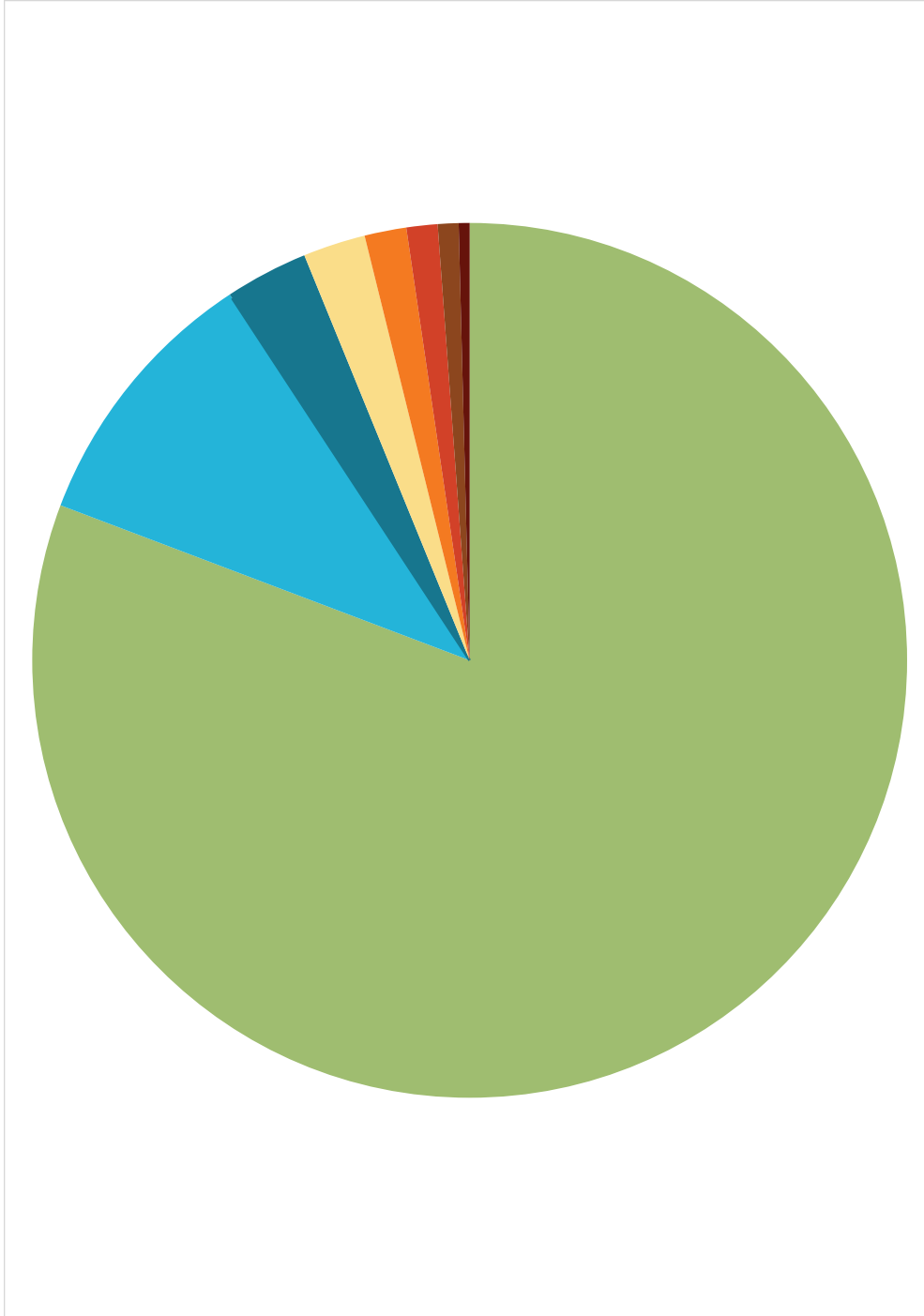


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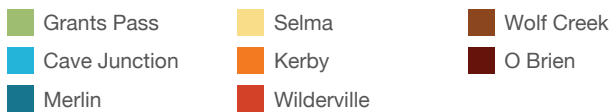
October - December 2017



Percent of contacts by city



Grants Pass	210 (81.1%)
Cave Junction	26 (10.0%)
Merlin	8 (3.1%)
Selma	6 (2.3%)
Kerby	4 (1.5%)
Wilderville	3 (1.2%)
Wolf Creek	2 (0.8%)
O Brien	1 (0.4%)

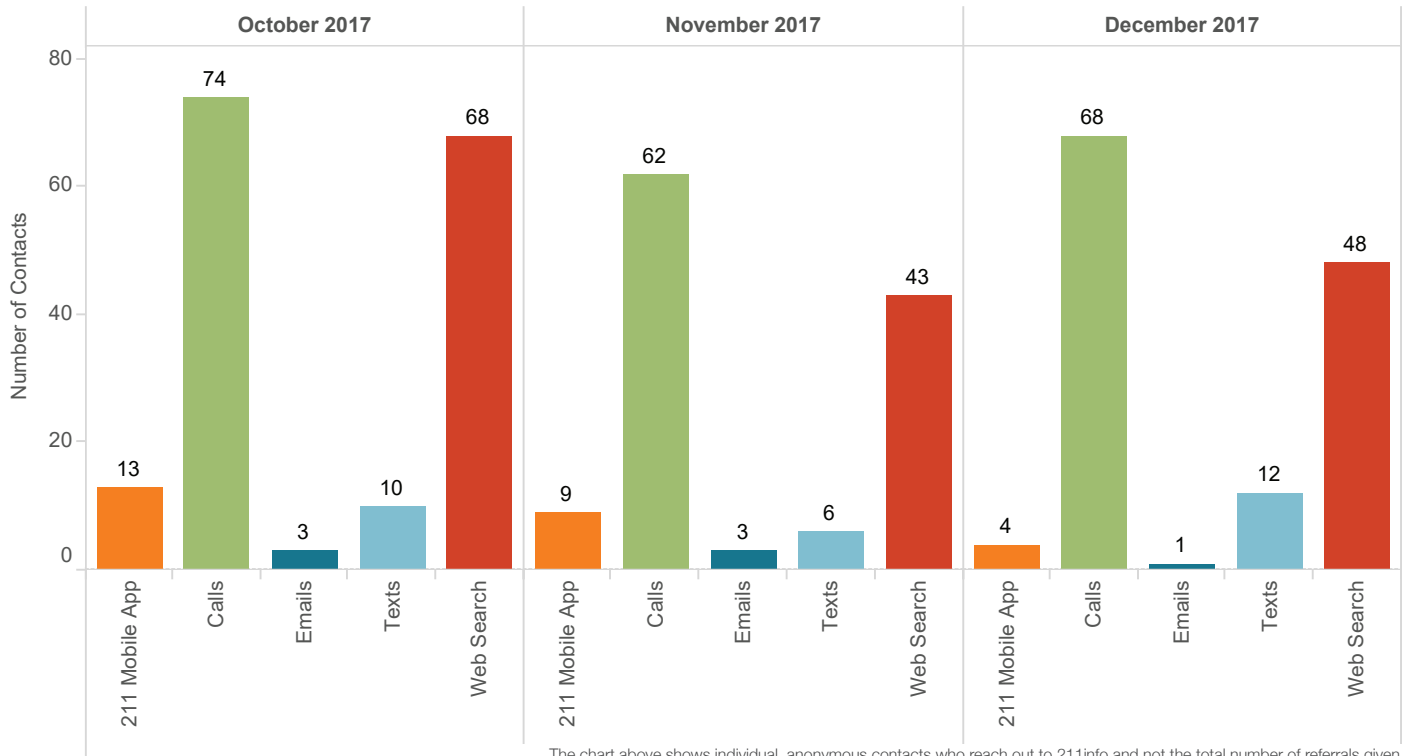


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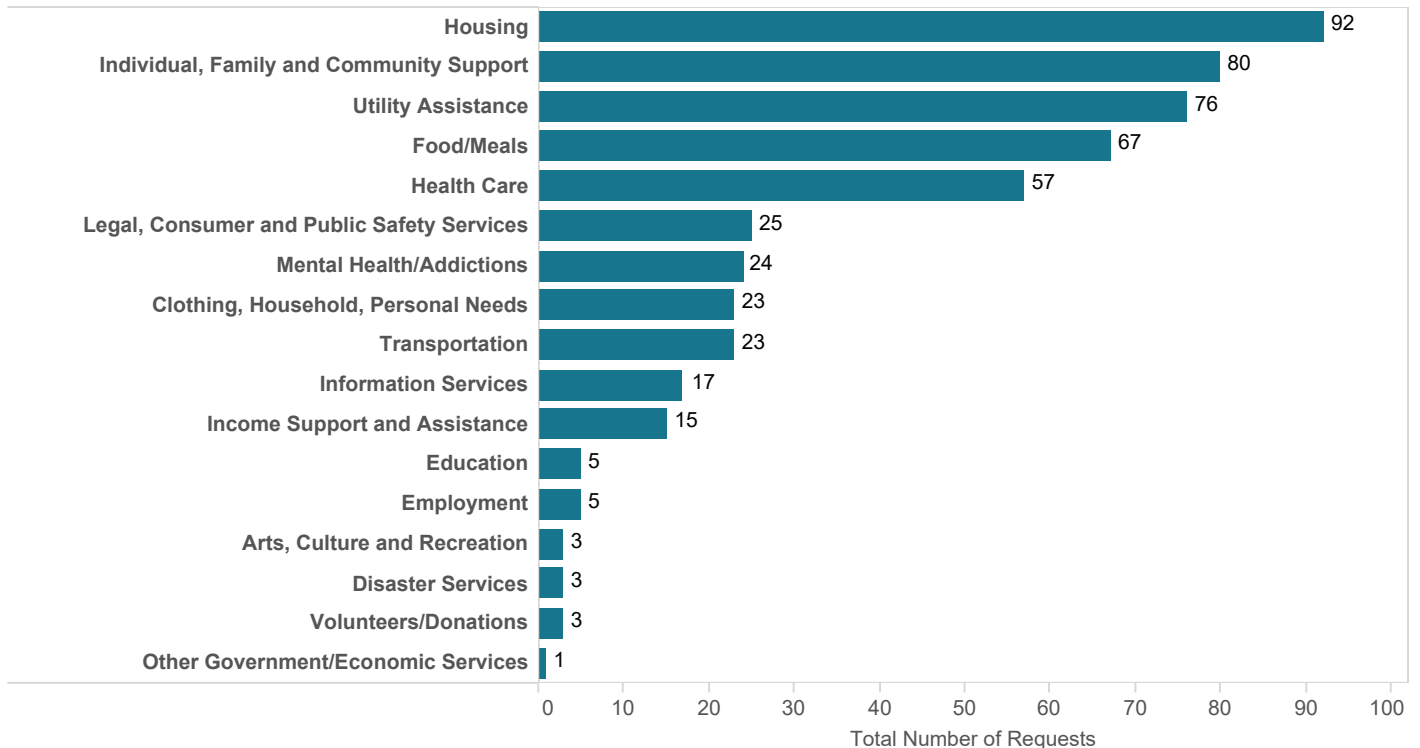


Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need

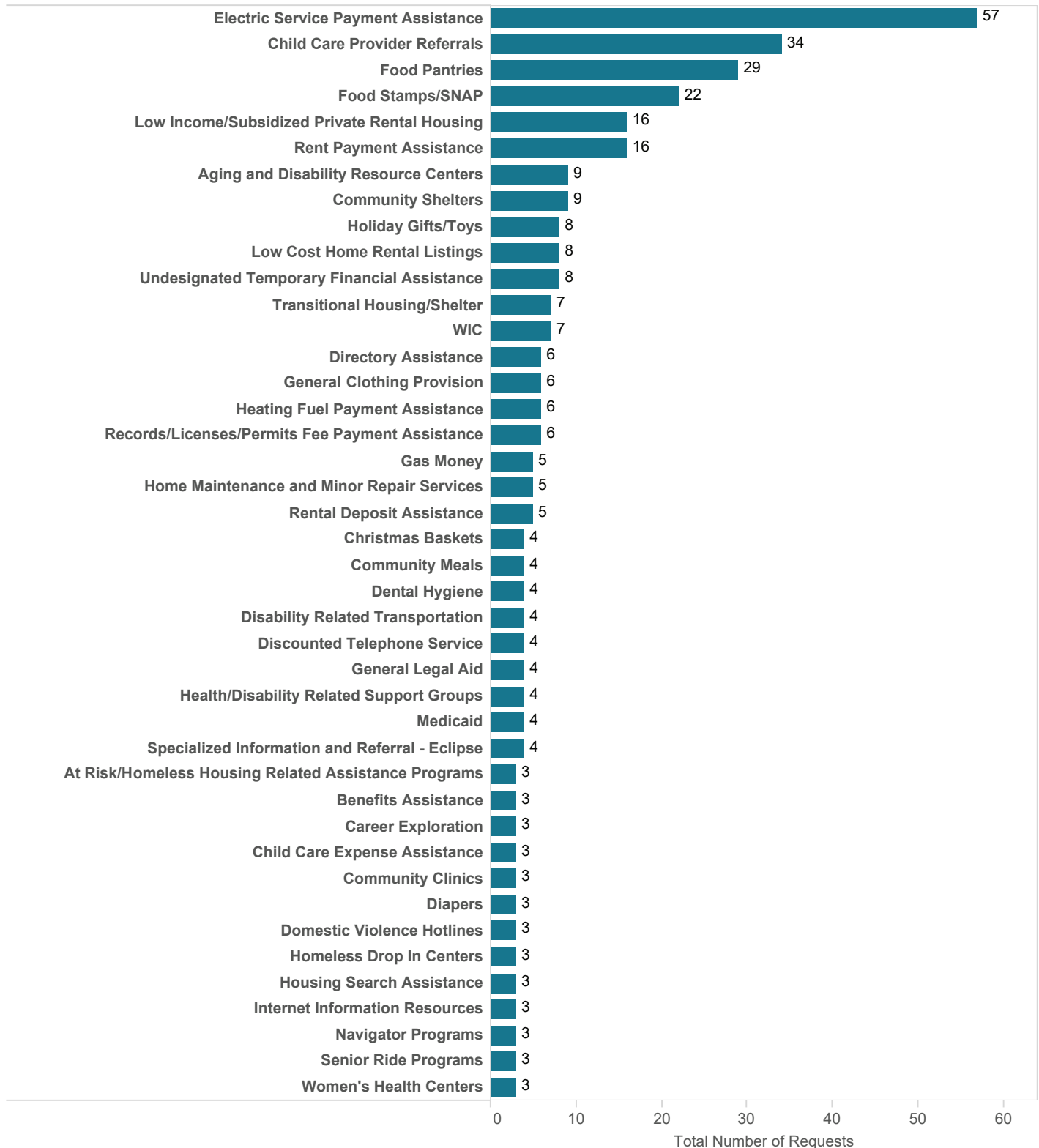


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Top 30 service requests by rank

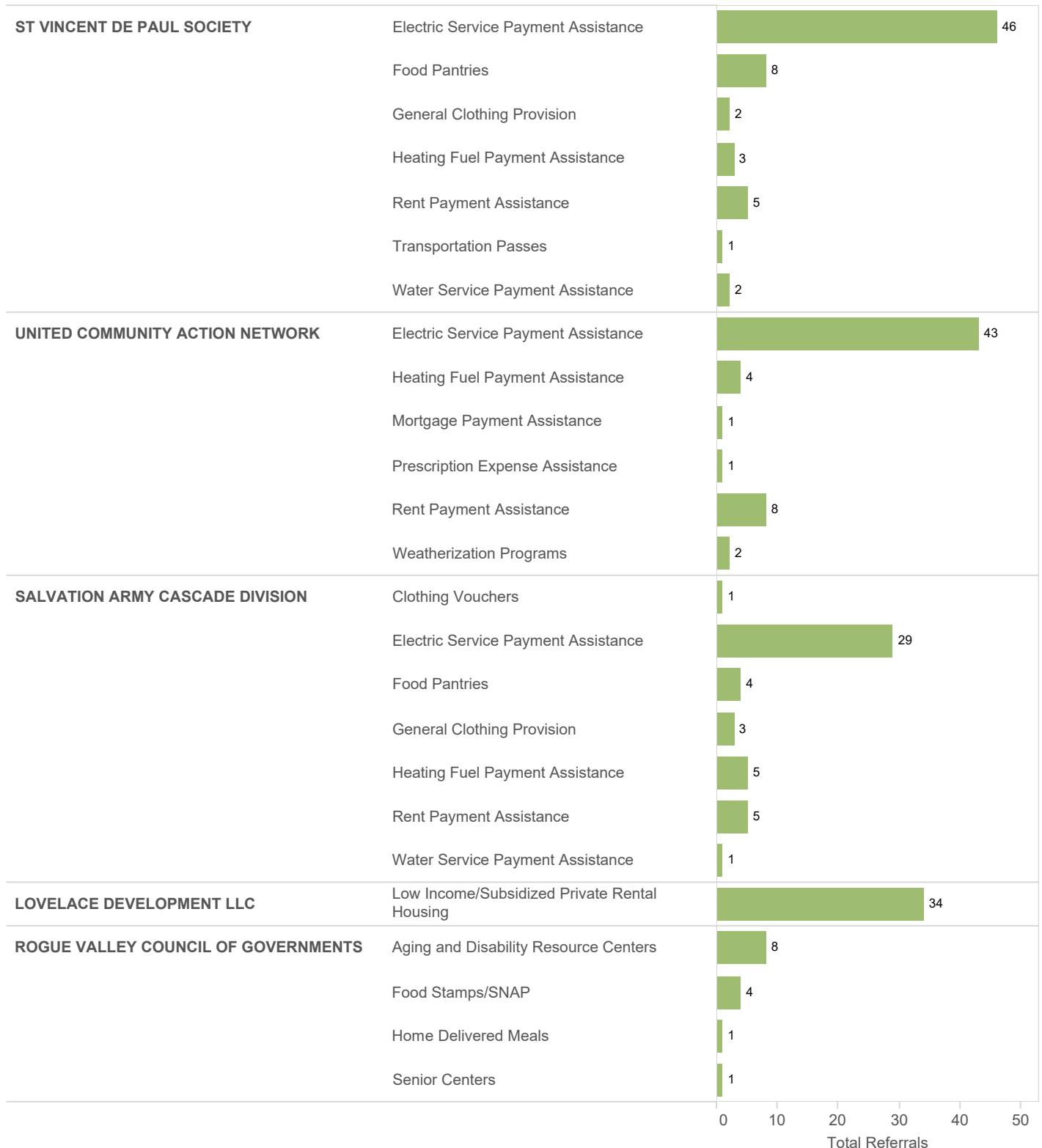


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Top 5 agencies referred to across all contact types



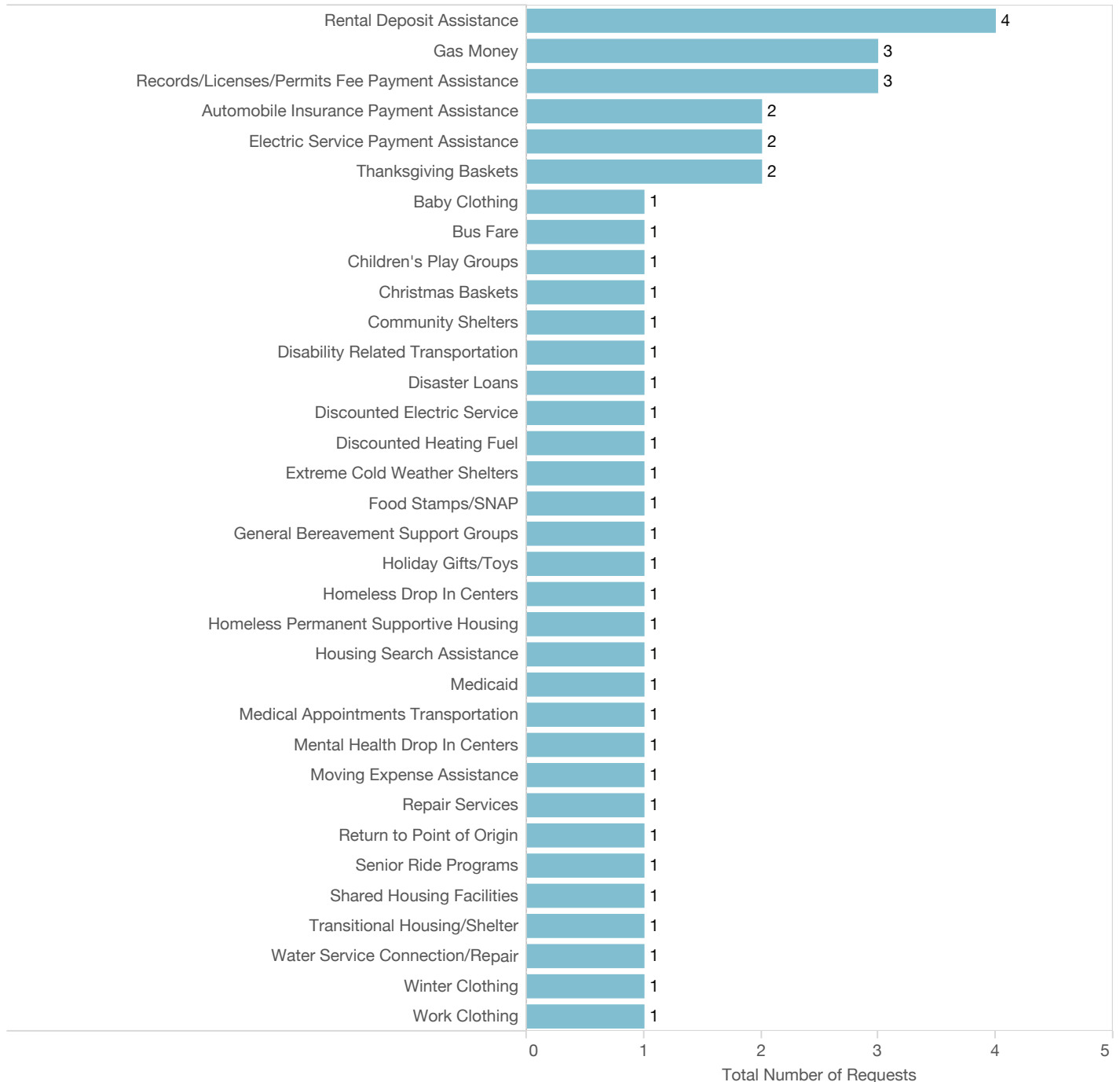
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There were 44 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community. Unmet community services are displayed below.

All potential service gaps



JOSEPHINE COUNTY

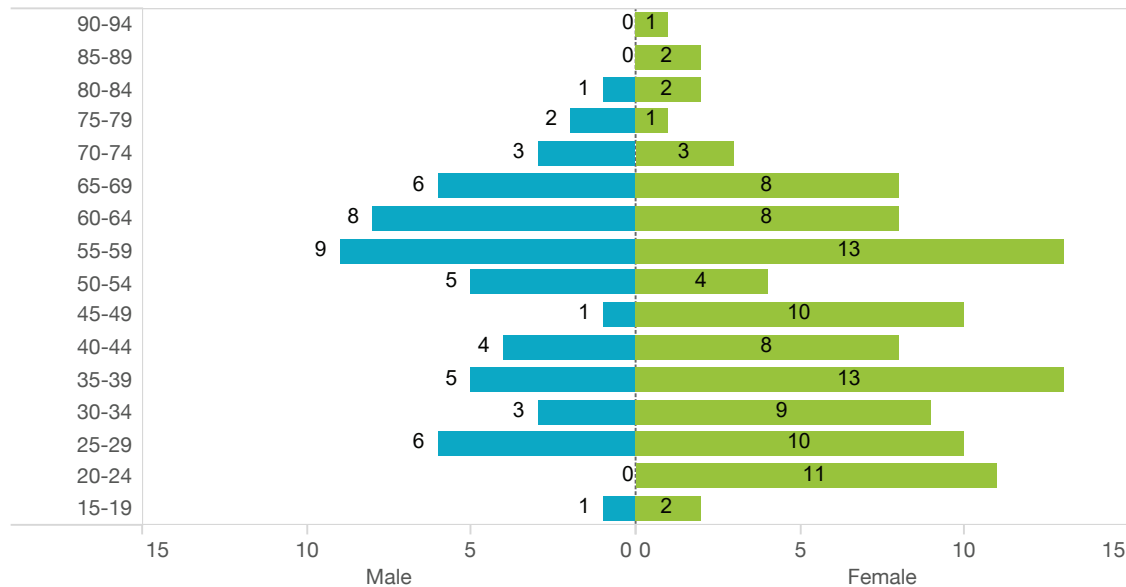
October - December 2017



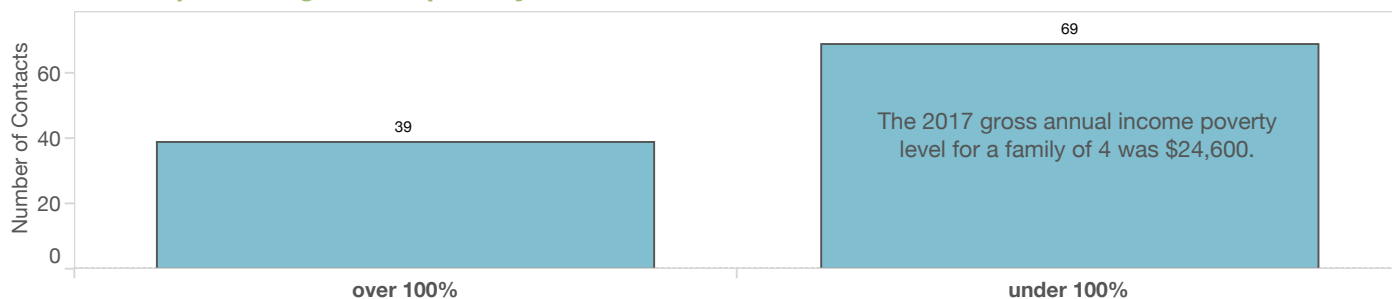
Age

90-94	0.73%
85-89	1.46%
80-84	2.19%
75-79	1.46%
70-74	4.38%
65-69	10.22%
60-64	9.49%
55-59	16.06%
50-54	5.84%
45-49	7.30%
40-44	6.57%
35-39	11.68%
30-34	5.84%
25-29	9.49%
20-24	5.84%
15-19	1.46%

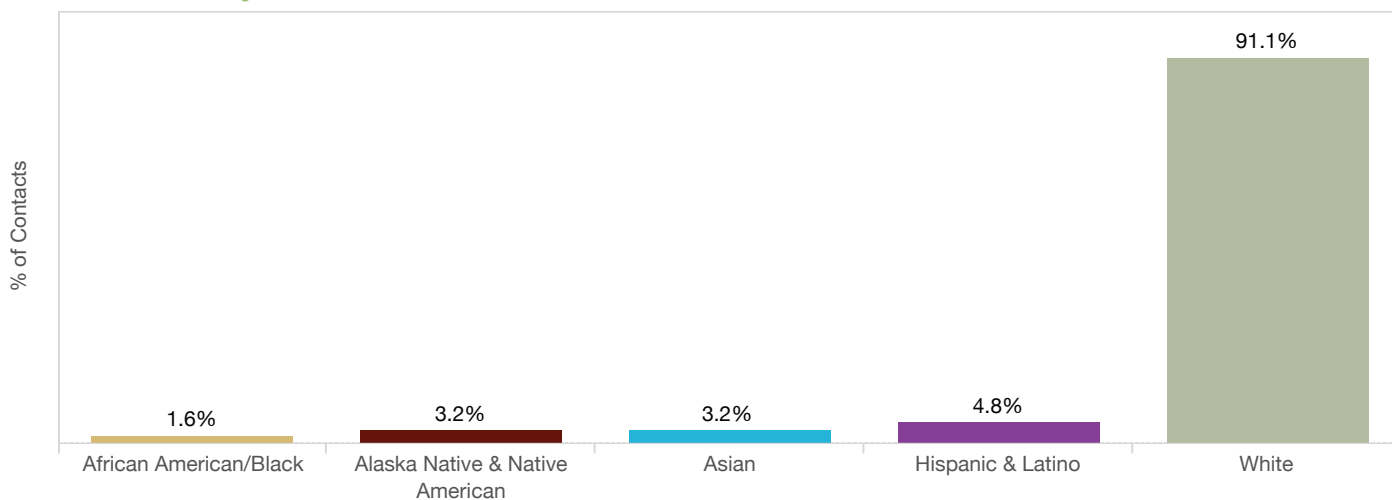
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

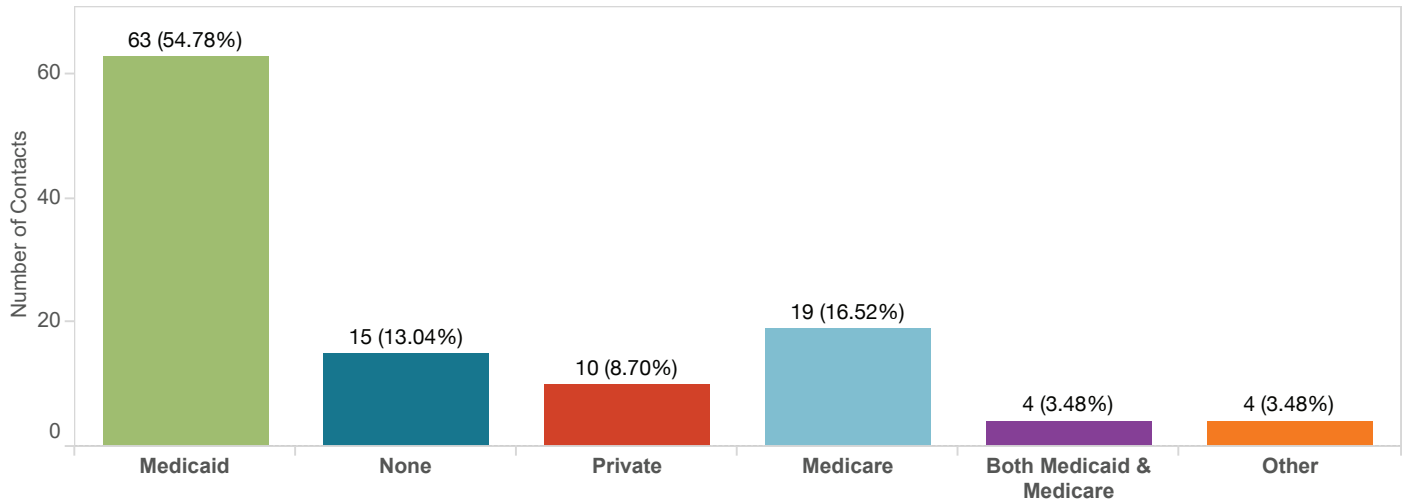


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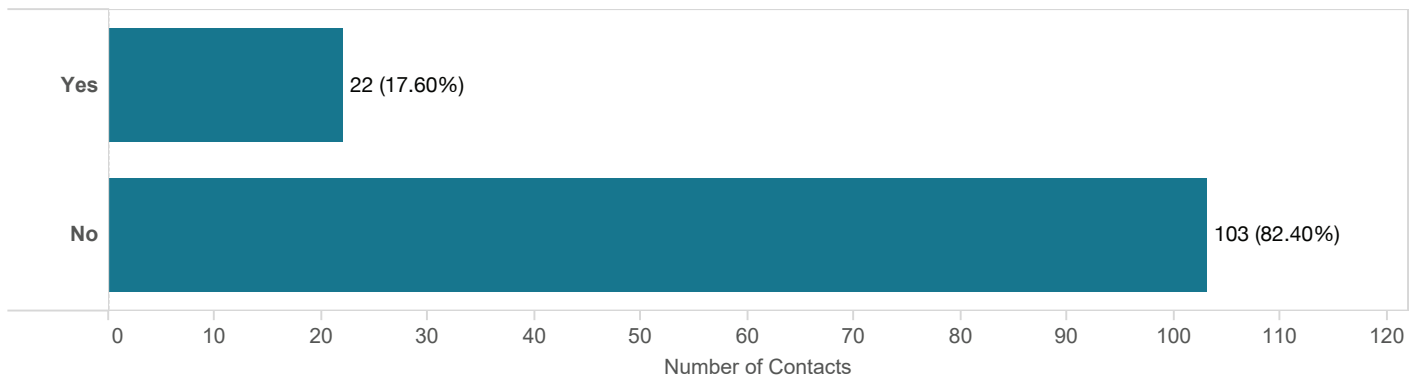
October - December 2017



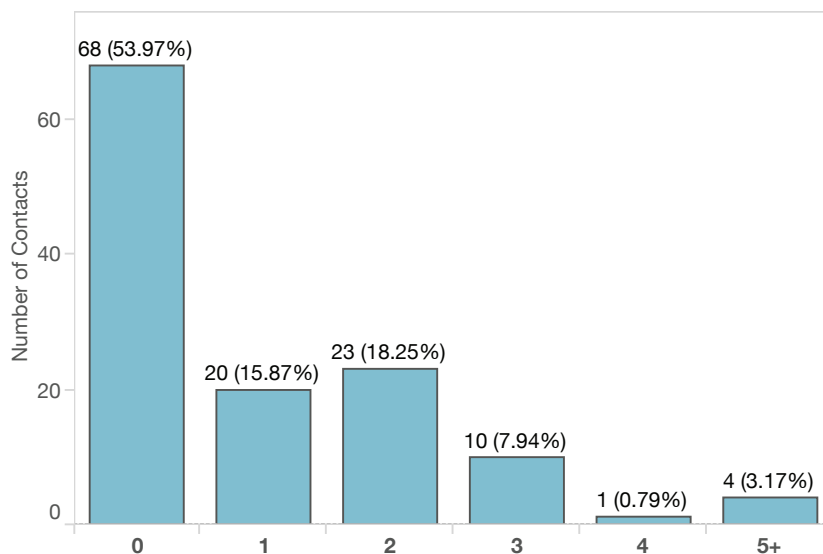
Health insurance status



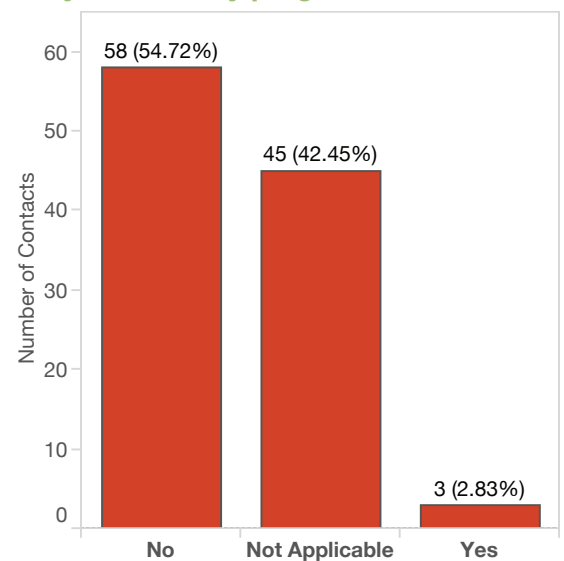
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

