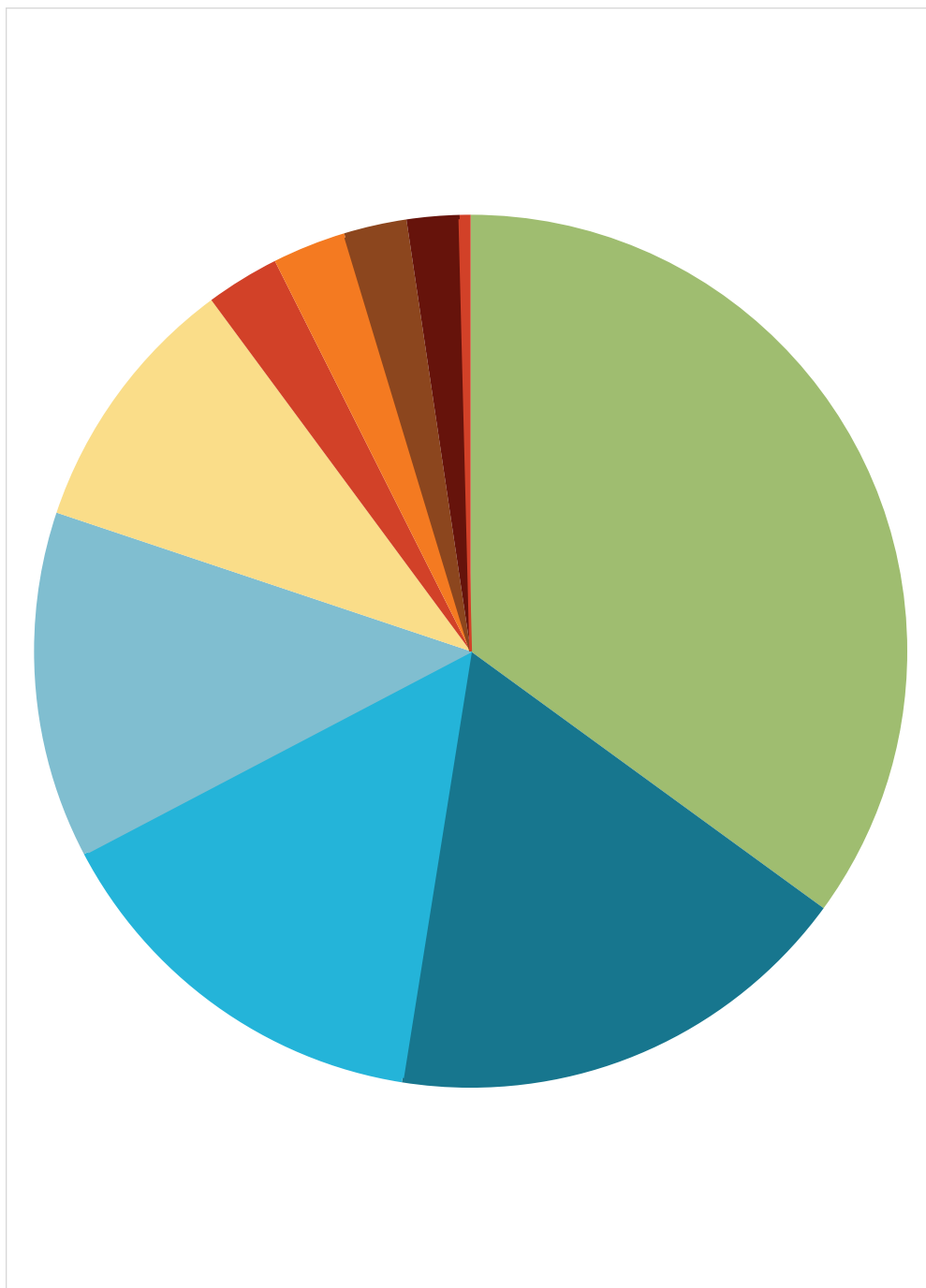


# POLK COUNTY

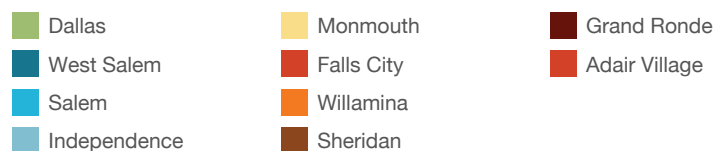
January - March 2018



## Percent of contacts by city



Dallas	90 (35%)
West Salem	45 (18%)
Salem	38 (15%)
Independence	33 (13%)
Monmouth	25 (10%)
Falls City	7 (3%)
Willamina	7 (3%)
Sheridan	6 (2%)
Grand Ronde	5 (2%)
Adair Village	1 (0%)

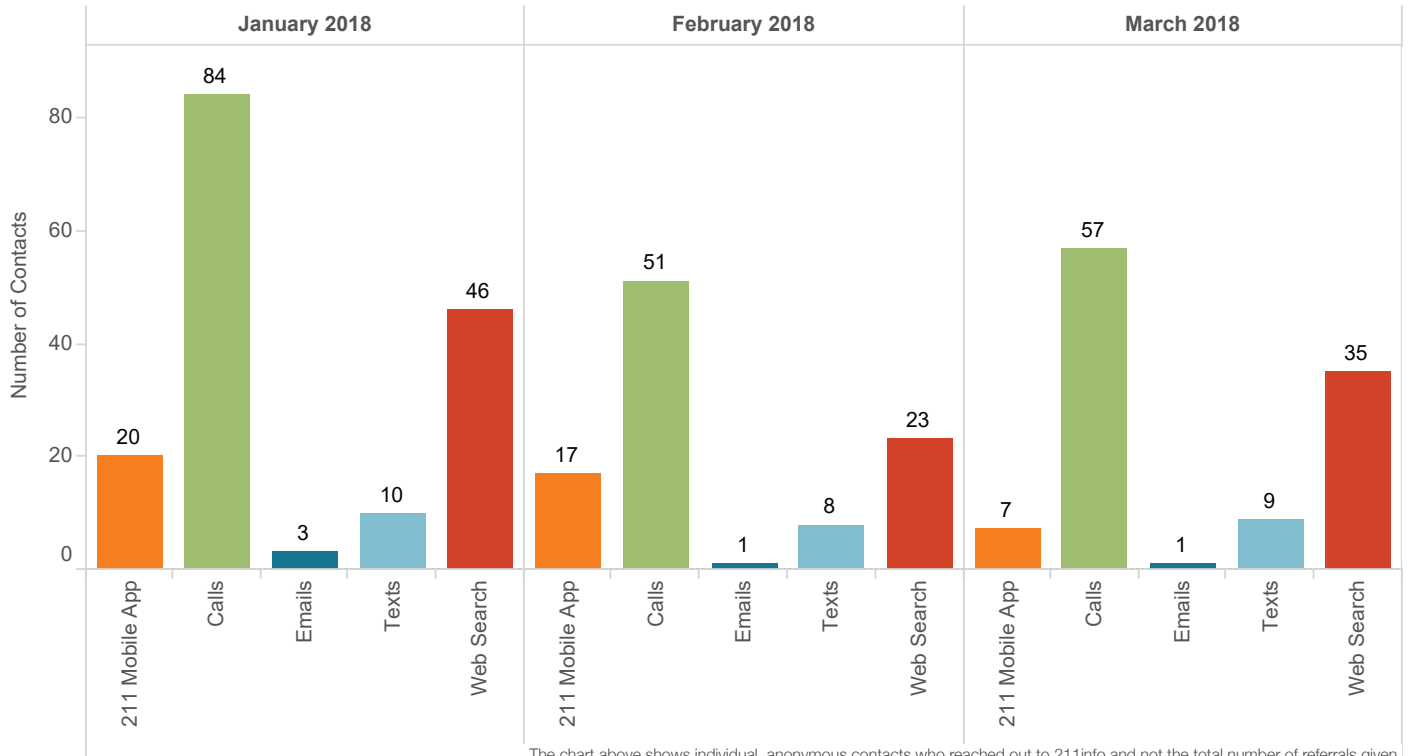


# POLK COUNTY

January - March 2018

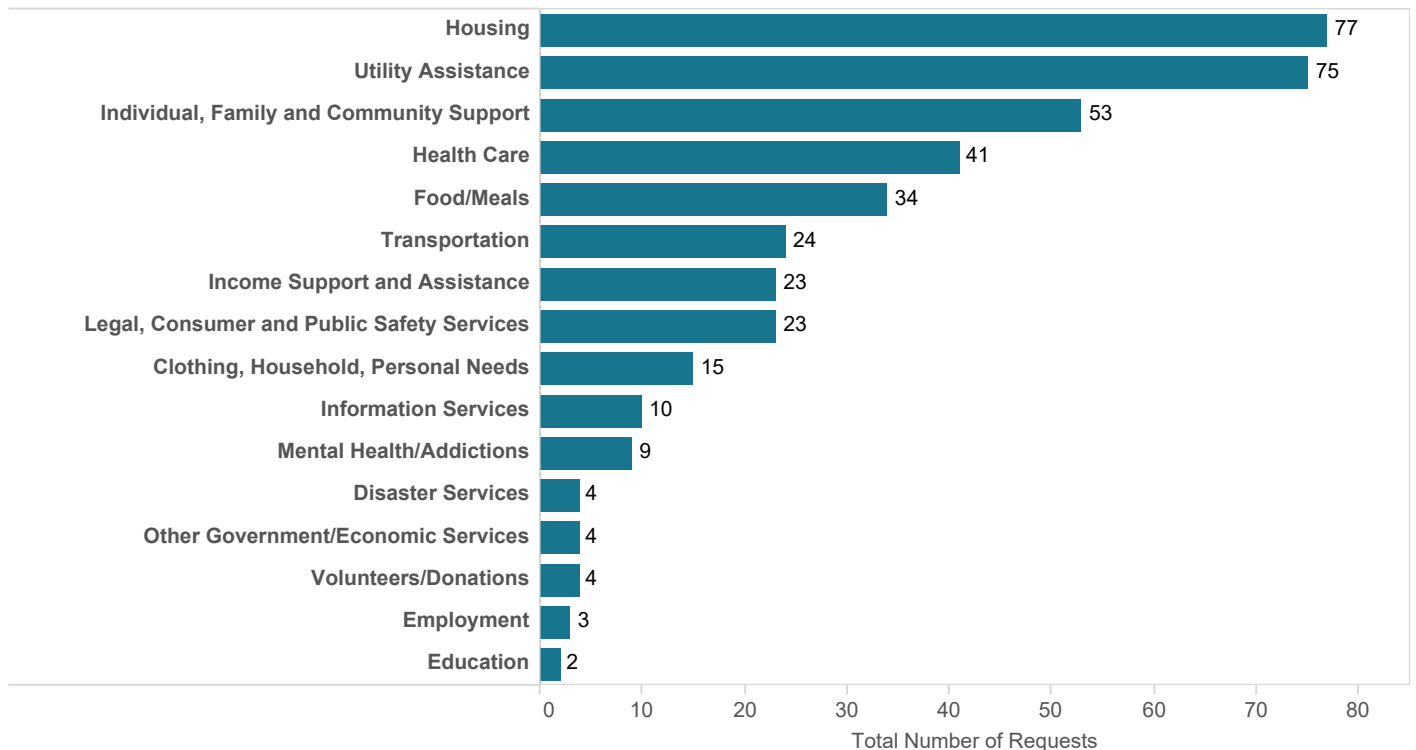


## Number of contacts, grouped by month and contact type

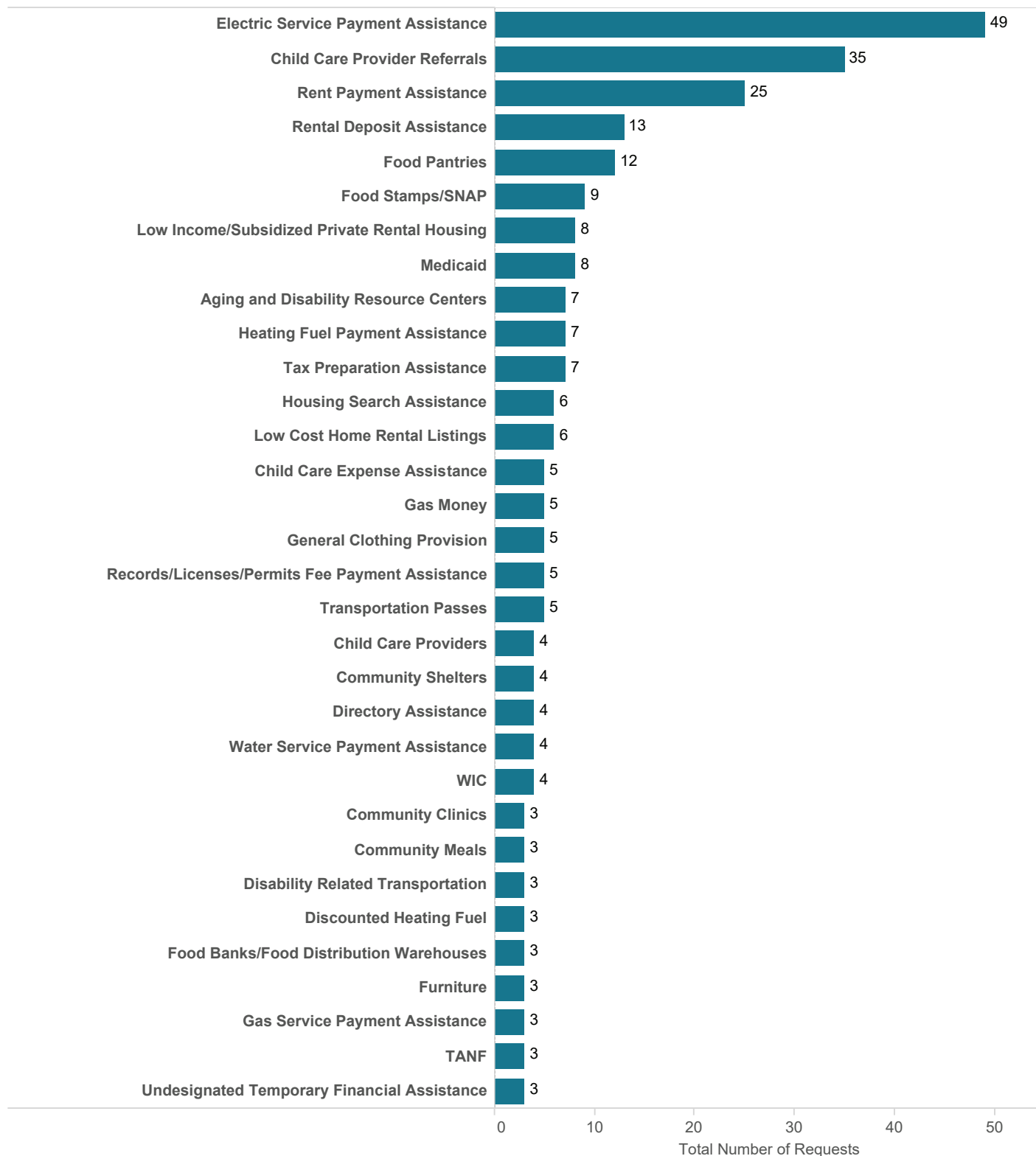


The chart above shows individual, anonymous contacts who reached out to 211info and not the total number of referrals given.

## Number of services requested across all contact types, grouped by problem need



## Number of services with three or more requests across all contact types

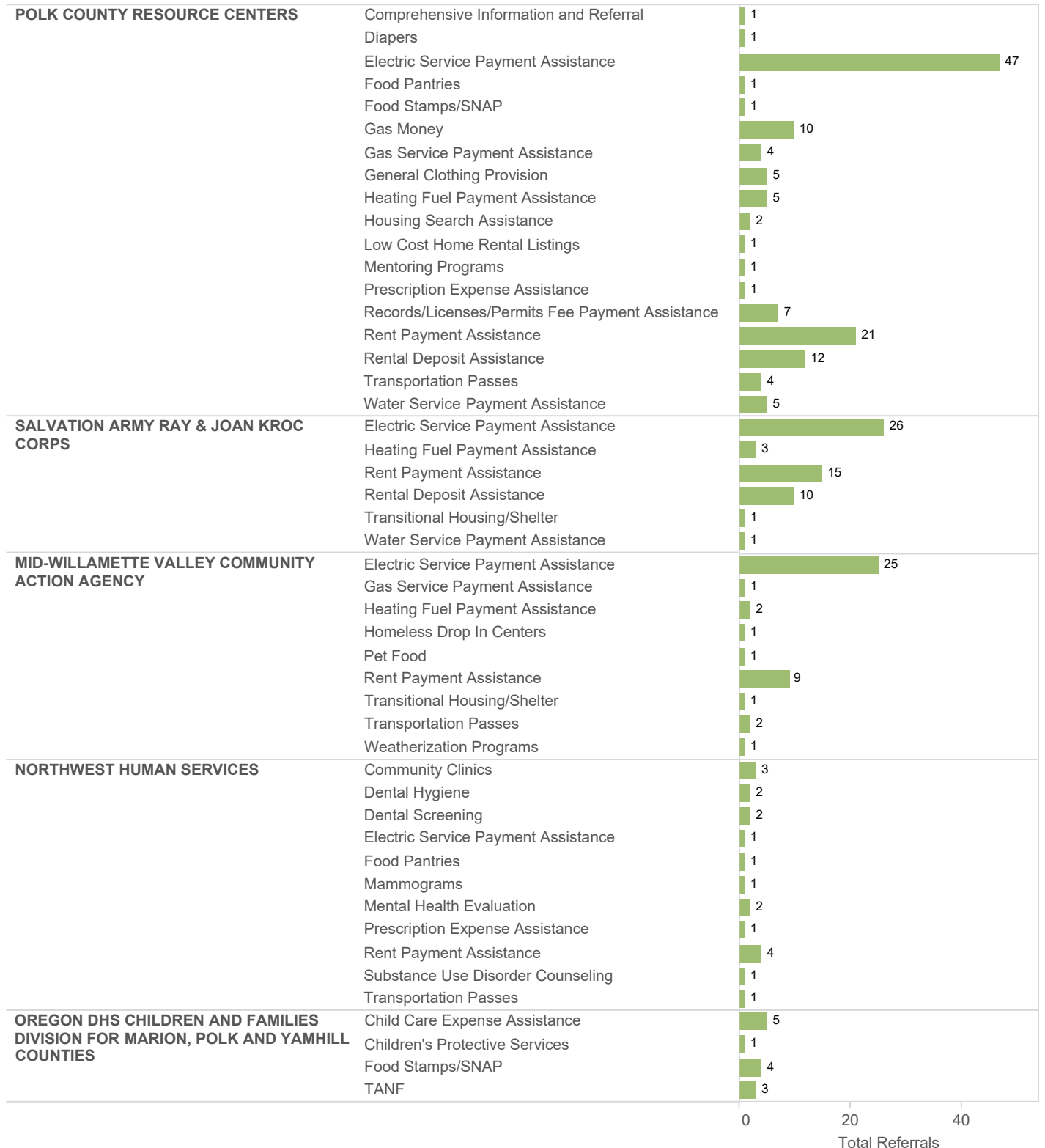


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## Top 5 agencies referred to across all contact types



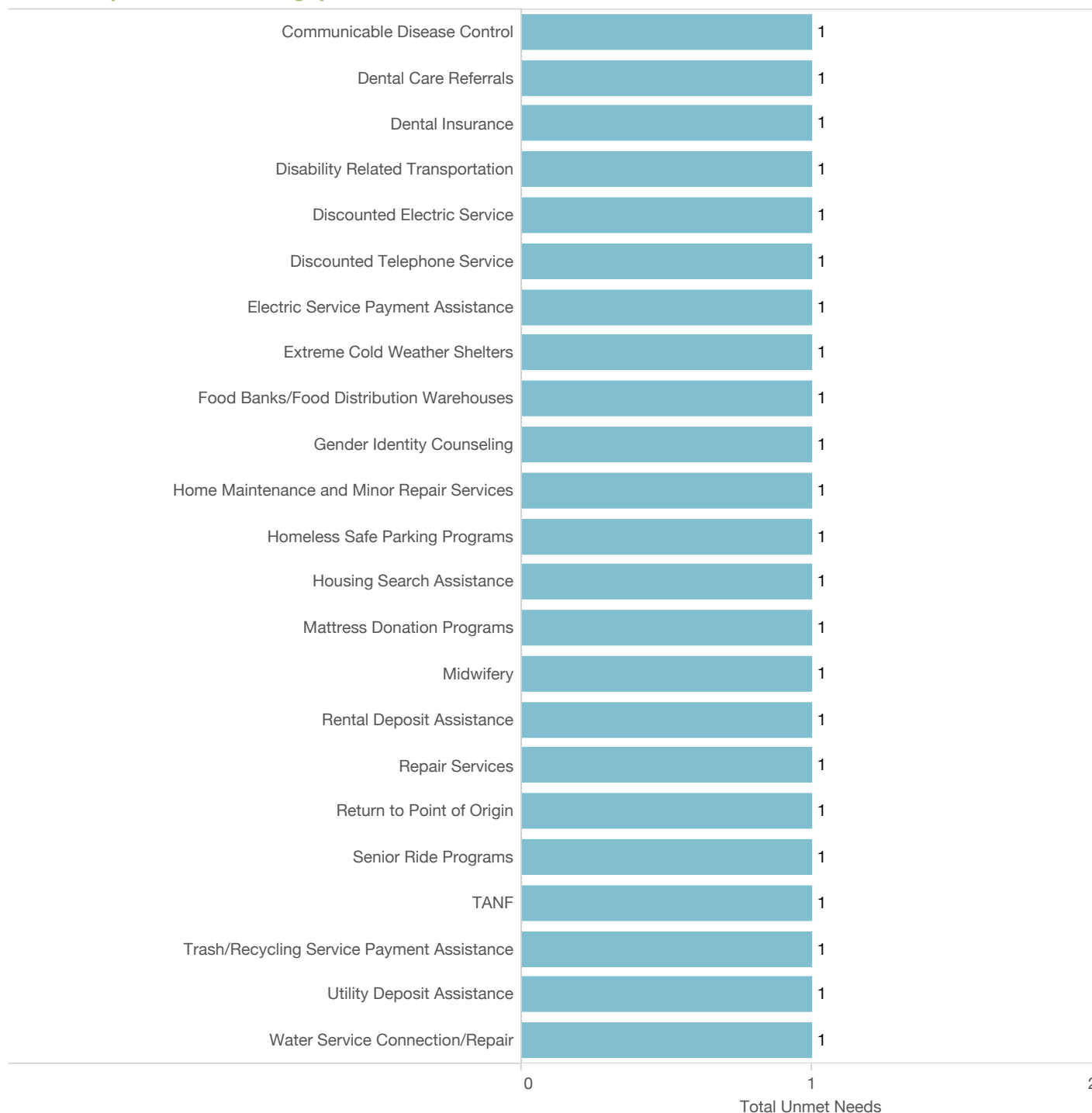
# POLK COUNTY

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There were 23 instances where there wasn't an appropriate referral for the contact's requested need. A referral may not be available for various reasons. In some cases, agencies are at capacity for a program; community need often outweighs the help available; and some services simply don't exist in a community.

## What are potential service gaps?



# POLK COUNTY

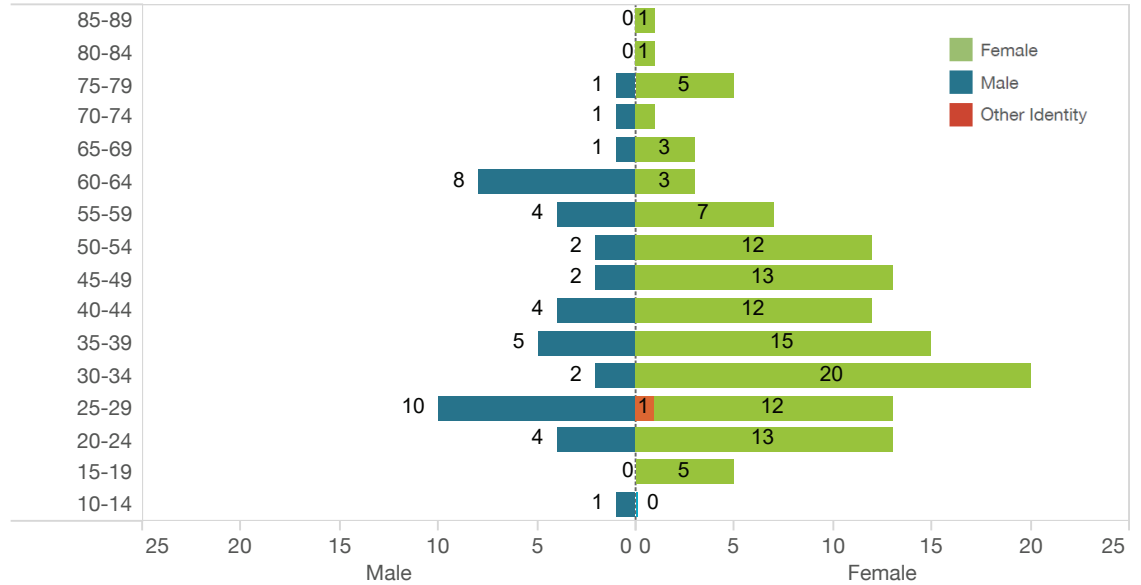
January - March 2018



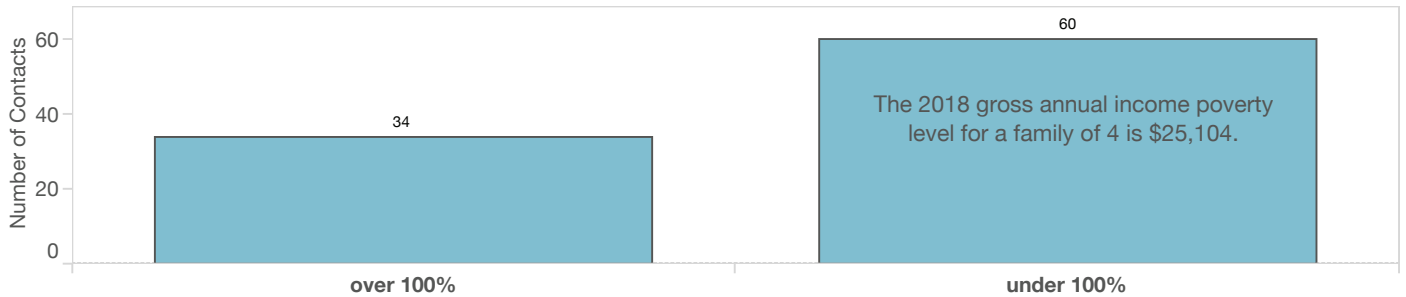
## Age

85-89	0.64%
80-84	0.64%
75-79	3.85%
70-74	1.28%
65-69	2.56%
60-64	6.41%
55-59	7.05%
50-54	7.69%
45-49	6.41%
40-44	10.26%
35-39	12.18%
30-34	13.46%
25-29	14.10%
20-24	10.90%
15-19	1.92%
10-14	0.64%

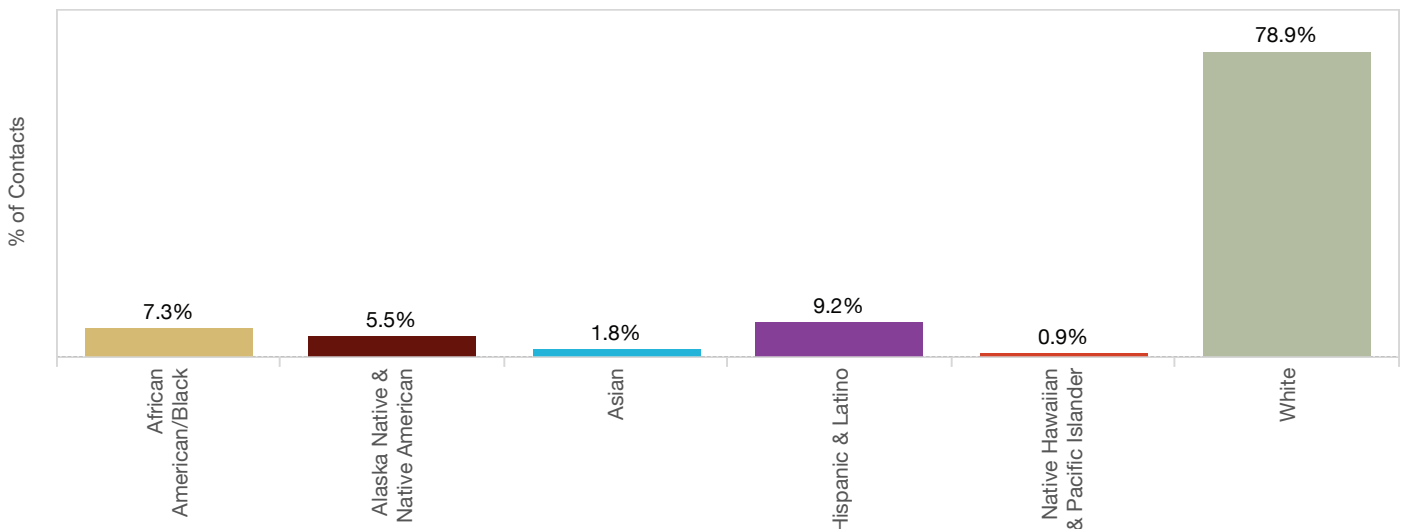
## Age and gender



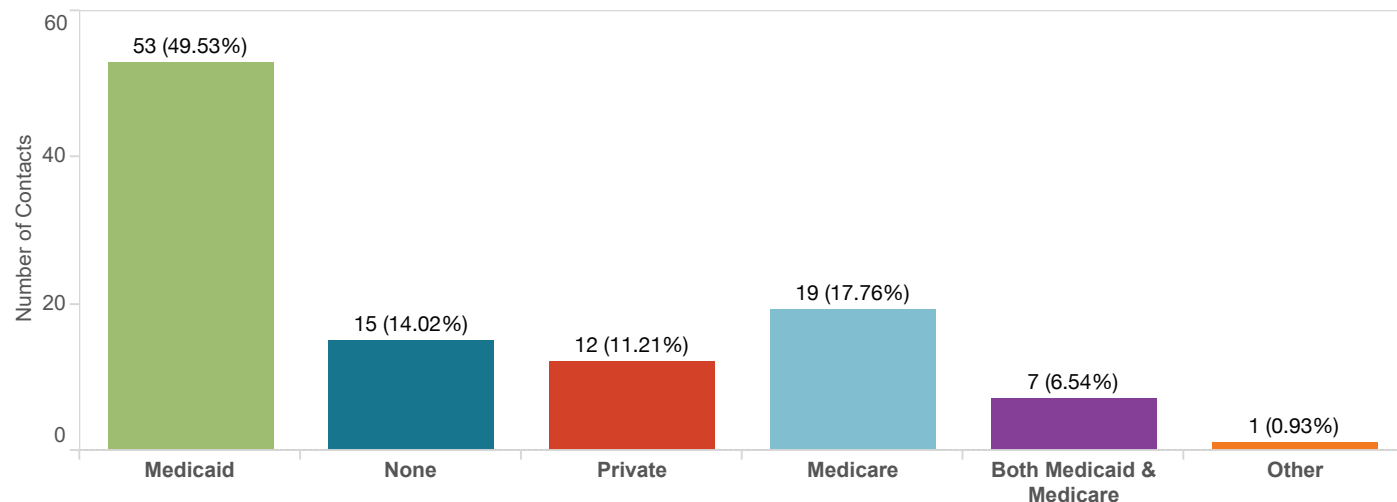
## Income as a percentage of the poverty level



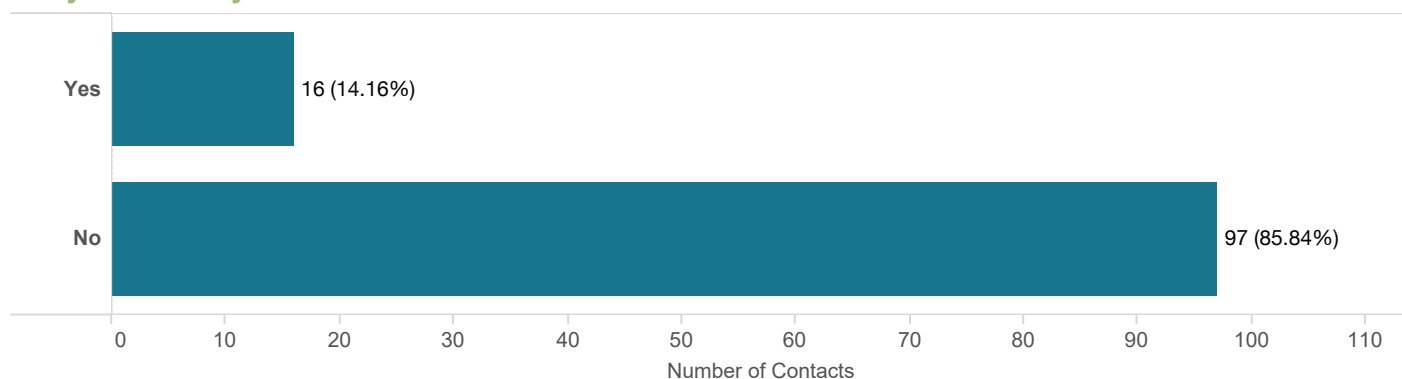
## Race and ethnicity



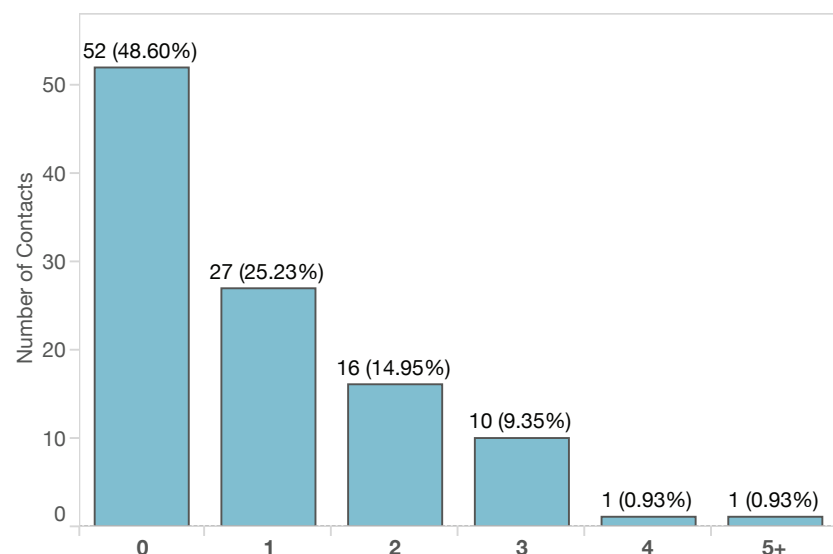
## Health insurance status



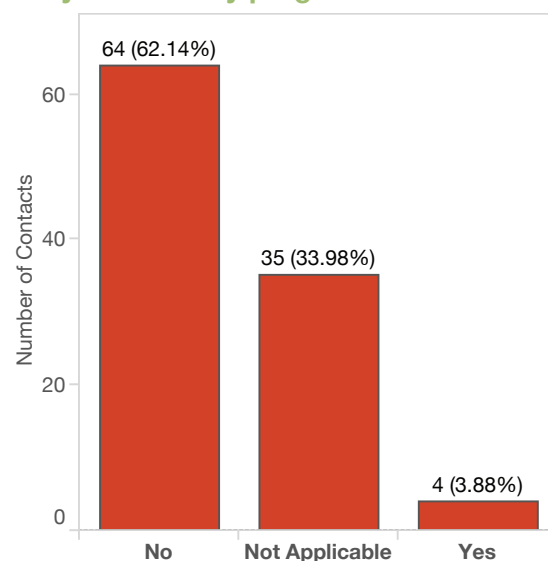
## Are you currently homeless?



## Number of children in the household



## Are you currently pregnant?



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How do calls, emails, texts, and web searches vary across 211info's service area?

