



City Park Challenge Course 2017 Policies

All participants will be required to read the LOOP NOLA Challenge Course Participant Orientation, sign an Enrollment Agreement form and participate in an onsite safety orientation prior to starting any activities. LOOP NOLA reserves the right to disallow any participant from the Challenge Course if he/she is not cooperating with LOOP NOLA staff, generally being unsafe for any reason, or for any other reason that may put the participant, other members of his/her group, or LOOP NOLA staff in a hazardous or potentially dangerous situation.

Payment

Payments must be made by check or credit card two weeks prior to your program date to reserve your groups participation. LOOP NOLA will send out an invoice as soon as groups confirm their program date.

Cancellations

All cancellations must be done at least 48 hours prior to the program start time. Groups that cancel 48 hours prior to the program start date will receive full refund credit that can be used for LOOP NOLA programming at a future date. If groups do not use the full refund credit prior to six months of their program date, their fee will become tax deductible and support LOOP NOLA's mission.

Groups who give less than the required notice, groups who do not show up or groups who cancel on the day of the program will receive no refund and their fee will become tax deductible to support LOOP NOLA's mission.

Minimum Participants

LOOP NOLA requires a minimum of 5 (five) people in order to schedule and hold a program day. We ask that you provide us with an accurate count of participants at least two weeks in advance as we do not offer refunds for overpayment or no-shows. The final number we are provided with two weeks prior to your event is the number of participants that you are responsible to pay for. This also helps LOOP NOLA staff your program appropriately.

Inclement Weather

Before your event: If inclement weather is forecasted for your program date, you may reschedule your program up to two days prior.

Day of the Program: In case of inclement weather on your program day, LOOP NOLA staff will make a decision on how or if to continue your program. LOOP NOLA staff will contact the group leader not later than one hour prior to the program start time to notify your group of a decision. We do not offer refunds to groups the encounter inclement weather the day of their program, but we will make every effort to reschedule and complete the program in its entirety.

Alcohol, Drug and Firearms

The use of tobacco or alcohol in any form, alcohol, or illegal drugs is prohibited on or near the City Park Challenge Course. Possession of illegal substances or unauthorized and potentially toxic substances is also prohibited. Challenge Course participants or chaperones that are inebriated, intoxicated, or otherwise under the influence of mind-altering or polluting substances will be required to leave the Challenge Course immediately and will be subject to discipline.

No guns or other lethal weapons will be allowed on or near the Challenge Course. Parents/Chaperones required to carry firearms as a function of their job will lock firearms in their vehicle before entering the Challenge Course.

Please contact Heather West, LOOP NOLA Program Director at 504.655.2770 or hwest@loopnola.org with any questions.