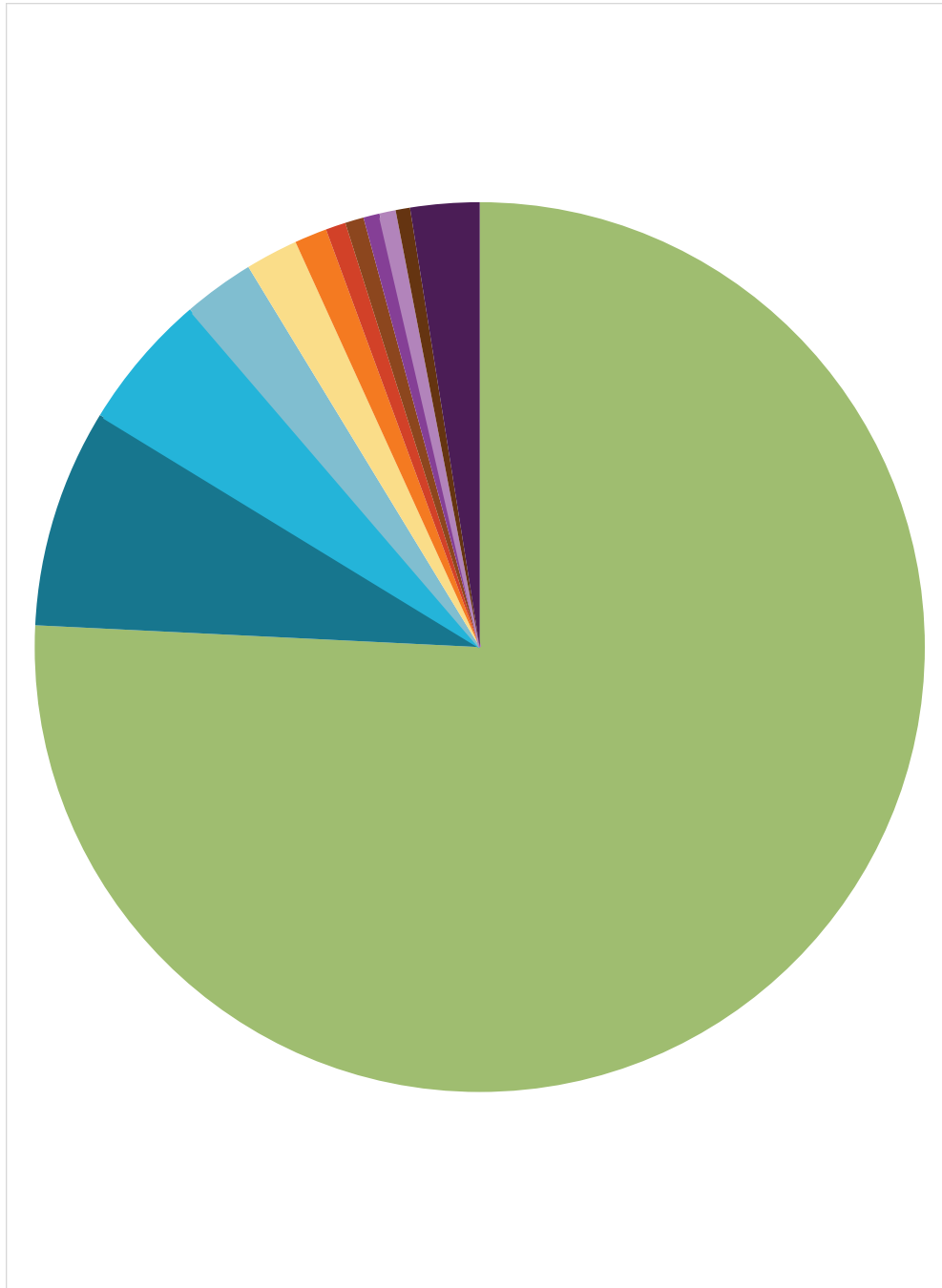


MARION COUNTY

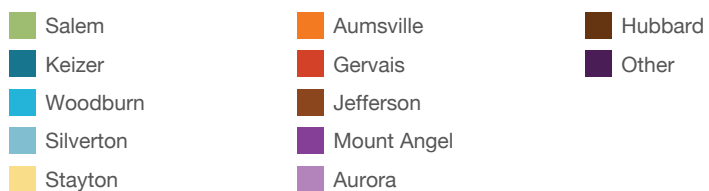
July 2017 - September 2017



Percent of contacts by city



Salem	2,461 (76%)
Keizer	258 (8%)
Woodburn	162 (5%)
Silverton	84 (3%)
Stayton	62 (2%)
Aumsville	38 (1%)
Gervais	24 (1%)
Jefferson	22 (1%)
Mount Angel	19 (1%)
Aurora	19 (1%)
Hubbard	17 (1%)
Other	81 (2%)

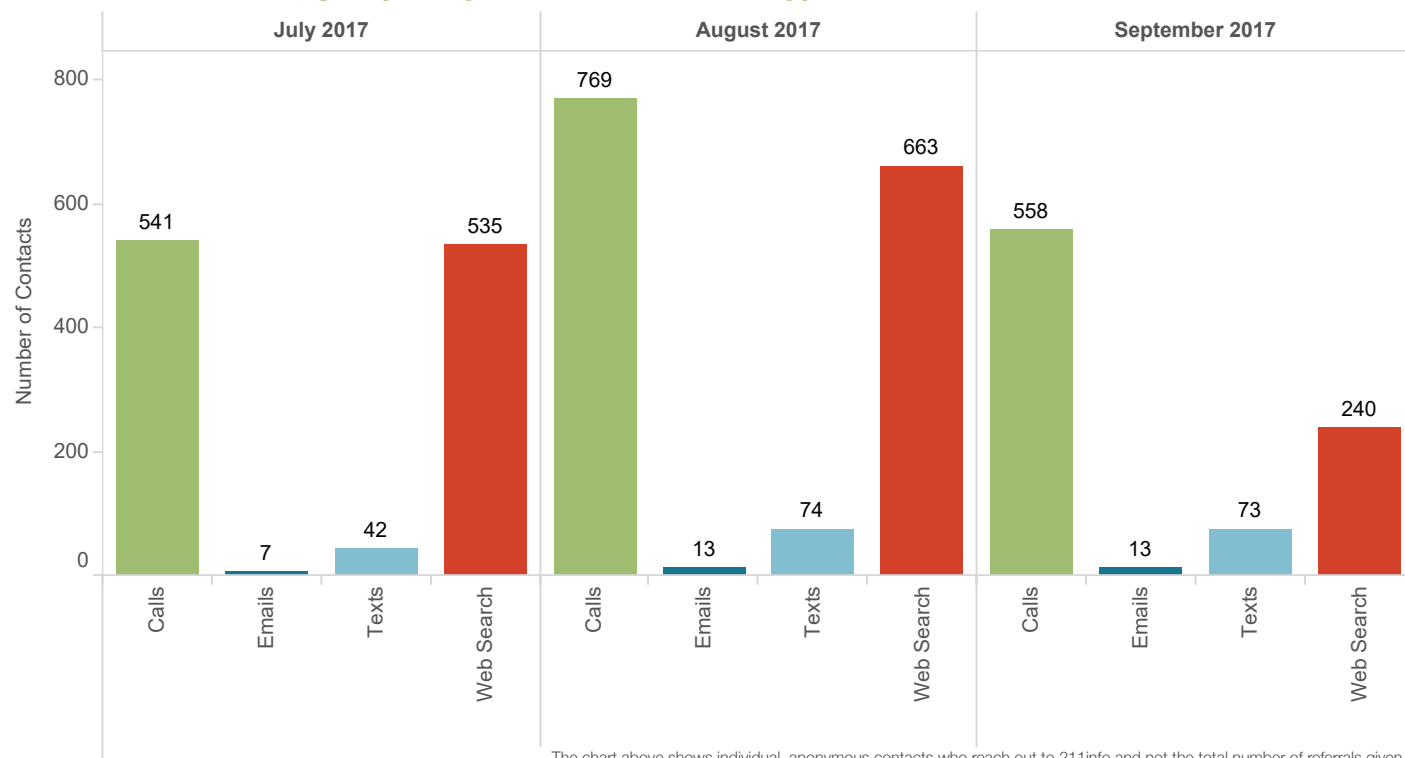


MARION COUNTY

July 2017 - September 2017

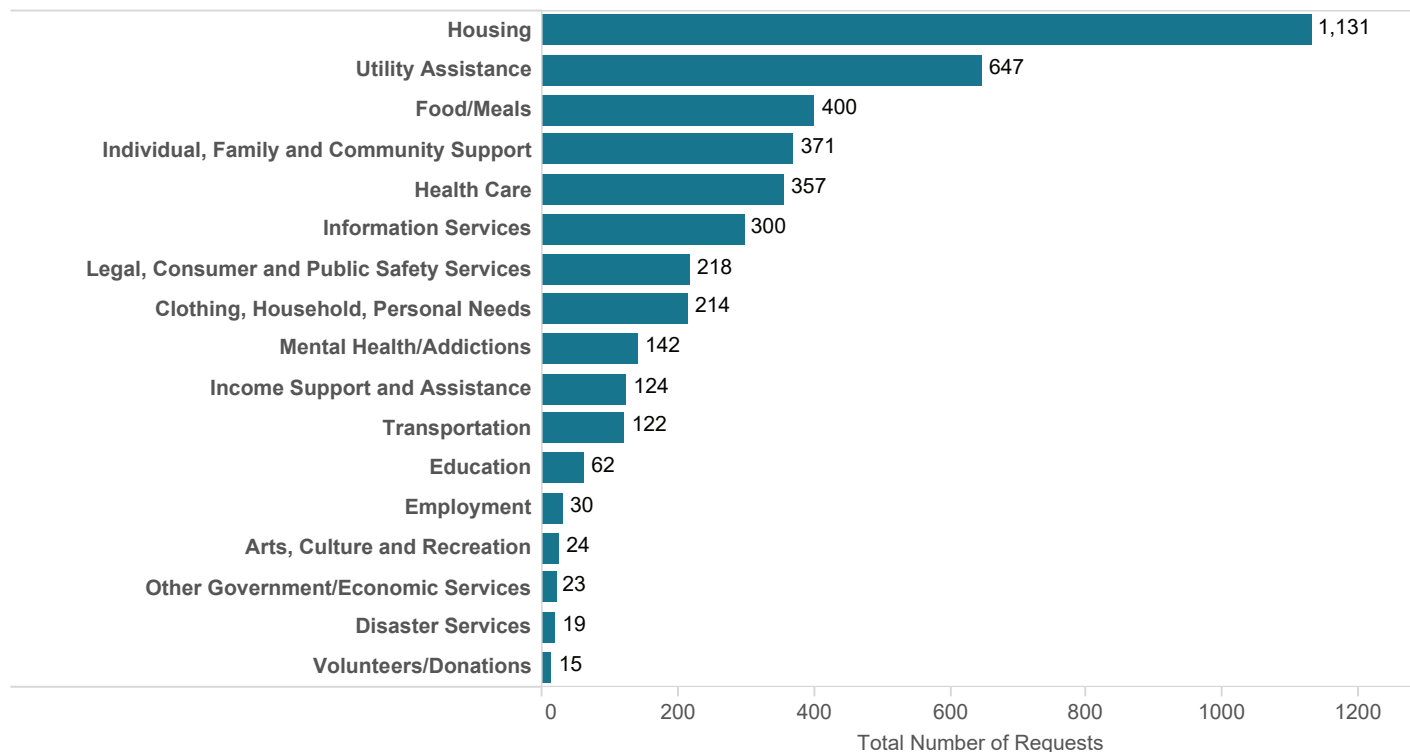


Number of contacts, grouped by month and contact type

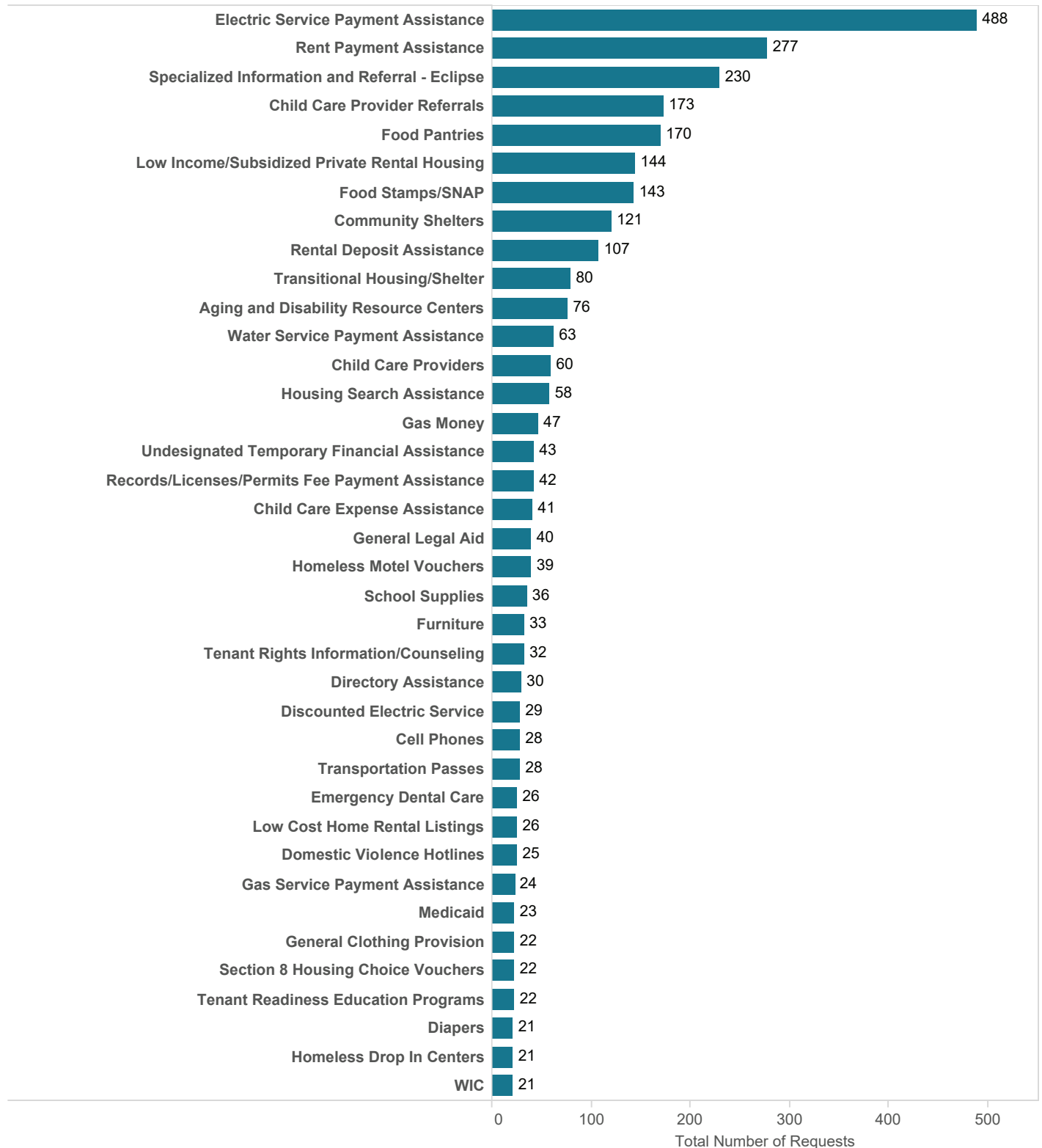


The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need



Number of services with 20 or more requests across all contact types

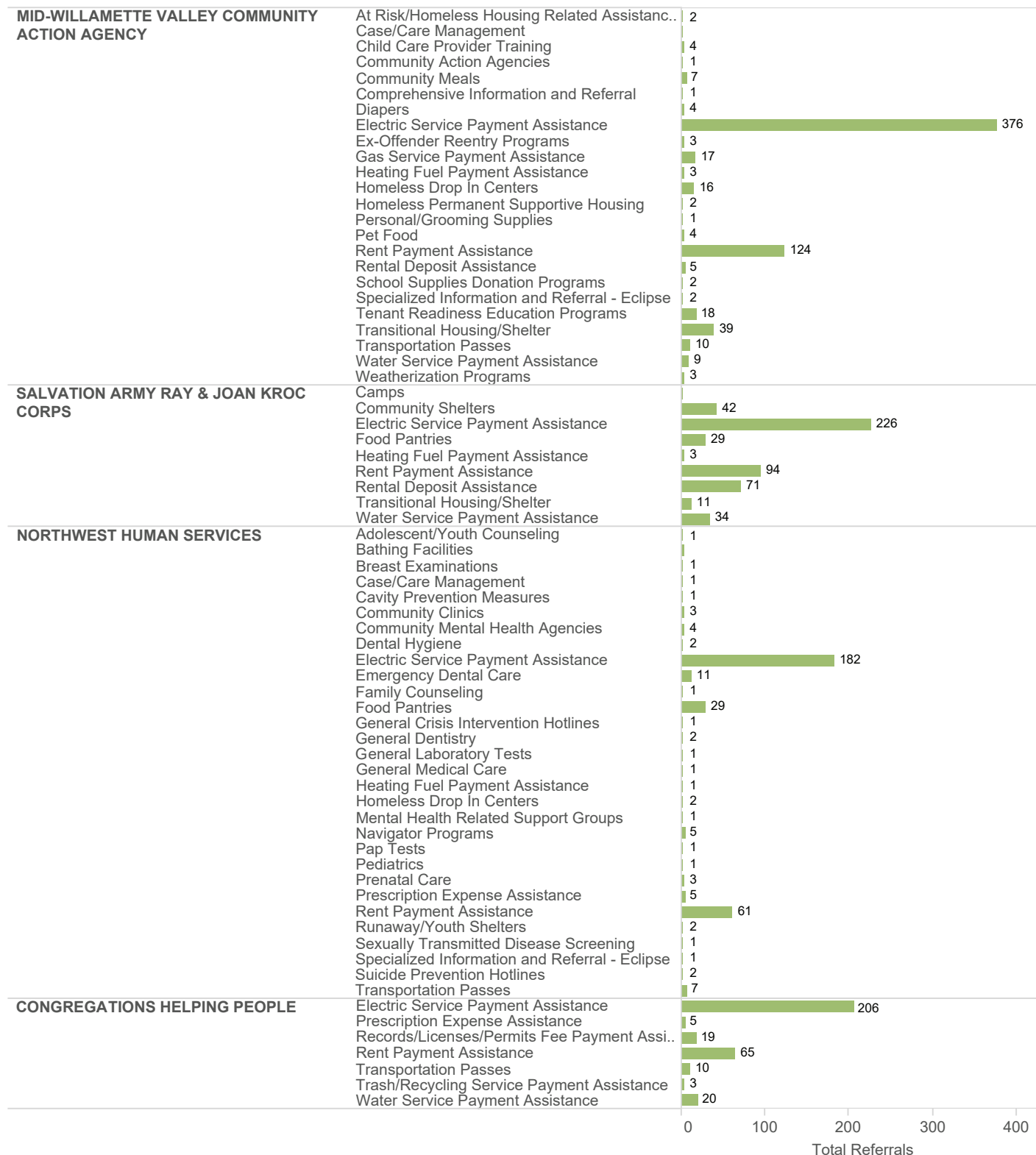


MARION COUNTY

July 2017 - September 2017



Top 4 agencies referred to across all contact types



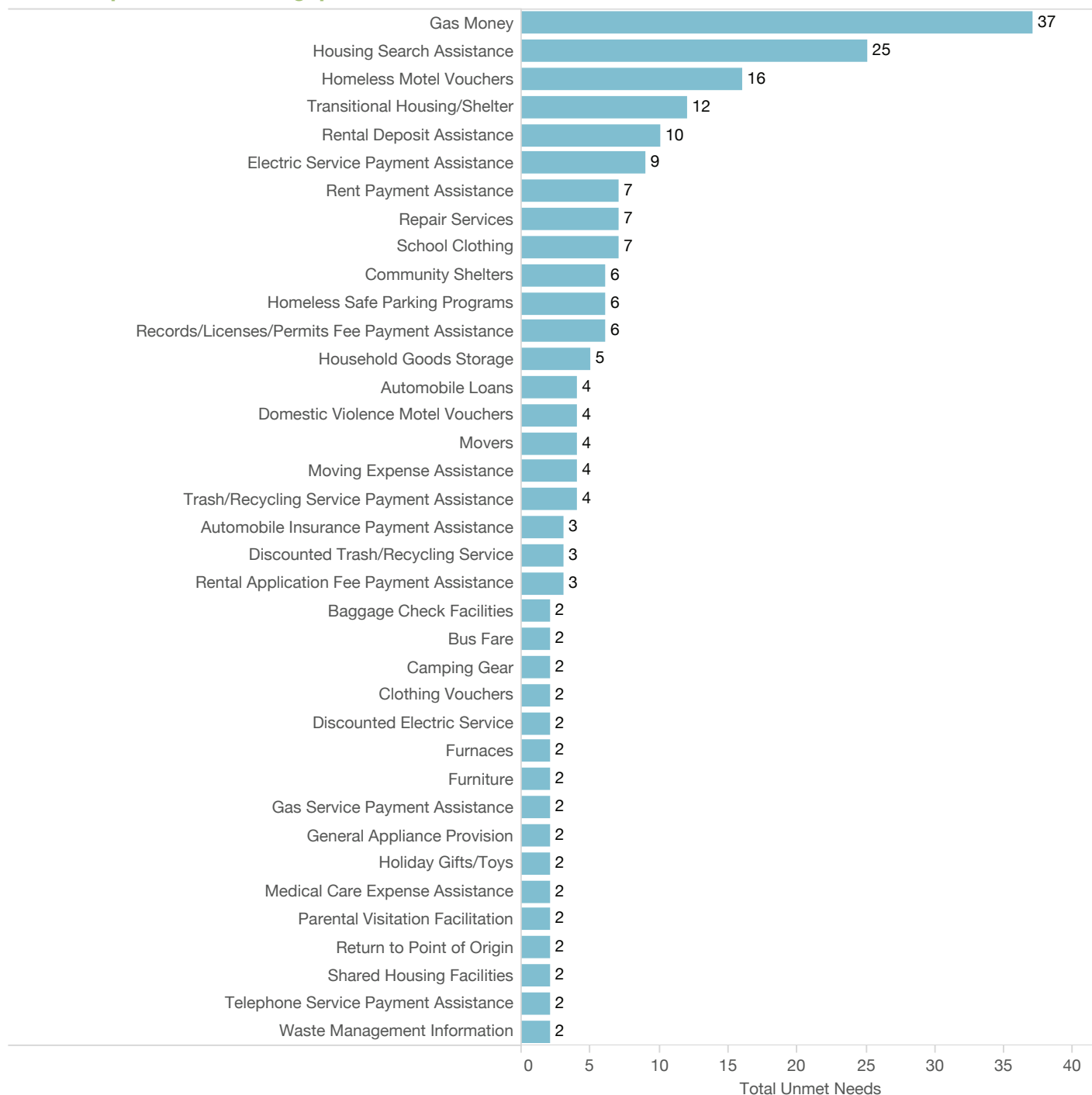
MARION COUNTY

July 2017 - September 2017



There were 280 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community. Unmet community services with two or more requests are displayed below.

What are potential service gaps?



MARION COUNTY

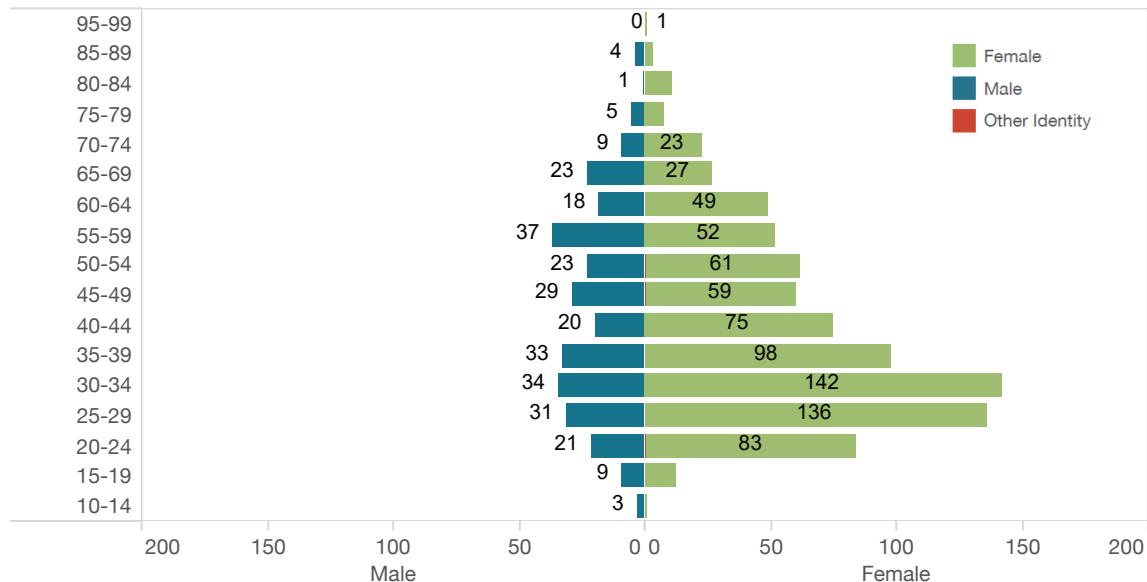
July 2017 - September 2017



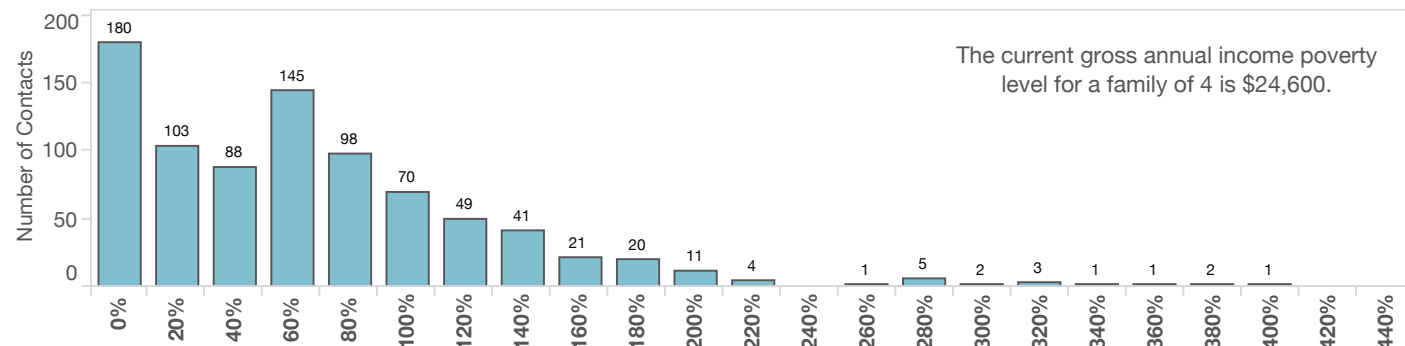
Age

95-99	0.09%
85-89	0.65%
80-84	1.11%
75-79	1.20%
70-74	2.96%
65-69	4.53%
60-64	6.20%
55-59	8.14%
50-54	7.40%
45-49	7.96%
40-44	8.42%
35-39	11.01%
30-34	15.26%
25-29	14.52%
20-24	8.60%
15-19	1.57%
10-14	0.37%

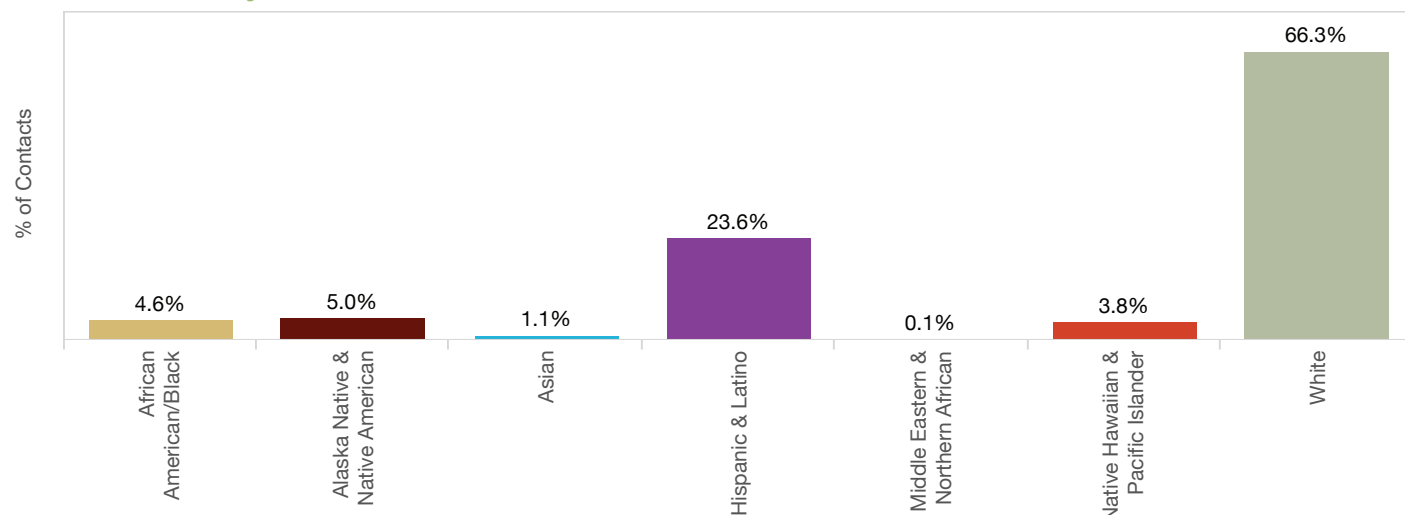
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

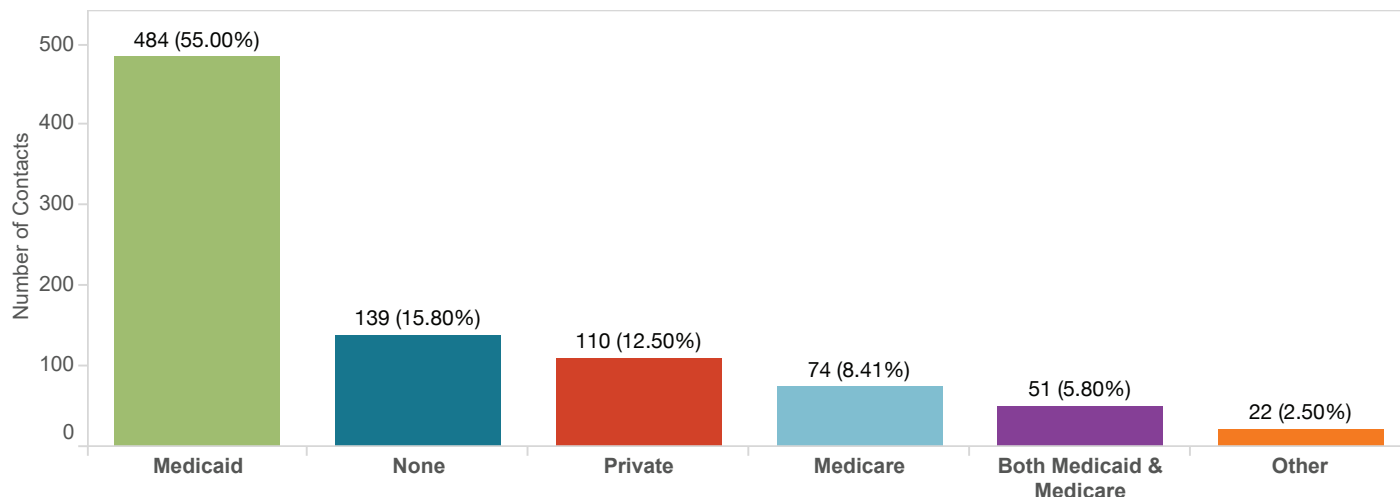


MARION COUNTY

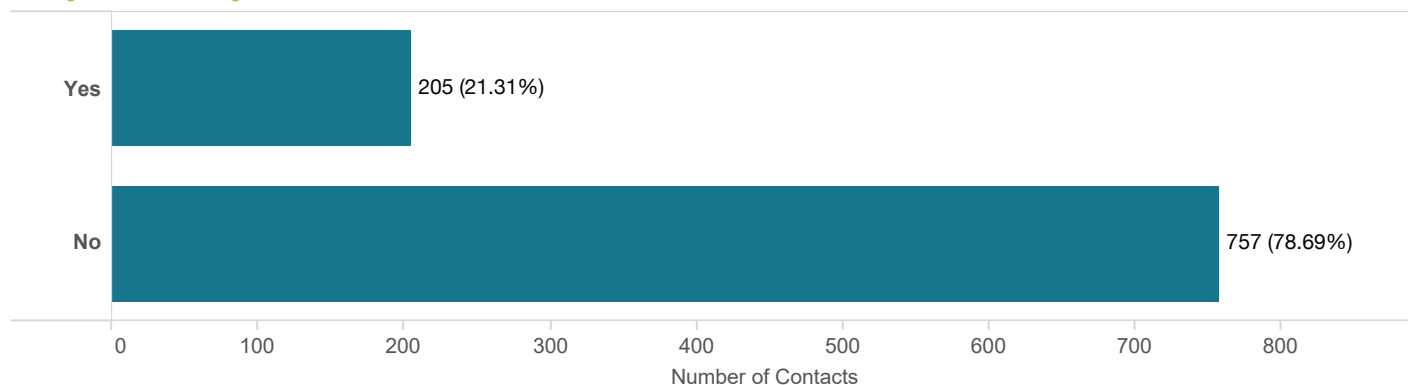
July 2017 - September 2017



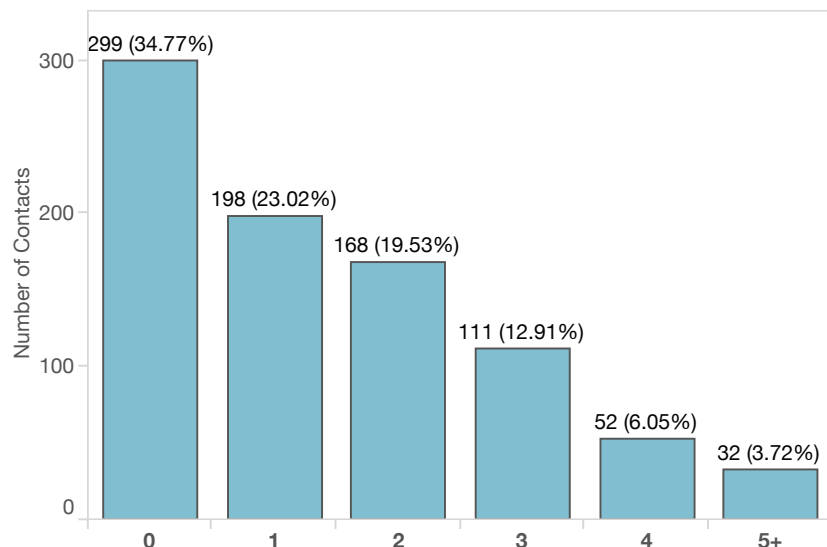
Health insurance status



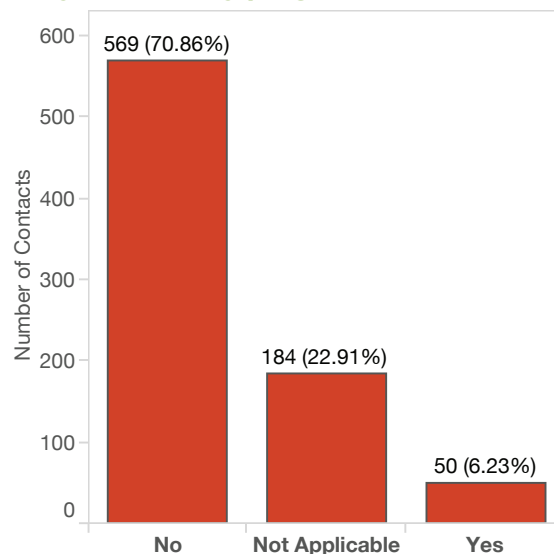
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



MARION COUNTY

July 2017 - September 2017



How do calls, emails, texts, and web searches vary across 211info's service area?

