

BEINSPIRED TERMS AND CONDITIONS

1. Definitions and interpretations

- 1.1. “Event” means an event, course or workshop that begins and ends on the same day.
- 1.2. “Retreat” means an event that lasts more than one day.
- 1.3. “Attunement Session” means a Reiki Level One or Level Two attunement session.
- 1.4. “Private Session” means any private appointment made with Beinspired, including, but not limited to, Yoga Therapy, Reiki treatments or Ayurvedic consultations.
- 1.5. “Beinspired Activities” means any activities undertaken with Beinspired, including, but not limited to, classes, Events, Retreats, Attunement Sessions and Private Sessions.

2. General

- 2.1. By booking any Beinspired Activities, you agree to and are subject to the Terms and Conditions below.
- 2.2. If you book any Beinspired Activities on behalf of another person, you warrant to us that you have their authority to do so and they shall be subject to these Terms and Conditions.
- 2.3. Beinspired will not tolerate abusive or threatening behaviour, or language of a profane or discriminatory nature, at any Beinspired Activities or in any communication with any of our teachers or staff. We reserve the right to exclude anyone behaving in such a way from the activity or further participation in the activity without refunding any monies paid in respect of that activity, and to refuse to permit that person to participate in any future Beinspired Activities.
- 2.4. Elements of some Beinspired Activities may be physically strenuous, and you participate in them voluntarily, understanding that there is risk of personal injury. You must inform the teacher(s), facilitator(s) and/or host(s) of the activity of any injuries or health conditions.

3. Booking and Cancellation of any Beinspired Events

- 3.1. You may cancel an Event up to 30 days before the Event and receive a refund for the amount you have paid us in respect of that Event, less an administration fee of 10% of the cost of the Event or £20, whichever is greater.
- 3.2. If you cancel less than 30 days before the Event, for any reason, you will not receive a refund unless we are able to transfer your booking to another participant, in which case you will receive a refund for the amount you have paid us in respect of that Event, less the deposit and an administration fee as set out in 3.1 above.
- 3.3. Beinspired reserves the right to cancel an Event, although we will endeavour only to do so in exceptional circumstances. In these circumstances, you will be notified promptly and will receive a refund for the full amount you have paid us in respect of the Event. We will not, however, be responsible for any additional expenses which you may have incurred in respect of the Event.

- 3.4. Where an Event must be rescheduled due to circumstances beyond our control (including, but not limited to, weather conditions, fire at the venue, or third party delays and cancellations) we will endeavour to hold the Event at the nearest available opportunity. Should you choose to cancel your booking or are unable to attend the rescheduled date, you will be entitled to receive a refund for the amount you have paid us in respect of that Event, less an administration fee as set out in 3.1 above.
- 3.5. Where an Event is entirely cancelled due to circumstances beyond our control (including, but not limited to, weather conditions, fire at the venue or third party delays and cancellations) we will endeavour to refund you as far as we are able or transfer your booking to another Event.
- 3.6. For Events affected by COVID-19, see clause 7 below.

4. Booking and Cancellation of any Beinspired Reiki Attunement Session

- 4.1. Deposits paid in respect of an Attunement Session are non-refundable and non-transferable, except where set out below.
- 4.2. The full cost, less the deposit paid, is due 2 weeks before the Attunement Session.
- 4.3. You may transfer or cancel your booking up to 30 days before the Attunement Session. If you cancel your booking, you will receive a refund for the amount you have paid us in respect of the Attunement Session, less the deposit and an administration fee of 10% of the cost of the Event or £20, whichever is greater.
- 4.4. You will not be able to transfer or cancel your booking less than 30 days before the Attunement Session unless we are able to find a replacement participant, in which case you will receive a refund for the amount you have paid us in respect of the Attunement Session, less the deposit and an administration fee as set out in 4.3 above.
- 4.5. If you cancel less than 48 hours before the start of the Attunement Session, for any reason, you will not be entitled to a refund.
- 4.6. Beinspired reserves the right to cancel an Attunement Session, although we will endeavour only to do so in exceptional circumstances. In these circumstances, you will be notified promptly and will receive a refund for the full amount you have paid us in respect of the Attunement Session. We will not, however, be responsible for any additional expenses which you may have incurred in respect of the Attunement Session.
- 4.7. Where an Attunement Session must be rescheduled due to circumstances beyond our control (including, but not limited to, weather conditions, fire at the venue, or third party delays and cancellations) we will endeavour to hold the Attunement Session at the nearest available opportunity. Should you choose to cancel your booking or are unable to attend the rescheduled date, we will transfer your booking to another Attunement Session where possible, or you will be entitled to receive a refund for the amount you have paid us in respect of the Attunement Session, less the deposit and an administration fee as set out in 4.3 above.
- 4.8. Where an Attunement Session is entirely cancelled due to circumstances beyond our control (including, but not limited to, weather conditions, fire at the venue or third party delays and cancellations) we will endeavour to refund you as far as we are able or transfer your booking to another Attunement Session.
- 4.9. For Attunement Sessions affected by COVID-19, see clause 7 below.

5. Booking and Cancellation of any Beinspired Retreat

- 5.1. Deposits paid in respect of a Retreat are non-refundable and non-transferable, except where set out below.
- 5.2. The full cost of the Retreat, less the deposit, is due 6 weeks before the Retreat.
- 5.3. You may transfer or cancel any booking for a Retreat up to 30 days before the Retreat. If you cancel your booking, you will receive a refund for the amount you have paid us in respect of that Retreat, less the deposit and an administration fee of 20% of the cost of the Retreat or £50, whichever is greater.
- 5.4. If you cancel less than 30 days before the Retreat, for any reason, you will not receive a refund unless we are able to transfer your booking to another participant, in which case you will receive a refund for the amount you have paid us in respect of that Retreat, less the deposit and an administration fee as set out in 5.3 above.
- 5.5. Beinspired reserves the right to cancel a Retreat, although we will endeavour only to do so in exceptional circumstances. In these circumstances, you will be notified promptly and will receive a refund for the full amount you have paid us in respect of the Retreat. We will not, however, be responsible for any additional expenses which you may have incurred in respect of the Retreat.
- 5.6. Where a Retreat must be rescheduled due to circumstances beyond our control (including, but not limited to, weather conditions, fire at the venue, or third party delays and cancellations) we will endeavour to hold the Retreat at the nearest available opportunity. Should you choose to cancel your booking or are unable to attend the rescheduled date, we will transfer your booking to another Retreat where possible, or you will be entitled to receive a refund for the amount you have paid us in respect of that Retreat, less the deposit and an administration fee as set out in 5.3 above.
- 5.7. Where a Retreat is entirely cancelled due to circumstances beyond our control (including, but not limited to, weather conditions, fire at the venue or third party delays and cancellations) we will endeavour to refund you as far as we are able or transfer your booking to another Retreat. We will not be able to refund money already paid to third parties (including, but not limited to, hoteliers, retreat centres, caterers or boat companies) for which we are unable to obtain reimbursement.
- 5.8. For Retreats affected by COVID-19, see clause 7 below.
- 5.9. It is your responsibility to organise adequate private travel insurance and, for retreats abroad, to confirm your flight/ferry times with your provider and ensure that you allow sufficient time for transfer to/from the airport/ferry port.

6. Yoga Therapy, Private Yoga and Ayurvedic Consultations

- 6.1. You may cancel a Private Session up to 24 hours before the appointment time and will not be liable to pay any fee in respect of that Private session.
- 6.2. If you miss your appointment or cancel it less than 24 hours before the appointment time, full fees in respect of that Private Session are payable to Beinspired.
- 6.3. Beinspired reserves the right to cancel a Private Session for any reason, although we will endeavour only to do so in exceptional circumstances. In these circumstances, you will be notified promptly and will not pay any fee in respect of that Private Session.
- 6.4. For Private Sessions affected by COVID-19, see clause 7 below.

7. Beinspired Activities affected by COVID-19

- 7.1. For the purposes of this clause, government-imposed restrictions includes both island-wide COVID-19 restrictions and self-isolation requirements.
- 7.2. Where any Beinspired Activities are rescheduled due to government-imposed restrictions and you are unable to attend the rescheduled date, the cancellation terms for that activity set out in these Terms and Conditions still apply.
- 7.3. Where any Beinspired Activities are entirely cancelled due to government-imposed restrictions, we will transfer your booking to another activity or endeavour to refund you as far as we are able. Refunds will not be available in respect of monies paid to third parties (including, but not limited to, hoteliers, retreat centres, caterers or boat companies) for which we are unable to obtain reimbursement.
- 7.4. Where any participant is individually affected by COVID-19 (including, but not limited to, requirements to self-isolate, travel restrictions or personal need for shielding) and is unable to attend any Beinspired Activities, the cancellation terms for that activity set out in these Terms and Conditions still apply.
- 7.5. Where a participant is uncomfortable attending any Beinspired Activities for any reason related to COVID-19, the cancellation terms set out for that activity in these Terms and Conditions still apply.
- 7.6. Unless required to do so by law, the teacher(s), facilitator(s) or host(s) of any Beinspired Activities may not wear face coverings, take lateral flow tests and/or enforce social-distancing at any Beinspired Activities and all participants will also be free to choose whether to take any of these precautionary measures.

8. Release of Liability

- 8.1. Beinspired is not responsible for the safekeeping of your personal belongings during your participation in any Beinspired Activities.
- 8.2. Elements of some Beinspired Activities may be physically strenuous, and you participate in them voluntarily, understanding that there is risk of personal injury.
- 8.3. It is your responsibility to inform the teacher(s), facilitator(s) and/or host(s) of Beinspired Activities if you have any injuries or health conditions (which includes pregnancy, suspected pregnancy or childbirth within the preceding three months) and to abide by their decision as to whether all or any part of the activity is appropriate for you.
- 8.4. Where relevant, it is your responsibility to ensure that you are in possession of adequate private travel insurance with protection for the full duration of any Beinspired Activities, including, but not limited to, medical expenses, injury or death.
- 8.5. Neither you nor your heirs, assigns or legal representatives will sue or make any other claim of any kind against Beinspired, its teachers, facilitators, or hosts of Beinspired Activities in respect of any loss or damage which you may suffer or incur or as a result of attending Beinspired Activities, whether caused by negligence or otherwise, save only to the extent that liability in respect of such loss or damage may not be excluded or limited by law.