ALCATEL-LUCENT OPENTOUCH™ CONVERSATION FOR iPad

The Alcatel-Lucent OpenTouch[™] Communications Suite transforms enterprise communications into collaborative conversations and business services. OpenTouch Conversation brings the essential elements of the OpenTouch Communications Suite to life, supporting seamless interaction across multiple media, devices, and participants, all within the same conversation.



OPENTOUCH CONVERSATION

Users can move from a phone call to a conference call simply by adding people to the conversation – add video, show presentations, and exchange files with ease. Employees can optimize their time by transferring calls to their smartphone, tablet, videoconferencing end-point, or PC without interruption. OpenTouch Conversation adapts to the way that users work, fostering conversations that enrich their business. The OpenTouch Conversation unified communications application runs on native operating systems for Apple® iPad™, Apple® iPhone™, Microsoft® Windows™, and Android™ devices. The OpenTouch Conversation web client supports Google® Chrome™, Mozilla® Firefox™, Microsoft® Internet Explorer™, and Apple® Safari™ web browsers. No matter the device or platform, OpenTouch Conversation supports business communications needs.

OPENTOUCH CONVERSATION FOR IPAD

OpenTouch Conversation for iPad exposes the features and flexibility of the OpenTouch Suite through the popular iPad tablet device. Use gestures to place calls, retrieve messages and move easily from a phone call or IM to a multi-party conversation. View and annotate presentations, PDFs, and images. Send IMs, exchange files, and activate and create call-routing profiles.

FEATURES

- Place, answer, and manage voice and video calls using the enterprise dialing plan – call anywhere using device, corporate directory, or OpenTouch contacts
- View contact presence and availability and tap to start and manage collaborative, secure conversations
- Start with a simple one-to-one chat and add people, add voice, add video, add content – seamlessly and effortlessly

- Open past conversations to review notes and exchanges or re-start the conversation where you left off
- Manage communications preferences and reachability using call routing profiles, effortlessly while on the move
- Enable/disable Call Supervision and Manager-Assistant modes
- Present a single business identity, with one phone number across multiple devices – desk phone, PC, tablet and smartphone
- Move the conversation between devices using Rapid Session Shift - move the late day video conference to your mobile device and be on time for the next appointment
- Listen to and manage voice mail messages
- View shared applications and desktops
- Schedule meetings on-the-go using pre-defined meeting profiles that tailor OpenTouch conferencing capabilities to match the type of meeting or event
- View and conduct presentations view shared presentations, PDFs, and bitmap images
- Annotate shared presentations, PDFs, and images using gestures to select tools and make real-time edits
- Manage ongoing conversations using the complete set of conference controls – transfer, mute, hold, resume, hang up, add, promote and more
- Download from the Apple App Store and review the built-in help tutorial



BENEFITS

- Compelling and thoughtful user experience that encourages use, encourages employee communications and encourages rich and frequent conversations
- Reduced enterprise communications expenses through use of Wi-Fi or 4G/3G data connectivity for telephone calls and conference calls (VoIP)
- Improve collaboration and increase efficiency with streamlined evolution of business conversations to include multiple parties, persistent conversations, content sharing and high-quality video conferencing while on the move
- Boost productivity and save budget with quick access to business communication features anywhere
- Be contacted faster and more efficiently with a single business identity across multiple devices
- Save time with automatic presence that • makes clear when a contact is available and shows the best ways to communicate
- Improve the meeting experience with profiles that tailor system behavior to match the type of meeting or event, including webinars, training sessions and daily business meetings
- Express ideas and interactively collaborate and innovate using feature-rich annotation tools





*Select features available in a later release. Consult with your Alcatel-Lucent Enterprise representative for details.

TECHNICAL SPECIFICATIONS

AUDIO		
Audio codecs	G.711 µ-law, G.711 a-law, G.729 Annex A	
DTMF support	For joining a conference call or using an auto attendant RFC 2833	
Echo cancellation	Built-in	
Voice activity detection	Used for video switching, noise isolation	
Manager/assistant	Delegation on/off	
Supervision	On/off	
CONNECTIVITY		
Cellular and network connectivity	3G, 4G, Wi-Fi	
IPv6 ready	Yes	
CONTACTS		
Contact provisioning	OpenTouch users, corporate directory	
Local device contacts	iOS Contacts	
CONTENT SHARING		
Annotate web presentations	Lines, colors, shapes, highlighter, eraser	
View a shared application or desktop		
Web presentations	View and control web pres	sentations
LANGUAGES		
Brazilian English Chinese (Simplified)19 Chinese (Traditional) Czech Danish Dutch	Finnish French German Hungarian Italian Korean	Norwegian Polish Portuguese Russian Spanish Swedish
PLATFORM REQUIREMENTS		
Required Alcatel-Lucent OpenTouch platforms	 One of the following: OpenTouch Business Edition R1.x and 2.x OpenTouch Multimedia Services R1.x and 2.x OpenTouch Conversation universal client user option license, part number 3BA09662JA 	
Tablet devices	iPad Air, iPad Air 2 iPad mini 2, iPad mini 3 iPad (4th generation)	
OS versions	iOS 7.x and 8.x (iOS 8.x recommended)	
SECURITY*		
Authentication	Client authentication via login/password and certificate Server authentication via certificate	
Encryption	HTTPS, LDAPs, SIP TLS and SRTP	
Video standards and protocols	Yes	
NAT/firewall traversal	OpenTouch Session Border Controller OpenTouch Edge Server Reverse proxy	
VIDEO		
Interoperability	LifeSize 220 and Icon Series systems	
Video codec	H.264 profiles 1.3 and 3.0	
Multiparty video conferencing	Embedded voice-activated video switching Integrated LifeSize UVC MP support	
Video resolution	CIF (352x288) 30 fps VGA (640x480) 30 fps	

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