

Transform Patient & Provider Engagement & Listening

Through real time micro-feedback

Hospitals, healthcare and wellness providers are craving patient feedback more than ever, in addition to new ways to measure or enhance patient satisfaction. Yet in a world of survey burnout and increased competition, healthcare operators must innovate to win.

The systems of engagement that most hospitals and care providers use for obtaining useful customer feedback or actionable sentiments are typically decades old, costly to administer and unpopular with patients that have other things to worry about.

Social media has opened up new engagement frontiers for consumer and brands, but for hospitals and healthcare providers, there must be a more private and secure way to listen to the voice of the patient.

Introducing Jabfab. A real time micro-feedback platform for engaging, listening and acting upon sentiments – anywhere and on any topic.

- Using our powerful web and mobile platform, engage patients or staff, to share sentiments and feedback instantly, from any web-enabled device – on any aspect of your service, without the need for arduous surveys.
- Patients can deliver positive or negative feedback, with actionable comments, in real-time, whenever they feel inclined – with instant alerting and visibility by your staff.
- Or proactively engage and invite feedback on any aspect of your service – no matter how granular. Including exciting new ways to trigger feedback events, using QR codes and rapid mobile sentiment capture.

