

CAIMAN HOUSE CANCELLATION POLICY

Any cancellation by the client or Agency must be in writing and acknowledged by Caiman House Lodge. The date on which the correspondence is received will determine the loss of any monies applicable.

Cancelled 60 or more days prior to arrival –No penalty.

Cancelled 59–40 days prior to arrival -5%

Cancelled 39 to 20 days prior to arrival -20%.

Cancelled 19 to 6 days prior to arrival -50%.

Cancelled 5 days prior to arrival or no show -100%

ADDITIONAL ACTIVITIES

Additional activities not included in the normal package will be billed for at the Lodge.

Clients should be made aware of this policy at the time of booking and agree to this arrangement.

Special dietary/medical/or physical limitations

It will be the responsibility of the Agent booking the guest to inform Caiman House of any special dietary needs, Medical problems and or physical limitations well in advance of the guests arrival.

Extra activities need to be prearranged so that we can have guides and transportation organized.

Close in December.

From the 23th December - 4th January.