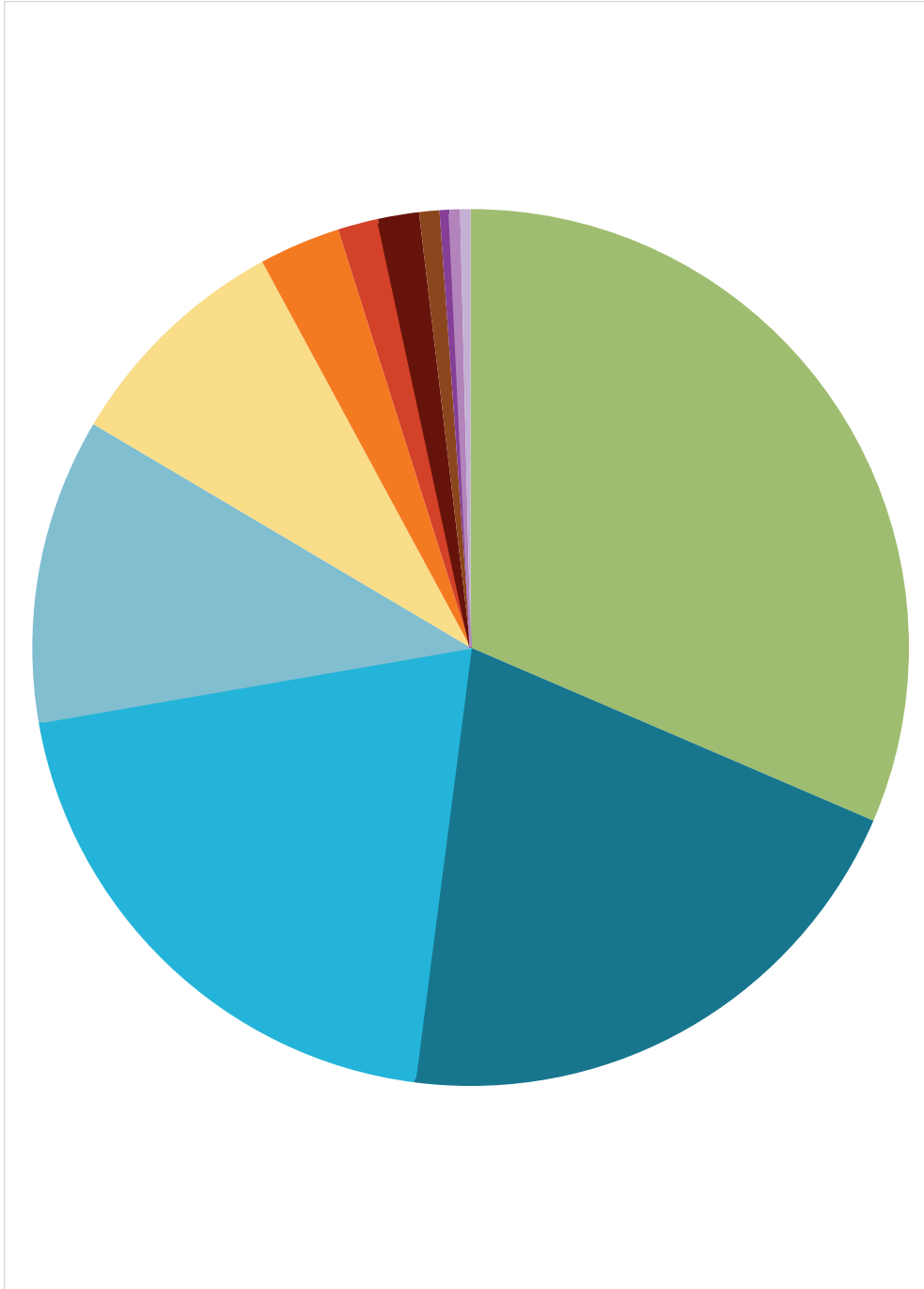


# POLK COUNTY

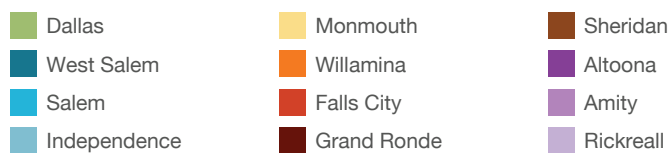
October - December 2017



## Percent of contacts by city



Dallas	84 (31%)
West Salem	55 (21%)
Salem	54 (20%)
Independence	30 (11%)
Monmouth	23 (9%)
Willamina	8 (3%)
Falls City	4 (1%)
Grand Ronde	4 (1%)
Sheridan	2 (1%)
Altoona	1 (0%)
Amity	1 (0%)
Rickreall	1 (0%)

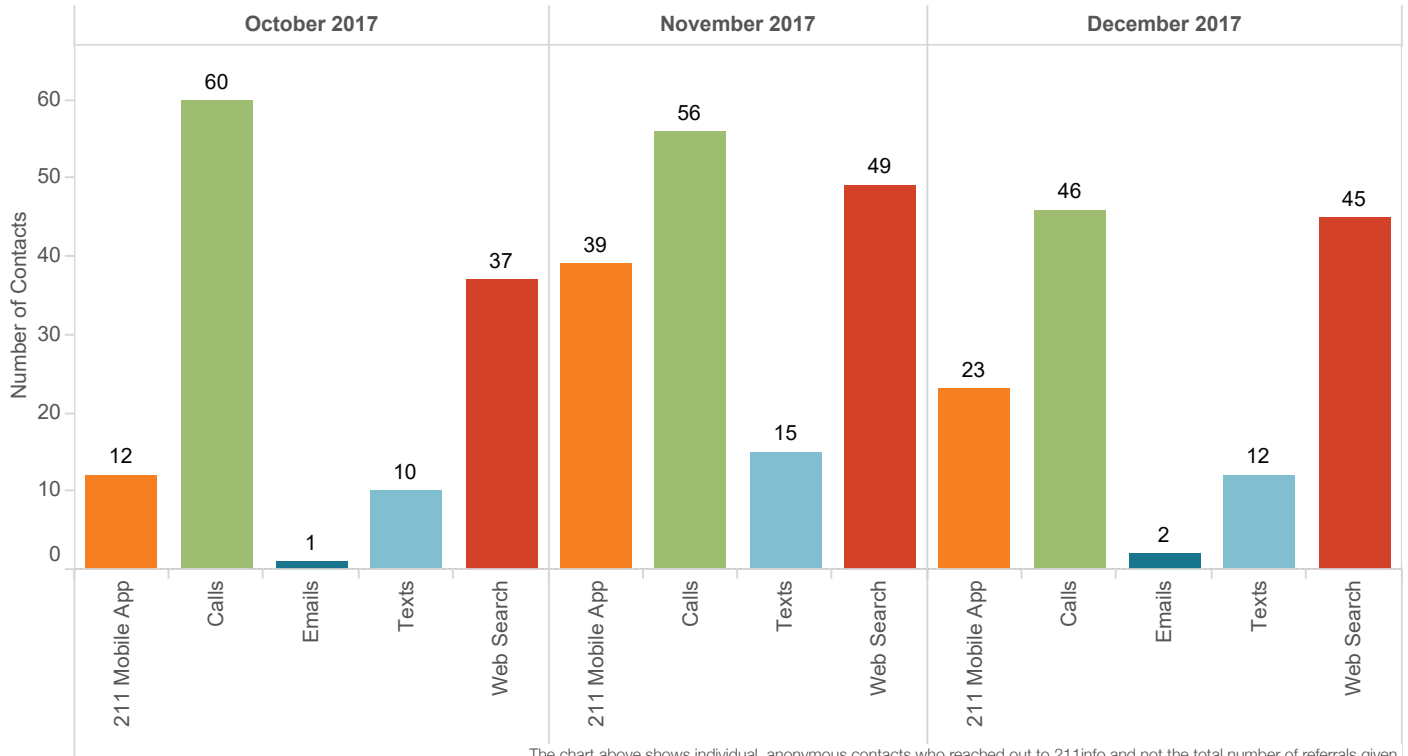


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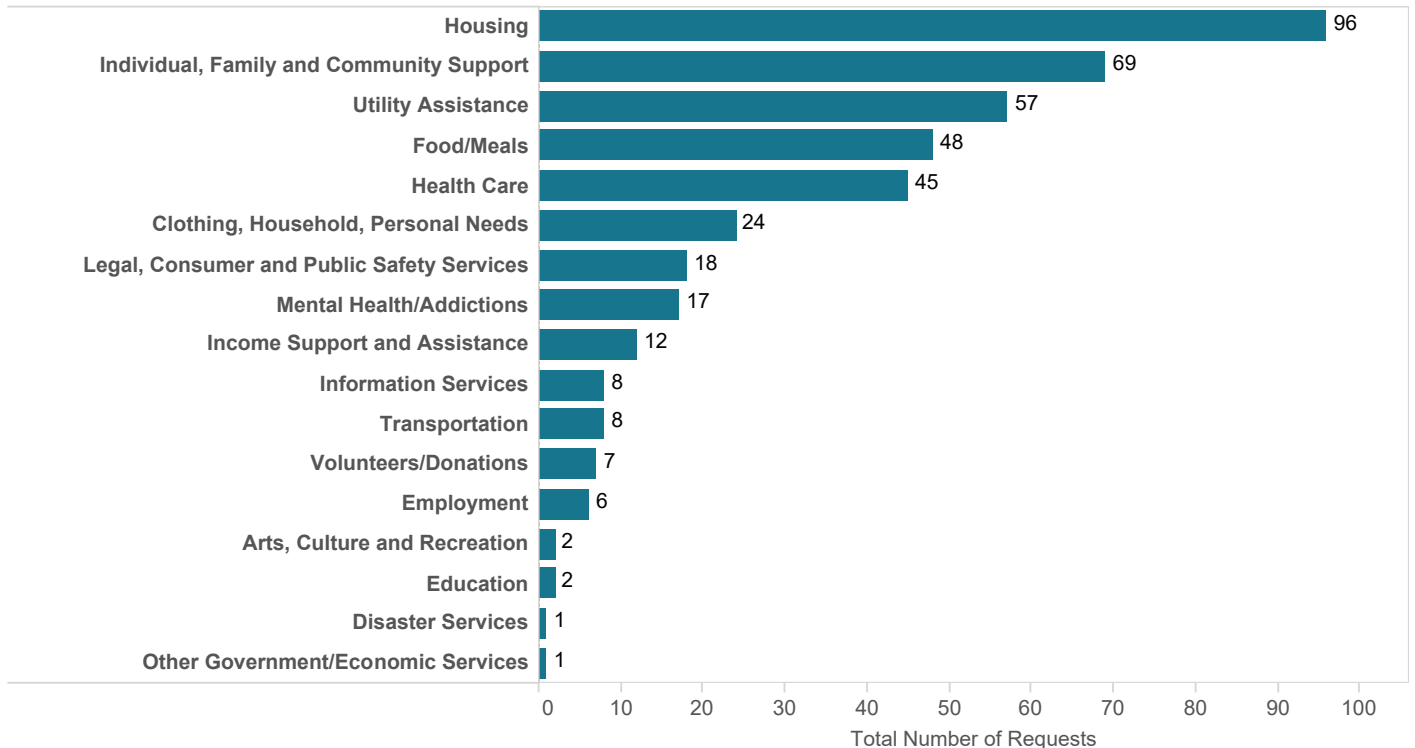


## Number of contacts, grouped by month and contact type

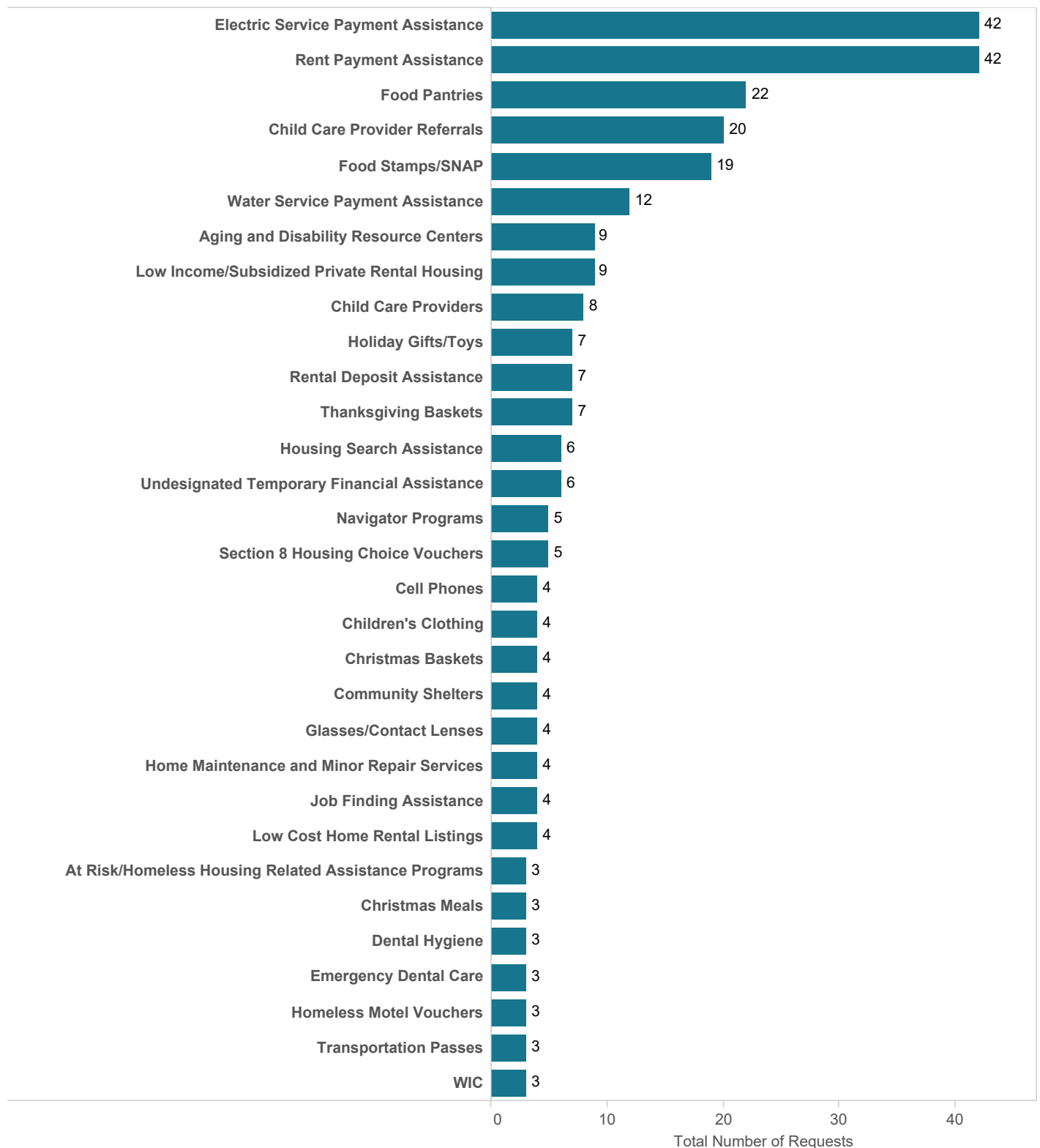


The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need



## Number of services with three or more requests across all contact types

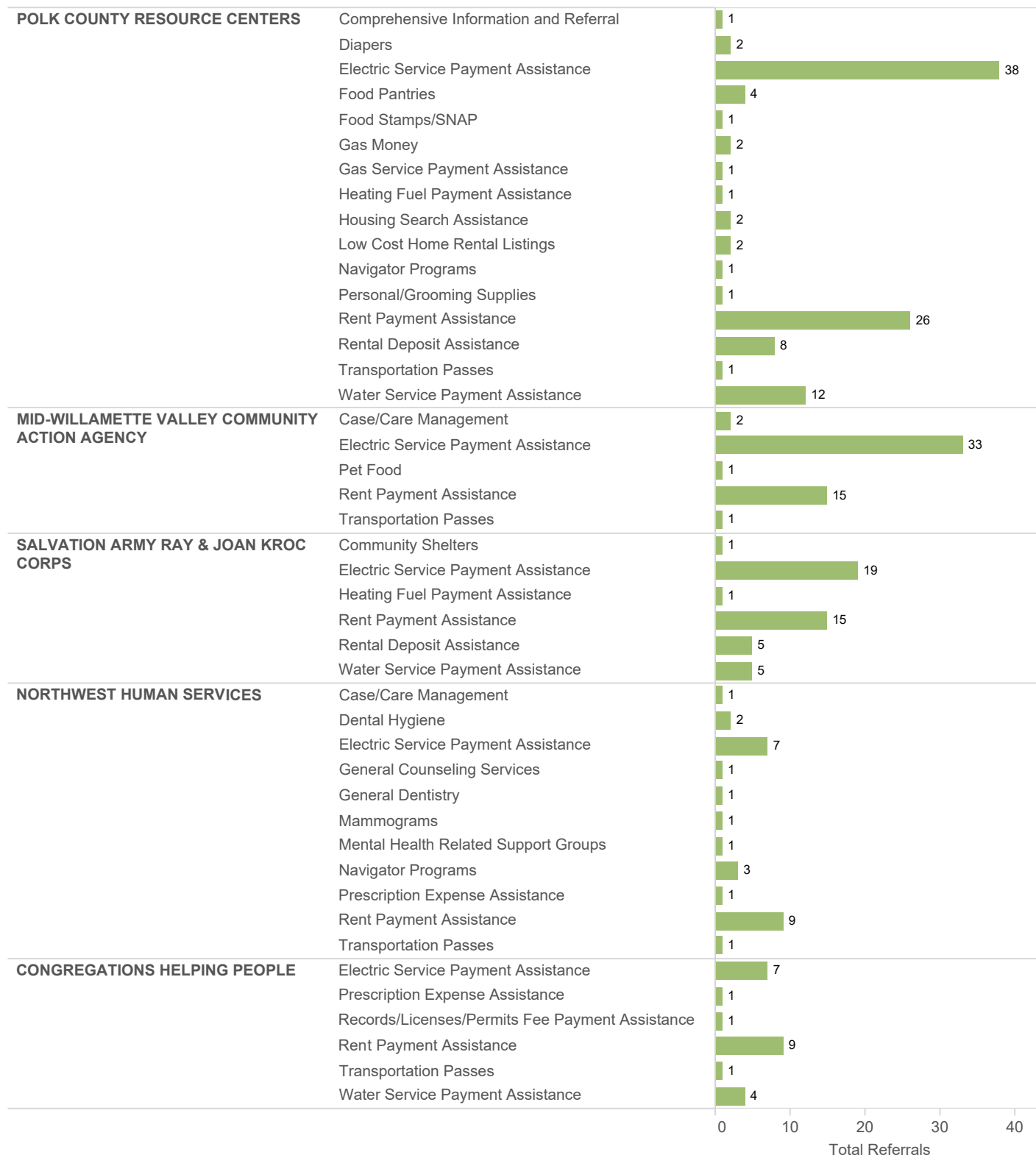


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## Top 5 agencies referred to across all contact types



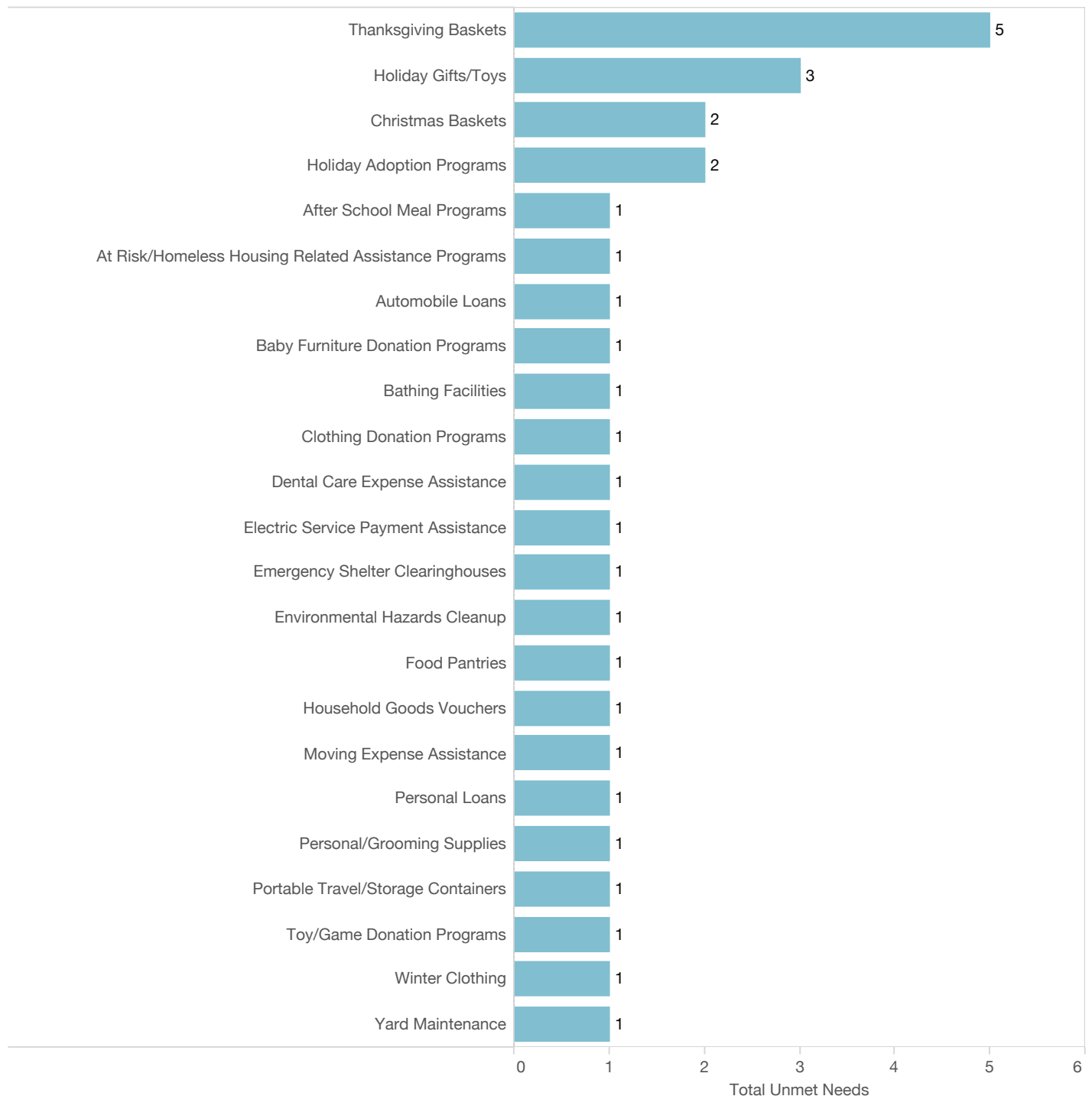
# POLK COUNTY

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There were 31 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

## What are potential service gaps?



# POLK COUNTY

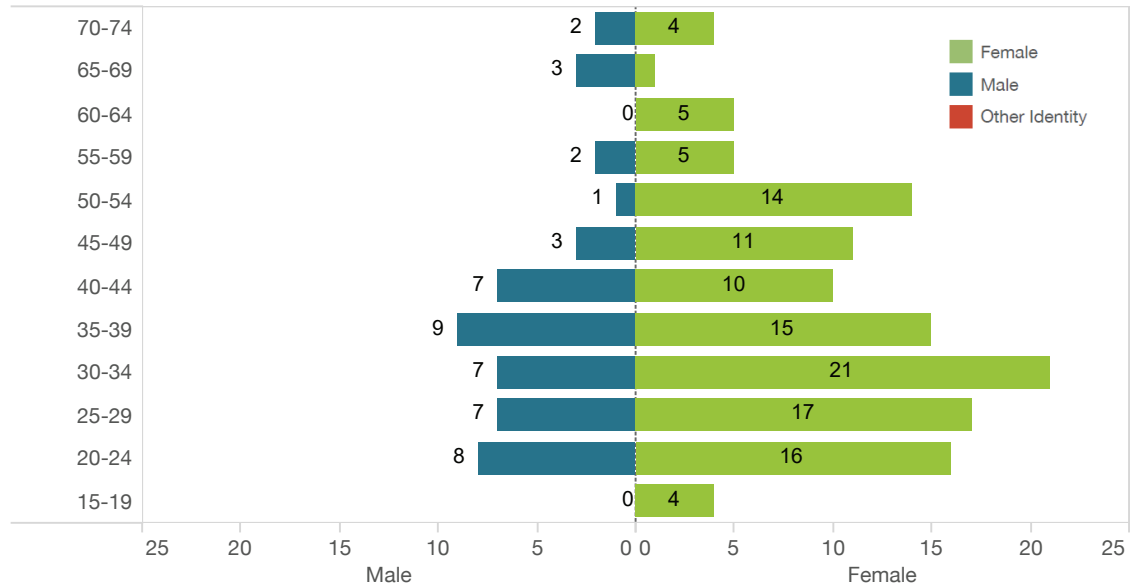
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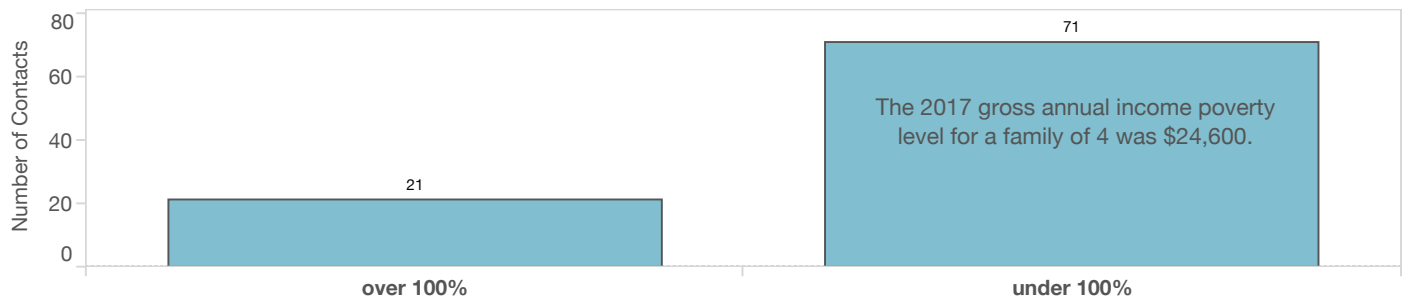
## Age

70-74	4.17%
65-69	3.33%
60-64	1.67%
55-59	5.83%
50-54	6.67%
45-49	8.33%
40-44	8.33%
35-39	16.67%
30-34	15.83%
25-29	15.00%
20-24	12.50%
15-19	1.67%

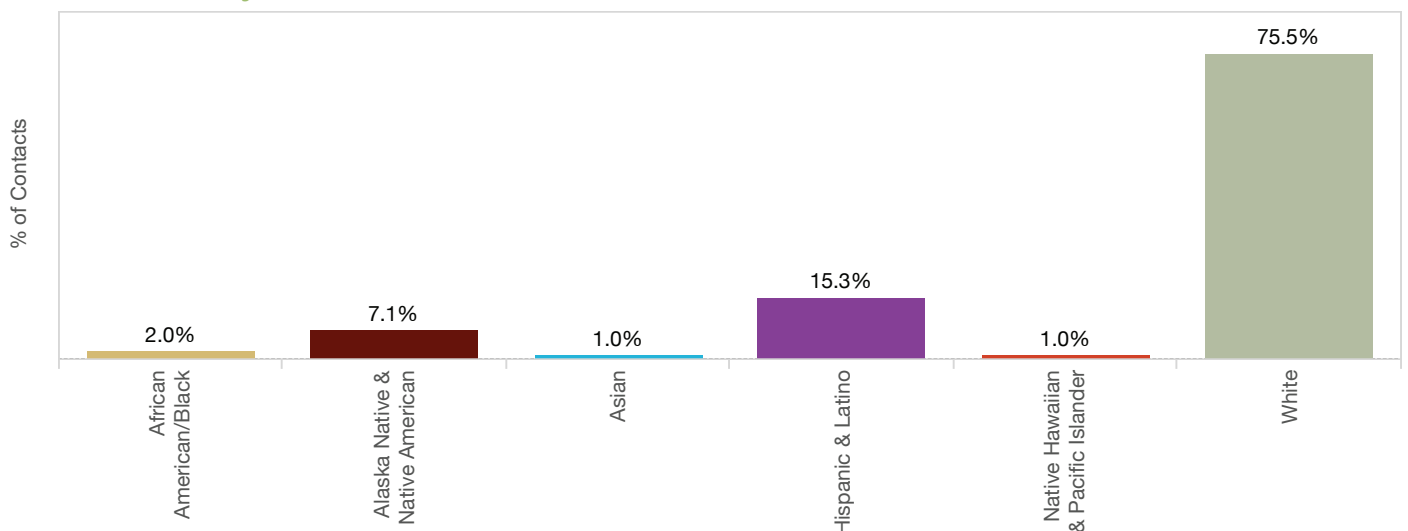
## Age and gender



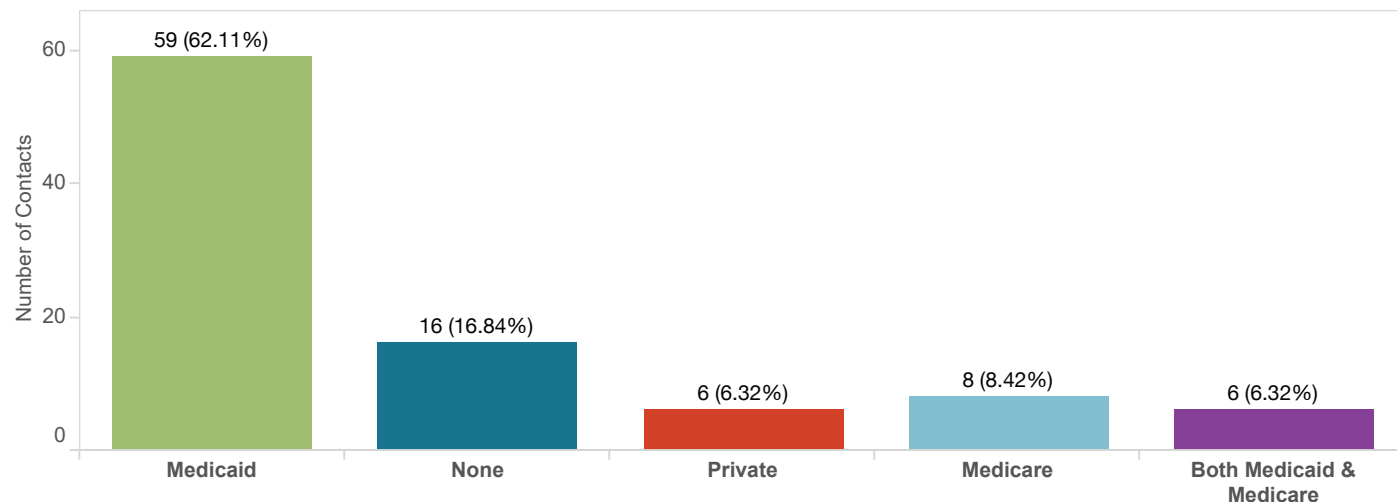
## Income as a percentage of the poverty level



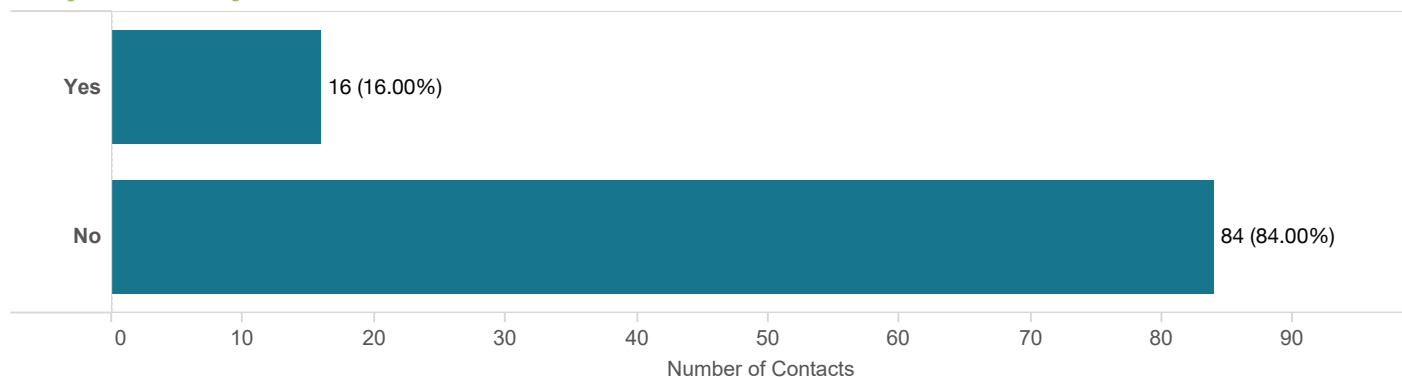
## Race and ethnicity



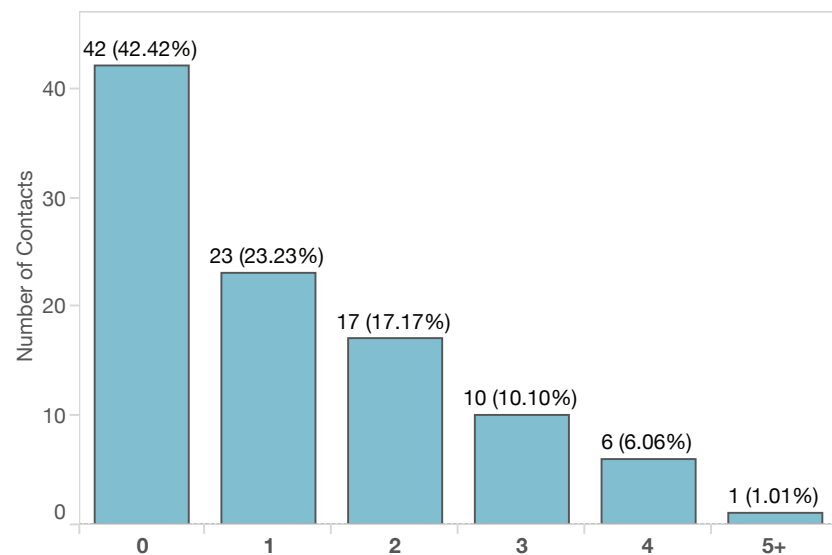
## Health insurance status



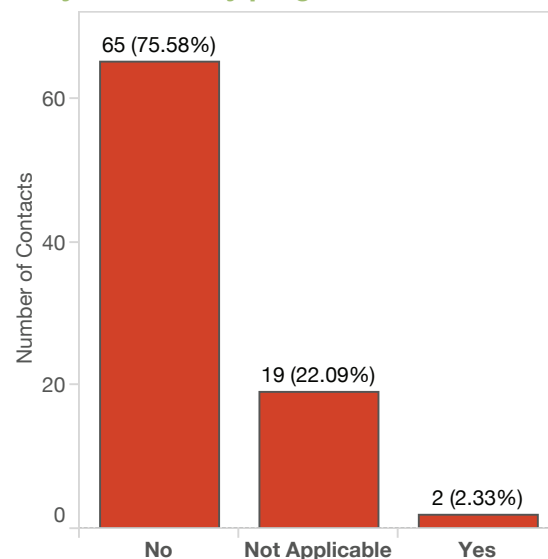
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

