

COMCAST BUSINESS VOICEEDGE™ is our managed, cloud-based, virtual PBX solution. VoiceEdge is an ideal alternative to traditional PBX or key systems and packed with calling features to increase the productivity of your business. With VoiceEdge, management of communications services across multiple locations is simple. Adding or moving users can be done quickly and easily. In addition you can scale your voice services as your business grows by purchasing the exact number and types of seats you need today, and easily add users in the future. VoiceEdge is:

COST EFFECTIVE: Avoid buying expensive hardware and hiring additional personnel to maintain your system. Unlimited local and domestic long distance calling make monthly costs predictable.

RELIABLE: Calls can be re-routed in the case of an outage or natural disaster to ensure business voice continuity.

SCALABLE: It's a simple and powerful communications solution that grows with you.

ACCESSIBLE: Seamless connectivity lets you manage voice communications from your desktop, laptop, tablet or smart phone.

CUSTOMIZABLE: Choose a package that's right for each user type, catering your communication system to each individual in your organization.

CURRENT: Comcast Business will keep your technology current with automatic upgrades as they become available.

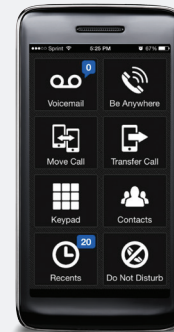
VOICEEDGE OFFERS

- Complete packages, including state-of-the-art Polycom Phones with high definition audio quality and video options
- A dedicated line for voice service so your voice traffic does not compete for bandwidth on your WAN
- Software and feature updates to all business locations over the network, with no on-site assistance needed
- Video calling (requires a video-enabled device)
- Professional voice recording service for greetings and other messages
- Easy service management via the web portal, mobile app, or telephony toolbar integrated with Microsoft Outlook, Internet Explorer or Firefox
- Instructor-led training sessions, instant access to instructional videos, and onsite training options are available

OPTIMAL QUALITY

Comcast has the largest private VoIP network in the nation, and is the fourth largest voice provider in the US. The Comcast network is fully redundant to give you the reliability you need. To help ensure your satisfaction, Comcast provides:

- A comprehensive station review and network assessment that optimizes your network before your first call is placed
- Installation of quality, certified equipment known to deliver end-to-end results
- Proactive, real-time monitoring to continuously track quality and performance



The **Business VoiceEdge Mobile Application** puts your business phone system in the palm of your hand.

Seamlessly move an active phone call from your desk phone to your mobile phone, check your business voicemail, set your ring-to devices,

access your company directory, and make outbound calls showing your business number, all from your smartphone.

Your staff can increase their productivity as communications within a single location or across multiple locations become effortless and seamless. Advanced features allow work to get done remotely and help ensure that calls are not missed, regardless of where you are. This is particularly beneficial for “anytime, anywhere” workers that are always on the move.

The Business VoiceEdge mobile application is available for iOS and Android platforms.

BUSINESS VOICEEDGE FEATURES AND ADD-ONS

Business VoiceEdge is priced based on the number of telephone lines and users you have. For each user, you will choose a Standard or Unified Communications seat type. VoiceEdge service includes:

- Unlimited inbound, local and domestic long distance calling
- 5 custom professional recordings for every auto-attendant bundle purchased
- Simple Directory Listing
- Caller ID

STANDARD SEAT

All of the offerings of the line plus the following User offerings:

- 3-6 Digit Extension Number
 - Web Portal to Manage Calls
 - Business Voice Continuity
 - Free On-Net Calling
 - 3-way calling
 - Call Park and Pick-up
 - 1 Hunt Group
 - Call Waiting
 - Call Transfer
 - Do Not Disturb
 - Speed Dial
 - Last Number Redial
 - 1 HD Voice Phone included*
- *With 3 year contract term.

UNIFIED COMMUNICATIONS SEAT

All of the offerings of the line and Standard Seat plus:

- Local Telephone Number
- Voicemail to Email Integration
- Softphone
- Multiple Call Forwarding Options
- Group Directory
- Hold Music
- Telephony Toolbar
- Be Anywhere Voice Mobility
- Remote Office
- Business VoiceEdge Mobile Application

ADDITIONAL OPTIONS AVAILABLE

With Business VoiceEdge, you can choose from a variety of additional options to add to either Standard or Unified Communications Users:

- Toll-Free Numbers
- Additional Telephone Numbers
- International Calling Activation (usage-based)
- Auto Attendants
- Software or Hardware based Reception Console
- Additional Hunt Groups
- Remote Call Forward
- Multiple IP Phone models to choose from
- Call Queues
- Standard and advanced routing
- Shared Call Appearance
- Additional professional voice recordings (including greetings, voice-prompts, and on-hold messages) to support auto-attendants, call queues, hunt groups, and more

FOR MORE INFORMATION PLEASE CONTACT:

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