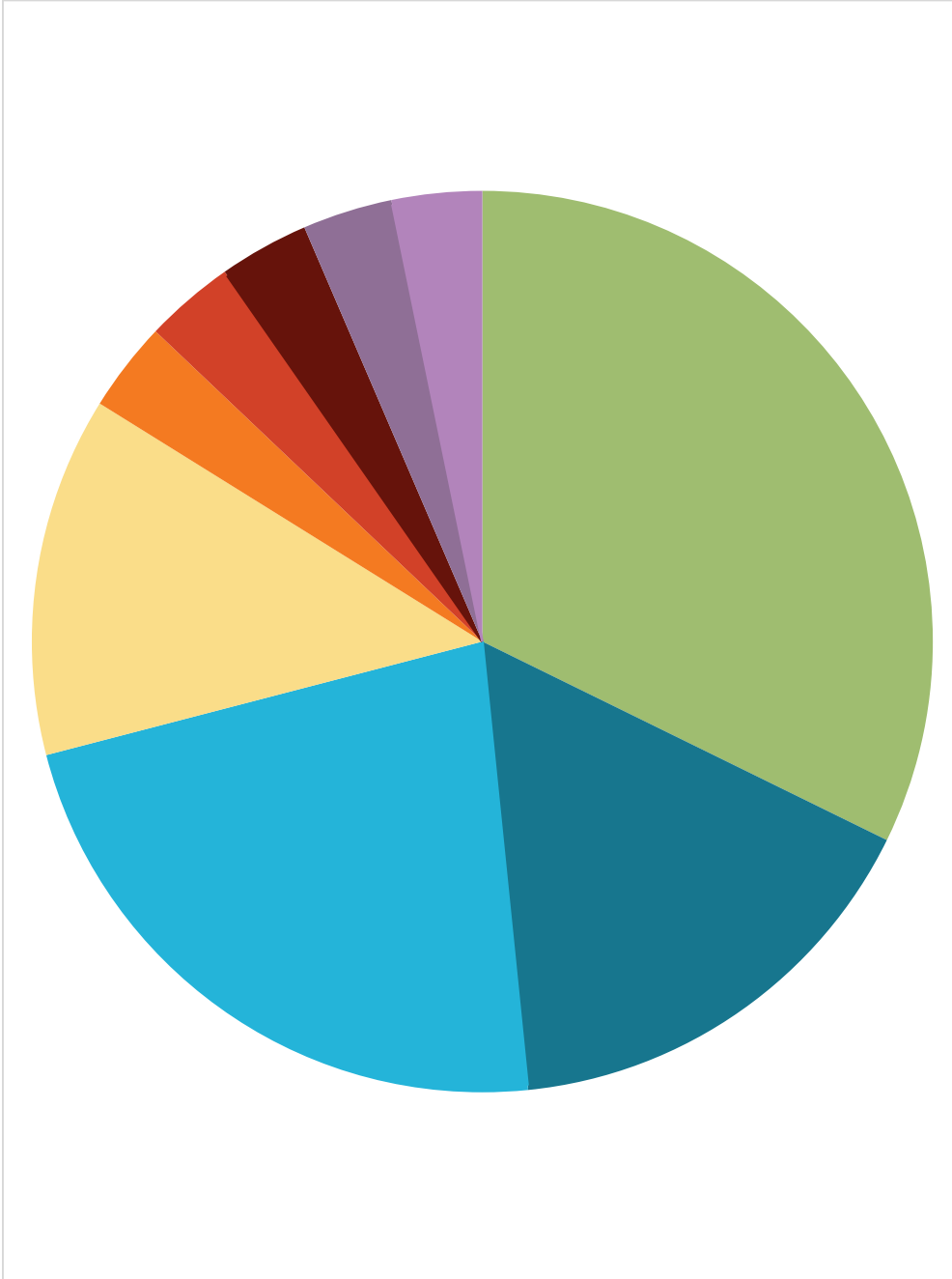


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

January - March 2018



Percent of contacts by city



- Baker City
- La Grande
- John Day
- Enterprise
- Medical Springs
- Mount Vernon
- Richland
- Seneca
- Elgin

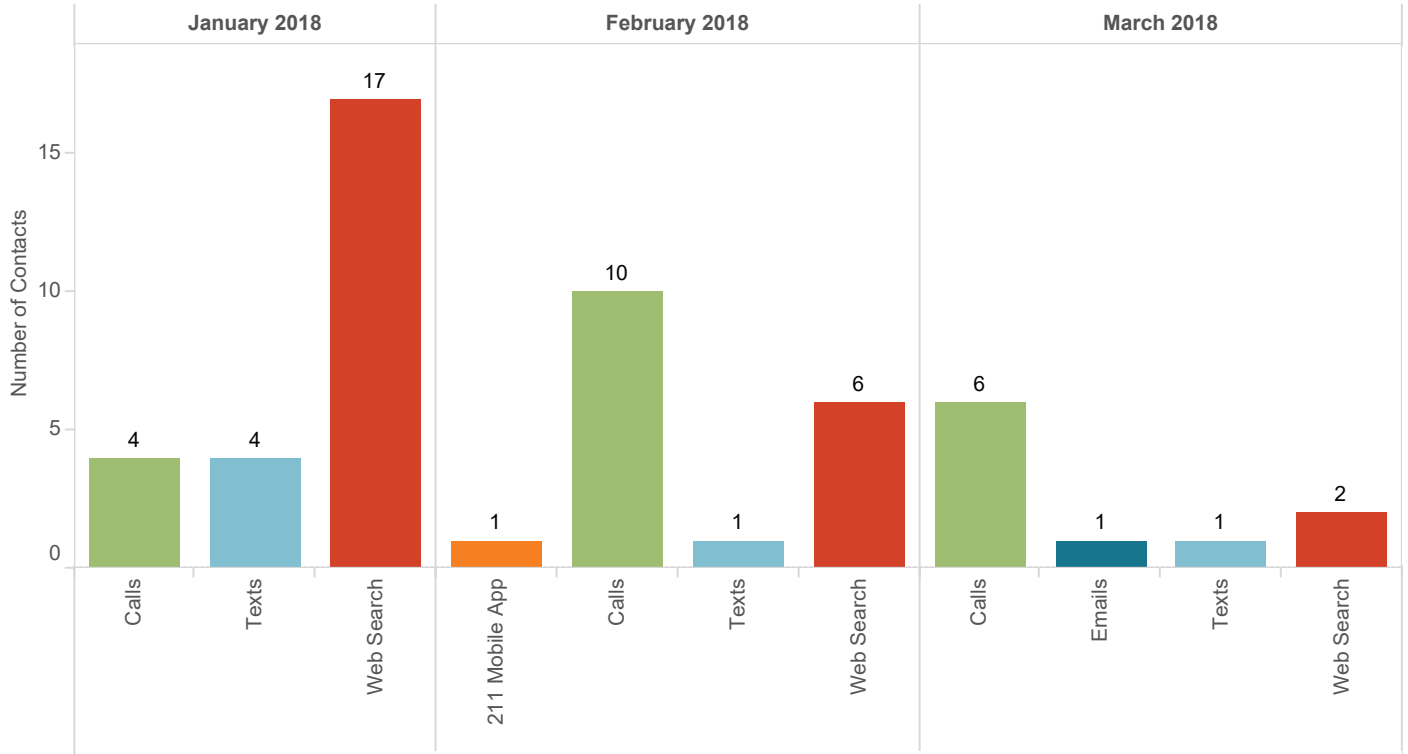
<b>Baker City</b>	10 (32%)
<b>La Grande</b>	5 (16%)
<b>John Day</b>	7 (23%)
<b>Enterprise</b>	4 (13%)
<b>Medical Springs</b>	1 (3%)
<b>Mount Vernon</b>	1 (3%)
<b>Richland</b>	1 (3%)
<b>Seneca</b>	1 (3%)
<b>Elgin</b>	1 (3%)

# BAKER, GRANT, UNION AND WALLOWA COUNTIES

January - March 2018

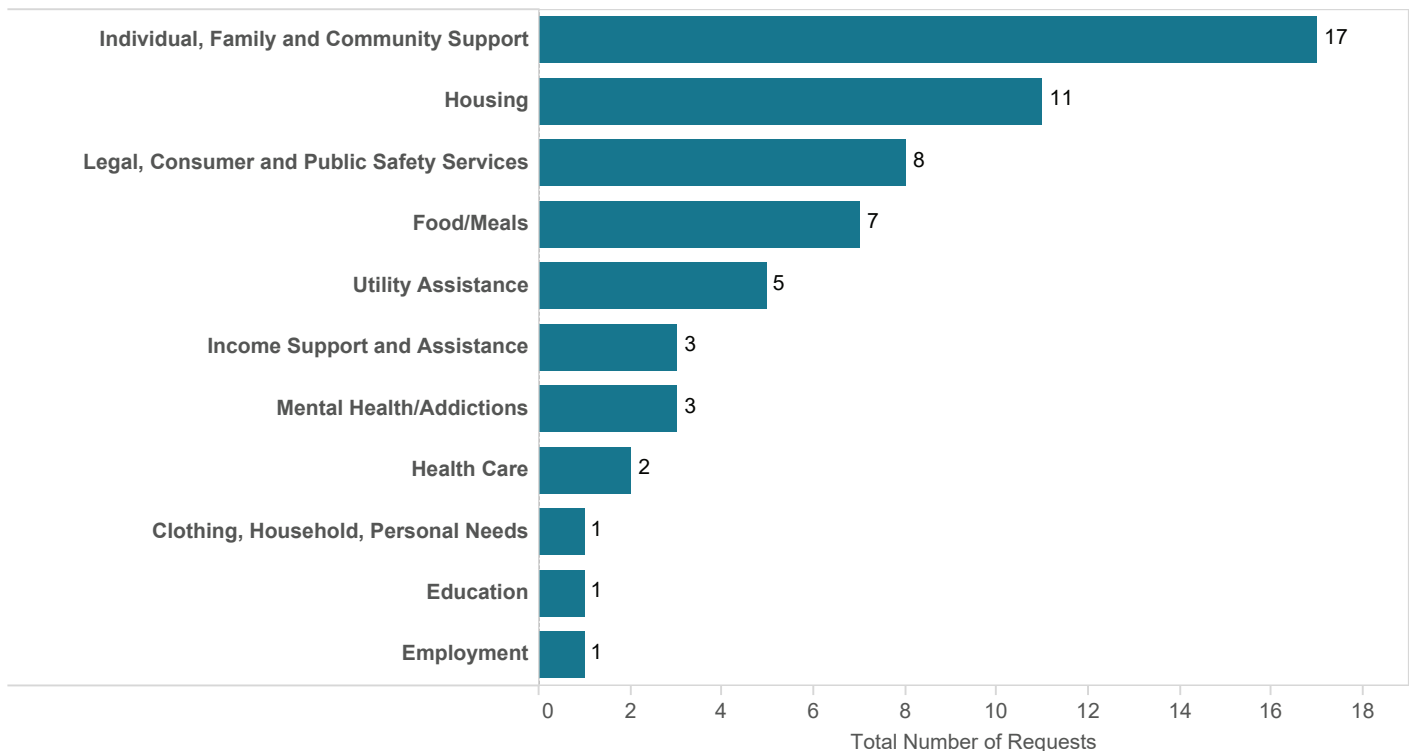


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

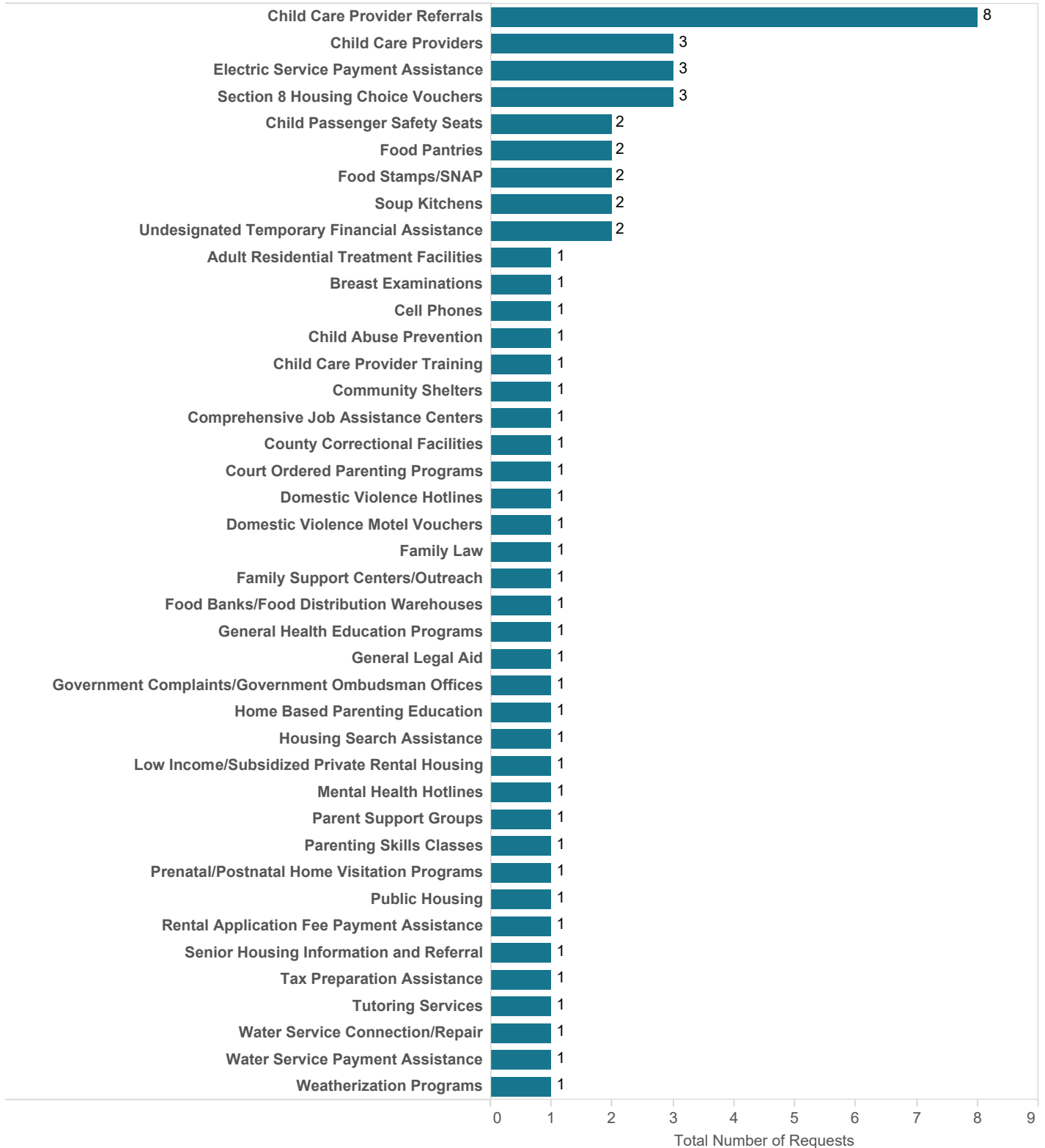


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

January - March 2018



## Services requested across all contact types

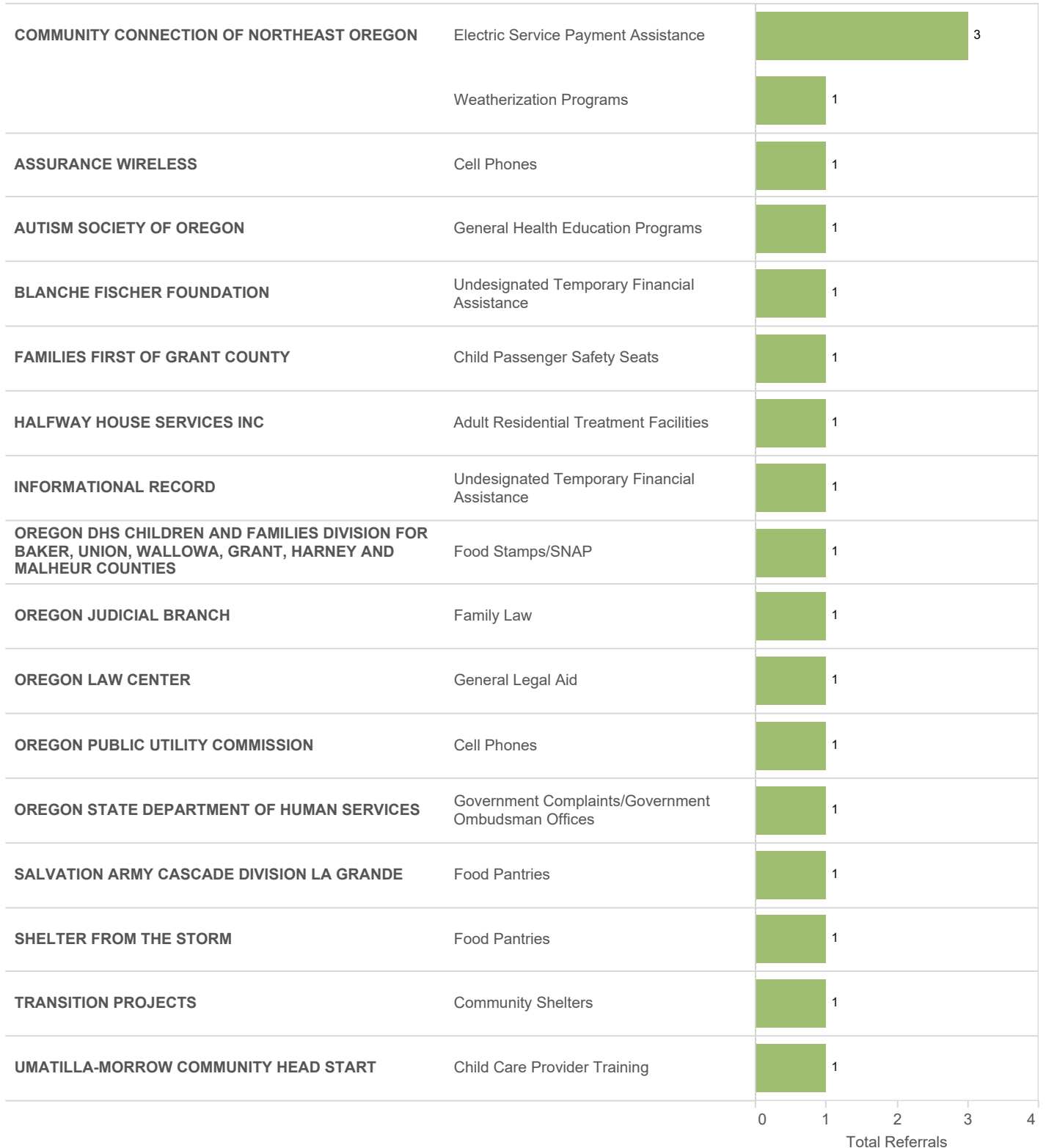


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

January - March 2018



## Agencies referred to across all contact types



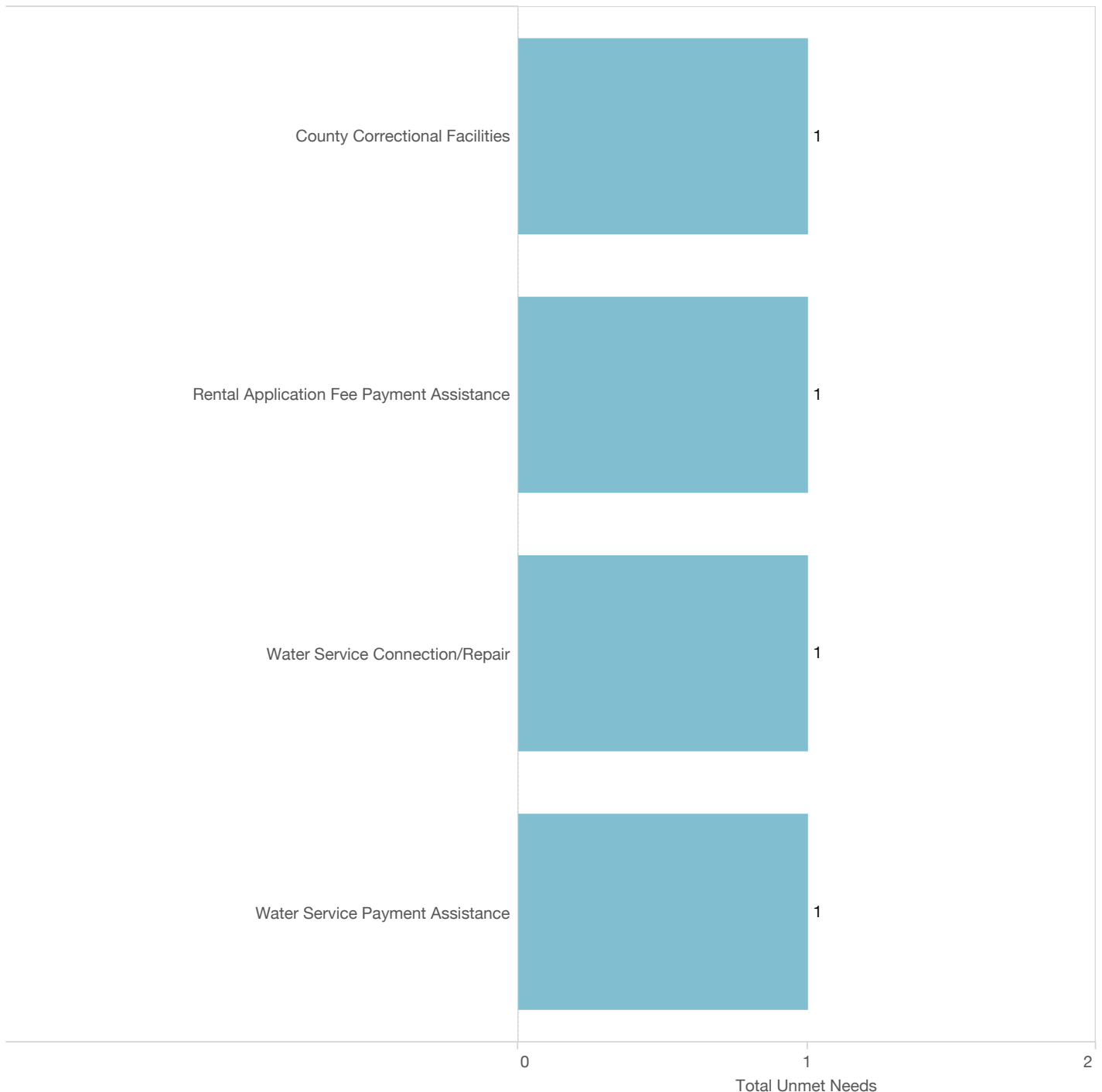
# BAKER, GRANT, UNION AND WALLOWA COUNTIES

January - March 2018



There were 4 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

## What are potential service gaps?



# BAKER, GRANT, UNION AND WALLOWA COUNTIES

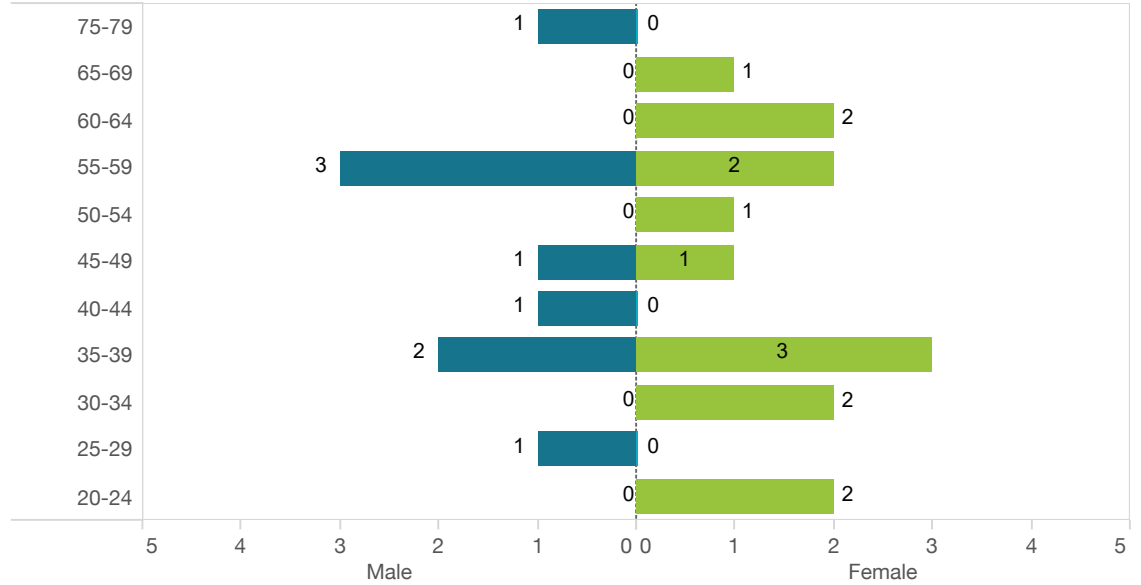
January - March 2018



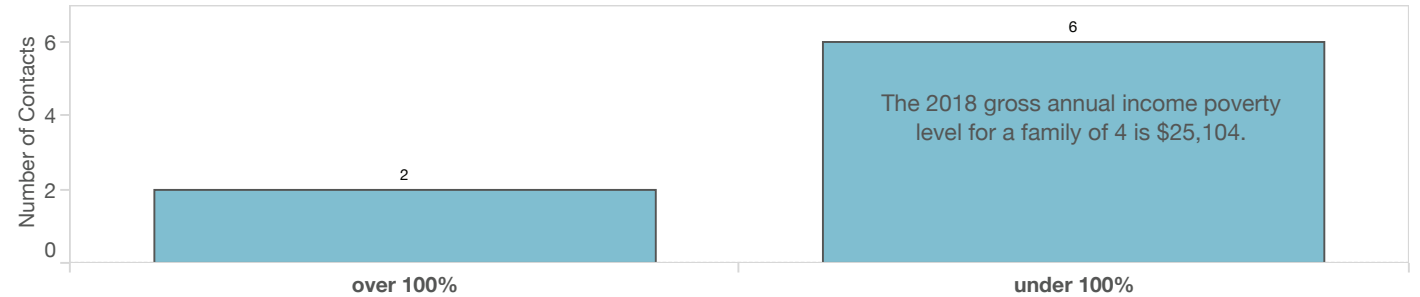
## Age

75-79	5.56%
65-69	5.56%
60-64	11.11%
55-59	11.11%
50-54	5.56%
45-49	5.56%
40-44	5.56%
35-39	22.22%
30-34	16.67%
25-29	5.56%
20-24	5.56%

## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

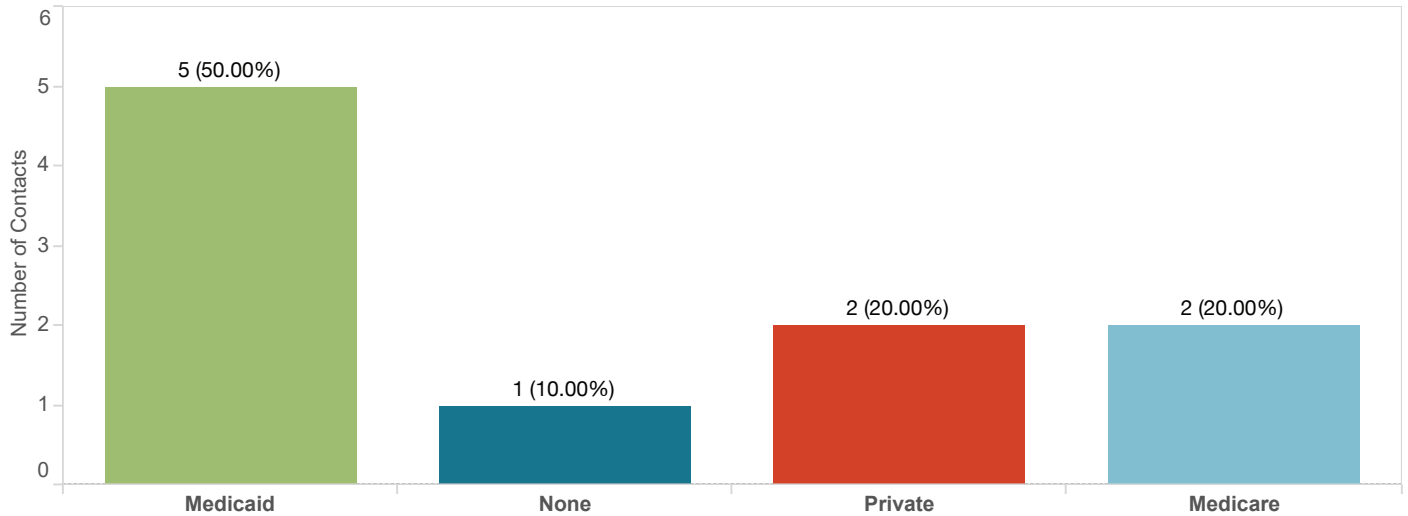


# BAKER, GRANT, UNION AND WALLOWA COUNTIES

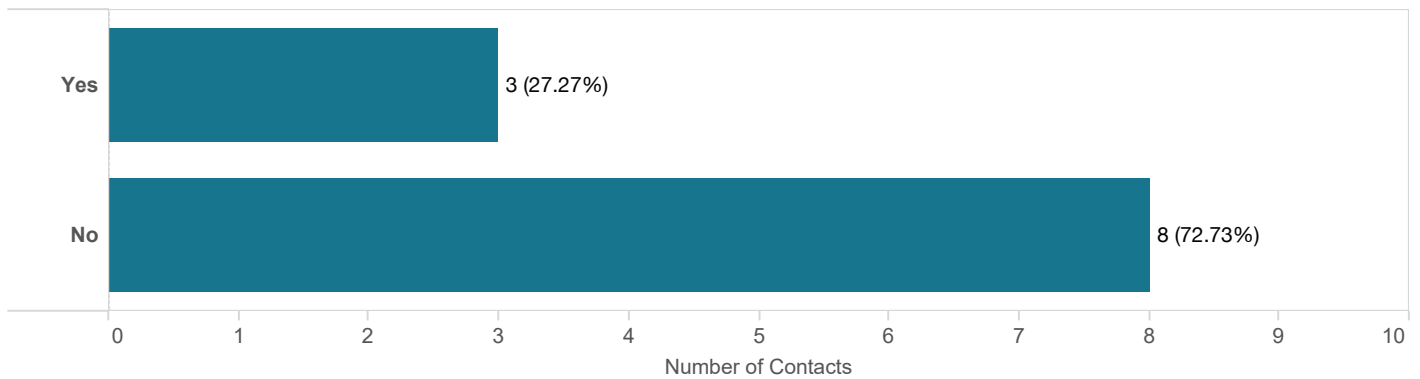
January - March 2018



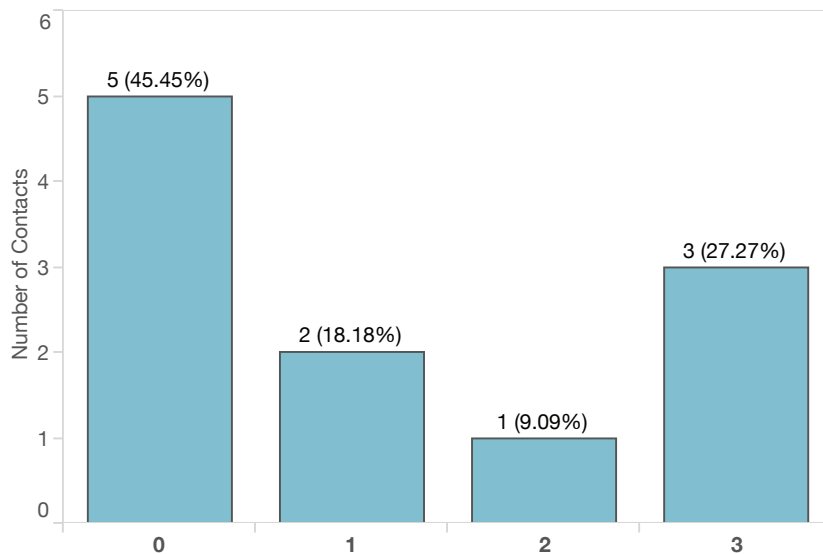
## Health insurance status



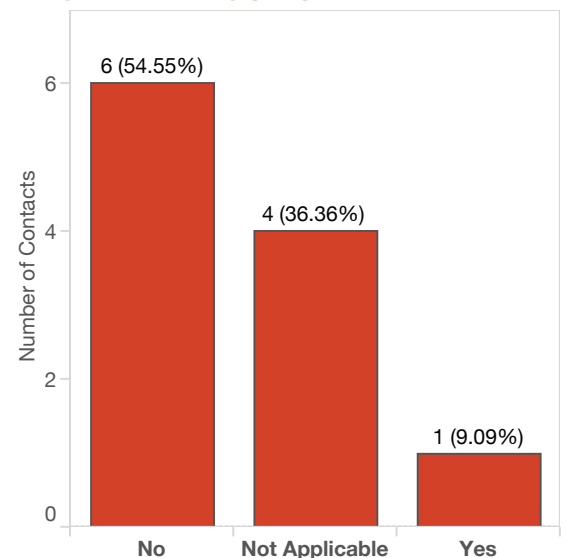
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# BAKER, GRANT, UNION AND WALLOWA COUNTIES

January - March 2018



How do calls, emails, texts, and web searches vary across 211info's service area?

