


# Nielsen Norman Group UX Master Certificate

This **Master Certificate in User Experience** is awarded by Nielsen Norman Group, a world leader in UX design and research, to  
**Jessica Dufour**

in recognition of completing 90 hours or more of rigorous user experience training and passing the related exams. This status demonstrates an extremely high level of dedication to UX education, and a strong commitment to the field of UX. The depth of content and breadth of topics studied provide a solid foundation that rounds out personal, practical experience. This UX Certification (UXC# 1015595) was achieved on 9 October 2017 and updated on 15 October 2017 with additional training.

We also award the following Specialty designations in recognition of focused studies including 30 hours or more of coursework in these topic areas:

**Interaction Design Specialty      UX Management Specialty      UX Research Specialty**

  
Jakob Nielsen  
Principal



## Coursework Completed:

Analytics and User Experience  
Becoming a UX Strategist  
Communicating Design  
Design Tradeoffs and UX Decision Frameworks  
Facilitating UX Workshops  
Generating Big Ideas with Design Thinking  
Journey Mapping to Understand Customer Needs

Managing User Experience Strategy  
Measuring User Experience  
Persuasive Web Design  
The Human Mind and Usability  
The One-Person UX Team Tool Box  
Translating Brand into User Interactions  
Usability Testing

User Interface Principles Every Designer Must Know  
UX Basic Training  
Web Page UX Design  
Wireframing and Prototyping  
Working Effectively in Cross-Functional Teams