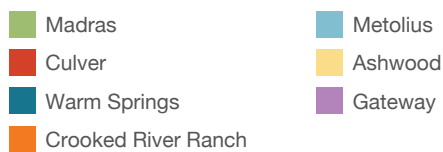
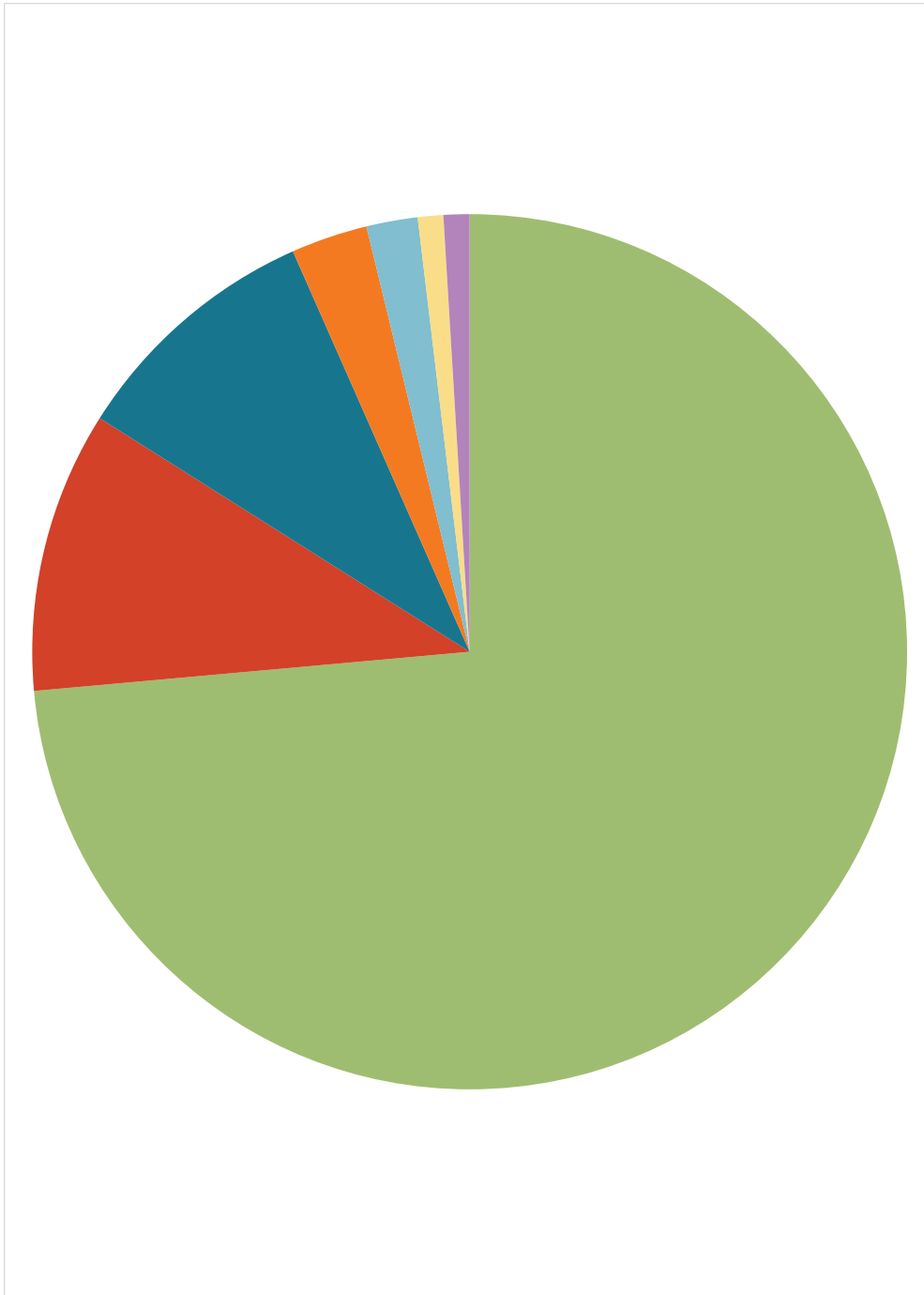


JEFFERSON COUNTY

October - December 2017



Percent of contacts by city



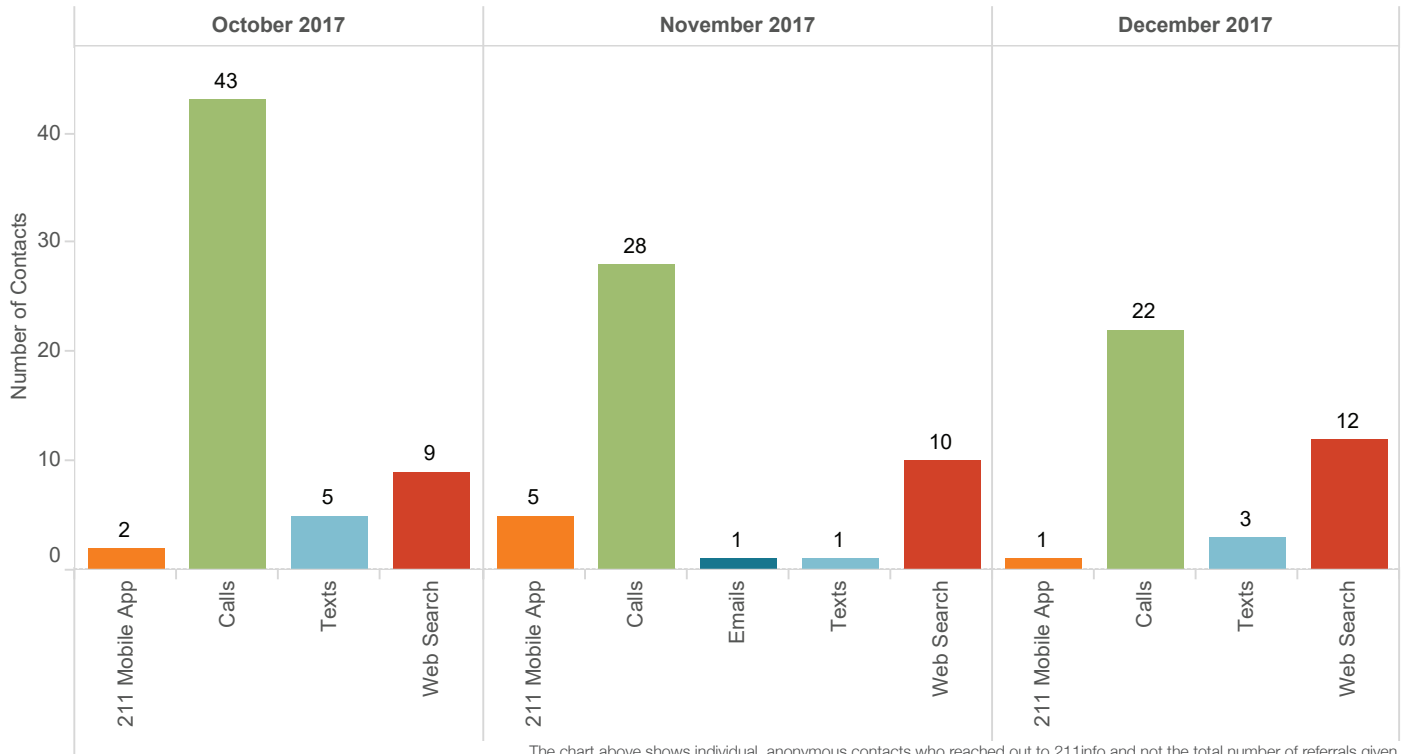
Madras	78 (74%)
Culver	11 (10%)
Warm Springs	10 (9%)
Crooked River Ranch	3 (3%)
Metolius	2 (2%)
Ashwood	1 (1%)
Gateway	1 (1%)

JEFFERSON COUNTY

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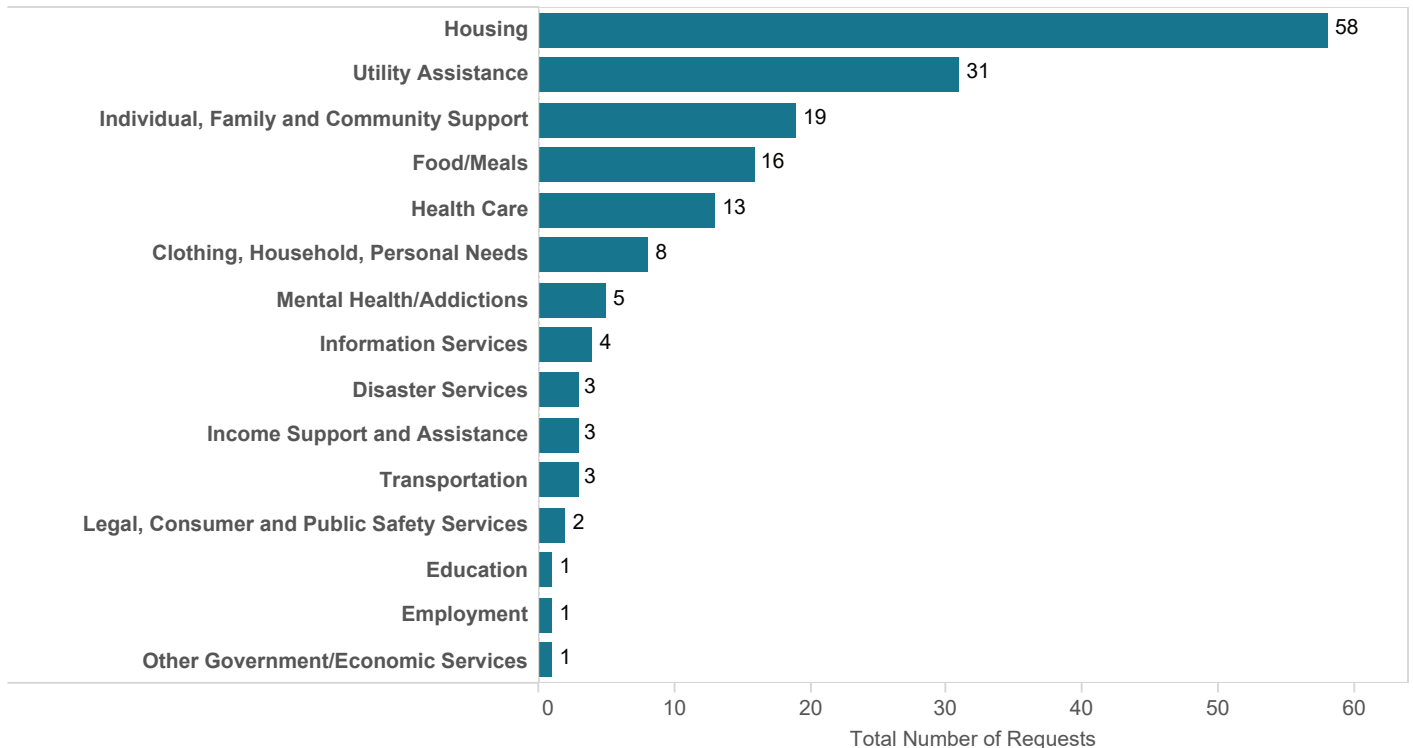


Number of contacts, grouped by month and contact type

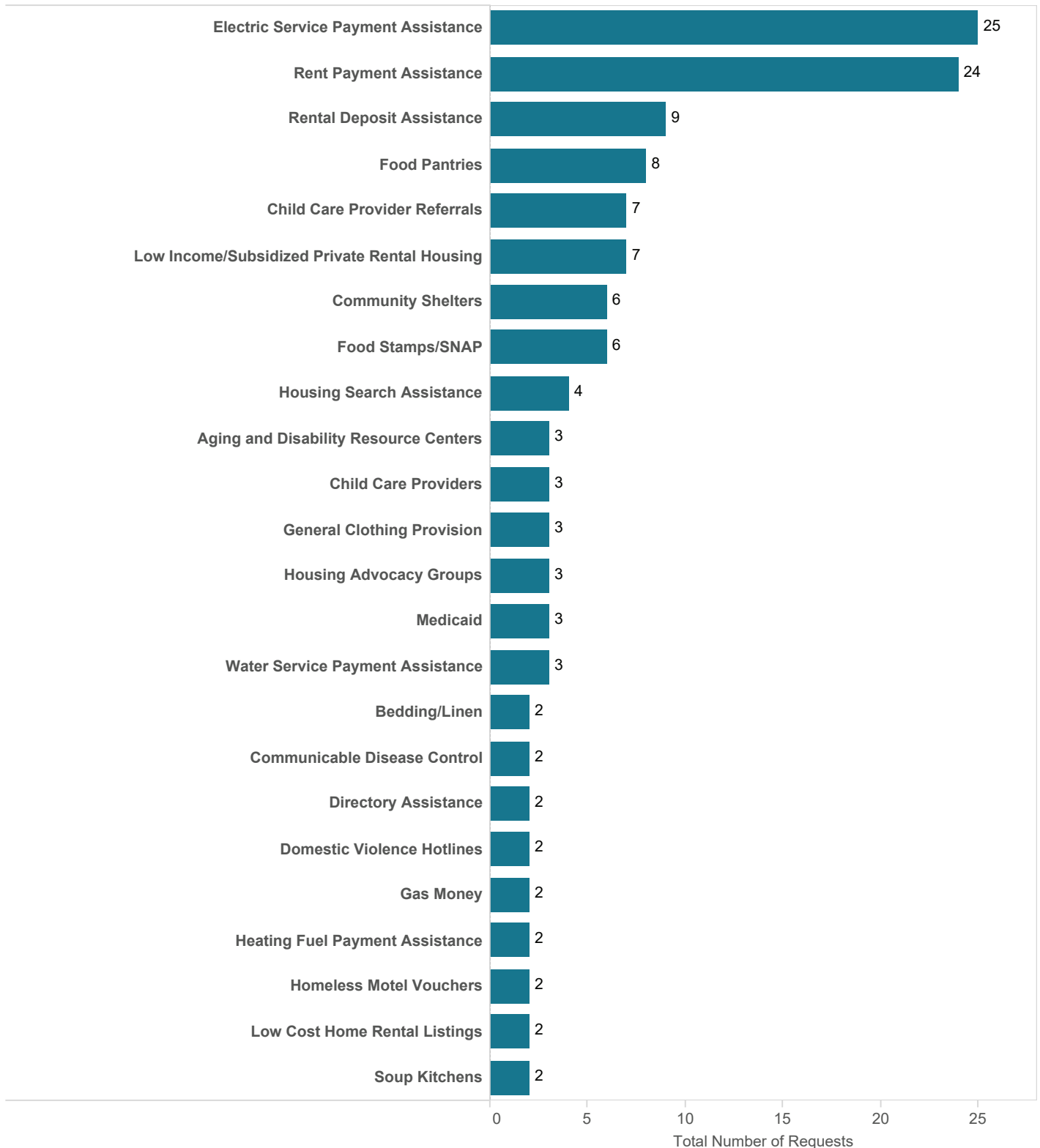


The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

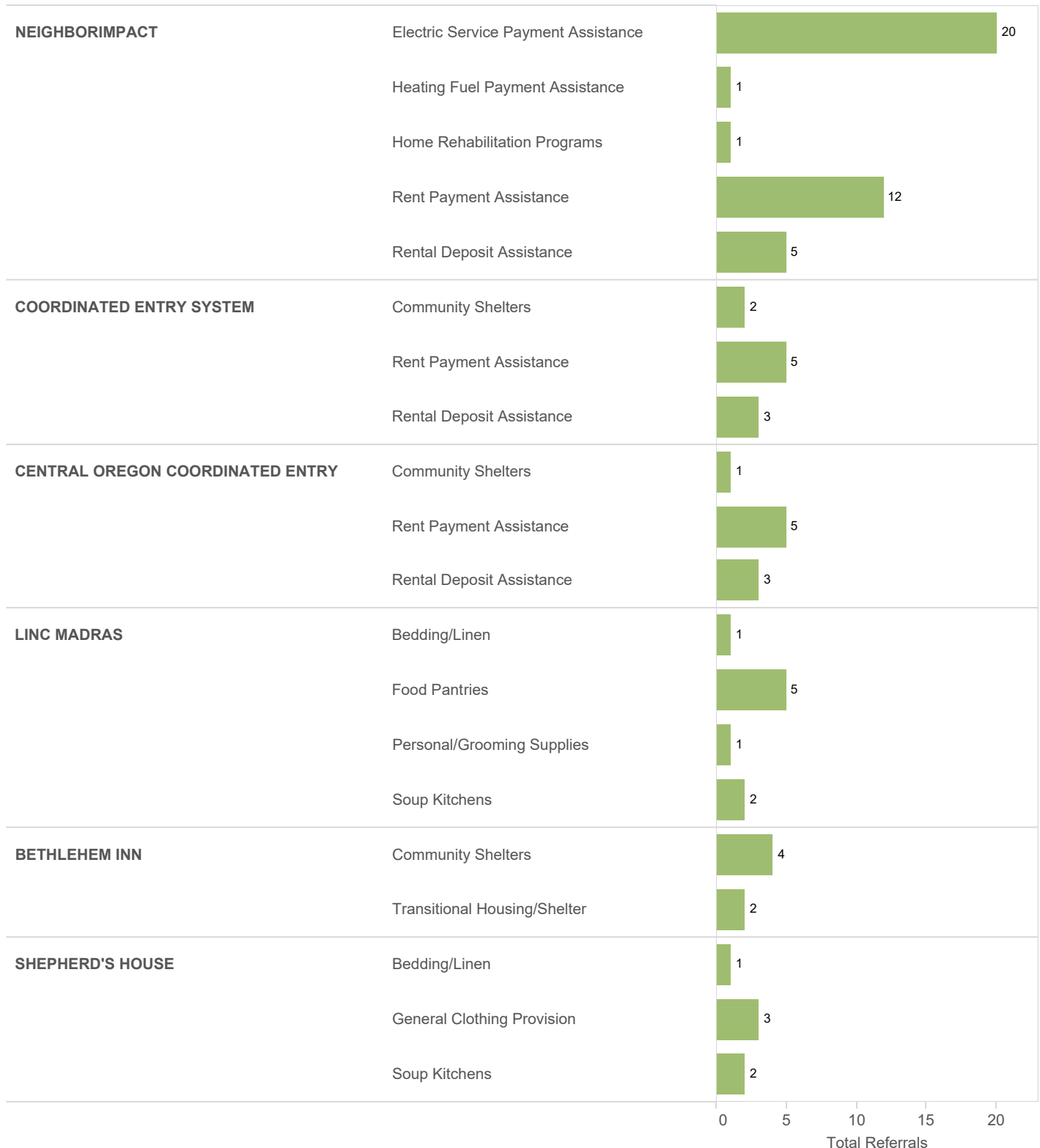
Number of services requested across all contact types, grouped by problem need



Number of services with two or more requests across all contact types

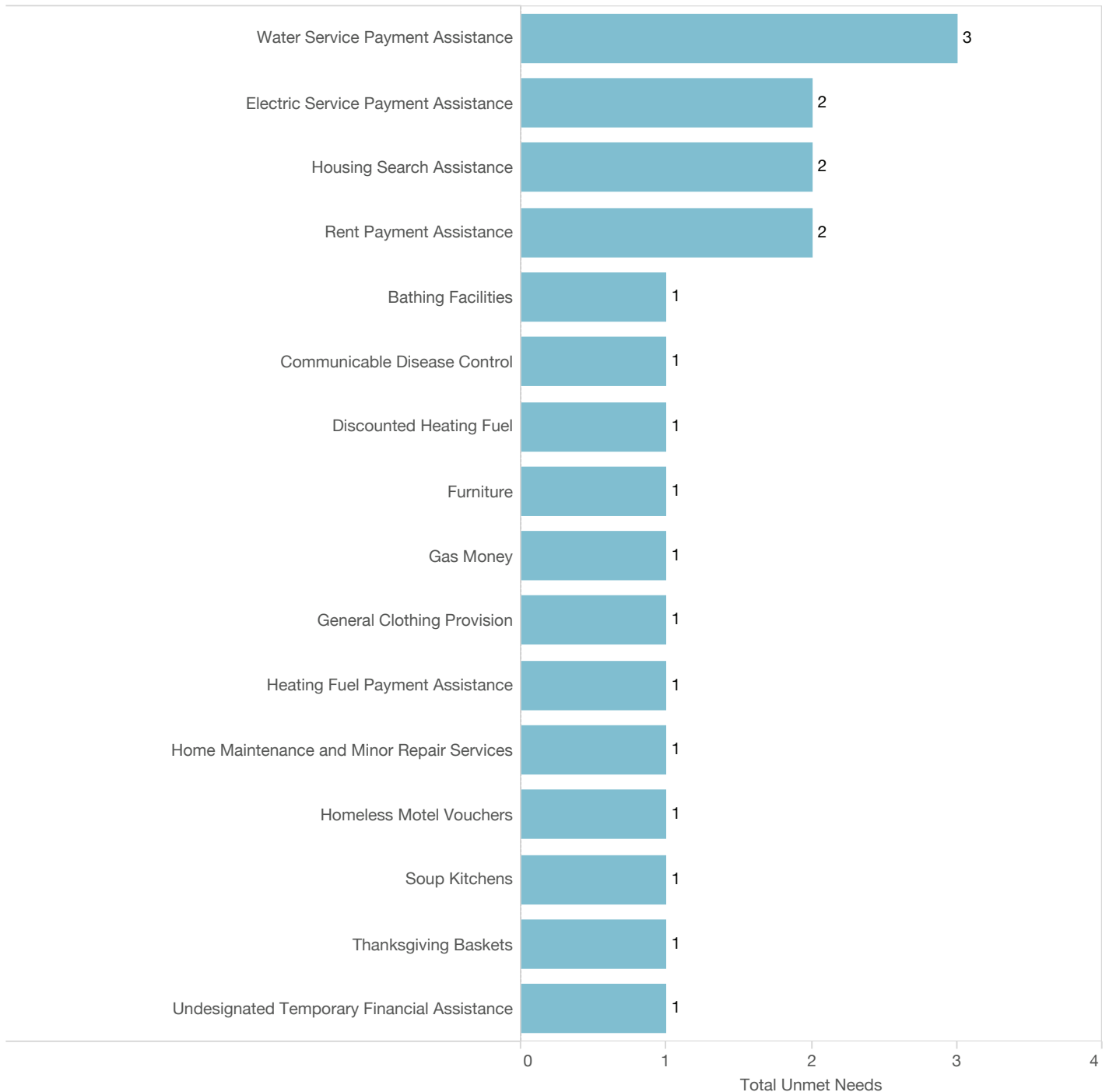


Top 6 agencies referred to across all contact types



There were 21 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

What are potential service gaps?



JEFFERSON COUNTY

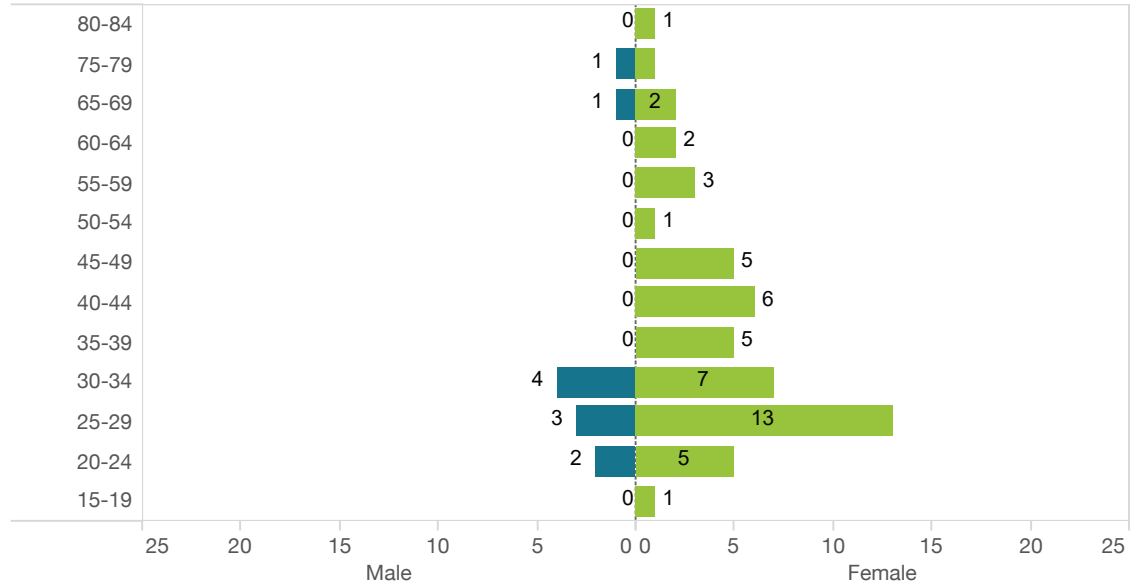
October - December 2017



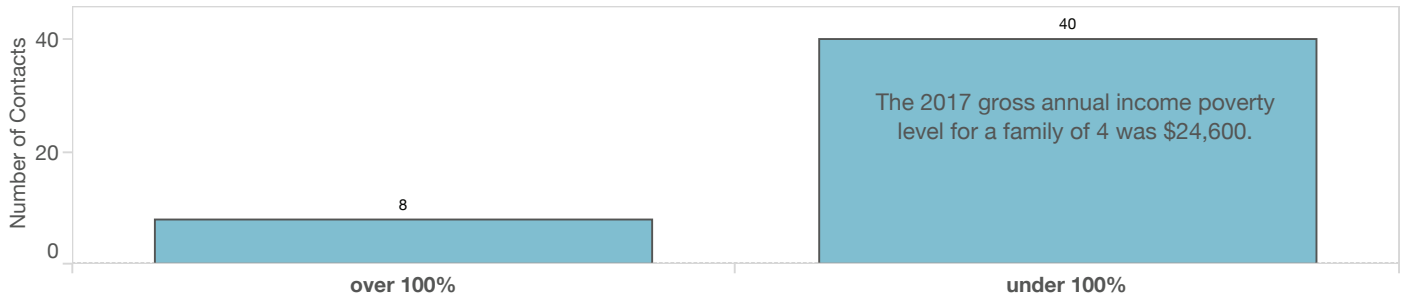
Age

80-84	1.72%
75-79	3.45%
65-69	5.17%
60-64	3.45%
55-59	5.17%
50-54	1.72%
45-49	6.90%
40-44	10.34%
35-39	8.62%
30-34	18.97%
25-29	24.14%
20-24	8.62%
15-19	1.72%

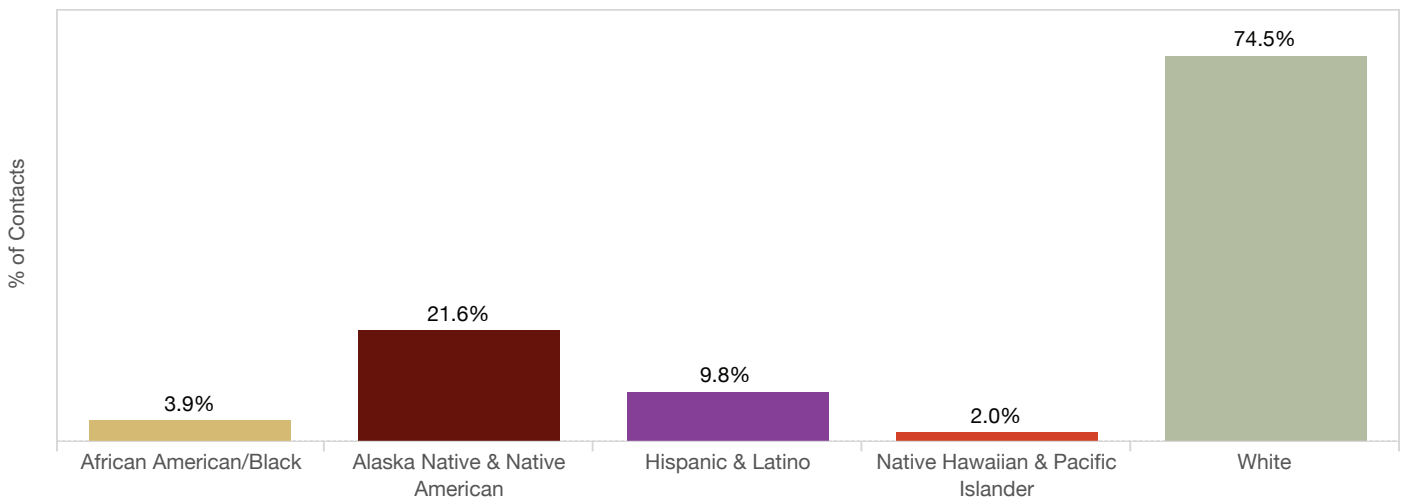
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

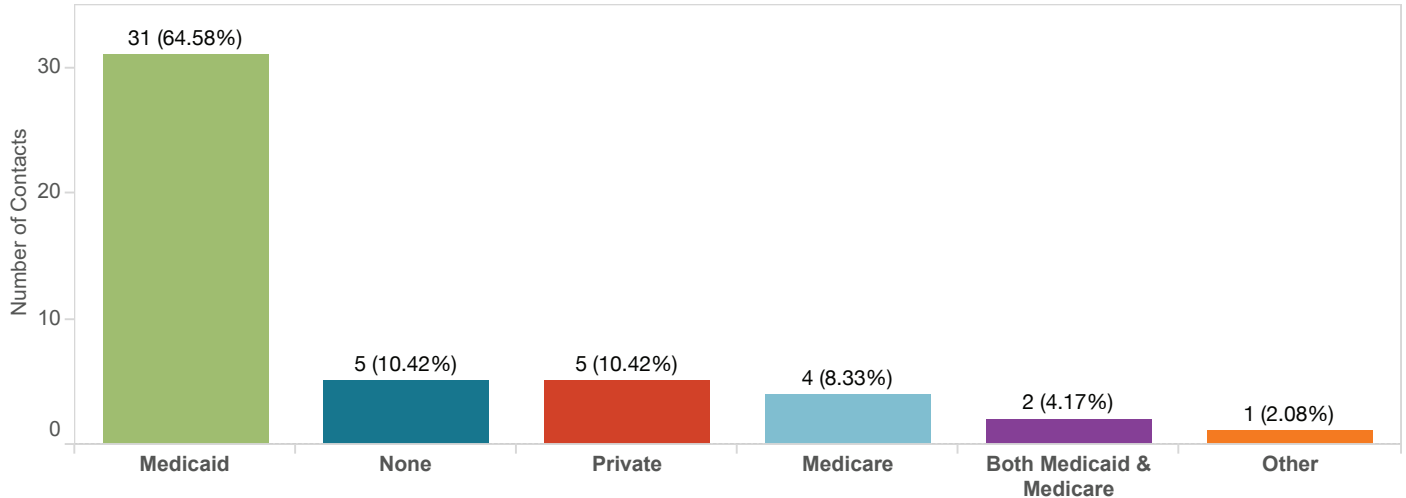


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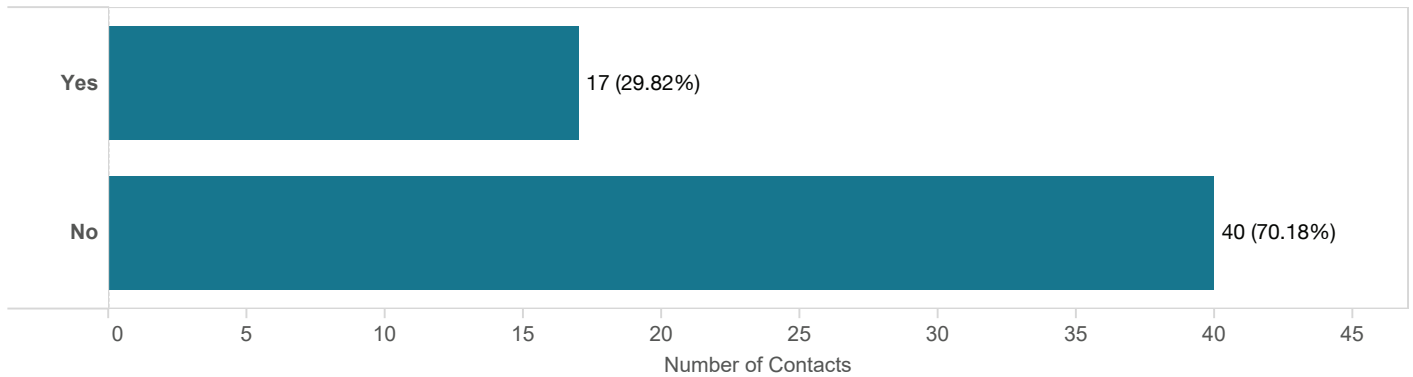
October - December 2017



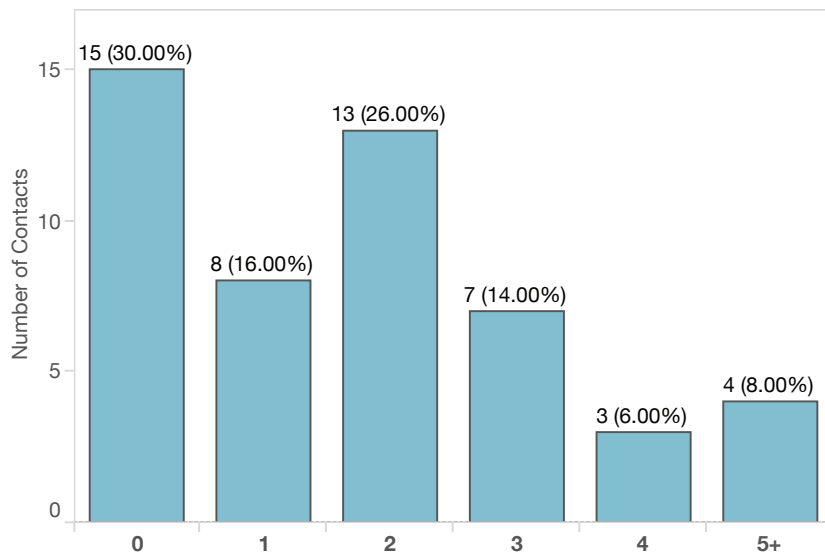
Health insurance status



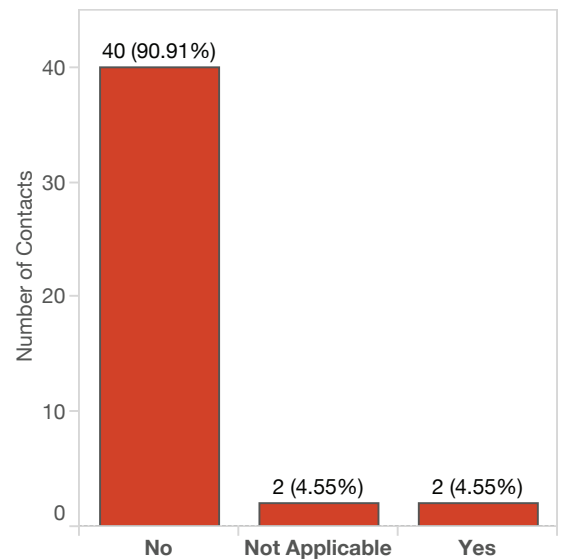
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

