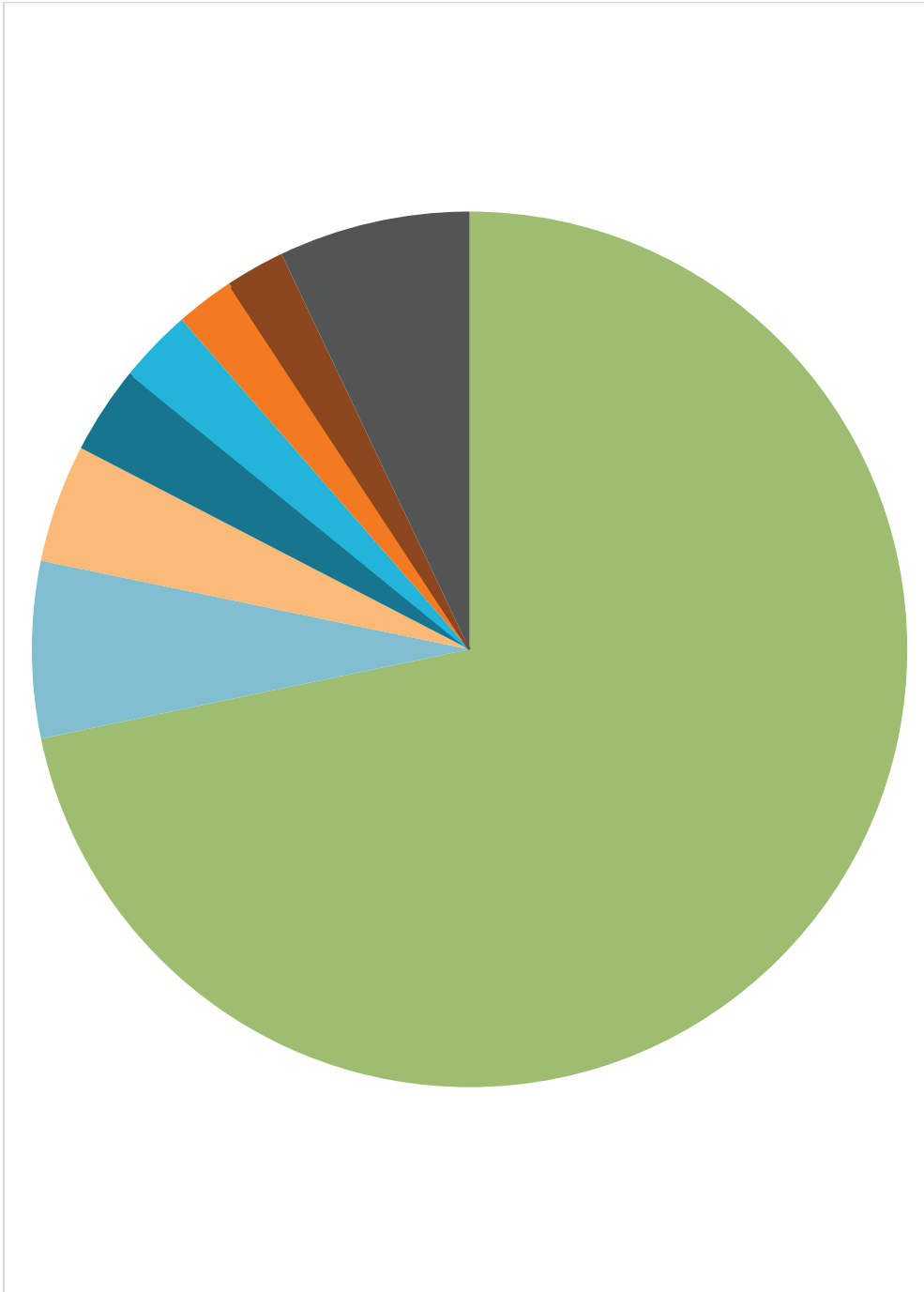


# KLAMATH AND LAKE COUNTIES

January - March 2018



## Percent of contacts by city



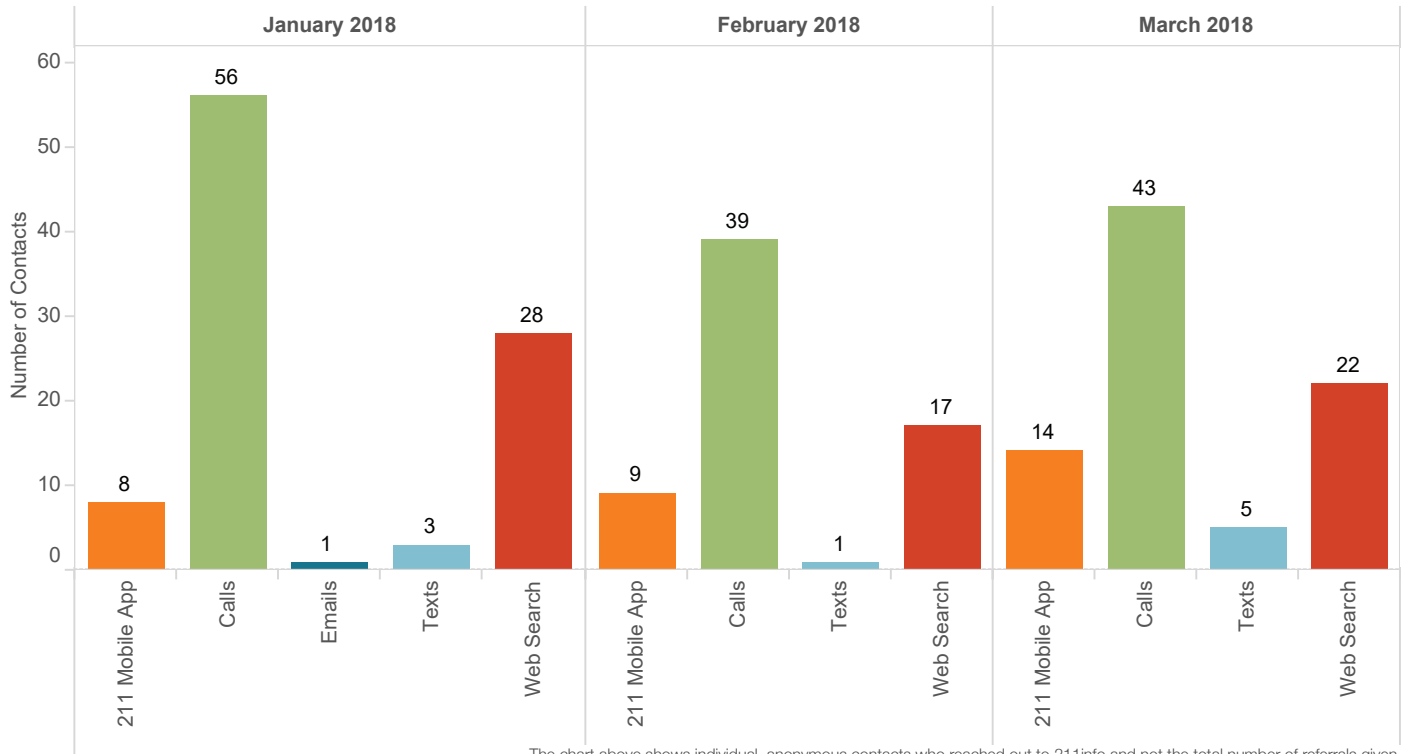
<b>Klamath Falls</b>	132 (73%)
<b>Lakeview</b>	12 (7%)
<b>Silver Lake</b>	8 (4%)
<b>Chiloquin</b>	6 (3%)
<b>Bonanza</b>	5 (3%)
<b>La Pine</b>	4 (2%)
<b>Malin</b>	4 (2%)
<b>Other</b>	13 (7%)

# KLAMATH AND LAKE COUNTIES

January - March 2018

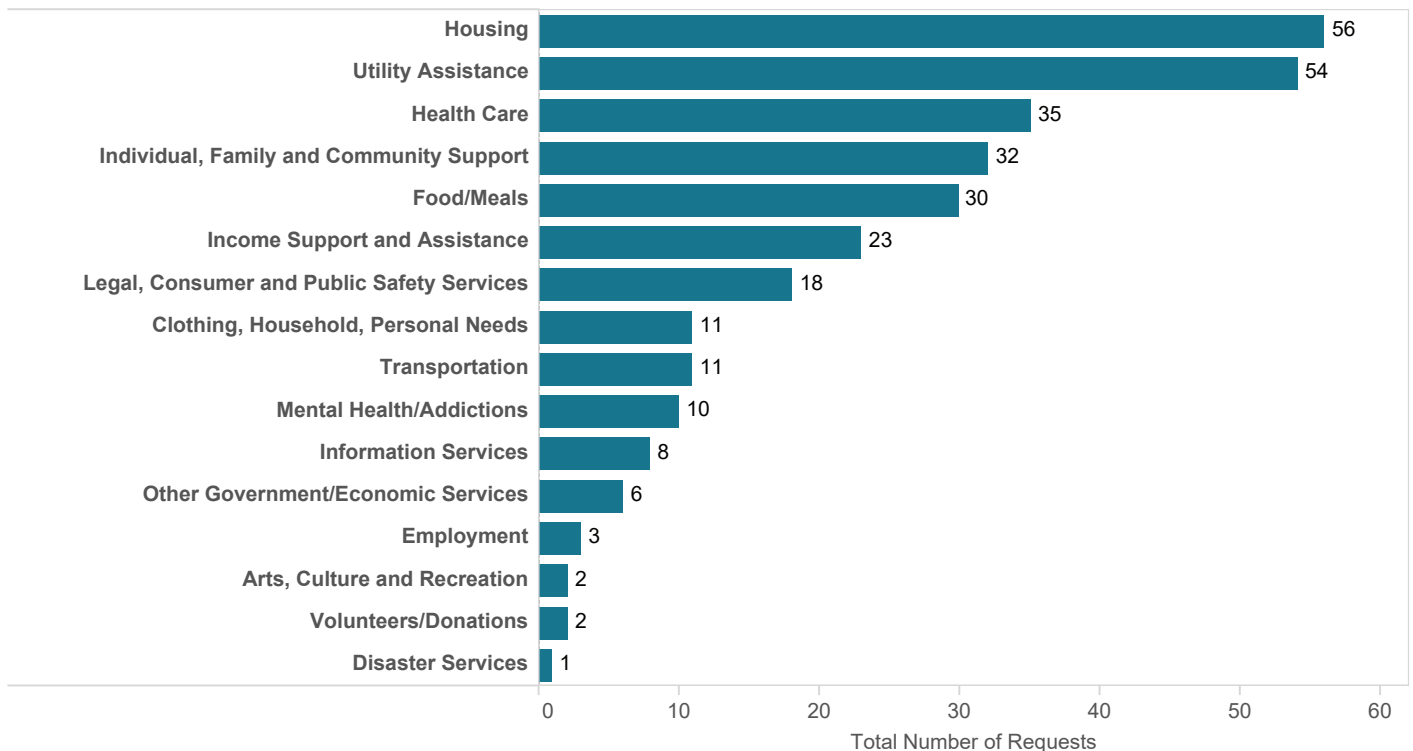


## Number of contacts, grouped by month and contact type



The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need

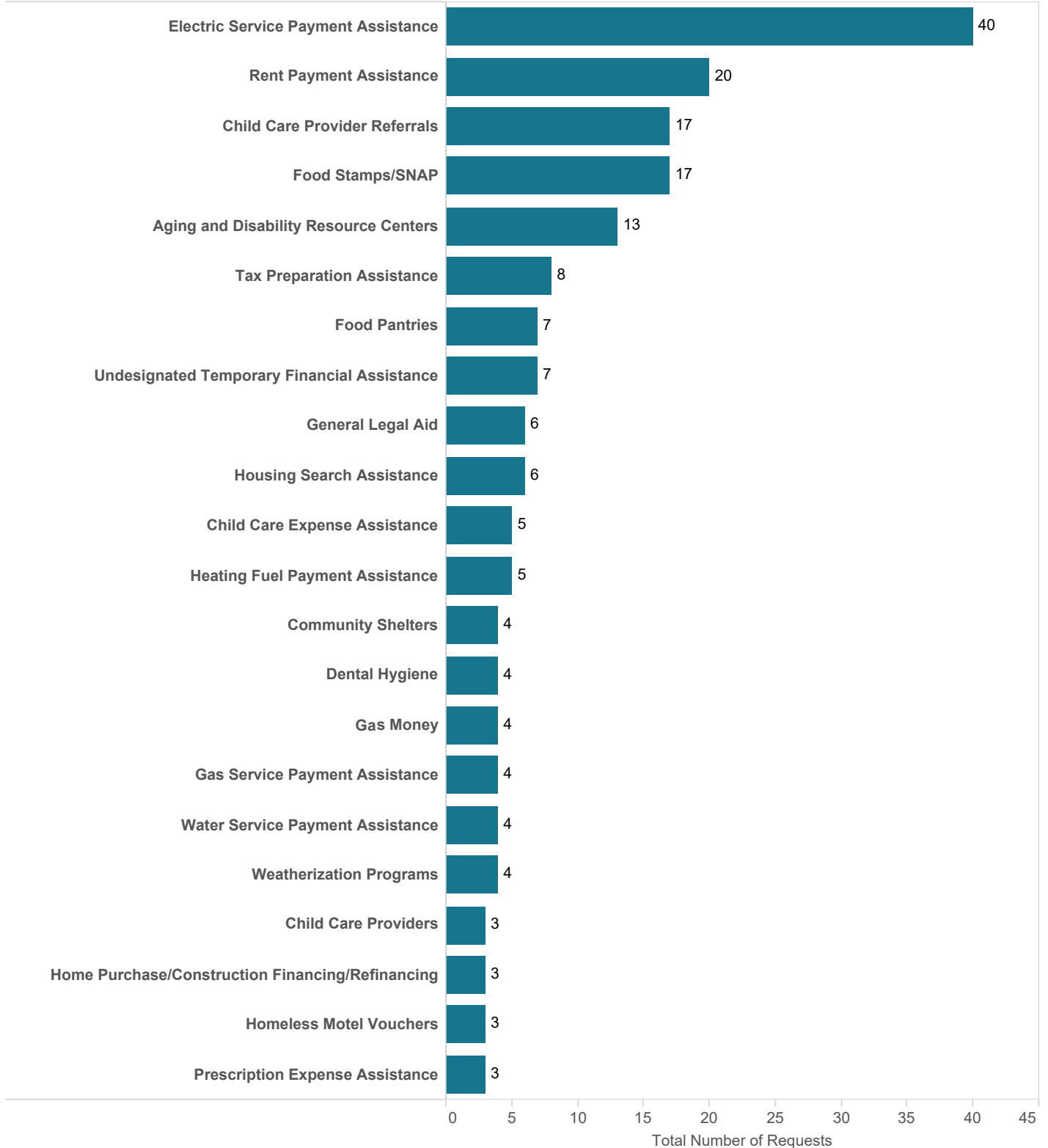


# KLAMATH AND LAKE COUNTIES

January - March 2018



## Number of services with three or more requests across all contact types

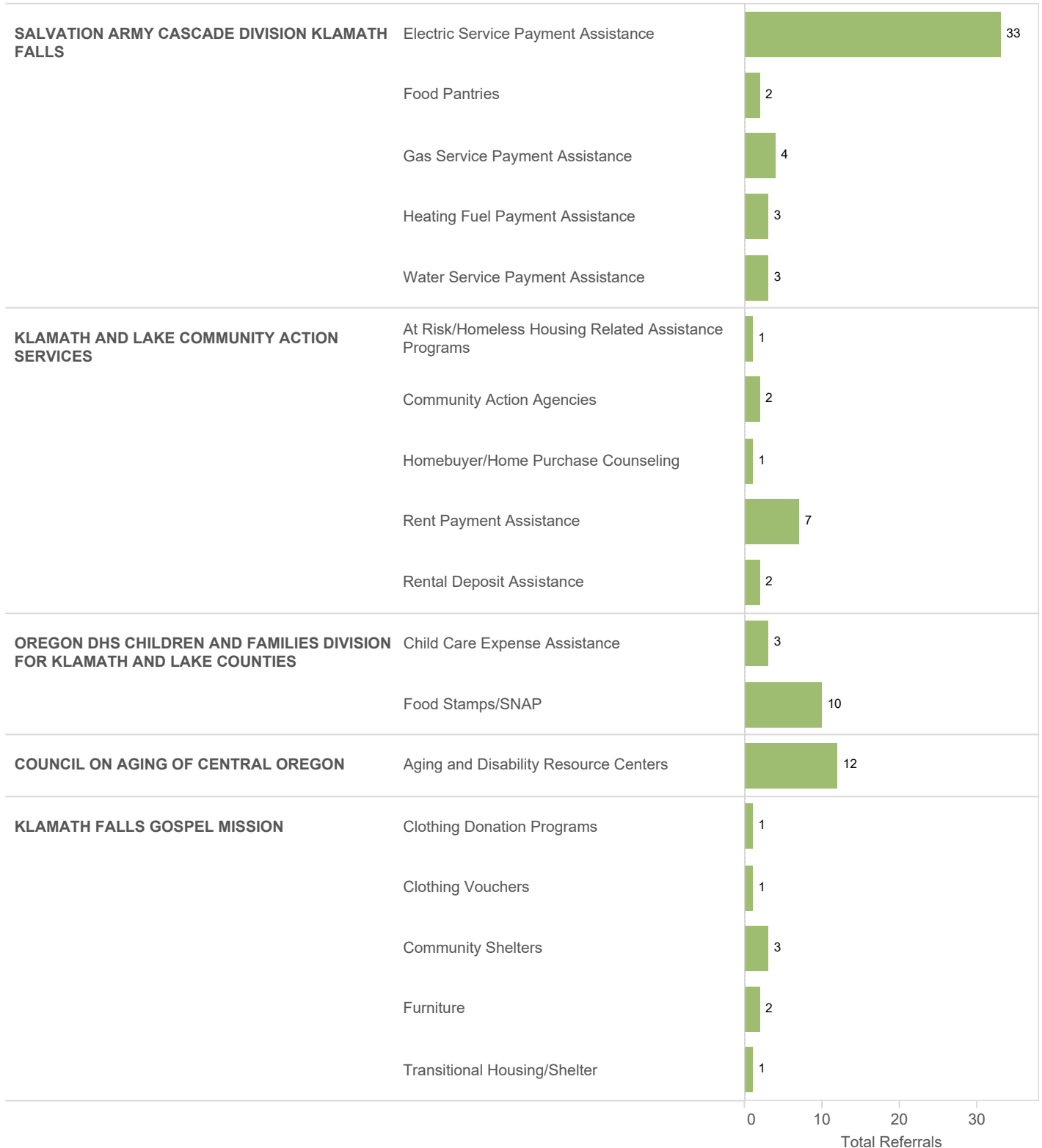


# KLAMATH AND LAKE COUNTIES

January - March 2018



## Top 5 agencies referred to across all contact types



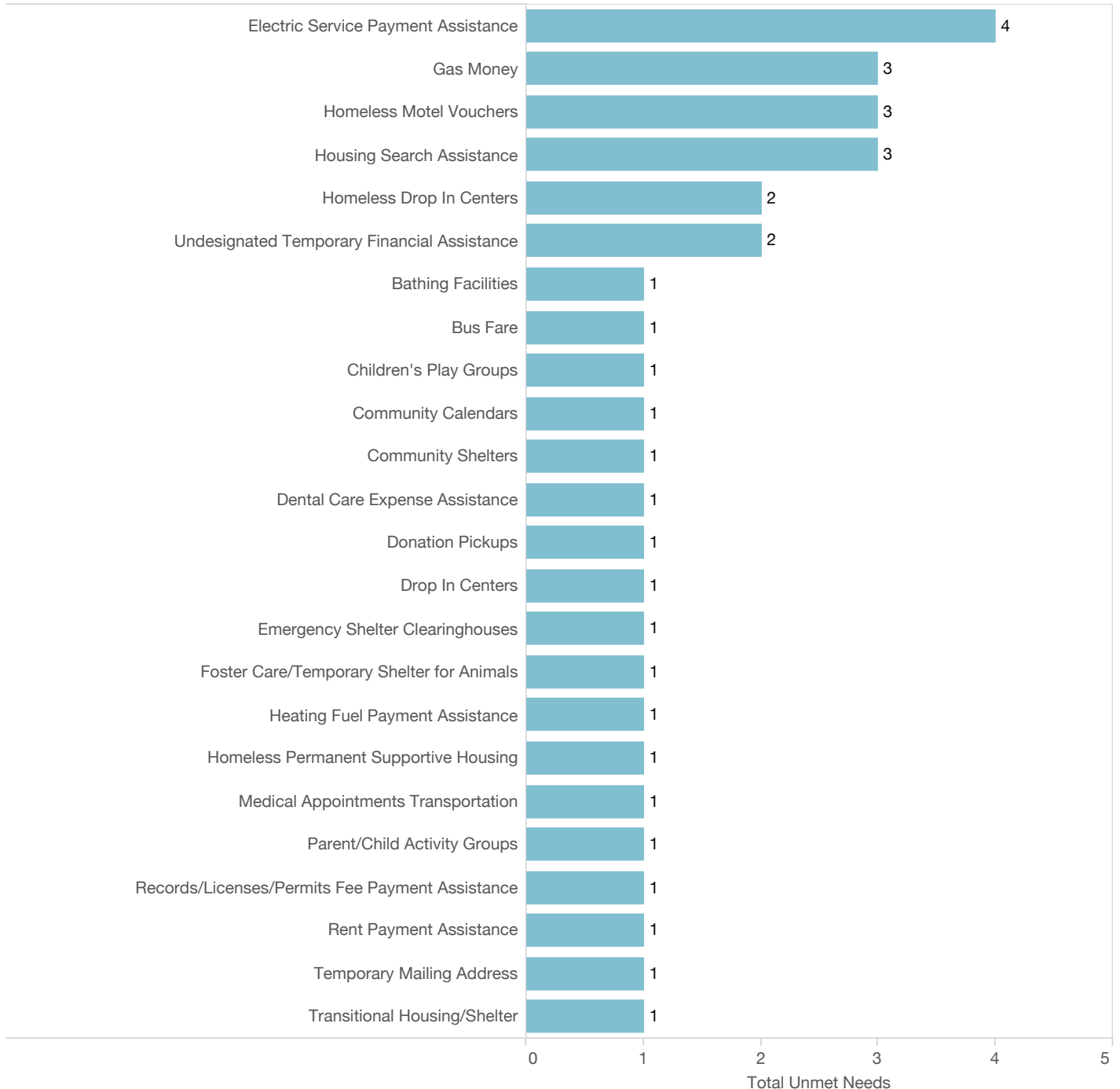
# KLAMATH AND LAKE COUNTIES

January - March 2018



There were 35 instances where there wasn't an appropriate referral for the contact's requested need. Housing requests represent the largest number of unmet community needs. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

## What are potential service gaps?



# KLAMATH AND LAKE COUNTIES

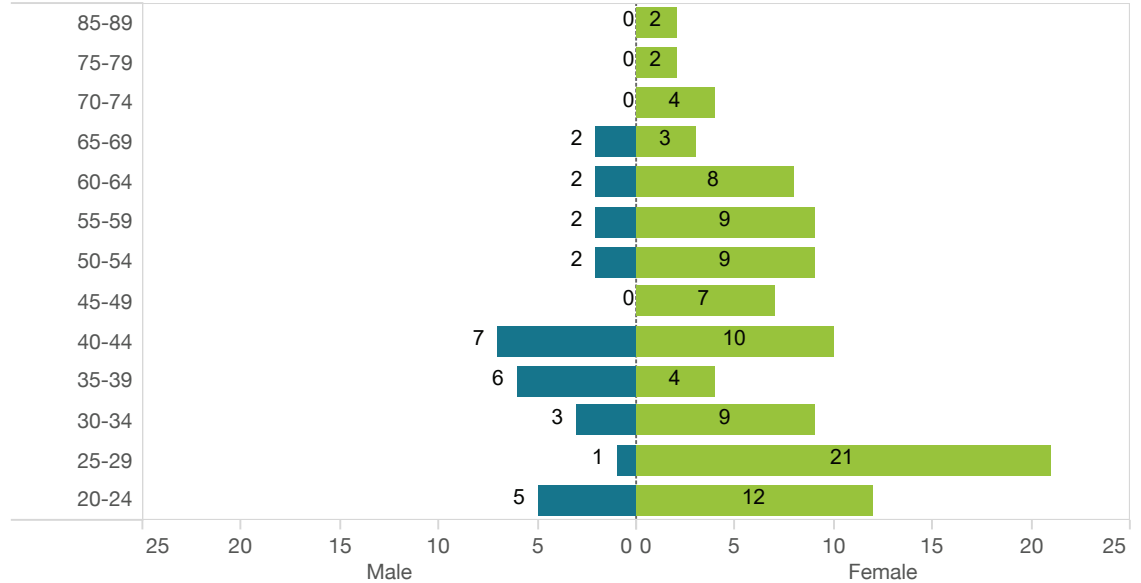
January - March 2018



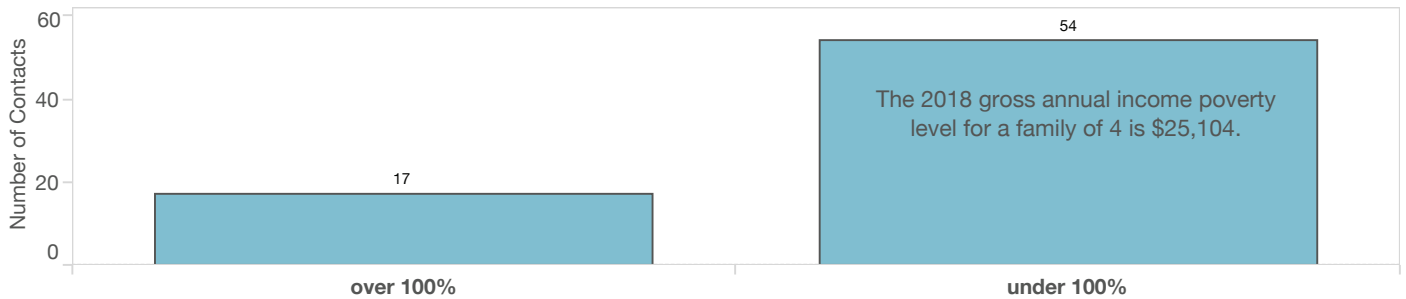
## Age

85-89	1.54%
75-79	1.54%
70-74	3.08%
65-69	3.85%
60-64	7.69%
55-59	8.46%
50-54	8.46%
45-49	5.38%
40-44	13.08%
35-39	7.69%
30-34	9.23%
25-29	16.92%
20-24	13.08%

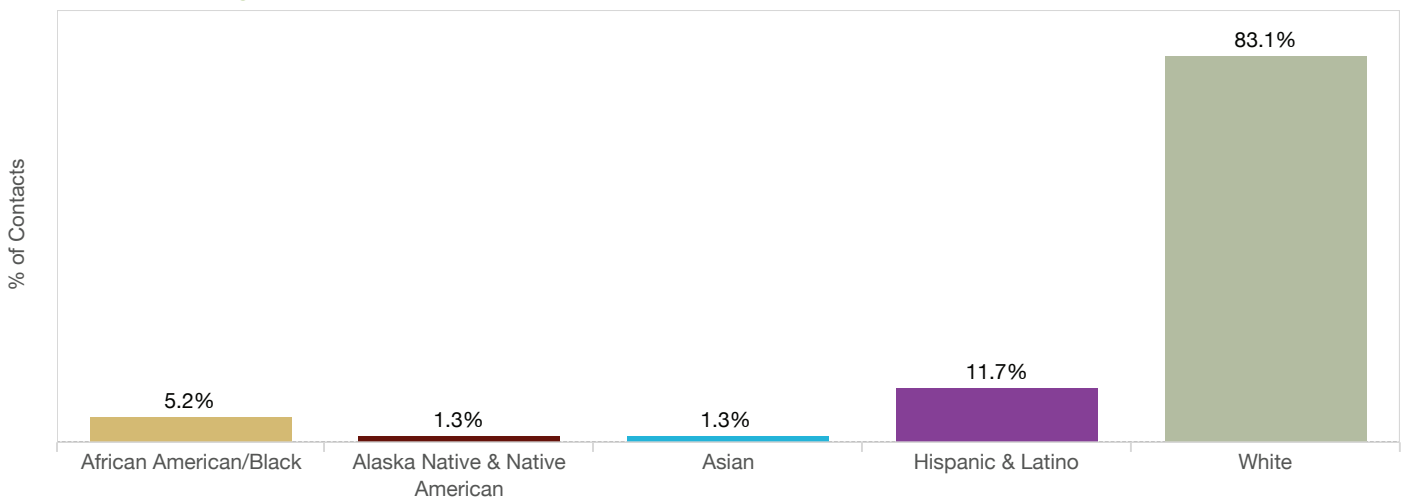
## Age and gender



## Income as a percentage of the poverty level



## Race and ethnicity

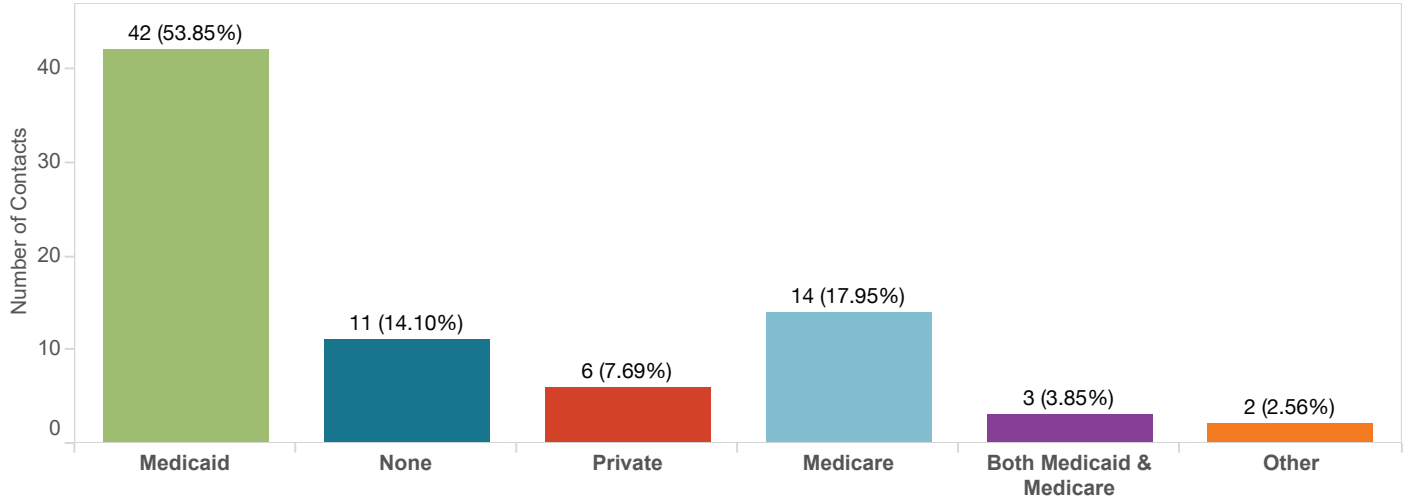


# KLAMATH AND LAKE COUNTIES

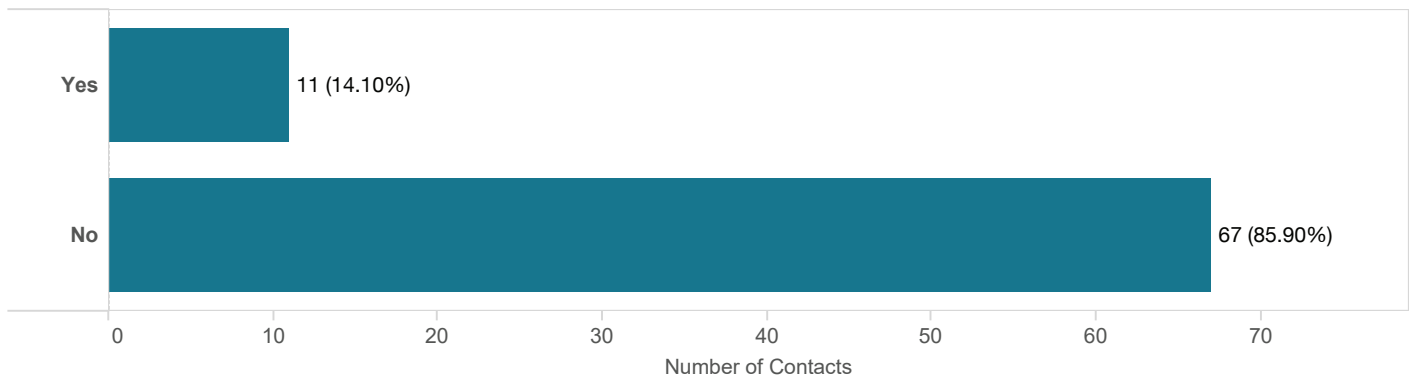
January - March 2018



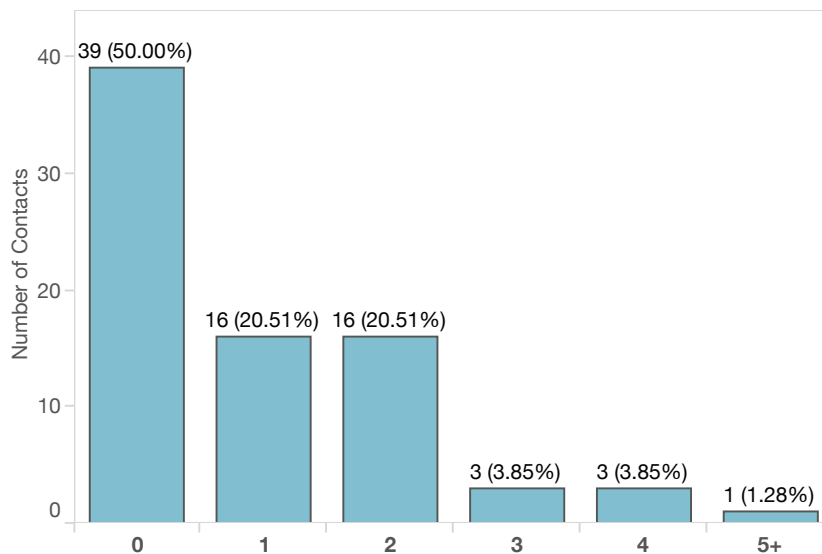
## Health insurance status



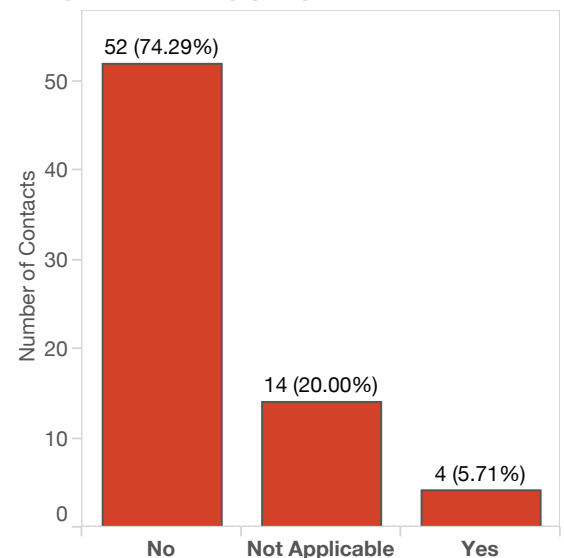
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



# KLAMATH AND LAKE COUNTIES

January - March 2018



How do calls, emails, texts, and web searches vary across 211info's service area?

