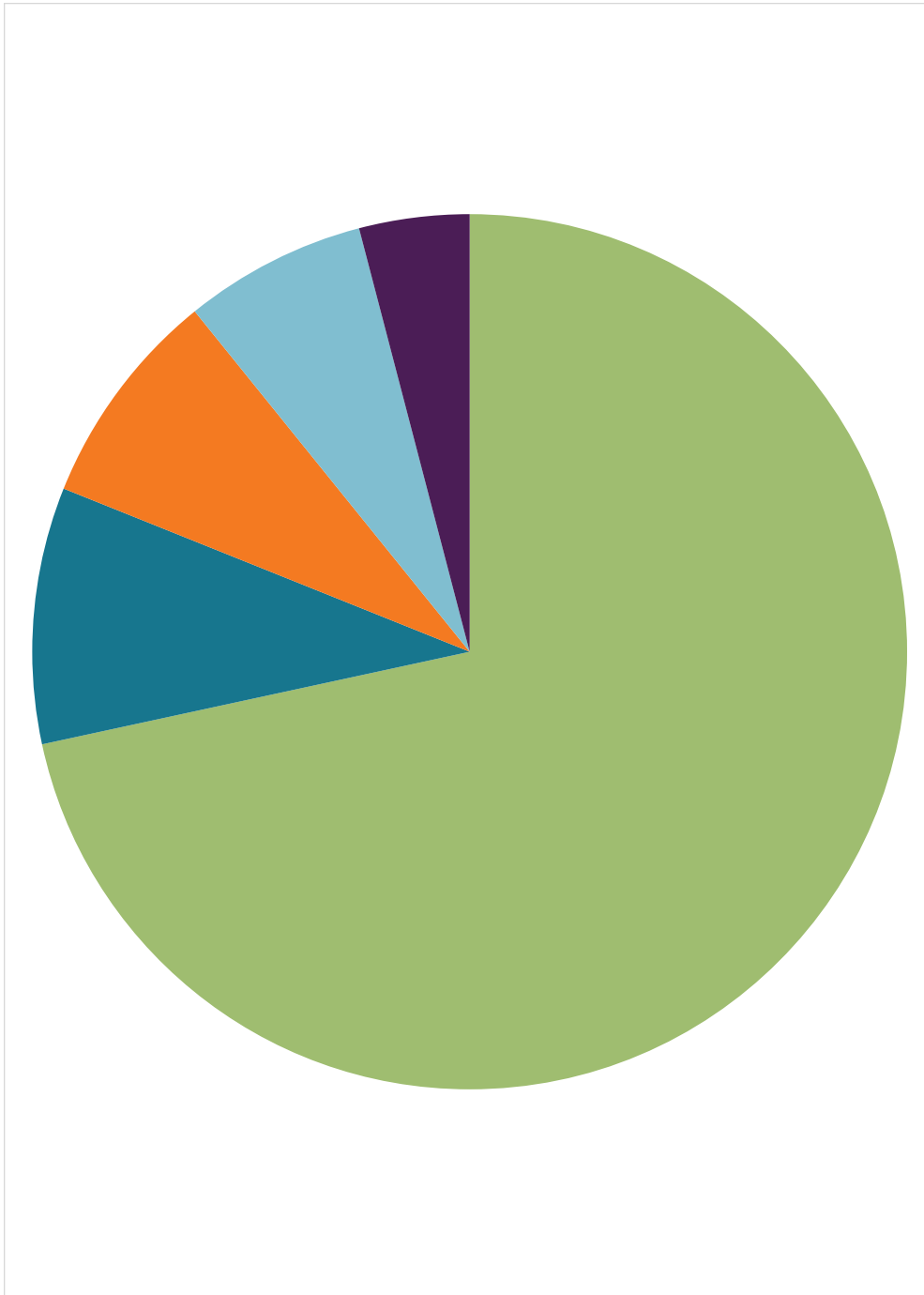


# JEFFERSON COUNTY

January - March 2018



## Percent of contacts by city



- Madras
- Warm Springs
- Crooked River Ranch
- Metolius
- Other

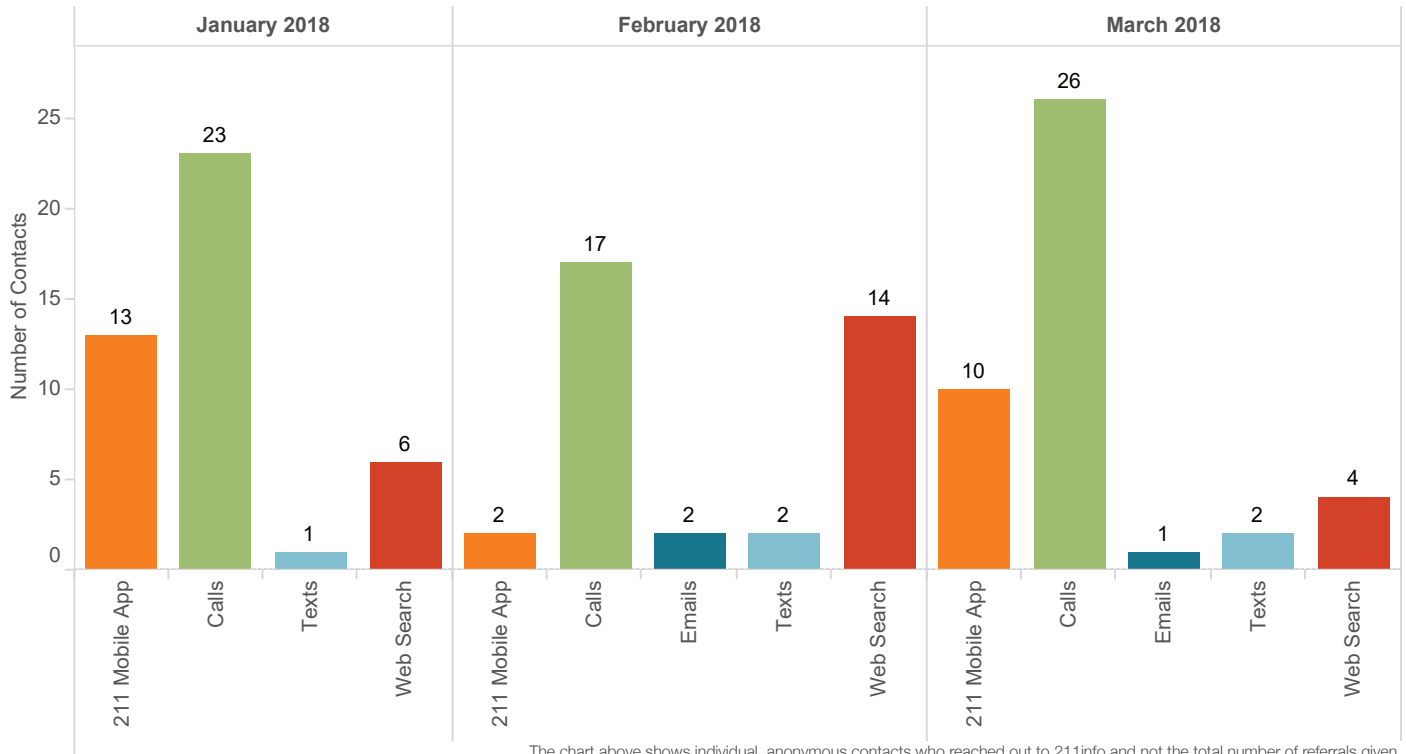
Madras	53 (72%)
Warm Springs	7 (9%)
Crooked River Ranch	6 (8%)
Metolius	5 (7%)
Other	3 (4%)

# JEFFERSON COUNTY

January - March 2018

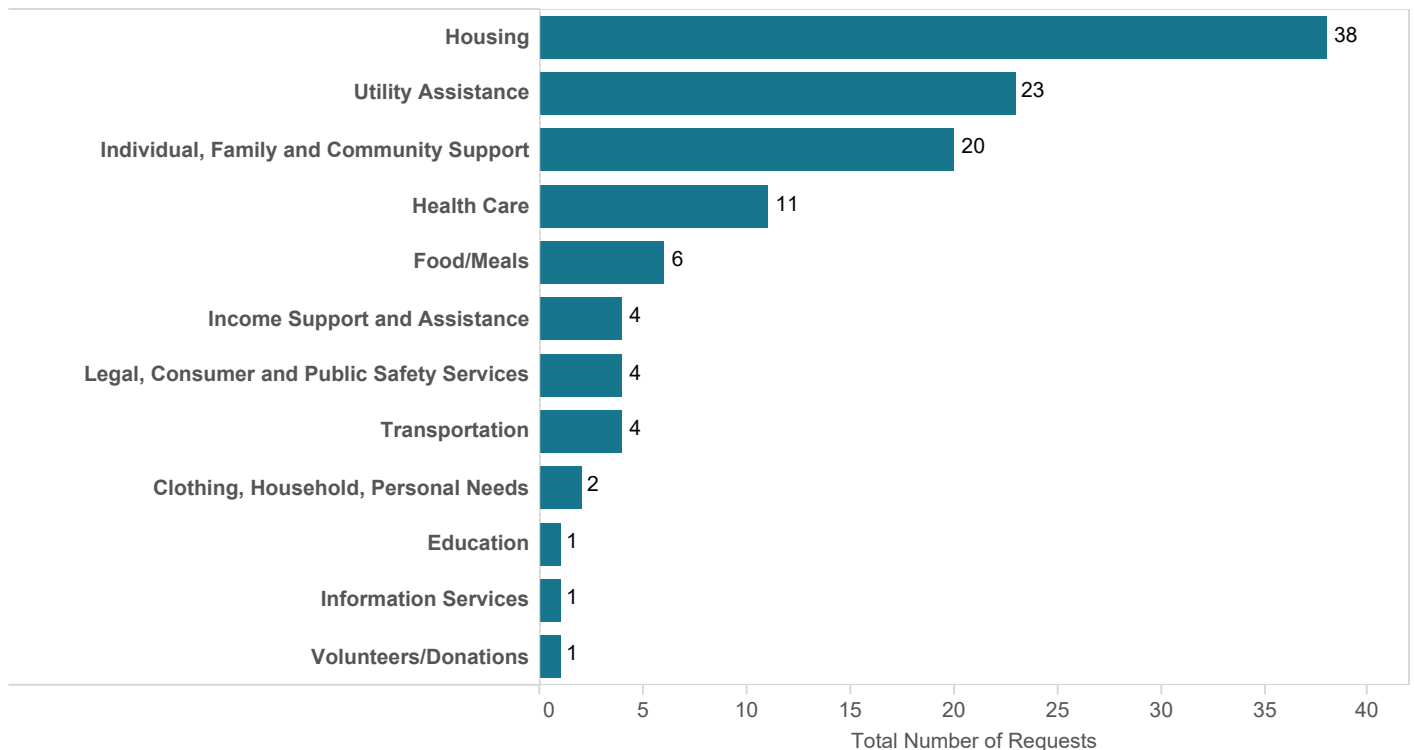


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

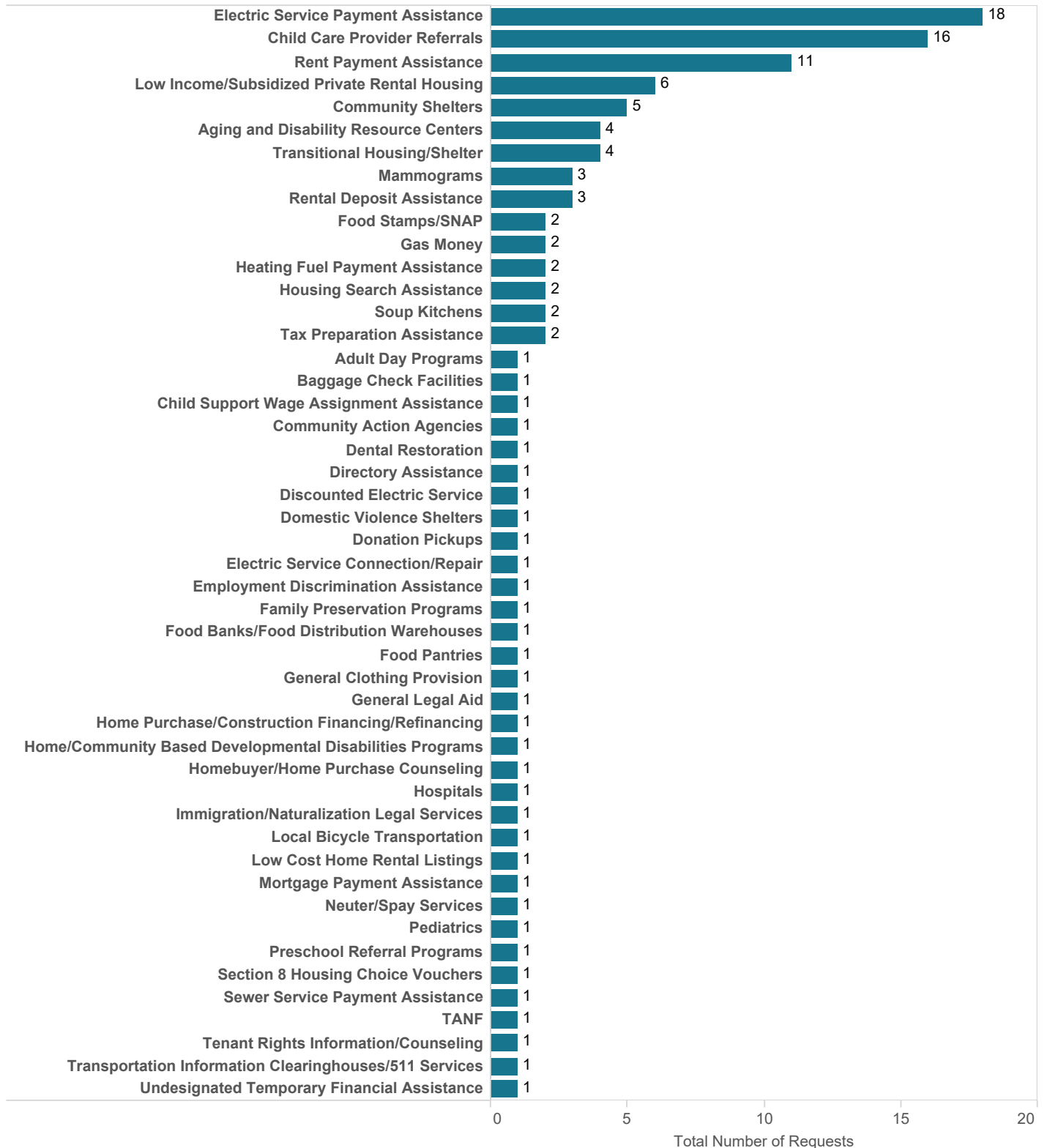


# JEFFERSON COUNTY

January - March 2018



## Number of services requested across all contact types

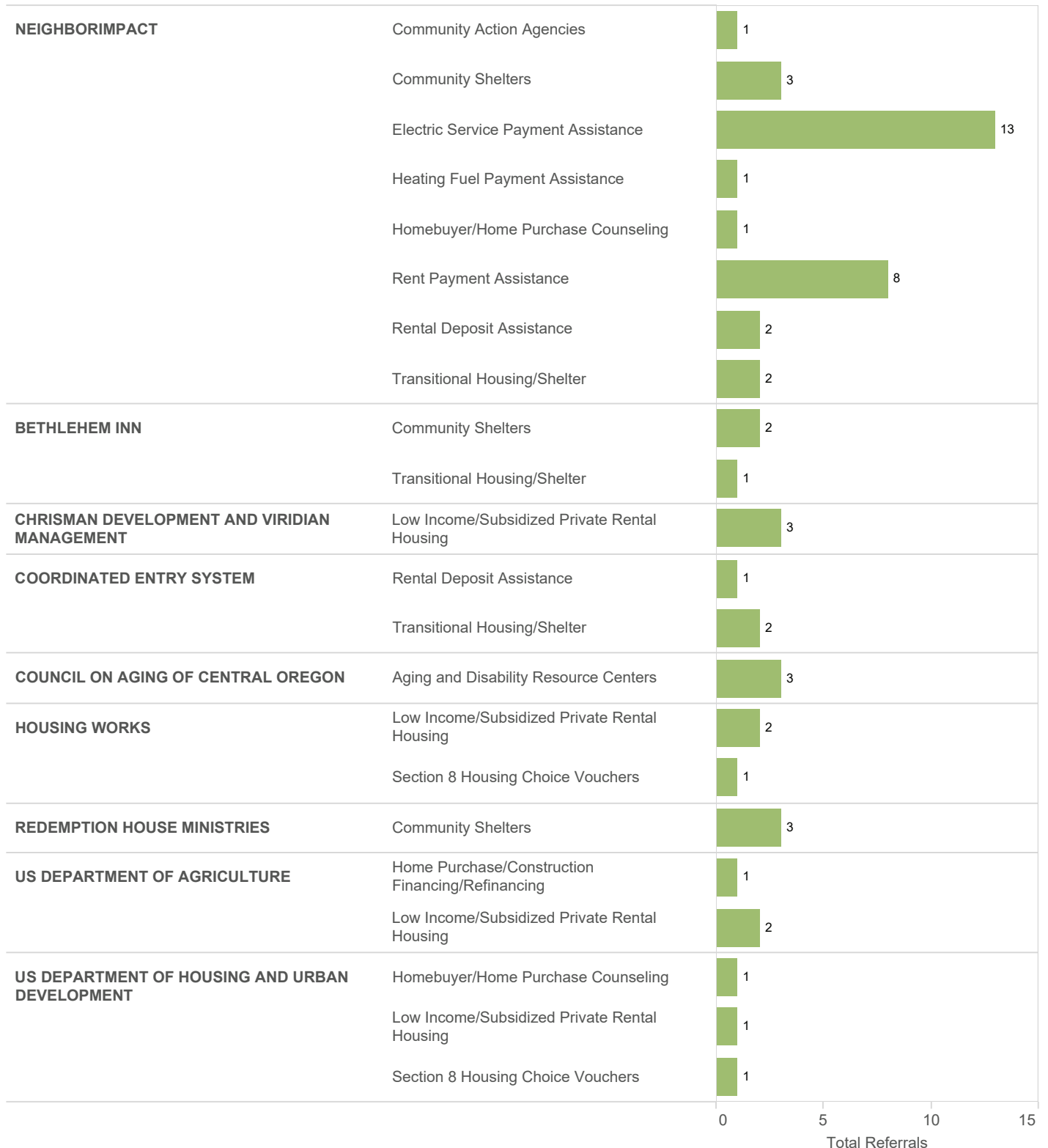


# JEFFERSON COUNTY

January - March 2018

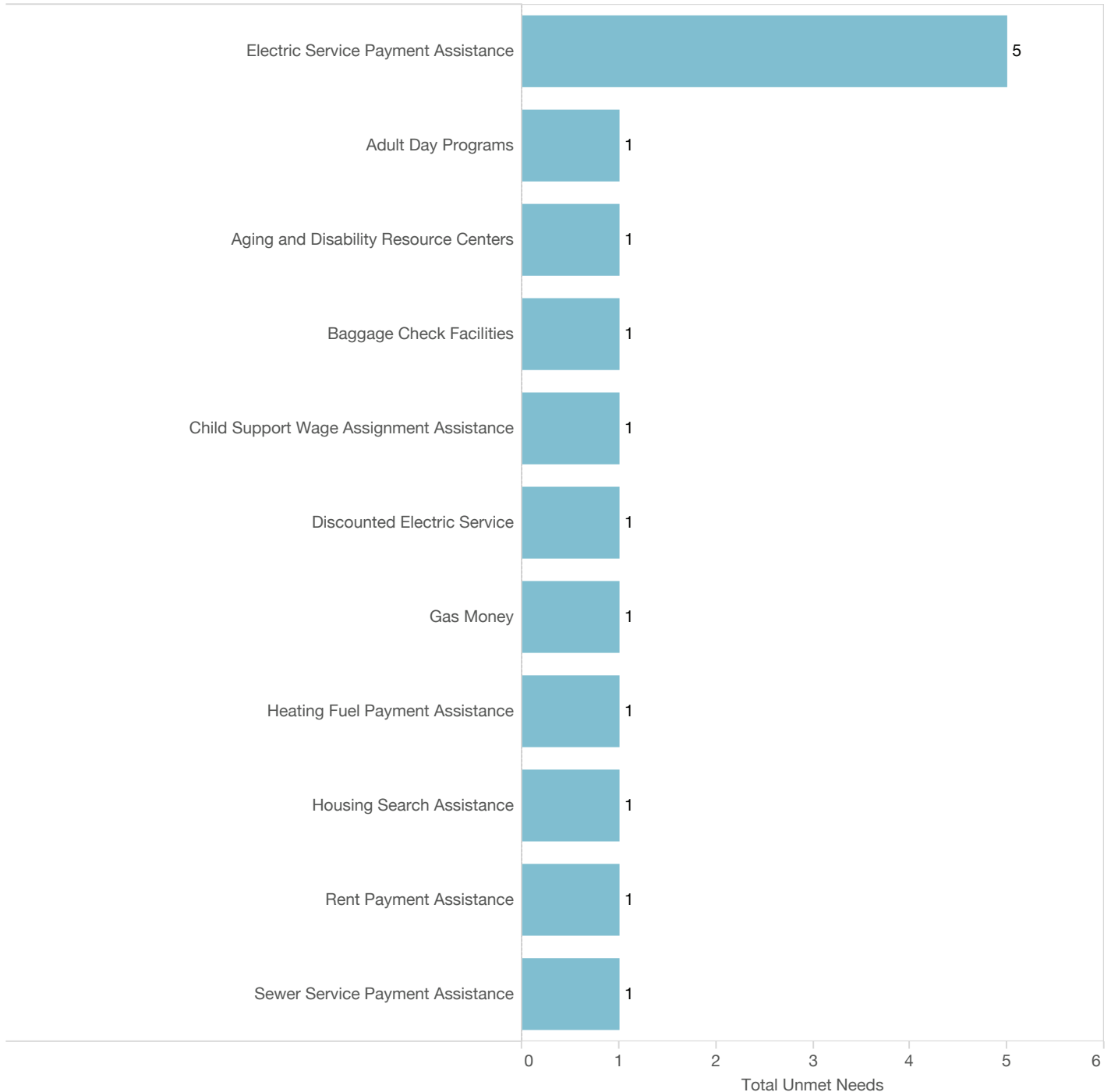


## Top nine agencies referred to across all contact types



There were 15 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available, and some services simply don't exist in a community.

## What are potential service gaps?



# JEFFERSON COUNTY

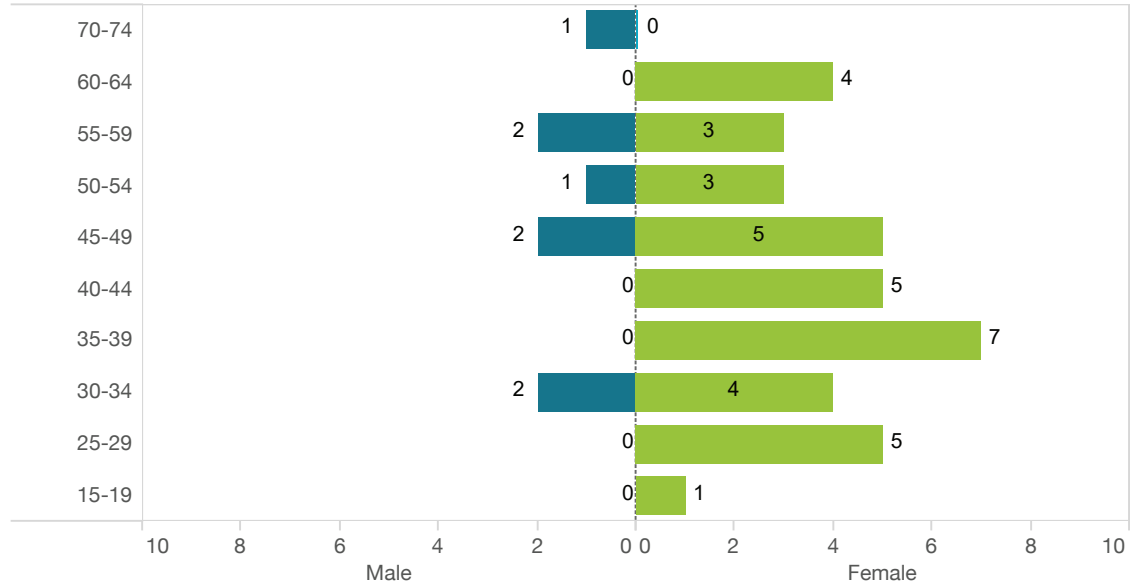
January - March 2018



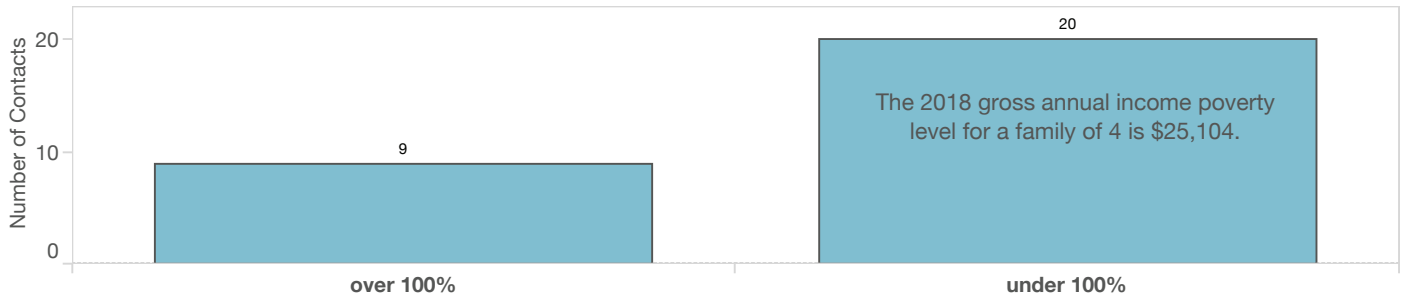
## Age

70-74	2.13%
60-64	10.64%
55-59	10.64%
50-54	8.51%
45-49	14.89%
40-44	10.64%
35-39	14.89%
30-34	12.77%
25-29	12.77%
15-19	2.13%

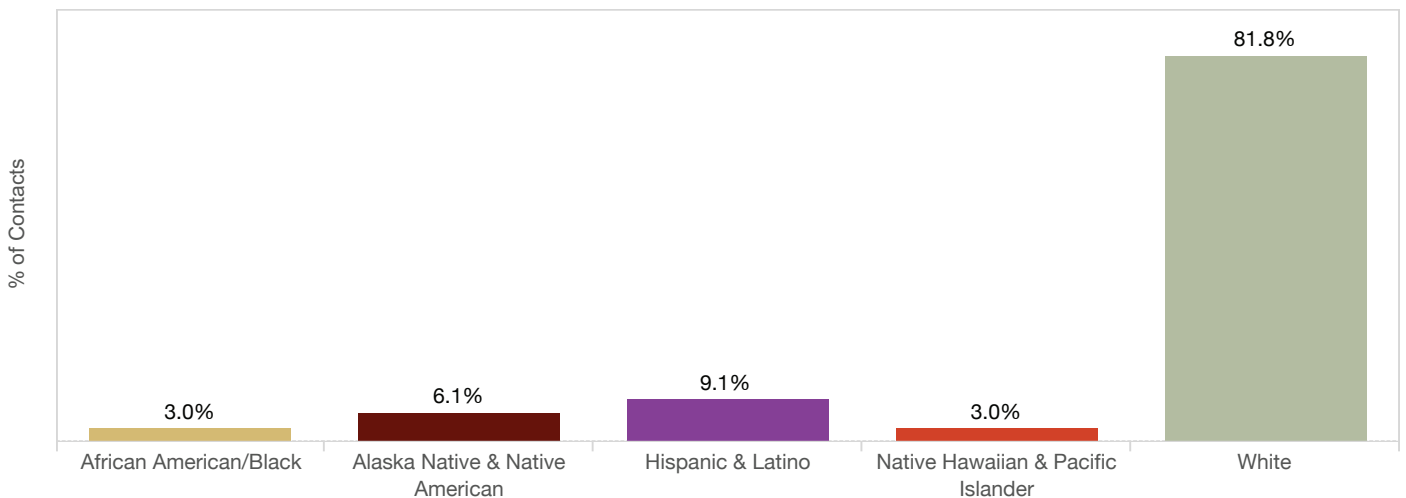
## Age and gender



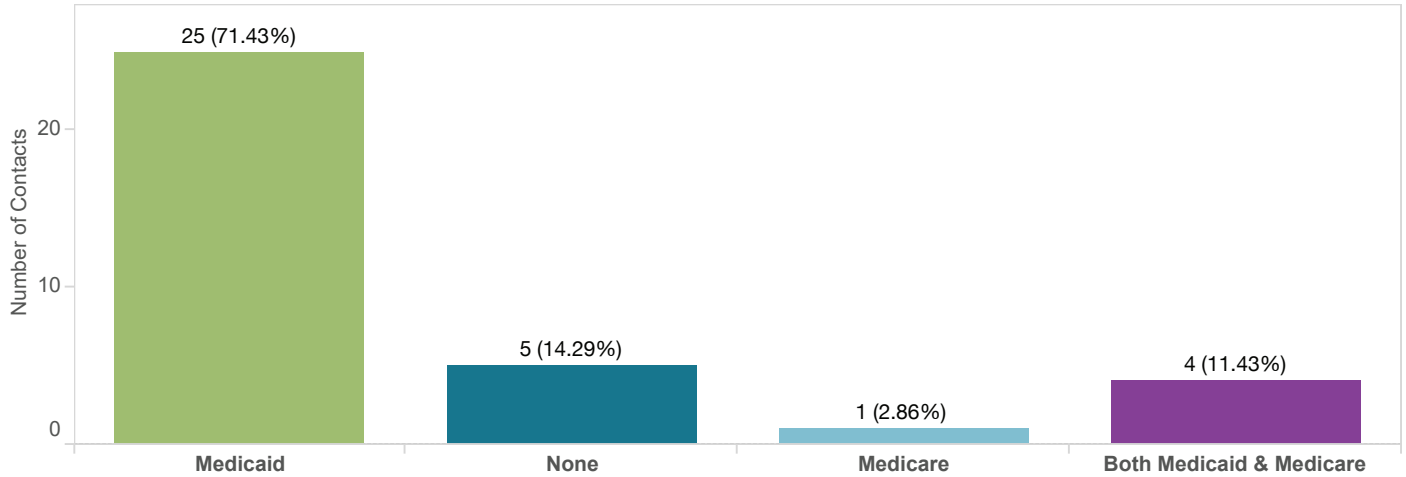
## Income as a percentage of the poverty level



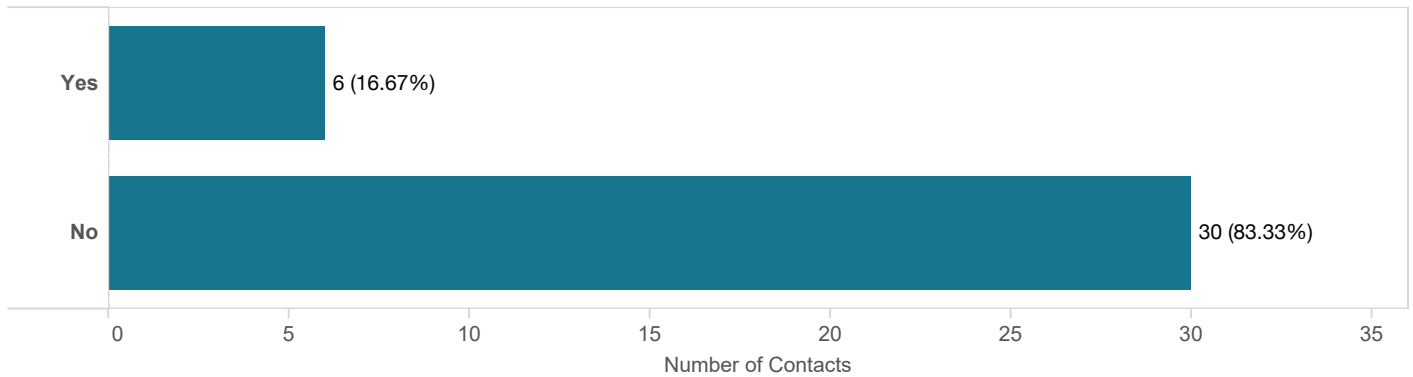
## Race and ethnicity



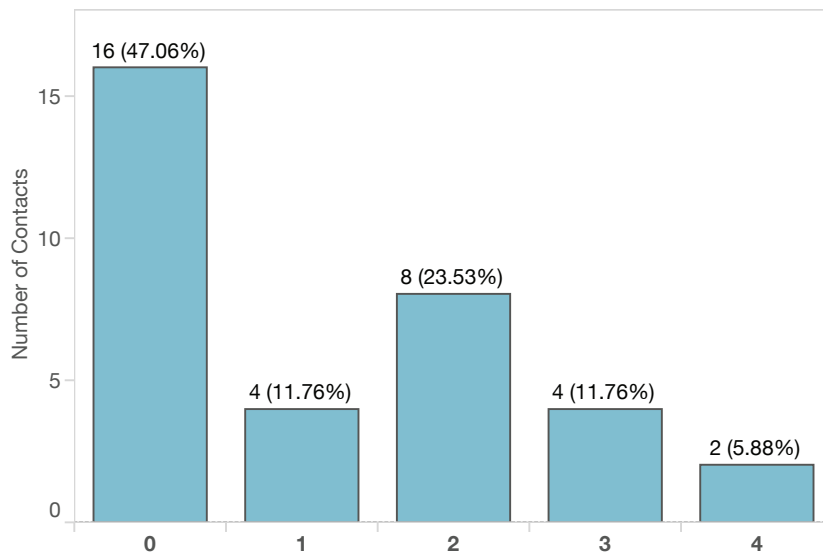
## Health insurance status



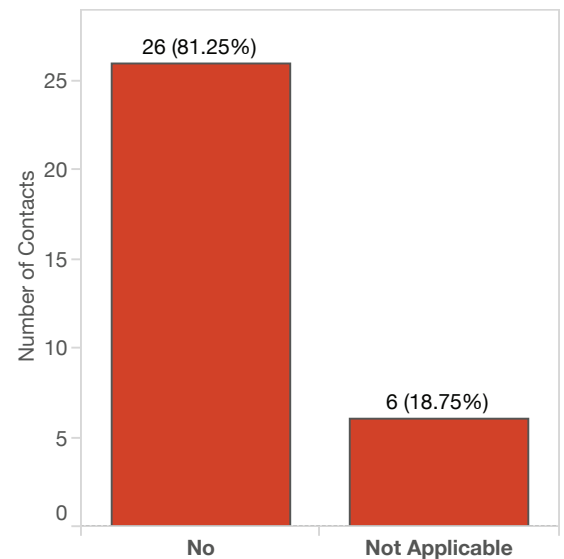
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# JEFFERSON COUNTY

January - March 2018



How do calls, emails, texts, and web searches vary across 211info's service area?

