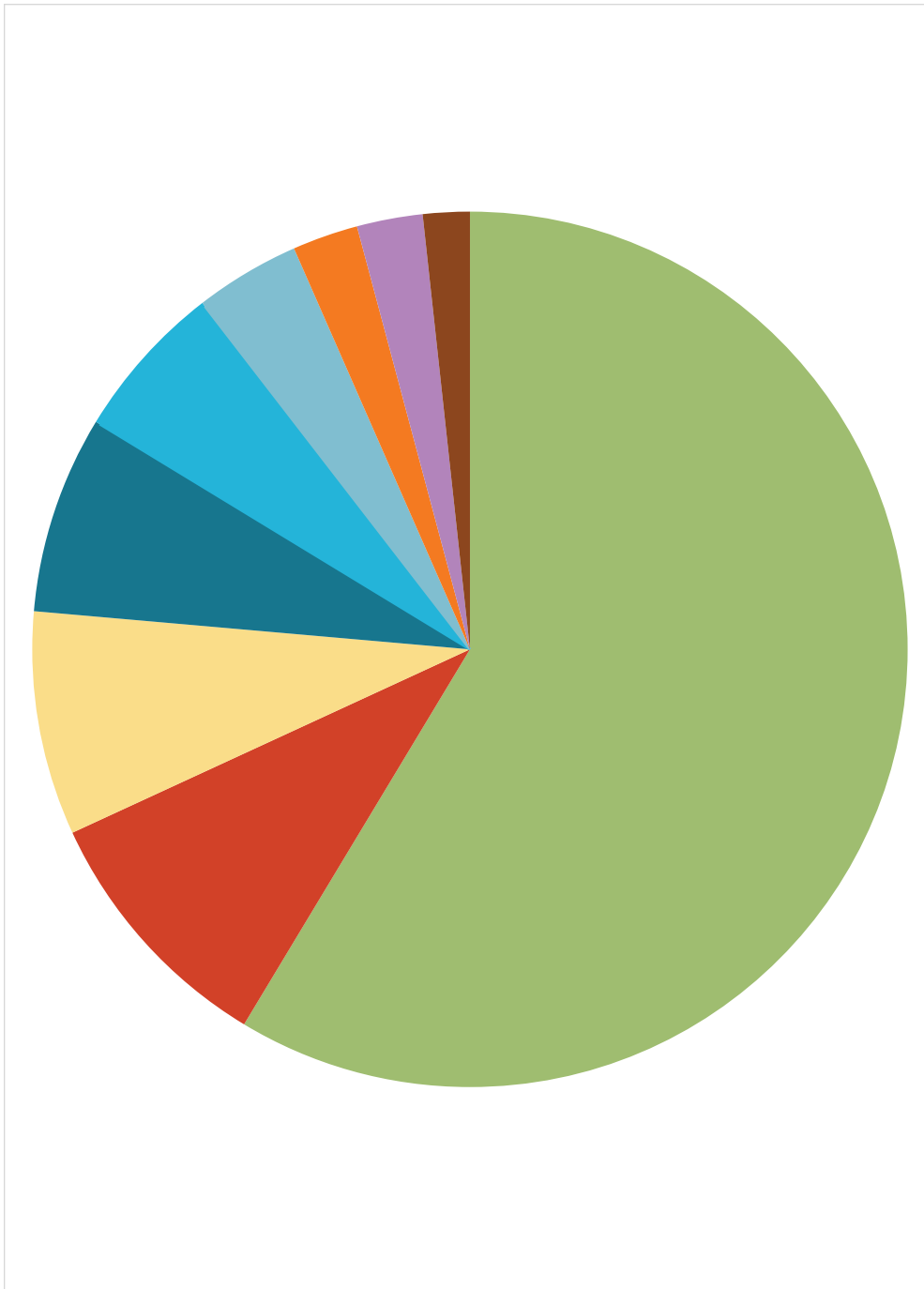


# DOUGLAS COUNTY

January - March 2018



## Percent of contacts by city



<b>Roseburg</b>	241 (59%)
<b>Sutherlin</b>	39 (9%)
<b>Winston</b>	30 (7%)
<b>Myrtle Creek</b>	24 (6%)
<b>Reedsport</b>	16 (4%)
<b>Canyonville</b>	10 (2%)
<b>Glendale</b>	10 (2%)
<b>Oakland</b>	7 (2%)
<b>Other</b>	34 (8%)

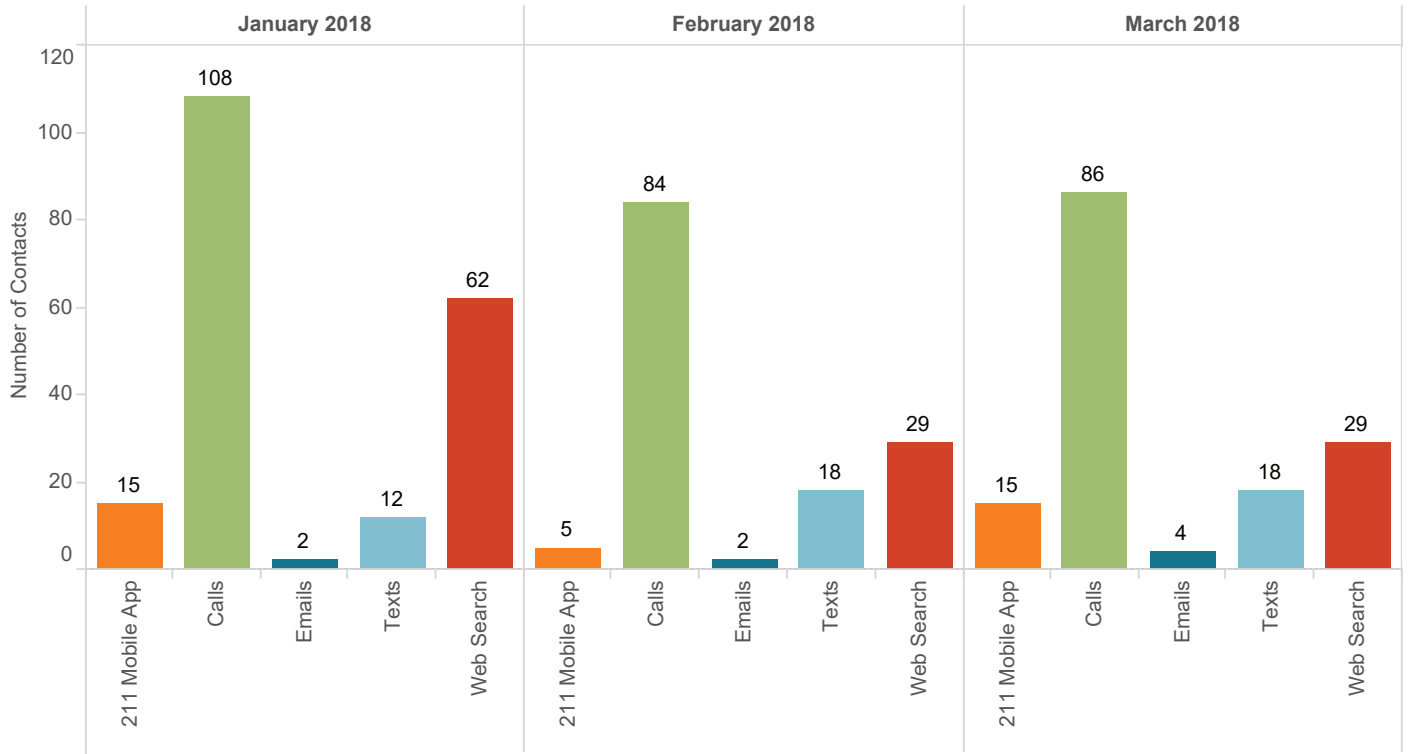
- Roseburg
- Sutherlin
- Other
- Winston
- Myrtle Creek
- Reedsport
- Canyonville
- Glendale
- Oakland

# DOUGLAS COUNTY

January - March 2018

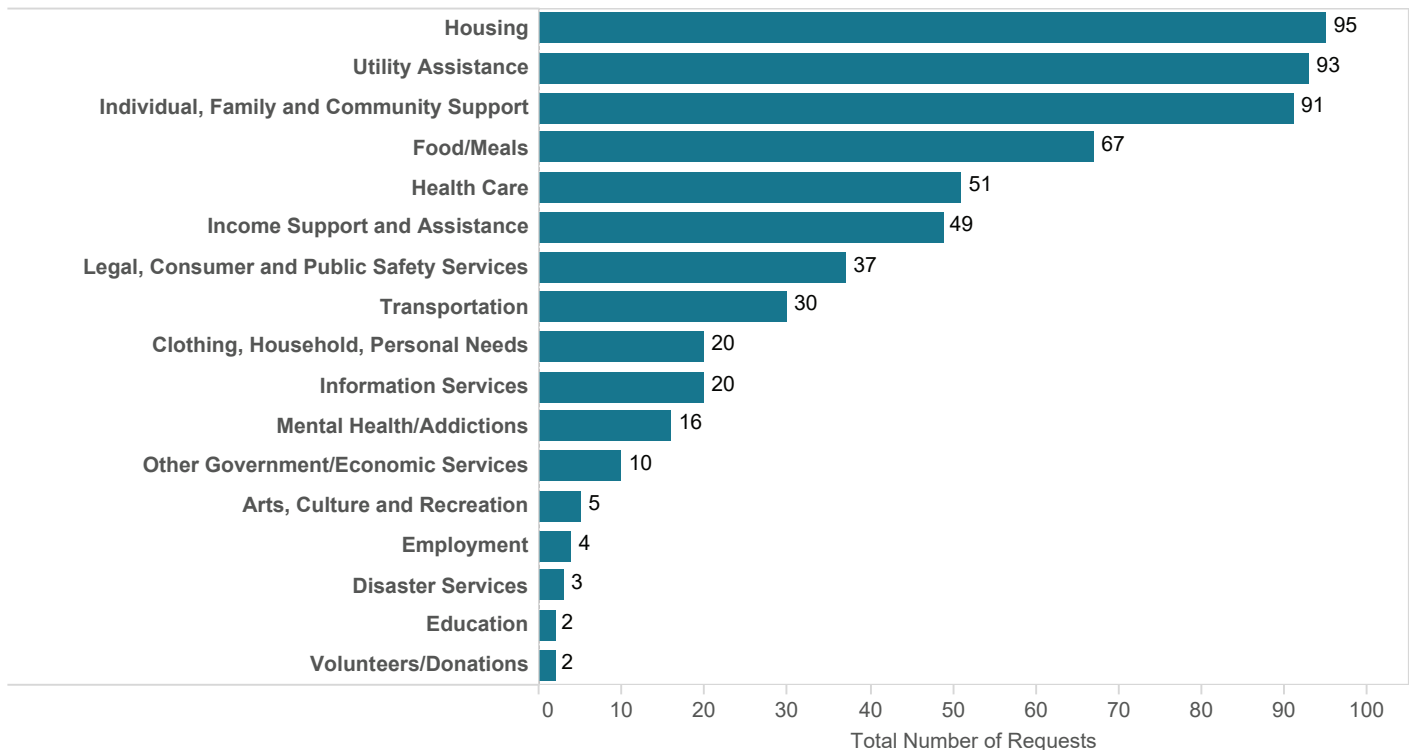


## Number of contacts, grouped by month and contact type

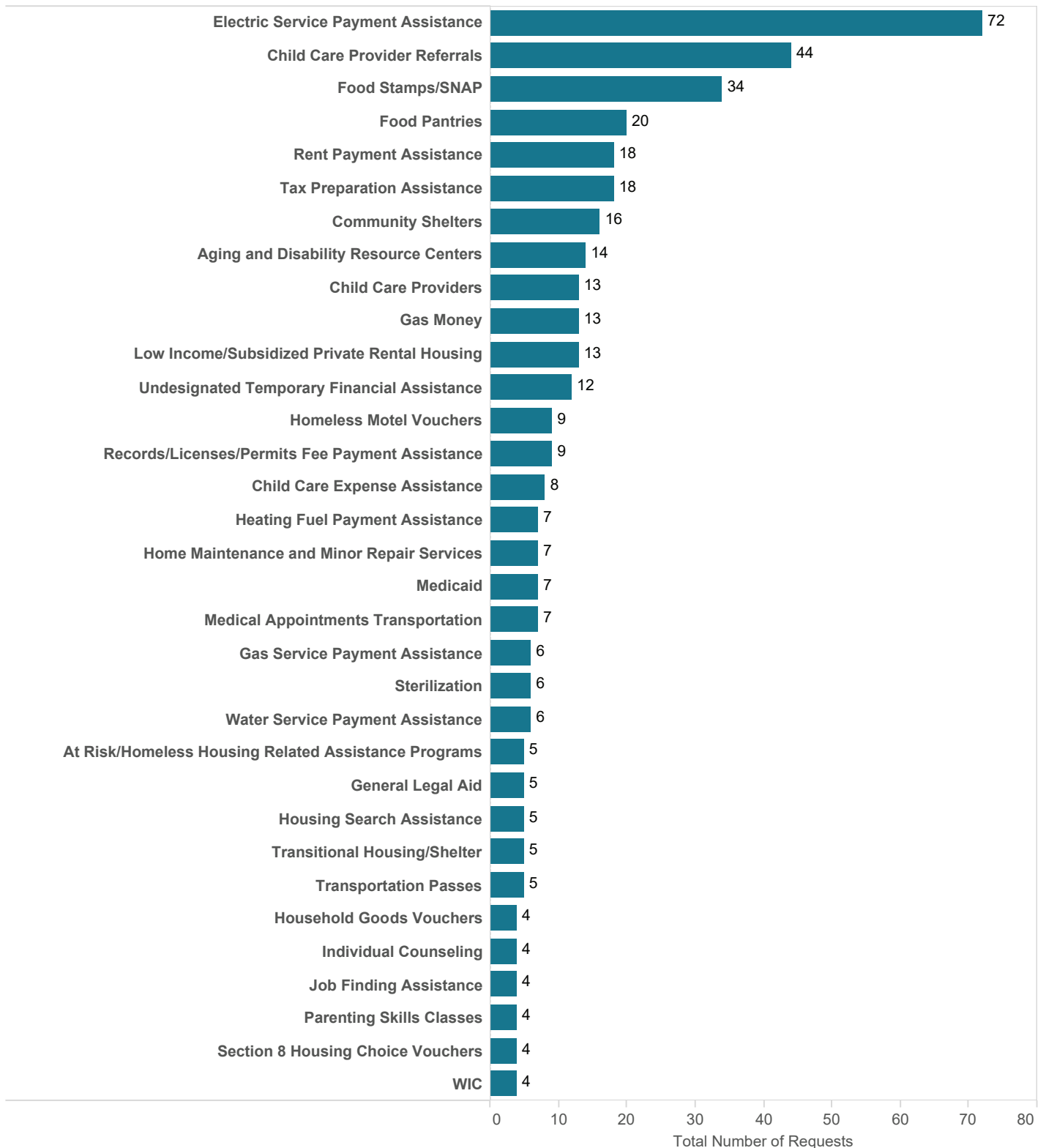


The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need



## Number of services with four or more requests across all contact types

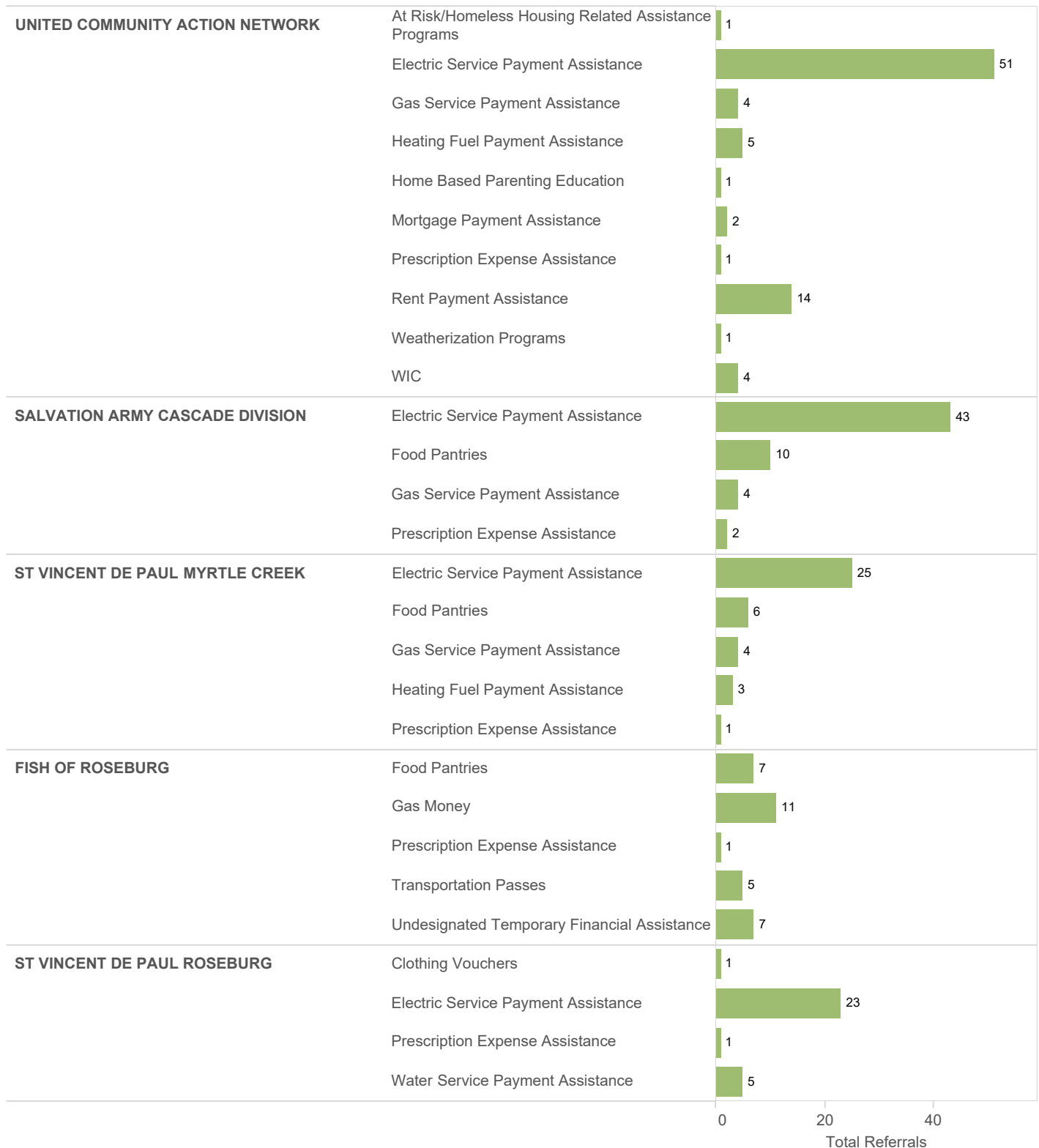


# DOUGLAS COUNTY

January - March 2018

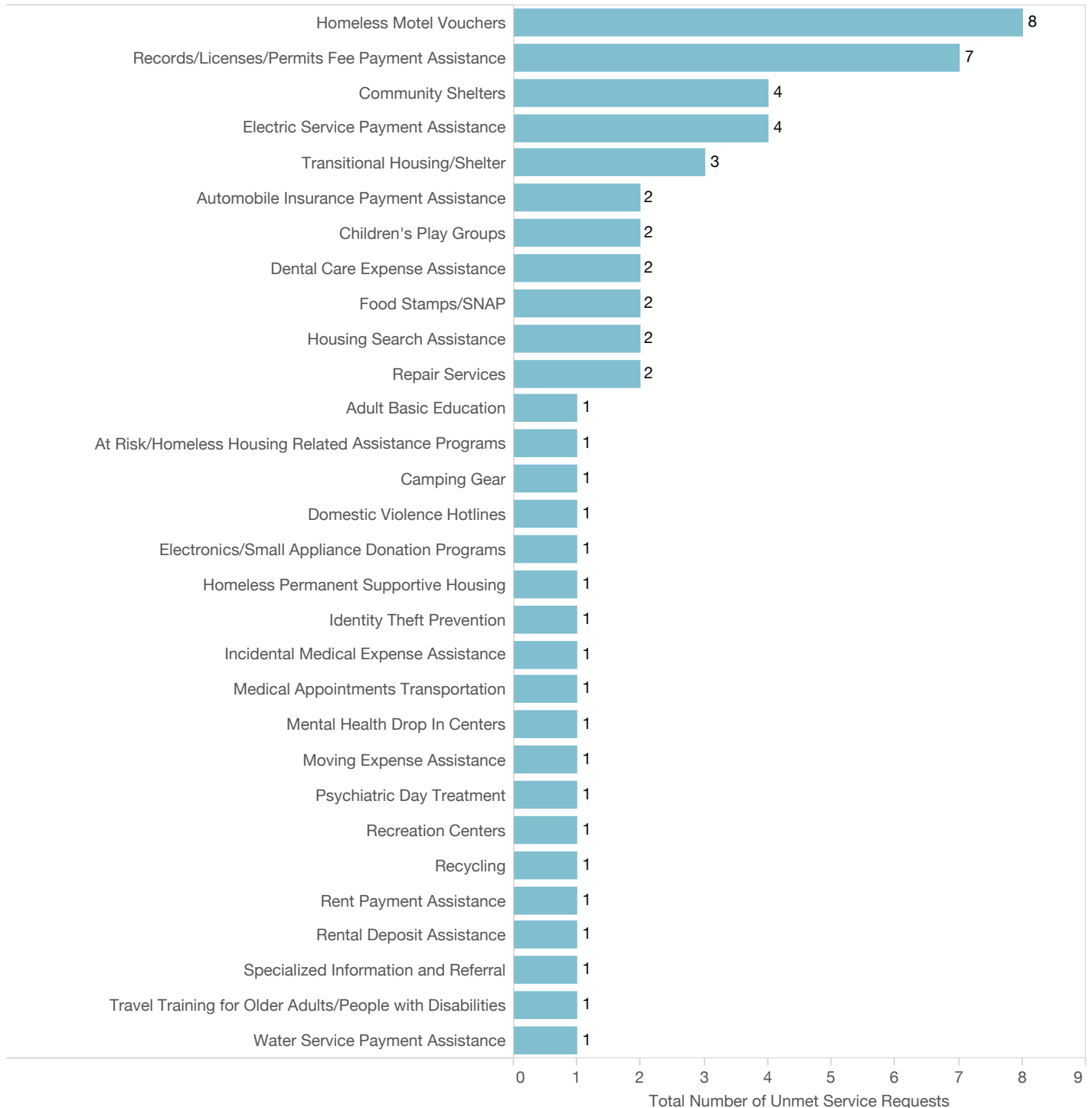


## Top 5 agencies referred to across all contact types



There were 57 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

## What are potential service gaps?



# DOUGLAS COUNTY

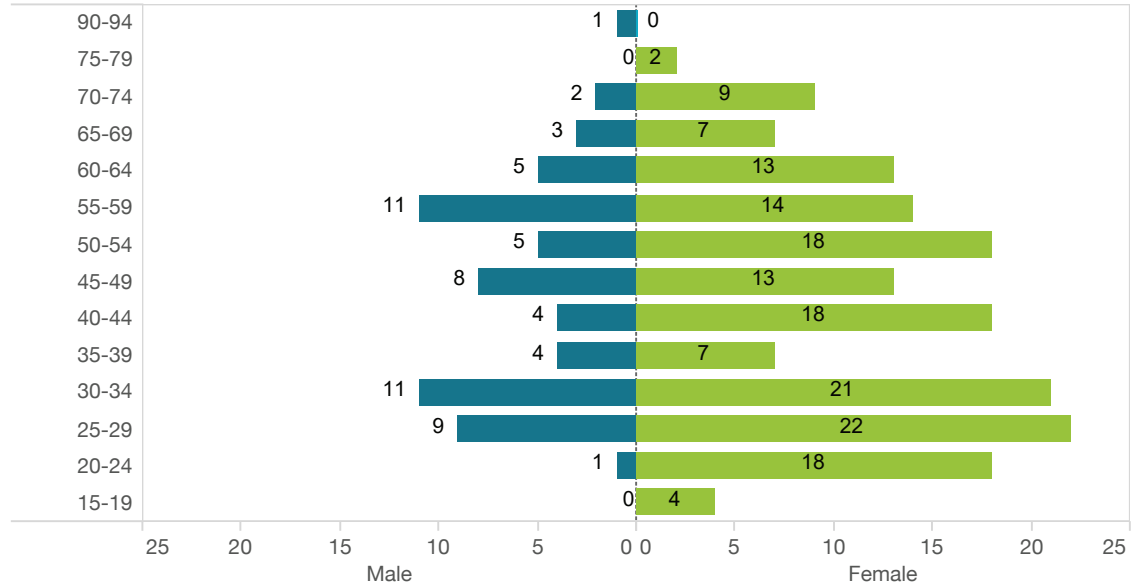
January - March 2018



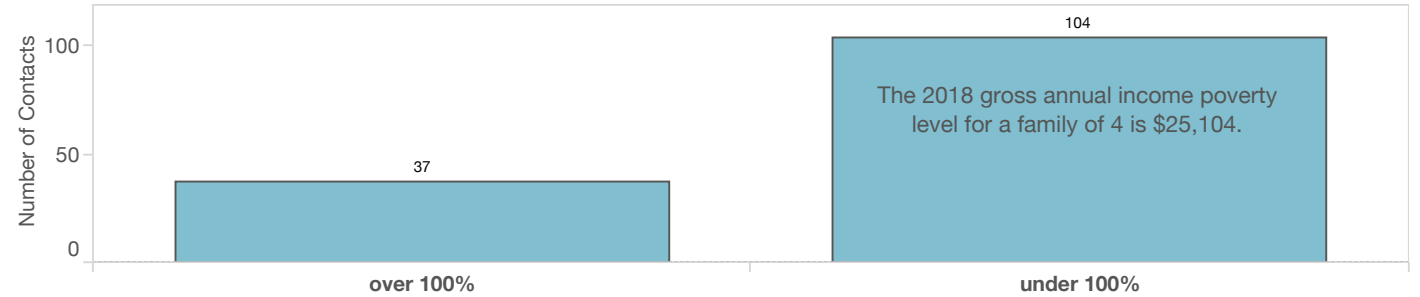
## Age

90-94	0.44%
75-79	0.88%
70-74	4.82%
65-69	4.39%
60-64	8.77%
55-59	11.40%
50-54	10.09%
45-49	9.21%
40-44	9.65%
35-39	5.26%
30-34	14.04%
25-29	13.60%
20-24	5.26%
15-19	2.19%

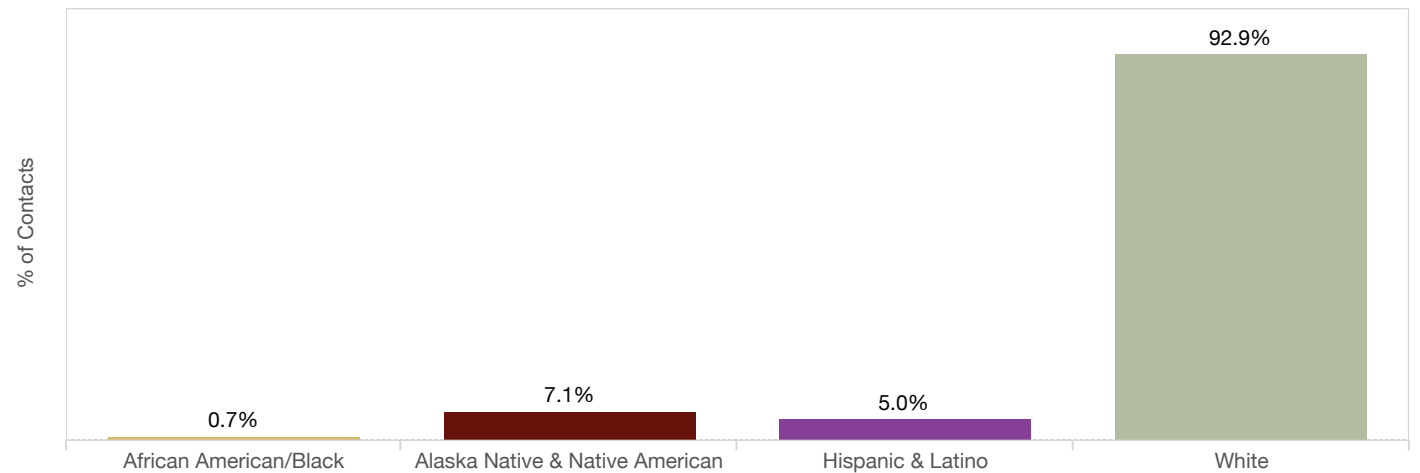
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

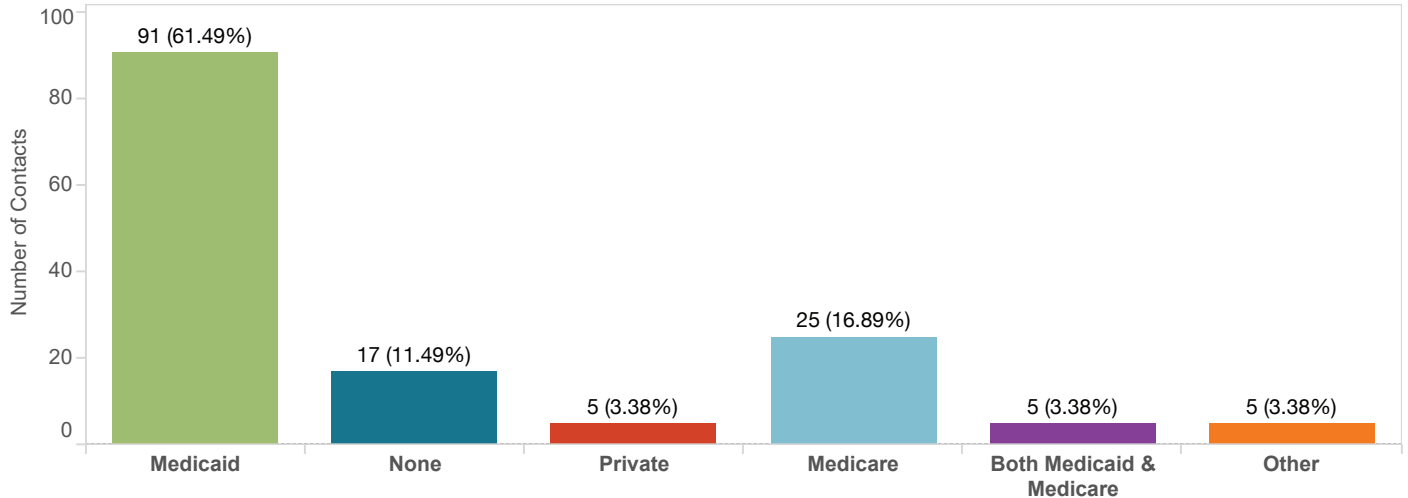


# DOUGLAS COUNTY

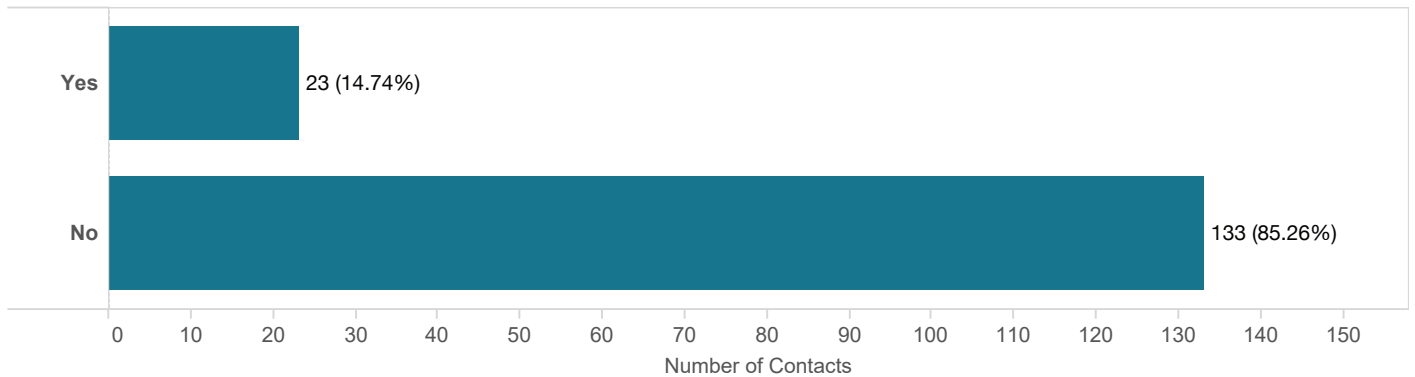
January - March 2018



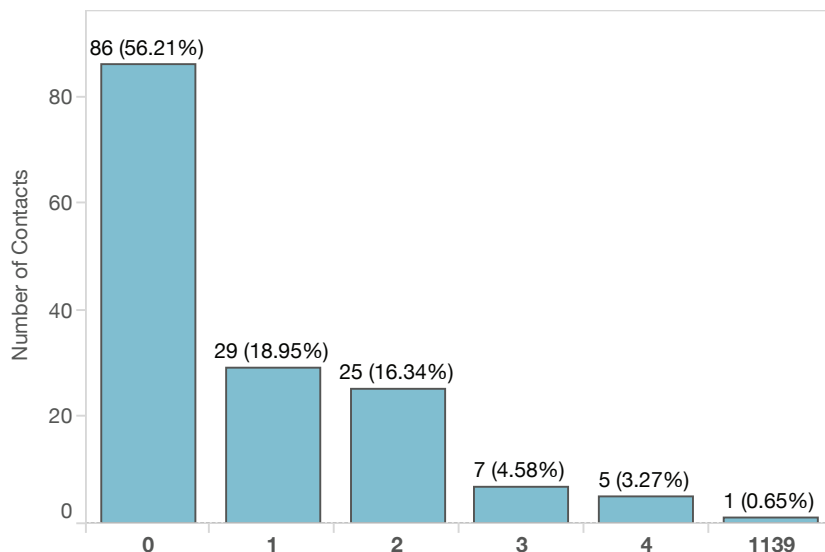
## Health insurance status



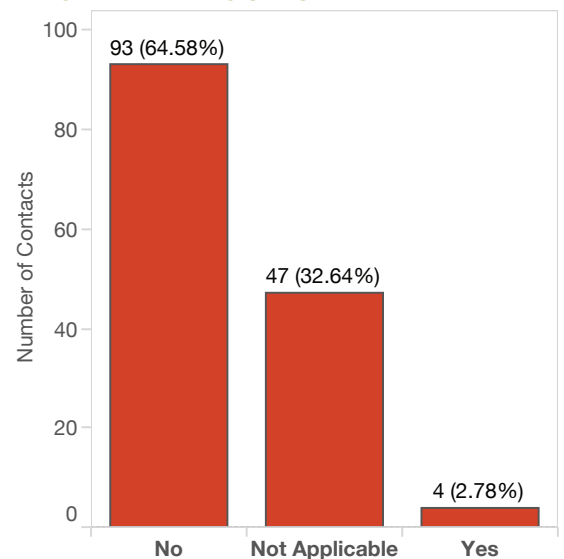
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# DOUGLAS COUNTY

January - March 2018



How do calls, emails, texts, and web searches vary across 211info's service area?

