



Booking Terms and Conditions for Events at Hazel Hill Wood

1. The course fee includes if not stated otherwise all tuition, accommodation and meals.
2. To book your place full payment is required, depending on the event you might be able to place an initial deposit in which case payment in full will be required 10 days before the event commencement.
3. If you wish to cancel more than 10 days before the start of the event 75% of your fee will be refunded (if you have only made a partial payment then equivalent of 25% of the full fee will be retained). Later cancellations will incur the whole fee. If the finances of the event allows we are happy to transfer your place to another date on just one occasion.
4. Any travel, or other arrangements, made for your participation on the course are entirely made at your own risk.
5. You are responsible for transfer fees and bank administration fees. Please check the amount of these fees with your bank at the point of transfer and add any transfer fees that might be incurred with your payment.
6. Course cancellations are rare, but if Hazel Hill Wood has to cancel a course, all fees paid will be refunded (unless you choose to accept any substitute we may offer)
7. You are advised to insure yourself against any losses due to either you having to cancel your place, or the course being cancelled.
8. Hazel Hill Wood reserves the right to make changes to the advertised facilitators and event as necessary.
9. Unless we have been notified explicitly of any dietary, or other requirements until a week before the event commences and have agreed to them, we cannot guarantee that they will be met. Nevertheless we will always try our best to do so.
10. Hazel Hill Wood reserves the right to reject an application without explanation.
11. Hazel Hill Wood reserves the right to require a participant to leave during a course if her, or his, continuing attendance is not in the best interests of the other participants or the wood.
13. Any awarded bursary places are heavily subsidised and limited to a few per event. They are offered to make it possible for those on a very low to no income to attend so please consider before you chose this option? If these places are all filled please contact the official contact person for the specific event for further details.