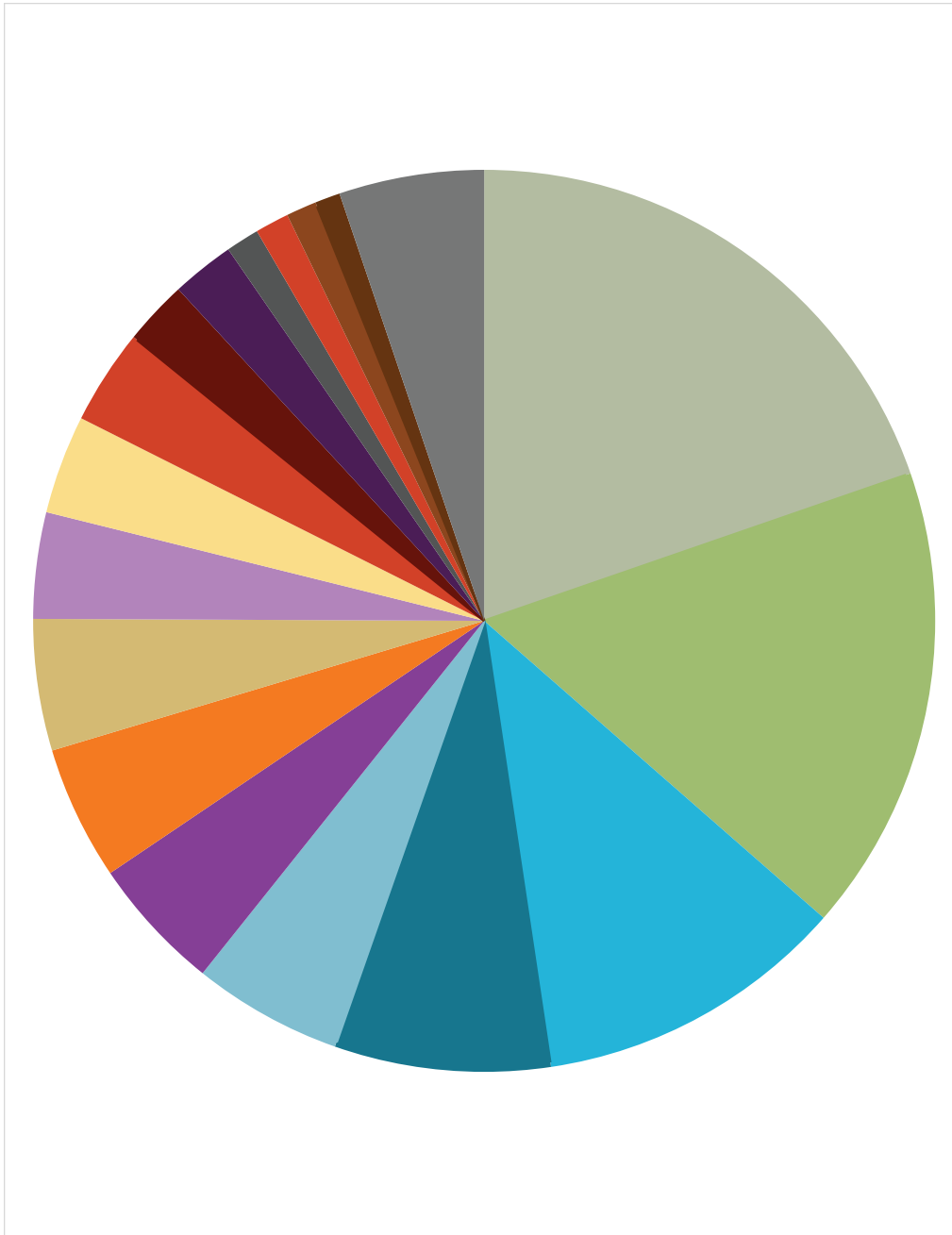


# CLACKAMAS COUNTY

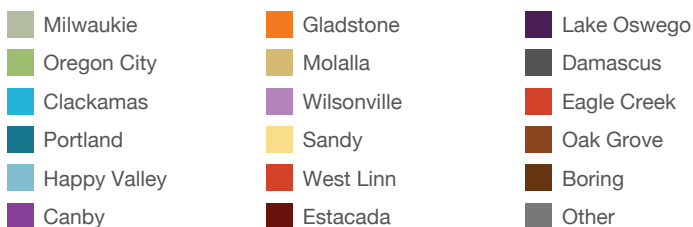
January - March 2018



## Percent of contacts by city



Milwaukie	540 (20%)
Oregon City	459 (17%)
Clackamas	307 (11%)
Portland	212 (8%)
Happy Valley	147 (5%)
Canby	132 (5%)
Gladstone	132 (5%)
Molalla	129 (5%)
Wilsonville	104 (4%)
Sandy	97 (4%)
West Linn	94 (3%)
Estacada	63 (2%)
Lake Oswego	62 (2%)
Damascus	33 (1%)
Eagle Creek	33 (1%)
Oak Grove	30 (1%)
Boring	25 (1%)
Other	142 (5%)

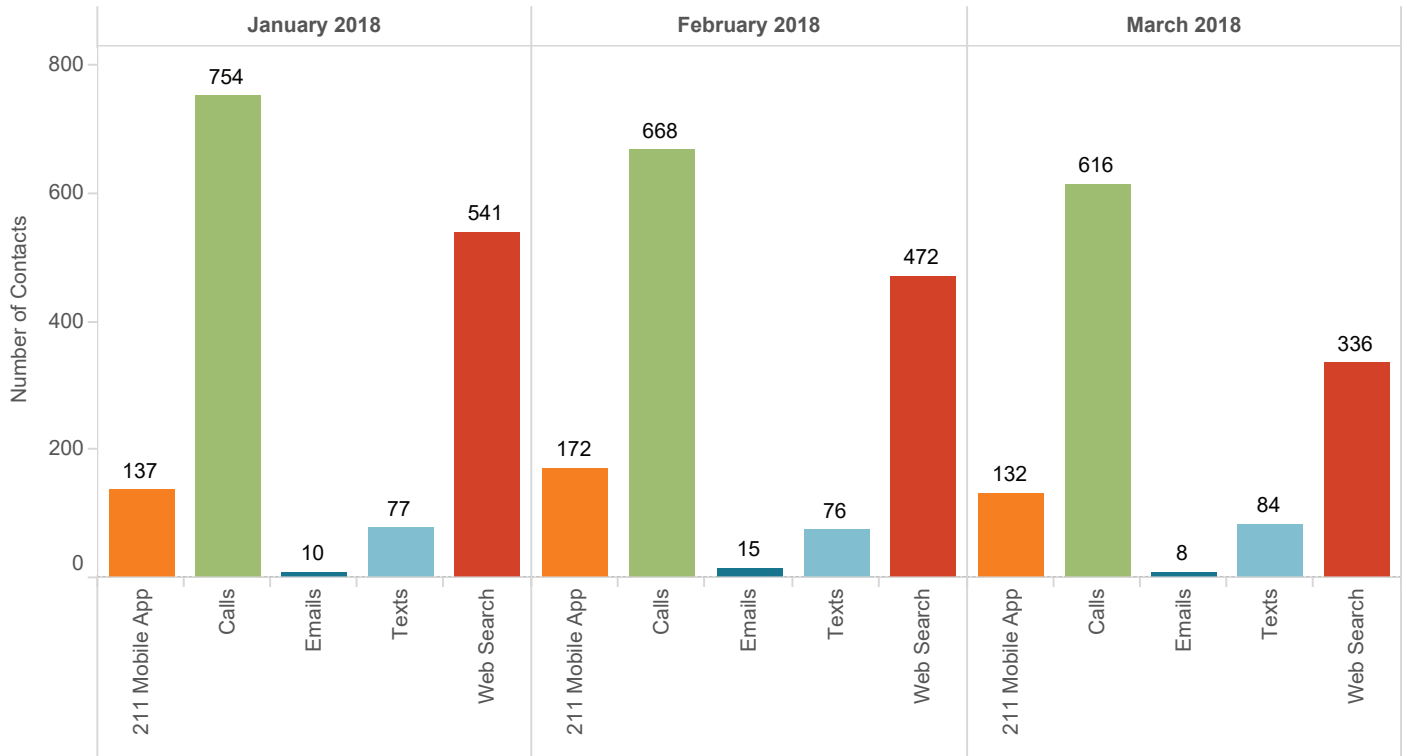


# CLACKAMAS COUNTY

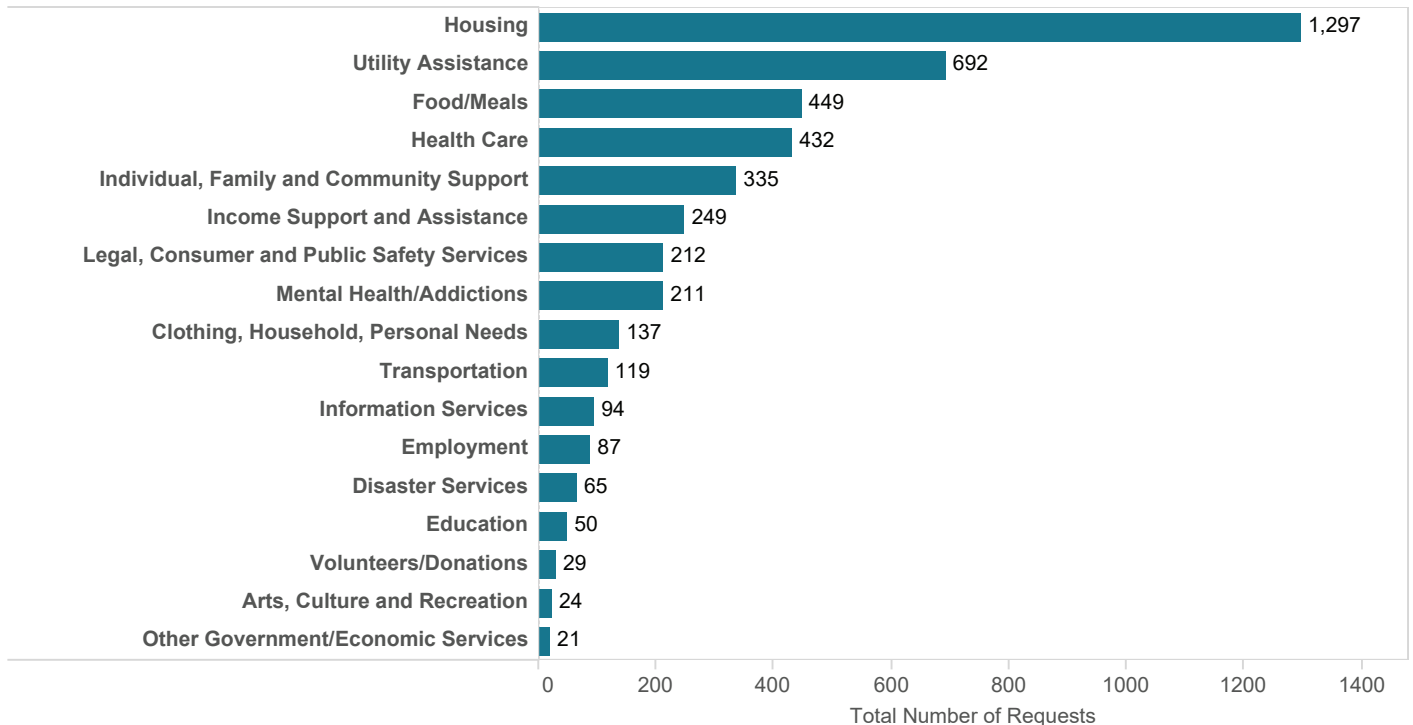
January - March 2018



## Number of contacts, grouped by month and contact type



## Number of services requested across all contact types, grouped by problem need

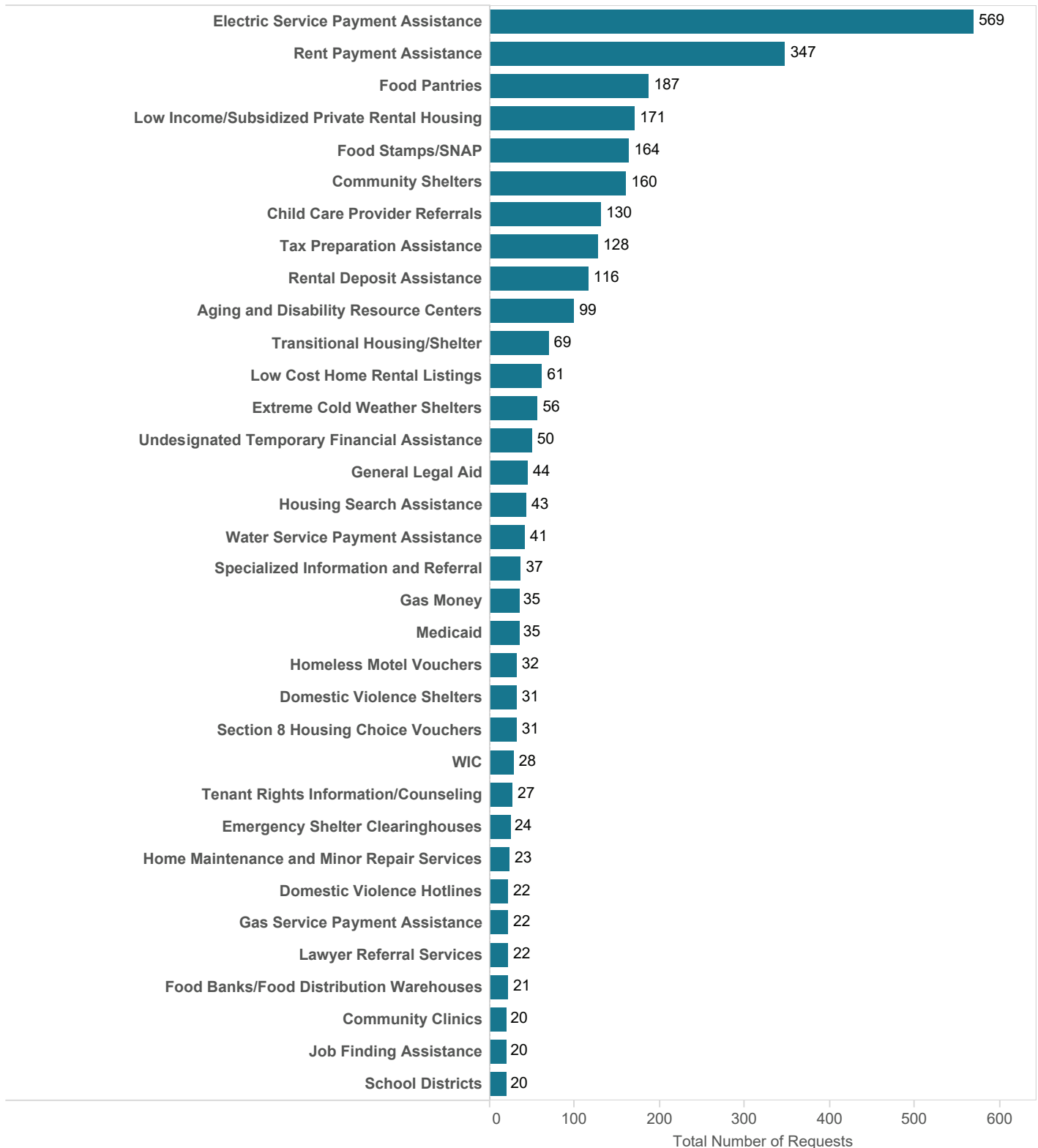


# CLACKAMAS COUNTY

January - March 2018



## Number of services with 20 or more requests across all contact types

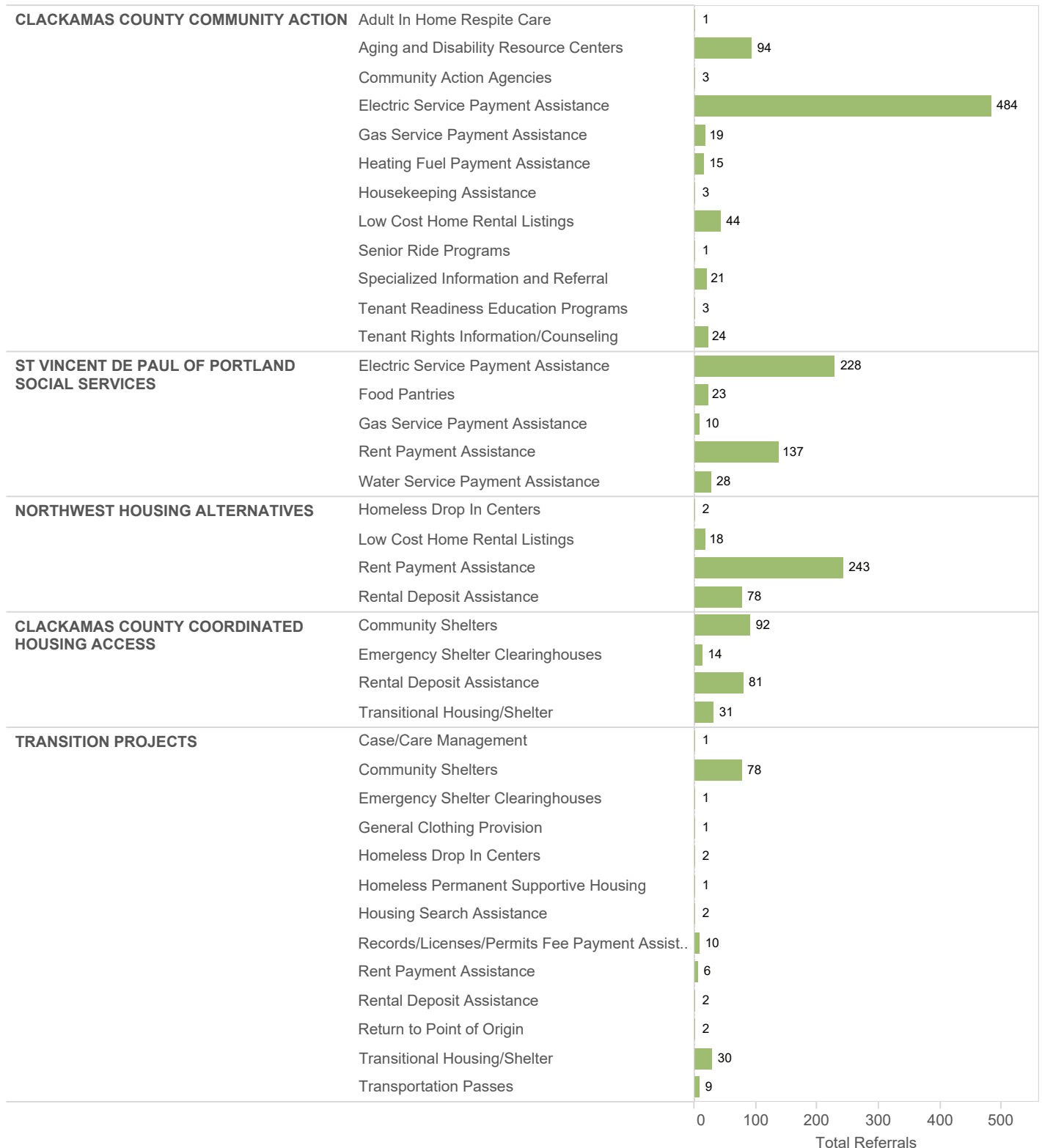


# CLACKAMAS COUNTY

January - March 2018



## Top 5 agencies referred to across all contact types



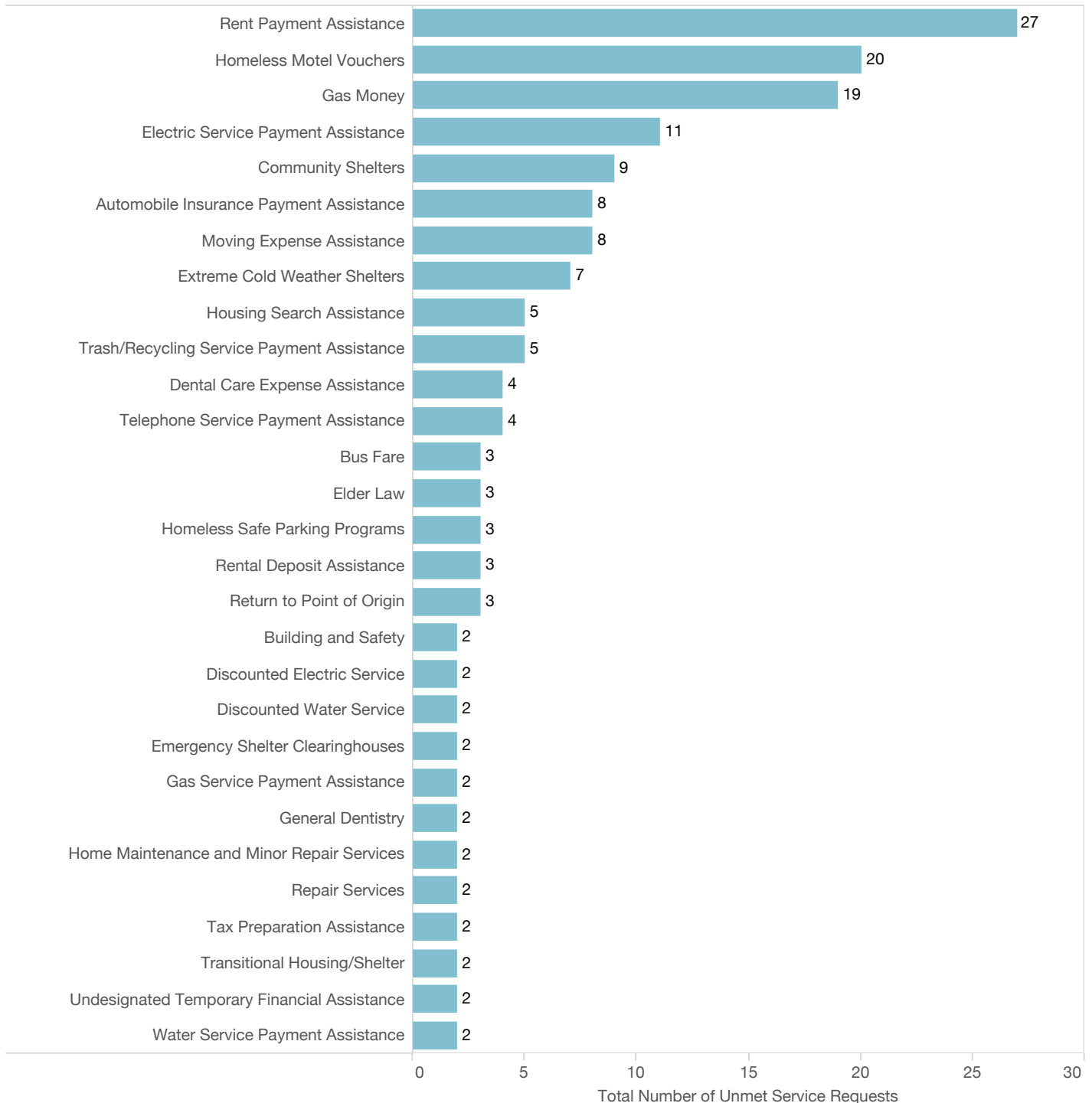
# CLACKAMAS COUNTY

January - March 2018



There were 194 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply may not exist in a community.

## Potential service gaps with 2 or more requests



# CLACKAMAS COUNTY

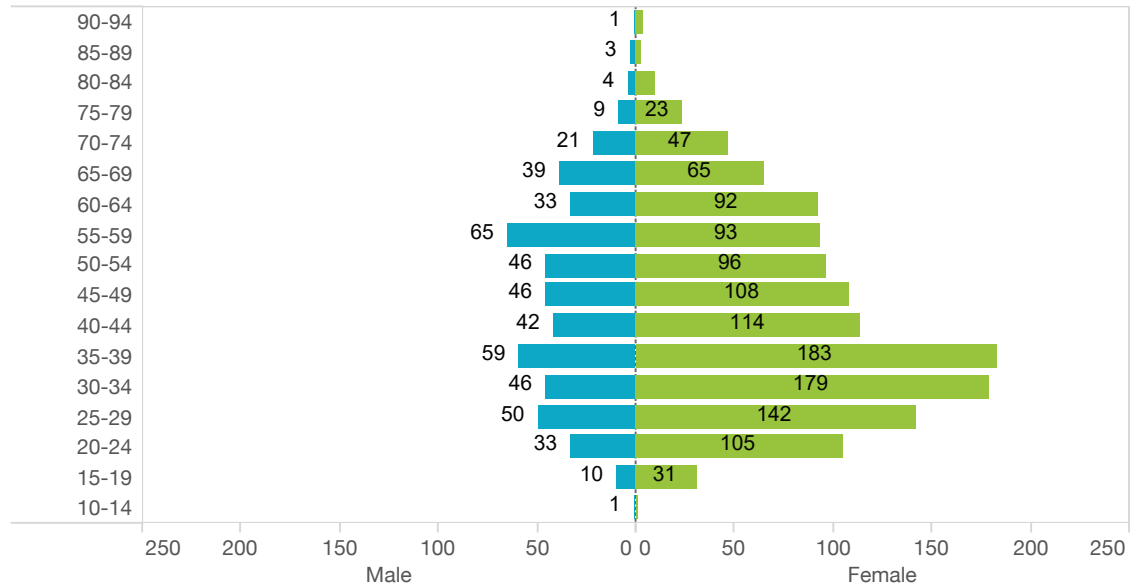
January - March 2018



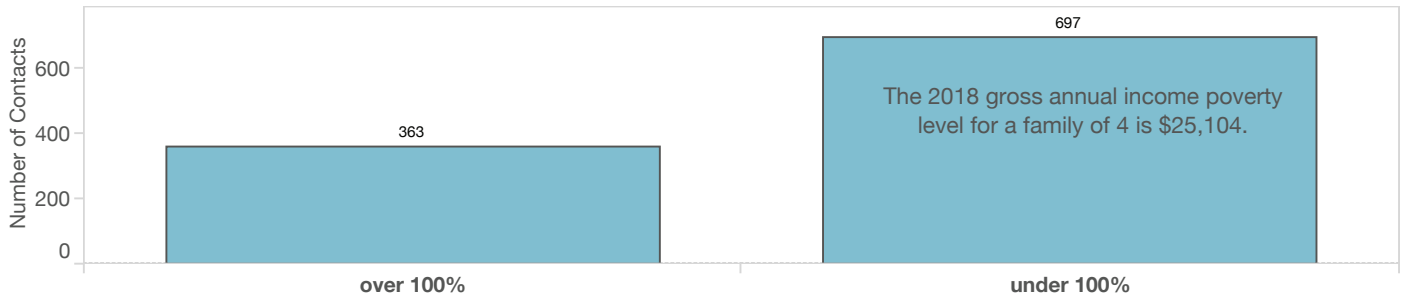
## Age

90-94	0.3%
85-89	0.4%
80-84	0.9%
75-79	1.9%
70-74	4.0%
65-69	5.5%
60-64	8.0%
55-59	9.8%
50-54	8.6%
45-49	8.2%
40-44	8.2%
35-39	13.3%
30-34	11.4%
25-29	10.4%
20-24	7.5%
15-19	1.7%
10-14	0.1%
<b>Grand To..</b>	<b>100.0%</b>

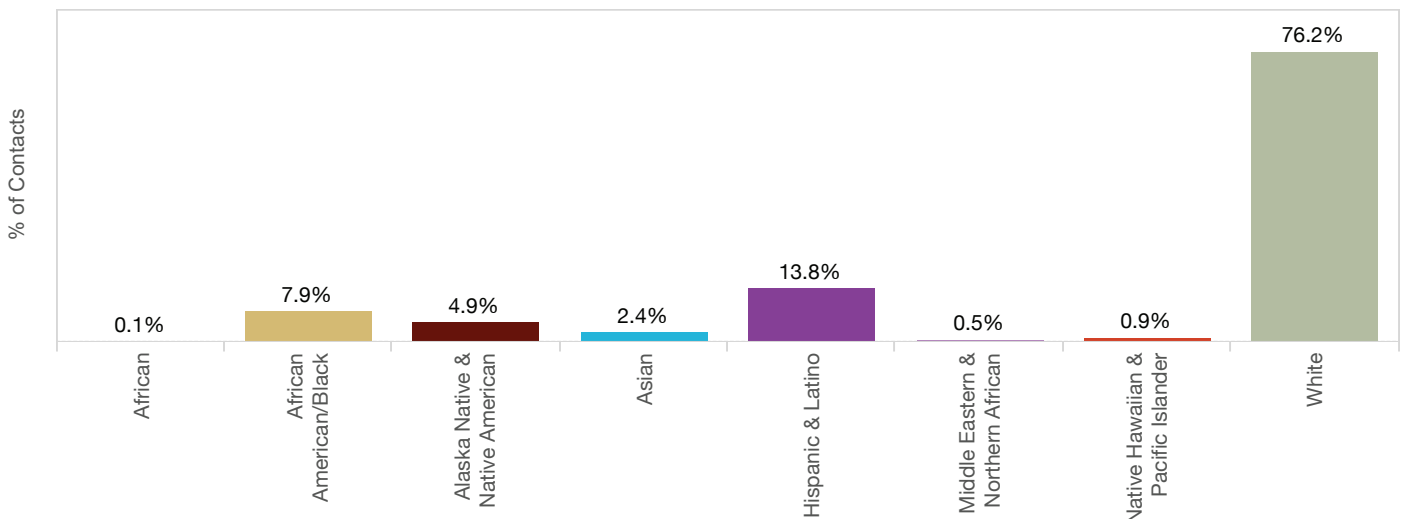
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

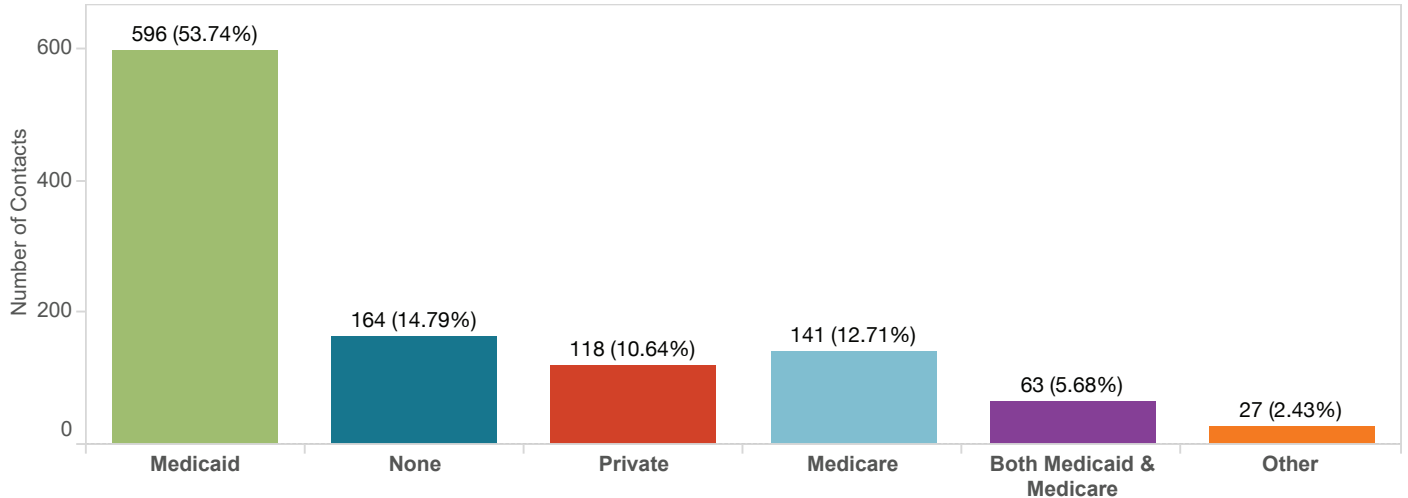


# CLACKAMAS COUNTY

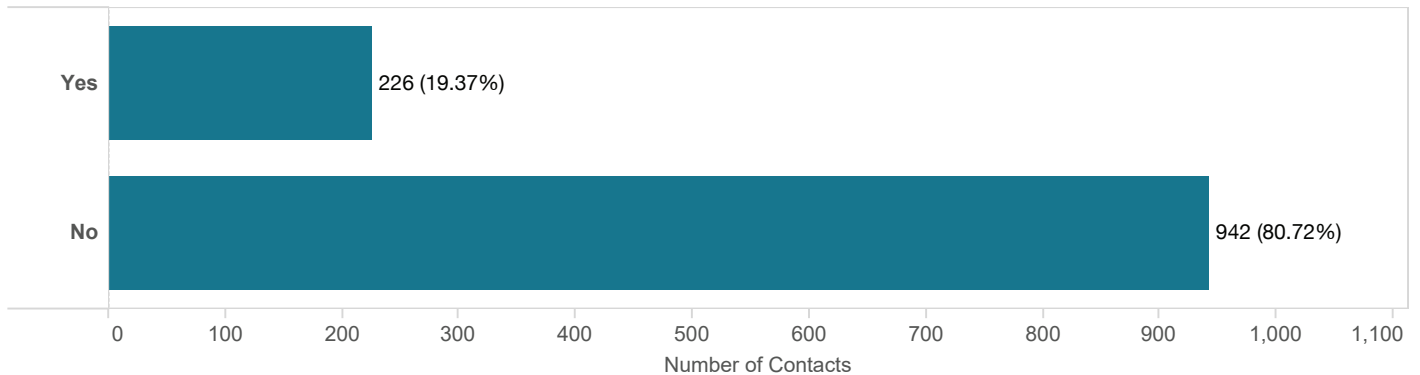
January - March 2018



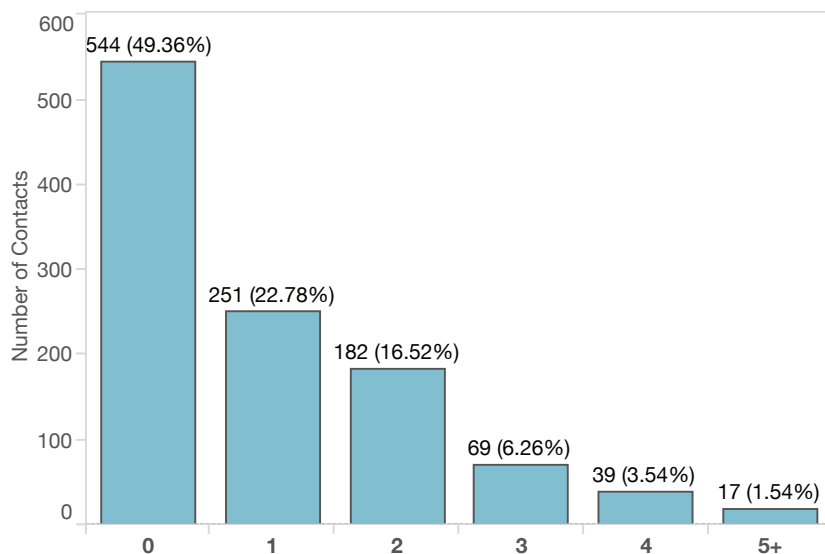
## Health insurance status



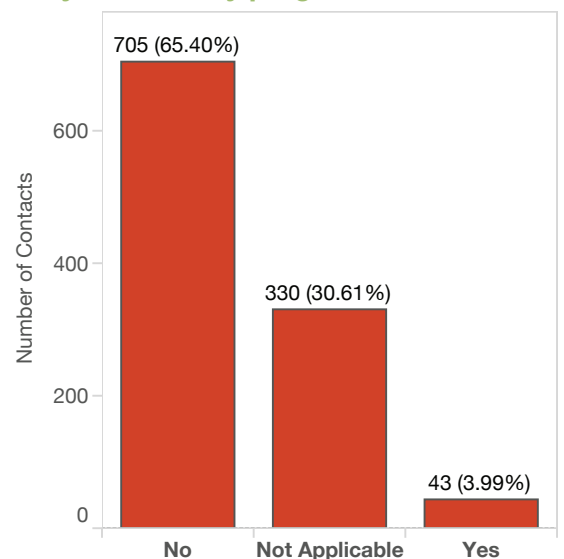
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# CLACKAMAS COUNTY

January - March 2018



How do calls, emails, texts, and web searches vary across 211info's service area?

