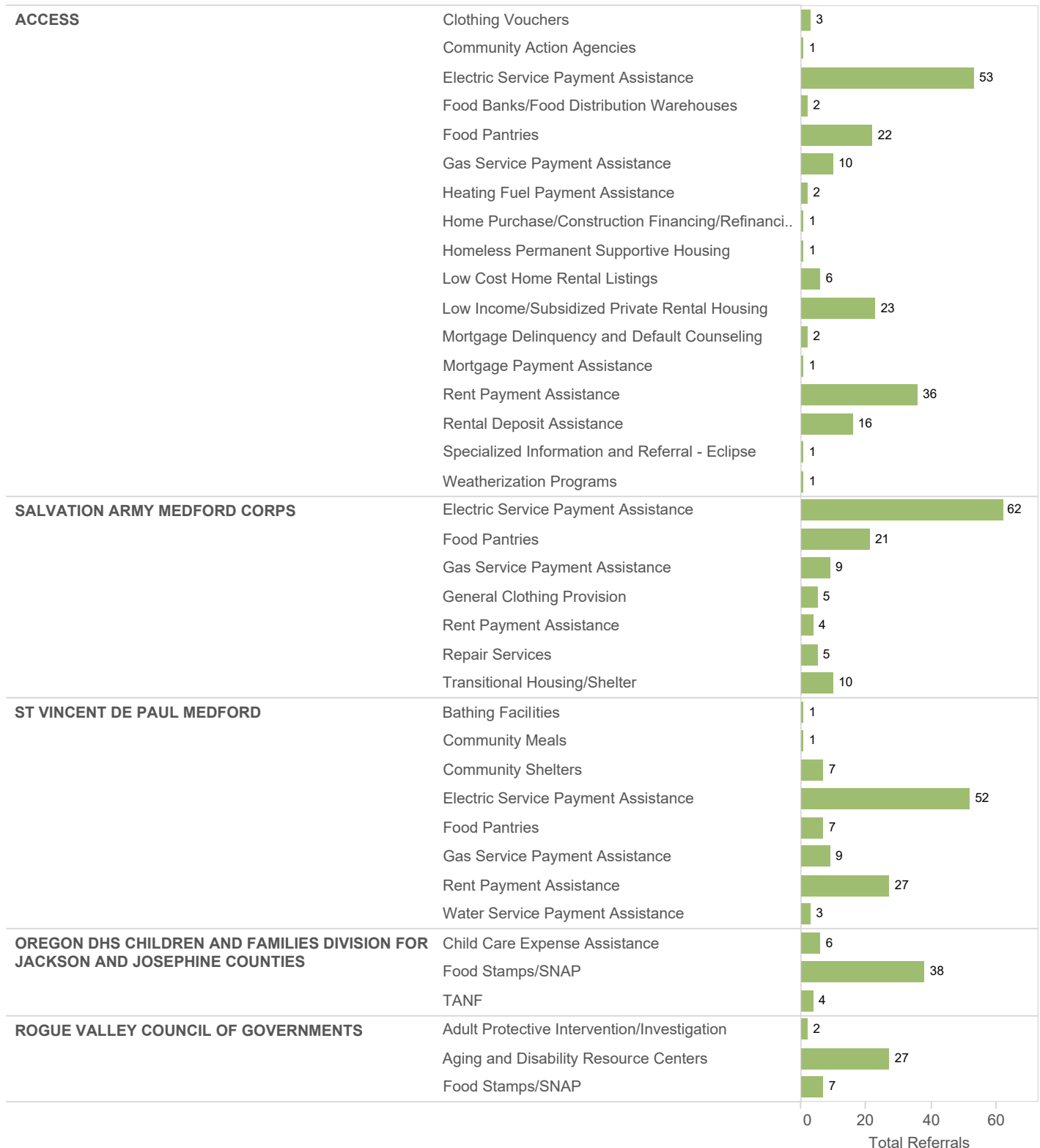


# JACKSON COUNTY

October - December 2017

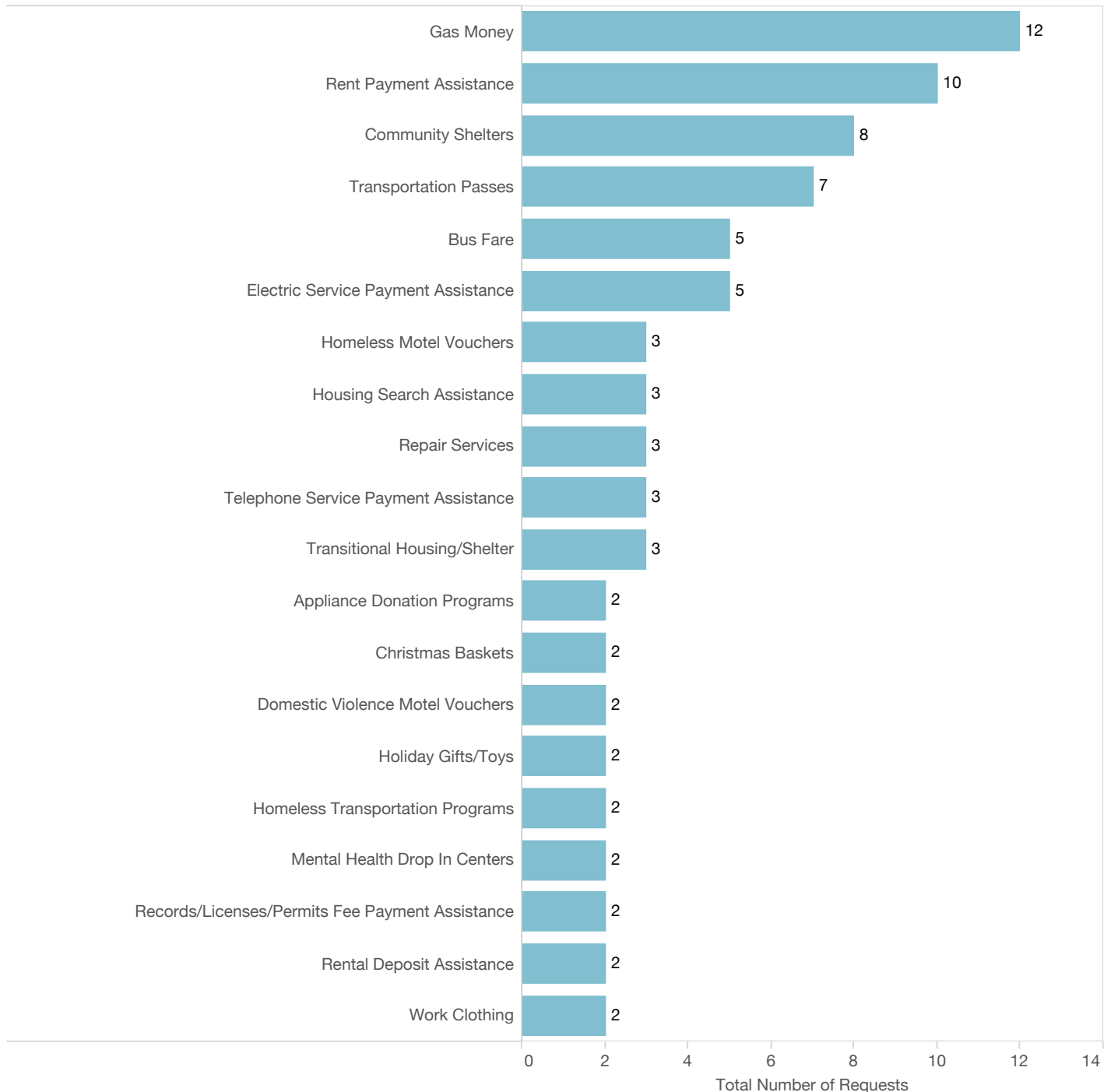


## Top 5 agencies referred to across all contact types



There were 106 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

## Top 12 potential service gaps by rank



# JACKSON COUNTY

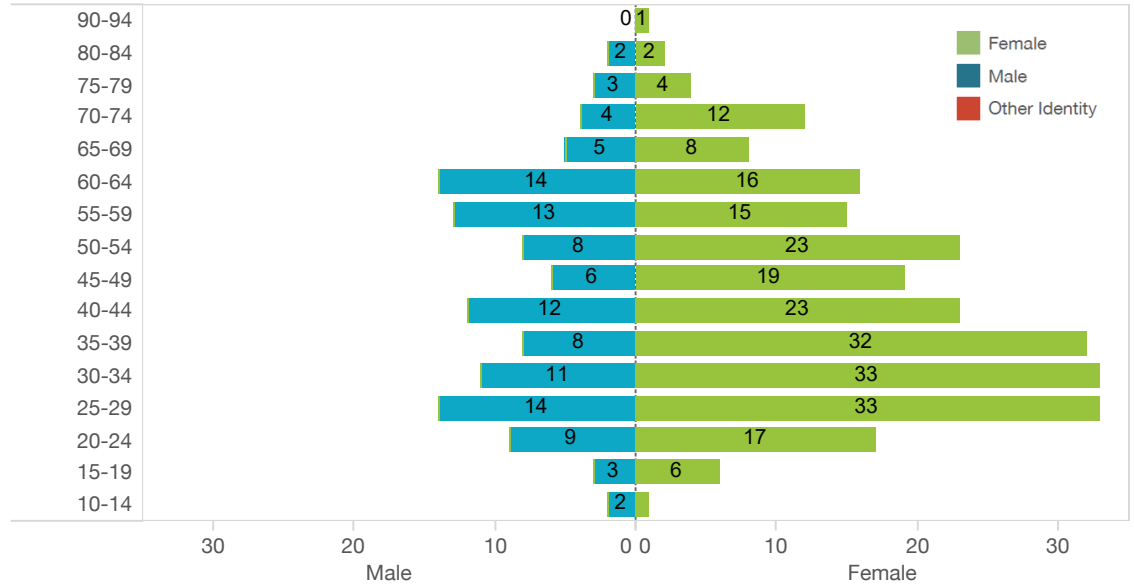
October - December 2017



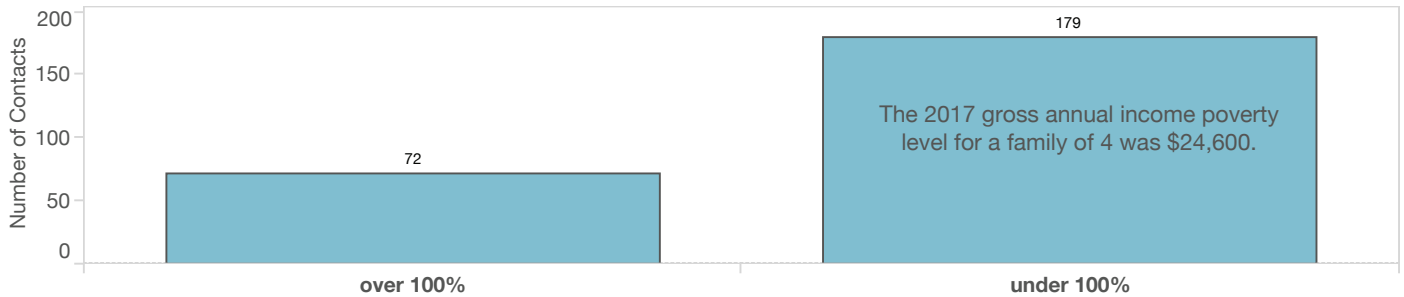
## Age

90-94	0.34%
80-84	0.68%
75-79	2.05%
70-74	5.46%
65-69	2.73%
60-64	9.22%
55-59	8.19%
50-54	8.53%
45-49	7.51%
40-44	10.92%
35-39	11.60%
30-34	11.60%
25-29	11.95%
20-24	6.83%
15-19	2.05%
10-14	0.34%

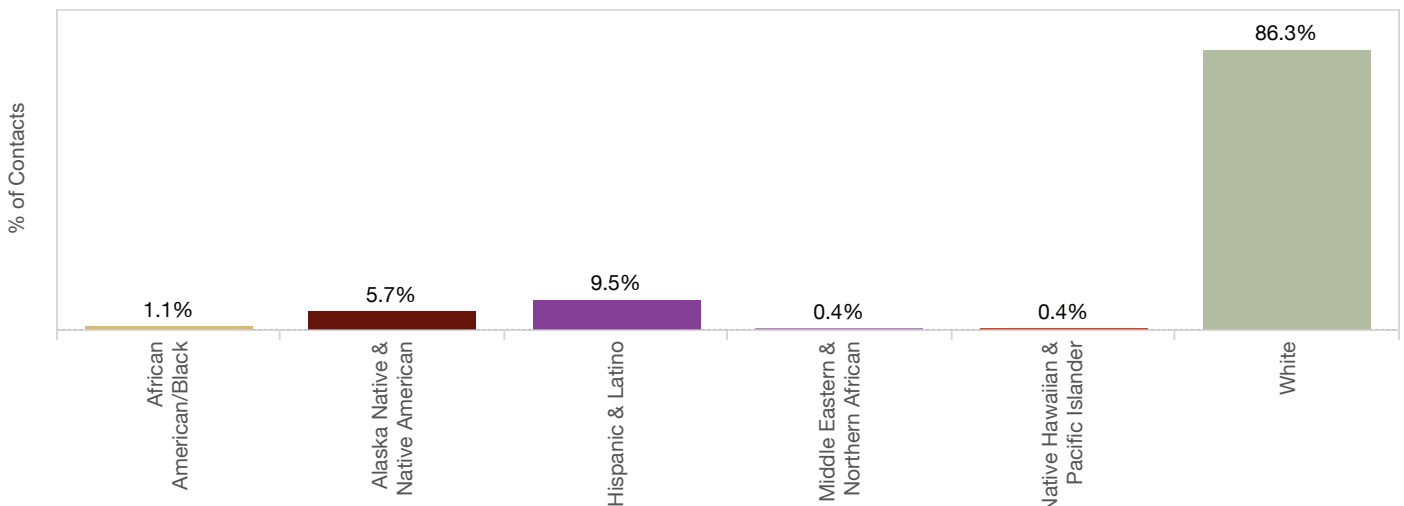
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

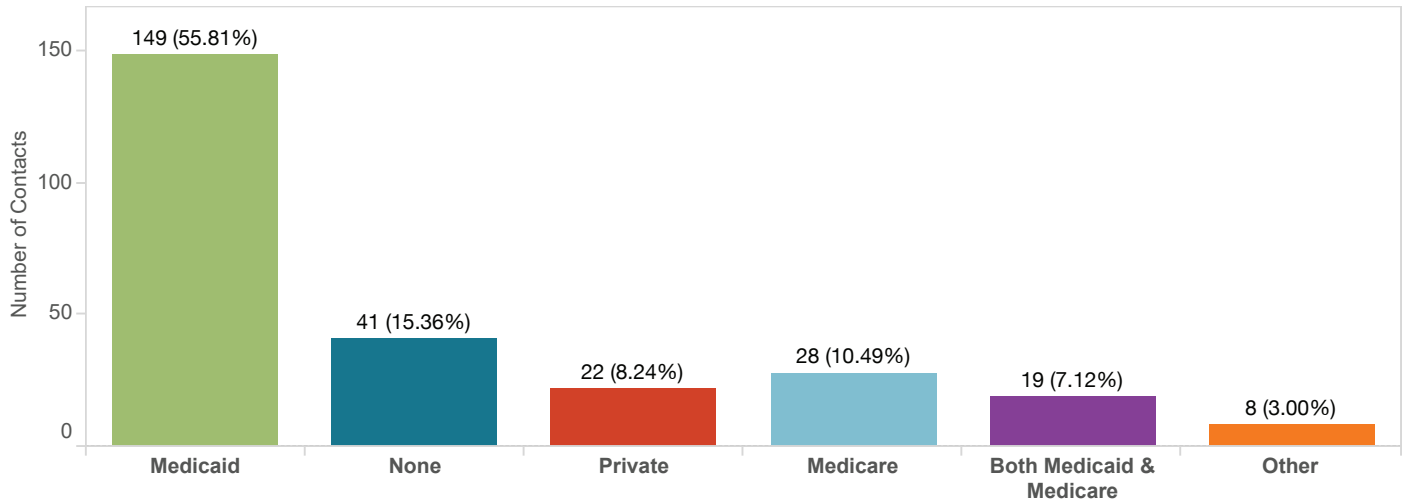


# JACKSON COUNTY

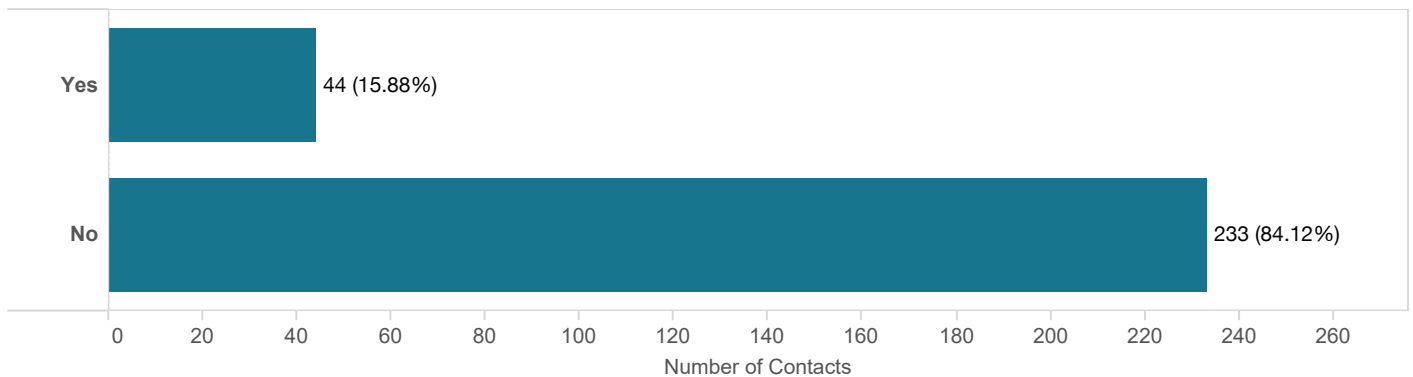
October - December 2017



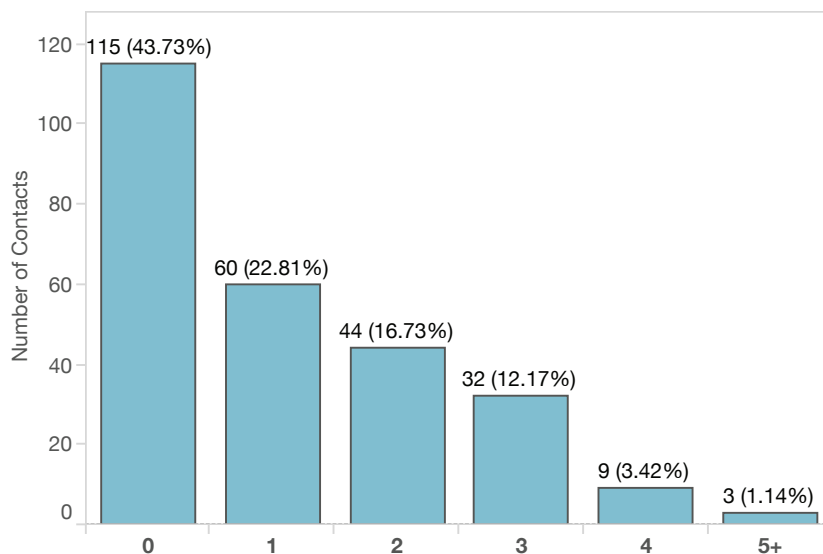
## Health insurance status



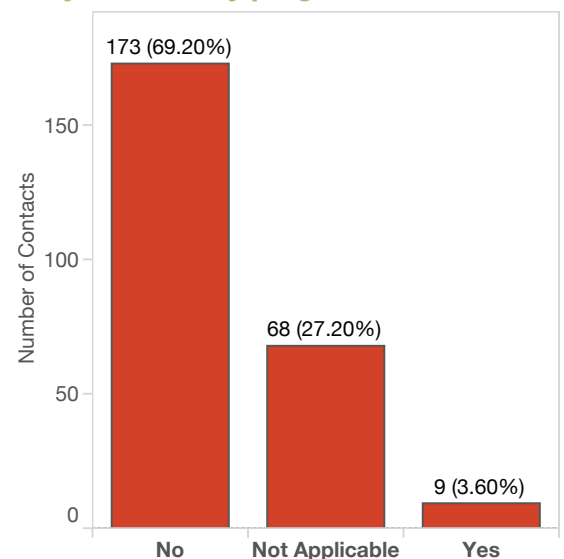
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# JACKSON COUNTY

October - December 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

