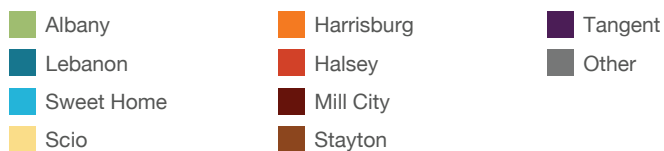
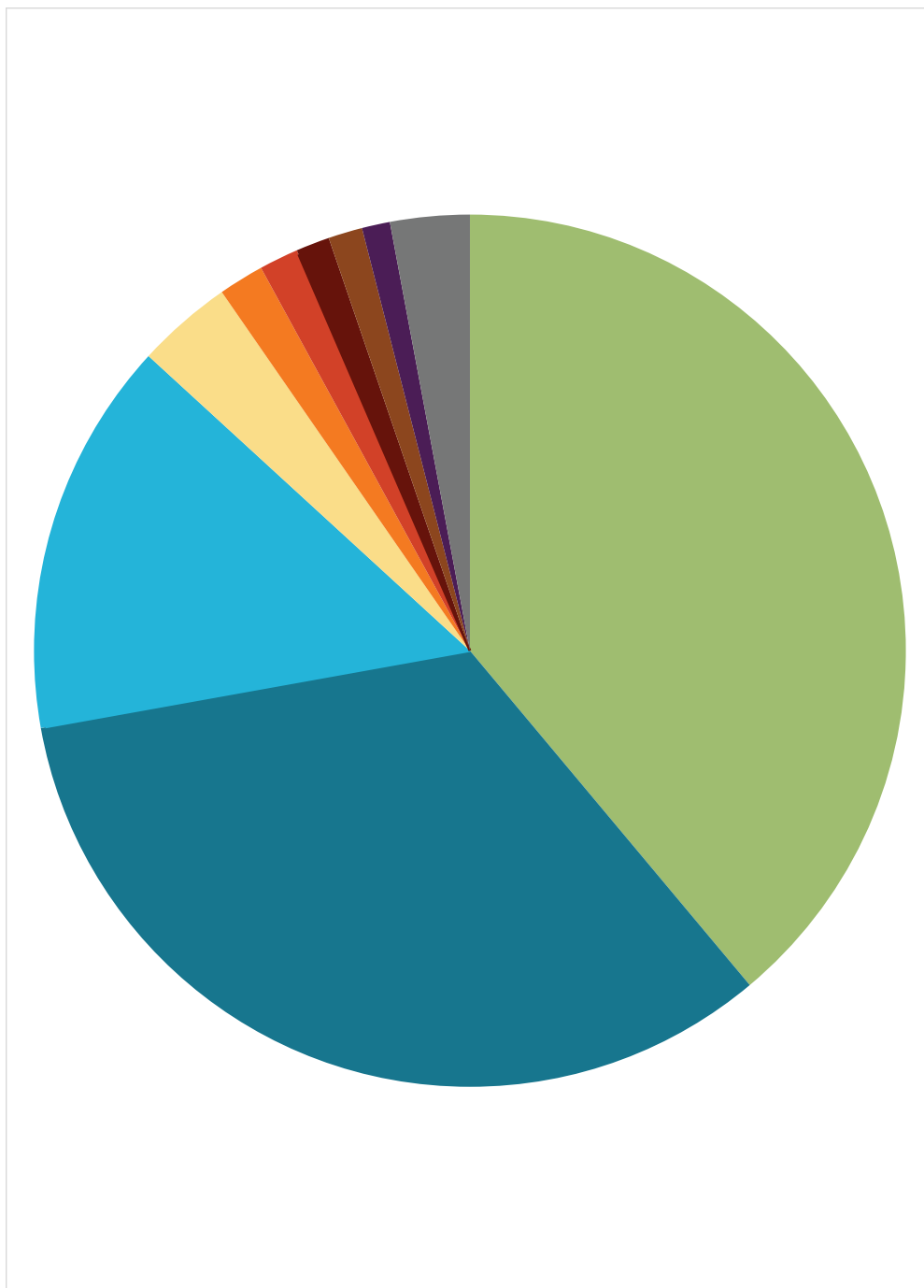


LINN COUNTY

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Percent of contacts by city



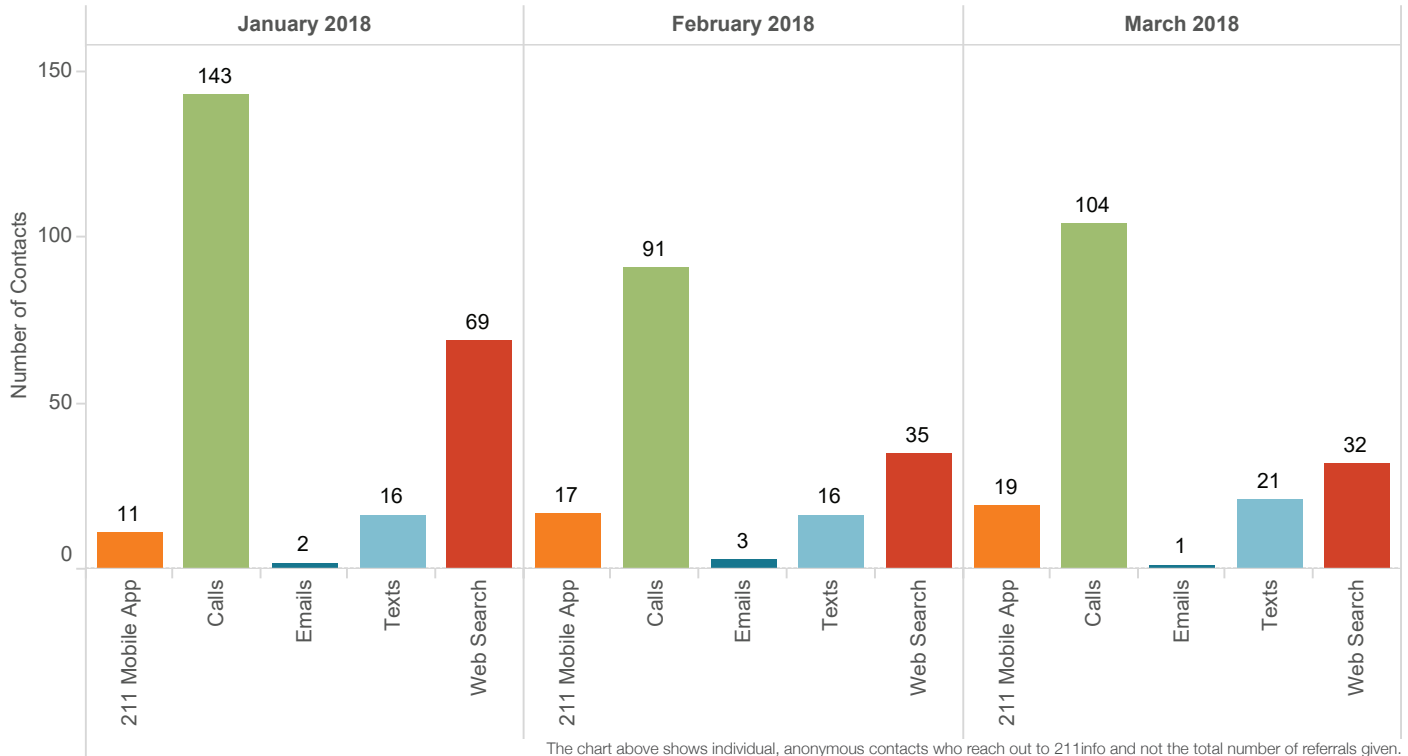
Albany	186 (39%)
Lebanon	159 (33%)
Sweet Home	70 (15%)
Scio	17 (4%)
Harrisburg	8 (2%)
Halsey	7 (1%)
Mill City	6 (1%)
Stayton	6 (1%)
Tangent	5 (1%)
Other	14 (3%)

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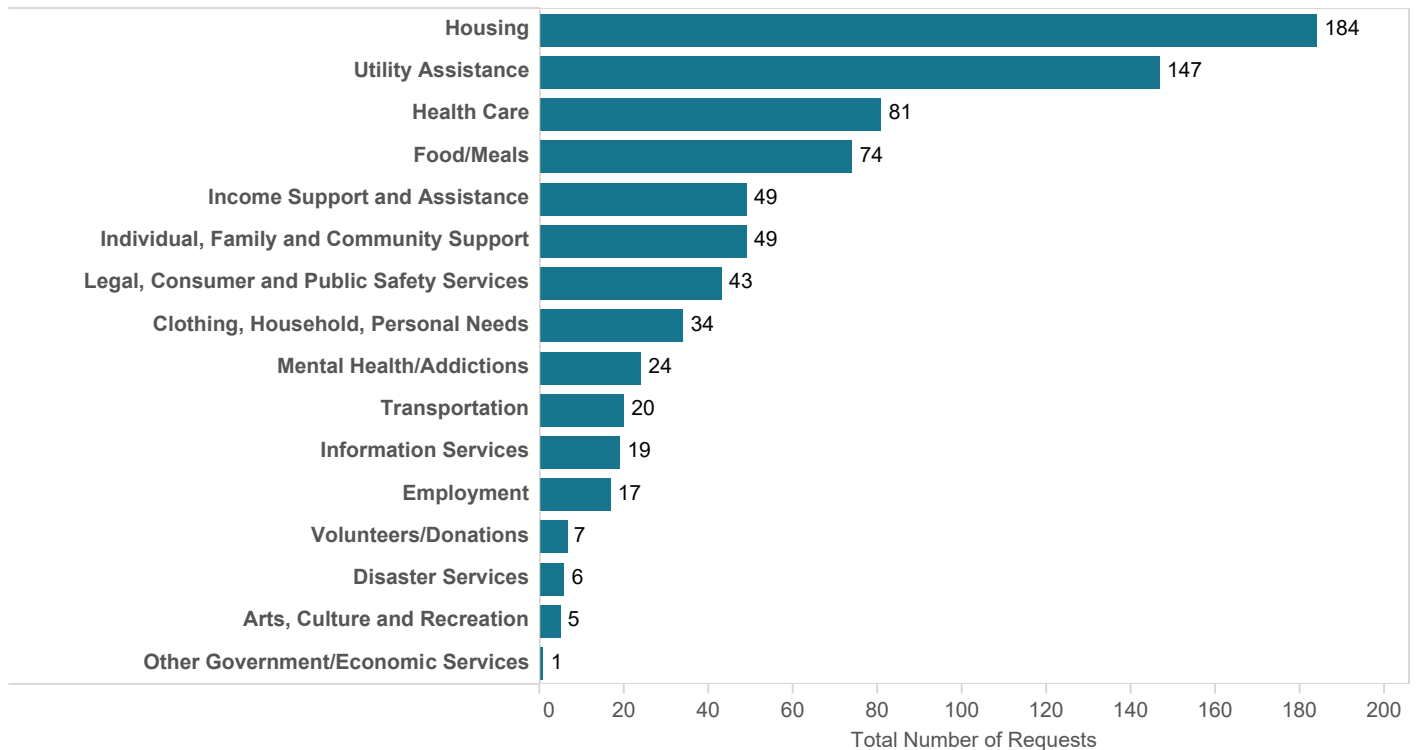
January - March 2018



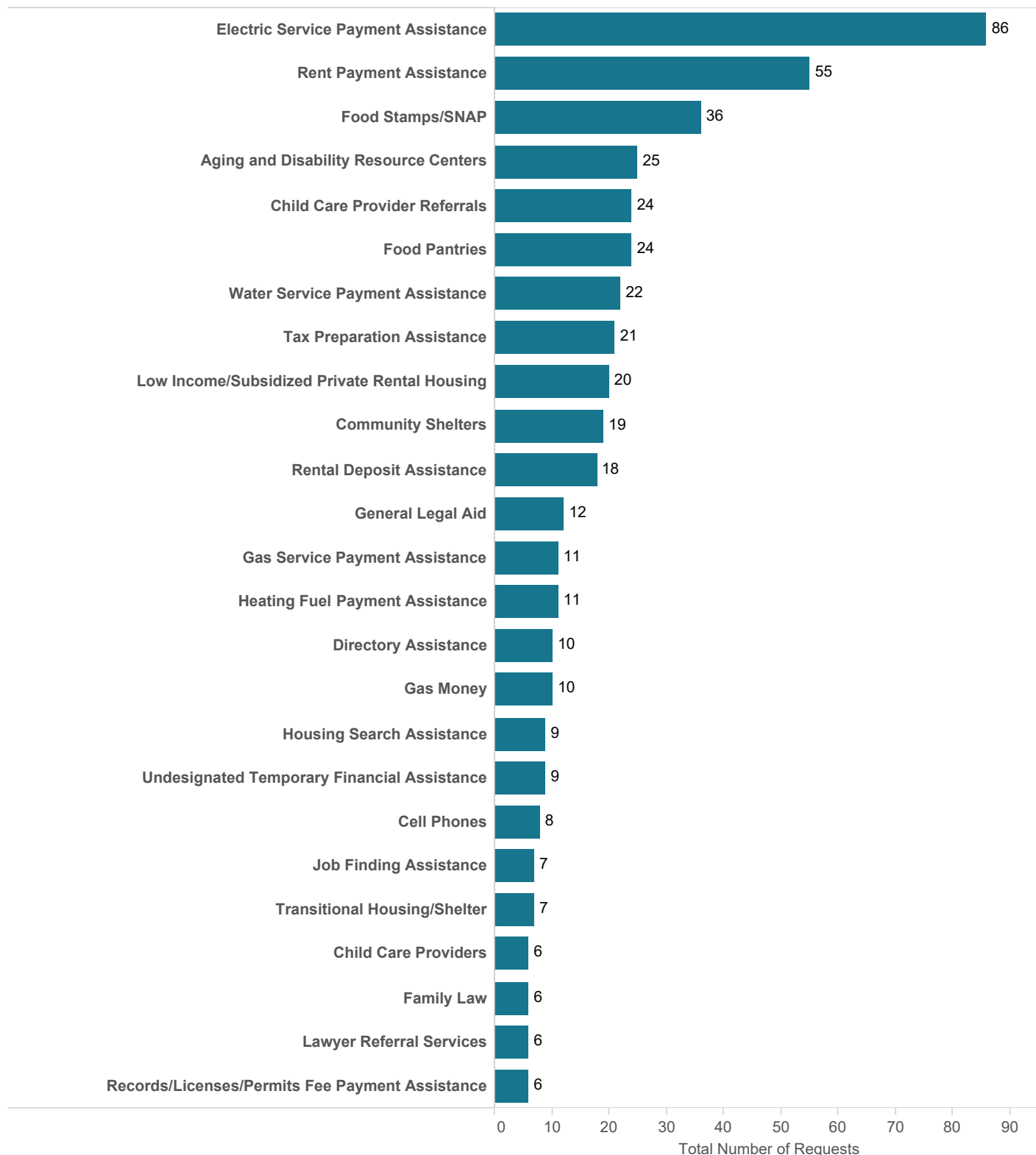
Number of contacts, grouped by month and contact type



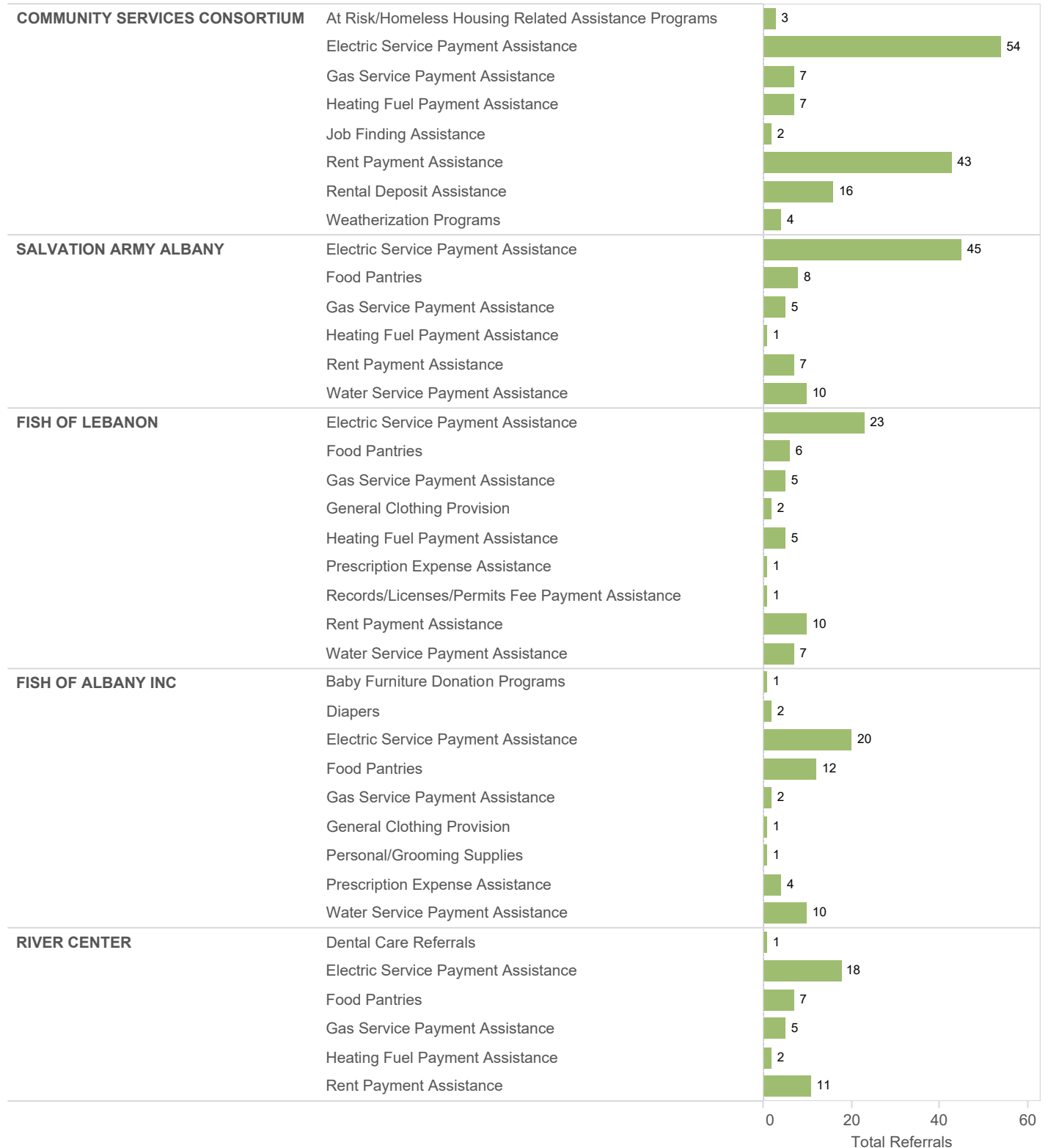
Number of services requested across all contact types, grouped by problem need



Top 25 service requests across all contact types

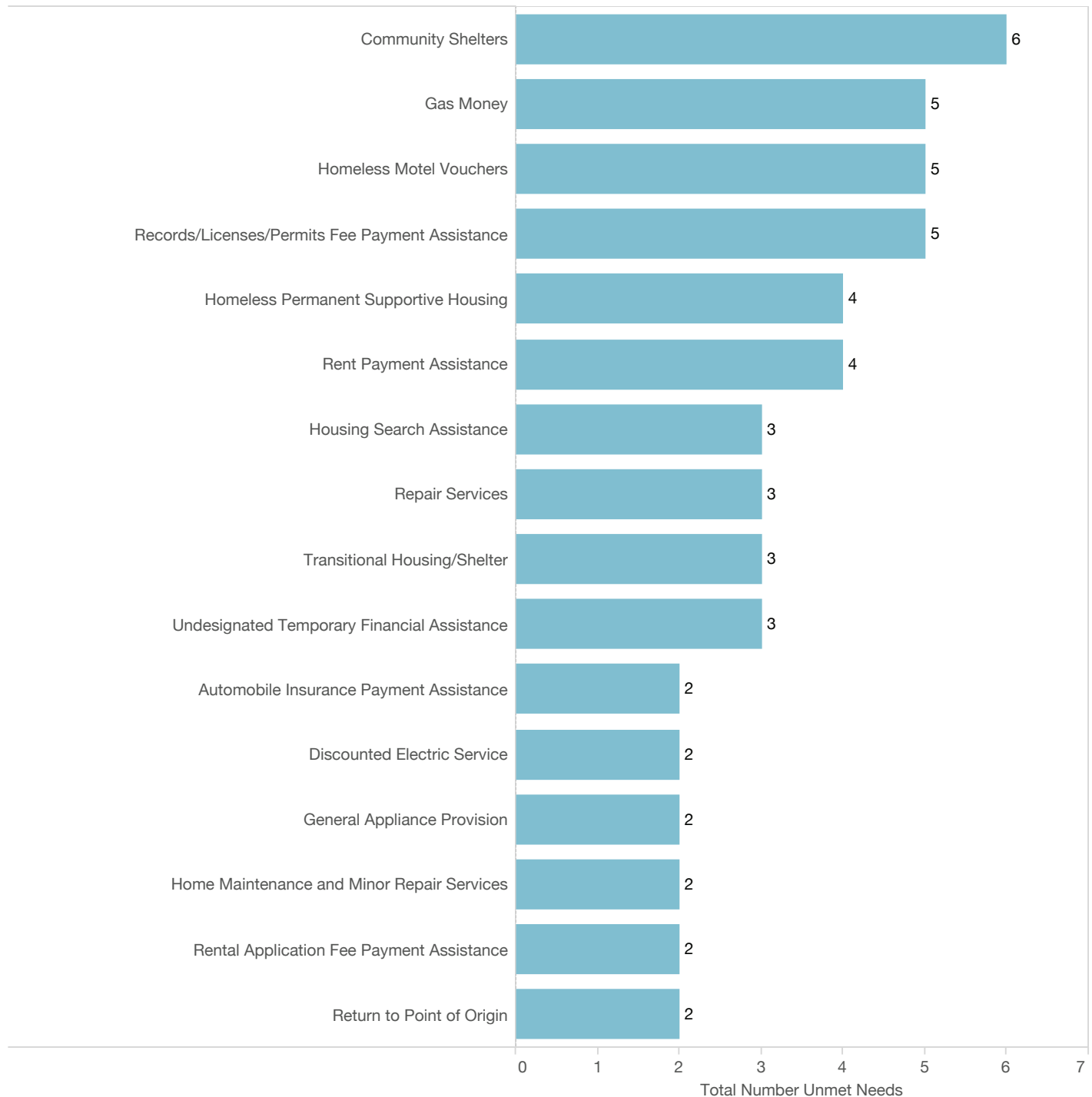


Top 5 agencies referred to across all contact types



There were 92 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

What are potential service gaps?



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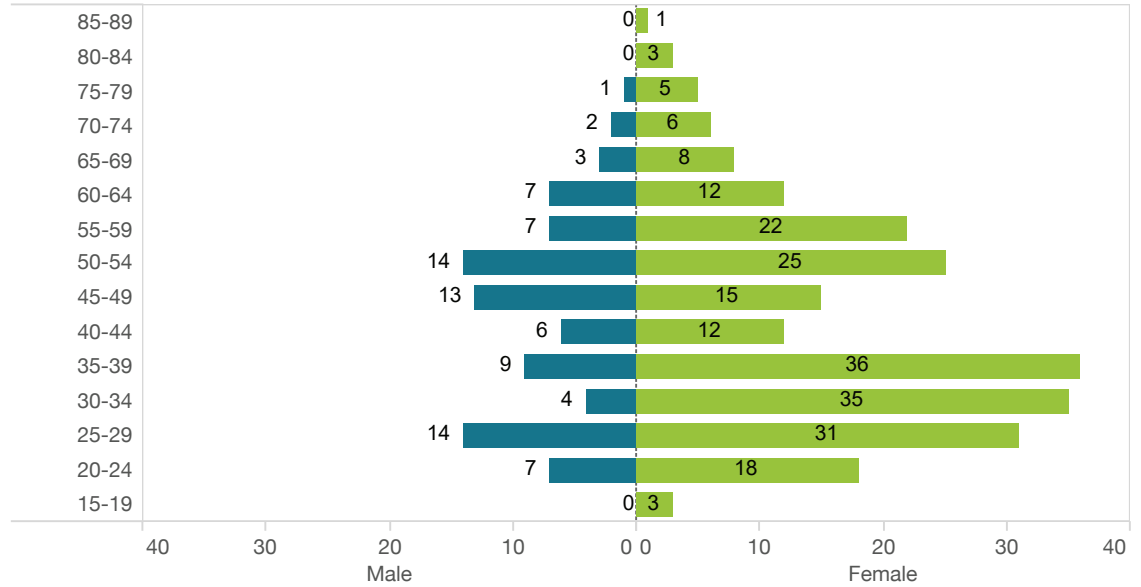
January - March 2018



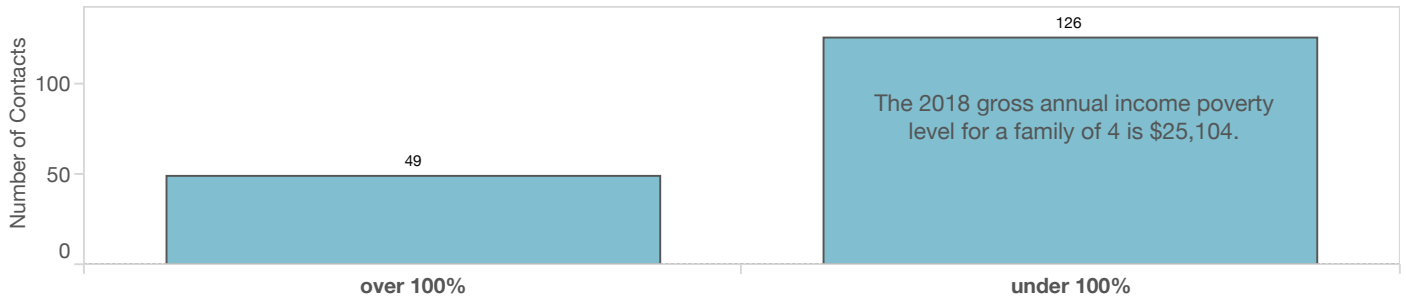
Age

85-89	0.31%
80-84	1.23%
75-79	1.85%
70-74	2.46%
65-69	3.69%
60-64	6.15%
55-59	9.23%
50-54	12.92%
45-49	8.62%
40-44	5.54%
35-39	13.85%
30-34	12.00%
25-29	13.85%
20-24	7.69%
15-19	0.92%

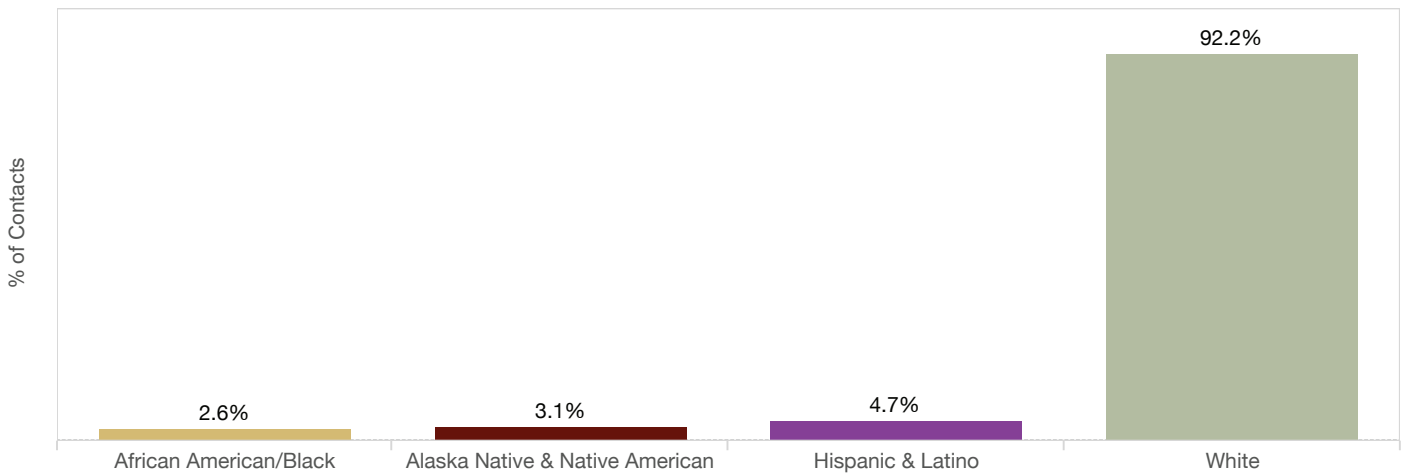
Age and gender



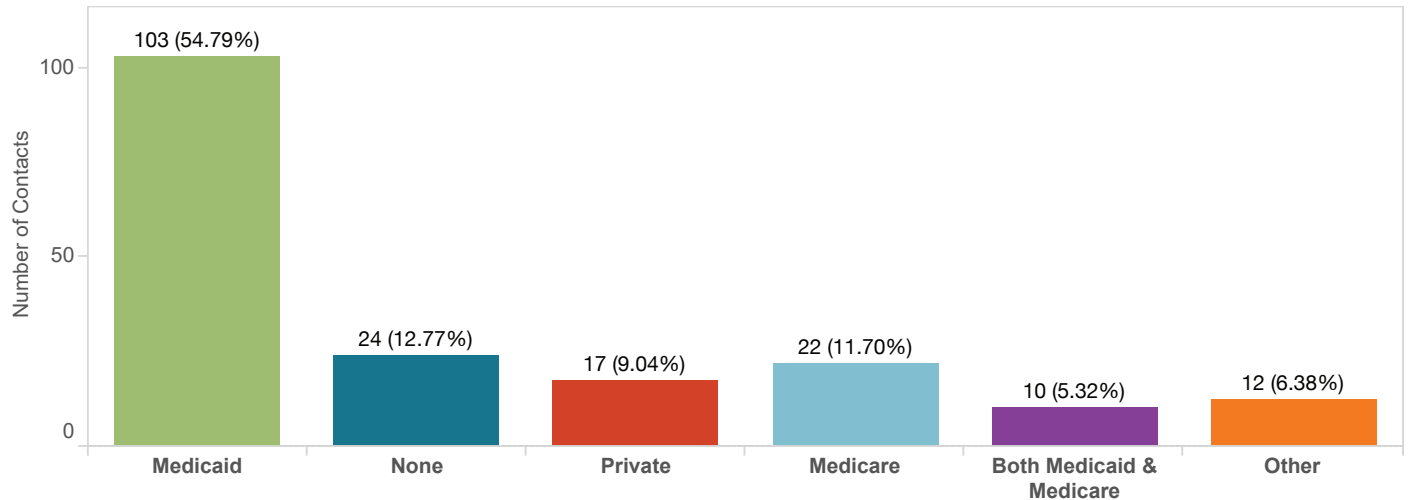
Income as a percentage of the poverty level



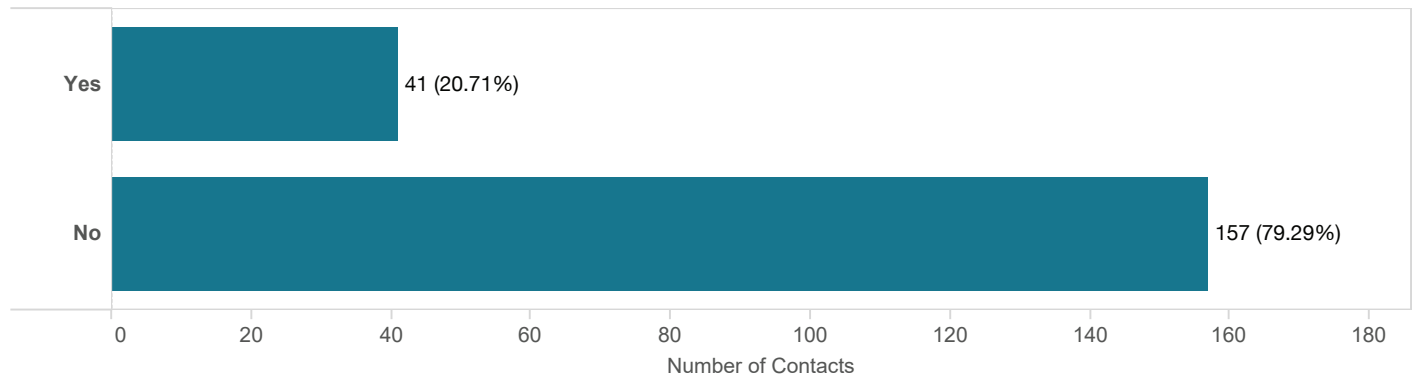
Race and ethnicity



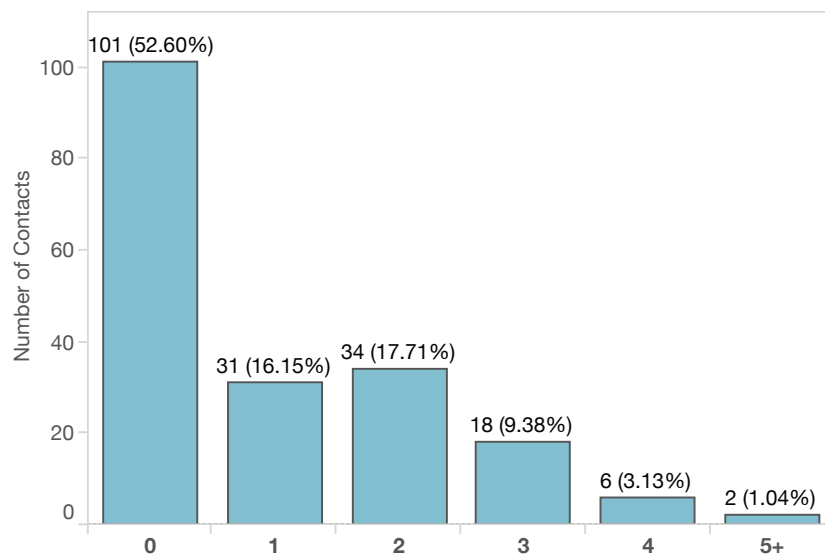
Health insurance status



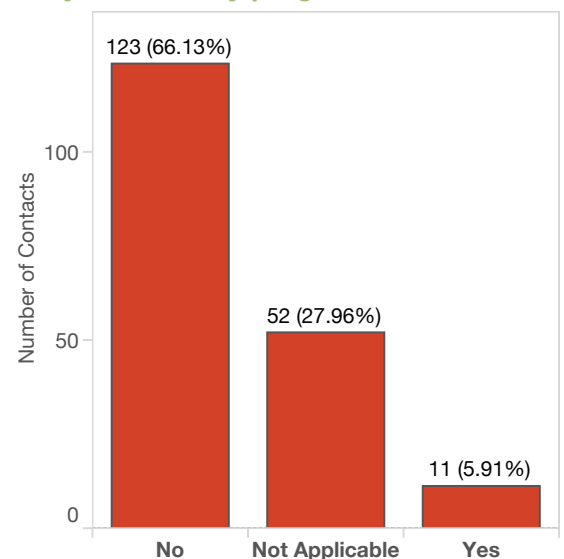
Are you currently homeless?



Number of children in the household



Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

