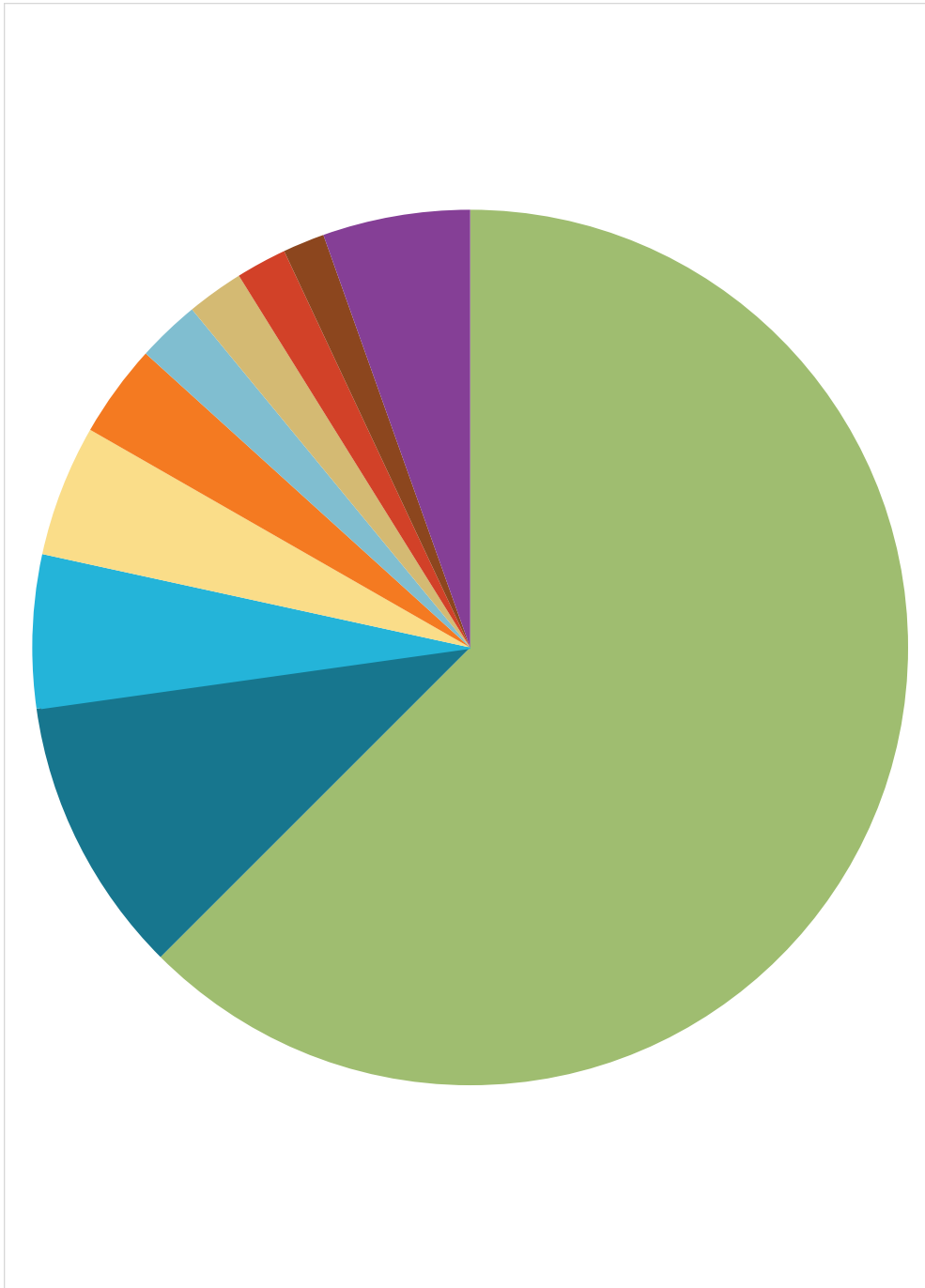


JACKSON COUNTY

January - March 2018



Percent of contacts by city



Medford	565 (63%)
Ashland	93 (10%)
Central Point	51 (6%)
Eagle Point	44 (5%)
Phoenix	31 (3%)
White City	21 (2%)
Talent	19 (2%)
Rogue River	17 (2%)
Grants Pass	14 (2%)
Other	49 (5%)

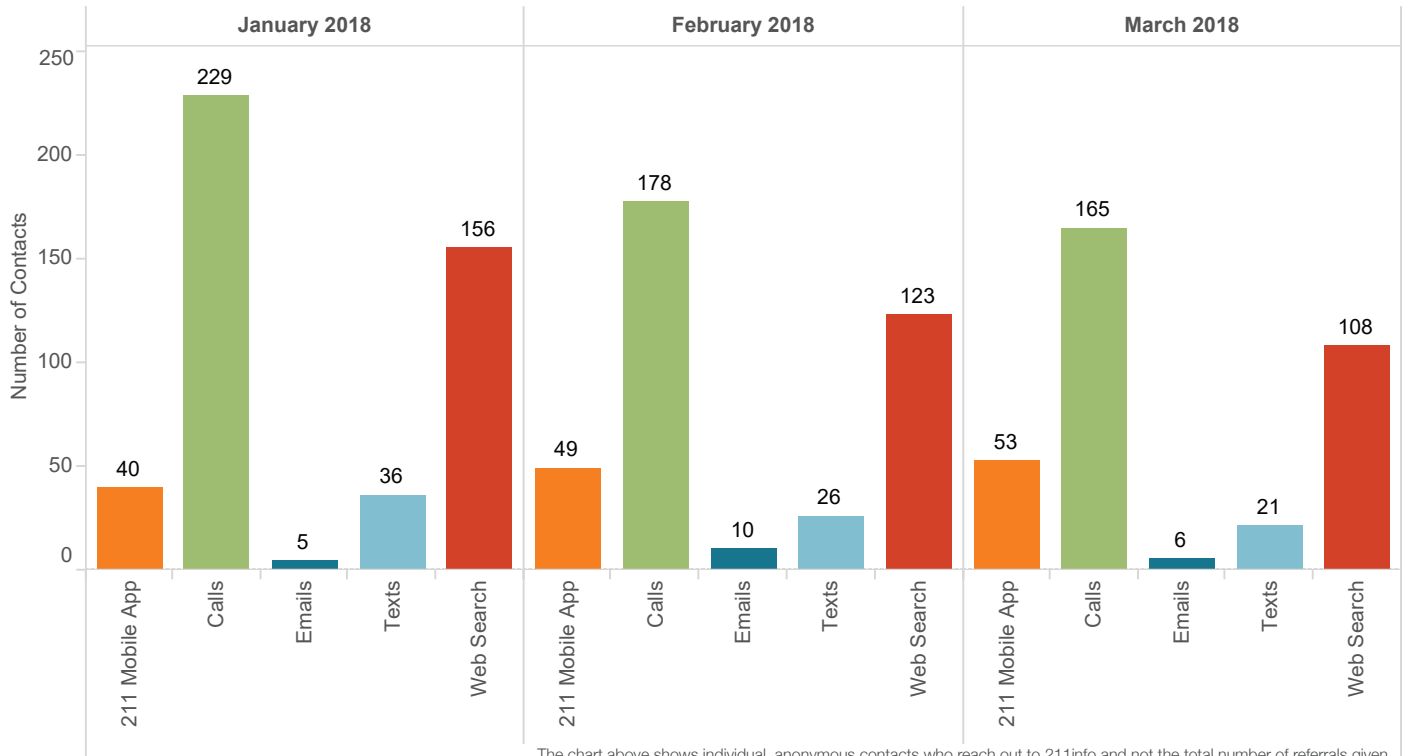


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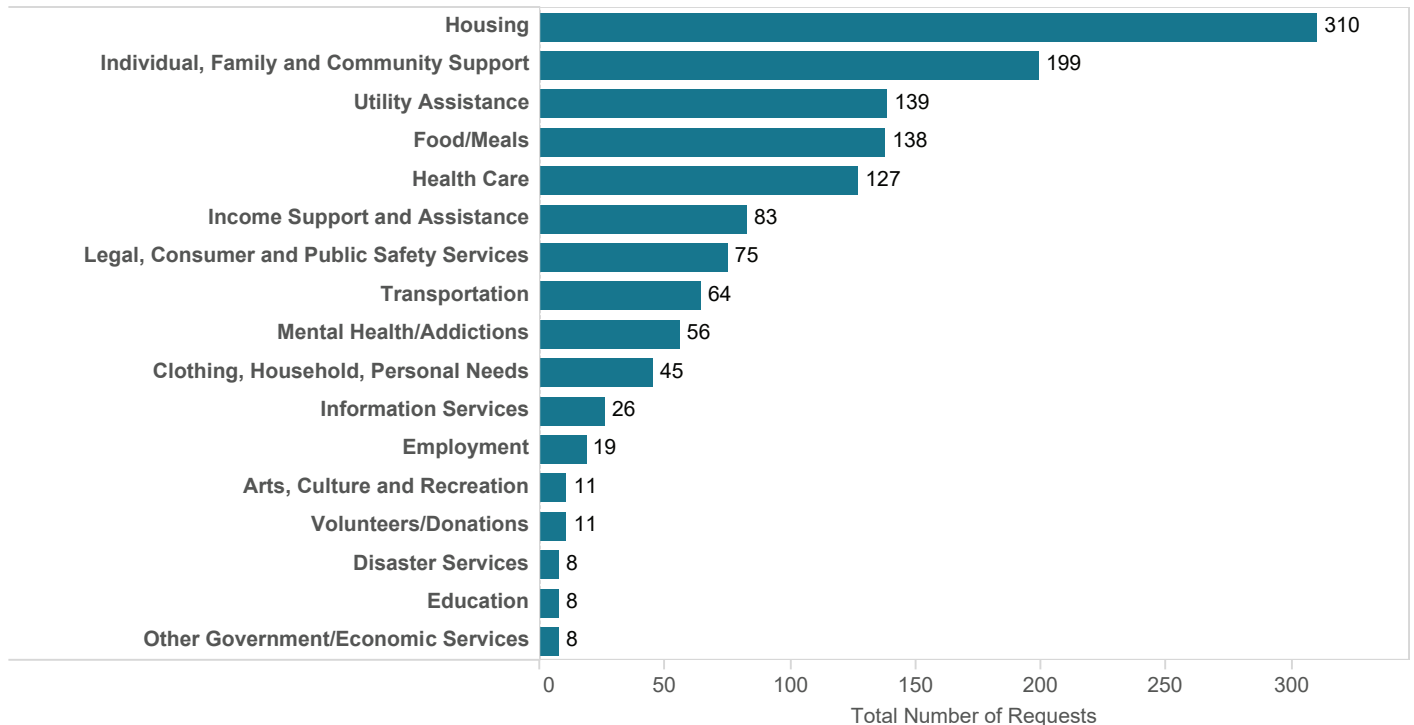


Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reach out to 211info and not the total number of referrals given.

Number of services requested across all contact types, grouped by problem need

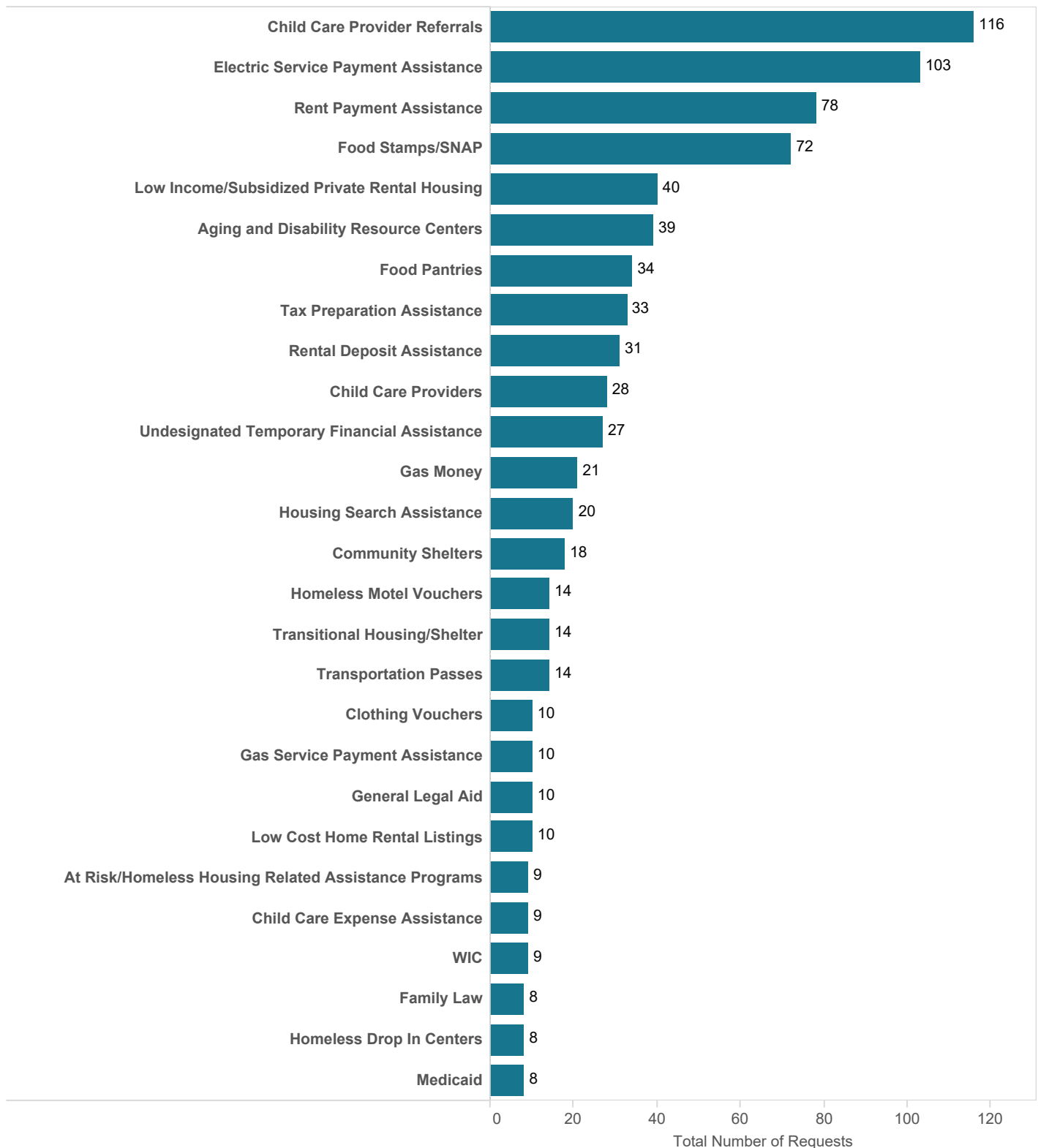


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Services with 8 or more requests across all contact types

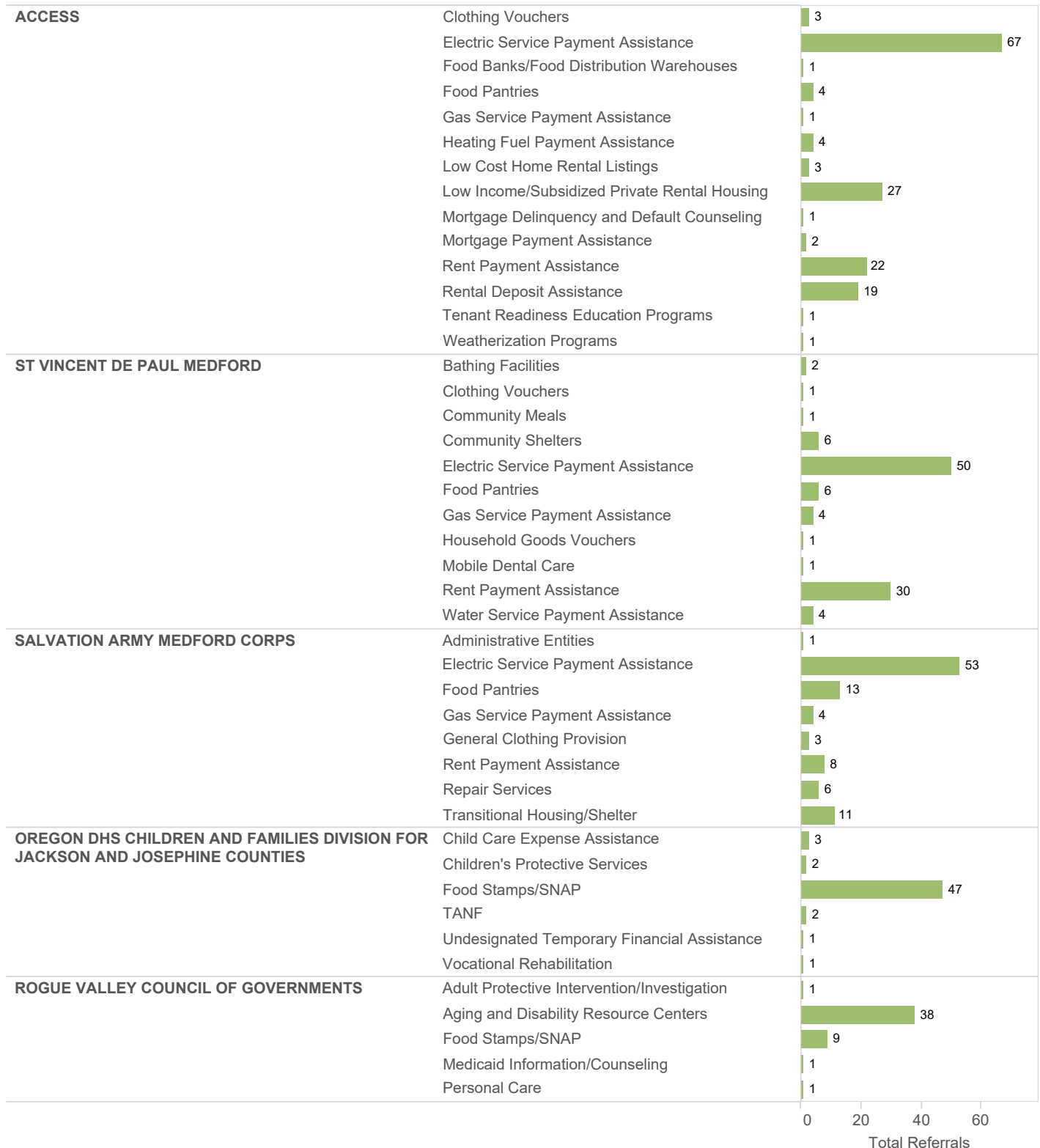


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Top 5 agencies referred to across all contact types



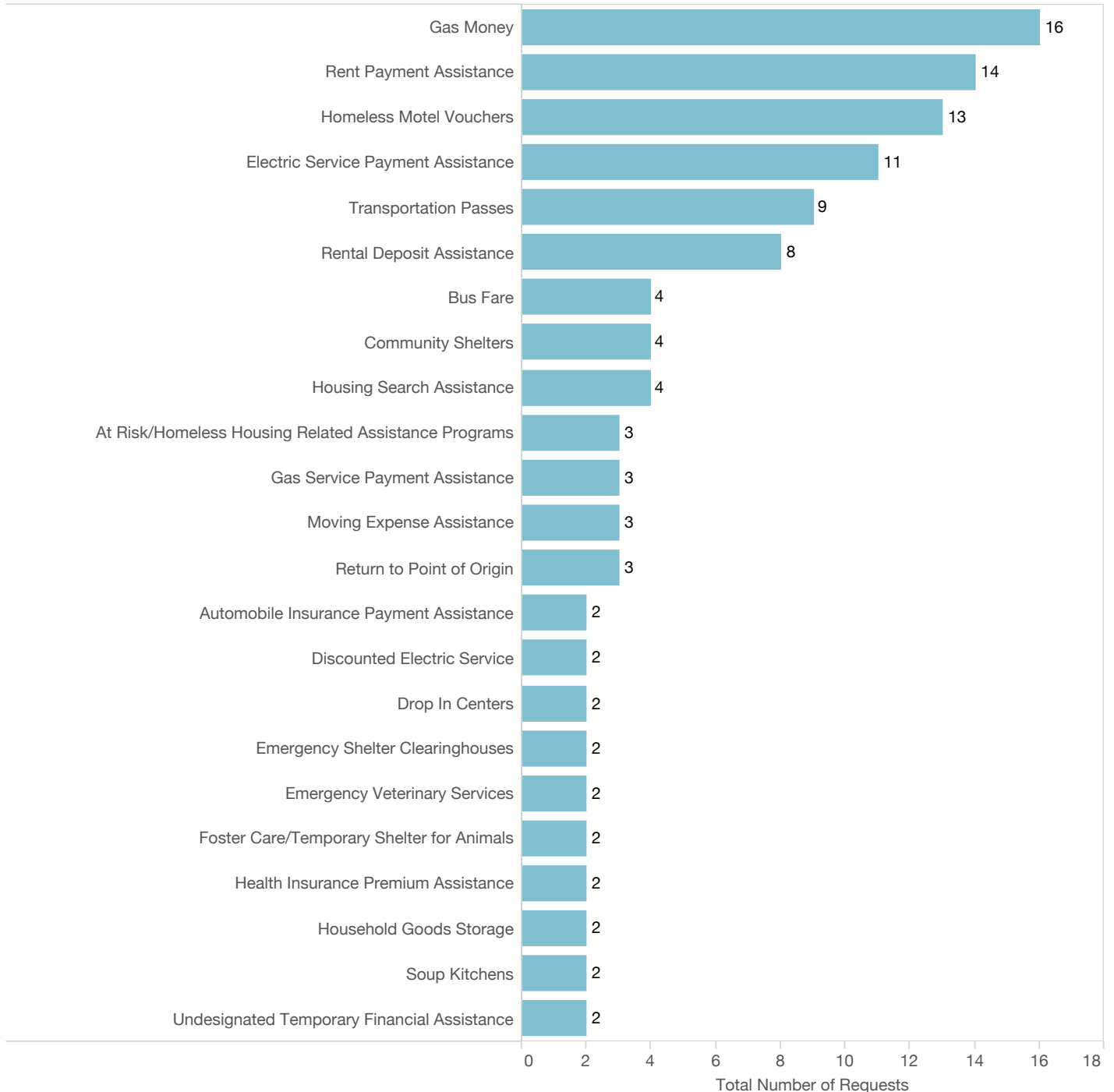
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There were 154 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

Potential service gaps with 2 or more requests from contacts



JACKSON COUNTY

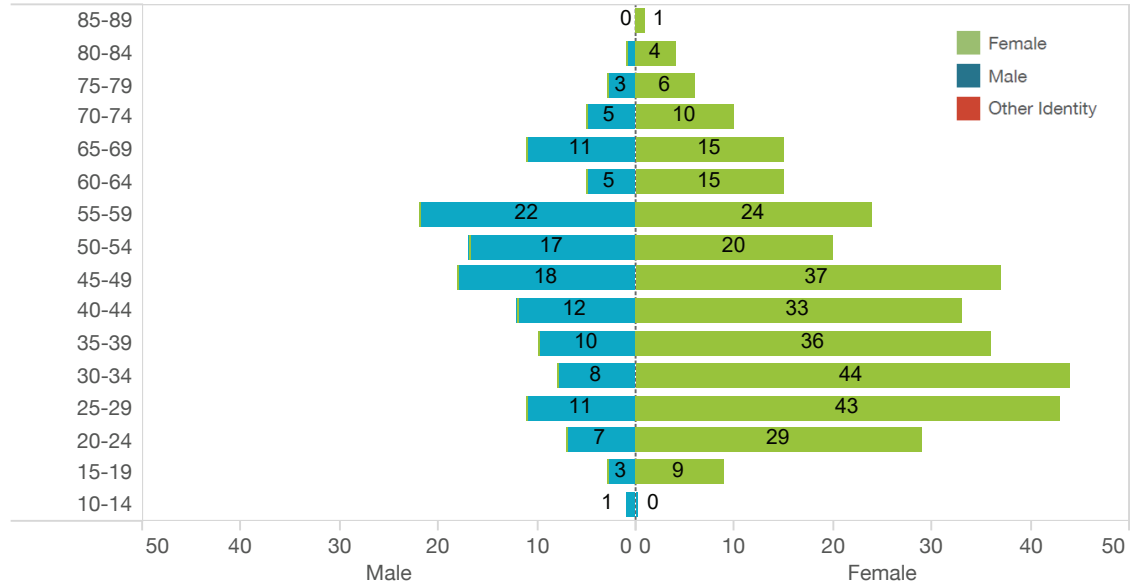
January - March 2018



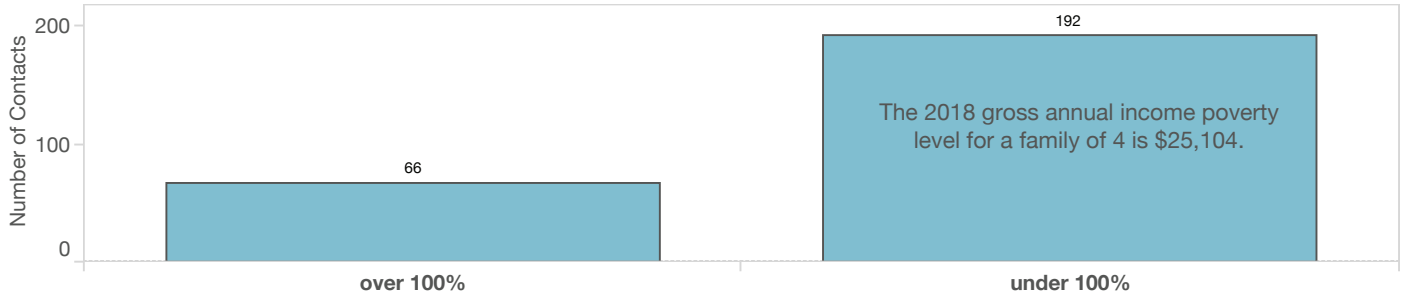
Age

85-89	0.21%
80-84	1.05%
75-79	2.52%
70-74	3.15%
65-69	5.67%
60-64	4.62%
55-59	10.08%
50-54	8.40%
45-49	11.76%
40-44	9.66%
35-39	9.87%
30-34	11.13%
25-29	11.34%
20-24	7.77%
15-19	2.52%
10-14	0.21%

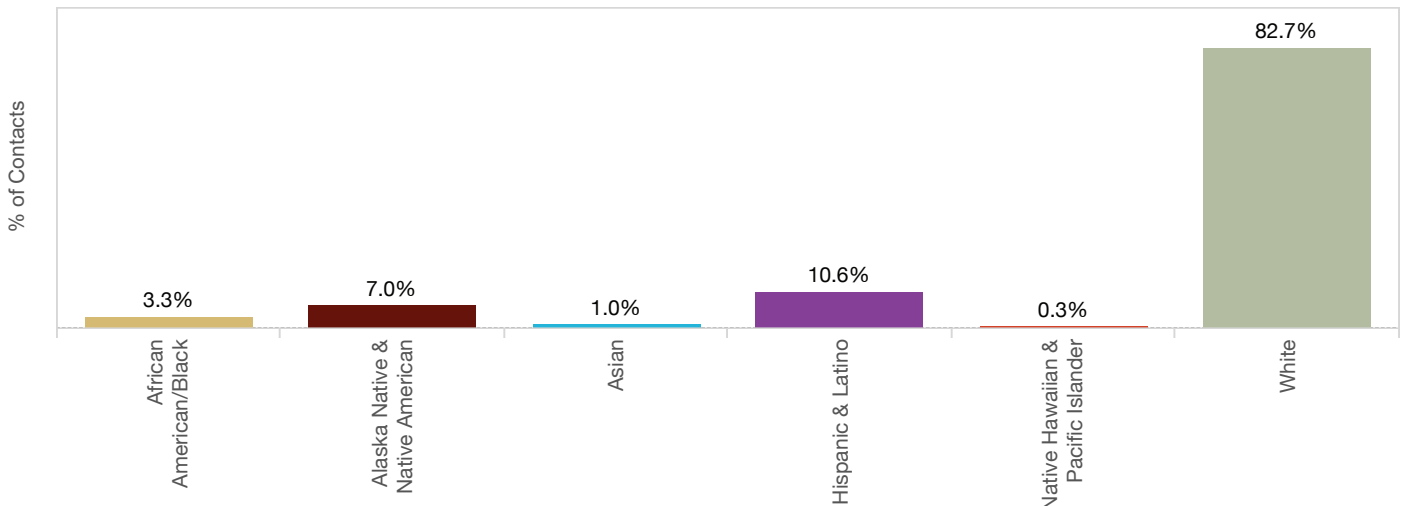
Age and gender



Income as a percentage of the poverty level



Race and ethnicity

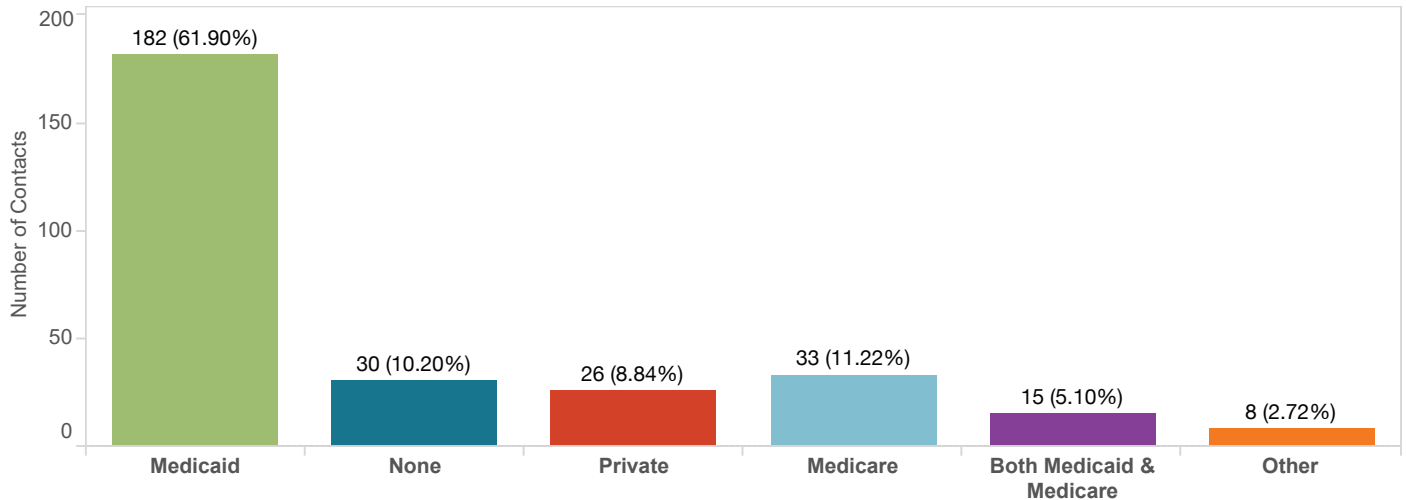


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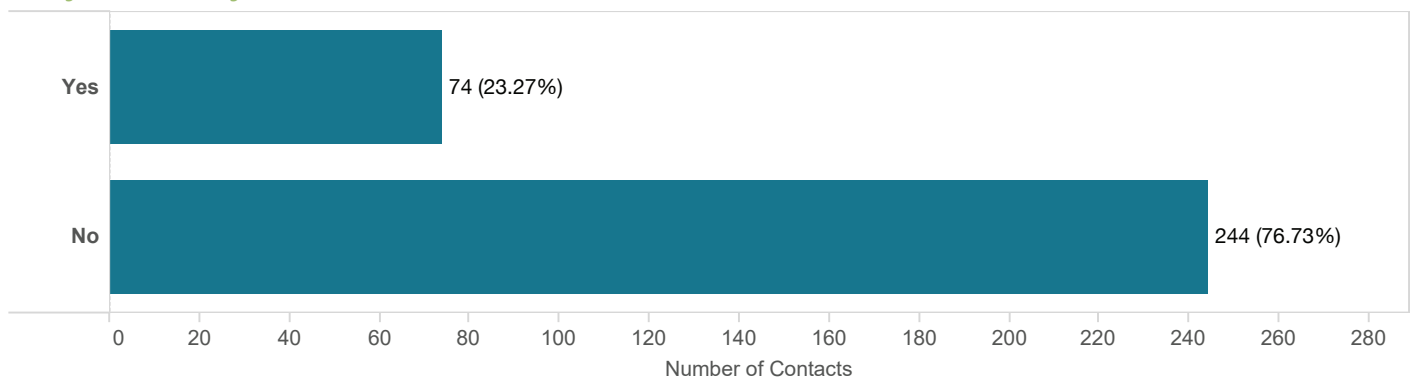
January - March 2018



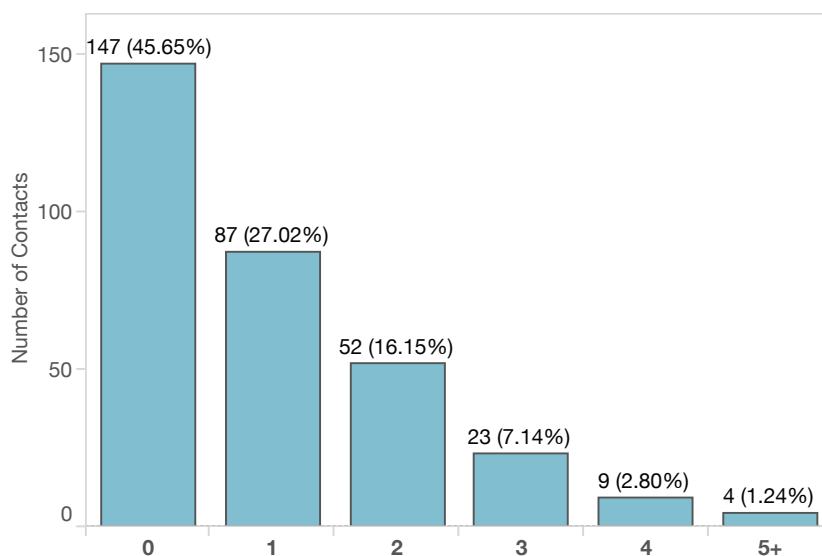
Health insurance status



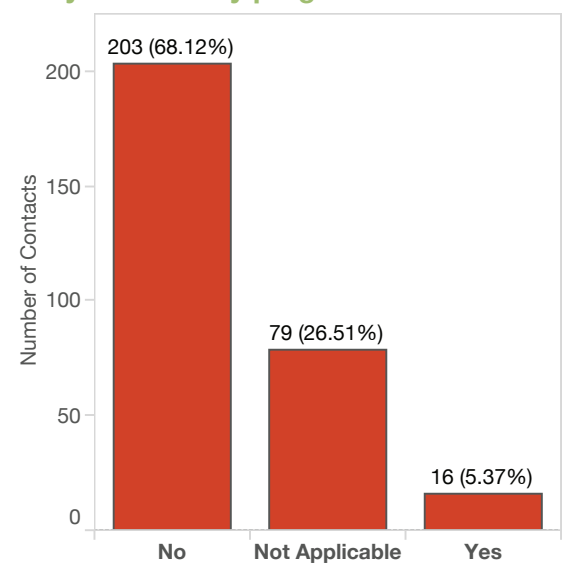
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

