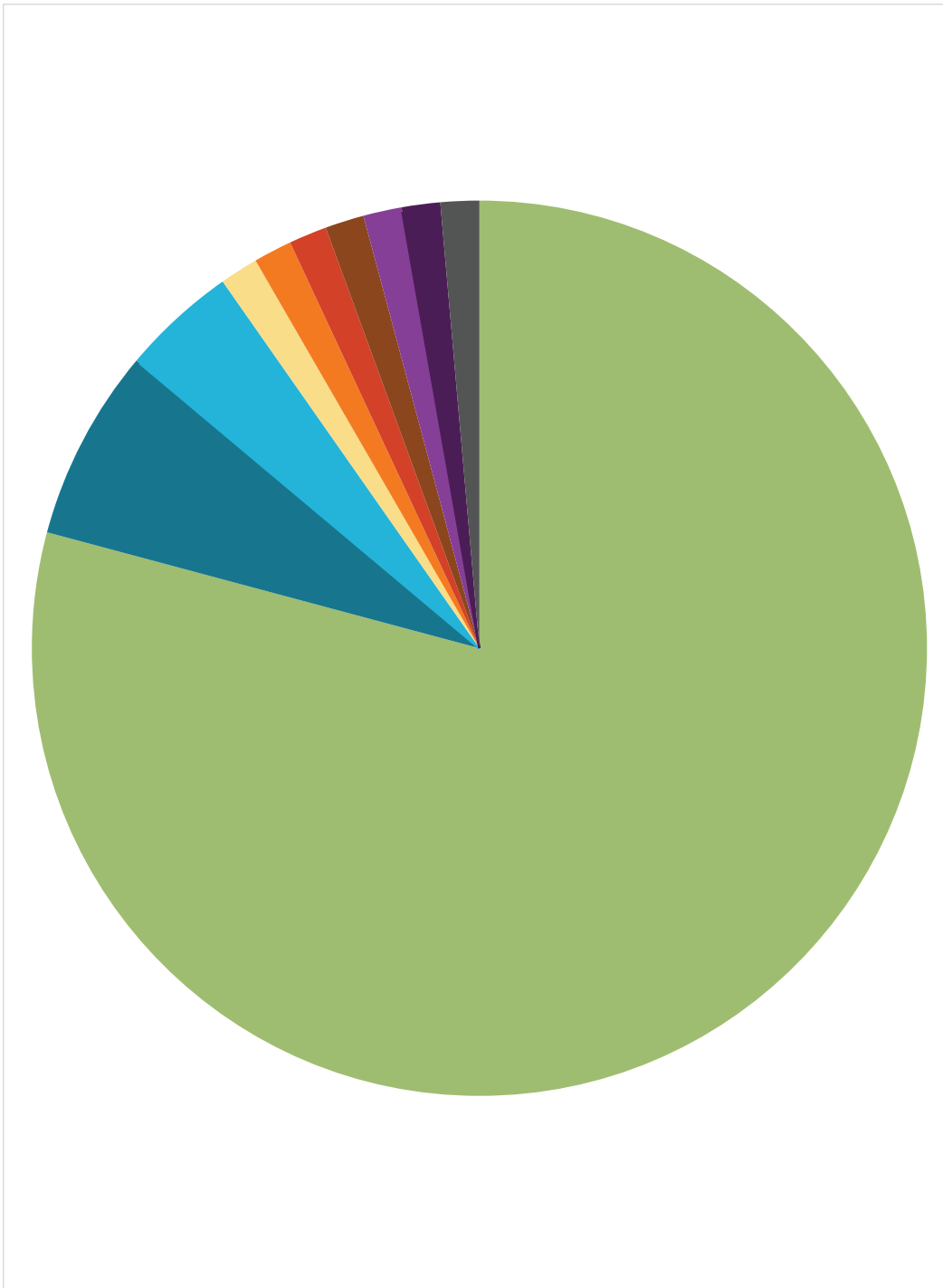


# HARNEY AND MALHEUR COUNTIES

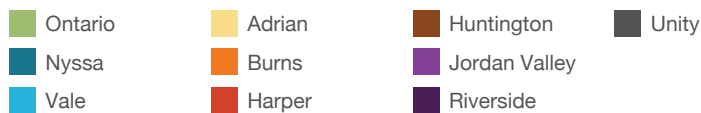
October - December 2017



## Percent of contacts by city



<b>Ontario</b>	57 (80.28%)
<b>Nyssa</b>	5 (7.04%)
<b>Vale</b>	3 (4.23%)
<b>Adrian</b>	1 (1.41%)
<b>Burns</b>	1 (1.41%)
<b>Harper</b>	1 (1.41%)
<b>Huntington</b>	1 (1.41%)
<b>Jordan Valley</b>	1 (1.41%)
<b>Riverside</b>	1 (1.41%)
<b>Unity</b>	1 (1.41%)

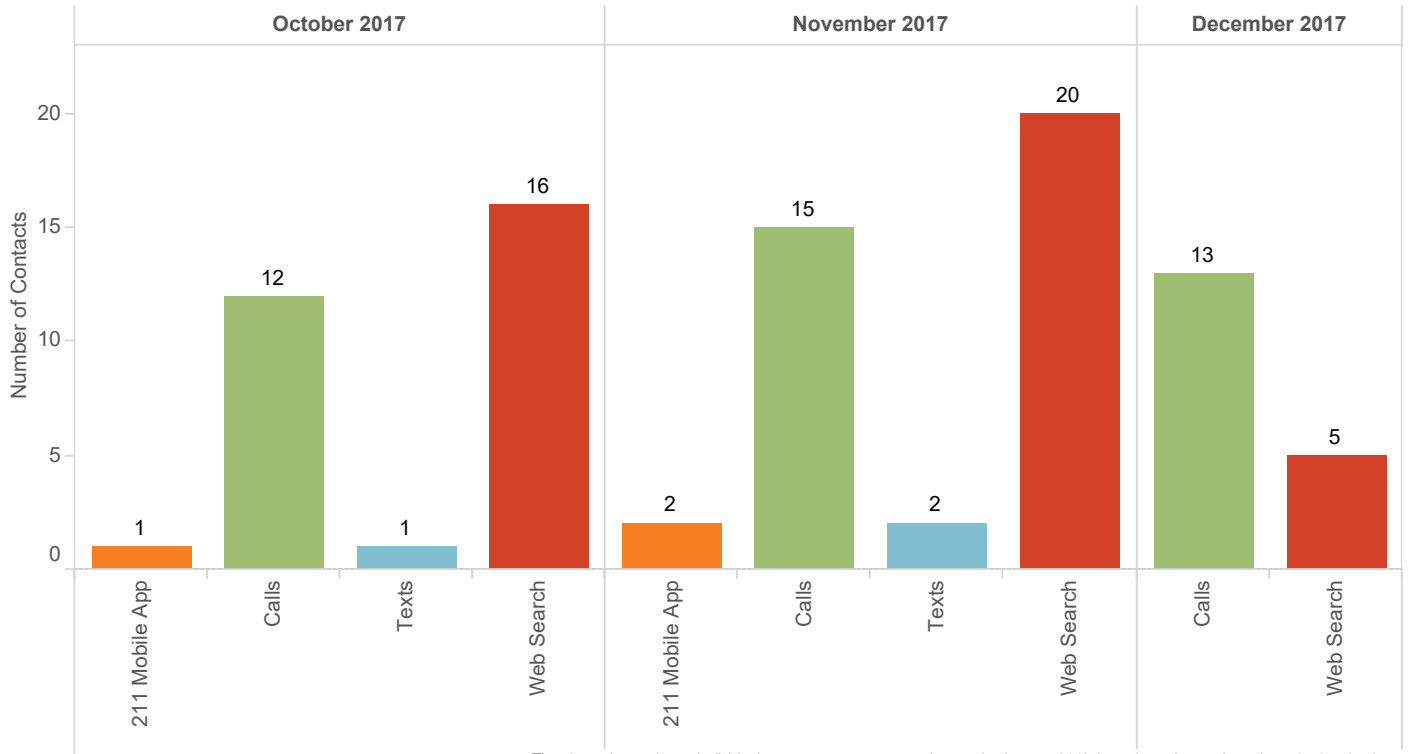


# HARNEY AND MALHEUR COUNTIES

October - December 2017

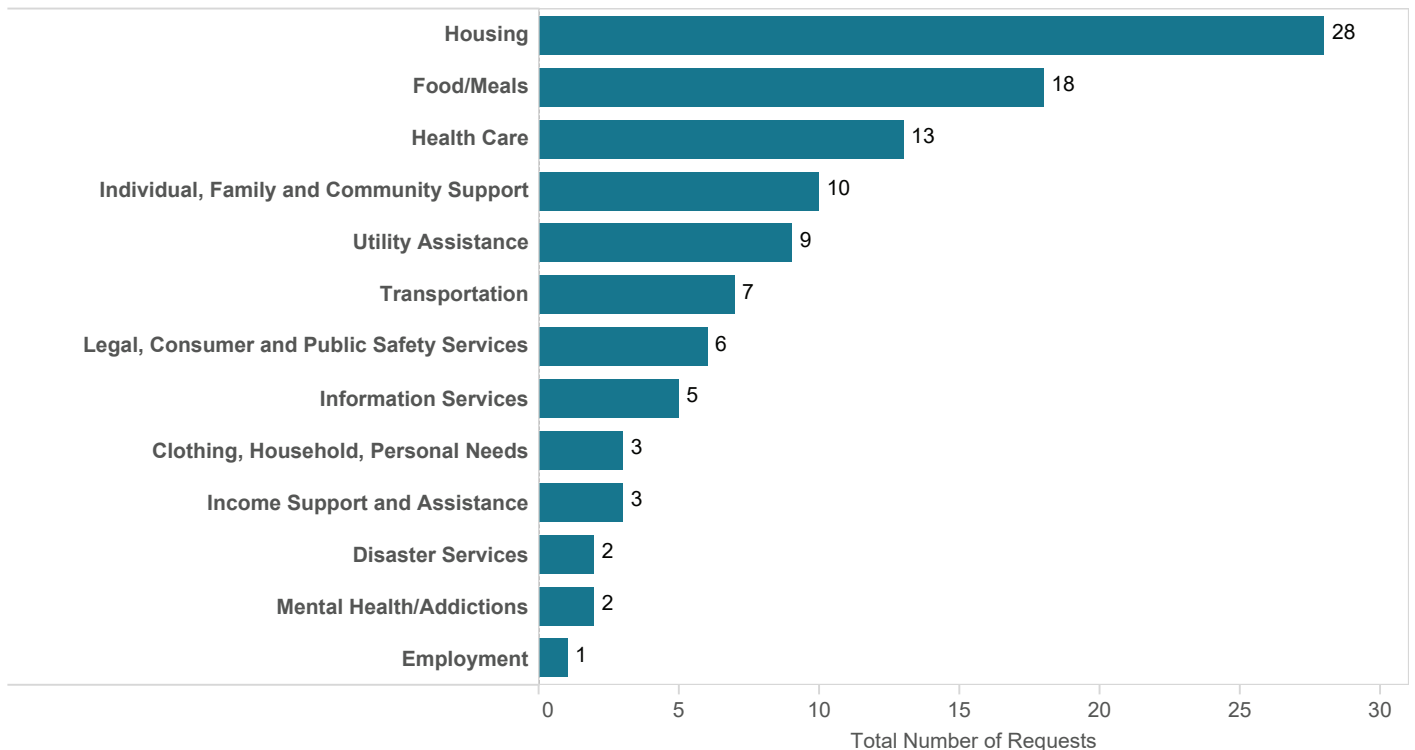


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

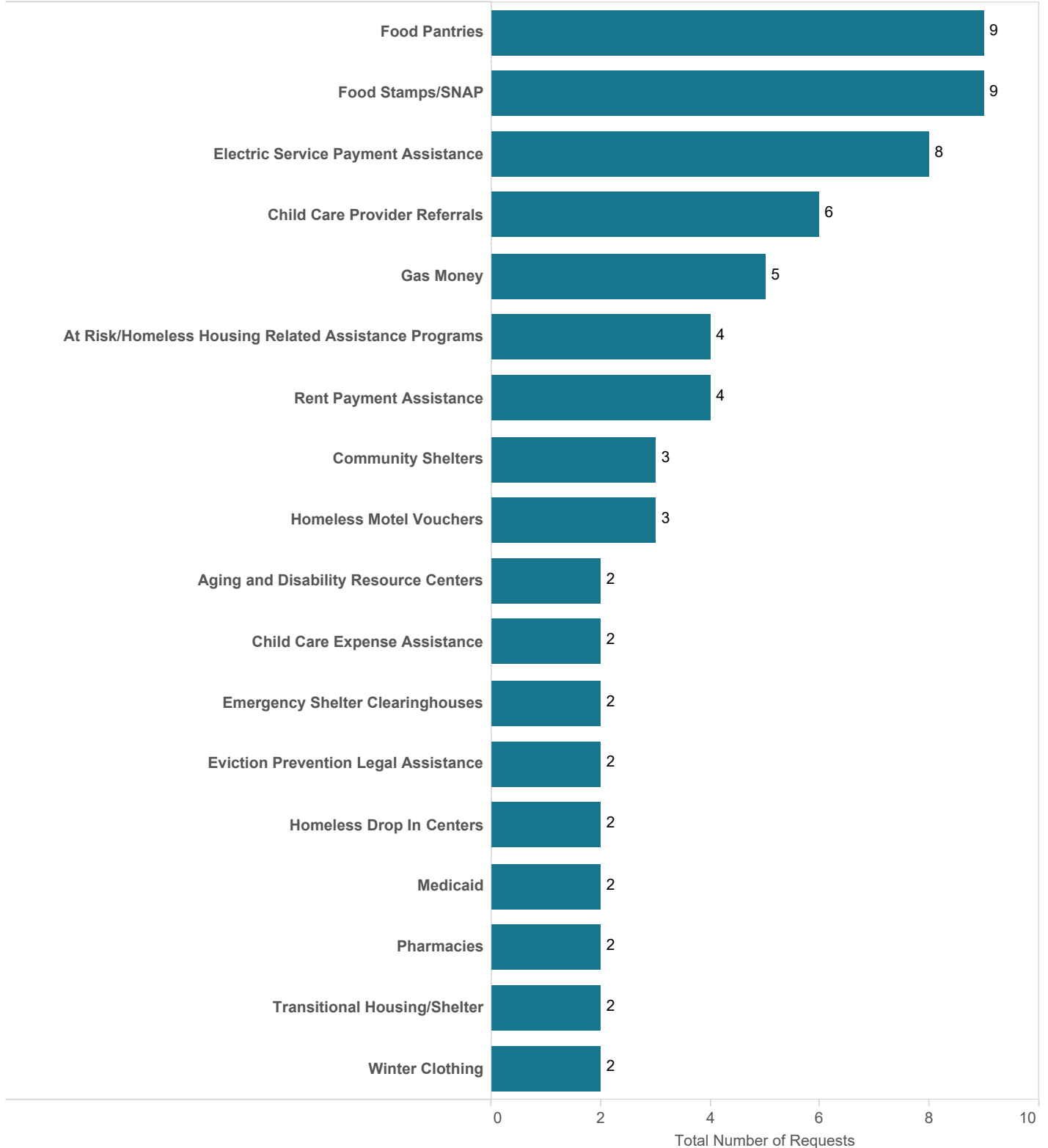


# HARNEY AND MALHEUR COUNTIES

October - December 2017



## Number of services with two or more requests across all contact types

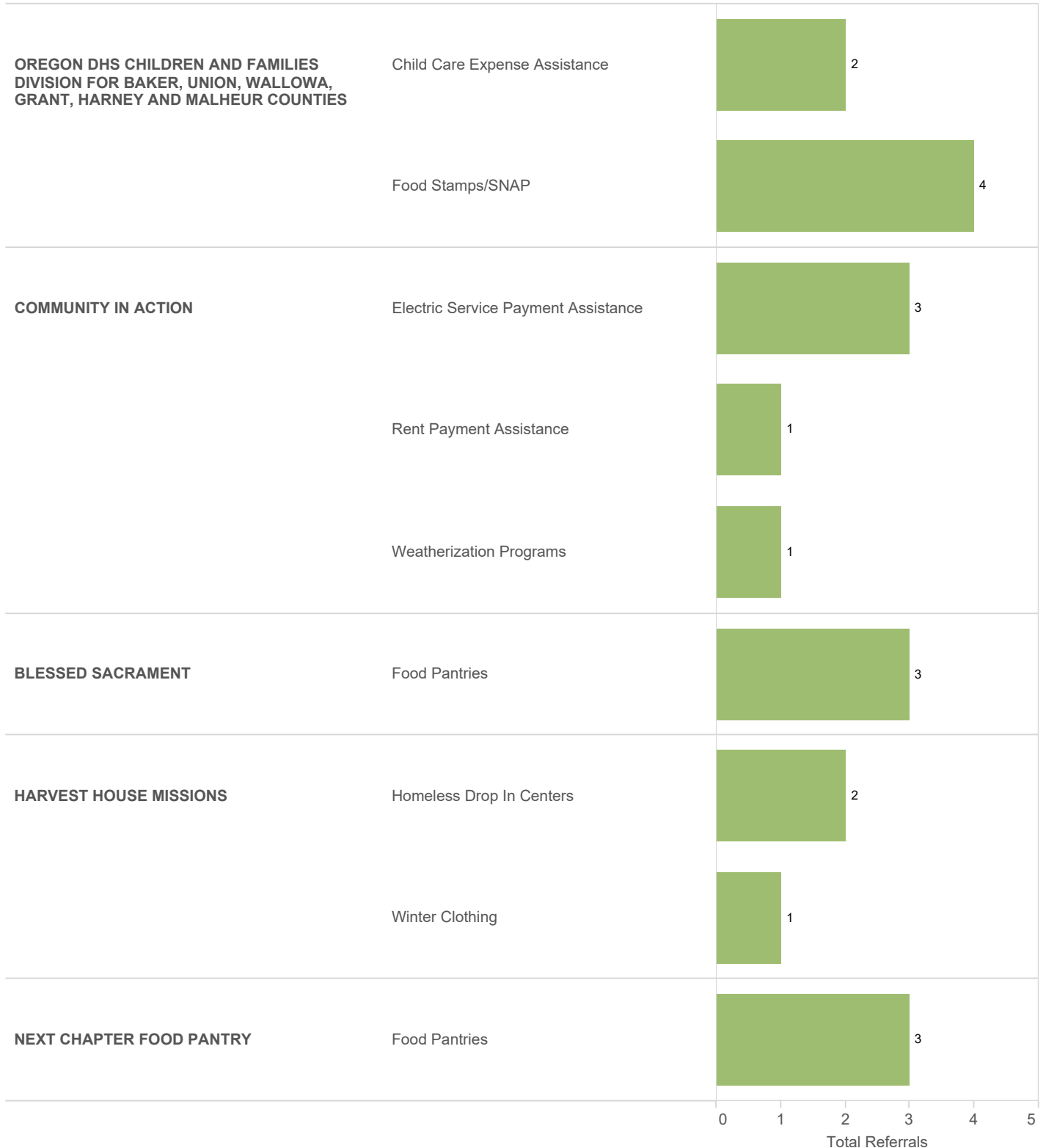


# HARNEY AND MALHEUR COUNTIES

October - December 2017



## Top 5 agencies referred to across all contact types



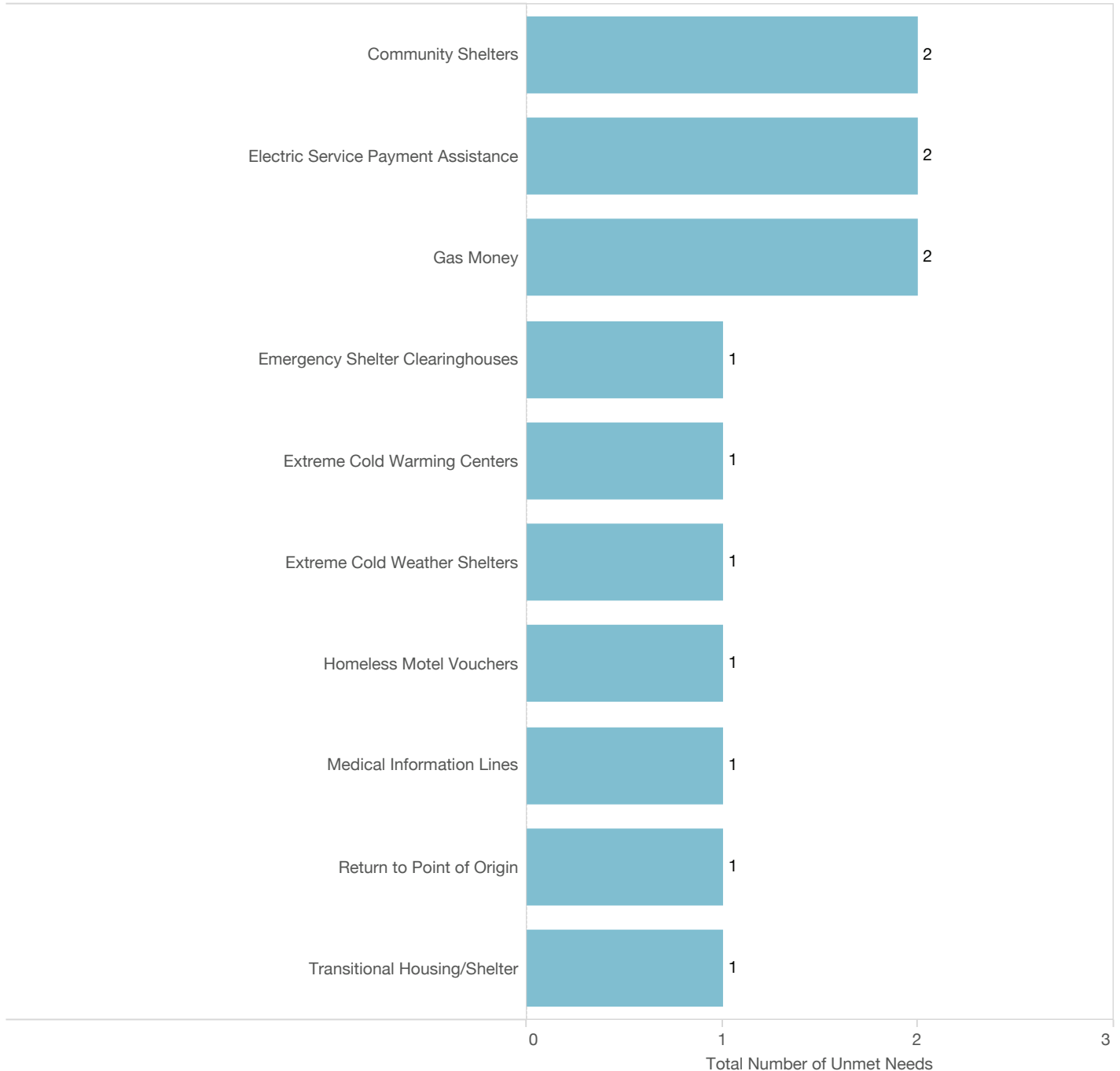
# HARNEY AND MALHEUR COUNTIES

October - December 2017



There were 13 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

## What are potential service gaps?



# HARNEY AND MALHEUR COUNTIES

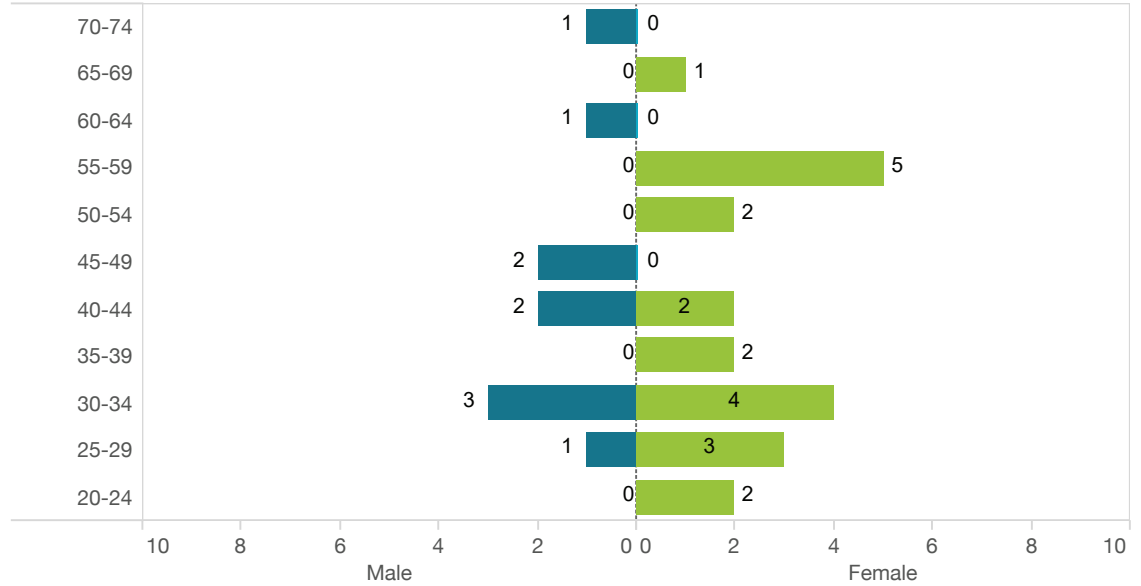
October - December 2017



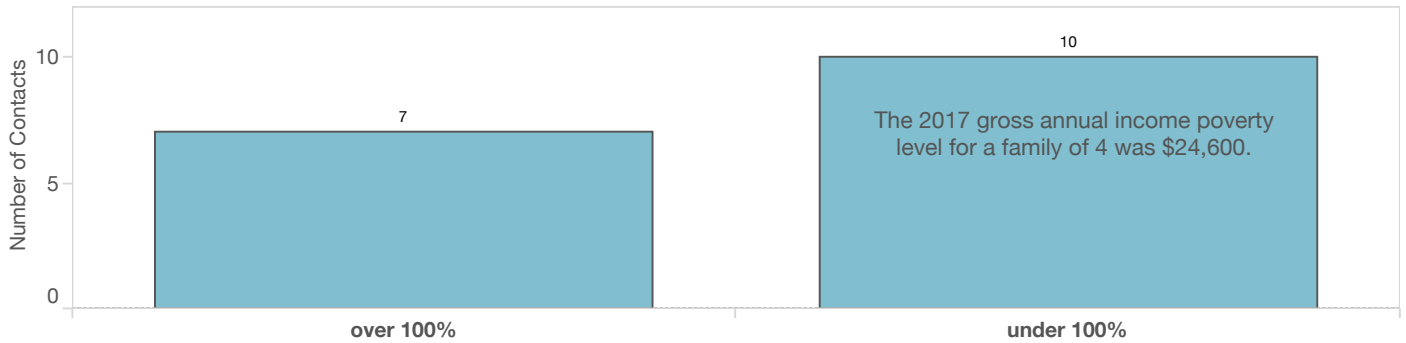
## Age

70-74	5.26%
65-69	5.26%
60-64	5.26%
55-59	26.32%
45-49	10.53%
40-44	15.79%
30-34	15.79%
25-29	15.79%

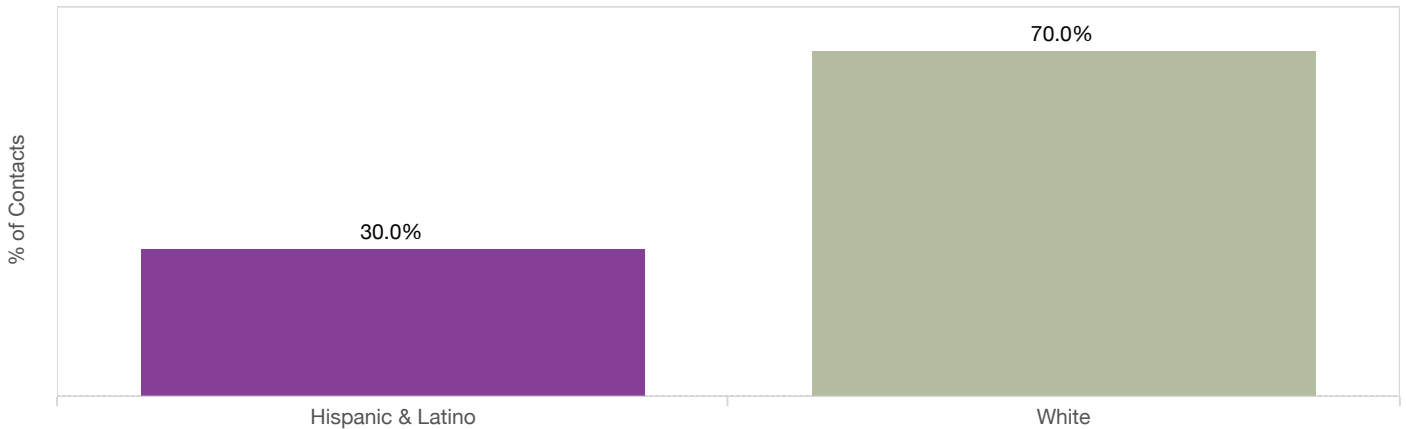
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

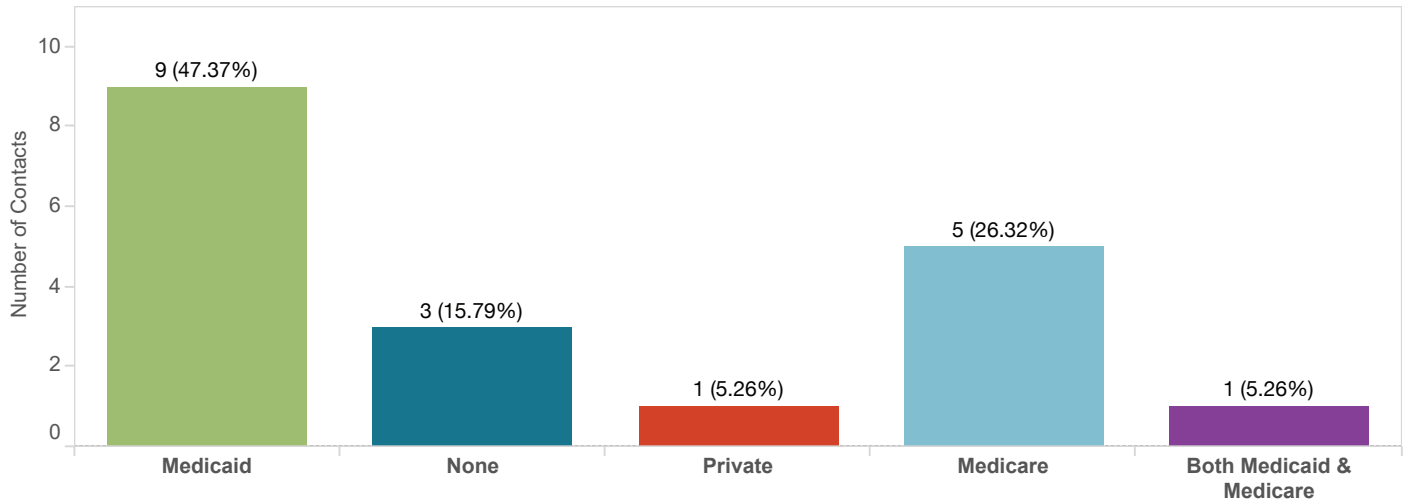


# HARNEY AND MALHEUR COUNTIES

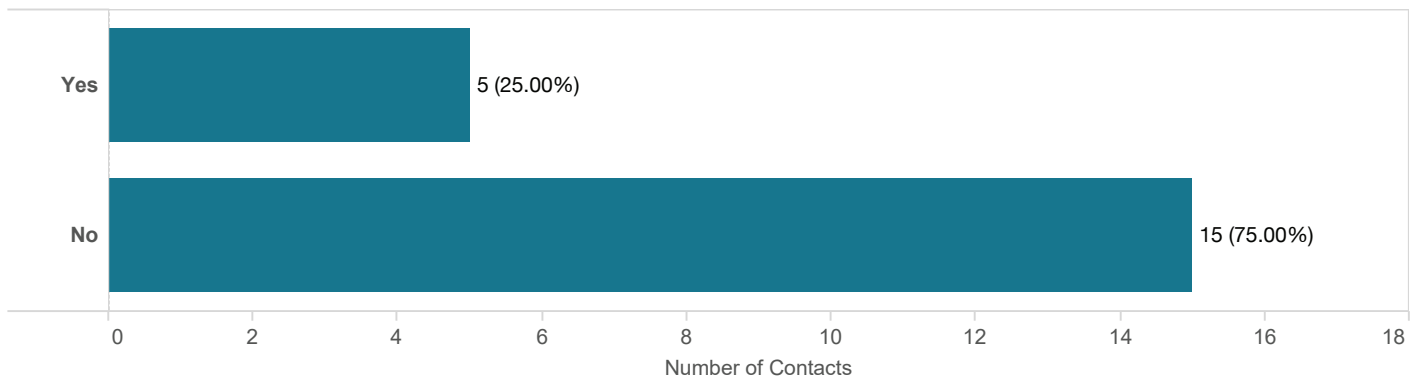
October - December 2017



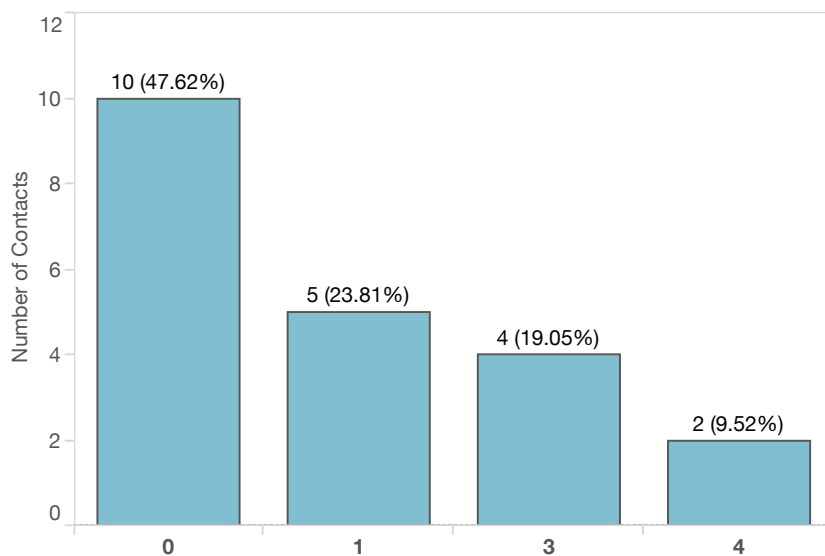
## Health insurance status



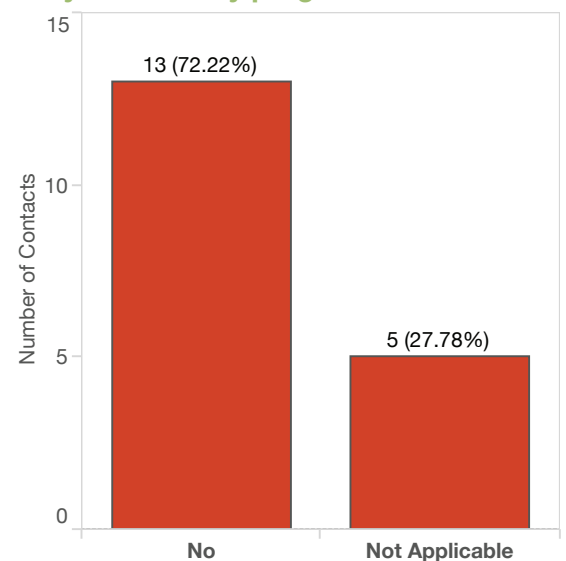
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# HARNEY AND MALHEUR COUNTIES

October - December 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

