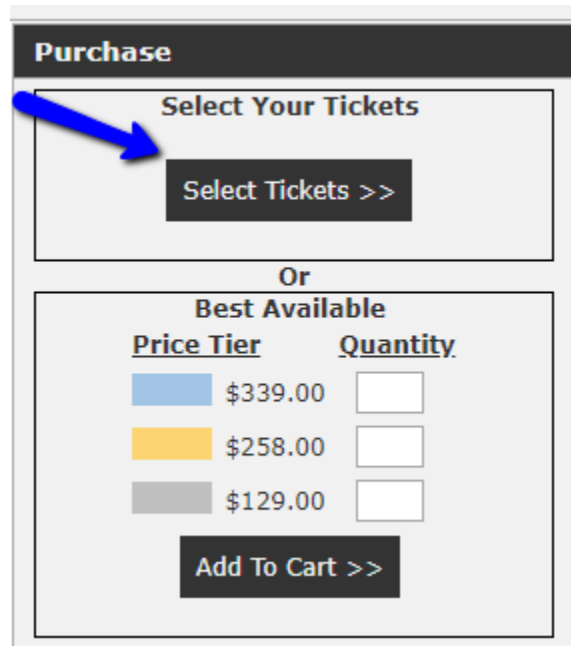


Some tips for using our new ticketing system, from Tix.com:

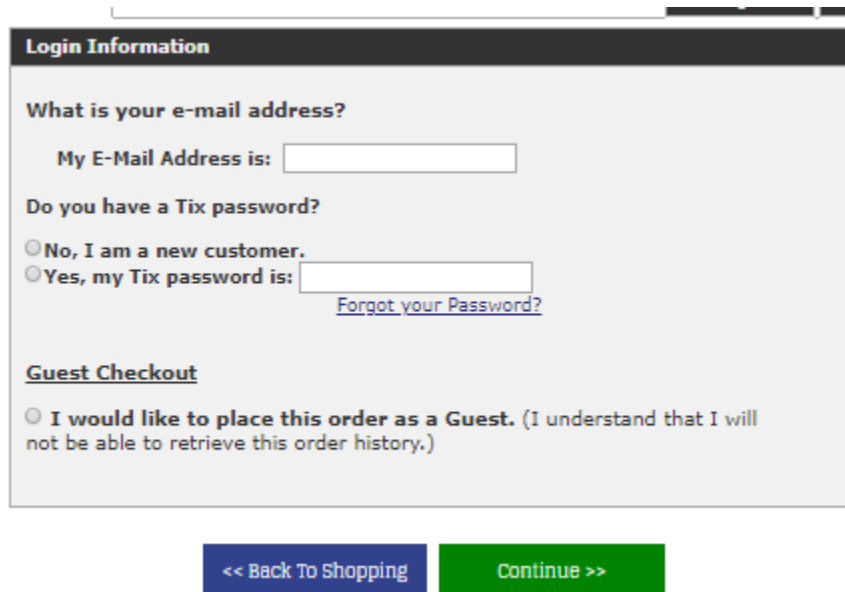
When you first start a purchase, “select your tickets” is the way to get to the seat selection page, where you can choose specific Platinum or Gold seats.



The screenshot shows a 'Purchase' page with two main sections. The top section is titled 'Select Your Tickets' and contains a button labeled 'Select Tickets >>'. A blue arrow points to this button. Below this is an 'Or' section titled 'Best Available'. This section contains a table with two columns: 'Price Tier' and 'Quantity'. The table lists three price tiers: \$339.00 (blue), \$258.00 (yellow), and \$129.00 (grey). Each price tier has an empty input box for quantity. Below the table is a button labeled 'Add To Cart >>'.

Price Tier	Quantity
\$339.00	<input type="text"/>
\$258.00	<input type="text"/>
\$129.00	<input type="text"/>

When you start to check out, you can choose whether to log in or check out as a guest. If you have bought tickets to another company using Tix.com, it will remember your login from that earlier purchase. If you don't remember your password from then, you can either use the “forgot your password” link to reset it, or you can continue as a guest, by checking the Guest Checkout box.




The screenshot shows a 'Login Information' page. It has a section titled 'What is your e-mail address?' with a text input field labeled 'My E-Mail Address is:'. Below this is a section titled 'Do you have a Tix password?' with two radio button options: 'No, I am a new customer.' and 'Yes, my Tix password is:'. The 'Yes' option has a text input field and a link labeled 'Forgot your Password?'. Below this is a section titled 'Guest Checkout' with a radio button option: 'I would like to place this order as a Guest. (I understand that I will not be able to retrieve this order history.)'. At the bottom of the page are two buttons: '<< Back To Shopping' and 'Continue >>'.

Further on in checkout, you'll be asked if you want to buy box meals or tickets to An Evening at the Craneway:

Tickets Logout Shopping Cart Account

Additional Items

Please join us on Wednesday 8/15 for a fun evening to support West Edge Opera - purchase tickets below.

[Box meals from Poulet! Order your pre-show meals here.](#) 

Date/Time	Event	Venue/Location	Buy Tix
Wed 8/15/2018 at 7:00 PM	An Evening at the Craneway	Craneway Conference Center Richmond, CA	Add

Click on the 'No Thanks' button below to checkout without adding the above items.


[<< Back To Shopping](#) [No Thanks](#)


If you choose box meals you will go to a page where you choose what kind, and at which shows. You can hit the “Tix & info” links to purchase them one show at a time. But there’s a shortcut: fill in the # of meals for each of your performance dates:

Tickets Logout Shopping Cart Account

You are currently logged in with Pre-sale Code: WEOfamily. [Log Out](#)

The applicable pre-sale events appear below.

Date/Time	Event	Quantity	Tix & Info
Sat 8/4/2018	Box Meal from Poulet - Pelleas and Melisande Craneway Conference Center - Richmond, CA	<input type="text" value="2"/> 	Tix & Info
Sun 8/5/2018	Box Meal from Poulet - Mata Hari Craneway Conference Center - Richmond, CA	<input type="text" value="2"/>	Tix & Info
Fri 8/10/2018	Box Meal from Poulet - Mata Hari Craneway Conference Center - Richmond, CA	<input type="text"/>	Tix & Info
Sat 8/11/2018	Box Meal from Poulet - Quartett Craneway Conference Center - Richmond, CA	<input type="text" value="2"/>	Tix & Info
Sun 8/12/2018	Box Meal from Poulet - Pelleas and Melisande Craneway Conference Center - Richmond, CA	<input type="text"/>	Tix & Info
Thu 8/16/2018	Box Meal from Poulet - Quartett Craneway Conference Center - Richmond, CA	<input type="text"/>	Tix & Info
Fri 8/17/2018	Box Meal from Poulet - Pelleas and Melisande Craneway Conference Center - Richmond, CA	<input type="text"/>	Tix & Info
Sat 8/18/2018	Box Meal from Poulet - Mata Hari Craneway Conference Center - Richmond, CA	<input type="text"/>	Tix & Info
Sun 8/19/2018	Box Meal from Poulet - Quartett Craneway Conference Center - Richmond, CA	<input type="text"/>	Tix & Info

 [Add To Cart](#)

Enter ticket quantities above, then click 'Add To Cart'

...and then in the shopping cart you can choose what type of meals you want (“ticket type” here means “meal type”):

Tickets Logout Shopping Cart Account

Box Meal from Poulet - Pelleas and Melisande on Saturday 8/4/2018
Craneway Conference Center

Delivery Method N/A

Section	Row	Seat	Ticket Type/Price + Fee	Delete
Box Meal		Meal	Box Meal - Chicken / \$16.00 + \$0.00 ▼	Delete
Box Meal		Meal	Box Meal - Frittata / \$16.00 + \$0.00 ▼	Delete

Box Meal from Poulet - Mata Hari on Sunday 8/5/2018
Craneway Conference Center

Delivery Method N/A

Section	Row	Seat	Ticket Type/Price + Fee	Delete
Box Meal		Meal	---Select Ticket Type---	Delete
Box Meal		Meal	---Select Ticket Type---	Delete

When you get to the final payment page, there is a 5 minute timer on entering your credit card (and updating your address or phone #, if you wish to do that). If you need more time to find and enter your card, you can click “Back to Shopping” to stop the clock before your order expires.

Terms/Order Totals

REFUND AND EXCHANGE POLICY: There are no refunds or exchanges. Processing Fees: \$0.00

Total: \$366.00

TERMS: By entering my payment information below and clicking on the "Complete Order" button, I hereby agree to pay the total specified.

NOTE: If you need more time to enter your payment information, please click [Back To Shopping](#) to stop the clock, and then click [Checkout](#) again when you have your card in hand.

Payment Information

PaymentType:
 Discover MasterCard Visa

Credit Card Number:

Expiration Date:

You have 4:43 to complete your order

[<< Back To Shopping](#) [Cancel Order](#) [Complete Order >>](#)