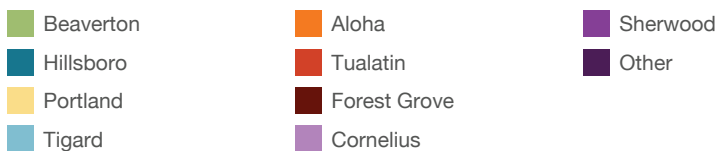
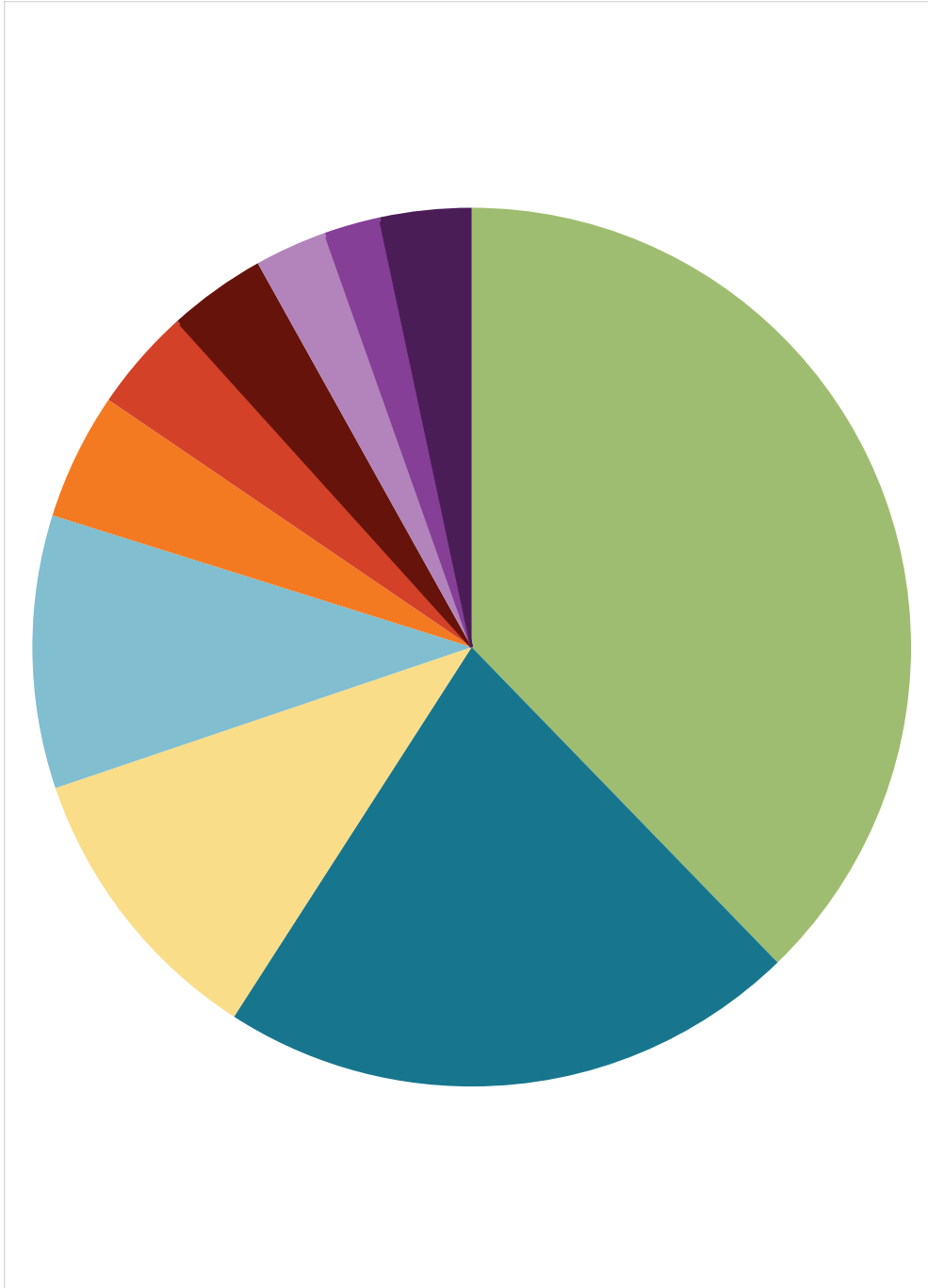


WASHINGTON COUNTY

October - December 2017



Percent of contacts by city



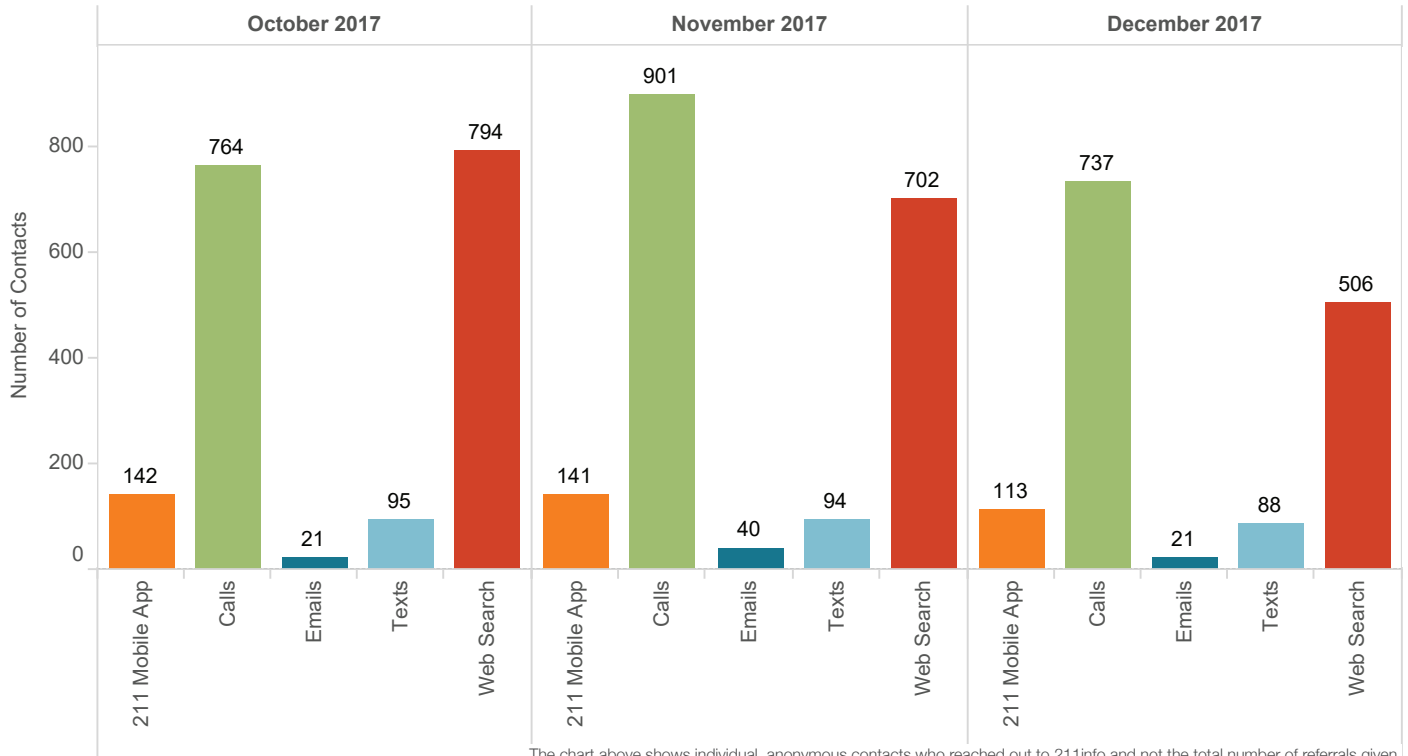
Beaverton	1,346 (38%)
Hillsboro	761 (21%)
Portland	382 (11%)
Tigard	358 (10%)
Aloha	166 (5%)
Tualatin	136 (4%)
Forest Grove	128 (4%)
Cornelius	95 (3%)
Sherwood	74 (2%)
Other	119 (3%)

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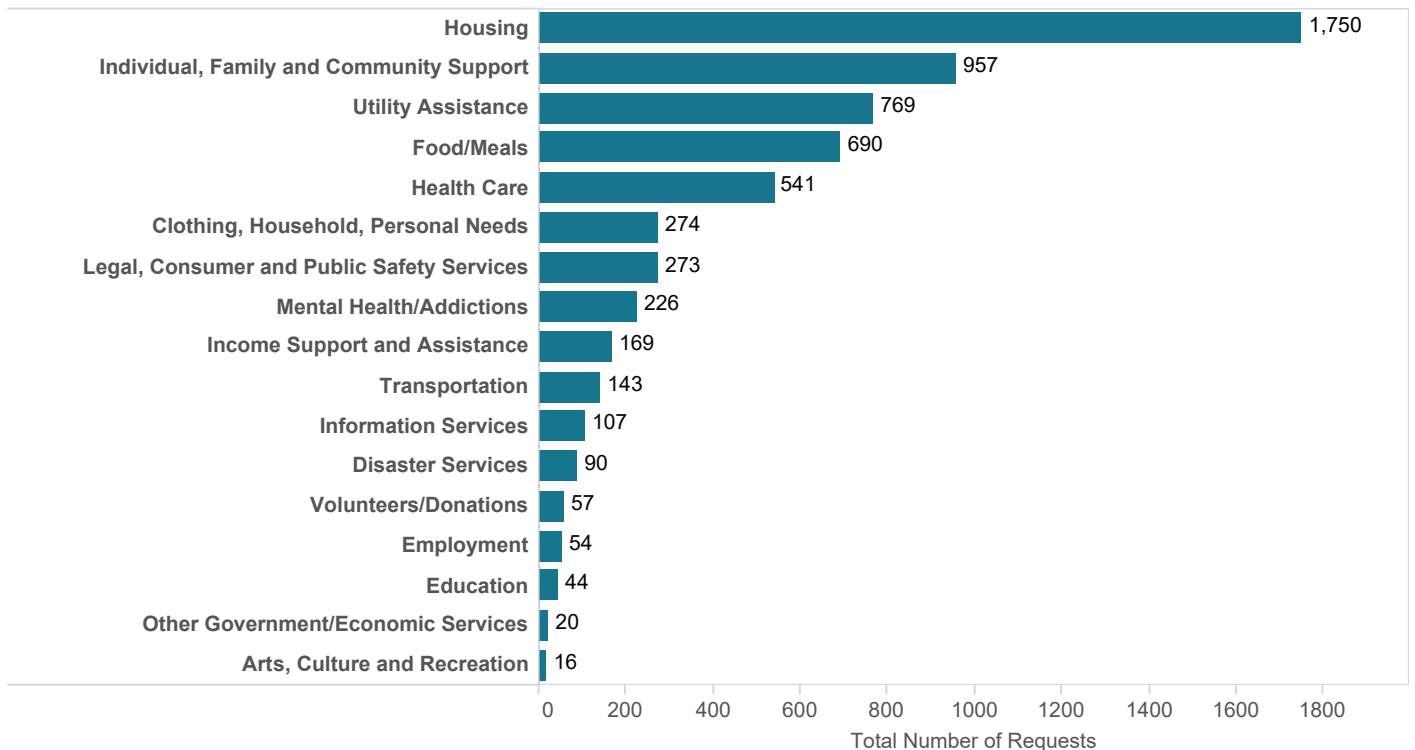


Number of contacts, grouped by month and contact type

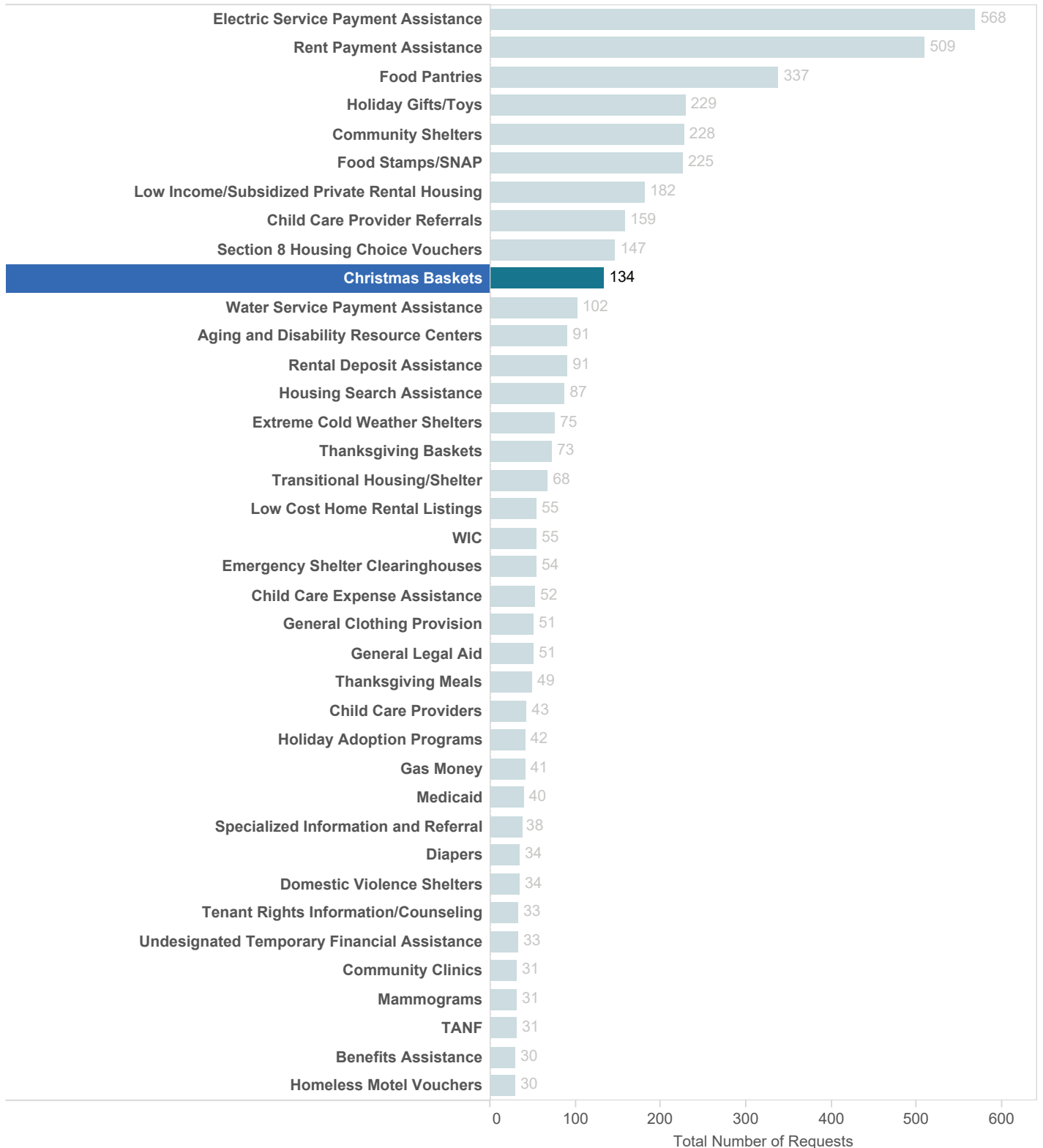


The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need



Number of services with 30 or more requests across all contact types

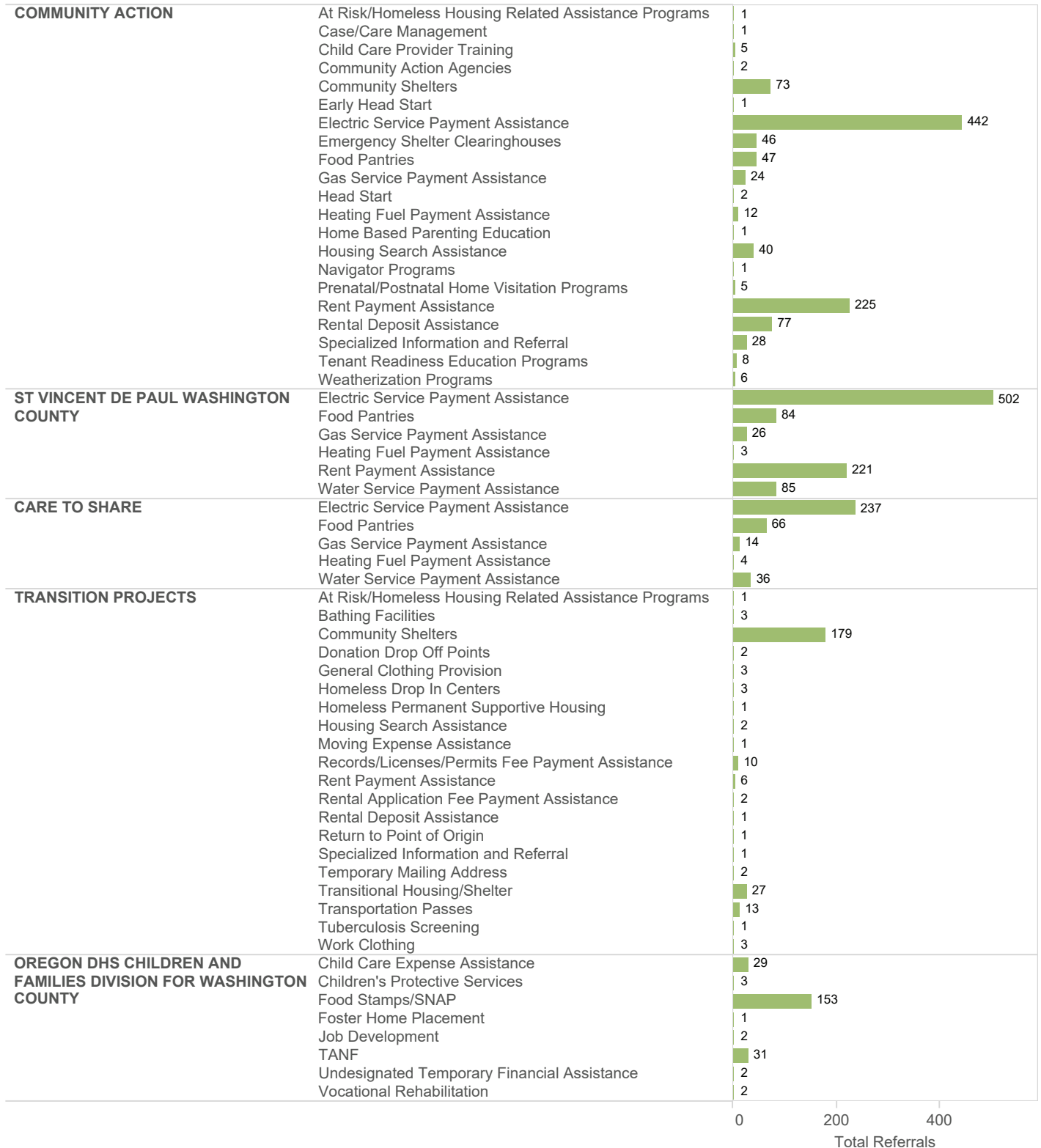


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Top 5 agencies referred to across all contact types



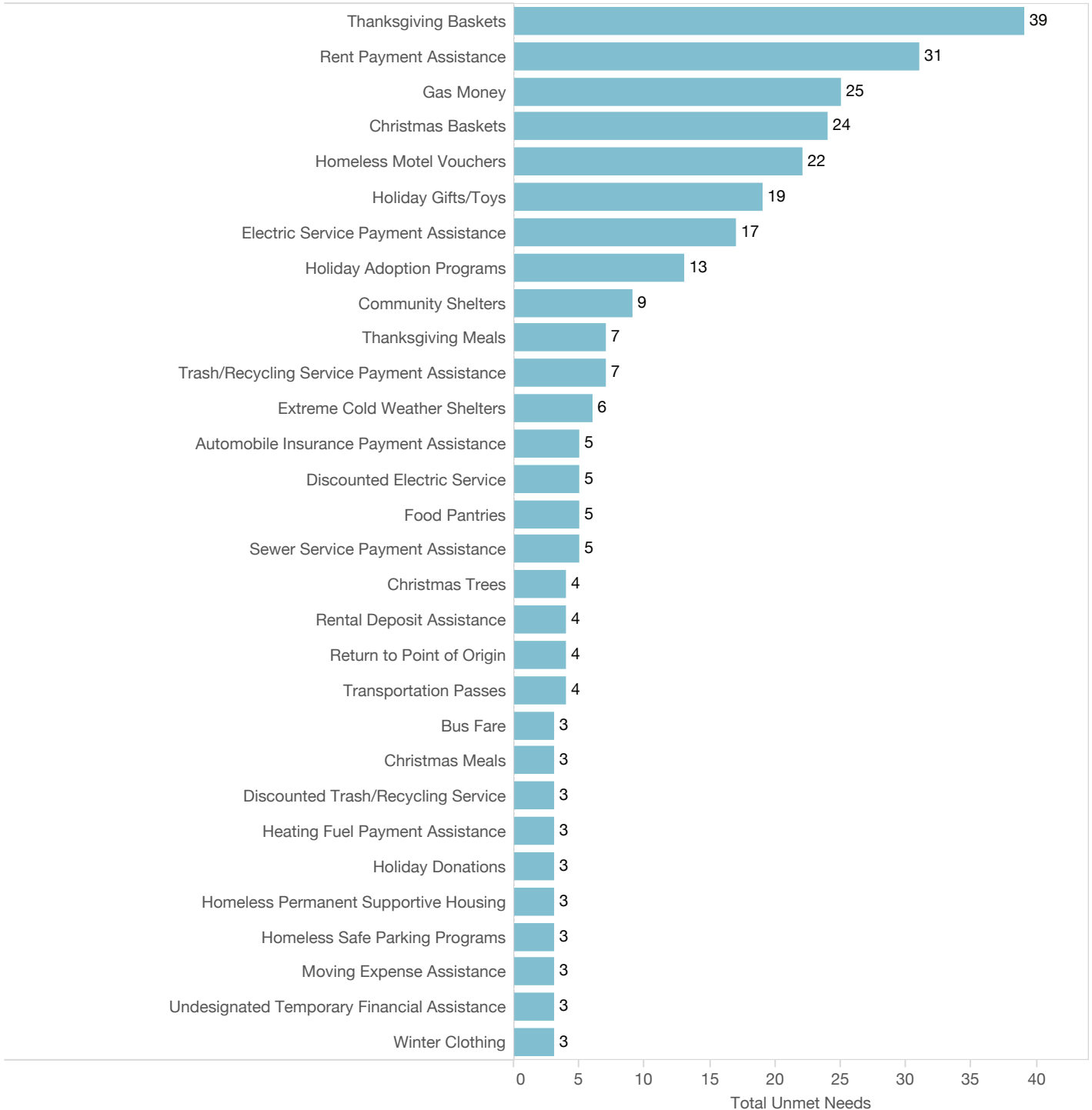
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There were 368 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

Potential service gaps with 3 or more requests



WASHINGTON COUNTY

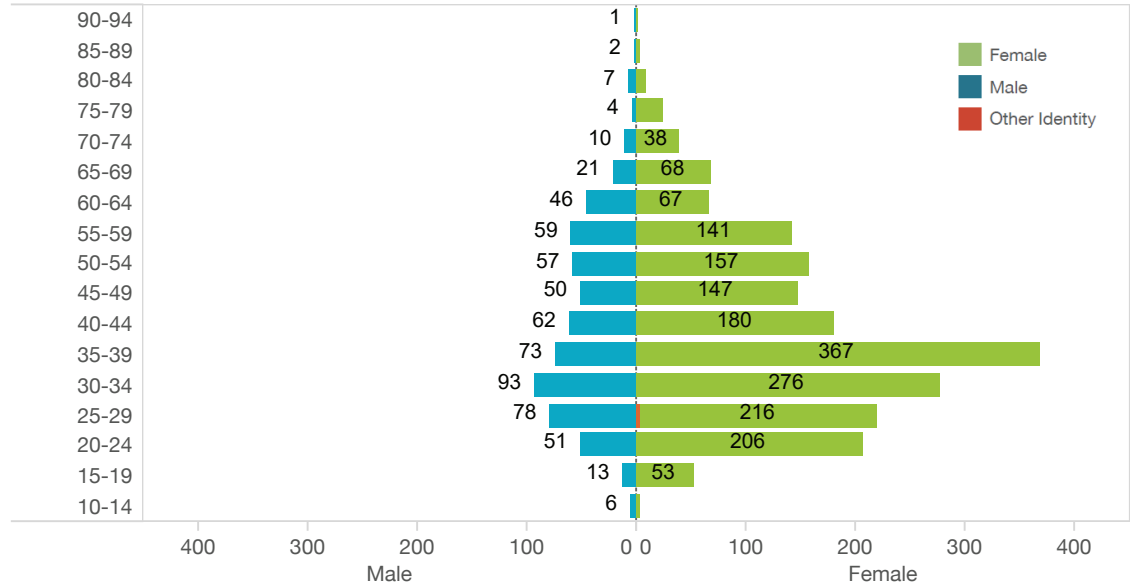
October - December 2017



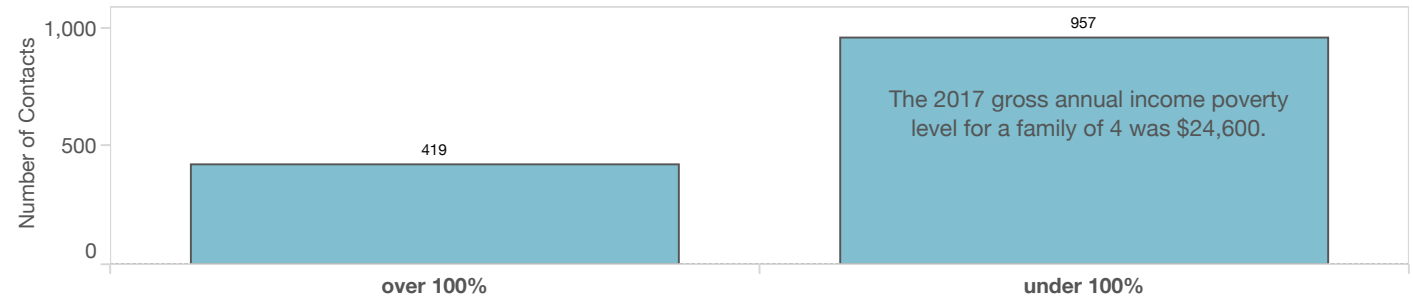
Age

90-94	0.06%
85-89	0.23%
80-84	0.52%
75-79	0.92%
70-74	2.46%
65-69	4.24%
60-64	4.81%
55-59	9.79%
50-54	8.59%
45-49	8.30%
40-44	9.45%
35-39	12.71%
30-34	14.60%
25-29	11.68%
20-24	9.16%
15-19	2.46%
10-14	0.11%

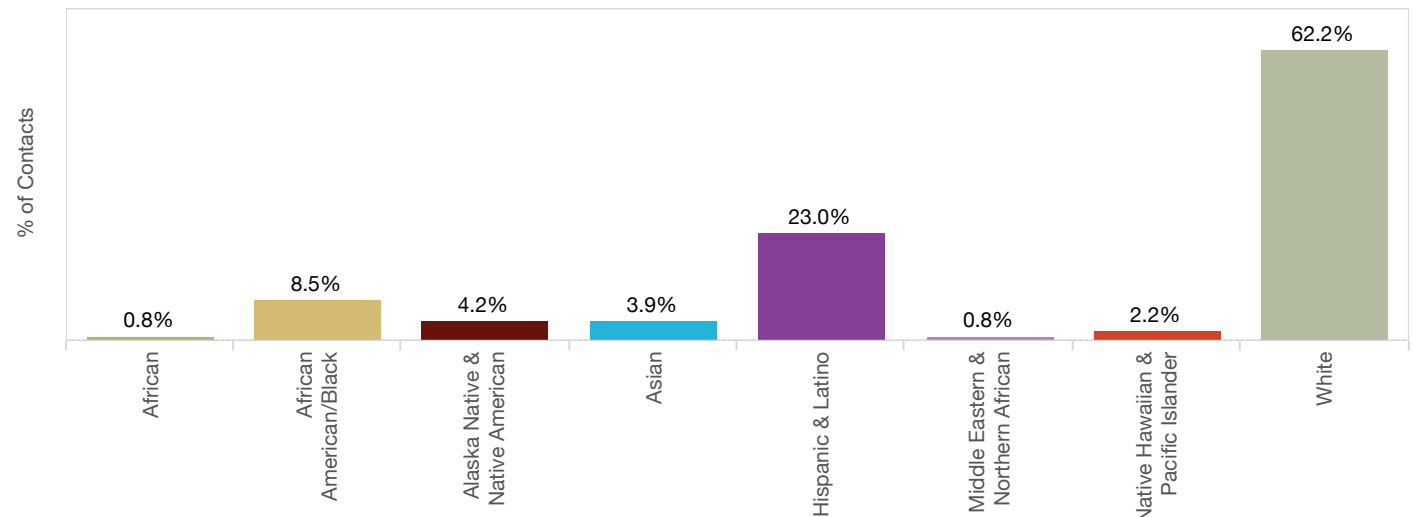
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

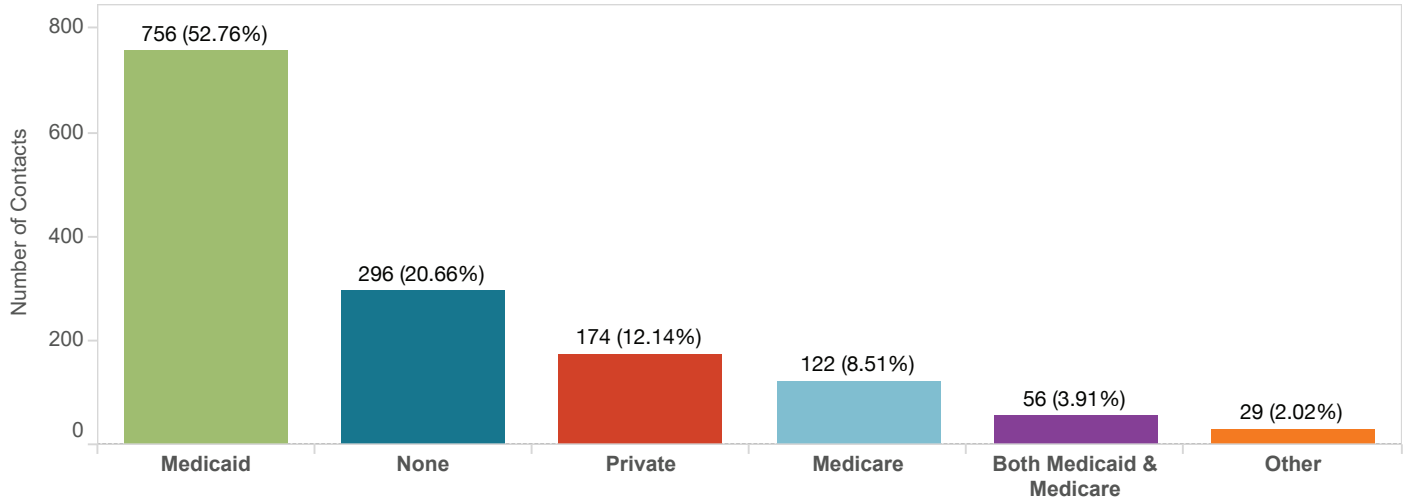


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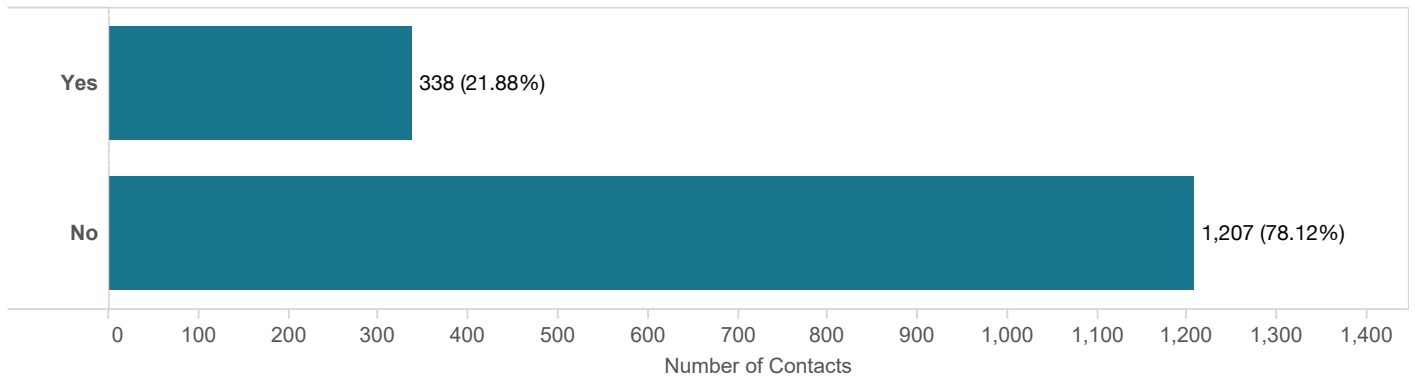
October - December 2017



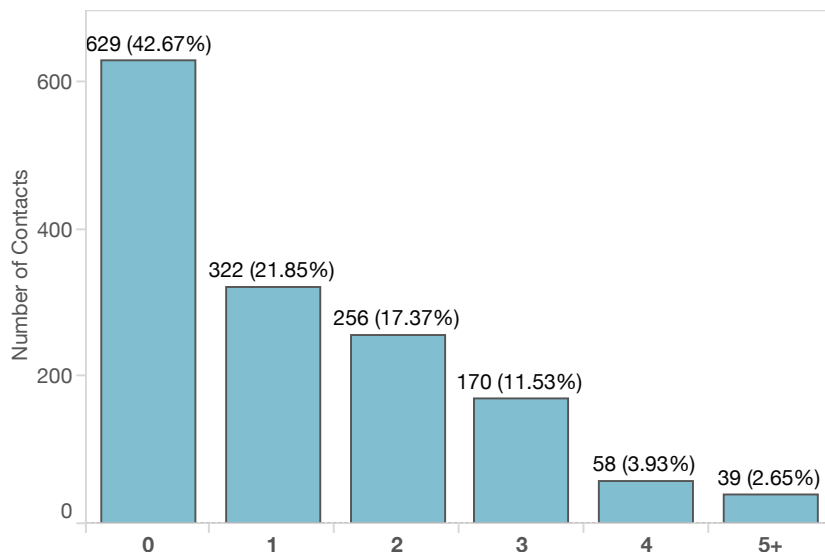
Health insurance status



Are you currently homeless?



Number of children in the household



Are you currently pregnant?

